

State of Illinois

Report on Workforce Development

Annual Report Narrative Information

Program Year 2003

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Introduction

This narrative contains Illinois' federally required information on the status of state evaluations of workforce investment activities for Program Year 2003 and the cost of these activities relative to their effect. The following report:

- presents the required discussion and data tables regarding the cost-effectiveness of workforce investment activities,
- presents the required summary of evaluations of workforce investment activities, and
- provides a copy of the required Annual Report Tables. These tables have also been transmitted to USDOL/ETA in accordance with the instructions contained in TEGL No.14-03; they reflect outcomes for the full PY 2003 (all four quarters).

Cost-Effectiveness Analysis

Table 1 provides a Workforce Investment Act (WIA) Title I Financial Statement, which includes the Operating Results. Tables 2 through 5 provide relevant Cost-Effectiveness information for the State for each WIA Title I program. Illinois has adapted the format suggested for use in TEGL 14-00, Change 1. Rather than providing an overall cost-effectiveness ratio for the Title I programs, we have developed cost-effectiveness measures for each program. This has enabled us to take into account the important differences in the targeted populations for each program and the variations in the intended outcomes of each program.

Methodology. The methodology for deriving cost-effectiveness measures related to the basic performance outcomes for each program is as follows:

1. An overall cost per participant number was computed for each program by dividing the total program expenditures by the number of persons served. The cost figure for Dislocated Workers includes Dislocated Worker and Rapid Response funding.
2. The number of participants that were included in each performance category was determined from the federal quarterly 9091 Report. Generally, this corresponds to the number of participants included in the denominator for each measure.
3. The overall participant cost per amount for the program from (1) was multiplied by the number from (2) to yield an estimate of the total cost associated with services to the participants included in the performance measure. This was done because the number of participants in each measure varies, depending on the counting rules for the measure. It would be inappropriate to attribute the entire cost of the program to the subset of those included in each measure. Except for the Younger Youth Skill Attainment measure, the participants counted in each measure are exiters as reported in the Annual Report.

4. The estimated cost number from (3) was divided by the number of successful outcomes from the performance measure. This corresponds to the numerator for each performance measure. This calculation yielded an overall cost per outcome for each performance measure. For the Earnings measures, the Return on Investment (ROI) per participant for the exit year was determined.

For the Participants in Measure for Earnings Recovered, the participants are only those dislocated workers whose earnings are represented in the Dislocated Worker Earnings Retention Rate measure.

For the Skill Attainments Set measure, the value is based on the cost of each attainment. The participants for this measure are all active youth in the Program Year.

Limitations. There are several limitations to the methodology as described below:

1. The major limitation to any cost-effectiveness analysis for WIA is the absence of cost information at the customer level. The only generally applicable cost-effectiveness measure, therefore, is an overall cost per participant (customer). This value has been computed for each program (Adult, Dislocated Workers, Older Youth and Younger Youth). Because there is no requirement for separate tracking of older youth and younger youth expenditures, a single cost per value has been computed for all youth programs and applied to each sub-program.
2. The method is highly sensitive to the volume of exiters. As the number of participants and exiters varies based on funding, the cost per outcome will vary.
3. The method assumes that the entire benefit derives from program participation, which is unlikely, but cannot be evaluated without comparison group information.

Results. The results of the analysis are included in the WIA Title I Financial Statement (Table 1). The State offers no evaluative judgment about these outcomes. At best, they may constitute a baseline against which subsequent results can be compared.

The State does not intend to present through these measures a definitive judgment on the cost-effectiveness of the Title I program. The State views these measures as suggestive and experimental in nature. The State expects that the methodology will be refined.

Cost-effectiveness measures have been developed for the following core performance outcomes:

Program	Measures
Adults	Earnings Change Employment Employment Retention
Dislocated Workers	Earnings Recovered Employment Employment Retention
Older Youth	Earnings Change Employment Employment Retention
Younger Youth	Skill Attainment Diploma Attainment Employment and Educational Retention

**State of Illinois
WIA Title I Financial Statement
Program Year 2003**

Table 1

Operating Results

	Available	Expended	Percent	Balance Remaining
Total all fund Sources	\$223,299,976	\$158,585,145	71.02%	\$64,714,831
Adult Program Funds	\$39,247,862	\$37,059,482	94.42%	\$2,188,380
<i>Carry-in funds(no add)</i>	\$6,121,376	\$6,022,017	98.38%	\$99,359
Dislocated Worker Program Funds	\$44,186,404	\$36,990,126	83.71%	\$7,196,278
<i>Carry-in funds(no add)</i>	\$9,501,525	\$10,462,765	110.12%	(\$961,240)
Youth Program Funds	\$46,438,325	\$38,966,684	83.91%	\$7,471,641
<i>Carry-in funds(no add)</i>	\$9,840,344	\$9,682,225	98.39%	\$158,119
Out of School Youth	\$23,872,576	\$13,082,263	54.80%	\$10,790,313
In School Youth	\$12,711,448	\$16,100,902	126.66%	(\$3,389,454)
Summer Employment Opportunities		\$516,084		(\$516,084)
Local Administration Funds	\$19,796,909	\$12,655,879	63.93%	\$7,141,030
<i>Carry-in funds(no add)</i>	\$8,227,626	\$7,061,311	85.82%	\$1,166,315
Rapid Response funds	\$23,368,045	\$16,416,545	70.25%	\$6,951,500
<i>Carry-in funds(no add)</i>	\$7,450,160	\$7,140,174	95.84%	\$309,986
Statewide Activities Funds	\$50,262,431	\$16,496,429	32.82%	\$33,766,002
<i>Carry-in funds(no add)</i>	\$27,041,401	\$9,601,991	35.51%	\$17,439,410

Any over-expenditure in program funding will be covered by any under-expenditure in administration funds.

Tables 2 – 5 present WIA performance data in terms of cost-effectiveness. They provide expenditure information for staff-assisted core services, intensive services and training services. Information is provided by earnings change and earnings recovered, employment, and retention measures for adults, dislocated workers and older youth; and skill attainment, diplomas and retention for younger youth.

Illinois expended more than \$129 million in PY 2003 across the adult, dislocated workers (including rapid response) and youth clusters (both older and younger youth). More than 47,000 customers were served. The data indicate that the WIA program has operated effectively in Illinois, with an overall cost per participant of \$2,741, which includes administrative costs.

