

2010

Arkansas Labor Market and Economic Report

State and Workforce Investment Areas



Jobs for People. People for Jobs.
DWS
Department of
WORKFORCE Services

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Executive Summary

The 2010 Arkansas Labor Market and Economic Report is produced by the Occupational/Career Information unit of the Labor Market Information and Analysis Section to provide relevant information about the economy and workforce in Arkansas and the 10 Workforce Investment Areas. The primary focus of this report includes the years 2005 to 2009, with some information covering shorter periods due to accessibility of data. Projection information for industry and occupational trends covers the years 2009 to 2011.

Arkansas's population growth has remained consistent, adding over 120,000 new residents to the state over the five-year period, ranking the state 32nd in the United States for total population in 2009. In Arkansas's 10 Workforce Investment Areas, Northwest Arkansas experienced the largest population growth, while the Eastern, Southeast, and Southwest Arkansas WIAs continued to see decreasing populations.

The state's labor force and employment continued to show increased numbers through 2008, but declined in 2009. The state's unemployment rate increased in 2009 and 2010, with a 7.4 percent unemployment rate in June 2010. All 10 WIAs showed decreasing unemployment levels in the first half of 2010. Northwest Arkansas WIA's unemployment rate continued to remain below state levels through June 2010 at 6.3 percent, while the Southeast Arkansas WIA had an unemployment rate of 10.0 in June 2010.

Employment in Arkansas is projected to decrease by 0.21 percent between 2009 and 2011. The Services-Providing industries should add 10,730 new jobs, while Goods-Producing industries are predicted to lose 10,600 jobs. Arkansas is projected to lose 2,900 self-employed and unpaid family workers from the workforce.

Short-term industry growth is predicted primarily in the Services-Providing group. In the Goods-Producing group, the top fastest growing industry is directly related to the production of alternative energy sources, namely wind turbine parts, but many other manufacturing industries should see growth during the two-year period. However, manufacturing industries, overall, are projected to continue to lose jobs.

Most of the state's top growing occupations require only some form of on-the-job training, resulting in rapid opportunities for individuals to contribute to economic growth, but nursing jobs should see continued strong growth in the coming years. Jobs related to oil and natural gas will likely dominate the top fastest growing occupations. All but two of the fastest declining occupations can be found in production.

Arkansas's per capita personal income has increased over the 2004-2008 period, however, the state's income in 2008 remained at approximately 80 percent of the United States per capita income. During the first quarter of 2010, the composite cost of living in Arkansas's urban areas remained below the national average for all urban areas in the index.

More than 500,000 Arkansas workers earn between \$10 and \$20 dollars an hour, with the mean wage for all employer sizes being \$34,637 a year. Of the six states surrounding Arkansas, only Mississippi has a lower overall average hourly wage for all occupations. Texas has the highest overall average hourly wage that is almost 16 percent higher than the overall average hourly wage for Arkansas.

Sources used for this report include the United States Department of Labor, Bureau of Labor Statistics (BLS), United States Department of Commerce, Bureau of the Census, Arkansas Department of Workforce Services, Employment Assistance Division, Labor Market Information and Analysis Section, United States Department of Commerce, Bureau of Economic Analysis (BEA), the Local Employment Dynamics Program (a partnership between the State of Arkansas and the United States Census Bureau), Population Reference Bureau and The Council for Community and Economic Research (C2ER).

State of Arkansas Profile

The State of Arkansas was home to 2,889,450 in 2009, a 4.4 percent increase in population from 2005. The labor force and unemployment numbers increased between 2005 and 2009, while employment decreased. The labor force decreased by 5,800 workers between 2008 and 2009. Employment decreased by 33,700, or 2.6 percent, between 2008 and 2009. The number of unemployed increased by 27,900 workers, or 38.9 percent, during the period, and the unemployment rate rose 2.2 percent to total 7.4 percent of the labor force in 2009, 1.9 percent lower than the national unemployment rate.

Job creation, the number of new hires, the number of separations, and the turnover rate all decreased between 2005 and 2009. In the third quarter of 2009, there were 7,166 less new jobs created than in the same quarter of 2008. The number of new hires declined by 53,420, or 23.4 percent, between the third quarters of 2008 and 2009. The number of separations also declined, with 53,312 fewer separations in the third quarter of 2009 than in the same quarter of 2008. The turnover rate decreased 1 percent, down to 9 percent in the third quarter of 2009.

