



Training Today for Jobs Tomorrow

Kentucky Workforce Innovation and Opportunity Act

ANNUAL
REPORT | 2017

Kentucky
WORKFORCE
INNOVATION BOARD 

Introduction from **Secretary Derrick Ramsey**

As Education and Workforce Development Cabinet Secretary, I am excited to have the opportunity to build Kentucky's workforce. Like many states throughout the country, Kentucky is faced with the challenge of connecting the state's workforce with the demands of a rapidly expanding economy, and the diversified presence of business and industry.

After two years of record investment in the Commonwealth, Kentucky is committed to continuing to cultivate and grow a robust, highly skilled, trained workforce capable of the meeting ever-changing demands of local industry. Kentucky is collaborating with workforce partners to identify resources throughout the state's workforce system that will ultimately connect Kentuckians with opportunities available in Kentucky Career Centers.

When a partner agency encounters an employer, we want to ensure that the state is taking a collaborative approach to align our resources in order to maximize opportunities for economic growth, and connect Kentuckians with training and education designed specifically to meet employer demand.

Through our heightened focus on workforce initiatives, the Cabinet is working diligently to identify weaknesses and build the infrastructure needed to support a high-performing workforce system. The implementation of the Kentucky Workforce Innovation Board (KWIB) strategic plan, "Kentucky Work Ready, An Urgent Call to Action" will provide a platform for state and local workforce communities to increase alignment and improve performance, as well as clearly define metrics to evaluate our success.

We will not be satisfied until Kentucky Career Centers are recognized as the primary connection point between job seekers and employers. Through the implementation of an electronic dashboard, we will have the ability to retrieve real-time data directly from career centers to evaluate the resources needed specifically for local workforce areas.

Kentucky is serious about delivering opportunity to every community in the Bluegrass state, and we are leading America in workforce development innovation. By creating a highly skilled workforce through education, and training, we are not just meeting the needs of employers; we are also giving Kentuckians the bargaining power they need to chart their own course in a competitive market. No one's path to success looks the same, and we are empowering Kentuckians to find the path best for them.



A handwritten signature in black ink that reads "Derrick K. Ramsey". The signature is fluid and cursive.

Secretary Derrick K. Ramsey
Kentucky Education and Workforce Development Cabinet

Table of Contents

Introduction from Secretary Derrick Ramsey	1
Overview.....	5
Transitions in PY 2017	5
Initiatives.....	7
Performance and Progress	11
Customer Satisfaction	17
Weaknesses to Address	19
New Strategic Plan.....	20
Continuous Improvement.....	20
Appendix.....	I

Education and Workforce Development Cabinet

The role of the Kentucky Education and Workforce Development Cabinet (EWDC) is to educate, prepare and train Kentucky's current and future workforce by serving as a bridge between the education and workforce.

The cabinet's work is wide-ranging, focusing on lifelong learning with an ultimate goal of helping businesses find skilled workers to compete and grow Kentucky's economy. From early childhood education to job training programs for adult workers, the cabinet aims to prepare Kentuckians for success at every level.

The cabinet thrives on continuous improvement to create a system that prepares Kentuckians for the 21st century workforce, reduces Kentucky's skills gap, increases its workforce participation rate, and closes the socioeconomic achievement gap.



Education and Workforce Development Cabinet

300 Building, Fourth Floor - 300 Sower Blvd.
Frankfort, KY 40601 - 502-564-0372

Department of Workforce Investment

The Department of Workforce Investment serves as a link to employment services, workforce development as well as education and training for job seekers, employers, youth and individuals with disabilities.

The Office of Employment and Training, Office of Vocational Rehabilitation, and Division of Fiscal and Budget Integrity along with the Local Workforce Development Boards (LWDBs), work together to provide seamless unified services to Kentuckians statewide through Kentucky Career Centers.

Kentucky Workforce Innovation Board

The 42-member Kentucky Workforce Innovation Board (KWIB) serves as an advisory board to the governor on workforce training and development initiatives throughout the Commonwealth. KWIB is charged with creating a statewide vision for workforce development and adopting a plan to move Kentucky forward through workforce training and development.

KWIB Members

James Higdon

State Senator

Jim DeCesare

State Representative

Mike Buchanan

Warren County Judge-Executive

Thomas Watson

City of Owensboro Mayor

Derrick Ramsey

Education & Workforce Development Cabinet

Dr. Aaron Thompson

Council on Postsecondary Education

Terry Sexton

Boilermakers Local 105

Scott Pierce

Operating Engineers Local 181

Bernard Miles

Electrical Workers Local 761

Amy Luttrell

Goodwill Industries International

David Boggs

Opportunity for Work & Learning

Kim Menke

Toyota

Carla Webster

Xerox

Chris Reinersman

DHL

Peter Feil

Stober Drives

Heidi Margulis

Humana

Adam Hinton

Hinton Mills

Patrick Murphy

United Parcel Service

Hugh Haydon (chosen as Chairman of the Board)

Kentucky Bioprocessing

Danette Wilder

Sealing Life Technology

Torsten Langguth

Dr. Schneider Automotive

Kevin Smith

Beam Suntory (Jim Beam Brands)

Rob Southard

Southern Star Central Gas Pipeline

Overview

In PY 2017, the Kentucky Workforce System proceeded forward with an ambitious agenda focused on program alignment and continuous improvement. Kentucky incorporated new partner programs, developed strategic goals and continued to reform the structure and governance of the system to reflect the vision set forth within the Workforce Innovation and Opportunity Act. This year, Kentucky brought renewed emphasis to establishing apprenticeships, and continued to build on the work of the Kentucky Workforce innovation Board in establishing sector strategies.

Kentucky's One-Stop Centers, branded as Kentucky Career Centers (KCCs), are an integral part of America's Job Center Network. Services provided through KCCs have largely met performance expectations, although universal co-enrollment had a larger than anticipated impact on credential attainment. The KCC system experienced rapid and significant change leading up to and during PY 2017, a year of transition that will continue to launch a more seamless and focused system in the years ahead.

Transitions in PY 2017

New Partnerships

PY 2017 included the integration of new partners and providers into the KCC system. July 2017 marked the beginning of One-Stop Operator services in most Local Workforce Development Areas (LWDAs), including several who selected a single entity as One-Stop Operator and Direct Service Provider. The transition went smoothly for most LWDAs, bringing new staff and slowly establishing the One Stop Operator's role.

The provider transition continued a realignment of the KCC system, which began with a reorganization of the Office of Employment and Training (OET) in January 2017. The OET reorganization reduced the number of Employment Services staff and locations in the KCC system, and consolidated physical space in many centers, bringing partners together in common locations. Fewer standalone Office of Vocational Rehabilitation (OVR) centers remain and all but one standalone Employment Services office have been eliminated. OET will continue to work with OVR and the LWDBs to consolidate our physical footprint.

Supplemental Nutrition Assistance Program (SNAP) Employment and Training

SNAP Employment and Training (SNAP E&T) and SNAP workforce services were integrated into KCCs in PY 2017. KCC staff prepared for the transition by forming cross-agency teams of "change agents", matching local KCC staff with local eligibility staff to discuss the referral process and the requirements of SNAP program participation. Monthly meetings of change agents mapped business processes and discussed the coordination required to provide SNAP E&T services and establish "50:50" funded partnerships.

The Commonwealth developed a new case management system, Kentucky Enterprise Engagement Suite (KEE-Suite), to coincide with the implementation of SNAP E&T services. Initial phases of the KEE-Suite system were launched in January and April of 2018 to support SNAP E&T customers. The Commonwealth conducted training on SNAP E&T and use of the new KEE-Suite system throughout the KCC System between November 2017 and April 2018 in anticipation of the program's launch.

Following training, SNAP E&T services were implemented between January 2018 and May 2018 in 112 of Kentucky's 120 counties. Eight counties remained in a SNAP "Paths2Promise" pilot grant. By the end of the program year, over five-hundred individuals statewide had volunteered to participate in the SNAP E&T program and receive job assistance and training through the KCC system. Goals for the SNAP E&T program in PY 2018 include an expansion of provider partnerships, improved outreach to SNAP participants and continued integration of SNAP services in the KCC system.

Medicaid Community Engagement

The implementation of SNAP E&T services in KCCs has served as a pilot effort in preparation for the Career Centers to provide career and other services to Medicaid recipients. Through Kentucky HEALTH, the state's 1115 Medicaid waiver. Kentucky HEALTH PATH Community Engagement will require income-eligible adults without dependents to engage in twenty hours of community engagement each week. Community engagement opportunities may include career services, employment, training, education, volunteering or caregiving. Through the program's "My Rewards Account," participants will be encouraged to participate in career services by offering rewards for completing a career assessment as well as eligible community engagement activities. KCCs will serve as a connection point for Kentucky HEALTH participants to these services with a focus on connecting job seekers and income-eligible adults with the tools and skills needed to advance their careers.

Planning for KCCs to provide community engagement services for an estimated 80,000-90,000 Kentucky PATH participants began in January 2017. The KWIB convened meetings to discuss how the KCC system would develop partnerships with employers and organizations to create opportunities for participants to utilize community engagement services. Work began to establish requirements for the KEE-Suite system, which, upon full implementation in October 2018, would provide an enterprise-wide eligibility and case management system for job seekers and function as a system of record for WIOA, Wagner-Peyser and other partner career services.

Community engagement requirements have not previously been a part of any state's Medicaid program, therefore, Kentucky had to design the policy and operations of Kentucky HEALTH PATH. Kentucky created a cross-agency team, consisting of individuals from the Education and Workforce Development Cabinet (EWDC), EWDC's Department for Workforce Investment (DWI), Cabinet for Health and Family Services (CHFS), CHFS's Department for Community Based Services, Department for Medicaid, Department for Public Health, information technology teams, as well as staff from each LWDA. This team worked throughout PY 2017 to design the KEE-Suite system and the Community Engagement program.

