



**Pennsylvania**

# **ANNUAL REPORT**

**State of Pennsylvania  
Submitted: December 6, 2002**

**PA Department of Labor and Industry**

## **Summary of Program Year 2001 WIA Title I Activities and Performance**

### **Overview**

Pennsylvania's WIA Title I report highlights progress made since last year in the development and maintenance of timely and accurate performance measure system. This annual report covers the strides made in the consistent reporting of performance data for the state and all of the 23 Workforce Investment Areas in the Commonwealth. Specifics regarding additional reports and services provided to the local areas regarding their measures and the understanding of the performance measure process are included along with the impact that the economy has played in sub-par performance in some measures. Success stories, however, have been included to show that, while performance may be low in some aspects as a whole, many individuals are profiting from WIA services across the state.

Our initial attempt at doing a cost effectiveness analysis is included as well as steps we have taken to better evaluate the performance of the WIA system's services and performance. Additional information regarding our successes with the Wage Record Interchange System, problems with meeting customer satisfaction requirements, and plans for the future are contained in the report. Finally, required financial data and performance data are provided.

### **Data Collection and Reporting**

The second full year of Workforce Investment Act implementation in Pennsylvania witnessed marked improvements in the state's ability to record and report WIA Title I services and activities. Among the systemic achievements that occurred were the completion of the WIA Registration, Services and Outcomes "modules" of the CareerLink Operating System, which is the designated data collection system of record for the state. Additionally, a software program (AWTS' DART system) was acquired to perform the calculations of the WIA Title I performance measures for the quarterly and annual reports and also to create a WIASRD file as required by federal guidance. The state spent considerable time in validating the programs output, and by doing so, identified both programming and information mapping issues that impacted upon the program. By the spring of 2002, the state was in the position to send out reports to local areas advising them of their performance levels on a quarterly basis which corresponded with the data used by the state for the quarterly ETA-9090. By the fall of 2002, the first detailed reports by Local Workforce Investment Area were distributed (up to nine per LWIA). They reflected the WIA participants included in the most recent WIA quarterly report (ETA-9090).

### **Data Validation**

Throughout the process of achieving an effective method of data collection and performance measure calculation, state staff with the assistance of local Workforce Investment Boards and Title I providers undertook the process of validating the information being used as the basis for the WIA reporting. During the mapping process (mapping data from the CareerLink system to the DART program) and DART program validation, problems with duplication, local coding use, incorrect data entry, and missing data entry were observed. State actions to correct incomplete or faulty information were well received by the local areas. The provision of detailed reports to the local areas has also allowed the LWIA Boards and Title I providers to check their local data against what had been obtained from the CareerLink system and sent to the DART program. The knowledgeable assistance from some of those local areas in verification of data resulted in the identification of additional mapping issues.

### **WIA Evaluations and Continuous Improvement**

In accordance with WIA Section 136(d) and (e), which require in part that states conduct on-going evaluations of workforce investment activities, and support continuous improvement, the Commonwealth of Pennsylvania has a wide range of methods for determining progress in this regard:

- ? **Monitoring** - The state monitors its 23 Local Workforce Investment Areas through staff visits using state-developed monitoring tools including, WIB Compliance, Oversight, and Fiscal and Procurement. Reports are issued to Local Workforce Investment Boards which identify findings and require corrective action as necessary. These reports are followed up to determine compliance.
- ? **Technical assistance** - Technical assistance is provided by state staff on an on-going basis and as requested by Local Area staff. Staff attends Local Workforce Investment Board and Youth Council meetings to assist Local Area staff with administrative, operational and policy-related issues. Staff also works with Local Areas to share best practices based on their knowledge and program familiarity.
- ? **Technical Workgroups** - In conjunction with the state workforce development agency association, several workgroups have been developed to provide technical assistance, information sharing, best practices and feedback. These technical workgroups include Fiscal, Quality Assurance, Youth, and Rapid Response. The Quality Assurance Technical Workgroup specifically was established to address topics related to measuring program outcomes and developing methods to improve program performance. The workgroups meet on a quarterly basis.
- ? **“Secret Shopper” Visits** - The Commonwealth has conducted selective “secret shopper” visits to local one-stop centers, known in Pennsylvania as CareerLinks, to assess the quality and effectiveness of services provided to customers.
- ? **System Indicators** - Early on in the implementation of the WIA, the Team PA Workforce Investment Board determined that it would not solely rely on data generated by the federal performance measures to gauge the effectiveness of the entire workforce development system in Pennsylvania. The Team PA WIB, through its Performance Evaluation Committee, developed five additional workforce system measures or indicators to complement core measures under WIA Title I, Title II and

Vocational Education. These indicators were developed in conjunction with representatives from the five partner state agencies, local WIBs and private sector quality professionals. The five system indicators evaluate three broad criteria - market penetration (employer and job seeker), timeliness at filling a request, and job quality. These indicators are calculated utilizing data collected on the CareerLink Operation System, labor market information, and unemployment compensation wage records. The five indicators are:

- Indicator 1: Percent of employers using services coordinated through the LWIB.
- Indicator 2: Percent of the labor force that received staff-assisted core services or greater services through the CareerLink.
- Indicator 3: Percent of Jobseekers who receive intensive or training services and obtain employment (Includes job training, literacy, childcare, transportation, medical, etc.).
- Indicator 4: Median cycle time to close a job order.
- Indicator 5: Percent of individuals that entered employment through the CareerLink Jobs with Wages as broken out by decile.

The Commonwealth began collecting data using the measures on July 1, 2001. July 1 to June 30, 2002 data will be used to set benchmarks. The indicators are currently going through a test and evaluation phase and should be ready for public dissemination in calendar year 2003. After the indicators are compiled and implemented at the state level, plans are to expand the indicators to include Local Workforce Investment Boards. Data may later be used to determine incentives.