**Cost-Effectiveness
Tables 2-5**

Table 2: Adult Programs

Expenditures	\$37,059,482		
Participants	14,251		
Cost per Participant	2,600.48		
Measures:	Earnings Change	Employment	Retention
Participants in measure	3,140	5,003	3,417
Cost	\$8,165,507	\$13,010,201	\$8,885,840
Outcome	\$11,983,025	3,565	2,869
Cost per outcome		\$3,649.43	\$3,097.19
Return on Investment Per Participant	\$1,215.77		

Table 3: Dislocated Workers Programs

Expenditures	\$53,406,671		
Participants	19,557		
Cost per Participant	\$2,730.82		
Measures:	Earnings Recovered	Employment	Retention
Participants in measure	4,594	7,862	4,860
Cost	\$12,545,387	\$21,469,706	\$13,271,785
Outcome	\$63,712,261	6,568	4,444
Cost per outcome		\$3,268.83	\$2,986.45
Return on Investment Per Participant	\$11,137.76		

Table 4: Older Youth Programs

Expenditures	\$38,966,684		
Participants	13,412		
Cost per Participant	\$2,905.36		
Measures:	Earnings Change	Employment	Retention
Participants in measure	582	1,109	656
Cost	\$1,690,920	\$3,222,044	\$1,905,916
Outcome	\$2,038,443	759	544
Cost per outcome		\$4,245.12	\$3,503.52
Return on Investment Per Participant	\$597.12		

Table 5: Younger Youth Programs

Expenditures	\$38,966.684		
Participants	13,412		
Cost per Participant	\$2,905.36		
Measures:	Skill Attainment	Diplomas	Retention
Skill Attainments Set	11,529		
Participants in measure		2,070	1,587
Cost	\$33,495,895	\$6,014,095	\$4,610,806
Outcome	9,459	1,347	988
Cost per outcome	\$3,541.17	\$4,464.81	\$4,666.81

State Evaluations of Workforce Investment Activities

The following is a description of several workforce investment evaluation projects recently completed or currently underway in Illinois. Further information about each of these projects can be obtained by contacting the Illinois Department of Commerce and Economic Opportunity, Bureau of Workforce Development, 620 East Adams Street, 5th Floor, Springfield, Illinois 62701 (www.commerce.state.il.us).

Name of the evaluation study	Partners in Training
Questions the evaluation will/did address	<p>The Bureau of Workforce Development initiated this project designed to evaluate the status of business practices at the local level that have a positive impact on performance results for Title I programs. During the course of the project all 26 LWIAs will participate in two day sessions to review their business process and identify best practices.</p> <ol style="list-style-type: none"> 1. What business processes have had a positive impact on WIA Title I outcomes 2. How can these “best practices” be shared and implemented in other local workforce areas. 3. What impediments to performance success have been identified at the local level.
Description of the evaluation’s methodology:	<p>The initial round of visits included five LWIAs from geographically diverse sections of the state. State staff that participated in the sessions ranged from the Deputy Director to Program Monitors. Local Workforce Area staff that participated in the discussion included Title I Directors, LWIB staff, program and performance staff.</p> <p>The following steps were taken as part of the evaluation:</p> <ol style="list-style-type: none"> 1. Desk review of each LWIA’s past performance history and program reports including program enrollment information and Critical Skills Shortage Occupations 2. Development and dissemination of business process review tool covering fifteen business process areas including Workforce Investment Boards, performance management, program design and new initiatives. 3. Conduct on-site visits with each local area to complete review tool. 4. Through visits identify business processes, best practices and areas of concern. 5. Produce profiles on each LWIA to help inform Bureau staff of business processes, best practices and areas of concern. 6. Produce best practices materials to be shared with other Local Workforce Areas. 7. Address areas of concern at the local, Bureau and Federal level.
Status of evaluation:	This project is on-going with a projected completion date in December of 2005.

<p>Name of the evaluation study</p>	<p>Chicago Workforce Board Evaluation Project</p>
<p>Questions the evaluation will/did address</p>	<p>The Chicago Workforce Board undertook a major evaluation of its One-Stop system. In Chicago, the state employment and training system is structured around five One-Stop centers; however, programs and services are delivered via a wide network of partner agencies and organizations throughout the city. Most of the four priority areas of analysis require that data be collected from several of these partner agencies and organizations.</p> <p>The four areas being evaluated are:</p> <ol style="list-style-type: none"> 1. Who is being served by the One-Stop system in Chicago, and what services are they receiving? Where are the gaps in service? 2. What happens to customers who visit the One-Stop system? Are they being referred to appropriate services? 3. Which employers use the services of the One-Stop system, and why? Of employers who do not use the One-Stop system, why don't they? 4. What program resources are available to employers in the Chicago area, and how do these programs relate to each other? <p>Workforce Enterprise Services, Inc. was selected as the prime contractor for this study. Statistical and survey research tasks were subcontracted to Northern Illinois University Center for Governmental Studies, and the University of Illinois, Springfield, Survey Research Office.</p>
<p>Description of the evaluation's methodology:</p>	<ol style="list-style-type: none"> 1. Assemble and examine existing data from all programs required by the Workforce Investment Act (WIA) and associated Executive Orders by the Governor of the State of Illinois to be provided in conjunction with the local One- Stop system. A series of 'program profiles' has been produced for nearly all of the required workforce partners with program operations in Chicago. These profiles provide demographic information on the persons served, services provided, and geographic distribution of clients in the City. 2. Visit One-Stop centers and observe how clients are treated and directed to services. This center process evaluation consisted of three closely related components: 1) a business process analysis, 2) a case study analysis of 27 best practice cases, and 3) a telephone survey of 400 WIA and Trade Act registrants. 3. Assess how employers who currently access services use these services

	<p>and analyze their level of customer satisfaction. Assess why other employers don't use the services. A telephone survey was conducted of 286 firms representing a mix of users of the One-Stop system and non-users.</p> <p>4. Collect data on several state programs intended for employer use of public resources and services. Focus on getting basic information on the Chicago area, such as the number of Chicago companies participating, the number of employees or jobs involved and the dollars accessed or spent annually. Profiles of ten State of Illinois programs were developed, including seven training programs, two tax credit programs and Illinois Skills Match, which is the Employment Service's job matching program.</p>
<p>Status of evaluation:</p>	<p>This project is underway with an expected completion date of December 2004. The final reports for the <i>Business Process Analysis</i> and the <i>Profile of State Programs for Employers</i> have been approved. Final reports are currently being produced for the <i>Workforce Program Profiles</i>, <i>Center Case Studies</i>, <i>Center Telephone Survey</i>, <i>Employer Survey</i>, and <i>Executive Summary and Recommendations</i>.</p>

