

Annual Performance Report
State of Louisiana
**PY 2009 Workforce Information Core Products
and Services Grant**

1. CONTINUE TO POPULATE THE WORKFORCE INFORMATION (formerly ALMIS) DATABASE WITH STATE DATA.

Accomplishments compared to Plan.

Outcome(s) and system impacts(s):

- Labor Market Information (LMI) was provided to customers in a user-friendly format. Customers were able to obtain data 24/7. LMI users were able to view and download the latest information using NAICS industry codes and SOC occupational code structures.

Milestones:

- All LMI statistical databases were updated in a timely manner in the Louisiana Occupational Information System (LOIS) delivery system. The LMI Unit continued collecting and processing data on training providers, program availability, and performance outcomes. Performance measures were in accordance with the requirements of the Workforce Investment Act. Primary tables utilized were *Schools* and *Programs*, in addition to tables specifically designed for state use. Twenty database tables, with another six nonstandard school and performance outcome tables were updated by June 2010.
- The Analyzer portion was upgraded in January 2010 to version 10.05.
- Monthly employment and labor force data were updated in the LOIS database in a timely manner.
- Unemployment Insurance (UI) claimants data was updated monthly to reflect unemployment insurance claims filed by occupation.

Cost:

The cost of updating and maintaining the Workforce Information database was \$81,154. There were no leveraged funds identified with this core product. The state's procurement process was used for any equipment or contracts.

2. PRODUCE AND DISSEMINATE INDUSTRY AND OCCUPATIONAL EMPLOYMENT PROJECTIONS

Accomplishments compared to Plan.

Outcome(s) and system impacts(s):

- o The 2008 – 2018 industry projections data were completed and met the ETA deliverable. Using non-grant monies, LWC contracted with Louisiana State University (LSU) to add value to the projections. By directly contacting industry leaders, they were able to obtain “inside information” on industry growth and sustainability. This information was used to modify the projections. After getting input from the Occupational Forecasting Conference and other stakeholders, the occupational projections were modified and the data was integrated on the Louisiana Workforce Commission Web site. LMI updated projections data for 2006 – 2016 Top Demand by Career Cluster data on LMI Web on 2-9-2010. The impact of this data are widespread as it is used in determining training needs and curriculum, allocations of training funds, economic development efforts, determination of career paths and courses of study, as well as being utilized throughout the workforce development and educational arenas. The short-term industry projections for 2007 – 2009 were sent to ETA and met the grant deliverable. The 2009 – 2011 short-term projections have been completed and transmitted as well.

Milestones:

- Finalized 2008 – 2018 industry and occupational projections.

Cost:

Estimated costs (identify equipment purchases of \$5,000 or more per unit cost)

The estimated cost of updating and maintaining the Occupational Employment & Industry Projections was \$77,773. Leveraged funds of approximately \$106,000 were used to enhance this core product. The state’s procurement process was used for any equipment or contracts.

3. PUBLISH AN ANNUAL ECONOMIC ANALYSIS REPORT FOR THE GOVERNOR AND THE SWIB.

Accomplishments compared to Plan.

Outcome(s) and system impacts(s):

- o The *Louisiana Workforce Information Review 2009*, a compendium of all labor market data series from 2007 through 2008, went live on the LMI Web site on 10-30-09 and the printed publication was sent to the Governor’s Office, the state Workforce Commission, and all Local Workforce Investment Boards the week of January 7, 2010. The report provides an in-depth analysis of Louisiana’s diverse workforce. It features time series analysis of the civilian labor force,

total employment and unemployment, covered and nonfarm employment, unemployment rates, mass layoff statistics and occupational employment statistics. It also examines current employment needs gathered via a job vacancy survey and identifies occupations in high demand derived from the 2006-2016 long-term industry and occupational projections.