## Cost Effectiveness

With accurate program data now available, Pennsylvania has begun its first attempts to calculate valid cost effectiveness measures for Title I activities. Individual financial information such as a cost sub-breakout by level of service and additional costs that incurred outside direct Title I funding such as infrastructure, appropriate partner costs, etc. is either not collected locally or is not currently available. Therefore, based solely upon the Title I funding as found on Table N of this report, the Cost Per Participant for Adult-funded WIA participants is \$2,820, for Dislocated Worker (DLW)-funded WIA participants is \$2,162, and for Youth-funded WIA participants is \$1,913.

### Cost Per Participant

	Federal Spending	Participants	Cost per Participant
<b>Adult</b>	\$30,308,939	10,748	\$2,820
<b>Dislocated Worker</b>	\$20,448,427	9,456	\$2,162
<b>Youth</b>	\$29,089,597	15,206	\$1,913

Because the actual financial cost per individual is not available, it is not possible to calculate a definitive Participant Cost Effectiveness number for Title I exiters. However, assuming the dollar amount being used (again from Table N) includes those who have not yet exited as well as those who may have incurred significantly higher costs than the average WIA participant, and given that one of the goals of WIA is to enable participants to obtain employment, a base line Participant Cost Effectiveness can be derived. Our initial definition of the Participant Cost Effectiveness, therefore, assesses the average cost per participant using the total program activity spending broken out for Adult and Dislocated Worker only, based upon those who were employed in the first quarter after exit. Using this as our definition, the Adult Participant Cost Effectiveness would be \$10,127 and the Dislocated Worker Cost Effectiveness would be \$9,618. Excluding the Adult-funding participants who were employed at registration, the Adult Participant Cost Effectiveness would be \$12,713.

### Cost Effectiveness for Adults & Dislocated Workers

	Federal Spending (Table N)	Employed 1 <sup>st</sup> Quarter after Exit	Cost Effectiveness
<b>Adult-all</b>	\$30,308,939	2,993	\$10,127
<b>Adult-not employed at registration</b>	\$30,308,939	2,384	\$12,713
<b>Dislocated Workers</b>	\$20,448,427	2,126	\$9,618

## Title I Expenditures

Per Attachment H of TEGL 14-01 Change 1, a table of Title I expenditure efficiency is provided below. (Entitled, "Title I Expenditures (PY '01 Allocation and PY '00 and PY '99 Carry In).")

### Title I Expenditures (PY '01 Allocation and PY '00, PY '99 Carry In)

Total All Fund Sources	Available	Expended	Pct.	Balance Remaining	Balance Obligated
<b>Adult Local Program</b>	\$23,344,669	\$14,437,057	61.8%	\$8,907,612	\$7,215,918
Carry in Monies (PY '99 & '00)	\$16,204,753	\$15,891,882	98.1%	\$312,871	\$320,730
<b>Dislocated Worker Local Program</b>	\$21,133,359	\$16,411,620	77.7%	\$4,721,739	\$4,037,132
Carry in Monies (PY '99 & '00)	\$7,240,855	\$7,233,033	99.9%	\$7,822	-
<b>Youth Local Program</b>	\$29,186,396	\$19,394,778	66.5%	\$9,791,618	\$9,192,800
Carry in Monies (PY '99 & '00)	\$10,014,383	\$9,946,940	99.3%	\$67,443	\$2,217
<i>Out of School Youth</i>	N/A	\$7,116,214	36.7%	of PY '01 Youth Expenditures	
<i>In School Youth</i>	N/A	\$12,278,564	63.3%		
<i>Summer Employment Opportunities</i>	N/A	\$747,301	3.9%		
<b>Local Administration Funds</b>	\$8,184,936	\$4,176,005	51.0%	\$4,008,931	-
Carry in Monies (PY '99 & '00)	\$3,599,722	\$2,514,943	69.9%	\$1,084,779	-
<b>Statewide Rapid Response Funds</b>	\$6,560,076	\$2,149,386	32.8%	\$4,410,690	\$1,356,615
Carry in Monies (PY '99 & '00)	\$13,014,059	\$10,215,303	78.5%	\$2,798,756	\$352,603
<b>Statewide 15% Activity Funds</b>	\$15,601,666	\$7,261,552	46.5%	\$8,340,114	\$853,671
Carry in Monies (PY '99 & '00)	\$14,270,906	\$9,266,879	64.9%	\$5,004,027	\$798,141
<b>Combined Totals</b>	\$104,011,102	\$63,830,398	61.4%	\$40,180,704	\$22,656,136
Carry in Monies (PY '99 & '00)	\$64,344,678	\$55,068,980	85.6%	\$9,275,698	\$1,473,691

#### Comments

For Adult and DW, Adjusted Total Federal Funds Available was used.

In School, Out of School, and S.E.O. figures are PY '01 only.

All fund sources exclude any funds that are PY '02 source funds and include expenditures that were actually PY '01 funds expended in PY '00.

## **Economic Impact/Analysis**

WIA participants exiting throughout most of the program year entered an economic slowdown. As was true with most other states, Pennsylvania's unemployment levels were high enough to qualify those who exhausted regular unemployment compensation benefits for Temporary Extended Unemployment Compensation (TEUC). Until June 15, 2001, unemployment was also high enough to qualify those who exhausted their initial TEUC benefits for additional or Tier 2 TEUC benefits.

The recession had an obvious impact on the number and quality of jobs available in the state. Of the major business openings (including expansions) and closings in the state reported by September 2002, an estimated 21,500 jobs were lost due to business closures and over 11,250 jobs were reported lost due to permanent layoffs. Approximately 15,000 jobs (for major employers) were gained in the state during the same time frame. A look at the last two full years (2000 and 2001) shows that of the 30 industries that lost the most jobs from 2000 to 2001, 17 of them were in the manufacturing sector. Of the 30 industries that grew the most in employees during the same time frame, only one was in a manufacturing line and it reported a decrease in average annual wage of over \$19,000. Sixty-four percent of the top growth industries (by number of employees) were in the Services division, and the number one growth industry (plus 8,151 employees) during this timeframe was the low wage restaurant industry, which averaged \$11,838 in 2001.