The Centers for Medicaid Services (CMS) approved Kentucky's 1115 Medicaid waiver application on November 22, 2018. The KCC system will begin serving Kentucky PATH customers no sooner than April 1, 2019 per CMS requirements.

New Data

Kentucky not only established programmatic partnerships in PY 2017, but new data partnerships as well. Kentucky continues to seek better information on performance, not only on common measures, but also to establish a better lens for evaluating return on investment.

New social service data is now available via KY STATS, Kentucky's Longitudinal Data System, which provides greater insight on how individuals interact with state government programs. Employer penetration data from postsecondary institutions and economic development partners are now compiled in a single resource with Kentucky Career Center activity providing a fuller illustration of employer penetration.

Additionally, PY 2017 marked the final design and the initial implementation of a new, shared enterprise case management system, KEE-Suite. Designed collaboratively with Kentucky's social service agencies and front line staff from the Local Workforce Development Areas (LWDAs), the KEE-Suite is truly a state enterprise system designed to connect individuals from various touchpoints with tools and opportunities for workforce success. KEE-Suite also provides real-time data on KCC operations, allowing staff and management to more effectively adapt to challenges and opportunities. These new data resources will greatly illuminate Kentucky's future workforce strategies.

New Focus

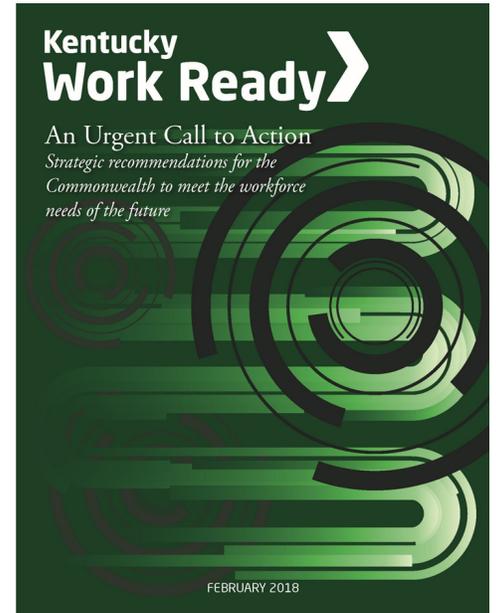
The Kentucky Workforce Innovation Board (KWIB) completed and began implementation of a new strategic plan - "Kentucky Work Ready, An Urgent Call to Action." The plan includes four strategic goals, specific actions to accomplish each goal, and metrics to track the progress of each objective. The KWIB solicited input from employers, educators, job seekers and policymakers through interviews and focus groups to develop the plan. The process included over 100 interviews and a day-long planning retreat to formulate the four goals, objectives and measures.

The implementation of the plan, alignment of the state plan with the strategic plan's objectives, and the incorporation of those objectives into local and regional plans will be a priority during PY 2018.

Initiatives

Apprenticeships

The expansion of apprenticeship opportunities has been a key priority for Secretary Derrick Ramsey. In June, Kentucky was awarded \$1,085,871 under the ApprenticeshipUSA State Expansion Grant Initiative to continue efforts to grow Registered Apprenticeships throughout the Commonwealth.



The Apprenticeship USA State Expansion Grant is Kentucky's third apprenticeship award from the United States Department of Labor (USDOL), including an Accelerator Planning Grant and a previously awarded ApprenticeshipUSA State Expansion Grant together totaling in excess of \$1 million. USDOL funding has allowed EWDC's Office of Registered Apprenticeship to:

- Increase the number of businesses offering Registered Apprenticeships by over 50 percent;
- Increase the number and diversity of apprentices working in businesses and industries statewide;
- Diversify career sectors and occupations available to apprentices, thereby modernizing a skilled workforce pipeline necessary for a thriving, competitive economy;
- Develop local, state, national and international partnerships to ensure innovative workforce models meet the needs of an increasingly global economy;
- Launch cutting-edge IT programs in areas impacted by loss of jobs in the coal mine industry; and
- Convene the largest event devoted to apprenticeship in the Commonwealth's history.

Kentucky's apprenticeship efforts include several first-in-the-nation innovations. The Office of Apprenticeship has worked with the state's Personnel Cabinet to create apprentice positions within state government agencies. Kentucky has established the only apprenticeship for state social workers in the country in addition to an apprenticeship for the Commonwealth Office of Technology, Kentucky's consolidated state government IT agency.

In partnership with Norton Healthcare, Kentucky created the first and only nationally registered nursing apprenticeship program, "Student Nurse Apprenticeship Program." The 12 to 18 month paid apprenticeship program prepares apprentices for a registered nurse career upon graduation with a nursing degree.

Currently, there are over 3,000 apprentices in Kentucky in nearly 240 different programs and 109 different occupations.

Sector Strategies Implementation

The KWIB Sector Strategies Initiative

In 2016, through a subcommittee on industry credentialing, the Kentucky Workforce Innovation Board convened employers and educators from across the Commonwealth to evaluate career pathways available for Kentucky's students. In partnership with the Kentucky Department of Education, the KWIB reviewed all credentials available through school systems, assisting the Department in focusing career pathways on Kentucky's in-demand sectors and focusing credentials on those that Kentucky employers recognize.

Codifying the Sector Strategies Effort

The Sector Strategies effort defines in-demand credentials for Kentucky students while continuing to facilitate alignment of career pathways. Senate Bill 1 of Kentucky's 2017 regular session directed the Kentucky Department of Education to develop summative school valuations that included assessment of achievement of industry-recognized credentials. The process for maintaining alignment of these credentials requires:

Based on data from the Kentucky Center for Education and Workforce Statistics, each local workforce investment board, in conjunction with local economic development organizations from its state regional sector, shall annually compile a list of industry-recognized certifications, licensures, and credentials specific to the Commonwealth and regional workforce area, rank them by demand for The Commonwealth and regional area, and provide the list to the Kentucky Workforce Innovation Board. The Kentucky Workforce Innovation Board, in conjunction with the Kentucky Department of Education, may revise the lists before the Kentucky Department of Education disseminates the lists to all school districts to be used as postsecondary readiness indicators.

Establishing Career Pathways

The Education and Workforce Development Cabinet worked in conjunction with the Department of Education to secure a New Skills for Youth Grant from J.P. Morgan. New Skills for Youth began by mapping career pathways in high-demand sectors determined by projected job openings and an annual wage threshold of \$35,000 by WIOA workforce region. The pathways, gap analysis and current K-12 offerings can be found at:

<https://education.ky.gov/CTE/nsfy/Pages/KY-NSFY-P1.aspx>

The New Skills for Youth project is awarding planning grants to organize Career and Technical Education Centers into regional career academies that align with state and regional industry sector needs. Accomplished through the collaboration of two or more school districts, a technical center, a postsecondary partner, a community partner, and employer engagement, this initiative seeks to transform the delivery of career and technical education in Kentucky by:

- Increasing student access to dual credit opportunities and seamless postsecondary pathways;
- Allowing students to earn industry recognized credentials;
- Providing students Work-Based Learning (WBL) experiences; and
- Including pathways leading to the top 5 industry sectors, as identified by the Kentucky Center for Statistics.

The KWIB took the next step in establishing sector strategies making use of Statewide Reserve Funds to begin mapping career pathways in the five identified in-demand sectors. Two pathways were mapped for each sector, and can be found on the Education and Workforce Development Cabinet’s website at:

<https://educationcabinet.ky.gov/Cabinet-Goals-and-Objectives/Pages/Career-Pathways.aspx>

Promising Practice - Girls/Guys Day Out (GDO)

The need for young people to enter Advanced Manufacturing in Northern Kentucky is at an all-time high. Employers are desperate to fill middle-skills jobs. For the past 5 years, WIOA Youth, in partnership with the employer-driven Carroll County Training Consortium, local high schools, and Jefferson County Community and Technical College have partnered on an Advanced Manufacturing exploration day, Girls Day/Guys Day Out (GDO). GDO brings together hundreds of high school seniors, post-secondary providers, and 10 employers to expose youth to Advanced Manufacturing and the career opportunities. This year, 200 of youth participated in the GDO event. Youth had the opportunity to engage with employers and explore high demand career pathways.

Sector Strategies in Vocational Rehabilitation

The Office of Vocational Rehabilitation has been working to establish career pathways through a Career Pathways for Individuals with Disabilities (CPID) grant, named Project CASE (Creating Access to Successful Employment). The grant serves the 24 counties of the EKCEP LWDA as well as the 7 counties of the KentuckianaWorks LWDA. The grant was awarded in 2015 and runs through October 2020.

Six Career Pathways Coordinators carry out grant activities, expanding OVR’s capacity to reach employers who can provide work-based learning experiences such as job shadowing, internships, and apprenticeships

in high growth, high demand sectors of information technology, healthcare, and advanced manufacturing. These Coordinators also serve as liaisons between Vocational Rehabilitation counselors and assistive technology staff, WIOA workforce partners, secondary and post-secondary institutions with the goal of increasing credentialed training and employment in a career pathway for consumers of vocational rehabilitation services.

Sixteen STEM Camps served over 700 high school students with disabilities in the EKCEP area, introducing them to post-secondary training opportunities and career exploration. Camps were held in collaboration with Kentucky

Outcomes Federal Fiscal Year 2018	
Number of career pathways accessed or created through Project CASE	20
Number of Project CASE participants	326 (added to 720 cumulative total FY 2017)
Average weekly earnings at exit	\$624
Number of Project CASE participants exited with successful employment	67
Number of CPID participants currently enrolled in career pathways training	237
Number of CPID participants ready for employment after completing career pathways training	191
Aggregate number of credentials obtained by all CPID participants	135

Career and Technical College campuses of Big Sandy, Hazard, Southeast. Employer involvement included Highland Regional Medical, Drone Port USA, and the University of Kentucky.