- The *Louisiana Workforce Information Review 2009*, for each Regional Labor Market Area (RLMA), is a new labor market product designed for the Local Workforce Investment Boards. A file for each RLMA and Statewide were added to the LMI Web site on May 20, 2010.
- The *Louisiana Workforce Information Review 2010* received an extension to October 15, 2010. Currently the data has been received and the process to compile the data into the publication completed. The final approval of the statewide file will be added to the Internet and printed copies will be distributed to the Governor's Office and the state Workforce Commission.
- The *Louisiana Workforce Information Review 2010*, for each Regional Labor Market Area (RLMA), will follow the statewide report. The RLMA Report for each region will be printed and distributed to that region's Local Workforce Investment Board.

Cost:

The cost of producing the annual *Louisiana Workforce Information Review 2009* was estimated at \$84,290. The state's procurement process was used for any development of this core product and no funds from any other source were used to leverage the cost of this activity.

4. POST PRODUCTS, INFORMATION, AND REPORTS ON THE INTERNET.

Accomplishments compared to Plan.

Outcome(s) and system impact(s)

- Improve and maintain a publicly accessible state workforce information delivery system that facilitates customer access to information statewide and across state boundaries 24/7.

Milestones:

- Updated existing data sets and developed additional information for the Louisiana's Workforce Information database.
- Added Annual Employment and Wage publications from 1988 to 1998 on the LMI Web site on 7-23-09.
- Added Education Pays link from BLS to LMI Web on 8-6-09.
- Updated LMI Web site with 2009 Occupational Wage Survey with a new design for excel files on 8-7-09.

- Updated WIA Eligible Training Provider information on LWC Web site on 8-25-09.
- Added the *Louisiana Labor Force Diversity Data* book for 2009 on the LMI Web on 9-3-09.
- Updated the LOIS site with benchmarked CES and LAUS data as well as annual and quarterly QCEW reports. The following Quarterly Census of Employment and Wages (QCEW) data also added to the LMI Web site; 4Q08 on 7-7-09, 1Q09 on 10-1-09, Annual 2008 on 12-1-09, 2Q09 on 1-14-10, and 3Q09 on 4-5-10.
- Added new quarterly BLS Spotlight reports to the LMI Web site for; 125th Anniversary on 7-17-09, Health Care, Thanksgiving and Worker Safety and Health on 2-24-10, and African Americans on 5-2-10.
- Link maintained on the agency's LMI Web site to focus on Community Economic Development's HotReports in order to assist Workforce Development offices to apply for grants or develop reports at the parish level.
- Maintained links to the Census "On the Map" GIS mapping Web site, and to the Quarterly Workforce Indicators (QWI) report database.
- Prepared LED files and transmitted to Census for use in the QWI database for Louisiana.
- Updated WIA Contact information on LWC Web on 9-22-09.
- Added the *Louisiana Workforce Review 2009* to the LMI Web on 10-30-09.
- Added the 2009 Job Vacancy Survey results to the LMI Web on 12-4-09.
- New Unemployment Insurance (UI) data items added to the LMI Web page on 12-9-2009. New items include; UI Weekly Claims Data back to 1-1-05, UI Weekly Claims Data by Regional Labor Market Area (RLMA) and by Parish back to 12-26-09, and UI Weekly Claims by Industry for Louisiana back to 12-26-09.
- Updated Projections 2006 – 2016 Top Demand by Career Cluster on 2-9-10.
- Updated LMI Web page so selection brings up latest program information in one click in order to shorten Internet selection process for customers on 2-24-10.
- Redesigned LMI program selections on LWC Downloads Complete Alphabetical Listing on 3-12-10. Designed to help customers locate labor market program data with one selection to latest data and a selection for archived data.
- Added 2010 Revised Employment Rate Press Release Schedule to LMI site on 5-25-10.
- Added the March 2010 Changes to Nonfarm Series to LMI site on 6-1-10.
- New products added for individual RLMA reports of the *Louisiana Workforce Review 2009* to LMI Web on 6-1-10.
- Added the *Career Planning Guide* to the Youth Portal and LMI Web site 6-15-10.
- Added 2008-2018 Industry and Occupational Projections to LMI Web site.

Costs:

The estimated cost of posting products on the internet was \$117,173. The state's procurement process was used for any contracts and equipment.

