

State of Illinois
Report on Workforce Development

Annual Report Narrative Information

Program Year 2002

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Introduction

This narrative contains Illinois' federally required information on the status of state evaluations of workforce investment activities for Program Year 2002 and the cost of these activities relative to their effect. The following report:

- presents the required discussion and data tables regarding the cost-effectiveness of workforce investment activities,
- presents the required summary of evaluations of workforce investment activities, and
- provides a copy of the required Annual Report Tables. These tables have also been transmitted to USDOL/ETA in accordance with the instructions contained in TEGL No. 14-03; they reflect outcomes for the full PY 2002 (all four quarters).

Cost-Effectiveness Analysis

Table 1 provides a Workforce Investment Act (WIA) Title I Financial Statement, which includes the Operating Results. Tables 2 through 5 provide relevant Cost-Effectiveness information for the State for each WIA Title I program. Illinois has adapted the format suggested for use in TEGL 14-00, Change 1. Rather than providing an overall cost-effectiveness ratio for the Title I programs, we have developed cost-effectiveness measures for each program. This has enabled us to take into account the important differences in the targeted populations for each program and the variations in the intended outcomes of each program.

Methodology. The methodology for deriving cost-effectiveness measures related to the basic performance outcomes for each program is as follows:

1. An overall cost per participant number was computed for each program by dividing the total program expenditures by the number of persons served. The cost figure for Dislocated Workers includes Dislocated Worker and Rapid Response funding.
2. The number of participants that were included in each performance category was determined from the federal quarterly 9091 Report. Generally, this corresponds to the number of participants included in the denominator for each measure.
3. The overall participant cost per amount for the program from (1) was multiplied by the number from (2) to yield an estimate of the total cost associated with services to the participants included in the performance measure. This was done because the number of participants in each measure varies, depending on the counting rules for the measure. It would be inappropriate to attribute the entire cost of the program to the subset of those included in each measure. Except for the Younger Youth Skill Attainment measure, the participants counted in each measure are exiters as reported in the Annual Report.

- The estimated cost number from (3) was divided by the number of successful outcomes from the performance measure. This corresponds to the numerator for each performance measure. This calculation yielded an overall cost per outcome for each performance measure. For the Earnings measures, the Return on Investment (ROI) per participant for the exit year was determined.

For the Skill Attainment measure, the value is based on the cost of each attainment. The participants for this measure are all active youth in the Program Year.

Limitations. There are several limitations to the methodology as described below:

- The major limitation to any cost-effectiveness analysis for WIA is the absence of cost information at the customer level. The only generally applicable cost-effectiveness measure, therefore, is an overall cost per participant (customer). This value has been computed for each program (Adult, Dislocated Workers, Older Youth and Younger Youth). Because there is no requirement for separate tracking of older youth and younger youth expenditures, a single cost per value has been computed for all youth programs and applied to each sub-program.
- The method is highly sensitive to the volume of exiters. As the number of participants and exiters varies based on funding, the cost per outcome will vary.
- The method assumes that the entire benefit derives from program participation, which is unlikely, but cannot be evaluated without comparison group information.

Results. The results of the analysis are included in the WIA Title I Financial Statement (Table 1). The State offers no evaluative judgment about these outcomes. At best, they may constitute a baseline against which subsequent results can be compared.

The State does not intend to present through these measures a definitive judgment on the cost-effectiveness of the Title I program. The State views these measures as suggestive and experimental in nature. The State expects that the methodology will be refined.

Cost-effectiveness measures have been developed for the following core performance outcomes:

Program	Measures
Adults	Earnings Change Employment Employment Retention
Dislocated Workers	Earnings Recovered Employment Employment Retention
Older Youth	Earnings Change Employment Employment Retention
Younger Youth	Skill Attainment Diploma Attainment Employment and Educational Retention

State of Illinois
WIA Title I Financial Statement
Table 1

Operating Results

	Available	Expended	Percent	Balance Remaining
Total all fund Sources	\$237,879,916	\$165,155,825	69.43%	\$72,724,091
Adult Program Funds	\$47,275,933	\$41,154,557	87.05%	\$6,121,376
<i>Carry-in funds (no add)</i>	\$5,241,578	\$5,386,684	102.77%	(\$145,106)
Dislocated Worker Program Funds	\$48,514,149	\$39,012,624	80.41%	\$9,501,525
<i>Carry-in funds (no add)</i>	\$1,850,612	\$2,224,898	120.22%	(\$374,286)
Youth Program Funds	\$50,008,954	\$40,168,610	80.32%	\$9,840,344
<i>Carry-in funds (no add)</i>	\$6,003,331	\$6,185,641	103.04%	(\$182,310)
Out of School Youth	\$13,633,059	\$17,904,924	131.33%	(\$4,271,865)
In School Youth	\$27,359,360	\$16,078,046	58.77%	\$11,281,314
Summer Employment Opportunities	\$1,213,761	\$1,213,761	100.00%	\$0
Local Administration Funds	\$19,097,499	\$10,869,873	56.92%	\$8,227,626
<i>Carry-in funds (no add)</i>	\$4,352,683	\$3,650,982	83.88%	\$701,701
Rapid Response funds	\$25,256,982	\$17,806,822	70.50%	\$7,450,160
<i>Carry-in funds (no add)</i>	\$2,366,059	\$2,284,219	96.54%	\$81,840
Statewide Activities Funds	\$47,726,399	\$16,143,339	33.82%	\$31,583,060
<i>Carry-in funds (no add)</i>	\$18,119,931	\$6,915,745	38.17%	\$11,204,186

In Table 1 the over expenditure in PY-2001 Adult, Youth and Dislocated Workers is offset by the under expenditure in PY 2001 administration.

Tables 2 – 5 present WIA performance data in terms of cost-effectiveness. They provide expenditure information for staff-assisted core services, intensive services and training services. Information is provided by earnings change and earnings recovered, employment, and retention measures for adults, dislocated workers and older youth; and skill attainment, diplomas and retention for younger youth.

Illinois expended more than \$138 million in PY 2002 across the adult, dislocated workers (including rapid response) and youth clusters (both older and younger youth). More than 48,000 customers were served. The data indicate that the WIA program has operated effectively in Illinois, with an overall cost per participant of \$2,844, which includes administrative costs.

