

ETA INTERNET-BASED ASSISTANCE

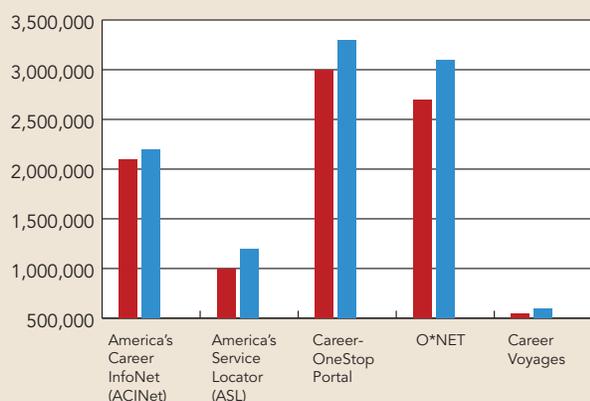
Program websites: <http://www.careerinfonet.org/> <http://www.servicelocator.org/>
<http://careeronestop.org/> <http://online.onetcenter.org/> <http://www.careervoyages.gov/>

PERFORMANCE GOALS

Performance Measure ¹	GPRA Target for PY 2008	Quarter Ending 3/31/08	Quarter Ending 3/31/09
America's Career InfoNet (ACINet)	N/A	2,133,097	2,237,864
America's Service Locator	N/A	999,890	1,152,704
Career One Stop Portal	24,000,000	2,954,915	3,347,513
O*NET	11,250,000	2,702,311	3,065,890
Career Voyages	2,400,000	546,105	655,689
Combined Visits	N/A	9,336,318	10,459,660
O*NET Product Downloads	N/A	25,266	31,725

¹ Data are for current quarter

PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



PROGRAM DESCRIPTION

ETA's Internet-Based Assistance includes electronic tools that help individuals explore career opportunities and occupations, either electronically or at local One Stop Career Centers, to make informed employment and education choices. The Web sites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace. Users can find information, some of which is also industry sponsored, about occupations that are in demand in high growth industries. Additionally, information is available regarding occupational skills and workplace competencies.

PROGRAM HIGHLIGHTS/INNOVATIONS

The ETA is working with business leaders, educators, and others to create comprehensive and readily accessible industry competency models that document the foundational and technical skills and competencies required for workplace success in economically important industries. Industry competency models provide a resource for the development of curriculum, certifications, and the tests that assess work-related competencies. The Competency Model Clearinghouse released three new Industry Models: Heavy Highway Civil Construction, Residential Construction, and Entrepreneurship.

ANALYSIS

- ETA Internet-Based Assistance Web sites received a total of 10,459,660 visits in the January to March 2009 quarter, an increase of 12 percent over the same quarter in 2008.
- O*NET Web sites received three million visits during the January to March 2009 quarter, an increase of 13.45 percent over the same quarter the previous year.
- ETA Toll Free Help Line (1-877-US2-JOBS) received 81,210 calls on workforce issues this quarter, a five percent increase over the previous quarter, which continues a trend of increased callers over the past year.
- CareerOneStop Worker ReEmployment Portal was opened in January 2009. It has received 129,056 visits in the January to March 2009 quarter.