Name of the evaluation study	Baseline Evaluation of the Workforce Investment Act ¹
Questions the evaluation will/did address	In July 2003, DCEO began a baseline evaluation of the Workforce Investment Act in Illinois, with a focus on Title I and the One-Stop Career Centers. This evaluation has examined the participant and financial trends for the program, and has included interviews with a wide array of workforce system stakeholders. The interim results of this study are available as a separate report. ²
Description of the evaluation's methodology:	<p>Major findings of this study:</p> <p><i>Training investments in Title I of WIA.</i> Although the overall numbers of customers registered in Title I has returned to and even exceeded the levels seen under JTPA, the rate at which WIA customers enter training is much lower than it was under JTPA, and has remained lower. In Program Year 1998 under JTPA, 85 percent of Adults and 76 percent of dislocated workers were enrolled in training. In PY 2002 under WIA, about 61 percent of adults and 64 percent of dislocated workers were enrolled in training. However, most of this difference is accounted for by several LWIAs. In fact, only seven of the 26 Illinois LWIAs had levels of training in PY 2002 that were below 60 percent for either adults or dislocated workers. Half of the LWIAs had training levels above 80 percent.</p> <p>The perception among most stakeholders is that WIA is not training enough people. Most respondents to the stakeholder survey said that WIA should do more training. Others suggested that the level of training is appropriate, given the requirements of the program and the unique circumstances of each local area. DCEO wants to ensure that customers who can benefit from training through Title I of WIA have a reasonable chance of accessing this service, and that the training is focused to the maximum extent possible on the skill shortage occupations with good wages.</p> <p><i>The functioning of Local Workforce Investment Boards.</i> LWIBs are generally viewed by stakeholders as not having independence from the Chief Elected Official or from the Title I operator. In addition, many respondents cited problems attracting, retaining and effectively using business sector members of the Boards. Many respondents want greater support for the Boards by the State, including a clearer mission, and continued dedicated funding for Board staff, which was seen to be likely to foster Board independence and effectiveness. The Illinois Workforce Investment Board (IWIB) has also recognized the need to strengthen private sector leadership by establishing a taskforce to make</p>

¹ This summary is excerpted from *Improving Workforce Development in Illinois: A Strategic Vision for WIA Title I Implementation*, Illinois Department of Commerce and Economic Opportunity, Bureau of Workforce Development, August 20, 2004.

² *Baseline Evaluation of the Operation of the PY 2002 Workforce Investment Act Programs; Interim Report*, Illinois Department of Commerce and Economic Opportunity, February 5, 2004.

	<p>recommendations on how to improve private sector participation and leadership on local workforce investment boards. DCEO is committed to strengthening the local Boards, building stronger private sector leadership, and helping them assume the lead role in linking regional economic development and workforce development.</p> <p><i>The functioning of One-Stop Career Centers.</i> Looking back on the implementation of the One-Stop Career Centers required under WIA, most stakeholder respondents felt that the State was never really committed to true service integration, but was focused only on program co-location. In fact, many stakeholders felt that the State’s emphasis on facility co-location was misplaced, and that instead the focus should be on access to services and service quality. Above all, most respondents said the State needs to have a unified vision of the workforce development system across all partner agencies. DCEO is committed to working with its partners at the state and local levels to implement a career center network that emphasizes the expansion of access to services.</p> <p><i>Performance and Program Accountability.</i> Illinois has been very successful so far in meeting its seventeen federally-imposed performance goals under WIA Title I. In fact, Illinois was one of only a few states that exceeded all of its goals in PY 2000 and PY 2001. As the economic conditions in the state deteriorated, meeting these goals has become increasingly challenging for many LWIAs, and DCEO will be providing targeted technical assistance to several areas in the coming months.</p> <p>Beyond the federal performance measures, the baseline evaluation revealed some weaknesses in the quality of information that is available regarding key elements of the Title I program. First, the State does not know how many persons are receiving universal services, the intensity of these services, or the outcomes. This is a significant weakness, given the importance attached to these ‘universal’ services under WIA. In addition, the anecdotal evidence suggests that the numbers of non-registered customers may be several times the numbers of registered customers.</p> <p>Second, current required financial reporting to the State reveals little about how the WIA Title I funds are being spent locally. For example, the State cannot determine how much money is being spent on One-Stop Career Centers, support of the LWIB, core (universal) services, training, or staff salaries and related expenses. DCEO is committed to improving the quality of information about the WIA program in each of these areas.</p>
<p>Status of evaluation:</p>	<p>The interim findings are focused on the adult and dislocated worker programs, One-Stop Career Centers and Local Workforce Investment Boards. Findings and recommendations related to the WIA youth programs will be included in the final report, which is anticipated in late 2004.</p>

<p>Name of the evaluation study</p>	<p>Local Workforce Investment Board Chair Survey</p>
<p>Questions the evaluation will/did address</p>	<p>The purpose of this project was to understand the baseline knowledge of the Chairs in regards to the structure & operating modes of their respective Boards. This assessment will be used to identify areas of board leadership & responsibility where necessary technical assistance and training can be provided to further strengthen these private-sector led boards.</p> <p>Work to be performed by the project coordinators include:</p> <ol style="list-style-type: none"> 1. Developing a survey that would seek responses in the following areas: The role of the board, appointments to the board, board meetings, committee structures, support for the board from local WIA staff and from the State’s Workforce Development Bureau and best practices. 2. Developing an instrument to capture the responses both quantifiably for straightforward answers and qualitatively for subjective responses and comments. 3. Analyzing the findings to provide direction in identifying appropriate technical assistance and training for a stronger and more effective board leadership.
<p>Description of the evaluation’s methodology:</p>	<p>All WIA Board Chairs were sent the Survey, followed by direct calls to solicit their effort in completing the survey and to provide assistance if requested. This survey was also sent to the Workforce Board Staffs who were asked to provide assistance to their respective Board Chairs if necessary.</p>
<p>Status of evaluation:</p>	<p>The Surveys were returned and the project coordinators are currently sorting the data. Once the data is analyzed and conclusions are derived (timeframe is November 24, 2004) the Local Workforce Investment Board Leadership Association will make determinations on the specific types and levels of continuing training assistance to be offered and implemented. This newly formed LWIB Leadership Association will seek assistance from the Workforce Development Bureau, the Illinois Workforce Partnership and the Local WIA Boards and staff in accomplishing this on-going process.</p>

