American Customer Satisfaction Index (ACSI)
Table of Weights
Guidance

TRAINING AND EMPLOYMENT GUIDANCE LETTER NO. 12-12
Subject: Table of Weights for Use in Calculating State-Level American Customer Satisfaction Index (ACSI) Scores for Participant and Employer Customer Satisfaction Surveys
Source Date: January 07, 2013

TRAINING AND EMPLOYMENT GUIDANCE LETTER No. 36-10
Subject: Table of Weights for Use in Calculating State-Level American Customer Satisfaction Index (ACSI) Scores for the Participant and Employer Customer Satisfaction Surveys.
Source Date: June 27, 2011

September 30, 2010:
The ACSI weights for this year's customer satisfaction calculations are now available:

Subject: The ACSI Table of Weights for this year's customer satisfaction calculations are now available: Instructions and the weights
Source Date: September 30, 2010

TRAINING AND EMPLOYMENT GUIDANCE LETTER No. 7-09
Subject: Updated Table of Weights for Use in Calculating State-Level American Customer Satisfaction Index (ACSI) Scores for the Participant and Employer Customer Satisfaction Surveys.
Source Date: September 30, 2009

TRAINING AND EMPLOYMENT GUIDANCE LETTER NO. 02-08
Subject: Updated Table of Weights for Use in Calculating State-Level American Customer Satisfaction Index (ACSI) Scores for the Participant and Employer Customer Satisfaction Surveys
Source Date: August 27, 2008

TRAINING AND EMPLOYMENT GUIDANCE LETTER NO. 01-07
Subject: Updated Table of Weights for Use in Calculating State-Level American Customer Satisfaction Index (ACSI) Scores for the Participant and Employer Customer Satisfaction Surveys
Source Date: July 03, 2007
TRAINING AND EMPLOYMENT GUIDANCE LETTER NO. 11-04

Subject: Updated Table of Weights for Use in Calculating State-Level American Customer Satisfaction Index (ACSI) Scores for the Participant, Employer and Job Seeker Customer Satisfaction Surveys

Source Date: November 30, 2004

TRAINING AND EMPLOYMENT GUIDANCE LETTER NO. 08-03

Subject: Updated Table of Weights for Use in Calculating State-Level American Customer Satisfaction Index (ACSI) Scores for the Participant, Employment and Job-Seeker Customer Satisfaction Surveys

Source Date: October 14, 2003

TRAINING AND EMPLOYMENT GUIDANCE LETTER NO. 07-02

Subject: Updated Table of Weights for Use in Calculating State-Level American Customer Satisfaction Index (ACSI) Scores for the Participant, Employment and Job Seeker Customer Satisfaction Surveys

Source Date: October 04, 2002

TRAINING AND EMPLOYMENT GUIDANCE LETTER NO. 06-00

Subject: Guidance on Obtaining Customer Satisfaction Results for Participants and Employers Receiving Services Under Title I of the Workforce Investment Act (WIA)

Source Date: September 21, 2000

TRAINING AND EMPLOYMENT GUIDANCE LETTER NO. 06-00, CHANGE 1