Grant staff participates in EKCEP and KentuckianaWorks Business Service Team meetings and outreach, and records employer activities through Salesforce, to understand how Kentucky is reaching the “Untapped Labor Pool.” Workforce partners are included in Project CASE events such as employer tours, reverse job fairs, and inter-agency trainings. Kentucky Adult Education, known as “Skills U”, and the Kentucky Youth Career Center in Taylorsville, Kentucky work with Project CASE to support vocational rehabilitation consumers in post-secondary training, and gaining work-based learning experiences including internships.

Statewide Reserve Activities

In PY 2017, Kentucky Governor Matt Bevin utilized statewide reserve funds to establish innovative approaches to outreach and partnership coordination.

Talent Pipeline Management

Talent Pipeline Management (TPM) is a demand-driven approach created by the U.S. Chamber of Commerce to close the skills gap. The Department of Workforce Investment is partnering with the Kentucky Chamber of Commerce to launch TPM in Kentucky.

TPM will utilize supply chain management principles to align the career paths available to students in the secondary, postsecondary and adult education systems to meet the workforce needs of Kentucky employers. The Kentucky Chamber will establish a “TPM Academy” in collaboration with a cross-section of leaders from the Kentucky Community and Technical College System, local chambers of commerce, state and local economic development authorities and KCC leadership serving as champions to seed the TPM network. This group will call upon employers across the Commonwealth to utilize the TPM model to project talent needs and align those needs with the education and workforce development systems. Experience to date shows the model can play a powerful role in business growth as well as education and workforce system effectiveness.

DWI’s partnership with the Kentucky Chamber will leverage a grant and designation from the US Chamber of Commerce and the Kellogg Foundation as one of three states to implement the academies. The partnership will include information and data sharing with the TPM initiative as a part of Kentucky’s coordinated Business Services effort to further improve employer penetration. The partnership will serve as another tool to align sector strategies in Kentucky.

Library Partnership Innovation Fund

Through EWDC’s Department of Libraries and Archives, a fund has been established to promote Kentucky Career Center Access Points in public libraries throughout Kentucky and enhance the ability of the libraries and workforce partners to provide services to business and individual customers.

Librarians will receive training on the use of KCC systems for assessing and meeting the workforce development needs of their community. The training will empower libraries to collaborate with KCC partners and offer programming at local library branches to amplify the efforts of patrons as they seek to gain employment, training, or enhance their career. Librarians will learn how to maximize computer capabilities, supply training, and make the library the premiere destination for employment resources. Additionally, the partnership will fund video teleconferencing equipment in libraries connect job seekers with KCC Comprehensive Center staff.

The grant in PY 2017 will focus on planning for partnerships and the development of curriculum for training. In PY 2018, the program will expand to training to selected partner libraries, which will provide additional access points for job-seeking customers.

SCK Launch

SCK Launch is an initiative in the South Central LWDA to align career pathways with local sector strategies. The initiative started by examining different sets of data and chose six targeted sectors based on the highest potential for growth and demand for new positions over the next 10 years: Healthcare; Hospitality; Professional Services; Construction; Manufacturing; Transportation, Distribution and Logistics. Within these sectors, the LWDA identified the top 10 positions, the average wage for each position and the career pathway. Finally, they surveyed the business community to validate the information and serve as sector alliances to help drive talent development in the future.

Once students are identified and express interest to participate in the program, they are exposed to a series of opportunities allowing them to explore, and connect with targeted sectors to create the talent pipeline needed to fill high demand positions.

KET Sector Workforce Career Skills Video Project

The EWDC partnered with Kentucky's public broadcasting network, Kentucky Educational Television (KET), to develop video content targeted towards adults in career transition, returning veterans, as well as young adults and students entering the workforce. These short video segments will highlight high demand jobs and careers, showcase career pathways, share success stories, and the skills required to meet local industry needs.

KET will work in partnership with DWI and the KWIB to determine focus sectors and specific high-need jobs to spotlight. Videos will be utilized in KCCs, Adult Learning Centers, with Kentucky HEALTH PATH and classrooms. Kentuckians will become more keenly aware of the job opportunities and the skills they already have or need to obtain to pursue these opportunities. The videos will also be available on KET's website and through PBS Learning Media to a nationwide audience.

Waivers

Kentucky has no WIOA waivers currently in place.

Performance and Progress

Performance and Accountability System

Overview

PY 2017 marks the final year using the EKOS case management system as the system of record. EWDC designed the KEE-Suite system with an emphasis on performance reporting foremost in mind, setting business logic rules that allow significantly less margin or error for inaccurate data. The transition to KEE-Suite provides useful information in real-time, allowing DWI to expand performance goals and gain a better understanding of operations.

Kentucky began using four state-specific performance goals in addition to the common measures beginning in early 2018.

- Obtained Employment
- Credential Attainments
- Referrals to Employment
- Referrals to Partners/Non-Partners

These performance goals were established to track progress on a more frequent time-line rather than the time frame for federal performance measures. For example, the Obtained Employment goal is measured on a monthly basis by matching the participant's data against UI wages/WRIS wages/New Hire Data. Since the implementation of KEE-Suite on October 1, 2018, the Commonwealth has begun tracking the Duration of Training of a participant as well as the Cost Per Participant.

DWI and OET Management staff review all quarterly and annual reports, which are shared with LWDBs and LWDB staff for their use.

The Commonwealth has begun working on a dashboard, which will provide a publicly-accessible display of this information for each local area and a statewide summary. The dashboard will provide an overview of performance goals for local areas and increase the integrity of data.

Common Exit Policy

Kentucky policy requires co-enrollment of customers into Wagner-Peyser and WIOA services once the participant's date of birth and veteran status are determined and the participant has received a staff assisted activity. A participant is enrolled into Wagner-Peyser, Dislocated Worker and Trade once those conditions are met. The policy requires that participants exit all programs once they have not received a service or after inactivity for a period of 90 days.

How Validated

The Commonwealth has not established a systematic process for data validation, but does systematically and continuously assist LWDAs with data integrity and reporting. To produce statewide reports, OET gathers LWDA reports and sends the report to LWDB staff for validation. With KEE-Suite, the data validation process is more systematic as the information necessary for reporting are now required entries into the KEE-Suite application.

During the roll-out of KEE-Suite, all KCC staff participated in three training classes and demonstrated proficiency in the system. Additionally, the KEE-Suite design team created substantial documentation and quick reference guides to assist staff in its use.

Future Measures

The strategic plan "Kentucky Work Ready, An Urgent Call to Action" details metrics that will become the new standard evaluation of workforce system progress. The measures will become part of the new public dashboard for the KCC system, which include a quarterly report to the KWIB on activity and performance by. The first report will take place at the November-December meeting of the KWIB.

Additionally, as local KCCs move to further integrate partners and activities, the state will seek to expand the partners included in these metrics. Continued expansion of the KEE-Suite as an enterprise case management system to other partners, will broaden the workforce system to access common measures of performance.

Finally, Kentucky will continue to improve intake, communication and incorporation of customer feedback.

Effectiveness in Serving Employers

Kentucky continues to strive to create an employer-led workforce system as envisioned in WIOA. Kentucky Career Centers recognize employers as an equally important customer as the job seeker, and are working with Business Service Teams (BSTs) towards a demand-driven focus.

For this performance indicator pilot, Kentucky has selected employer penetration rate and Repeat Business Customers to serve as an indicator for effectiveness in serving employers. These approaches are designed to gauge the critical workforce needs of the business community by providing employers with skilled workers through relationship building engagement. Employer Penetration Rate is the percentage of employers using services out of all employers in the state. This tracks the percentage of employers who are using the core program services out of all known employers represented in the state. The penetration is an evaluation of whether core programs are adequately meeting the workforce needs of the area.

Kentucky's second selected approach, Repeat Business Customers, is the percentage of repeat employers using services within the previous three years. This approach tracks the percentage of employers who receive services from core program services more than once. Measuring repeat customers is useful in determining whether

employers who receive services from the core programs receive enough value from those services to return to the KCC system. It also assesses the ability of BSTs to develop and maintain strong relationships with employers over extended periods.

Kentucky has ten teams of business services professionals with a variety of skill sets and resources readily available. The teams are comprised of individuals from Titles I, II, III and IV of WIOA, Kentucky's Economic Development Cabinet, local economic development agencies, and Kentucky's Community and Technical College System.

The team works together to connect with Kentucky's employers, identify needs, and develop solutions for implementation. BSTs play a strategic role in communities by integrating economic development, education and government. Kentucky business services play a more responsive role by retaining and creating jobs, understanding competitive challenges, identifying and pursuing opportunities. They develop relationships with employers, discover and diagnose the challenges of growing business, and bring the necessary resources to the table.

In order to improve partner coordination and performance, the OET Business Services branch reformatted and revamped the standing monthly business services team leader conference calls in January 2017. The monthly calls were moved to Zoom video communications meetings and include all of the Kentucky Career Center business services staff, leaders and partners. Meetings can have up to 100 participants. The Zoom technology allows us to provide remote conferencing that combines video conferencing, online meetings, chat, and mobile collaboration. OET Business Services host the Zoom meetings, but ensure that all participants have equal footing. Any participant can share their screen. OET engages the participants in live polling and Q & A during the calls. Meetings are recorded for training and follow up purposes.

Kentucky tracks business services in the Kentucky Integrated Business Engagement System (KIBES). KIBES is Kentucky's statewide business services customer relationship management system. Each contact and service is entered in the system allowing employer needs and job orders to be communicated throughout the workforce system and matched to job seekers and training availability.