Name of the evaluation study	Critical Skill Shortages Initiative
Questions the evaluation will/did address	<p>The purpose of this initiative is to assist LWIB-led consortia in Illinois' 10 Economic Development Regions in identifying key industry sectors that are driving the regional economies. The consortia also identified specific occupations within those industry sectors that are currently or will be experiencing critical skill shortages, both short-term (2 years) and long-term (10 years). Each region is being asked to answer the following questions for the industry sectors and occupations being targeted:</p> <ol style="list-style-type: none"> 1. What are the contributing factors (root causes) contributing to these shortages? 2. What regional solutions can be developed to address these root causes and help alleviate the skill shortages in the targeted occupations? 3. What public and private funds (leveraged resources) can be redirected to implement the regional solutions? 4. How will these solutions reduce the shortages in the region? <p>DCEO awarded planning grants to the LWIB-led consortia in each of the 10 economic development regions to assist them in developing their projects.</p>
Description of the evaluation's methodology:	<p>DCEO has required that each economic development region submit an industry/occupations report, a root causes report and a regional solutions report for each industry they have chosen to target. All three of these reports are used to evaluate the proposed regional activities and to justify the requests for additional funding requested in the training applications. The training grants are intended to help "bridge the gaps" in the implementation of regional solutions. Grant funds will be awarded competitively. Each region will be evaluating the success of their project(s). The evaluation criteria will vary based on the nature of the project, but there will be data collected to evaluate the success of their implementation plans in reducing the skill shortages. Additional data will be collected so that a cost-benefit analysis can be conducted for the various solutions, and we will be evaluating the pilot projects to determine their effectiveness and to identify "best practices" for possible replication in other regions.</p>
Status of evaluation:	<p>DCEO staff currently are negotiating training grant agreements with the seven Economic Development Regions submitting under an "early bird" round. These negotiations for 12-month projects will be concluded in October, 2004. Six of the initial seven projects submitted are for critical skill shortage occupations in the healthcare industry. All 10 Economic Development Regions will be submitting projects for funding consideration under the calendar year competitive cycle, with training applications due to DCEO on November 30, 2004. Funding decisions will be made by January 30, 2005. The most prevalent industry sectors in this round are manufacturing and transportation, warehousing and logistics. DCEO will be working with the regions to develop appropriate evaluation criteria to measure each region's success in reducing the critical skill shortages in the occupations and industries they have targeted.</p>

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table A: Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Negotiated Performance Level	Actual Performance - Level - American Customer Satisfaction Index	Number of Surveys Completed	Number of Customers Eligible for the Survey	Number of Customers Included in the Sample	Response Rate
Participants	72	71.4	1,240	20,292	2,279	54.4
Employers	67	72.6	345	657	554	62.3

Table B: Adult Program Results At-A-Glan

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	71	71.3	3,564
			4,998
Employment Retention Rate	82	84	2,869
			3,417
Earnings Change in Six Month	3,450	3,816	11,983,025
			3,140
Employment and Credential Rate	56	62.2	2,002
			3,219

Table C: Outcomes for Adult Special Populations

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals With Disabilities		Older Individuals	
Entered Employment Rate	57.3	287	69.1	161	55.4	158	69.8	157
		501		233		285		225
Employment Retention Rate	79.2	213	83.5	132	80.9	127	88.9	128
		269		158		157		144
Earnings Change in Six Months	3,726	961,258	5,400	761,458	2,963	399,997	3,258	420,266
		258		141		135		129
Employment and Credential Rate	50.9	136	58.6	85	40.3	54	61	64
		267		145		134		105

Table D: Other Outcome Information for the Adult Program

Reported Information	Individuals Who Received Training Services		Individuals Who Only Received Core and Intensive Services	
Entered Employment Rate	74.7	1,730	68.4	1,834
		2,316		2,682
Employment Retention Rate	85.7	1,603	81.9	1,266
		1,871		1,546
Earnings Change in Six Months	4,063	6,825,644	3,532	5,157,381
		1,680		1,460

Table E: Dislocated Worker Program Results At-A-Glance

	Negotiated Performance Level	Actual Performance Level	
		Rate	Count
Entered Employment Rate	78	83.7	6,567
			7,847
Employment Retention Rate	86	91.4	4,444
			4,860
Earnings Replacement in Six Months	86	85	63,712,261
			74,963,108
Employment and Credential Rate	60	65.1	3,082
			4,731

Table F: Outcomes for Dislocated Worker Special Populations

Reported Information	Veterans		Individuals With Disabilities		Older Individuals		Displaced Homemakers	
	Rate	Count	Rate	Count	Rate	Count	Rate	Count
Entered Employment Rate	82.6	607	73.1	117	74.9	568	64.3	18
		735		160		758		28
Employment Retention Rate	90.7	441	88.7	94	87.8	419	100	12
		486		106		477		12
Earnings Replacement Rate	85.1	6,777,932	85.3	1,166,410	70.3	5,319,958	168.5	77,297
		7,969,128		1,368,130		7,572,204		45,862
Employment And Credential Rate	64.1	297	58.5	62	62.3	245	41.2	7
		463		106		393		17

Table G: Other Outcome Information for the Dislocated Worker Program

Reported Information	Individuals Who Received Training Services		Individuals Who Received Core and Intensive Services	
	Entered Employment Rate	83.8	3,964	83.5
4,731			3,116	
Employment Retention Rate	91.7	2,643	91	1,801
		2,881		1,979
Earnings Replacement Rate	83.9	38,066,281	86.7	25,645,980
		45,395,824		29,567,284

Table H: Older Youth Results At-A-Glance

	Negotiated Performance Level	Actual Performance Level	
		Entered Employment Rate	63
Employment Retention Rate	78	82.9	1,112
			544
Earnings Change in Six Months	2,800	3,502	2,038,443
			582
Credential Rate	48	50.8	694
			1,367

Table I: Outcomes for Older Youth Special Populations

Reported Information	Public Assistance Recipients		Veterans		Individuals With Disabilities		Out-of-School Youth	
	Entered Employment Rate	62.1	105	100	4	67.2	84	69.1
	169		4		125		1,028	
Employment Retention Rate	80.7	67	100	2	84.1	90	82.6	475
		83		2		107		575
Earnings Change in Six Months	3,689	280,328	6,981	13,961	2,953	265,771	3,390	1,749,374
		76		2		90		516
Credential Rate	46.5	86	75	3	53.4	86	50.1	625
		185		4		161		1,247

Table J: Younger Youth Results At-A-Glance

	Negotiated Performance Level		Actual Performance Level	
	Skill Attainment Rate	73		82
				11,529
Diploma or Equivalent Attainment Rate	58		65.5	1,344
				2,053
Retention Rate	64		62.3	987
				1,585

Table K: Outcomes for Younger Youth Special Populations

Reported Information	Public Assistance Recipients		Individuals Disabilities		Out-of-School Youth	
Skill Attainment Rate	75.1	1,051	85.9	3,171	73.3	2,325
		1,399		3,692		3,170
Diploma or Equivalent Attainment Rate	58	170	79.3	434	52.7	455
		293		547		863
Retention Rate	55.5	142	67.6	259	57.4	433
		256		383		755