These economic factors most likely played a part in the state's poor performance under the Adult Six Month Wage Gain measure. Although the state's dedicated workforce development workers are getting their WIA customers jobs, and those customers are continuing to be employed, as evidenced by entered employment and retention measures, the wages for Adults continue to be low. This is also reflected to a lesser extent in the Older Youth Wage Gain where the state met only 82.4 percent of its negotiated measure.

An analysis of causes of the lower wage gain rates is being undertaken to more specifically identify those causal factors that can be controlled, such as population being served and funding strategies. For example, 62 of the Adult exiters used for the Adult Wage Gain measure were dually funded with Dislocated Worker monies. Thirty-seven of those 62, were responsible for negative gain amounts varying from as little as (\$320) to (\$41,266). While there were gains as high as \$7,848 in this group, the negative impact, especially when broken down into individual Workforce Investment Areas that may have had larger percentages of dual-funded Adults, can be considerable.

## **Wage Record Interchange System (WRIS)**

During PY 2001, Pennsylvania sought to reduce wage gain deficits due to WIA participants working in two or more states by actively participated in the Wage Record Interchange System (WRIS) to exchange UC wage records among member states. The use of this data has consistently increased all of the UC wage record based performance measures. Not only was the UC wage data helpful from our contiguous states (New York, New Jersey, Maryland, West Virginia, and Ohio), it was also discovered that UC

wage information in some quantity was also found in almost all current participating states. This allowed us to locate and include in the performance measures those WIA participants who had followed jobs out of the state or relocated to jobs out of the state whether they went to Texas, Wisconsin, Florida, or Alaska.

## **Outreach**

The state also went to considerable effort to inform and educate local Workforce Investment Boards, and local Title I staff on what constitutes the WIA performance measures, what impacts them, and what data needs to be entered. There were at least four different individual training sessions, three in the Harrisburg area and one in the western part of the state. A special effort was made to improve on the credential and employment rate measures. While the state didn't make the Older Youth Credential rate in PY 2001, it not only met but also exceeded the credential rates for both Adults and Dislocated Workers.

## **Customer Satisfaction**

Pennsylvania continues to undergo growing pains for the customer satisfaction measures. Statewide, the original contractor employed to the participant customer satisfaction telephone survey failed to fulfill the terms of their contract and a new contractor was not obtained until January/February 2002. Because of this, the state did not reach its goal of 500 valid participant responses. Nor did the state meet either of its 70 percent response rates, although both increased from the previous years. For WIA participants, it has been found that many have disconnected phones, cannot be reached after five tries, or do not choose to participate in the survey. While the state can attempt to maintain current telephone numbers in their data collection system, a large part of that responsibility is on the participant. A seventy percent response rate for participants may be difficult to achieve.

Pennsylvania's Local Workforce Investment Areas and their service delivery sites are committed to providing good service to their customers. All of the local areas have customer satisfaction surveys in place. However, the process used to collect local customer satisfaction data was not consistent with the recommended federal survey methodology. Therefore, local customer satisfaction data is not provided in this report. The Commonwealth is currently implementing a data collection process which will provide for the future collection of customer satisfaction data consistent with federal survey methodology.

## **Individual Successes**

The Commonwealth's CareerLink Centers across the state provided participants the assistance they needed to become employed and improve their lives. The following are a few examples of adult participants whose wages were significantly increased through the CareerLink's endeavors.

In the Northern Tier Local Area, a 16-year homemaker and “stay-at-home mom” was ready for the workforce and wanted career guidance. After enrolling in the WIA Adult Program, she decided to concentrate on secretarial training. She was hired by a job training agency as a Greeter/Office Assistant and after just nine months advanced to her current position as a Retention Specialist/ Case Manager Assistant. She is a prime example of someone who used the Adult Program to be a stepping-stone in her life.

In the North Central Local Area, a participant was laid off from a manufacturing company where he was a machine operator for over 20 years. He had lost his job as the result of the plant closing and had relocated. Because he was receiving food stamps he was eligible for TRA benefits as well as the WIA services. He attended the local Technical Education Center training facility through TRA funds to become a Machinist. He attended school for one year and in October 2002, started an OJT as a machinist with a starting wage of \$12.50 an hour. His story is a very good example of the CareerLink partners working together to help serve the needs of our customers.

In the North Central Local Area, an unemployed, single parent, obtained assistance from the CareerLink and the UpFront program. She came to the CareerLink as a Licensed Practical Nurse; however, due to medical problems, she was unemployed for a period of time. She obtained valuable information about reentering the workforce through workshops offered at the CareerLink. She received job development, case management services and placement assistance. As a result, she has now accepted a position as an LPN with a local nursing home facility. She went from receiving a modest cash assistance check to earning \$11.70 per hour (plus a \$.40 wage differential) with medical benefits.

In South Central Local Area, a drafter, who had been seeking employment since he was laid off in spring, 1999 due to a company merger, received additional auto computer-assisted drafting, 3D drawing, and mechanical desktop training. He is now earning \$12.50 as a technical illustrator.

### **Plans for the Future**

Now that two years of data has been collected, the state will begin to analyze its true progress under Workforce Investment. This will also include a reassessment of current negotiated performance levels and a decision about whether any renegotiation should be attempted. As additional information, and training and technical assistance needs are identified, they will be put into action.

### **Summary**

Pennsylvania continues to make progress in its collection, analysis, reporting and dissemination of performance data. While reporting system issues are for the most part behind us, concentration over the next year will be on providing the appropriate services and information to assist the local areas in maximizing their resources to provide the most

effective services possible. Services along the lines of technical assistance, detailed performance reports, training sessions and increased outreach and communication will be priorities over the next program year with the ultimate goal of increased customer service and performance. Support will be prioritized according to areas where the state is having the most trouble meeting performance levels, while a detailed analysis will be conducted to ensure negotiated levels for the state are realistically attainable. Almost midway through Program Year 2002, we feel we have already made progress to improve some issues and look for a more prosperous year for Pennsylvania's workforce development system, specifically its WIA customers.

## WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table A: Workforce Investment Act Customer Satisfaction Results**

Customer Satisfaction	Negotiated Performance Level	Actual Performance - Level - American Customer Satisfaction Index	Number of Surveys Completed	Number of Customers Eligible for the Survey	Number of Customers Included in the Sample	Response Rate
Participants	67	73.9	341	10,823	639	53.4
Employers	63	70.5	554	9,118	800	69.3

**Table B: Adult Program Results At-A-Glan**

	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	71	78.9	2,376
			3,010
Employment Retention Rate	79	82.7	2,447
			2,958
Earnings Change in Six Month	3,320	1,453	3,569,442
			2,457
Employment and Credential Rate	50	64.9	1,788
			2,755

**Table C: Outcomes for Adult Special Populations**

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals With Disabilities		Older Individuals	
Entered Employment Rate	71.3	144	81.9	127	69.8	132	79.6	125
		202		155		189		157
Employment Retention Rate	74.2	121	80	128	76.6	121	84.4	124
		163		160		158		147
Earnings Change in Six Months	3,789	458,432	-1,185	-153,987	3,515	428,777	-158	-19,541
		121		130		122		124
Employment and Credential Rate	56.2	77	69	98	54.1	66	73.1	98
		137		54		122		134

**Table D: Other Outcome Information for the Adult Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Only Received Core and Intensive Services	
Entered Employment Rate	81	1,816	72.8	560
		2,241		769
Employment Retention Rate	83.3	1,869	80.8	578
		2,243		715
Earnings Change in Six Months	1,836	3,444,930	214	124,512
		1,876		581

**Table E: Dislocated Worker Program Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
		Rate	Count
Entered Employment Rate	80	86.3	2,151
			2,493
Employment Retention Rate	89	90.4	1,944
			2,151
Earnings Replacement in Six Months	91	98.8	24,178,910
			24,462,220
Employment and Credential Rate	50	67.4	1,199
			1,780

**Table F: Outcomes for Dislocated Worker Special Populations**

Reported Information	Veterans		Individuals With Disabilities		Older Individuals		Displaced Homemakers	
	Rate	Count	Rate	Count	Rate	Count	Rate	Count
Entered Employment Rate	86.5	238	89.3	50	80.8	181	100	6
		275		56		224		6
Employment Retention Rate	88.7	211	86	43	87.8	159	100	6
		238		50		181		6
Earnings Replacement Rate	88.9	2,971,991	123.2	548,307	78.8	1,870,584	232.1	58,529
		3,344,489		444,903		2,372,525		25,218
Employment And Credential Rate	72.4	131	72.5	29	62.1	77	83.3	5
		181		40		124		6

**Table G: Other Outcome Information for the Dislocated Worker Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Received Core and Intensive Services	
	Entered Employment Rate	85.7	1,526	87.7
1,780			713	
Employment Retention Rate	90.2	1,377	90.7	567
		1,526		625
Earnings Replacement Rate	105.6	16,039,190	87.7	8,139,720
		15,185,309		9,276,911

**Table H: Older Youth Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
		Entered Employment Rate	63
Employment Retention Rate	76	74.9	480
			251
Earnings Change in Six Months	2,510	2,070	523,678
			253
Credential Rate	40	33.2	193
			581

**Table I: Outcomes for Older Youth Special Populations**

Reported Information	Public Assistance Recipients		Veterans		Individuals With Disabilities		Out-of-School Youth	
	Entered Employment Rate	52	53	0	0	49.1	54	52.2
102			1		110		322	
Employment Retention Rate	72.7	40	100	1	74.6	47	73.9	156
		55		1		63		211
Earnings Change in Six Months	1,703	68,135	26,390	26,390	2,413	113,403	1,643	193,886
		40		1		47		118
Credential Rate	28.6	30	50	1	29.3	36	29.8	114
		105		2		123		383

**Table J: Younger Youth Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level	
		Skill Attainment Rate	70
			8,145
Diploma or Equivalent Attainment Rate	50	88.8	644
			725
Retention Rate	50	54.2	547
			1,009

**Table K: Outcomes for Younger Youth Special Populations**

Reported Information	Public Assistance Recipients		Individuals Disabilities		Out-of-School Youth	
	Skill Attainment Rate	73.1	772	77.4	2,217	64.6
1,056			2,865		910	
Diploma or Equivalent Attainment Rate	90.8	79	91.5	214	84.5	163
		87		234		193
Retention Rate	51.9	67	51.2	150	54.9	211
		129		293		384

**Table L: Other Reported Information**

	12 Month Employment Retention Rate		12 Mo. Earnings Change (Adults and Older Youth) or 12 Mo. Earnings Replacement (Dislocated Workers)		Placements for Participants in Nontraditional Employment		Wages At Entry Into Employment For Those Individuals Who Entered Employment Unsubsidized Employment		Entry Into Unsubsidized Employment Related to the Training Received of Those Who Completed Training Services	
	Adults	77.1	2,331	2,167	2,149,235	0	0	3,776	8,972,164	0
3,024			992		2,376		2,376		1,816	
Dislocated Workers	88.8	2,570	102.1	10,069,697	0	0	5,880	12,648,176	0	0
		2,894		9,861,865		2,151		2,151		1,526
Older Youth	73.4	345	1,773	143,602	0	0	1,863	490,077		
		470		81		263		263		

**Table M: Participation Levels**

	<b>Total Participants Served</b>	<b>Total Exiters</b>
<b>Adults</b>	<b>10,725</b>	<b>4,443</b>
<b>Dislocated Workers</b>	<b>12,575</b>	<b>3,929</b>
<b>Older Youth</b>	<b>2,003</b>	<b>590</b>
<b>Younger Youth</b>	<b>13,531</b>	<b>2,577</b>

**Table N: Cost of Program Activities**

<b>Program Activity</b>		<b>Total Federal Spending</b>
<b>Local Adults</b>		<b>\$30,308,939.00</b>
<b>Local Dislocated Workers</b>		<b>\$20,448,427.00</b>
<b>Local Youth</b>		<b>\$29,089,597.00</b>
<b>Rapid Response</b> (up to 25%) 134 (a) (2) (A)		<b>\$12,027,940.00</b>
<b>Statewide Required Activities</b> (up to 25%) 134 (a) (2) (B)		<b>\$14,783,109.00</b>
<b>Statewide Allowable Activities</b> 134 (a) (3)	Kvaerner	<b>\$6,465,015.00</b>
	Merger Incentives	<b>\$286,697.00</b>
<b>Total of All Federal Spending Listed Above</b>		<b>\$113,409,724.00</b>