For Kentucky's Employer Service Measures, See Appendix Page I.

Success Story – Pratt Display

Pratt Display is a long-time KCC employer-customer, utilizing the KCC for hiring events and labor exchange services (LXS). Embarking on a large-scale organizational change, Pratt Display enlisted the KCC to help them prepare and transition staff. The KCC worked with company leadership to develop a front-line supervisor Change Management workshop to assist in communicating with staff during this process. The workshop was presented at the beginning and end of shift changes in order to allow all front-line supervisors to attend. KCC staff will return to support front-line supervisors and floor staff with additional resources needed during the transition. KCC partners will also be conducting on-site resource presentations and will be available for one on one appointments to address employee questions or concerns. Through the partnership with the KCC, Pratt Display is able to prepare employees for the transition, assist employees with any disruption the transition may cause and minimize turnover as a result of the changes.

Success Story - Connecting Hearts

For many years, Connecting Hearts has utilized the KCC for hiring events and labor exchange services. Recently, Connecting Hearts partnered with the KCC's Business Services Team to create a two-day training for individuals interested in working in Home Healthcare. The training provided job seekers the opportunity to experience a day in the life of a Home Healthcare Professional.

Wagner-Peyser

Accomplishments

Co-enrollment and common exit of job-seeking customers has provided the Commonwealth with an enhanced understanding of the total population of customers and the services received. For PY 2017, the Commonwealth is meeting or close to meeting targets for second quarter and fourth quarter retained employment and second quarter earnings in Kentucky's negotiated performance standards. Since Wagner-Peyser does not provide training funds, credentials obtained and Measurable Skill Gain do not apply.

One highlight is the KCC System's service in Q2 and Q4 job placement and retention for African Americans consistently exceed that of other populations.

Concerns and Improvements

Collecting data for targeted populations with barriers to workforce success has been a challenge. This challenge is likely a result of insufficient focus on identifying and recording such populations as well as demonstrating a need for better program design and outreach. The implementation of KEE-Suite will improve the tracking of these populations, and the implementation of Kentucky HEALTH will likely increase interactions between the KCC System and populations with barriers. The KWIB has identified increasing Kentucky's labor force participation as a priority for the KCC System, which must include improved outreach to populations with barriers to achieve the progress envisioned by the KWIB.

For Kentucky's Wagner-Peyser Performance Measures, See Appendix Pages II-III.

Adult

Accomplishments

Co-enrollment of Wagner-Peyser and WIOA Adult results in similar performance between the two programs. Like Wagner-Peyser, WIOA Adult is meeting or close to meeting targets for second quarter and fourth quarter retained employment and second quarter earnings in Kentucky's negotiated performance standards. Q2 and Q4 job placement and retention for African Americans consistently exceed that of other populations.

Concerns and Improvements

Credential rates are low compared to Kentucky's original expectations and negotiated performance rates. The level reflects both inadequate reporting of credentials earned as well as inadequate focus on support of training completion.

The Commonwealth is continuing to provide technical assistance to the local areas concerning credential attainment and reporting. DWI is working with the Kentucky Community and Technical College System (KCTCS) to create sector-aligned cohort training to expedite training and credentialing for in-demand sectors. The Department will continue to discuss different avenues for placing participants into training that lead to a nationally recognized credential. Additionally, OET will provide technical assistance on

Success Story – Ed

Laid off from his job without possessing a secondary credential, Ed sought assistance through the KCC in Owensboro. Ed worked with a WIOA Career Coach who referred him to Skills U, Kentucky's Adult Education program, to begin work on earning his GED. After working diligently, he earned his GED and went on to earn his National Career Readiness Certificate. Ed received training through an On-the-Job Training contract and remains employed in Advanced Manufacturing.

Success Story – Mark

Mark struggled with addiction, which contributed to a sporadic work history. Mark worked with the KCC for over a year to improve foundational skills and find self-sustaining employment. After obtaining his CDL from Gateway Community and Technical College, Mark now works for a distributor in Hebron, KY.

recording performance measures to all LWDAs placing emphasis on the proper documentation of credentials. Similarly, while levels of Measurable Skill Gains are higher, it is underreported in Kentucky's workforce system. The performance-measure technical assistance will also include Measurable Skill Gains.

For Kentucky's WIOA Adult Performance Measures, See Appendix Pages IV-V.

Dislocated Worker

Accomplishments

Dislocated Workers, like Wagner-Peyser and Adult, show performance at or near targets for second quarter and fourth quarter retained employment and second quarter earnings in Kentucky's negotiated performance standards. However, service to dislocated workers and populations with barriers are underrepresented due to inadequate outreach.

Consistent requests to transfer Dislocated Worker funding to Adult services is common in Kentucky's workforce system. OET plans to provide additional technical assistance on outreach to dislocated workers and improve referral among programs to raise participation.

Concerns and Improvements

In addition to the concern regarding outreach to dislocated workers, Credential Attainment and Measurable Skill Gains experience the same underreporting and underperformance experienced by the WIOA Adult program. DWI will provide technical assistance relating to Credential Rate and Measurable Skill Gains directed at improving customer success and recording of credentials and skill gains.

DWI is also undertaking a more robust and systematic approach to program design for all required partners in combination with a comprehensive policy review effort launched in March of 2018 and the implementation of the KWIB's Strategic Plan. For the WIOA Dislocated Worker (DW) program, this effort includes the identification of a DW team lead, the establishment of monthly team lead calls, the development of a DW outreach guidance and accompanying technical assistance centered on connecting populations with barriers to employment through outreach.

For Kentucky's WIOA Dislocated Worker Performance Measures, See Appendix Pages VI-VII.

Youth

Concerns and Improvements

While the Youth Q2 Employment/Training/Education Rate is adequate, data shows the largest decline between Q2 and Q4 of any WIOA program. The total population of youth served is low, and service to targeted populations with barriers to the workforce is not substantially recorded. Even though the Credential Rates and Measurable Skill Gains should be easily met for the Youth population, those rates fall short or are not substantially different from the inadequate rates found in the other WIOA programs.

Success Story – Rebecca

Rebecca was making every attempt to find employment after losing her job as a quality clerk. Previously, she had earned credits towards her Industrial Maintenance Certification, but lacked the required credits needed to obtain the certification. While attending a KCC orientation, Rebecca learned about high-demand, career-focused WIOA funding and Gateway's two-year Industrial Maintenance program. Her primary goals were to complete her certification in order to enhance her marketability to employers and qualify for a career. Rebecca obtained an Associates in Industrial Maintenance Technology in November 2017. Rebecca is utilizing her degree and previous experience working as an Installation, Maintenance, and Repair Technician at a Northern Kentucky advanced manufacturer.

Success Story – Sam and Fred

Two young adults with disabilities, Sam and Fred, were referred to the WIOA Youth program by the Office of Vocational Rehabilitation. Prior to engagement with a career coach, these gentlemen did not believe it was possible for them to earn a degree in a high demand sector. After completing assessments and individual plans, Sam enrolled in classes aligned with the Advanced Manufacturing sector and Fred enrolled in classes aligned with the Business and IT sector. Both students are earning excellent grades in all classes and are excited about their future careers.

The Youth program requires a substantial refocus. The Education and Workforce Development Cabinet is working with the KWIB to establish a new vision and execution of the Youth program in coming years. In PY 2017, DWI established team leads for the program in each LWDA and began monthly calls to share practices and evaluate regular progress. Additionally, DWI has drafted needed policy for the program, including a Youth Program Manual establishing the rules for local design and implementation. Once the Manual is finalized, DWI will provide technical assistance review of Local and Regional Plans specific to the Youth program to ensure the design is sufficient and meets requirements.

Success Story – Sage

Growing up in a large family, Sage had a career plan and wanted to go back to school, but had limited support to make that plan a reality. Sage participated in an internship program and gained hands-on experience at a local diagnostic testing company. Sage successfully eliminated obstacles standing in her way and completed her Phlebotomy Certification. She is now employed with a local health care system.

The KWIB has initiated an effort to develop a Youth Standing Committee at the state level in order to expand the Strategic Plan to include a clear vision and design for youth. While this refocus will be completed in PY 2018, the Commonwealth will continue with the creation of a state Youth Program Coordinator to improve service and results.

For Kentucky's WIOA Youth Performance Measures, See Appendix Pages VIII-IX.

Rapid Response

Overview

Kentucky's Rapid Response efforts are coordinated through DWI in partnership with teams from each LWDA. Rapid Response may be initiated from the state or local levels when a team member learns that such services are appropriate.

Rapid Response services include a meeting and planning session with the company. When a team member becomes aware of a layoff or closing, the rapid response team contacts company officials to inform the business of the available services, and customize implementation of those services. Early intervention allows employers and employees to communicate about worker concerns.

Re-employment information and orientation sessions inform employees of their eligibility and benefits as laid off workers, as well as answers questions about job search and unemployment insurance, registers and refer them to the Kentucky Career Center. Additionally, the team conducts an evaluation of employee needs and orients employees on content and timetables of the various on-site services, including the organization of specific services necessary to help them get back to work.

Rapid Response also markets the affected workforce to other industry employers, evaluates the affected workforce against current job orders and often brings current job leads to the employee meeting to recruit qualified candidates. Affected workers are referred to the nearest KCC or KCC staff will remain at the affected workplace to provide KCC services for the duration of the transition.

Employers who have received Rapid Response services have provided feedback revealing that businesses benefit from lower unemployment insurance costs as employees are re-employed more quickly when services are provided prior to layoff, and that employees appreciated the employer making the services available to help them transition.