Table L: Other Reported Information

	12 Month Employment Retention Rate		12 Mo. Earnings Change (Adults and Older Youth) or 12 Mo. Earnings Replacement (Dislocated Workers)		Placements for Participants in Nontraditional Employment		Wages At Entry Into Employment For Those Individuals Who Entered Employment Unsubsidized Employment		Entry Into Unsubsidized Employment Related to the Training Received of Those Who Completed Training Services	
Adults	75.5	1,801	3,312	7,292,937	6.1	217	4,283	14,308,897	97	739
		2,387		2,202		3,564		3,341		762
Dislocated Workers	84.5	2,859	84.1	41,037,232	6.4	418	7,060	44,357,986	95.4	1,865
		3,382		48,803,125		6,567		6,283		1,955
Older Youth	66.4	330	2,912	1,263,927	5.2	40	2,562	1,824,167		
		497		434		762		712		

Table M: Participation Levels

	Total Participants Served	Total Exiters
Adults	14,251	6,061
Dislocated Workers	19,557	7,983
Older Youth	4,290	1,507
Younger Youth	9,122	4,265

Table N: Cost of Program Activities

Program Activity		Total Federal Spending
Local Adults		\$37,059,482.00
Local Dislocated Workers		\$36,990,126.00
Local Youth		\$38,966,684.00
Rapid Response (up to 25%) 134 (a) (2) (A)		\$16,416,545.00
Statewide Required Activities (up to 25%) 134 (a) (2) (B)		\$12,415,185.00
Statewide Allowable Activities 134 (a) (3)	Capacity Bldg & Tech Asst	\$1,706,325.00
	Board Staffing Grants	\$2,374,919.00
Total of All Federal Spending Listed Above		\$145,929,266.00

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17005	Total Participants Served	Adults	437
		Dislocated Workers	520
		Older Youth	74
		Younger Youth	369
	Total Exiters	Adults	153
		Dislocated Workers	152
		Older Youth	28
		Younger Youth	234

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	74	73.4	
	Employers	67	74.5	
Entered Employment Rate	Adults	71	78.7	
	Dislocated Workers	80	86.6	
	Older Youth	63	52	
Retention Rate	Adults	82	89.4	
	Dislocated Workers	86	90.4	
	Older Youth	78	78.6	
	Younger Youth	64	52.5	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,483	4,780	
	Dislocated Workers	86	94.4	
	Older Youth (\$)	2,800	2,374	
Credential / Diploma Rate	Adults	56.6	67.5	
	Dislocated Workers	60	80.9	
	Older Youth	49	44.2	
	Younger Youth	58	80	
Skill Attainment Rate	Younger Youth	73	89.1	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	5	12

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17010	Total Participants Served	Adults	51
		Dislocated Workers	338
		Older Youth	14
		Younger Youth	84
	Total Exiters	Adults	12
		Dislocated Workers	91
		Older Youth	3
		Younger Youth	36

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75	74	
	Employers	65	74	
Entered Employment Rate	Adults	71	100	
	Dislocated Workers	78	92	
	Older Youth	66.6	100	
Retention Rate	Adults	80	83.3	
	Dislocated Workers	83	96.5	
	Older Youth	71.4	100	
	Younger Youth	64	100	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,900	4,060	
	Dislocated Workers	79	81.4	
	Older Youth (\$)	2,700	4,219	
Credential / Diploma Rate	Adults	56	91.7	
	Dislocated Workers	60	86.8	
	Older Youth	48	100	
	Younger Youth	60	87.5	
Skill Attainment Rate	Younger Youth	73	91.2	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	1	16

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17015	Total Participants Served	Adults	483
		Dislocated Workers	1,154
		Older Youth	164
		Younger Youth	319
	Total Exiters	Adults	269
		Dislocated Workers	329
		Older Youth	68
		Younger Youth	178

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	68.4	65.5
	Employers	68	72.9
Entered Employment Rate	Adults	66	74.9
	Dislocated Workers	76.9	79.3
	Older Youth	57	61.2
Retention Rate	Adults	74.5	78
	Dislocated Workers	80	89.3
	Older Youth	65	78.9
	Younger Youth	65	61.2
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,991	3,457
	Dislocated Workers	82.5	77.2
	Older Youth (\$)	2,000	2,462
Credential / Diploma Rate	Adults	52.1	55.4
	Dislocated Workers	50.6	59.5
	Older Youth	41.2	42.9
	Younger Youth	58.5	50.7
Skill Attainment Rate	Younger Youth	68	80.5
Description of Other State Indicators of Performance			
X		0	0
X		0	0
Overall Status of Local Performance	Not Met	Met	Exceeded
	0	4	13

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17020	Total Participants Served	Adults	203
		Dislocated Workers	781
		Older Youth	84
		Younger Youth	257
	Total Exiters	Adults	118
		Dislocated Workers	684
		Older Youth	37
		Younger Youth	143

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	80.5	
	Employers	65	87.8	
Entered Employment Rate	Adults	70	70.3	
	Dislocated Workers	77	80.1	
	Older Youth	68	65.2	
Retention Rate	Adults	78	83.3	
	Dislocated Workers	84	85.7	
	Older Youth	76	66.7	
	Younger Youth	64	100	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,600	4,351	
	Dislocated Workers	80	84.4	
	Older Youth (\$)	2,800	5,362	
Credential / Diploma Rate	Adults	56	56.2	
	Dislocated Workers	54	54.2	
	Older Youth	48	50	
	Younger Youth	63	51.2	
Skill Attainment Rate	Younger Youth	72	86.3	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17025	Total Participants Served	Adults	556
		Dislocated Workers	568
		Older Youth	165
		Younger Youth	280
	Total Exiters	Adults	216
		Dislocated Workers	199
		Older Youth	88
		Younger Youth	122

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75	71.3	
	Employers	67	69.4	
Entered Employment Rate	Adults	73	81	
	Dislocated Workers	83	94.6	
	Older Youth	66	78.9	
Retention Rate	Adults	82	87.6	
	Dislocated Workers	86	94	
	Older Youth	78	77.8	
	Younger Youth	65	57.1	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,550	3,598	
	Dislocated Workers	92	90.8	
	Older Youth (\$)	2,200	2,601	
Credential / Diploma Rate	Adults	56	75.6	
	Dislocated Workers	62	83.2	
	Older Youth	52	63	
	Younger Youth	60	50	
Skill Attainment Rate	Younger Youth	71	82.8	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	5	12

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17030	Total Participants Served	Adults	280
		Dislocated Workers	939
		Older Youth	149
		Younger Youth	259
	Total Exiters	Adults	129
		Dislocated Workers	255
		Older Youth	25
		Younger Youth	88

