CUSTOMER SATISFACTION SURVEY

Alabama Career Center System

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ALABAMA WORKS!

ALABAMA DEPARTMENT OF LABOR
ANNISTON CAREER CENTER

Customer Satisfaction Survey

We are committed to providing you with the best Career Center experience possible, so we welcome your comments. Please fill out this questionnaire and place it in the box located in our lobby. Thank you.

What services do you typically receive?

☐ Job Search/Resume/Registration

☐ Employee Search

☐ Veteran Services

☐ Unemployment Assistance

☐ Tuition Assistance

☐ Job Training

☐ GED/Remediation

☐ Resource Room

Was your greeter…

Courteous? ☐ Yes | ☐ No

Informative? ☐ Yes | ☐ No

Prompt and efficient? ☐ Yes | ☐ No

How was the quality of service(s) you received today?

☐ Disappointing

☐ Okay

☐ Good

☐ Exceptional

Was our facility clean and welcoming?

☐ Yes ☐ No

Please rate your overall experience today.

☐ Disappointing

☐ Okay

☐ Good

☐ Exceptional

Do you plan to return to our facility?

☐ Yes | ☐ No

Would you recommend our facility to a friend?

☐ Yes | ☐ No

Why or why not?

If your visit was not successful, how could we have made it more beneficial to you?

What services would you like added to our facility?

Please share any additional comments or suggestions.

ALABAMA DEPARTMENT OF LABOR
ANNISTON CAREER CENTER

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Anniston, AL 36207
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If you would like to speak with us regarding this survey, please leave your contact information below.

Name:

Email:

Phone:

Thank you for participating!