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> Berks County Workforce Investment Board	<b>Total Participants Served</b>	Adults	144
		Dislocated Workers	420
		Older Youth	55
		Younger Youth	283
	<b>Total Exiters</b>	Adults	80
		Dislocated Workers	185
		Older Youth	34
		Younger Youth	76

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	76	0
	Employers	63	0
Entered Employment Rate	Adults	70	76.8
	Dislocated Workers	80	89.7
	Older Youth	63	42.9
Retention Rate	Adults	79	83.7
	Dislocated Workers	90	89.4
	Older Youth	70	83.3
	Younger Youth	45	61.5
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,080	-2,030.88
	Dislocated Workers	80	89
	Older Youth (\$)	2,080	-34.49
Credential / Diploma Rate	Adults	50	63.6
	Dislocated Workers	50	76.6
	Older Youth	40	11.8
	Younger Youth	50	85.7
Skill Attainment Rate	Younger Youth	68	53.1
Description of Other State Indicators of Performance			
Overall Status of Local Performance		Not Met	Met
		7	1
		Exceeded	9

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> Bucks County Workforce Investment Board	<b>Total Participants Served</b>	Adults	91
		Dislocated Workers	229
		Older Youth	21
		Younger Youth	101
	<b>Total Exiters</b>	Adults	25
		Dislocated Workers	86
		Older Youth	5
		Younger Youth	23

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	67	0
	Employers	60	0
Entered Employment Rate	Adults	69	62.5
	Dislocated Workers	78.6	87.8
	Older Youth	66.7	66.7
Retention Rate	Adults	79.5	90
	Dislocated Workers	87.9	77.8
	Older Youth	70	75
	Younger Youth	45	36.4
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,883	342.77
	Dislocated Workers	84.19	102
	Older Youth (\$)	2,175	1,498.22
Credential / Diploma Rate	Adults	50	50
	Dislocated Workers	50	40
	Older Youth	40	44.4
	Younger Youth	50	100
Skill Attainment Rate	Younger Youth	68	28.6
Description of Other State Indicators of Performance			
Overall Status of Local Performance	<b>Not Met</b>	<b>Met</b>	<b>Exceeded</b>
	5	5	7

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> Central Pennsylvania Workforce Investment Board	<b>Total Participants                  Served</b>	Adults	196
		Dislocated Workers	338
		Older Youth	45
		Younger Youth	476
	<b>Total Exitors</b>	Adults	63
		Dislocated Workers	124
		Older Youth	5
		Younger Youth	87

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	67	0	
	Employers	60	0	
Entered Employment Rate	Adults	70	91.5	
	Dislocated Workers	82.6	91.8	
	Older Youth	63	90.9	
Retention Rate	Adults	76.7	89.2	
	Dislocated Workers	90.6	82.2	
	Older Youth	74.1	80	
	Younger Youth	45	67.4	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,379	-1,131.56	
	Dislocated Workers	90	105	
	Older Youth (\$)	2,680	2,476.57	
Credential / Diploma Rate	Adults	50	66.7	
	Dislocated Workers	50	73.1	
	Older Youth	40	21.4	
	Younger Youth	22	76	
Skill Attainment Rate	Younger Youth	68	81.7	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		4	2	11

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> Chester County Workforce Investment Board	<b>Total Participants Served</b>	Adults	50
		Dislocated Workers	126
		Older Youth	33
		Younger Youth	254
	<b>Total Exiters</b>	Adults	24
		Dislocated Workers	106
		Older Youth	25
		Younger Youth	145

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	68	0	
	Employers	63	0	
Entered Employment Rate	Adults	74	72.4	
	Dislocated Workers	79.3	85.7	
	Older Youth	66.7	46.7	
Retention Rate	Adults	88.9	85.7	
	Dislocated Workers	88.4	88.2	
	Older Youth	77.3	57.1	
	Younger Youth	50	45.5	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	5,369	5,735.11	
	Dislocated Workers	105.2	99	
	Older Youth (\$)	2,376	1,309.63	
Credential / Diploma Rate	Adults	50	67.6	
	Dislocated Workers	50	80.7	
	Older Youth	40	41.2	
	Younger Youth	50	0	
Skill Attainment Rate	Younger Youth	70	88	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		6	5	6

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> Delaware County Workforce Investment Board	<b>Total Participants Served</b>	Adults	313
		Dislocated Workers	160
		Older Youth	24
		Younger Youth	259
	<b>Total Exiters</b>	Adults	119
		Dislocated Workers	60
		Older Youth	17
		Younger Youth	158

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	67	0	
	Employers	60	0	
Entered Employment Rate	Adults	74.7	65.5	
	Dislocated Workers	79.9	69.2	
	Older Youth	80	31.3	
Retention Rate	Adults	81.1	87.7	
	Dislocated Workers	89.4	88.9	
	Older Youth	88	100	
	Younger Youth	45	55.9	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,225	-6,627.81	
	Dislocated Workers	89.6	100	
	Older Youth (\$)	3,396	2,680.55	
Credential / Diploma Rate	Adults	50	41.8	
	Dislocated Workers	50	46.9	
	Older Youth	40	27.8	
	Younger Youth	50	76.7	
Skill Attainment Rate	Younger Youth	68	90.4	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		6	5	6

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> Lackawanna County Workforce Investment Board	<b>Total Participants                  Served</b>	Adults	460
		Dislocated Workers	1,149
		Older Youth	99
		Younger Youth	325
	<b>Total Exiters</b>	Adults	144
		Dislocated Workers	421
		Older Youth	9
		Younger Youth	5