**Cost-Effectiveness
Tables 2-5**

Table 2: Adult Programs

Expenditures	\$41,154,557		
Participants	14,636		
Cost per Participant	\$2,812		
Measures:	Earnings Change	Employment	Retention
Participants in measure	2,214	2,225	2,385
Cost	\$6,225,768	\$6,256,700	\$6,706,620
Outcome	\$8,245,957	1,744	2,052
Cost per outcome		\$3,588	\$3,268
Return on Investment Per Participant	\$912		

Table 3: Dislocated Workers Programs

Expenditures	\$56,819,446		
Participants	20,430		
Cost per Participant	\$2,781		
Measures:	Earnings Recovered	Employment	Retention
Participants in measure	3,156	3,912	3,367
Cost	\$8,776,836	\$10,879,272	\$9,363,627
Outcome	\$48,635,192	3,367	3,072
Cost per outcome		\$3,231	\$3,048
Return on Investment Per Participant	\$12,629		

Table 4: Older Youth Programs

Expenditures	\$40,168,610		
Participants	13,501		
Cost per Participant	\$2,975		
Measures:	Earnings Change	Employment	Retention
Participants in measure	433	569	494
Cost	\$1,288,175	\$1,692,775	\$1,469,650
Outcome	\$1,485,369	398	397
Cost per outcome		\$4,253	\$3,702
Return on Investment Per Participant	\$455		

Table 5: Younger Youth Programs

Expenditures	\$40,168,610		
Participants	13,501		
Cost per Participant	\$2,975		
Measures:	Skill Attainment	Diplomas	Retention
Skills Attained	12,301		
Participants in measure		2,866	1,148
Cost	\$36,595,475	\$8,526,350	\$3,415,300
Outcome	9,079	1,857	776
Cost per outcome	\$4,031	\$4,591	\$4,401

State Evaluations of Workforce Investment Activities

The following is a description of several workforce investment evaluation projects recently completed or currently underway in Illinois. Further information about each of these projects can be obtained by contacting the Illinois Department of Commerce and Economic Opportunity, Bureau of Workforce Development, 620 East Adams Street, 5th Floor, Springfield, Illinois 62701.

Name of the evaluation study:	World Class One-Stop Project
Questions the evaluation will/did address:	<p>The purpose of this project was to assist Illinois in assessing, analyzing, and recommending approaches and key actions to make the world-class One-Stop vision a reality. Work performed by the project contractor included:</p> <ol style="list-style-type: none"> 1. Analyze the way current programs serve customers, improve the process and cut bureaucratic red tape. 2. Create models and prototypes to demonstrate promising One-Stop practices based on reviewing the best in the country. 3. Develop corporate operational plans to hold each One-Stop partner responsible for the outcomes.
Description of the evaluation's methodology:	<p>All comprehensive One-Stop centers in Illinois responded to a series of questions about their facility, management structure, partners, program volume, assessment tools, and other descriptive features. Corporation for a Skilled Workforce conducted process mapping at 10 One-Stops sites around the state to review their major business processes.</p>
Status of evaluation:	<p>On June 6, 2001 the Illinois Workforce Board adopted the report "Developing a World-Class One-Stop System for Illinois: Moving Beyond WIA." The report describes the evolution of Illinois' Workforce Development System: "where we've been. . .where we are. . .and, most importantly, where we are going." The IWIB adopted the report as the road map that will guide all partners as we work together to build a world-class system for the citizens of Illinois. Critical steps were undertaken to address key needs identified at the state and local level that include: technological integration and support of the One-Stop System and the development of a common customer database. Concrete program improvements in key areas were also funded to advance Illinois One-Stop Centers beyond compliance and to further the development and implementation activities that will support the Illinois vision for a World-Class One-Stop Delivery System. Specifically, all resource room materials were reviewed and updated statewide; high speed internet access was made available in all One-Stop Centers in Illinois; and local grants were made available to all Local Workforce Boards for purposes of conducting community audits, regional strategic planning and development of operational plans for each One-Stop Center.</p>

Name of the evaluation study:	Benchmarking Workforce Development in Illinois
Questions the evaluation will/did address:	<p>In 2002, the Illinois Workforce Investment Board (IWIB), through its Evaluation and Accountability Committee (EAC), created a mechanism to evaluate the State’s progress in meeting its goals for the workforce development system. In its report entitled “Measuring Progress: Benchmarking Workforce Development in Illinois,” the IWIB recommended the following actions to support greater accountability and continuous improvement:</p> <ol style="list-style-type: none"> 1. Institutionalize benchmarking into the Illinois workforce development system as a continuous improvement strategy; 2. Measure functional adult literacy in Illinois at least every five years; 3. Adopt the Self-Sufficiency Standard as the best available measure of individual and family ability to meet basic economic needs; 4. Provide leadership and resources to expand the Illinois Common Performance Management System and use it to measure the success of the Illinois workforce development system; and 5. Develop a comprehensive method of measuring participation in education and job training in Illinois.

(Continued)

Name of the evaluation study:	Benchmarking Workforce Development in Illinois (Continued)
Description of the evaluation's methodology:	<p>Based upon an extensive process of stakeholder and expert input, the IWIB has also recommended ten critical benchmarks. The first six measure workforce quality and are arranged in an order that tells a story about the educational life of a worker – tracing the life history of workers through various educational milestones. The next two benchmarks focus on the earnings of our workforce, since high wages are an indicator of the State's economic health and a successful workforce. The final two benchmarks are key to measuring Illinois' competitive business advantage. They are as follows:</p> <ol style="list-style-type: none"> 1. Educational level of working-age adults; 2. Percentage of the adult workforce in education or workforce training; 3. Adult literacy; 4. Percentage of high school graduates transitioning to education or workforce training; 5. High school dropout rate; 6. The number of youth transitioning from 8th grade to 9th grade; 7. Percentage of individuals and families at economic self-sufficiency; 8. Average growth in pay; 9. Net job growth; and 10. Productivity per employee.
Status of evaluation:	<p>The IWIB's report was published in late 2002. It contains the ten benchmarks, baseline information for Illinois, and the recommendations for next steps to be taken in supporting greater accountability and continuous improvement of the State's workforce development system.</p> <p>Public Act 93-0331 requires that the IWIB implement a method for measuring the progress of the workforce development system by using the ten benchmarks. Therefore, the EAC is in the process of identifying the most significant early indicators for each benchmark, establishing mechanisms to collect data and track the benchmarks on an annual basis, and using the results to set goals for each benchmark, inform planning, and ensure the effective use of resources.</p>

