

# Limited English Proficiency Project Workshop

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SER-Jobs for Progress National,  
Inc.



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- GOAL
- Challenge
- Elements of Success
- Barriers to Service
- Patterns



# GOAL

To provide a significant resource for  
WIBs and other Workforce  
Development Professionals who seek to  
provide access to rightful services for  
limited English proficiency clients,  
especially dislocated and adult workers.



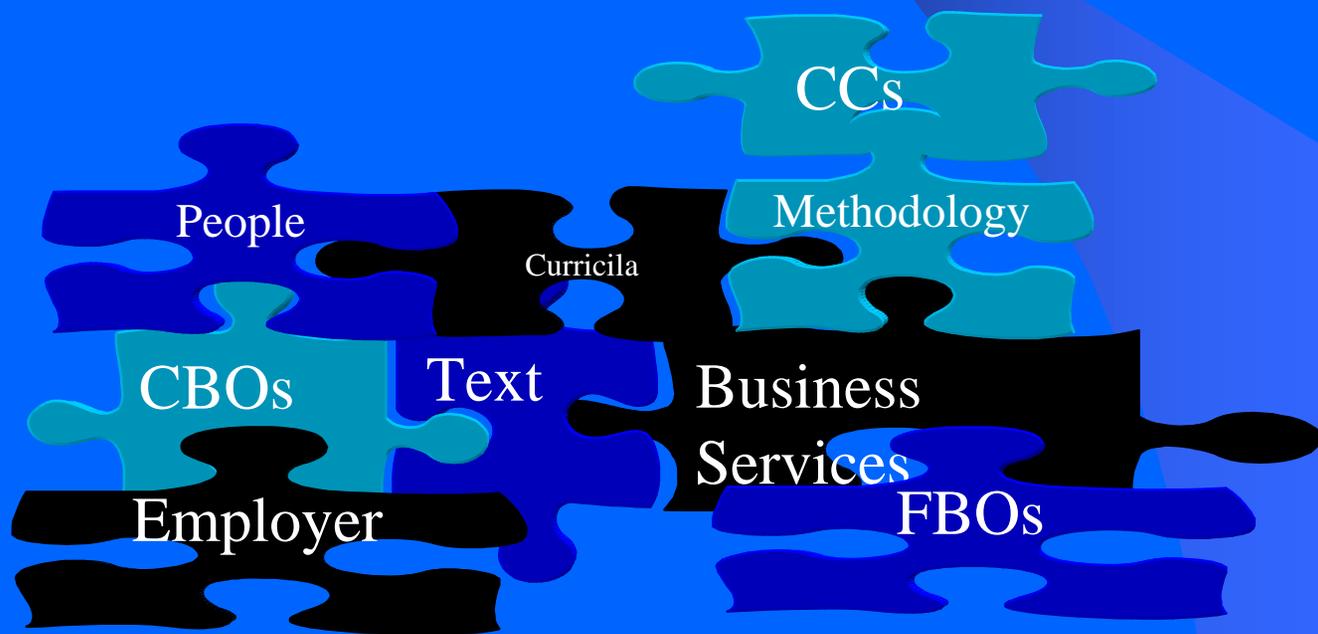
# THE CHALLENGE

“...If it is our obligation to help [limited English clients] file claims, it ought to be our obligation to help them get jobs and to navigate our system so they can better themselves. We need every one of them to be productive members of our workforce if our businesses are going to continue to be competitive.”

From Assistant Secretary, Emily Stover DeRocco's Speech before the National Association of State Workforce Agencies 2002 Annual Conference



## Elements of Success





## SUCCESS

- Community Driven
- Employer Driven
- Education Driven



## BARRIERS TO SERVICE

Language    Marketing/Outreach

Culture

Funding

Availability of Resources

Attitude

Other?

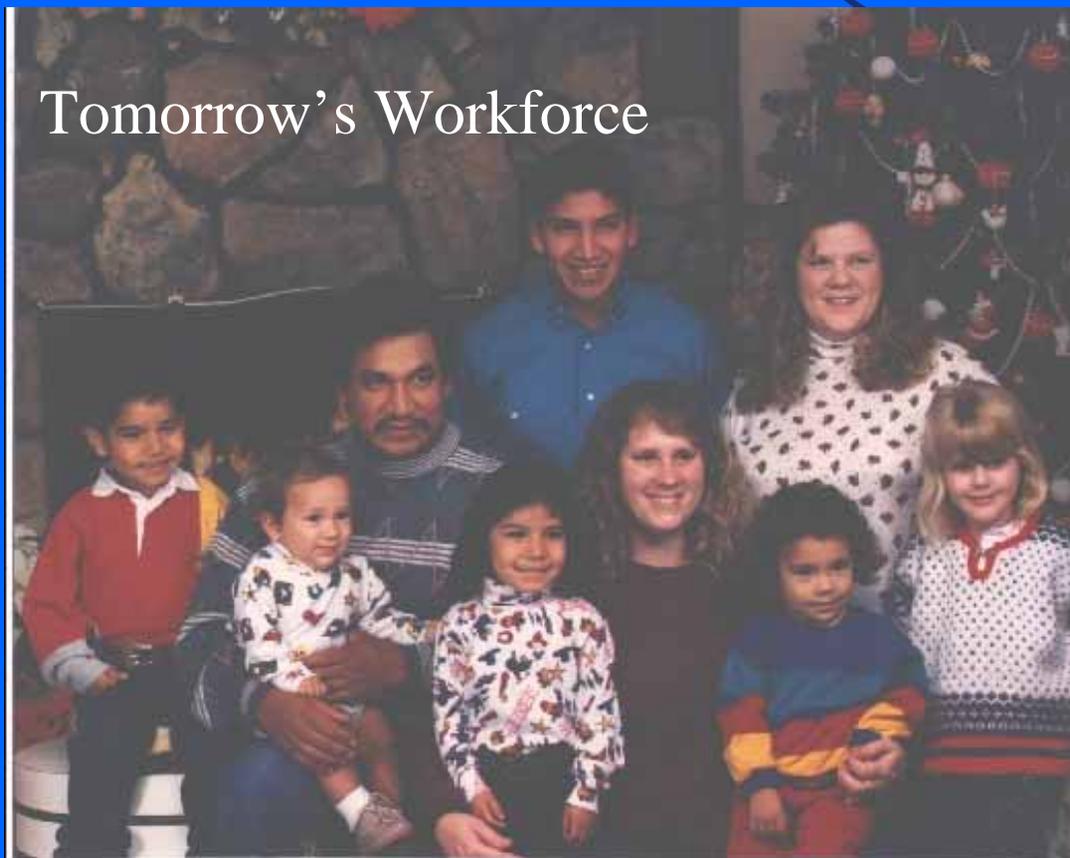


# VALUE

Building the workforce for tomorrow



# What are the stakes?





## PATTERNS

- Uniqueness
- Commonalities
- Implementation



# WHERE TO GET MORE INFO?



## CONCLUSIONS

- It's a people solution
- Workforce Development's role
- What about you?



## SUMMARY

- Project Goals
- What's effective
- Value of effort
- Resources available now



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