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	68	0	
	Employers	63	0	
Entered Employment Rate	Adults	71	97.1	
	Dislocated Workers	80	97.1	
	Older Youth	63	50	
Retention Rate	Adults	79	85.3	
	Dislocated Workers	89	90.1	
	Older Youth	76	100	
	Younger Youth	50	100	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,320	-464.32	
	Dislocated Workers	91	97	
	Older Youth (\$)	2,510	1,772.73	
Credential / Diploma Rate	Adults	50	84.1	
	Dislocated Workers	50	94.6	
	Older Youth	40	50	
	Younger Youth	50	100	
Skill Attainment Rate	Younger Youth	70	0	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		6	0	11

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> Lancaster County Workforce Investment Board	<b>Total Participants Served</b>	Adults	178
		Dislocated Workers	197
		Older Youth	26
		Younger Youth	175
	<b>Total Exiters</b>	Adults	135
		Dislocated Workers	133
		Older Youth	25
		Younger Youth	165

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	67	0	
	Employers	60	0	
Entered Employment Rate	Adults	75.3	77.8	
	Dislocated Workers	85	89.2	
	Older Youth	88.2	70	
Retention Rate	Adults	81.8	85.7	
	Dislocated Workers	89	93.9	
	Older Youth	68.3	71.4	
	Younger Youth	45	65.1	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,297	177.08	
	Dislocated Workers	88.6	88	
	Older Youth (\$)	2,533	1,982.79	
Credential / Diploma Rate	Adults	50	75	
	Dislocated Workers	50	66.7	
	Older Youth	40	47.1	
	Younger Youth	50	94.1	
Skill Attainment Rate	Younger Youth	70	62.6	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		5	2	10

# WIA Annual Report Data

State Name: PA

Program Year: 2001

Table O: Summary of Participants

<b>Local Area Name:</b> Lehigh Valley Workforce Investment Board	<b>Total Participants Served</b>	Adults	75
		Dislocated Workers	415
		Older Youth	10
		Younger Youth	188
	<b>Total Exiters</b>	Adults	47
		Dislocated Workers	269
		Older Youth	6
		Younger Youth	89

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	68	0	
	Employers	60	0	
Entered Employment Rate	Adults	65.2	73.3	
	Dislocated Workers	80	94.6	
	Older Youth	64.5	71.4	
Retention Rate	Adults	80	86.4	
	Dislocated Workers	87.2	95.3	
	Older Youth	75	83.3	
	Younger Youth	50	88.9	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,350	2,109.97	
	Dislocated Workers	85	95	
	Older Youth (\$)	2,510	3,961.07	
Credential / Diploma Rate	Adults	50	68.8	
	Dislocated Workers	50	84.1	
	Older Youth	40	60	
	Younger Youth	50	100	
Skill Attainment Rate	Younger Youth	70	97.5	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		3	0	14

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> Luzerne/Schuykill Counties Workforce Investment Board	<b>Total Participants                  Served</b>	Adults	891
		Dislocated Workers	703
		Older Youth	243
		Younger Youth	939
	<b>Total Exiters</b>	Adults	318
		Dislocated Workers	379
		Older Youth	105
		Younger Youth	368

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	67	0	
	Employers	60	0	
Entered Employment Rate	Adults	81.3	76.2	
	Dislocated Workers	86.1	86.4	
	Older Youth	64.6	54.9	
Retention Rate	Adults	78.8	75.1	
	Dislocated Workers	87.7	90.1	
	Older Youth	85.5	59	
	Younger Youth	50	63.9	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,521	1,052.04	
	Dislocated Workers	80	103	
	Older Youth (\$)	2,279	802.78	
Credential / Diploma Rate	Adults	50	56.1	
	Dislocated Workers	50	65.7	
	Older Youth	50	42.6	
	Younger Youth	50	89.1	
Skill Attainment Rate	Younger Youth	68	70.3	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		5	4	8

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> Montgomery County Workforce Investment Board	<b>Total Participants                  Served</b>	Adults	169
		Dislocated Workers	325
		Older Youth	36
		Younger Youth	466
	<b>Total Exiters</b>	Adults	59
		Dislocated Workers	123
		Older Youth	11
		Younger Youth	164

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	67	0	
	Employers	60	0	
Entered Employment Rate	Adults	68.5	78.6	
	Dislocated Workers	80.1	82.6	
	Older Youth	71.4	0	
Retention Rate	Adults	82.8	81.8	
	Dislocated Workers	90	94.7	
	Older Youth	81.1	0	
	Younger Youth	45	0	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,224	-206.41	
	Dislocated Workers	102.3	79	
	Older Youth (\$)	2,464	0	
Credential / Diploma Rate	Adults	50	69.2	
	Dislocated Workers	50	54.5	
	Older Youth	40	0	
	Younger Youth	35.3	95.2	
Skill Attainment Rate	Younger Youth	68	90.4	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		9	1	7

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> North Central Workforce Investment Board	<b>Total Participants Served</b>	Adults	123
		Dislocated Workers	147
		Older Youth	36
		Younger Youth	307
	<b>Total Exiters</b>	Adults	44
		Dislocated Workers	57
		Older Youth	8
		Younger Youth	21

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	67	0	
	Employers	60	0	
Entered Employment Rate	Adults	68.4	77.8	
	Dislocated Workers	80	82.1	
	Older Youth	63	60	
Retention Rate	Adults	76	85.7	
	Dislocated Workers	89	96.9	
	Older Youth	75	100	
	Younger Youth	45	61.1	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,500	1,049.49	
	Dislocated Workers	90	102	
	Older Youth (\$)	1,503	6,141.86	
Credential / Diploma Rate	Adults	50	75	
	Dislocated Workers	50	78.6	
	Older Youth	40	60	
	Younger Youth	50	93.8	
Skill Attainment Rate	Younger Youth	68	100	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		3	1	13

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> Northern Tier Workforce Investment Board	<b>Total Participants Served</b>	Adults	156
		Dislocated Workers	167
		Older Youth	17
		Younger Youth	125
	<b>Total Exiters</b>	Adults	57
		Dislocated Workers	76
		Older Youth	12
		Younger Youth	45