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	73.5	74.6	
	Employers	60	67.4	
Entered Employment Rate	Adults	70	75.6	
	Dislocated Workers	79.3	93.1	
	Older Youth	68	90.9	
Retention Rate	Adults	75	90	
	Dislocated Workers	81	93.5	
	Older Youth	71	83.3	
	Younger Youth	64	82.1	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,720	5,991	
	Dislocated Workers	88	95.5	
	Older Youth (\$)	2,390	4,121	
Credential / Diploma Rate	Adults	64	70	
	Dislocated Workers	69	83.8	
	Older Youth	57.4	81.3	
	Younger Youth	68.1	68.1	
Skill Attainment Rate	Younger Youth	66	82.8	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	1	16

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17035	Total Participants Served	Adults	2,159
		Dislocated Workers	2,410
		Older Youth	564
		Younger Youth	1,068
	Total Exiters	Adults	381
		Dislocated Workers	697
		Older Youth	120
		Younger Youth	225

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	72	58	
	Employers	59	63.8	
Entered Employment Rate	Adults	69.8	84.5	
	Dislocated Workers	79.9	94.1	
	Older Youth	65	74.5	
Retention Rate	Adults	82.7	86.9	
	Dislocated Workers	80	91.7	
	Older Youth	72.4	83.3	
	Younger Youth	65.1	67	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,480	3,648	
	Dislocated Workers	84.2	85	
	Older Youth (\$)	2,100	3,565	
Credential / Diploma Rate	Adults	54.5	77.9	
	Dislocated Workers	54.1	77.2	
	Older Youth	49.2	53.9	
	Younger Youth	62.6	86.9	
Skill Attainment Rate	Younger Youth	69.5	87.6	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	1	16

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17040	Total Participants Served	Adults	409
		Dislocated Workers	1,632
		Older Youth	149
		Younger Youth	302
	Total Exiters	Adults	96
		Dislocated Workers	462
		Older Youth	30
		Younger Youth	54

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	71	72.9	
	Employers	62.9	63.9	
Entered Employment Rate	Adults	75	71.7	
	Dislocated Workers	80	76.6	
	Older Youth	66.7	80	
Retention Rate	Adults	85	87.1	
	Dislocated Workers	83	91.4	
	Older Youth	75	100	
	Younger Youth	66.7	74.4	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	5,000	5,951	
	Dislocated Workers	82	76.5	
	Older Youth (\$)	4,280	12,539	
Credential / Diploma Rate	Adults	63.5	69.1	
	Dislocated Workers	75	71.9	
	Older Youth	50	75	
	Younger Youth	70	100	
Skill Attainment Rate	Younger Youth	75	88	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	4	13

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17045	Total Participants Served	Adults	4,469
		Dislocated Workers	4,039
		Older Youth	1,324
		Younger Youth	2,053
	Total Exiters	Adults	2,847
		Dislocated Workers	2,683
		Older Youth	645
		Younger Youth	1,187

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	68.5	70.9	
	Employers	60	68.7	
Entered Employment Rate	Adults	65	65.2	
	Dislocated Workers	77.1	80.5	
	Older Youth	58	64.1	
Retention Rate	Adults	71	79.5	
	Dislocated Workers	80.5	89.9	
	Older Youth	72	81.3	
	Younger Youth	65	56.5	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,200	3,383	
	Dislocated Workers	84	87.7	
	Older Youth (\$)	2,500	3,220	
Credential / Diploma Rate	Adults	52.2	53.9	
	Dislocated Workers	52	62.9	
	Older Youth	42.1	44.4	
	Younger Youth	44.4	59.2	
Skill Attainment Rate	Younger Youth	71.2	67.7	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	2	15

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17050	Total Participants Served	Adults	516
		Dislocated Workers	533
		Older Youth	143
		Younger Youth	608
	Total Exiters	Adults	194
		Dislocated Workers	168
		Older Youth	59
		Younger Youth	418

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78.1	63.1	
	Employers	60	78.5	
Entered Employment Rate	Adults	66	70.4	
	Dislocated Workers	81	78.6	
	Older Youth	61.2	75.7	
Retention Rate	Adults	75.2	86.3	
	Dislocated Workers	81.5	94.6	
	Older Youth	72.4	89.5	
	Younger Youth	62.2	67.2	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,450	2,894	
	Dislocated Workers	74.3	68.6	
	Older Youth (\$)	2,110	4,753	
Credential / Diploma Rate	Adults	52	45.9	
	Dislocated Workers	54.5	60.3	
	Older Youth	48.7	46.5	
	Younger Youth	56.3	62.5	
Skill Attainment Rate	Younger Youth	71.5	81.5	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	6	11

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17055	Total Participants Served	Adults	522
		Dislocated Workers	704
		Older Youth	132
		Younger Youth	255
	Total Exiters	Adults	145
		Dislocated Workers	167
		Older Youth	52
		Younger Youth	80

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	80	78.2	
	Employers	66	67.8	
Entered Employment Rate	Adults	69.8	77	
	Dislocated Workers	79.6	82.1	
	Older Youth	68.2	88	
Retention Rate	Adults	75	84.1	
	Dislocated Workers	81.8	88.9	
	Older Youth	72.9	88.9	
	Younger Youth	69.7	74.3	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,116	4,547	
	Dislocated Workers	89	104.7	
	Older Youth (\$)	3,297	8,254	
Credential / Diploma Rate	Adults	55.1	55.4	
	Dislocated Workers	53.8	60.9	
	Older Youth	48.7	73.7	
	Younger Youth	71.1	72.5	
Skill Attainment Rate	Younger Youth	78.2	87.5	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	1	16

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17060	Total Participants Served	Adults	234
		Dislocated Workers	429
		Older Youth	73
		Younger Youth	313
	Total Exiters	Adults	62
		Dislocated Workers	219
		Older Youth	14
		Younger Youth	85

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	79	67	
	Employers	66	72	
Entered Employment Rate	Adults	76	81.6	
	Dislocated Workers	82.5	89	
	Older Youth	71.4	66.7	
Retention Rate	Adults	77.3	87.1	
	Dislocated Workers	82	98.2	
	Older Youth	80	100	
	Younger Youth	63	89.5	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,567	4,862	
	Dislocated Workers	76.7	93.7	
	Older Youth (\$)	2,224	13,517	
Credential / Diploma Rate	Adults	56	75.8	
	Dislocated Workers	51.7	52.2	
	Older Youth	57.1	66.7	
	Younger Youth	62.5	83.3	
Skill Attainment Rate	Younger Youth	72.4	89	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	2	15

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17065	Total Participants Served	Adults	174
		Dislocated Workers	419
		Older Youth	68
		Younger Youth	188
	Total Exiters	Adults	118
		Dislocated Workers	136
		Older Youth	28
		Younger Youth	96