Retail Salespersons, with an estimated employment of 34,930, was the largest occupation in the State in 2009. *Truck Drivers, Heavy and Tractor-Trailer* was the second largest with 30,900 estimated employees. *Nursing Aides, Orderlies, and Attendants* and *Secretaries, Except Legal, Medical, and Executive* bumped *Team Assemblers* and *Bookkeeping, Accounting, and Auditing Clerks* out of the top 10 largest occupations.

Industry

Limited-Service Eating Places is anticipated to see the most growth between 2009 and 2011, growing to include 43,487 workers, an increase of 2,378 workers. *Engine, Turbine, and Power Transmission Equipment Manufacturing* is again expected to see the fastest

growth, going from an estimated 913 employees in 2009 to 1,628 in 2011, a 78.3 percent increase. *Other Nonmetallic Mineral Product Manufacturing* is also likely to grow quickly. It is expected to increase to 823 employees, a growth of 60.4 percent.

Animal Slaughtering and Processing, projected to lose 2,744 workers, or 8.6 percent, for a total of 29,000 in 2011, is forecasted to see the most decline between 2009 and 2011. *Ventilation, Heating, Air-Conditioning and Commercial Refrigeration Equipment Manufacturing* is expected to see the fastest decline, with a projected loss of 1,763 employees, or 48.5 percent, for a total of 1,872 employees.

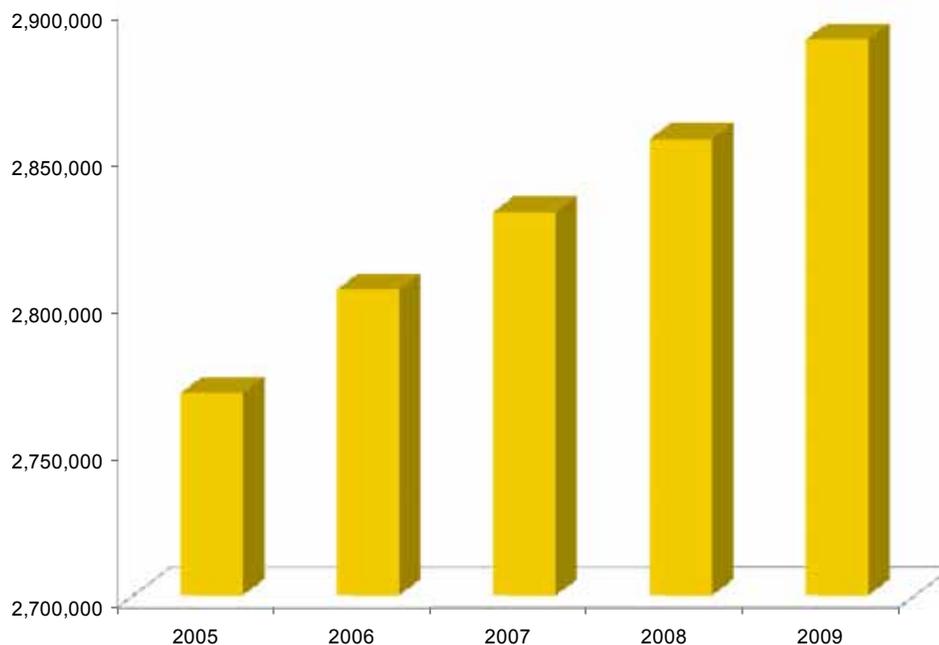
Occupations

Combined Food Preparation and Serving Workers, Including Fast Food is anticipated to see the most growth, gaining 1,162 employees between 2009 and 2011, for a projected total of 21,293 employees. *Petroleum Engineers* is expected to see the fastest growth, going from 176 employees in 2009 to 215 employees in 2011, a 22.2 percent increase.

Farmers and Ranchers is forecasted to see the most decline between 2009 and 2011, with an expected loss of 2,482 workers, bringing the total to 74,176, a 3.2 percent loss. *Truck Drivers, Heavy and Tractor-Trailer* is also expected to see a large decrease, losing 1,208 employees during the period, for a total of 32,039 employees. *Extruding and Forming Machine Setters, Operators, and Tenders, Synthetic and Glass Fibers* is projected to see the fastest decline during the period, expecting to lose 16 workers, or 43.2 percent, for a total of 21 employees.

The State of Arkansas consists of 10 Local Workforce Investment Areas, six Metropolitan Statistical Areas, and 75 counties. Louisiana, Mississippi, Missouri, Oklahoma, Tennessee, and Texas border the State.