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	67	0	
	Employers	60	0	
Entered Employment Rate	Adults	60.1	77.8	
	Dislocated Workers	65.8	82.7	
	Older Youth	58.3	50	
Retention Rate	Adults	71.3	100	
	Dislocated Workers	84.4	90.7	
	Older Youth	75	100	
	Younger Youth	45	61.5	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,806	1,558.78	
	Dislocated Workers	88.3	128	
	Older Youth (\$)	1,136	170.3	
Credential / Diploma Rate	Adults	50	75	
	Dislocated Workers	50	66.7	
	Older Youth	40	60	
	Younger Youth	50	84.6	
Skill Attainment Rate	Younger Youth	68	42.9	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		5	1	11

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> Northwest Workforce Investment Board	<b>Total Participants Served</b>	Adults	370
		Dislocated Workers	734
		Older Youth	84
		Younger Youth	366
	<b>Total Exiters</b>	Adults	87
		Dislocated Workers	99
		Older Youth	19
		Younger Youth	60

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	68	0
	Employers	63	0
Entered Employment Rate	Adults	62	86.8
	Dislocated Workers	74	81
	Older Youth	60	44.4
Retention Rate	Adults	70	89.1
	Dislocated Workers	70	90.2
	Older Youth	75	75
	Younger Youth	50	60
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,427	-2,980.78
	Dislocated Workers	58	111
	Older Youth (\$)	1,404	4,400.55
Credential / Diploma Rate	Adults	50	60.9
	Dislocated Workers	50	69.5
	Older Youth	40	50
	Younger Youth	50	50
Skill Attainment Rate	Younger Youth	70	86.7
Description of Other State Indicators of Performance			
Overall Status of Local Performance		Not Met	Met
		4	2
		Exceeded	11

# WIA Annual Report Data

State Name: PA

Program Year: 2001

Table O: Summary of Participants

Local Area Name: Philadelphia Workforce Investment Board	Total Participants Served	Adults	3,522
		Dislocated Workers	3,831
		Older Youth	510
		Younger Youth	4,722
	Total Exiters	Adults	1,869
		Dislocated Workers	349
		Older Youth	46
		Younger Youth	127

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	67	0	
	Employers	65	0	
Entered Employment Rate	Adults	70	79.4	
	Dislocated Workers	80	78.5	
	Older Youth	61	37.5	
Retention Rate	Adults	79	81	
	Dislocated Workers	87	85.9	
	Older Youth	70	77.8	
	Younger Youth	45	41	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,600	2,560.97	
	Dislocated Workers	90	106	
	Older Youth (\$)	2,510	2,000.76	
Credential / Diploma Rate	Adults	50	68	
	Dislocated Workers	50	50	
	Older Youth	40	38.5	
	Younger Youth	50	90.5	
Skill Attainment Rate	Younger Youth	68	81.3	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		5	4	8

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> Pocono Counties Workforce Investment Board	<b>Total Participants Served</b>	Adults	444
		Dislocated Workers	479
		Older Youth	73
		Younger Youth	514
	<b>Total Exiters</b>	Adults	245
		Dislocated Workers	266
		Older Youth	30
		Younger Youth	121

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	67	0	
	Employers	60	0	
Entered Employment Rate	Adults	70	75.7	
	Dislocated Workers	80	85.8	
	Older Youth	63	80	
Retention Rate	Adults	79	80.9	
	Dislocated Workers	89	87.9	
	Older Youth	75	68.8	
	Younger Youth	45	46.3	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,250	1,422.31	
	Dislocated Workers	90	115	
	Older Youth (\$)	2,510	2,551.58	
Credential / Diploma Rate	Adults	50	52.8	
	Dislocated Workers	50	55.8	
	Older Youth	40	37	
	Younger Youth	50	91.7	
Skill Attainment Rate	Younger Youth	68	57.6	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		3	4	10

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> Southcentral Workforce Investment Board	<b>Total Participants Served</b>	Adults	270
		Dislocated Workers	543
		Older Youth	51
		Younger Youth	364
	<b>Total Exiters</b>	Adults	92
		Dislocated Workers	254
		Older Youth	10
		Younger Youth	50

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	69	0	
	Employers	62	0	
Entered Employment Rate	Adults	76	86.4	
	Dislocated Workers	85	87.7	
	Older Youth	63	53.8	
Retention Rate	Adults	82	73.7	
	Dislocated Workers	91.5	93.4	
	Older Youth	81	71.4	
	Younger Youth	47	31.3	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,300	907.19	
	Dislocated Workers	87	104	
	Older Youth (\$)	2,550	-142.84	
Credential / Diploma Rate	Adults	52	59.1	
	Dislocated Workers	52	70.9	
	Older Youth	42	14.3	
	Younger Youth	52	100	
Skill Attainment Rate	Younger Youth	70	77.4	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		6	3	8

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> Southern Alleghenies Workforce Investment Board	<b>Total Participants                  Served</b>	Adults	772
		Dislocated Workers	597
		Older Youth	232
		Younger Youth	814
	<b>Total Exiters</b>	Adults	279
		Dislocated Workers	232
		Older Youth	63
		Younger Youth	159

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	68	0	
	Employers	63	0	
Entered Employment Rate	Adults	71	77.9	
	Dislocated Workers	81	91.4	
	Older Youth	55	74	
Retention Rate	Adults	81	84.3	
	Dislocated Workers	90	90.5	
	Older Youth	76	78.4	
	Younger Youth	50	58.8	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,457	3,167.82	
	Dislocated Workers	91	98	
	Older Youth (\$)	1,896	3,281.16	
Credential / Diploma Rate	Adults	50	52	
	Dislocated Workers	50	70.7	
	Older Youth	40	35.1	
	Younger Youth	50	91.7	
Skill Attainment Rate	Younger Youth	70	88.6	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		2	1	14

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> Southwest Corner Workforce Investment Board	<b>Total Participants Served</b>	Adults	335
		Dislocated Workers	379
		Older Youth	45
		Younger Youth	290
	<b>Total Exiters</b>	Adults	163
		Dislocated Workers	169
		Older Youth	16
		Younger Youth	81