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	77.6	
	Employers	60	73.7	
Entered Employment Rate	Adults	71	69.9	
	Dislocated Workers	77.6	82.1	
	Older Youth	60	52	
Retention Rate	Adults	81.7	79	
	Dislocated Workers	82.5	84.8	
	Older Youth	85.6	78.9	
	Younger Youth	64.7	63.2	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,450	3,684	
	Dislocated Workers	90	99.1	
	Older Youth (\$)	2,806	2,265	
Credential / Diploma Rate	Adults	57.1	52.7	
	Dislocated Workers	56	58.3	
	Older Youth	47.4	39.4	
	Younger Youth	60.3	68.1	
Skill Attainment Rate	Younger Youth	72.9	79.1	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	9	8

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17070	Total Participants Served	Adults	185
		Dislocated Workers	449
		Older Youth	99
		Younger Youth	198
	Total Exiters	Adults	107
		Dislocated Workers	185
		Older Youth	62
		Younger Youth	128

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	78.7	
	Employers	67	63.2	
Entered Employment Rate	Adults	69	75.3	
	Dislocated Workers	77	88.1	
	Older Youth	66.7	72.5	
Retention Rate	Adults	79	82.6	
	Dislocated Workers	82	92.4	
	Older Youth	78.6	81.8	
	Younger Youth	64.8	54	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,000	3,332	
	Dislocated Workers	80	84.5	
	Older Youth (\$)	2,500	2,846	
Credential / Diploma Rate	Adults	56.4	50	
	Dislocated Workers	55.6	55.7	
	Older Youth	51	41.8	
	Younger Youth	64.4	72.9	
Skill Attainment Rate	Younger Youth	70	78.8	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	5	12

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17075	Total Participants Served	Adults	225
		Dislocated Workers	380
		Older Youth	96
		Younger Youth	146
	Total Exiters	Adults	56
		Dislocated Workers	67
		Older Youth	21
		Younger Youth	86

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	79.6	82.3	
	Employers	67	79.6	
Entered Employment Rate	Adults	78	82.4	
	Dislocated Workers	79.3	86.1	
	Older Youth	69.2	83.3	
Retention Rate	Adults	80	90.9	
	Dislocated Workers	86	92.2	
	Older Youth	74	100	
	Younger Youth	65.2	0	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	4,021	5,422	
	Dislocated Workers	82	100.6	
	Older Youth (\$)	2,800	5,093	
Credential / Diploma Rate	Adults	55.7	80	
	Dislocated Workers	60	72.7	
	Older Youth	50	89.5	
	Younger Youth	63.6	66.7	
Skill Attainment Rate	Younger Youth	73	95.5	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		1	0	16

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17080	Total Participants Served	Adults	124
		Dislocated Workers	119
		Older Youth	47
		Younger Youth	105
	Total Exiters	Adults	58
		Dislocated Workers	58
		Older Youth	8
		Younger Youth	34

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75.5	87.7	
	Employers	60	82.1	
Entered Employment Rate	Adults	72	94.1	
	Dislocated Workers	80.5	91.7	
	Older Youth	64	80	
Retention Rate	Adults	82.1	86	
	Dislocated Workers	86.1	95.5	
	Older Youth	78.2	88.9	
	Younger Youth	64.1	83.3	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,500	8,869	
	Dislocated Workers	86	115.5	
	Older Youth (\$)	2,850	4,719	
Credential / Diploma Rate	Adults	56.1	85.7	
	Dislocated Workers	61	86.7	
	Older Youth	49	70	
	Younger Youth	68.2	100	
Skill Attainment Rate	Younger Youth	74.5	94.1	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	17

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17085	Total Participants Served	Adults	249
		Dislocated Workers	221
		Older Youth	45
		Younger Youth	107
	Total Exiters	Adults	120
		Dislocated Workers	118
		Older Youth	32
		Younger Youth	94

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	76	79.8	
	Employers	68	64.6	
Entered Employment Rate	Adults	76	69	
	Dislocated Workers	82	85.4	
	Older Youth	75	64.7	
Retention Rate	Adults	78	85.7	
	Dislocated Workers	83	97.5	
	Older Youth	75	100	
	Younger Youth	65	75	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,345	4,034	
	Dislocated Workers	97.5	90	
	Older Youth (\$)	2,560	5,344	
Credential / Diploma Rate	Adults	59	53.1	
	Dislocated Workers	57	64	
	Older Youth	58.5	50	
	Younger Youth	68	69.6	
Skill Attainment Rate	Younger Youth	79	84.5	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	7	10

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17090	Total Participants Served	Adults	91
		Dislocated Workers	176
		Older Youth	27
		Younger Youth	106
	Total Exiters	Adults	71
		Dislocated Workers	87
		Older Youth	10
		Younger Youth	68

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75	63	
	Employers	67.6	80.6	
Entered Employment Rate	Adults	71	72.1	
	Dislocated Workers	78	85.1	
	Older Youth	63	80	
Retention Rate	Adults	82	80	
	Dislocated Workers	86	88.5	
	Older Youth	78	80	
	Younger Youth	64	75	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,500	2,950	
	Dislocated Workers	83	83.1	
	Older Youth (\$)	2,800	4,593	
Credential / Diploma Rate	Adults	56	62.8	
	Dislocated Workers	61.4	63.9	
	Older Youth	52.2	44.4	
	Younger Youth	63.3	96.6	
Skill Attainment Rate	Younger Youth	73	92.1	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	4	13

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17095	Total Participants Served	Adults	208
		Dislocated Workers	333
		Older Youth	34
		Younger Youth	128
	Total Exiters	Adults	49
		Dislocated Workers	112
		Older Youth	10
		Younger Youth	54

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	72	72.5	
	Employers	67	79.4	
Entered Employment Rate	Adults	88.2	88.5	
	Dislocated Workers	79.2	84.4	
	Older Youth	77.8	75	
Retention Rate	Adults	89.9	93.3	
	Dislocated Workers	86	94.4	
	Older Youth	85.7	100	
	Younger Youth	77.3	46.7	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	6,823	378	
	Dislocated Workers	83	76.1	
	Older Youth (\$)	2,000	2,657	
Credential / Diploma Rate	Adults	56.3	66.7	
	Dislocated Workers	77.2	66.7	
	Older Youth	54.5	45	
	Younger Youth	68.8	81.1	
Skill Attainment Rate	Younger Youth	68	81.5	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		2	4	11

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17100	Total Participants Served	Adults	197
		Dislocated Workers	223
		Older Youth	98
		Younger Youth	309
	Total Exiters	Adults	121
		Dislocated Workers	136
		Older Youth	46
		Younger Youth	272