Name of the evaluation study:	Pilot Study of ACT's WorkKeys Assessment System
Questions the evaluation will/did address:	<p>Illinois is funding pilot projects in the use of the WorkKeys assessment system in four locations: Chicago Workforce Board (LWIA 9), the Workforce Investment Board of Western Illinois (LWIA 14), the Central Illinois Workforce Development Board (LWIA 15), and the Southern Illinois Workforce Investment Board (LWIA 25). The project is designed to assess the utility of the WorkKeys tool. The following are some of the questions that will be addressed:</p> <ol style="list-style-type: none"> 1. How satisfied were workers who took the exam? 2. How many workers who took the exam sought and obtained remediation? How many completed remediation? 3. Are client test scores consistent with work history? 4. Does use of WorkKeys increase the ease of employee recruiting and retention? 5. How transferable are the WorkKeys profiles between employers? 6. Are job seekers who hold a credential based on WorkKeys assessment more marketable to employers than someone without such a credential? 7. Do employers consider use of WorkKeys a valuable service to be provided by the One-Stop system?
Description of the evaluation's methodology:	Each project will involve the operational use of the WorkKeys assessment system. Employers will be recruited to participate in job profiling and job matching activities. Clients will be recruited to take the assessment and participate in remediation of skill deficiencies.
Status of evaluation:	The WorkKeys Assessment grants will end on December 31, 2003, with a final report due to the State by January 31, 2004. Copies of the final report will be made available upon request.

Name of the evaluation study:	Chicago Workforce Board Return on Investment (ROI) Study of Chicago One-Stop Partner Programs
Questions the evaluation will/did address:	The purpose of this project was to apply and further develop state-of-the-art standards that measure the return on investment of workforce and related programs for the Chicago Workforce Board. It was anticipated that addressing the goals of this project might well involve the development of new economic and social ROI measures.
Description of the evaluation's methodology:	<p>The core economic ROI model consisted of three measures:</p> <ol style="list-style-type: none"> 1. ROI-T (ROI to the Taxpayer, the amount theoretically available to be returned to the state and federal treasury through reduced public assistance dependency and increased state and federal level tax contributions); 2. ROI-D (ROI Disposable Income, new money potentially available to go into the local economy and local tax infrastructure based on the net change in disposable income); and 3. ROI-E (an estimate of the system-wide economic impact of program expenditures and results using economic multiplier principles and the US Department of Commerce Regional Input-Output Model.) Social ROI measures are customized to individual programs.
Status of evaluation:	This project was completed on schedule in early 2003. Copies of the final report are available upon request.

Name of the evaluation study:	Chicago Workforce Board Evaluation Project
Questions the evaluation will/did address:	<p>The Chicago Workforce Board is undertaking a major evaluation of its One-Stop system. In Chicago, the state employment and training system is structured around five One-Stop centers; however, programs and services are delivered via a wide network of partner agencies and organizations throughout the city. Most of the four priority areas of analysis require that data be collected from several of these partner agencies and organizations. The four areas being evaluated are:</p> <ol style="list-style-type: none"> 1. Who is being served by the One-Stop system in Chicago, and what services are they receiving? Where are the gaps in service? 2. What happens to customers who visit the One-Stop system? Are they being referred to appropriate services? 3. Which employers use the services of the One-Stop system, and why? Of employers who do not use the One-Stop system, why don't they? 4. What program resources are available to employers in the Chicago area, and how do these programs relate to each other?
Description of the evaluation's methodology:	<p>Examine existing data from all programs required by the Workforce Investment Act (WIA) and associated Executive Orders by the Governor of the State of Illinois to be provided in conjunction with the local One-Stop system.</p> <ol style="list-style-type: none"> 1. Visit One-Stop centers and observe how clients are treated and directed to services. 2. Assess how employers who currently access services use these services and analyze their level of customer satisfaction. Assess why other employers don't use the services. 3. Collect data on several state programs intended for employer use of public resources and services. Focus on getting basic information on the Chicago area, such as the number of Chicago companies participating, the number of employees or jobs involved and the dollars accessed or spent annually.
Status of evaluation:	This project is underway with an expected completion date of December 2004.

Name of the evaluation study:	Chicago Workforce Board Internship Study
Questions the evaluation will/did address:	<p>The purpose of this study is to better understand how the Chicago Workforce Board can facilitate increased internship opportunities for youth ages 16 to 21. The study will address the following questions:</p> <ol style="list-style-type: none"> 1. What are the general principles of effective practice in youth internships, with a focus on employer-side practices? 2. What are some examples of promising/best practice internship and career awareness models in three specific industries? 3. What are employer perceptions and experiences with internships, as well as employer willingness to develop internship programs?
Description of the evaluation's methodology:	The project will employ a combination of literature review, expert interviews, case studies, an employer survey, and one-on-one employer interviews.
Status of evaluation:	Phase I of this project has been completed. Phase II, which includes piloting a business intermediary model, is scheduled for completion in December 2003.

Name of the evaluation study:	Decatur Impact Study
Questions the evaluation will/did address:	<p>Workforce Investment Solutions (LWIA 19) in cooperation with Millikin Institute undertook a study of the local One-Stop system in addressing the needs of the area's 1,500 workers who were dislocated as a result of the closing of Decatur's Bridgestone Firestone Plant. The study was designed to address the following questions:</p> <ol style="list-style-type: none"> 1. What services are offered by local providers? 2. How are affected workers treated by service provider staff? 3. What pay levels do affected workers indicate that they will accept, and how does this change over time? 4. What pay levels do affected workers achieve upon re-employment? 5. What demographic factors affect the prospects for re-employment? 6. What factors prompt affected workers to leave the workforce? 7. How is the financial, physical and emotional well-being of affected workers changed as a result of the plant closing?
Description of the evaluation's methodology:	<p>The study gathered information about each program that serves affected workers. It tracked a sample of affected workers, interviewing them every three months. Tracking information was obtained by peer counselors selected and supported through the Manpower Assistance Program of the Illinois AFL-CIO, the Community Foundation of Decatur/Macon County, the Decatur Community Partnership, and the Heritage Behavioral Health Center.</p>
Status of evaluation:	<p>Participants in the study included staff from the Local Workforce Investment Board, the Decatur Employment and Training Center, the AFL-CIO Peer Outreach Program, and the Community Foundation of Decatur and Macon County, as well as individuals dislocated from the Firestone facility in Decatur. The goals of the study were to assess the personal and community costs of a major plant closing and assess the progress of displaced workers as they tried to re-establish themselves in the labor force. The project analyzed factors such as average age at displacement; change in marital status; wage considerations; job satisfaction; change in personal income, bankruptcy, and pension plans; identification of the symptoms of stress and frequency of stress-related illness; and an overall assessment of the individuals' perceptions of their life since layoff from Firestone.</p> <p>The study and final report was released in June of 2003. Copies of the study are available upon request.</p>

