



DWS/OSS/BOS-L2009-587015-DM

WORKFORCE SYSTEMS LETTER NO.: 10-04

DATE: December 15, 2010

EFFECT:	<u>ACTION</u>	<u>INFO</u>	<u>ATTACHMENTS</u>
	<input checked="" type="checkbox"/> SWA	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	<input checked="" type="checkbox"/> UI Directors	<input type="checkbox"/>	<input checked="" type="checkbox"/>

SUBJECT: Region 1 2009 Benefit Payment Control Conference

1. Purpose and Background: The U.S. Department of Labor, Employment and Training Administration (ETA) is committed to ensuring that the Unemployment Insurance system keeps its promise to American workers: to be prepared and vigilant in providing consistent, timely, and proper payments to unemployed workers. In light of that goal, the Region 1 ETA office encourages states to send management and staff from their Benefit Payment Control (BPC) divisions to a regional conference in Albany, New York on January 12-13, 2010.

The intent of this conference is to highlight states' use of the best possible practices to prevent, detect, and collect benefit overpayments during these difficult times and to ensure that benefits paid with American Recovery and Reinvestment Act funds are made as accurately as possible. The combined experience and insight of Benefit Payment Control management and staff from across the region will serve as an excellent resource as states seek to provide the best possible and consistent level of performance for this critical unemployment insurance activity.

To maximize benefit payment integrity across the region, the Region 1 ETA Office, in conjunction with the New York State Department of Labor, is sponsoring the Region 1 Benefit Payment Control Conference. This Conference will take place at State Campus Building number 12 in Albany, New York. The session will begin at 1:00 p.m. on Tuesday, January 12, 2010, and conclude at 2:00 p.m. on January 13, 2010. The working agenda is attached.

2. Target Audience: The Regional Office expects at least two representatives from each state's BPC unit to attend in order to gain the richest exchange of ideas possible. The Regional Office also encourages state policy experts to attend as programmatic and operational changes will be discussed.

Attendance at this Conference is critical to ensuring states protect their Unemployment Insurance Trust Funds to the maximum extent possible. In addition, given the

precipitous rise in unemployment insurance claims across the country, ETA sees participation from all states as very important.

3. Lodging: The New York State Department of Labor has reserved rooms at the Fairfield Inn (Marriott), 1383 Washington Ave. Albany, New York, 12206. The room rate is \$89.95 per night plus tax. ***Hotel reservations should be made by December 23.*** Please call the hotel directly at (518) 435-1800 or reserve your room online at <http://www.marriott.com/hotels/travel/albfi-fairfield-inn-albany-suny/>. Please indicate that you are with the "New York State Department of Labor" event.

Registration Cost: There is no registration cost for this Conference.

4. Transportation: The three-letter call sign for Albany International Airport is ALB. For those who will fly into ALB, the New York Department of Labor has graciously offered to be available to pick up and drop off conference attendees at the airport.

5. Inquiries: If you have questions concerning the Conference, please contact Mr. David Martin at (617) 788-0161 or via email at martin.david.j@dol.gov.



Holly C. O'Brien
Acting Regional Administrator

Attachment

REGIONAL BPC CONFERENCE AGENDA

State Campus Building #12
Albany, New York
January 12-13, 2010

Hotel Information
Fairfield Inn (Marriott) (\$89.95/night)
1383 Washington Ave.
Albany, NY 12206
(518) 435-1800

Tuesday, January 12, 2010

- 1:00 pm **Welcome and Introductions**
- Dave Martin - US DOL/Employment and Training (Boston)
 - John Dormin – Executive Director – Office of Special Investigations New York Department of Labor
- 1:15 pm **National and Regional Updates**
- Dave Martin
- 1:30 pm **Round Robin – State Specific BPC Issues and Status Report**
- All states
- 3:30 pm **Break**
- 3:45 pm **Extension Overpayments – (EUC08, FAC, EB)**
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- FAC Overpayments
 - Tracking multiple extension O/P's
 - Best Practices from your state which might help other states
 - Practices to avoid?
- 5:00 pm **Adjourn**
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Wednesday, January 13, 2010

- 8:30 am **National Directory of New Hires**
- Stopping working and collecting early with NDNH since extensions have increased claim duration
 - Who is using it for BPC and how?
 - Moving NDNH hits to the front end of operations to shorten O/P duration
 - Did you work for Employer XX the week of XX?
 - When to send letters out and to Claimant and Employer
- 9:30 am **Investigations and Prosecutions**
- 10:00 am **Break**
- 10:15 am **Debit Cards, Direct Deposit**
- Identity Theft, and other issues
 - Reducing costs for FAC and extension mailings
- 10:45 am **Reporting**
- 227 Report Issues
 - EUC08, FAC
- 11:15 am **Overpayment System Comparison**
- What kind of system do you have and how have you been able to implement changes with the multiple extensions
- 12:00 pm **On-Point, TALX and other issues**
- Software and procedures available to work through the unemployment crisis?
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- 2:00 pm **Adjourn**
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