Population 2005-2009



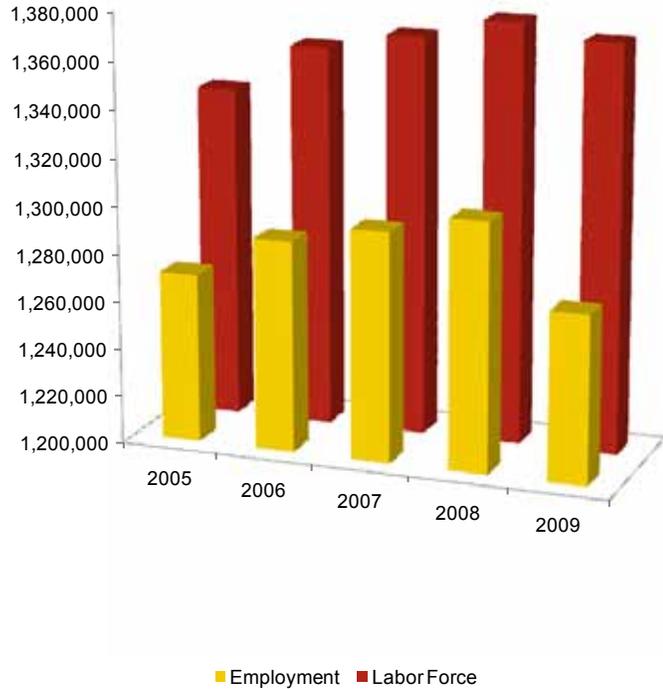
State of Arkansas WIA Population 2005-2009

2005	2006	2007	2008	2009	Percent Change
2,768,918	2,804,199	2,830,557	2,855,390	2,889,450	4.4%

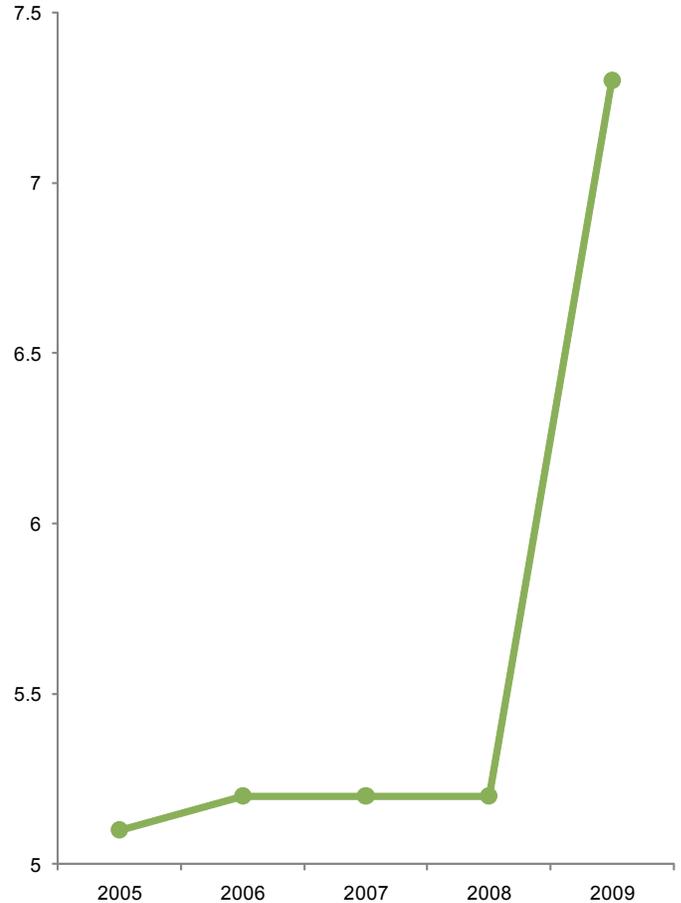
Source: U.S. Census Bureau, Population Estimates Program

State of Arkansas Profile

Labor Force/Employment 2005-2009



Unemployment Rate 2005-2009



State of Arkansas 2005-2009 Labor Force/Employment

Year	2005	2006	2007	2008	2009
Labor Force	1,339,500	1,360,100	1,367,300	1,376,200	1,370,400
Employment	1,270,900	1,288,900	1,296,500	1,304,500	1,270,800
Unemployment	68,600	71,200	70,800	71,700	99,600
Unemployment Rate	5.1	5.2	5.2	5.2	7.4

Source: Arkansas Department of Workforce Services

State of Arkansas Quarterly Workforce Indicators (All Ownerships)

QWI Quickfacts	2005_3	2006_3	2007_3	2008_3	2009_3
Job Creation	59,495	58,022	56,417	59,228	52,062
New Hires	256,494	249,502	243,373	228,727	175,307
Separations	296,518	282,616	273,649	260,495	207,183
Turnover	11.00%	10.50%	10.30%	10.00%	9.00%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms.