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table A: Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Negotiated Performance Level	Actual Performance - Level - American Customer Satisfaction Index	Number of Surveys Completed	Number of Customers Eligible for the Survey	Number of Customers Included in the Sample	Response Rate
Participants	76	72.8	2,058	18,554	3,511	58.6
Employers	67	66.3	518	1,093	863	60

Table B: Adult Program Results At-A-Glan

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	69	78.4	1,744
			2,225
Employment Retention Rate	76	86.1	2,052
			2,383
Earnings Change in Six Month	3,400	3,724	8,245,957
			2,214
Employment and Credential Rate	55	64.6	1,050
			1,625

Table C: Outcomes for Adult Special Populations

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals With Disabilities		Older Individuals	
Entered Employment Rate	70.9	163	83	93	69.5	114	75.5	77
		230		112		164		102
Employment Retention Rate	80.8	156	84.3	97	83.2	129	89.6	86
		193		115		155		96
Earnings Change in Six Months	3,916	724,432	5,233	533,747	2,647	378,495	2,544	226,379
		185		102		143		89
Employment and Credential Rate	62	80	68.1	62	48.4	44	59.6	31
		129		91		91		52

Table D: Other Outcome Information for the Adult Program

Reported Information	Individuals Who Received Training Services		Individuals Who Only Received Core and Intensive Services	
Entered Employment Rate	81	872	75.9	872
		1,076		1,149
Employment Retention Rate	87.8	1,184	83.9	868
		1,349		1,034
Earnings Change in Six Months	4,279	5,225,256	3,042	3,020,701
		1,221		993

Table E: Dislocated Worker Program Results At-A-Glance

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	78	86.1	3,367
			3,912
Employment Retention Rate	80	91.2	3,072
			3,367
Earnings Replacement in Six Months	84	84.7	41,185,453
			48,635,192
Employment and Credential Rate	55	67.4	1,620
			2,403

Table F: Outcomes for Dislocated Worker Special Populations

Reported Information	Veterans		Individuals With Disabilities		Older Individuals		Displaced Homemakers	
Entered Employment Rate	84.7	343	75.4	95	79.3	329	81.3	13
		405		126		415		16
Employment Retention Rate	88	302	86.3	82	86.3	284	92.3	12
		343		95		329		13
Earnings Replacement Rate	79.3	4,201,924	81.2	892,723	67.5	3,502,111	187.8	69,764
		5,298,388		1,099,010		5,188,775		37,146
Employment And Credential Rate	68.3	168	53.1	43	63	133	46.2	6
		246		81		211		13

Table G: Other Outcome Information for the Dislocated Worker Program

Reported Information	Individuals Who Received Training Services		Individuals Who Received Core and Intensive Services	
	Entered Employment Rate	86.3	2,069	85.7
2,397			1,515	
Employment Retention Rate	90.8	1,879	91.9	1,193
		2,069		1,298
Earnings Replacement Rate	84	25,017,708	85.7	16,167,745
		29,774,112		18,861,080

Table H: Older Youth Results At-A-Glance

	Negotiated Performance Level	Actual Performance Level	
		Entered Employment Rate	63.6
Employment Retention Rate	71	80.4	569
			397
Earnings Change in Six Months	2,300	3,430	1,485,369
			433
Credential Rate	50	55.3	399
			721

Table I: Outcomes for Older Youth Special Populations

Reported Information	Public Assistance Recipients		Veterans		Individuals With Disabilities		Out-of-School Youth	
	Entered Employment Rate	67	67	0	0	70.1	61	69
100			1		87		520	
Employment Retention Rate	77.6	59	0	0	83.1	59	79.4	354
		76		1		71		446
Earnings Change in Six Months	3,652	244,701	0	0	2,997	173,817	3,306	1,312,406
		67		1		58		397
Credential Rate	48.7	57	0	0	62.7	69	53.8	354
		117		1		110		658

Table J: Younger Youth Results At-A-Glance

	Negotiated Performance Level	Actual Performance Level	
		Skill Attainment Rate	67.4
			12,322
Diploma or Equivalent Attainment Rate	58	65.5	2,014
			3,077
Retention Rate	63	67.9	779
			1,148

Table K: Outcomes for Younger Youth Special Populations

Reported Information	Public Assistance Recipients		Individuals Disabilities		Out-of-School Youth	
Skill Attainment Rate	66.3	673	77.7	1,731	67.2	2,197
		1,015		2,228		3,271
Diploma or Equivalent Attainment Rate	56.2	276	82.4	660	55.4	981
		491		801		1,771
Retention Rate	65.1	123	70.7	210	64.2	433
		189		297		674

Table L: Other Reported Information

	12 Month Employment Retention Rate		12 Mo. Earnings Change (Adults and Older Youth) or 12 Mo. Earnings Replacement (Dislocated Workers)		Placements for Participants in Nontraditional Employment		Wages At Entry Into Employment For Those Individuals Who Entered Employment Unsubsidized Employment		Entry Into Unsubsidized Employment Related to the Training Received of Those Who Completed Training Services	
Adults	77.5	1,826	3,704	8,266,656	6.5	114	4,244	4,732,154	96.1	449
		2,357		2,232		1,744		1,115		467
Dislocated Workers	83.9	2,655	86.2	36,022,055	6	202	6,586	14,159,109	93.9	1,161
		3,166		41,776,395		3,367		2,150		1,236
Older Youth	74.9	245	3,796	1,142,693	6.5	26	2,556	587,994		
		327		301		398		230		

Table M: Participation Levels

	Total Participants Served	Total Exiters
Adults	14,636	5,922
Dislocated Workers	20,430	7,167
Older Youth	3,336	1,213
Younger Youth	10,165	4,252

Table N: Cost of Program Activities

Program Activity		Total Federal Spending
Local Adults		\$41,154,557.00
Local Dislocated Workers		\$39,012,624.00
Local Youth		\$40,168,610.00
Rapid Response (up to 25%) 134 (a) (2) (A)		\$17,806,822.00
Statewide Required Activities (up to 25%) 134 (a) (2) (B)		\$6,193,055.00
Statewide Allowable Activities 134 (a) (3)	Capacity Building and Technical Assistance	\$1,269,114.00
	Board Staffing Grants	\$472,619.00
	Miscellaneous	\$6,497,100.00
Total of All Federal Spending Listed Above		\$152,574,501.00

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Northwest Illinois Workforce Investment Board - LWA 4	Total Participants Served	Adults	139
		Dislocated Workers	679
		Older Youth	49
		Younger Youth	227
	Total Exiters	Adults	37
		Dislocated Workers	188
		Older Youth	8
		Younger Youth	25

