

Annual Performance Report  
PY 2008 Workforce Information Grant  
Delaware Department of Labor  
Office of Occupational and Labor Market Information

A. Accomplishments – Required Core Deliverables

*1. Continue to populate the Workforce Information Database with State and Local Data.*

Core tables continued to be maintained and updated using the WebSARAS LMI delivery system. The data are then linked to the Delaware Department of Labor's website through a stand-alone system known as ELMER, which is used extensively by Delaware's Economic Development Office.

*2. Produce and disseminate industry and occupational employment projections.*

Short-term industry and occupation projections for the period 2008 to 2010 were produced and made publicly available, as were long-term projections for the period 2006-2016 for each of the state's counties. The projections were used to assist the Delaware Workforce Investment Board in focusing its training funds on occupations and industries where jobs are expected to be more available. They were also incorporated into our student career guide, the *Delaware Career Compass*. The projections continue to be used by our divisions of Employment and Training and Vocational Rehabilitation to assist jobseekers.

*3. Publish an annual economic analysis report for the governor and the Workforce Investment Board.*

The 2008 Delaware Annual Economic Report was submitted to the Governor and the Chairperson of the Delaware Workforce Investment Board in June. It was then posted on our website. The report focused on measuring the impact of the recession through various employment, income, and output data sources.

*4. Post products, information, and reports on the internet.*

OOLMI contracted with an outside provider to create an entirely new website, with a goal of making the site accessible and user-friendly. All program data are promptly posted to the site as soon as they are released to the public. Wherever possible, we present data tables in a downloadable format, so interested users can do their own analysis. All of our publications are presented, as well as links to other sites with relevant information.

*5. Partner and consult on a continuing basis with the Workforce Investment Board and key talent development partners and stakeholders.*

OOLMI maintains regular contact with the Delaware Workforce Investment Board (DWIB) staff and assists them in guiding training funds to areas where jobseekers and businesses are most likely to benefit. OOLMI also assists them in providing information, analysis, and expertise on initiatives such as the State Energy Sector Partnership. OOLMI continues to support the DWIB's community outreach program known as the SHARE network.

In addition to continuing its support of the DWIB, OOLMI has continued its work with the Wilmington Job Corps. We will continue to support their work by providing guidance on the labor market and attending their Micro Industry Council meetings.

OOLMI has also been working with the Delaware Advisory Council on Career and Technical Education (DACCTE), by consulting with them on a regular basis and giving presentations at their annual meeting.

OOLMI also works closely with the state Economic Development Office and the University of Delaware's Center for Applied Demography and Survey Research, as well as the Delaware Technical and Community College system.

*6. Conduct special studies and economic analyses.*

OOLMI regularly provides comment and analysis to local newspapers, magazines, radio, and television stations. OOLMI also regularly provides analysis for other governmental entities, such as the Governor's office, the state Economic Development Office, the Department of Finance, the Department of Health and Social Services, the Department of Transportation, and other divisions within the Department of Labor. OOLMI has assisted the Wilmington Job Corps in changing their program offerings through analysis of local occupational employment trends. OOLMI is in regular contact with the state Chamber of Commerce, providing data, analysis, and projections, as well as numerous private employers, schools, and institutions.

*7. Expenditures for PY 2008.*

Funds for PY 2007 have been fully expended in the amount of \$ 295,421. The aggregate expenditure for PY 2008 grant funds as of December 1, 2009 was \$ 248,879.00, leaving a carryover of \$49,543.00. Carryover to be expended on the balance of 2009 "Editor/Production Coordinator"

position salary/benefits and software purchases which will fully expend the PY 2008 grant amount of \$298,422.00 by 01/15/10. Funds for PY 2009 will begin to be encumbered and expended in January 2010 as funding for PY 2008 is fully expended.

B. Strategy for Customer Consultation and Assessment of Customer Satisfaction.

OOLMI provides contact information for customer feedback prominently on all publications and on its website. Reductions in office staff have made active solicitation via surveys or focus groups infeasible during this program year. OOLMI does receive, and act on, informal comments from groups we work with.

C. Recommendations for Improvement or Changes to the Deliverables.

OOLMI has no recommendations.