Rapid Response Performance

The issuance of a Worker Adjustment and Retraining Notification Act (WARN) notice automatically prompts the delivery of a coordinated approach for Rapid Response and is an indicator of the relative necessity of Rapid Response in a particular program year.

As Kentucky's economy has exhibited improvements and companies have added jobs, the amount of WARN notices received in Program Year 2017 declined to 24. The decline in WARN notices can be connected to the lower unemployment rate and general economic improvement. The number of impacted workers from WARN notices totaled 2,702 for the year.

In addition to providing services to WARN notices, Kentucky Rapid Response teams collaborated and coordinated services for 99 other employers. Thirty-eight of the 99 records of service were reported as a layoff aversion strategy.

Improvements in PY 2017

Kentucky publishes original WARN notices in real-time through the implementation of the Kentucky Integrated Business Engagement System (KIBES). KIBES is Kentucky's enterprise customer relationship management system for business services, and the system generates a hyperlink to the original WARN which is posted on the KCC website: www.kcc.ky.gov.

OET has improved support for Rapid Response services by conducting monthly webinars for Rapid Response staff and partners to more effectively serve dislocated workers. The Office distributes an e-bulletin highlighting best practices, and provides technical assistance to workforce development boards delivering Rapid Response to the affected businesses and workers.

National Dislocated Worker Grants

Discussion

The Eastern Kentucky C.E.P. Local Workforce Area operated two National Emergency Grants (NEGs) for dislocated workers in Eastern Kentucky during PY 2017. EKCEP was awarded a Community Impact NEG of \$8.8 million in May 2015 to serve workers who had lost non-coal-industry jobs due to the widespread economic impact of the decline of Eastern Kentucky's coal industry. Additionally, EKCEP was awarded a Coal Industry NEG of \$11 million in December 2016. The West Kentucky LWDA also received a Coal Industry NEG totaling \$2.0 million in 2015.

The grants served 907 individuals in PY 2017, with higher rates of Employment in Q2 (74.0%) and retained in Q4 (75.2%) than other WIOA programs in Kentucky. The Credential Rate, while short of Kentucky's overall negotiated rate, is double that of any other WIOA program at 35.9%. The same does not hold true for Measurable Skill Gains. The inadequate reporting of both measures is a challenge pervading Kentucky's workforce system, and DWI plans technical assistance to improve reporting of obtained credentials and skills.

Customer Satisfaction

Methodologies

Customer feedback is gathered statewide through OET and supplemented by local practices in each LWDA. To solicit feedback, each customer is provided a customer satisfaction survey after receiving a staff-assisted service. The job-seeker survey provides feedback on the type of service provided, whether the customer received the assistance he or she needed, and the timeliness, friendliness and assistance of the staff as well as the overall experience. It allows free-response comment and allows the customer to provide contact information if they would like to receive follow up.

The employer survey contains the same elements as the job-seeker survey, with two additional questions regarding whether the employer is likely to return to the career center for services in the future and whether they would recommend the service to others.

The surveys are accessible through the KCC website:

Job-seekers - <http://apps.kcc.ky.gov/Survey/Individual.aspx>

Employers - <http://apps.kcc.ky.gov/Survey/Employer.aspx>

Surveys can also be conducted over the phone, which accounts for about 9% of responses. The results of these surveys are checked daily by state staff, and relayed to the appropriate team members to resolve any immediate issues and when follow up is requested.

Locally, LWDBs have adopted their own surveys and methods to solicit feedback. KentuckianaWorks, for example, asks an eight-question survey. The survey is emailed to customers who have received services, attached in the signature of all email correspondence, available on resource room computers, and provided on paper to customers. The responses are collected weekly and reported to KCC management for follow up. Responses that resonate in multiple surveys are reviewed by KCC management for discussion and action.

The state and local systems do not coordinate, and there is no regular, combined review of customer feedback. The DWI is working with LWDAs to investigate the possibility of establishing a statewide system that would provide more comprehensive and real-time feedback for all KCCs and partners.

Responses

Workforce Area	Number	Did customers receive needed help?	Assistance was Timely (5=Strongly Agree)	Staff is Polite (5=Strongly Agree)	Staff is Knowledgeable (5=Strongly Agree)	Overall Satisfaction (5=Strongly Agree)
Bluegrass	196	60.3%	2.91	3.59	3.45	3.03
South Central	69	73.9%	3.67	4.35	4.06	3.81
Cumberlands	57	79.0%	3.56	4.07	3.96	3.72
EKCEP	100	90.0%	4.10	4.48	4.36	4.16
Kentuckiana Works	205	82.9%	3.82	4.22	4.14	3.87
Green River	68	91.2%	4.12	4.41	4.26	4.07
Lincoln Trail	83	84.3%	3.70	4.10	4.05	3.83
Northern Kentucky	138	90.6%	4.01	4.40	4.30	4.11
TENCO	212	90.6%	4.16	4.49	4.34	4.19
West Kentucky	65	78.8%	3.76	4.24	3.91	3.88
STATE	1309	83.4%	3.79	4.23	4.09	3.86

Continuous Improvement Process

In February 2018, the KWIB established new criteria for Career Center Certification, updated to comply with the expectations established in WIOA. These criteria include an evaluation of the incorporation of customer feedback in a process of continuous improvement. The efforts of certification as well as customer feedback will be specifically monitored for compliance and implementation. DWI is investigating opportunities to develop an enterprise-wide system of customer feedback for implementation in PY 2020.

Weaknesses to Address

Plans Underway

In PY 2017, both an internal review and a USDOL WIOA Implementation Targeted Program Compliance and Assistance Comprehensive Review highlighted areas that require improvement.

In March 2018, the EWDC conducted an internal effort to identify all required policies and guidance for WIOA implementation and to evaluate whether Kentucky had established the policies. The effort yielded over 70 instances where a guidance was required. EWDC created a team to prioritize and establish the necessary guidance. The team established weekly work sessions to develop, review and respond to stakeholder input. The first of the major work from this effort will be finalized in December 2018, including a Youth Program Manual, Kentucky Career Center Certification, and Partner Memorandum of Understanding (MOU) Guidance.

The KWIB established new criteria for Kentucky Career Center Certification in February 2018, which LWDBs are applying throughout the calendar year.

System agreements, including partner MOUs and Infrastructure Sharing Agreements are not in place. The Commonwealth continues to work with LWDBs to establish necessary agreements while the policy team works to establish the guidance to support the process. PY 2018 agreements are expected to be in place by February 2019 and PY 2019 agreements in place by May 2019.

Technical Assistance Needed

Kentucky has requested that USDOL provide technical assistance regarding the appropriate hiring and role of board staff, including workforce directors, which should include discussions about the role of the One-Stop Operator. Technical assistance will help Kentucky's efforts to improve the integration and delivery of service.

Challenges the System Faces

In PY 2016, EWDC endured a hiring freeze due to budgetary challenges imposed by rising costs of IT and the state pension plan. This resulted in constrained leadership within DWI that demanded substantial focus on change. As a result of the reorganization in January 2017, the freeze has been lifted and the leadership of DWI has expanded, allowing a broader scope of vision from the Commonwealth.

The Commonwealth has sufficiently focused on design of the Youth program or on implementation of WIOA-required agreements, as described previously in this report. EWDC has created an action plan to address these shortcomings, and is working in partnership with the KWIB to provide increased oversight of and direction to the KCC system.

New Strategic Plan

In February 2018, the KWIB approved a new strategic plan for Kentucky. The plan includes four strategic goals centered on improved employer engagement, continued educational alignment in sector strategies, targeting increased workforce participation and continued programmatic and administrative alignment. Each goal established specific objectives and defined metrics to track progress.

Strategic plan: Goals and Measures
Goal 1 – Actively engage employers to drive Kentucky’s workforce development system.
Measures: Employer penetration rate; Business retention and expansion employer feedback; Availability of work-based learning opportunities; Statewide employer survey results; Talent pipeline management consortiums
Goal 2 – Align and integrate P-12, adult education and postsecondary education to provide lifelong learning opportunities for Kentuckians that prepare them for the rapidly shifting realities of work in the future.
Measures: Education attainment level of working age population; Credential rate; Population with essential skills certificates, career readiness certificates or equivalent; Rate of enrollment in STEM and other market-relevant P-12 electives and postsecondary programs; Percent and number of students who participate in work-based learning; Rate of employer placement for technical education and “earn-and-learn” programs
Goal 3 – Increase Kentucky’s workforce participation by creating opportunities incenting workforce participation, and removing employment barriers for Kentuckians.
Measures: Labor force participation rate; Labor force participation rate by demographic groups; Statewide and local unemployment and underemployment rates; Credential rate; Number of GED / technical training completions occurring in correctional facilities; Number of GED / technical training completions occurring in substance use disorder programs; Rate of program-to-employer placements for priority populations in employment referral programs; Number of employer tax deductions claimed for hiring long-term unemployment recipients
Goal 4 – Focus resources on the most effective initiatives and improve the return on our workforce investment, utilizing data to constantly improve workforce development in Kentucky.
Measures: Aggregate statewide employment, median hourly wages, and/or median salary; Wage gains over time; ROI for workforce development; statewide workforce development expenditures by cabinet and program; Throughput of workforce development program

These measures will be reported quarterly to the KWIB to monitor progress of strategy implementation. Measures will be incorporated into the state plan and adopted into local strategic plans by LWDBs, and establish a defined framework for the workforce system in PY 2019.

Continuous Improvement

While PY 2017 experienced programmatic transition and the identification of several areas in need of renewed effort and attention, such challenges are not unique to a single program year. These challenges are not met through a single set of actions, but are a part of the continuous effort to improve the system.

The changes in PY 2017 will extend the system’s reach to more individuals and businesses, and assist in the economic development of Kentucky. The efforts of EWDC and the KWIB in PY 2017 and 2018 are to establish the tools for continuous improvement systematically to provide the services needed for tomorrow’s workforce.