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	85.8	
	Employers	65	57.5	
Entered Employment Rate	Adults	70	75	
	Dislocated Workers	77.6	78.6	
	Older Youth	66.7	100	
Retention Rate	Adults	73.7	86.7	
	Dislocated Workers	79.9	93.5	
	Older Youth	71.4	83.3	
	Younger Youth	63.8	100	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,600	5,813	
	Dislocated Workers	84	73.5	
	Older Youth (\$)	3,400	4,845	
Credential / Diploma Rate	Adults	56.4	70	
	Dislocated Workers	53.7	59.9	
	Older Youth	48.3	83.3	
	Younger Youth	62.8	78.9	
Skill Attainment Rate	Younger Youth	69.2	92.2	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	2	15

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: River Valley Workforce Investment Board - LWA 5	Total Participants Served	Adults	610
		Dislocated Workers	510
		Older Youth	169
		Younger Youth	258
	Total Exiters	Adults	235
		Dislocated Workers	167
		Older Youth	96
		Younger Youth	162

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75	71.9	
	Employers	64	67.6	
Entered Employment Rate	Adults	69.6	89.5	
	Dislocated Workers	79	94.4	
	Older Youth	63.7	85.1	
Retention Rate	Adults	73.8	90.6	
	Dislocated Workers	80	96.4	
	Older Youth	71.3	75.9	
	Younger Youth	63.5	64.6	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,028	3,011	
	Dislocated Workers	92	94.8	
	Older Youth (\$)	2,156	2,604	
Credential / Diploma Rate	Adults	54.6	60.7	
	Dislocated Workers	59	88.6	
	Older Youth	49.2	79.4	
	Younger Youth	59.3	52.2	
Skill Attainment Rate	Younger Youth	66.8	75.7	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: DuPage County workforce Investment Board Inc. - LWA 6	Total Participants Served	Adults	212
		Dislocated Workers	739
		Older Youth	94
		Younger Youth	200
	Total Exiters	Adults	58
		Dislocated Workers	128
		Older Youth	35
		Younger Youth	56

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	69.7	
	Employers	65	58.3	
Entered Employment Rate	Adults	69.2	80.6	
	Dislocated Workers	79.1	89.4	
	Older Youth	71.4	75	
Retention Rate	Adults	73.7	86.4	
	Dislocated Workers	79.9	94.5	
	Older Youth	71	75	
	Younger Youth	63.5	80	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	4,035	3,334	
	Dislocated Workers	93.2	86.2	
	Older Youth (\$)	2,356	2,644	
Credential / Diploma Rate	Adults	62.9	71.9	
	Dislocated Workers	67.6	76	
	Older Youth	56.3	80	
	Younger Youth	67	84.1	
Skill Attainment Rate	Younger Youth	65	72	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	4	13

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: The Cook County Presidents Office of Employment Training - LWA 7	Total Participants Served	Adults	1,829
		Dislocated Workers	2,191
		Older Youth	366
		Younger Youth	1,090
	Total Exiters	Adults	547
		Dislocated Workers	613
		Older Youth	55
		Younger Youth	188

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	74.5	64.9	
	Employers	59	62.1	
Entered Employment Rate	Adults	68.4	82.4	
	Dislocated Workers	78.3	82.4	
	Older Youth	62.5	72.7	
Retention Rate	Adults	81.1	91.8	
	Dislocated Workers	80	90.5	
	Older Youth	71	80	
	Younger Youth	63.8	66.7	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,412	3,602	
	Dislocated Workers	82.5	83.2	
	Older Youth (\$)	2,247	2,235	
Credential / Diploma Rate	Adults	53.4	64.1	
	Dislocated Workers	53	52.7	
	Older Youth	48.2	48.6	
	Younger Youth	61.4	83.2	
Skill Attainment Rate	Younger Youth	68.1	71.9	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: The Workforce Board of Northern Cook County - LWA 8	Total Participants Served	Adults	327
		Dislocated Workers	1,814
		Older Youth	80
		Younger Youth	225
	Total Exiters	Adults	142
		Dislocated Workers	492
		Older Youth	6
		Younger Youth	57

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	71.4	
	Employers	67	64	
Entered Employment Rate	Adults	72	73.2	
	Dislocated Workers	80	83.9	
	Older Youth	73.3	100	
Retention Rate	Adults	80.3	87.5	
	Dislocated Workers	80	89.1	
	Older Youth	75	100	
	Younger Youth	64.1	76.5	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	4,803	5,647	
	Dislocated Workers	91.4	78.6	
	Older Youth (\$)	3,932	15,443	
Credential / Diploma Rate	Adults	55	73	
	Dislocated Workers	55	74.3	
	Older Youth	55.3	80	
	Younger Youth	64.3	88.8	
Skill Attainment Rate	Younger Youth	72	90.8	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Chicago Workforce Board - LWA 9	Total Participants Served	Adults	4,907
		Dislocated Workers	5,255
		Older Youth	1,092
		Younger Youth	2,613
	Total Exiters	Adults	2,579
		Dislocated Workers	2,386
		Older Youth	487
		Younger Youth	1,198

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	68	71.9	
	Employers	65	63.6	
Entered Employment Rate	Adults	62.8	70.8	
	Dislocated Workers	75.9	81.5	
	Older Youth	64.5	54.3	
Retention Rate	Adults	69.6	81.7	
	Dislocated Workers	79.8	90.6	
	Older Youth	70.7	75.9	
	Younger Youth	63.1	63.6	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,141	3,432	
	Dislocated Workers	78.4	92.1	
	Older Youth (\$)	2,416	2,878	
Credential / Diploma Rate	Adults	52.1	57.9	
	Dislocated Workers	50.4	69.3	
	Older Youth	46.8	39.7	
	Younger Youth	42.9	56.2	
Skill Attainment Rate	Younger Youth	70.2	63.7	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	4	13

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Workforce Investment Board of Will County - LWA 10	Total Participants Served	Adults	524
		Dislocated Workers	580
		Older Youth	74
		Younger Youth	850
	Total Exiters	Adults	185
		Dislocated Workers	217
		Older Youth	28
		Younger Youth	442

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	72.7	
	Employers	65	72.5	
Entered Employment Rate	Adults	64.7	87.3	
	Dislocated Workers	80.2	84.1	
	Older Youth	60	83.3	
Retention Rate	Adults	73.7	89.2	
	Dislocated Workers	80	88.9	
	Older Youth	71	87.5	
	Younger Youth	61	74.2	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,764	3,098	
	Dislocated Workers	87	72.5	
	Older Youth (\$)	2,300	7,036	
Credential / Diploma Rate	Adults	53.8	43.1	
	Dislocated Workers	52.4	45.8	
	Older Youth	47.7	55.6	
	Younger Youth	56.3	73.6	
Skill Attainment Rate	Younger Youth	70.1	75.2	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	5	12

