

U.S. Department of Labor Employment and Training Administration Apprenticeship Training, Employer and Labor Services (OATELS) Washington, D.C. 20210	Distribution: A-541 Hdqtrs A-544 All Field Tech A-547 SD+RD+SAC+; Lab.Com	<u>Subject:</u> New National Guideline Standards – CVS/pharmacy <u>Code:</u> 400.1
Symbols: DSNIP/KSL		Action: Immediate

PURPOSE: To inform the Office of Apprenticeship Training, Employer and Labor Services (OATELS), Bureau of Apprenticeship and Training (BAT) staff of new National Guideline Standards for CVS/pharmacy:

Pharmacy Support Staff:
 0844A - Level I – Pharmacy Service Associate (200 - 270 On-the-Job Learning hours)
 0844B - Level II – Pharmacy Support Technician (800 - 1,000 OJL hours)
 0844C – Level III - Lead Pharmacy Technician (1,000 - 1,300 OJL hours)
 O*NET/SOC Code: 29-2052
 RAIS Code: 0844CB
 Training Term: 2,000 – 2,570 hours
 Type of Training: Competency-Based

BACKGROUND: CVS/pharmacy has indicated an interest over the past few years in establishing the Registered Apprenticeship training model in various stores in different parts of the country, as the company grows and expands its community reach. There is already an apprenticeship program for different types of store personnel in Washington, D.C. CVS/pharmacy has developed National Guideline Standards to begin expanding apprenticeship programs nationally, starting with Pharmacy Support and expanding next into the Detroit area market, where ATR Dave Jackson has actively engaged CVS.

Clarification:

Please note that CVS/pharmacy wants to do a phased rollout of its Registered Apprenticeship program, starting with the Detroit area and then in Texas. The intent is initial targeting of CVS/pharmacy regional managers, who will then target specific CVS stores. Registered Apprenticeship programs will be rolled out in other geographic areas at a later time, still to be determined.

Additionally, there are changes in the National Guideline Standards: Please note that on the updated cover page, highlighted text now reads “Name of local region,” rather than “Name of local region/store.” Also, a blank signature page (p. 12) now replaces the former incorrectly labeled one, since these Standards will be signed by regional people and not by national people.

A copy of the standards is attached for your information.

If you have any questions please contact Ken Lemberg at (202) 693-3836.

ACTION: OATELS/BAT staff should familiarize themselves with this bulletin and the attached National Guideline Standards, as a source for developing apprenticeship standards and/or providing technical assistance.

NOTE: This Bulletin is being sent via electronic mail.

Attachment(s)



[Document 1](#)



[Document 2](#)



[Document 3](#)



[Document 4](#)



[Document 5](#)



[Document 6](#)



[Document 7](#)



[Document 8](#)