Appendix

WIOA - EFFECTIVENESS IN SERVING EMPLOYERS REPORT TEMPLATE

STATE: Kentucky	PROGRAM YEAR 2017
PERIOD COVERED	
From (mm/dd/yyyy) :07/1/2017	To (mm/dd/yyyy) :06/30/2018
REPORTING AGENCY: The Office for Employment and Training	

EFFECTIVENESS IN SERVING EMPLOYERS		
Employer Services	Establishment Count	
Employer Information and Support Services	10,005	
Workforce Recruitment Assistance	6,599	
Engaged in Strategic Planning/Economic Development	811	
Accessing Untapped Labor Pools	749	
Training Services	548	
Incumbent Worker Training Services	12	
Rapid Response/Business Downsizing Assistance	98	
Planning Layoff Response	76	
Pilot Approaches	Numerator	Rate
	Denominator	
Retention with Same Employer in the 2nd and 4th Quarters After Exit Rate		
Employer Penetration Rate	17,110	14.54%
	117,667	
Repeat Business Customers Rate	7,692	33%
	23,244	
State Established Measure #1		

REPORT CERTIFICATION/ADDITIONAL COMMENTS		
Report Comments/Narrative:		
Name of Certifying Official/Title:	Telephone Number:	Email Address:
Michelle DeJohn	502-782-3252	Michelle.DeJohn@ky.gov

Statewide Performance Report

Certified in WIPS: 9/28/2018 4:59 PM EDT

PROGRAM Wagner-Peyser		TITLE (select one):			
STATE: Kentucky	Title I Local Area:	<input type="checkbox"/> Title I Adult	<input type="checkbox"/> Title II Adult Education	<input type="checkbox"/>	<input type="checkbox"/>
REPORTING PERIOD COVERED (Required for current and three preceding years.)		<input type="checkbox"/> Title I Dislocated Worker	<input type="checkbox"/> Title III Wagner-Peyser	<input checked="" type="checkbox"/>	<input type="checkbox"/>
From (mm/dd/yyyy): 7/1/2017 To (mm/dd/yyyy): 6/30/2018		<input type="checkbox"/> Title I Youth	<input type="checkbox"/> Title IV Vocational Rehabilitation	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/> Title I and Title III combined			

SUMMARY INFORMATION

Service	Participants Served Cohort Period:	Participants Exited Cohort Period:	Funds Expended Cohort Period:	Cost Per Participant Served Cohort Period:
Career Services	76,272	64,438	\$19,750,509	\$259
Training Services	4,561	1,414	\$12,239,750	\$2,684
Percent training-related employment¹:		Percent enrolled in more than one core program:		Percent Admin Expended:
4.3%		85.9%		N/A

BY PARTICIPANT CHARACTERISTICS

	Total Participants Served Cohort Period: 7/1/2017-6/30/2018	Total Participants Exited Cohort Period: 4/1/2017-3/31/2018		Employment Rate (Q2) ²		Employment Rate (Q4) ²		Median Earnings	Credential Rate ³		Measurable Skill Gains ³	
				Cohort Period: 7/1/2016-6/30/2017		Cohort Period: 7/1/2016-12/31/2016		Cohort Period: 7/1/2016-6/30/2017	Cohort Period: 7/1/2016-12/31/2016		Cohort Period: 7/1/2017-6/30/2018	
				Num	Rate	Num	Rate	Earnings	Num	Rate	Num	Rate
Total Statewide	80,833	65,852	Negotiated Targets		64.0%		68.9%	\$5,200				
			Actual	71,653	65.6%	40,190	64.9%	\$5,484				
Sex												
Female	38,045	30,219		30,633	65.0%	17,551	64.6%	\$4,541				
Male	42,432	35,287		40,730	66.2%	22,480	65.2%	\$6,500				
Age												
< 16	1	2		1	50.0%	0		\$3,652				
16 - 18	1,748	1,114		1,038	70.3%	562	65.1%	\$2,725				
19 - 24	10,873	9,037		9,799	71.6%	5,349	71.1%	\$4,015				
25 - 44	39,009	32,623		36,748	67.2%	21,065	67.2%	\$5,558				
45 - 54	16,152	12,987		14,556	65.3%	8,147	64.2%	\$6,434				
55 - 59	6,673	5,277		5,518	62.2%	2,983	60.1%	\$6,576				
60+	6,377	4,812		3,993	49.1%	2,084	45.8%	\$5,006				
Ethnicity/Race												
American Indian / Alaska Native	2,421	1,241		382	66.4%	171	60.6%	\$4,763				
Asian	2,426	1,247		299	65.4%	136	63.0%	\$6,575				
Black / African American	15,483	12,516		10,289	72.1%	4,597	71.6%	\$4,579				
Hispanic / Latino	2,554	2,206		2,062	66.6%	993	64.4%	\$5,511				
Native Hawaiian / Pacific Islander	2,039	935		113	71.5%	65	77.4%	\$5,559				
White	61,644	49,061		44,039	64.3%	21,610	63.0%	\$5,676				
More Than One Race	2,671	1,432		574	70.4%	286	68.1%	\$4,229				

BY EMPLOYMENT BARRIER ⁴												
	Total Participants Served	Total Participants Exited		Employment Rate (Q2) ²		Employment Rate (Q4) ²		Median Earnings	Credential Rate ³		Measurable Skill Gains ³	
				Num	Rate	Num	Rate	Earnings	Num	Rate	Num	Rate
Total Statewide	80,833	65,852	Negotiated Targets		64.0%		68.9%	\$5,200				
			Actual	71,653	65.6%	40,190	64.9%	\$5,484				
Displaced Homemakers	707	364		44	56.4%	24	54.5%	\$5,836				
English Language Learners, Low Levels of Literacy, Cultural Barriers	4,222	2,419		1,261	69.3%	659	64.5%	\$4,028				
Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	0	0		0		0						
Ex-offenders	1,122	651		260	63.0%	113	56.5%	\$5,486				
Homeless Individuals / runaway youth	1,067	616		156	60.0%	78	57.4%	\$4,286				
Long-term Unemployed (or more consecutive weeks) ⁽²⁷⁾	129	62		4	66.7%	0		\$10,964				
Low-Income Individuals	5,943	4,203		3,900	67.8%	2,113	65.3%	\$4,139				
Migrant and Seasonal Farmworkers	231	177		111	64.2%	45	51.7%	\$3,866				
Individuals with Disabilities (incl. youth)	2,444	1,403		1,312	47.0%	914	45.8%	\$3,918				
Single Parents (Incl. single pregnant women)	2,518	1,462		918	71.8%	487	72.8%	\$4,905				
Youth in foster care or aged out of system	9	6		5	41.7%	2	40.0%	\$3,400				

ADDITIONAL COMMENTS:

The Commonwealth of Kentucky continuously strives to work towards reporting complete and accurate data. As a result of the efforts of our reporting staff, the data contained within these reports is more complete and accurate than in past years. Over the next year, we will be working more closely with our local Workforce Development Boards and Fiscal Agents to provide additional technical assistance in areas such as programmatic and financial reporting to further improve the quality of these reports. The Commonwealth certifies these reports with the code by to continue working with our partners to report more representative data for the Commonwealth's workforce effort.

¹Applies to Title I only.

²This indicator also includes those who entered into a training or education program for the Youth program.

³Credential Rate and Measurable Skill Gains do not apply to the Wagner-Peyser program.

⁴Barriers to Employment are determined at the point of entry into the program.

Numbers entered into cells in this template are the same as the corresponding "report item number" on the report specification document. Clicking on each hyperlink will take the user to the plain text language

Public Burden Statement (1205-0NEW)

Persons are not required to respond to this collection of information unless it displays a currently valid OMB control number. Respondent's reply to these reporting requirements is mandatory (Workforce Innovation and Opportunity Act, Section 116). Public reporting burden for this collection of information is estimated to average 30 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate to the Office of Policy Development and Research • U.S. Department of Labor • Room N-5641 • 200 Constitution Ave., NW, • Washington, DC • 20210. Do NOT send the completed application to this address.

Statewide Performance Report

Certified in WPS: 9/28/2018 5:02 PM EDT

PROGRAM WIOA Adult		TITLE (select one):			
STATE: Kentucky	Title I Local Area:	<input checked="" type="checkbox"/> Title I Adult	<input type="checkbox"/> Title II Adult Education	<input type="checkbox"/>	<input type="checkbox"/>
REPORTING PERIOD COVERED (Required for current and three preceding years.)		<input type="checkbox"/> Title I Dislocated Worker	<input type="checkbox"/> Title III Wagner-Peyser	<input type="checkbox"/>	<input type="checkbox"/>
From { mm/dd/yyyy } : 7/1/2017 To { mm/dd/yyyy } : 6/30/2018		<input type="checkbox"/> Title I Youth	<input type="checkbox"/> Title IV Vocational Rehabilitation	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/> Title I and Title III combined			

SUMMARY INFORMATION

Service	Participants Served Cohort Period:	Participants Exited Cohort Period:	Funds Expended Cohort Period:	Cost Per Participant Served Cohort Period:
Career Services	56,418	46,695	\$5,366,319	\$95
Training Services	4,056	1,224	\$3,912,081	\$965
Percent training-related employment¹:		Percent enrolled in more than one core program:		Percent Admin Expended:
4.1%		99.3%		45.2%