5. PARTNER AND CONSULT ON A CONTINUING BASIS WITH WORKFORCE INVESTMENT BOARDS.

Accomplishments compared to Plan.

Outcome(s) and system impacts(s):

- o LMI Training products were developed for the WIBs, which will allow them to increase productivity and improve customer service to their clientele. Customized training to address staff needs for those that work primarily with businesses and jobseekers will improve effectiveness and efficiency of WIB staffs.

Milestones:

- LMI Manager is a member of the quarterly “Trends Panel” with Baton Rouge regional industry leaders sponsored by the Baton Rouge Chamber of Commerce.
- LMI Manager participated in Regional meetings for Projections 2008 – 2018; Monroe (2-18-10), Alexandria (2-23-10), Baton Rouge (2-24-10), Houma (3-1-10), New Orleans (3-4-10), and Lake Charles (3-11-10).
- LMI Manager provided LMI training at Regional meetings in New Orleans (3-4-10), Shreveport (3-10-10), and Lake Charles (3-11-10).
- LMI Supervisor provided LMI training to Business Service Representatives (BSR) in Hammond, LA on 5-10-10.
- The LMI Manger is a member of the NASWA LMI Committee, which is helpful in developing strategies to meet LWIA needs and garner resources from other states’ best practices.
- Assisted Workforce Development in the preparation of the State Plan for 2009 using Labor Market Information.
- Prepared the Economic and Labor Market context for the ARRA State Planning Guidance.

o **Recommendations for Improvements or Changes to the Core Product:**

Our recommendation, for this core product as staff and funding allows, is to promote value added outcomes for One-Stops and LWIAs service programs by providing training via the web, hosting webinars for Workforce Development, continual enhancements to the LMI Web site, and occasional onsite LMI training.

Cost:

The estimated cost of partnering and consulting with WIBs was \$88,799. The state’s procurement process was used for contracts and equipment.

6. CONDUCT SPECIAL STUDIES AND ECONOMIC ANALYSIS.

Accomplishments compared to Plan.

Outcome(s) and system impact(s)

- o Leveraged funds from LWC's Office of Workforce Development, the Research & Statistics Division—partnering with Louisiana State University—conducted job vacancy surveys during the second quarter of 2008 and again in 2009. Information gleaned from these surveys has been instrumental in determining current employment needs and are an integral part of the LMI Web site.
- o The Louisiana Workforce Commission requested a review of the 2008 – 2018 Industry and Occupational Projections to study the effects of the changes to the employment structure caused by the current economic downturns. This review involved contacting major business stakeholders in the state to determine current and future employment trends across the state. This report was present to the WIC on June 29, 2010.
- o Monthly economic analysis briefings are held with the LWC executive staff before the monthly release of employment and unemployment data. The Chief of Staff/Press Secretary in turn provides a briefing to the Governor and his staff.

Milestones:

- Staff training included staff attendance at the Workforce Information database meeting, the LMI NASWA Directors Conference and the 2009 LMI Forum which was held in New Orleans.
- Results of the Job Vacancy Survey were used to enhance the data provided to the LWIAs in this year's annual report for the WIBs. Additional tables were published in PY08 based upon new questions in the survey on applicants' skill sets. The top occupations with job openings were expanded to the top10 at the regional level and the top 20 at the state level.

Costs:

The estimated cost of conducting special studies and providing economic analysis was \$40,871. The state's procurement process was used for contracts and equipment.

SUMMARY PAGE

ONE STOP LABOR MARKET INFORMATION GRANT PY'08

EXPENSES:

1. ALMIS DATABASE	\$76,915
2. INDUSTRY & OCCUPATIONAL PROJECTIONS	\$73,710
3. ANNUAL REPORT	\$79,888
4. POST PRODUCTS ON INTERNET	\$111,053
5. PARTNER AND CONSULT WITH WIBS	\$84,161
6. CONDUCT SPECIAL STUDIES AND ANALYSIS	\$38,737
TOTAL ALL PRODUCTS	\$464,464