New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate = $(1/2) * (\text{full-quarter accessions} + \text{full-quarter separations}) / \text{employment stable jobs}$

Source: U.S. Census Bureau, Local Employment Dynamics
As of 7/16/2010

State of Arkansas 2010 Monthly Unemployment Rate*

Year	Period	Unemployment Rate
2010	January	7.6
2010	February	7.7
2010	March	7.8
2010	April	7.8
2010	May	7.7
2010	June	7.4

*Seasonally Adjusted, Not Preliminary

Source: Arkansas Department of Workforce Services

State of Arkansas Cost of Living

ACCRA Cost of Living Index							
2010 Q1 Index	100%	12.95%	28.99%	10.02%	11.98%	4.07%	31.99%
Urban Area	Composite Index	Grocery Items	Housing	Utilities	Transportation	Health Care	Misc. Goods and Services
Conway	86.8	96.6	77.7	90.3	96.6	90.3	85.8
Fort Smith	85.2	90.5	71.7	89.6	91.6	89.1	90.9
Hot Springs	94.0	96.8	84.6	96.5	89.2	83.8	103.6
Jonesboro	88.5	95.5	74.6	88.9	90.6	84.3	97.8
Little Rock-North Little Rock	96.4	94.2	89.3	103.7	98.4	91.5	101.4

Fayetteville not available for 2010 Q1

Source: The Council for Community and Economic Research (C2ER)

ACCRA Cost of Living Index							
2010Q1-2009Q1	100%	12.95%	28.99%	10.02%	11.98%	4.07%	31.99%
Urban Area	Composite Index	Grocery Items	Housing	Utilities	Transportation	Health Care	Misc. Goods and Services
Conway	88.3	96.5	78.7	92.8	97.9	91.8	88.2
Fayetteville	91.7	96.3	77.5	90.0	95.2	94.4	101.5
Fort Smith	85.2	88.8	72.1	90.8	87.0	91.3	92.4
Hot Springs	93.3	95.6	85.1	95.5	90.0	83.3	101.7
Jonesboro	87.7	95.6	74.7	90.4	89.3	85.6	95.0
Little Rock-North Little Rock	95.3	94.4	85.5	104.4	97.0	96.3	100.9

Source: The Council for Community and Economic Research (C2ER)

About the Index: The Council for Community and Economic Research (C2ER) produces the ACCRA Cost of Living Index to provide a useful and reasonably accurate measure of living cost differences among urban areas. Items on which the Index is based have been carefully chosen to reflect the different categories of consumer expenditures. Weights assigned to relative costs are based on government survey data on expenditure patterns for professional and executive households. All items are priced in each place at a specified time and according to standardized specifications.

Interpreting the Index: The ACCRA Cost of Living Index measures relative price levels for consumer goods and services in participating areas. The average for all participating places, both metropolitan and nonmetropolitan, equals 100, and each participant's index is read as a percentage of the average for all

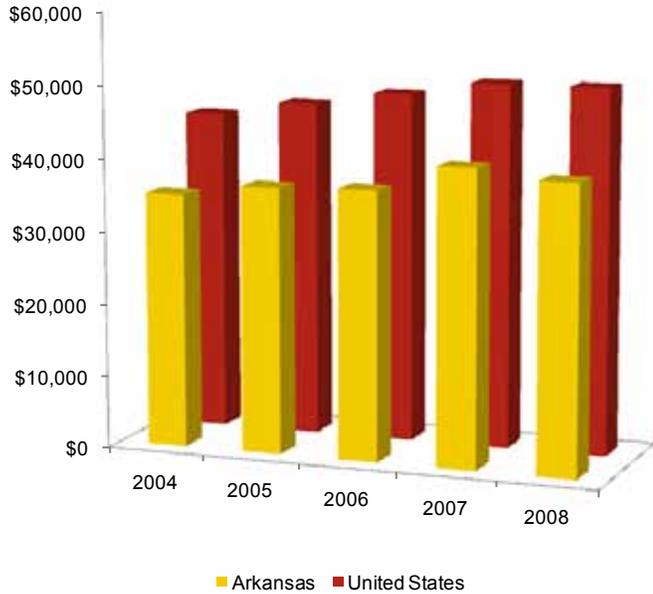
places. Based on the ACCRA composite cost of living index, goods and services in Conway, Arkansas were 86.8 percent of the national average for all participating places, both metropolitan and nonmetropolitan, for the first quarter of 2010.

Also, given composite indexes for Fort Smith (85.2%) and Little Rock-North Little Rock (96.4%) a move from Fort Smith to Little Rock would require about a 13% increase in after-taxes income to maintain the same lifestyle.

