

## Helpful Websites for Providing Services to People with Disabilities

### **One-Stop Accessibility and Program Integration:**

"At Your Service Tutorial" is a free, self-paced, on-line training tutorial. A combination of lessons and case studies explore the legal and procedural aspects of providing services to customers with disabilities, while encouraging an understanding of the customer's point of view.

<http://www.wiawebcourse.org>

The One-Stop Toolkit for Serving People with Disabilities will profile promising practices and provide information and access to Statutes and Regulations, training materials, information on accommodations, physical and programmatic access issues (including electronic access), assistive technology, other employment-related issues, and customer service:

<http://www.onestoptoolkit.org>

The Employment and Training Administration (ETA) disability Online homepage, "Disability Online": <http://wdsc.doleta.gov/disability/>

The National Center on Workforce and Disability is sponsored by the Institute for Community Inclusion (ICI) and the University of Massachusetts Boston and is based at the Institute for Community Inclusion at the University of Massachusetts Boston. It is funded through the U.S. Department of Labor's Office of Disability Employment Policy (ODEP). ICI has published a manual available for download on its website, entitled: Access for All: A Resource Manual for Meeting the Needs of One-Stop Customers with Disabilities (2001) <http://www.onestops.info/>

### **Employment Resources for People w/ Disabilities:**

Job Accommodation Network (JAN) sponsored by ODEP is a free consulting service that provides information about job accommodations, the Americans with Disabilities Act (ADA), and the employability of people with disabilities. <http://janweb.icdi.wvu.edu/>

For a wealth of resources for employers, service providers and jobseekers including access to America's largest job bank, go to the publicly funded "Career One Stop" where you can also find a complete guide to the employment and related service providers in your local area.

<http://www.careeronestop.org/>

The Rehabilitation Services Administration (RSA) oversees formula and discretionary grant programs that help individuals with physical or mental disabilities to obtain employment and live more independently through the provision of counseling, medical and psychological services, job training and other individualized services. For more information on these programs, go to <http://www.ed.gov/offices/OSERS/RSA/>

**U.S. Department of Labor:**

ETA's home page: <http://www.doleta.gov>

ETA's Region 5 Home Page (where you can sign up for a regional list-serve that includes notifications of grant opportunities): <http://www.doleta.gov/regions/reg05/Home/>

The U.S. Department of Labor Office of Disability Employment Policy (ODEP) at: <http://www.dol.gov/odep>

**Ticket to Work and Work Incentives Improvement Act:**

The Social Security Administration oversees the implementation of the Ticket to Work, the cornerstone of this piece of legislation. In-depth information is available at <http://www.ssa.gov/work/Ticket/ticket>

**Americans with Disabilities Act:**

Regional Disability Technical Assistance and Training Centers:

- The ADA Project (IA, KS, MO, NE): <http://www.adaproject.org/>
- Great Lakes ADA and IT Project: <http://www.adagreatlakes.org/>

**Protection and Advocacy of People w/ Disabilities:**

The Social Security Administration also provides support for community advocates who can assist people with disabilities who want to work. Find advocate resources in your community at <http://www.ssa.gov/work/Advocates/advocates>

**Disability-Related Research:**

The National Institute on Disability and Rehabilitation Research (NIDRR) provides leadership and support for a comprehensive program of research related to the rehabilitation of individuals with disabilities. Programmatic efforts are aimed at improving the lives of individuals with disabilities from birth through adulthood. <http://www.ed.gov/offices/OSERS/NIDRR/>