BY PARTICIPANT CHARACTERISTICS

	Total Participants Served Cohort Period: 7/1/2017-6/30/2018	Total Participants Exited Cohort Period: 4/1/2017-3/31/2018	Negotiated Targets	Employment Rate {Q2} ²		Employment Rate {Q4} ²		Median Earnings Cohort Period: 7/1/2016-6/30/2017		Credential Rate ³ {Cohort Period: 7/1/2016-12/31/2016		Measurable Skill Gains ³ Cohort Period: 7/1/2017-6/30/2018	
				Cohort Period: 7/1/2016-6/30/2017		Cohort Period: 7/1/2016-12/31/2016		Earnings	Num	Rate	Num	Rate	
				Num	Rate	Num	Rate						
Total Statewide	60,474	47,919	Actual	53,156	65.0%	30,167	64.5%	\$5,358	429	11.2%	626	37.4%	Baseline
Sex													
Female	28,776	22,182		22,809	64.1%	13,280	64.0%	\$4,412	189	9.5%	243	33.6%	
Male	31,459	25,536		30,144	65.7%	16,765	65.0%	\$6,330	239	13.1%	379	40.1%	
Age													
< 16	0	1		0		0			0		0		
16 - 18	1,198	724		678	68.8%	398	65.7%	\$2,912	23	11.1%	65	56.0%	
19 - 24	8,659	7,006		7,846	71.5%	4,352	71.6%	\$3,968	132	12.9%	118	31.8%	
25 - 44	29,223	23,741		27,405	66.9%	15,809	66.8%	\$5,392	203	10.3%	304	35.8%	
45 - 54	11,699	9,140		10,401	63.8%	5,944	63.4%	\$6,391	52	11.4%	97	39.4%	
55 - 59	4,891	3,759		3,964	61.0%	2,157	58.9%	\$6,434	15	14.0%	23	37.7%	
60+	4,804	3,548		2,862	47.3%	1,507	44.8%	\$4,918	4	5.6%	19	55.9%	
Ethnicity/Race													
American Indian / Alaska Native	1,789	889		272	66.8%	124	60.8%	\$4,652	0		12	46.2%	
Asian	1,793	877		222	65.1%	104	63.0%	\$6,568	0		14	46.7%	
Black / African American	11,750	9,262		7,971	71.9%	3,638	71.6%	\$4,487	0		88	42.3%	
Hispanic / Latino	1,871	1,586		1,489	65.8%	734	64.4%	\$5,510	2	2.2%	11	39.3%	
Native Hawaiian / Pacific Islander	1,518	675		85	71.4%	48	77.4%	\$5,541	0		12	44.4%	
White	45,780	35,352		32,156	63.3%	16,013	62.5%	\$5,534	42	2.5%	327	33.8%	
More Than One Race	1,965	1,034		414	70.2%	214	69.3%	\$4,092	0		14	42.4%	

BY EMPLOYMENT BARRIER ⁴												
	Total Participants Served	Total Participants Exited		Employment Rate (Q2) ²		Employment Rate (Q4) ²		Median Earnings	Credential Rate ³		Measurable Skill Gains ³	
				Num	Rate	Num	Rate	Earnings	Num	Rate	Num	Rate
Total Statewide	60,474	47,919	Negotiated Targets		64.0%		68.9%	\$5,200		50.0%		Baseline
			Actual	53,156	65.0%	30,167	64.5%	\$5,358	429	11.2%	626	37.4%
Displaced Homemakers	297	156		26	50.0%	16	53.3%	\$4,840	2	22.2%	2	16.7%
English Language Learners, Low Levels of Literacy, Cultural Barriers	3,001	1,652		976	68.0%	521	65.0%	\$4,002	28	20.1%	25	27.2%
Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	0	0		0		0			0		0	
Ex-offenders	812	459		217	60.6%	95	54.6%	\$5,398	1	7.7%	6	23.1%
Homeless Individuals / runaway youth	677	373		135	59.7%	70	58.8%	\$4,134	0		13	61.9%
Long-term Unemployed (27 or more consecutive weeks)	113	55		3	60.0%	0		\$7,657	0		4	57.1%
Low-Income Individuals	4,824	3,393		3,212	67.1%	1,748	65.7%	\$4,192	104	19.9%	115	31.2%
Migrant and Seasonal Farmworkers	179	141		100	66.2%	38	51.4%	\$3,909	0		0	
Individuals with Disabilities (incl. youth)	1,830	1,031		998	45.5%	719	45.2%	\$3,829	7	4.5%	7	36.8%
Single Parents (Ind. single pregnant women)	2,170	1,259		758	71.6%	410	73.9%	\$4,676	13	14.9%	42	41.6%
Youth in foster care or aged out of system	6	5		5	50.0%	2	66.7%	\$3,400	0		0	

ADDITIONAL COMMENTS:

The Commonwealth of Kentucky continuously strives to work towards reporting complete and accurate data. As a result of the efforts of our reporting staff, the data contained within these reports is more complete and accurate than in past years. Over the next year, we will be working more closely with our local Workforce Development Boards and Fiscal Agents to provide additional technical assistance in areas such as programmatic and financial reporting to further improve the quality of these reports. The Commonwealth certifies these reports with the copy to continue working with our partners to report more representative data for the Commonwealth's workforce effort.

¹Applies to Title I only.

²This indicator also includes those who entered into a training or education program for the Youth program.

³Credential Rate and Measurable Skill Gains do not apply to the Wagner-Peyser program.

⁴Barriers to Employment are determined at the point of entry into the program.

Numbers entered into cells in this template are the same as the corresponding "report item number" on the report specification document. Clicking on each hyperlink will take the user to the plain text language

Public Burden Statement (1205-ONEW)

Persons are not required to respond to this collection of information unless it displays a currently valid OMB control number. Respondent's reply to these reporting requirements is mandatory (Workforce Innovation and Opportunity Act, Section 116). Public reporting burden for this collection of information is estimated to average 30 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate to the Office of Policy Development and Research • U.S. Department of Labor • Room N-5641 • 200 Constitution Ave., NW, • Washington, DC • 20210. Do NOT send the completed application to this address.

Statewide Performance Report

Certified in WIPS: 9/28/2018 5:03 PM EDT

PROGRAM WIOA Dislocated Worker		TITLE (select one):			
STATE: Kentucky	Title I Local Area:	Title I Adult	<input type="checkbox"/>	Title II Adult Education	<input type="checkbox"/>
REPORTING PERIOD COVERED (Required for current and three preceding years.)		Title I Dislocated Worker	<input checked="" type="checkbox"/>	Title III Wagner-Peyser	<input type="checkbox"/>
From { mm/dd/yyyy } : 7/1/2017		Title I Youth	<input type="checkbox"/>	Title IV Vocational Rehabilitation	<input type="checkbox"/>
To { mm/dd/yyyy } : 6/30/2018		Title I and Title III combined	<input type="checkbox"/>		

SUMMARY INFORMATION

Service	Participants Served Cohort Period:	Participants Exited Cohort Period:	Funds Expended Cohort Period:	Cost Per Participant Served Cohort Period:
Career Services	10,586	8,821	\$7,100,144	\$671
Training Services	1,617	506	\$3,639,043	\$2,250
Percent training-related employment¹:		Percent enrolled in more than one core program:		Percent Admin Expended:
3.2%		99.7%		31.0%

BY PARTICIPANT CHARACTERISTICS

	Total Participants Served Cohort Period: 7/1/2017-6/30/2018	Total Participants Exited Cohort Period: 4/1/2017-3/31/2018		Employment Rate {Q2} ² Cohort Period: 7/1/2016-6/30/2017		Employment Rate {Q4} ² Cohort Period: 7/1/2016-12/31/2016		Median Earnings Cohort Period: 7/1/2016-6/30/2017	Credential Rate ³ { Cohort Period: 7/1/2016-12/31/2016		Measurable Skill Gains ³ Cohort Period: 7/1/2017-6/30/2018	
				Num	Rate	Num	Rate	Earnings	Num	Rate	Num	Rate
				Negotiated Targets		Actual						Baseline
Total Statewide	12,203	9,327			72.0%		74.0%	\$6,600		55.9%		Baseline
Sex												
Female	4,767	3,484		4,686	70.0%	2,846	69.9%	\$5,152	52	13.9%	90	37.5%
Male	7,396	5,819		8,084	70.0%	4,520	68.7%	\$7,609	113	21.4%	251	42.8%
Age												
< 16	0	0		0		0			0		0	
16 - 18	4	2		2	100.0%	1	100.0%	\$4,685	0		0	
19 - 24	244	182		397	76.9%	263	78.0%	\$5,612	10	16.7%	10	35.7%
25 - 44	5,834	4,643		6,603	72.1%	3,963	73.4%	\$6,564	100	17.7%	221	46.0%
45 - 54	3,359	2,503		3,387	70.9%	1,884	68.6%	\$6,668	38	20.8%	76	35.5%
55 - 59	1,423	1,055		1,389	68.7%	758	66.0%	\$6,969	12	18.5%	20	32.3%
60+	1,339	942		1,027	56.1%	522	49.5%	\$5,421	7	18.4%	17	35.4%
Ethnicity/Race												
American Indian / Alaska Native	260	138		59	68.6%	29	65.9%	\$4,575	0		4	50.0%
Asian	219	104		20	71.4%	10	76.9%	\$7,615	0		4	57.1%
Black / African American	1,803	1,323		1,192	75.4%	545	76.8%	\$5,511	0		25	43.1%
Hispanic / Latino	390	333		372	68.5%	176	65.9%	\$5,792	0		2	22.2%
Native Hawaiian / Pacific Islander	191	90		17	85.0%	12	92.3%	\$6,927	0		3	60.0%
White	9,339	7,301		8,063	69.2%	3,933	66.9%	\$6,611	7	2.4%	180	45.3%
More Than One Race	260	133		69	73.4%	40	74.1%	\$6,451	0		5	55.6%