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Grundy Livingston Kankakee Workforce Investment Board - LWA 11	Total Participants Served	Adults	547
		Dislocated Workers	614
		Older Youth	133
		Younger Youth	241
	Total Exiters	Adults	106
		Dislocated Workers	101
		Older Youth	31
		Younger Youth	104

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	77.5	
	Employers	65	62.6	
Entered Employment Rate	Adults	68.1	94.4	
	Dislocated Workers	79.3	95.5	
	Older Youth	67.6	83.3	
Retention Rate	Adults	71.6	88.2	
	Dislocated Workers	79.9	88.9	
	Older Youth	71.5	100	
	Younger Youth	64	70.6	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,608	4,603	
	Dislocated Workers	87.3	101.6	
	Older Youth (\$)	2,407	7,013	
Credential / Diploma Rate	Adults	54.8	57.1	
	Dislocated Workers	53.6	55.9	
	Older Youth	48.5	60	
	Younger Youth	61.2	79	
Skill Attainment Rate	Younger Youth	70.6	74.5	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	2	15

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Workforce Investment Board #12 - LWA 12	Total Participants Served	Adults	229
		Dislocated Workers	549
		Older Youth	47
		Younger Youth	283
	Total Exiters	Adults	44
		Dislocated Workers	246
		Older Youth	6
		Younger Youth	47

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	73.6	
	Employers	65	68.6	
Entered Employment Rate	Adults	75.5	72.2	
	Dislocated Workers	79.7	92.4	
	Older Youth	69.2	60	
Retention Rate	Adults	75.6	90.5	
	Dislocated Workers	80	94	
	Older Youth	77.8	100	
	Younger Youth	61.8	63.6	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,790	5,403	
	Dislocated Workers	75.2	86.7	
	Older Youth (\$)	2,141	5,742	
Credential / Diploma Rate	Adults	54.9	72	
	Dislocated Workers	51.7	59.1	
	Older Youth	52.6	70	
	Younger Youth	58.2	66.7	
Skill Attainment Rate	Younger Youth	71	83.2	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: The Workforce Investment Board of Rock Island Henry and Mercer Counties - LWA 13	Total Participants Served	Adults	303
		Dislocated Workers	287
		Older Youth	64
		Younger Youth	202
	Total Exiters	Adults	197
		Dislocated Workers	158
		Older Youth	35
		Younger Youth	119

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	71.7	
	Employers	65	61.4	
Entered Employment Rate	Adults	70	73.5	
	Dislocated Workers	77.8	79.2	
	Older Youth	61.5	60	
Retention Rate	Adults	73	84.6	
	Dislocated Workers	79.9	87.7	
	Older Youth	71.4	77.8	
	Younger Youth	63.6	64.6	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	1,047	3,820	
	Dislocated Workers	82	113.1	
	Older Youth (\$)	1,930	3,304	
Credential / Diploma Rate	Adults	54.4	59.1	
	Dislocated Workers	54	57	
	Older Youth	48.3	59.3	
	Younger Youth	60.3	67	
Skill Attainment Rate	Younger Youth	65.2	78.5	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Workforce Investment Board of Western Illinois - LWA 14	Total Participants Served	Adults	278
		Dislocated Workers	593
		Older Youth	119
		Younger Youth	310
	Total Exiters	Adults	144
		Dislocated Workers	229
		Older Youth	74
		Younger Youth	224

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	85	77.6	
	Employers	75	74.7	
Entered Employment Rate	Adults	68.6	75	
	Dislocated Workers	77.1	82.7	
	Older Youth	65	80	
Retention Rate	Adults	74.1	85.3	
	Dislocated Workers	79.9	87.7	
	Older Youth	76.5	73.1	
	Younger Youth	63.8	57.1	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,134	2,508	
	Dislocated Workers	93.7	87	
	Older Youth (\$)	2,524	3,388	
Credential / Diploma Rate	Adults	53.9	60.9	
	Dislocated Workers	54	46.4	
	Older Youth	49.3	56.3	
	Younger Youth	63.7	76.6	
Skill Attainment Rate	Younger Youth	68.5	74.3	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	7	10

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Central Illinois Workforce Development Board - LWA 15	Total Participants Served	Adults	259
		Dislocated Workers	376
		Older Youth	85
		Younger Youth	152
	Total Exiters	Adults	45
		Dislocated Workers	51
		Older Youth	4
		Younger Youth	53

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	78	82.8
	Employers	65	64.9
Entered Employment Rate	Adults	75.1	87.5
	Dislocated Workers	77.4	96
	Older Youth	69.2	0
Retention Rate	Adults	74	96.3
	Dislocated Workers	79.9	89.6
	Older Youth	71	100
	Younger Youth	63.7	100
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,943	7,273
	Dislocated Workers	82.9	98.1
	Older Youth (\$)	2,484	7,589
Credential / Diploma Rate	Adults	54.4	73.3
	Dislocated Workers	54	62
	Older Youth	48.5	100
	Younger Youth	61.1	0
Skill Attainment Rate	Younger Youth	67.6	95.9
Description of Other State Indicators of Performance			
		0	0
		0	0
Overall Status of Local Performance		Not Met	Met
		1	1
		Exceeded	15

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Local Workforce Area - Region 16 - LWA 16	Total Participants Served	Adults	157
		Dislocated Workers	150
		Older Youth	45
		Younger Youth	107
	Total Exiters	Adults	58
		Dislocated Workers	53
		Older Youth	8
		Younger Youth	32

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75	84.9	
	Employers	65	70.9	
Entered Employment Rate	Adults	68.6	92.3	
	Dislocated Workers	80	100	
	Older Youth	63.6	100	
Retention Rate	Adults	74.7	93.8	
	Dislocated Workers	79.9	96.3	
	Older Youth	70.9	100	
	Younger Youth	55.3	90.5	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,536	9,361	
	Dislocated Workers	73	118.5	
	Older Youth (\$)	2,300	7,544	
Credential / Diploma Rate	Adults	55	93.9	
	Dislocated Workers	50.8	96	
	Older Youth	48.7	83.3	
	Younger Youth	68	95.8	
Skill Attainment Rate	Younger Youth	73.1	96.6	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	17

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: East Central Illinois Workforce Development Board - LWA 17	Total Participants Served	Adults	292
		Dislocated Workers	263
		Older Youth	53
		Younger Youth	154
	Total Exiters	Adults	88
		Dislocated Workers	83
		Older Youth	21
		Younger Youth	95