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	74	70.6	
	Employers	70	78.7	
Entered Employment Rate	Adults	71.4	71.6	
	Dislocated Workers	80	87.9	
	Older Youth	75	76.5	
Retention Rate	Adults	82	88.1	
	Dislocated Workers	86	88.8	
	Older Youth	77.8	94.4	
	Younger Youth	65.2	76.9	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,600	3,250	
	Dislocated Workers	86	84.8	
	Older Youth (\$)	2,800	4,610	
Credential / Diploma Rate	Adults	56	67.7	
	Dislocated Workers	65	75.4	
	Older Youth	56.7	60	
	Younger Youth	68.2	66.7	
Skill Attainment Rate	Younger Youth	75.1	78.2	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	4	13

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17105	Total Participants Served	Adults	275
		Dislocated Workers	372
		Older Youth	66
		Younger Youth	284
	Total Exiters	Adults	80
		Dislocated Workers	94
		Older Youth	22
		Younger Youth	105

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75	79.1	
	Employers	67	84.7	
Entered Employment Rate	Adults	72.5	70.2	
	Dislocated Workers	78	83.6	
	Older Youth	72.1	47.6	
Retention Rate	Adults	82	78.3	
	Dislocated Workers	82.3	92.5	
	Older Youth	76	70.6	
	Younger Youth	64.6	52.5	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,645	3,045	
	Dislocated Workers	86.5	88.3	
	Older Youth (\$)	4,137	2,295	
Credential / Diploma Rate	Adults	56.9	59.3	
	Dislocated Workers	61.8	77.1	
	Older Youth	52.2	44	
	Younger Youth	63.5	68.1	
Skill Attainment Rate	Younger Youth	73.4	80.9	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		2	6	9

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17110	Total Participants Served	Adults	339
		Dislocated Workers	283
		Older Youth	100
		Younger Youth	310
	Total Exiters	Adults	124
		Dislocated Workers	101
		Older Youth	18
		Younger Youth	110

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75	74.6	
	Employers	65	79.5	
Entered Employment Rate	Adults	71	92	
	Dislocated Workers	78	97.3	
	Older Youth	64	88.9	
Retention Rate	Adults	82	90.9	
	Dislocated Workers	86	93.8	
	Older Youth	72	100	
	Younger Youth	64	100	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,550	7,066	
	Dislocated Workers	86	110.7	
	Older Youth (\$)	2,302	2,059	
Credential / Diploma Rate	Adults	58.3	78.7	
	Dislocated Workers	60	90.4	
	Older Youth	58.3	76.9	
	Younger Youth	60	77.8	
Skill Attainment Rate	Younger Youth	73	92.4	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	2	15

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17115	Total Participants Served	Adults	257
		Dislocated Workers	1,806
		Older Youth	75
		Younger Youth	210
	Total Exiters	Adults	127
		Dislocated Workers	604
		Older Youth	31
		Younger Youth	67

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75	74.1	
	Employers	62	76.8	
Entered Employment Rate	Adults	72.8	80	
	Dislocated Workers	83.8	85.4	
	Older Youth	65	80	
Retention Rate	Adults	85	93	
	Dislocated Workers	86	91.1	
	Older Youth	85	86.7	
	Younger Youth	68.8	93.1	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,700	5,117	
	Dislocated Workers	85.1	80.7	
	Older Youth (\$)	3,210	2,631	
Credential / Diploma Rate	Adults	54	68.4	
	Dislocated Workers	57	59	
	Older Youth	42	60	
	Younger Youth	58	73.5	
Skill Attainment Rate	Younger Youth	79	95.1	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17120	Total Participants Served	Adults	711
		Dislocated Workers	361
		Older Youth	242
		Younger Youth	333
	Total Exiters	Adults	131
		Dislocated Workers	77
		Older Youth	20
		Younger Youth	33

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	78	74	
	Employers	67	71.9	
Entered Employment Rate	Adults	71	66.7	
	Dislocated Workers	80.8	75.9	
	Older Youth	63.6	75.5	
Retention Rate	Adults	82	90.2	
	Dislocated Workers	86	90	
	Older Youth	78.6	88.1	
	Younger Youth	65.1	54.2	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	4,600	5,490	
	Dislocated Workers	92.2	85.2	
	Older Youth (\$)	2,600	3,502	
Credential / Diploma Rate	Adults	56.9	58.8	
	Dislocated Workers	60	65.2	
	Older Youth	49.7	40.7	
	Younger Youth	65	58.6	
Skill Attainment Rate	Younger Youth	72.6	86.2	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	7	10

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17125	Total Participants Served	Adults	458
		Dislocated Workers	192
		Older Youth	152
		Younger Youth	300
	Total Exiters	Adults	183
		Dislocated Workers	60
		Older Youth	19
		Younger Youth	167

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	75.5	79.9	
	Employers	75	84.2	
Entered Employment Rate	Adults	72.2	79.8	
	Dislocated Workers	80.5	92.7	
	Older Youth	63	72.7	
Retention Rate	Adults	82	89	
	Dislocated Workers	86	94.7	
	Older Youth	83.3	87.5	
	Younger Youth	64	52.6	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	4,048	3,713	
	Dislocated Workers	80	89.9	
	Older Youth (\$)	2,800	4,646	
Credential / Diploma Rate	Adults	66.7	78.4	
	Dislocated Workers	65.6	84.6	
	Older Youth	49	66.7	
	Younger Youth	54	44.8	
Skill Attainment Rate	Younger Youth	67.1	81.1	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14

WIA Annual Report Data

State Name: IL

Program Year: 2003

Table O: Summary of Participants

Local Area Name: 17130	Total Participants Served	Adults	441
		Dislocated Workers	177
		Older Youth	106
		Younger Youth	231
	Total Exiters	Adults	94
		Dislocated Workers	42
		Older Youth	11
		Younger Youth	101

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	79	76.7	
	Employers	66	82.5	
Entered Employment Rate	Adults	71	73.6	
	Dislocated Workers	78	84.1	
	Older Youth	63	85.7	
Retention Rate	Adults	78	87.1	
	Dislocated Workers	86	97.3	
	Older Youth	78	81.3	
	Younger Youth	66	70.6	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,907	4,188	
	Dislocated Workers	89.4	91.4	
	Older Youth (\$)	2,800	5,065	
Credential / Diploma Rate	Adults	69.6	73.6	
	Dislocated Workers	65.8	81	
	Older Youth	72.9	80	
	Younger Youth	64.5	88.2	
Skill Attainment Rate	Younger Youth	73	94.7	
Description of Other State Indicators of Performance				
X		0	0	
X		0	0	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	1	16