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	67	0
	Employers	60	0
Entered Employment Rate	Adults	70	89.5
	Dislocated Workers	80	85.7
	Older Youth	63	60
Retention Rate	Adults	79	84.4
	Dislocated Workers	89	91.7
	Older Youth	75	50
	Younger Youth	45	45.5
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,250	-1,881.23
	Dislocated Workers	90	83
	Older Youth (\$)	2,510	2,278.13
Credential / Diploma Rate	Adults	50	80.8
	Dislocated Workers	50	70.3
	Older Youth	40	16.7
	Younger Youth	50	94.4
Skill Attainment Rate	Younger Youth	68	74.4
Description of Other State Indicators of Performance			
Overall Status of Local Performance	Not Met	Met	Exceeded
	5	3	9

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

Local Area Name: Tri-County Workforce Investment Board	Total Participants Served	Adults	300
		Dislocated Workers	636
		Older Youth	70
		Younger Youth	271
	Total Exiters	Adults	83
		Dislocated Workers	237
		Older Youth	25
		Younger Youth	70

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	67	0	
	Employers	60	0	
Entered Employment Rate	Adults	65	81	
	Dislocated Workers	75	88.4	
	Older Youth	56	53.8	
Retention Rate	Adults	79	89.4	
	Dislocated Workers	89	91.9	
	Older Youth	75	85.7	
	Younger Youth	45	66.7	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,250	3,544	
	Dislocated Workers	83	108	
	Older Youth (\$)	2,510	5,316.34	
Credential / Diploma Rate	Adults	50	67.1	
	Dislocated Workers	50	69.6	
	Older Youth	40	64.7	
	Younger Youth	50	94.4	
Skill Attainment Rate	Younger Youth	68	79.6	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		2	1	14

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> West Central Workforce Investment Board	<b>Total Participants Served</b>	Adults	265
		Dislocated Workers	174
		Older Youth	35
		Younger Youth	182
	<b>Total Exiters</b>	Adults	93
		Dislocated Workers	62
		Older Youth	9
		Younger Youth	37

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	68	0
	Employers	63	0
Entered Employment Rate	Adults	71	75
	Dislocated Workers	80	85
	Older Youth	63	60
Retention Rate	Adults	79	79.5
	Dislocated Workers	89	98
	Older Youth	76	100
	Younger Youth	50	50
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,320	131.96
	Dislocated Workers	91	114
	Older Youth (\$)	2,510	6,699.26
Credential / Diploma Rate	Adults	50	79.6
	Dislocated Workers	50	81.3
	Older Youth	40	42.9
	Younger Youth	50	83.3
Skill Attainment Rate	Younger Youth	70	72.2
Description of Other State Indicators of Performance			
Overall Status of Local Performance		Not Met	Met
		3	2
		Exceeded	12

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> Westmoreland/Fayette Workforce Investment Board	<b>Total Participants                  Served</b>	Adults	991
		Dislocated Workers	391
		Older Youth	95
		Younger Youth	841
	<b>Total Exiters</b>	Adults	231
		Dislocated Workers	153
		Older Youth	38
		Younger Youth	183

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	67	0	
	Employers	60	0	
Entered Employment Rate	Adults	67.5	75.6	
	Dislocated Workers	81.8	90.7	
	Older Youth	61.5	43.9	
Retention Rate	Adults	79.4	79.2	
	Dislocated Workers	91.4	95.6	
	Older Youth	75.6	64.1	
	Younger Youth	45	54.8	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	2,378	-2,365.81	
	Dislocated Workers	90.2	80	
	Older Youth (\$)	2,510	2,546.81	
Credential / Diploma Rate	Adults	50	62.5	
	Dislocated Workers	50	78.3	
	Older Youth	40	23.5	
	Younger Youth	60	90	
Skill Attainment Rate	Younger Youth	68	84.1	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		5	3	9

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

Local Area Name: Allegheny County Workforce Investment Area	Total Participants Served	Adults	281
		Dislocated Workers	242
		Older Youth	75
		Younger Youth	873
	Total Exiters	Adults	132
		Dislocated Workers	63
		Older Youth	29
		Younger Youth	221

		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	68	0
	Employers	63	0
Entered Employment Rate	Adults	71	70.3
	Dislocated Workers	81	83
	Older Youth	52.5	62.1
Retention Rate	Adults	79.5	76.9
	Dislocated Workers	93.8	89.7
	Older Youth	80.8	72.2
	Younger Youth	40	53.2
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,250	-48.26
	Dislocated Workers	101	88
	Older Youth (\$)	2,500	317.06
Credential / Diploma Rate	Adults	45	61.2
	Dislocated Workers	45	63.3
	Older Youth	40	15.2
	Younger Youth	47	96.2
Skill Attainment Rate	Younger Youth	70	68.3
Description of Other State Indicators of Performance			
Overall Status of Local Performance	Not Met	Met	Exceeded
	5	6	6

# WIA Annual Report Data

State Name: PA

Program Year: 2001

**Table O: Summary of Participants**

<b>Local Area Name:</b> City of Pittsburgh Workforce Investment Area	<b>Total Participants Served</b>	Adults	329
		Dislocated Workers	193
		Older Youth	88
		Younger Youth	396
	<b>Total Exiters</b>	Adults	141
		Dislocated Workers	72
		Older Youth	62
		Younger Youth	168

		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	68	0	
	Employers	63	0	
Entered Employment Rate	Adults	71	84.1	
	Dislocated Workers	81	86.2	
	Older Youth	52.5	56.9	
Retention Rate	Adults	79.5	72.4	
	Dislocated Workers	93.8	88	
	Older Youth	80.8	69	
	Younger Youth	40	46.3	
Earnings Change / Earnings Replacement in Six Months	Adults(\$)	3,250	1,941.51	
	Dislocated Workers	101	106	
	Older Youth (\$)	2,500	805.88	
Credential / Diploma Rate	Adults	50	68.3	
	Dislocated Workers	50	63.6	
	Older Youth	40	9.6	
	Younger Youth	47	70.4	
Skill Attainment Rate	Younger Youth	70	36.1	
Description of Other State Indicators of Performance				
Overall Status of Local Performance		Not Met	Met	Exceeded
		6	3	8