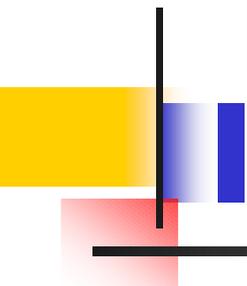


# Building Partnerships with the Disability Service System

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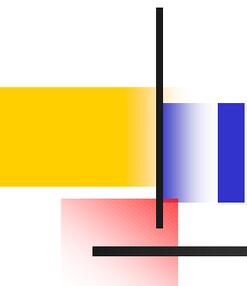
Elena Varney, M.S., C.R.C.  
National Center on Workforce &  
Disability/Adult  
[www.onestops.info](http://www.onestops.info)



# Employment Service System: Two Categories

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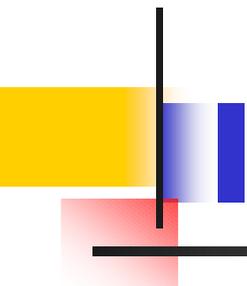
- Public Agencies
  - Services to individuals who qualify
  - Fund community organizations (usually private, non-profit) and private contractors for services
- Private Agencies
  - Funding from one or more public agencies, Feds, private foundations, user fees, etc.
  - Populations and types of services vary



# Public Agency Examples

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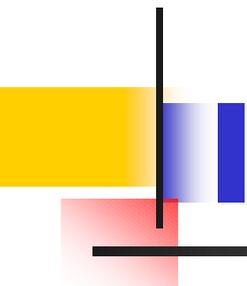
- Vocational Rehabilitation (VR):  
mandated One-Stop partner
- Agency for Blind and Visually Impaired  
(part of the public VR system)
- Department of Mental Health
- Department of of Developmental  
Disabilities/Mental Retardation



# Private Agency Examples

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- Community Rehab Providers (CRPs)
- Supported Employment Programs
- Employment Service Providers
- Psychosocial Rehab Services
- Club Houses



# Other Disability Agencies

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- Public

- Social Security Administration
- Veteran's Administration

- Private

- Independent Living Centers
  - Not necessarily employment-related

# THE DISABILITY SERVICE SYSTEM - EMPLOYMENT

## STATE AGENCIES

*(Provide services & contract for services)*

State Developmental  
Disability Agency

State Vocational  
Rehabilitation  
Agency

State Mental Health  
Agency

State Commission for  
the Blind & Visually  
Impaired

**Private providers  
are mainly funded  
by contracts with  
state agencies.**

### PRIVATE PROVIDERS

- Employment Programs (Supported Employment, Supported Work, Competitive Employment)
- Day Programs
- Sheltered Employment
- Day Activity Centers
- Psycho-Social Rehab. Programs
- Clubhouses
- Adult Training Centers
- Day Habilitation

### Social Security Administration

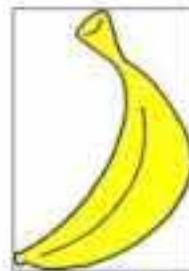
Provides some funding to VR., & Private Providers  
*People w/disabilities may also use Social Security work incentives (PASS & IRWE) to pay for services*

### Veterans Administration

Operates services for veterans with disabilities

# Outreach

- Relationship Process
  - Comfortable forum for communication
  - The power of food
  - Get to know each other
- Work Groups
- One-to-One



JW



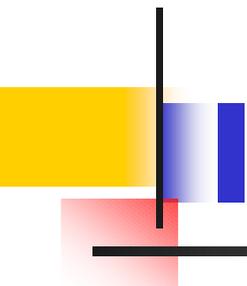
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JW



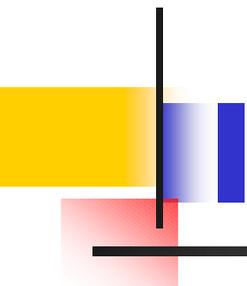
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# Relationship Building: Work Groups

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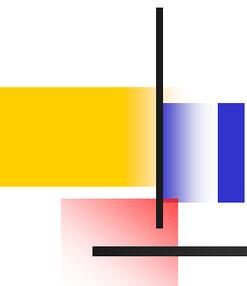
- Local disability agencies invited to One-Stop
- Meet monthly or quarterly
- Clear in purpose: to better identify needs of disability community & how to meet them
- Promote dialogue and group brainstorming



# Relationship Building: One-to One Outreach

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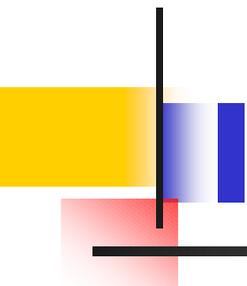
- May be less efficient, yet more effective
- Mutual exchange of information and ideas
- Mutual investment in shared customers
- Collaborate to leverage ideas & resources
  - What can WE bring to this relationship?



# Concrete Activities of: One-Stops Disability Agencies

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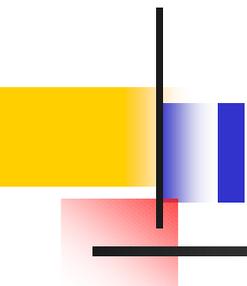
- Encourage use of OS. Inform staff how they can use services
- Work together to present workshops
- Create slot on calendar for disability-related topics (Soc.Security, disclosure, personal networks).
- Evaluation of OS for serving PWD
- Develop list of disability experts
- Assist with feedback on marketing materials
- Feedback on training services & how to meet needs of PWD



# Mutual Activities

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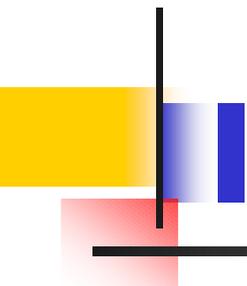
- Co-facilitate workshops
- Exchange trainings to staff on various topics
- Offer job seekers group for customers with disabilities, addressing disclosure, peer support, networking, etc.
- Implement “mystery shopper” program to improve services to job seekers with disabilities



# Formalizing the Relationship

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- Coordinated system for marketing to employers
- Explore options under SSA's Ticket Program
- Allow use of desk or office space
- Have Benefit Planners based at One-Stop
- Collaborate on transpo barriers
- Agreements regarding referrals, joint services
- Pursue joint funding of various initiatives



# Funding Initiatives

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- Work Incentives Grants: DOLETA
- Olmstead Demonstration Grants: DOL/ODEP
- Transportation Grants: CTAA
- Demonstration Grants: RSA