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75	78.1	
	Employers	67.5	71.4	
Entered Employment Rate	Adults	75	69.6	
	Dislocated Workers	81.7	89.3	
	Older Youth	75	100	
Retention Rate	Adults	76.9	75	
	Dislocated Workers	80	94	
	Older Youth	75	0	
	Younger Youth	64.3	72.7	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,340	604	
	Dislocated Workers	97.1	76.7	
	Older Youth (\$)	2,552	0	
Credential / Diploma Rate	Adults	55.6	100	
	Dislocated Workers	54.9	72.7	
	Older Youth	58.3	100	
	Younger Youth	67.4	75.4	
Skill Attainment Rate	Younger Youth	78.5	75.8	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		2	3	12

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Vermilion County Job Training Consortium - LWA 18	Total Participants Served	Adults	176
		Dislocated Workers	242
		Older Youth	27
		Younger Youth	149
	Total Exiters	Adults	98
		Dislocated Workers	106
		Older Youth	12
		Younger Youth	88

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	78	
	Employers	67.5	62.1	
Entered Employment Rate	Adults	65.7	76.9	
	Dislocated Workers	76.1	82.9	
	Older Youth	57.5	100	
Retention Rate	Adults	76.7	80	
	Dislocated Workers	79.9	91.2	
	Older Youth	70.9	90.9	
	Younger Youth	63.8	77.3	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,482	3,023	
	Dislocated Workers	81.1	83.7	
	Older Youth (\$)	2,284	4,144	
Credential / Diploma Rate	Adults	54.9	55.8	
	Dislocated Workers	60	64.3	
	Older Youth	48.8	90.9	
	Younger Youth	62.8	93.6	
Skill Attainment Rate	Younger Youth	66.7	86.4	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Workforce Investment Board for Macon and DeWitt Counties - LWA 19	Total Participants Served	Adults	253
		Dislocated Workers	374
		Older Youth	34
		Younger Youth	163
	Total Exiters	Adults	73
		Dislocated Workers	113
		Older Youth	19
		Younger Youth	77

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	69.5	
	Employers	65	73.2	
Entered Employment Rate	Adults	87.5	80.5	
	Dislocated Workers	77.5	82	
	Older Youth	75	83.3	
Retention Rate	Adults	88.8	100	
	Dislocated Workers	82.4	100	
	Older Youth	83.3	100	
	Younger Youth	64.5	83.3	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	1,300	4,333	
	Dislocated Workers	83.4	83	
	Older Youth (\$)	1,967	1,727	
Credential / Diploma Rate	Adults	54.9	55.6	
	Dislocated Workers	52.1	70.5	
	Older Youth	48.8	57.1	
	Younger Youth	67.4	67.1	
Skill Attainment Rate	Younger Youth	63.3	58.2	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	6	11

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Land of Lincoln Workforce Investment Board - LWA 20	Total Participants Served	Adults	267
		Dislocated Workers	309
		Older Youth	32
		Younger Youth	372
	Total Exiters	Adults	174
		Dislocated Workers	133
		Older Youth	24
		Younger Youth	210

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	73	80.2	
	Employers	73	76.7	
Entered Employment Rate	Adults	69.4	76.5	
	Dislocated Workers	77.7	91	
	Older Youth	71.9	90.9	
Retention Rate	Adults	81.3	87.4	
	Dislocated Workers	80	95.1	
	Older Youth	76.3	93.3	
	Younger Youth	64	69.2	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,594	2,856	
	Dislocated Workers	81.7	85.6	
	Older Youth (\$)	2,230	3,749	
Credential / Diploma Rate	Adults	54.8	63.2	
	Dislocated Workers	64.7	82.1	
	Older Youth	55.4	65	
	Younger Youth	66.8	70	
Skill Attainment Rate	Younger Youth	66.7	70.6	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		1	0	16

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: West Central Development Council - LWA 21	Total Participants Served	Adults	245
		Dislocated Workers	308
		Older Youth	60
		Younger Youth	255
	Total Exiters	Adults	96
		Dislocated Workers	98
		Older Youth	28
		Younger Youth	117

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75	80.1	
	Employers	65	63.2	
Entered Employment Rate	Adults	70.8	85.2	
	Dislocated Workers	76.9	88.9	
	Older Youth	69.2	77.8	
Retention Rate	Adults	75.5	83.9	
	Dislocated Workers	79.9	85.7	
	Older Youth	74.1	87.5	
	Younger Youth	63.6	58.3	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,525	3,904	
	Dislocated Workers	87.1	83.9	
	Older Youth (\$)	2,939	4,239	
Credential / Diploma Rate	Adults	54.7	71.3	
	Dislocated Workers	59.6	73.6	
	Older Youth	49.4	60	
	Younger Youth	62	63.8	
Skill Attainment Rate	Younger Youth	71.4	73.7	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Madison-Bond Workforce Investment Board - LWA 22	Total Participants Served	Adults	397
		Dislocated Workers	282
		Older Youth	75
		Younger Youth	335
	Total Exiters	Adults	109
		Dislocated Workers	61
		Older Youth	7
		Younger Youth	69

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75	75.4	
	Employers	65	75.6	
Entered Employment Rate	Adults	65.5	94.2	
	Dislocated Workers	76.8	94.4	
	Older Youth	60	60	
Retention Rate	Adults	73.3	88.1	
	Dislocated Workers	79.8	92.6	
	Older Youth	70.9	83.3	
	Younger Youth	63.3	95.7	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,134	5,759	
	Dislocated Workers	82	108.4	
	Older Youth (\$)	1,224	979	
Credential / Diploma Rate	Adults	54.6	77.3	
	Dislocated Workers	53.1	81.1	
	Older Youth	48.8	72.7	
	Younger Youth	58.6	78.6	
Skill Attainment Rate	Younger Youth	67	85.3	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	2	15

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Crossroads Workforce Investment Board - LWA 23	Total Participants Served	Adults	255
		Dislocated Workers	1,908
		Older Youth	52
		Younger Youth	194
	Total Exiters	Adults	125
		Dislocated Workers	637
		Older Youth	19
		Younger Youth	37