BY EMPLOYMENT BARRIER ¹												
	Total Participants Served	Total Participants Exited		Employment Rate (Q2) ²		Employment Rate (Q4) ²		Median Earnings	Credential Rate ³		Measurable Skill Gains ³	
				Num	Rate	Num	Rate	Earnings	Num	Rate	Num	Rate
				Baseline								
Total Statewide	12,203	9,327	Negotiated Targets		72.0%		74.0%	\$6,600		55.9%		
			Actual	12,805	70.0%	7,391	69.2%	\$6,536	167	18.4%	344	41.3%
Displaced Homemakers	189	86		21	72.4%	8	66.7%	\$5,745	0		1	16.7%
English Language Learners, Low Levels of Literacy, Cultural Barriers	358	221		260	76.2%	137	69.5%	\$5,928	3	17.6%	11	42.3%
Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	0	0		0		0			0		0	
Ex-offenders	78	65		79	73.8%	32	62.7%	\$6,300	0		0	
Homeless Individuals / runaway youth	84	38		8	61.5%	2	40.0%	\$7,350	0		2	66.7%
Long-term Unemployed (27 or more consecutive weeks)	13	6		1	100.0%	0		\$17,802	0		0	
Low-income Individuals	663	521		614	70.4%	352	69.0%	\$4,885	6	9.8%	16	34.8%
Migrant and Seasonal Farmworkers	18	13		16	64.0%	8	72.7%	\$3,400	0		0	
Individuals with Disabilities (incl. youth)	276	144		177	54.5%	124	54.4%	\$5,437	2	8.0%	1	16.7%
Single Parents (incl. single pregnant women)	435	297		324	75.5%	178	76.7%	\$5,813	1	3.4%	11	40.7%
Youth in foster care or aged out of system	0	0		0		0			0		0	

ADDITIONAL COMMENTS:

The Commonwealth of Kentucky continuously strives to work towards reporting complete and accurate data. As a result of the efforts of our reporting staff, the data contained within these reports is more complete and accurate than in past years. Over the next year, we will be working more closely with our local Workforce Development Boards and Fiscal Agents to provide additional technical assistance in areas such as programmatic and financial reporting to further improve the quality of these reports. The Commonwealth certifies these reports with the cc by to continue working with our partners to report more representative data for the Commonwealth's workforce effort.

¹Applies to Title I only.

²This indicator also includes those who entered into a training or education program for the Youth program.

³Credential Rate and Measurable Skill Gains do not apply to the Wagner-Peyser program.

⁴Barriers to Employment are determined at the point of entry into the program.

Numbers entered into cells in this template are the same as the corresponding "report item number" on the report specification document. Clicking on each hyperlink will take the user to the plain text language

Public Burden Statement (1205-ONEW)

Persons are not required to respond to this collection of information unless it displays a currently valid OMB control number. Respondent's reply to these reporting requirements is mandatory (Workforce Innovation and Opportunity Act, Section 116). Public reporting burden for this collection of information is estimated to average 30 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate to the Office of Policy Development and Research • U.S. Department of Labor • Room N-5641 • 200 Constitution Ave., NW, • Washington, DC • 20210. Do NOT send the completed application to this address.

Statewide Performance Report

Certified in WIPS: 9/28/2018 5:03 PM EDT

PROGRAM WIOA Youth		TITLE (select one):			
STATE: Kentucky	Title I Local Area:	<input type="checkbox"/> Title I Adult	<input type="checkbox"/> Title II Adult Education	<input type="checkbox"/>	
REPORTING PERIOD COVERED (Required for current and three preceding years.)		<input type="checkbox"/> Title I Dislocated Worker	<input type="checkbox"/> Title III Wagner-Peyser	<input type="checkbox"/>	
From (mm/dd/yyyy) : 7/1/2017		<input checked="" type="checkbox"/> Title I Youth	<input checked="" type="checkbox"/> Title IV Vocational Rehabilitation	<input type="checkbox"/>	
To (mm/dd/yyyy) : 6/30/2018		<input type="checkbox"/> Title I and Title III combined			

SUMMARY INFORMATION				
Service	Participants Served Cohort Period:	Participants Exited Cohort Period: 4/1/2017-3/31/2018	Funds Expended Cohort Period: 7/1/2017-6/30/2018	Cost Per Participant Served Cohort Period: 7/1/2017-6/30/2018
Career Services	2,293	951	\$7,284,046	\$3,177
Training Services	819	306	\$4,688,625	\$5,725
Percent training-related employment¹:		Percent enrolled in more than one core program:		Percent Admin Expended:
8.4%		77.8%		96.5%

BY PARTICIPANT CHARACTERISTICS												
	Total Participants Served Cohort Period: 7/1/2017-6/30/2018	Total Participants Exited Cohort Period: 4/1/2017-3/31/2018	Negotiated Targets	Youth Employment/Education/ Training Rate (Q2) Cohort Period: 7/1/2016-6/30/2017		Youth Employment/Education/ Training Rate (Q4) Cohort Period: 7/1/2016-12/31/2016		Median Earnings Cohort Period: 7/1/2016-6/30/2017	Credential Rate ³ (Cohort Period: 7/1/2016-12/31/2016)		Measurable Skill Gains ³ Cohort Period: 7/1/2017-6/30/2018	
				Num	Rate	Num	Rate	Earnings	Num	Rate	Num	Rate
Total Statewide	3,112	1,257	Actual	987	75.2%	430	64.0%	\$3,279	86	21.3%	125	36.4%
Sex	Female	1,577		509	75.1%	212	63.3%	\$2,999	53	24.4%	64	38.8%
	Male	1,524		468	75.1%	216	65.7%	\$3,504	32	17.7%	61	34.5%
Age	< 16	1		1	50.0%	0		\$3,652	0		0	
	16 - 18	1,252		472	74.6%	198	60.2%	\$2,865	28	11.6%	76	50.0%
	19 - 24	1,859		513	75.8%	231	67.5%	\$3,609	58	35.8%	49	25.7%
	25 - 44	0		1	100.0%	1	100.0%	\$2,445	0		0	
	45 - 54	0		0		0			0		0	
	55 - 59	0		0		0			0		0	
	60+	0		0		0			0		0	
Ethnicity/Race	American Indian / Alaska Native	60	10	2	66.7%	0		\$740	0		1	100.0%
	Asian	53	6	0		0			0		1	100.0%
	Black / African American	361	123	40	75.5%	1	33.3%	\$2,874	0		17	60.7%
	Hispanic / Latino	67	13	6	54.5%	0		\$2,169	1	50.0%	2	50.0%
	Native Hawaiian / Pacific Islander	51	7	1	100.0%	0			0		1	50.0%
	White	2,234	765	200	71.7%	19	70.4%	\$3,331	4	40.0%	52	29.5%
	More Than One Race	81	15	4	50.0%	0		\$1,543	0		2	50.0%

BY EMPLOYMENT BARRIER ⁴												
	Total Participants Served	Total Participants Exited		Youth Employment/Education/ Training Rate (O2)		Youth Employment/Education/ Training Rate (O4)		Median Earnings	Credential Rate ³		Measurable Skill Gains ³	
				Num	Rate	Num	Rate	Earnings	Num	Rate	Num	Rate
				Negotiated Targets		Actual						
Total Statewide	3,112	1,257			66.0%		69.0%	Baseline		68.0%		Baseline
				987	75.2%	430	64.0%	\$3,279	86	21.3%	125	36.4%
Displaced Homemakers	2	0		0		0			0		0	
English Language Learners, Low Levels of Literacy, Cultural Barriers	651	294		214	74.8%	83	64.8%	\$3,144	8	13.1%	22	45.8%
Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	0	0		0		0			0		0	
Ex-offenders	58	8		6	60.0%	1	50.0%	\$3,289	0		0	
Homeless Individuals / runaway youth	50	8		10	58.8%	10	83.3%	\$3,212	0		2	100.0%
Long-term Unemployed (27 or more consecutive weeks)	73	21		1	50.0%	0		\$7,657	0		10	83.3%
Low-Income Individuals	1,631	694		543	74.5%	246	62.4%	\$3,144	48	19.8%	52	29.9%
Migrant and Seasonal Farmworkers	7	1		1	100.0%	0		\$6,615	0		0	
Individuals with Disabilities (incl. youth)	91	19		10	62.5%	6	54.5%	\$3,585	2	25.0%	2	50.0%
Single Parents (Incl. single pregnant women)	307	101		59	72.0%	16	66.7%	\$3,173	9	64.3%	10	34.5%
Youth in foster care or aged out of system	9	2		0		0			0		0	

ADDITIONAL COMMENTS:

The Commonwealth of Kentucky continuously strives to work towards reporting complete and accurate data. As a result of the efforts of our reporting staff, the data contained within these reports is more complete and accurate than in past years. Over the next year, we will be working more closely with our local Workforce Development Boards and Fiscal Agents to provide additional technical assistance in areas such as programmatic and financial reporting to further improve the quality of these reports. The Commonwealth certifies these reports with the code by to continue working with our partners to report more representative data for the Commonwealth's workforce effort.

¹Applies to Title I only.

²This indicator also includes those who entered into a training or education program for the Youth program.

³Credential Rate and Measurable Skill Gains do not apply to the Wagner-Peyser program.

⁴Barriers to Employment are determined at the point of entry into the program.

Public Burden Statement (1205-ONEW)

Persons are not required to respond to this collection of information unless it displays a currently valid OMB control number. Respondent's reply to these reporting requirements is mandatory (Workforce Innovation and Opportunity Act, Section 116). Public reporting burden for this collection of information is estimated to average 30 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate to the Office of Policy Development and Research • U.S. Department of Labor • Room N-5641 • 200 Constitution Ave., NW, • Washington, DC • 20210. Do NOT send the completed application to this address.