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75	74.8	
	Employers	65	70.7	
Entered Employment Rate	Adults	68.6	78	
	Dislocated Workers	77.3	88.9	
	Older Youth	60.6	94.4	
Retention Rate	Adults	76.8	88.9	
	Dislocated Workers	79.9	91.6	
	Older Youth	71.1	86.4	
	Younger Youth	64.1	90.6	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,223	3,991	
	Dislocated Workers	82.2	80.5	
	Older Youth (\$)	2,603	3,959	
Credential / Diploma Rate	Adults	54	54.8	
	Dislocated Workers	53.8	66.3	
	Older Youth	49.1	50	
	Younger Youth	69.2	63.9	
Skill Attainment Rate	Younger Youth	68.9	89.4	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Mid America Workforce Investment Board - LWA 24	Total Participants Served	Adults	725
		Dislocated Workers	398
		Older Youth	206
		Younger Youth	207
	Total Exiters	Adults	168
		Dislocated Workers	110
		Older Youth	66
		Younger Youth	73

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	78	76.5
	Employers	65	64.4
Entered Employment Rate	Adults	65.5	75.8
	Dislocated Workers	79.4	79.4
	Older Youth	60.4	83.3
Retention Rate	Adults	79.7	88
	Dislocated Workers	80	92.9
	Older Youth	75	82.6
	Younger Youth	64.3	53.5
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	4,393	5,277
	Dislocated Workers	91.3	79.5
	Older Youth (\$)	2,550	4,838
Credential / Diploma Rate	Adults	54.8	64.2
	Dislocated Workers	53.9	72.5
	Older Youth	48.7	46.7
	Younger Youth	65.7	57.4
Skill Attainment Rate	Younger Youth	71.1	63.6
Description of Other State Indicators of Performance			
		0	0
		0	0
Overall Status of Local Performance		Not Met	Met
		0	7
		Exceeded	10

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Southern Illinois Workforce Investment Board - LWA 25	Total Participants Served	Adults	427
		Dislocated Workers	150
		Older Youth	88
		Younger Youth	305
	Total Exiters	Adults	149
		Dislocated Workers	55
		Older Youth	19
		Younger Youth	151

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75	85.5	
	Employers	75	73.3	
Entered Employment Rate	Adults	71.4	80	
	Dislocated Workers	76.6	93.1	
	Older Youth	53.5	87.5	
Retention Rate	Adults	74.4	89.1	
	Dislocated Workers	79.9	92.5	
	Older Youth	78.6	75	
	Younger Youth	63.2	70	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,928	3,962	
	Dislocated Workers	72.9	85.3	
	Older Youth (\$)	2,177	3,091	
Credential / Diploma Rate	Adults	65.9	71.1	
	Dislocated Workers	64.3	80.5	
	Older Youth	47.8	55.6	
	Younger Youth	52.9	50	
Skill Attainment Rate	Younger Youth	66.9	74.1	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Southern 14 Workforce Investment Board - LWA 26	Total Participants Served	Adults	374
		Dislocated Workers	129
		Older Youth	60
		Younger Youth	280
	Total Exiters	Adults	70
		Dislocated Workers	51
		Older Youth	20
		Younger Youth	130

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	74.3	
	Employers	65	66.2	
Entered Employment Rate	Adults	64.9	91.1	
	Dislocated Workers	75.7	91.2	
	Older Youth	55	100	
Retention Rate	Adults	74.6	89.1	
	Dislocated Workers	79.8	93.5	
	Older Youth	70.8	80	
	Younger Youth	63.6	71	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,834	3,566	
	Dislocated Workers	87.4	106.2	
	Older Youth (\$)	1,876	6,205	
Credential / Diploma Rate	Adults	67.7	85.5	
	Dislocated Workers	63.5	91.2	
	Older Youth	70	87.5	
	Younger Youth	60.2	85.2	
Skill Attainment Rate	Younger Youth	61.1	87.1	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	2	15

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Boone & Winnebago County Workforce Investment Board - LWA 3	Total Participants Served	Adults	485
		Dislocated Workers	955
		Older Youth	151
		Younger Youth	409
	Total Exiters	Adults	248
		Dislocated Workers	457
		Older Youth	55
		Younger Youth	202

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	65.9	
	Employers	65	78.5	
Entered Employment Rate	Adults	66.4	82.2	
	Dislocated Workers	77.9	84.7	
	Older Youth	60	81.6	
Retention Rate	Adults	74.7	82.4	
	Dislocated Workers	80	89	
	Older Youth	70.8	80	
	Younger Youth	63	68.2	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	1,713	3,154	
	Dislocated Workers	92.5	78.1	
	Older Youth (\$)	1,885	2,375	
Credential / Diploma Rate	Adults	53.1	72.5	
	Dislocated Workers	50.1	50.5	
	Older Youth	47.8	55.6	
	Younger Youth	58.3	57.7	
Skill Attainment Rate	Younger Youth	67.5	71.1	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: Lake County Workforce Development Department - LWA 1	Total Participants Served	Adults	388
		Dislocated Workers	503
		Older Youth	77
		Younger Youth	512
	Total Exiters	Adults	135
		Dislocated Workers	136
		Older Youth	47
		Younger Youth	253

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	71.1	
	Employers	65	62.1	
Entered Employment Rate	Adults	64.6	88.9	
	Dislocated Workers	77	91.4	
	Older Youth	57	60.9	
Retention Rate	Adults	71.6	88	
	Dislocated Workers	79.9	90.6	
	Older Youth	70.8	72.2	
	Younger Youth	61	58.3	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,053	3,443	
	Dislocated Workers	77.5	90	
	Older Youth (\$)	1,752	2,201	
Credential / Diploma Rate	Adults	54	81.8	
	Dislocated Workers	54.3	81.9	
	Older Youth	47.6	67.9	
	Younger Youth	61.1	55.2	
Skill Attainment Rate	Younger Youth	59.6	82	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	4	13

WIA Annual Report Data

State Name: IL

Program Year: 2002

Table O: Summary of Participants

Local Area Name: McHenry County Job Training - LWA 2	Total Participants Served	Adults	31
		Dislocated Workers	272
		Older Youth	4
		Younger Youth	72
	Total Exiters	Adults	12
		Dislocated Workers	98
		Older Youth	3
		Younger Youth	43

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	74.9	
	Employers	65	64.9	
Entered Employment Rate	Adults	67.3	87.5	
	Dislocated Workers	80	95.7	
	Older Youth	66.7	100	
Retention Rate	Adults	74.9	81.8	
	Dislocated Workers	80	92	
	Older Youth	70.8	100	
	Younger Youth	63.7	100	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,359	3,777	
	Dislocated Workers	83.7	77.4	
	Older Youth (\$)	2,600	4,317	
Credential / Diploma Rate	Adults	54	71.4	
	Dislocated Workers	52.9	88.1	
	Older Youth	48.3	66.7	
	Younger Youth	60.5	75	
Skill Attainment Rate	Younger Youth	66.7	75	
Description of Other State Indicators of Performance				
		0	0	
		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14