The Index does not measure inflation (price change over time). Because each quarterly report is a separate comparison of prices at a single point in time, and because both the number and the mix of participants changes from one quarter to the next, Index data from different quarters cannot be compared. For inflation data, contact the United States Bureau of Labor Statistics.

State of Arkansas Income

Median Household Income 2004-2008

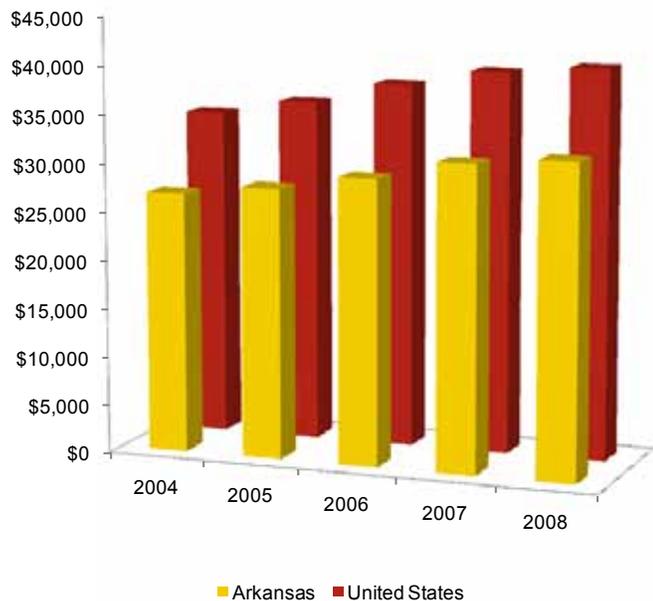


Arkansas/United States Median Household Income 2004-2008

Year	Income	
	Arkansas	United States
2004	\$34,984	\$44,334
2005	\$36,658	\$46,326
2006	\$37,057	\$48,201
2007	\$40,795	\$50,233
2008	\$39,586	\$50,303

Source: U.S. Census Bureau

Per Capita Personal Income 2004-2008



Arkansas/United States Per Capita Personal Income 2004-2008

Year	Income	
	Arkansas	United States
2004	\$26,846	\$33,881
2005	\$27,908	\$35,424
2006	\$29,459	\$37,698
2007	\$31,517	\$39,392
2008	\$32,257	\$40,166

Source: United States Bureau of Economic Analysis (BEA)

State of Arkansas Employment Status

State of Arkansas Employment Status by Sex and Race 2009

Sex and Race	Labor Force	Employment	Unemployment	Unemployment Rate (%)	Percent Distribution		
					Labor Force	Employment	Unemployment
Both Sexes							
Total, Including Hispanic	1,370,319	1,270,760	99,559	7.3	100.0	100.0	100.0
White	1,131,108	1,063,792	67,316	6.0	82.5	83.7	67.6
Black	182,072	154,690	27,382	15.0	13.3	12.2	27.5
American Indian/ Alaska Native	9,286	8,508	778	8.4	0.7	0.7	0.8
Asian	10,603	10,046	557	5.3	0.8	0.8	0.6
Native Hawaiian/ Other Pacific Islander	718	585	133	18.5	0.1	0.0	0.1
Remaining Races	20,214	18,317	1,897	9.4	1.5	1.4	1.9
Two or More Races	16,319	14,823	1,496	9.2	1.2	1.2	1.5
Total: Minority Group*	239,212	206,969	32,243	13.5	17.5	16.3	32.4
Hispanic, All Races	40,213	36,646	3,567	8.9	2.9	2.9	3.6
Female							
Total, Including Hispanic	641,257	592,174	49,083	7.7	100.0	100.0	100.0
Percent of Total	46.8	46.6	49.3				
White	518,871	486,486	32,385	6.2	80.9	82.2	66.0
Black	98,510	84,126	14,384	14.6	15.4	14.2	29.3
American Indian/ Alaska Native	4,356	3,922	434	10.0	0.7	0.7	0.9
Asian	5,193	4,983	210	4.0	0.8	0.8	0.4
Native Hawaiian/ Other Pacific Islander	297	253	44	14.8	0.0	0.0	0.1
Remaining Races	6,493	5,649	844	13.0	1.0	1.0	1.7
Two or More Races	7,535	6,754	781	10.4	1.2	1.1	1.6
Total: Minority Group*	122,384	105,687	16,697	13.6	19.1	17.8	34.0
Hispanic, All Races	14,134	12,459	1,675	11.9	2.2	2.1	3.4

*Sum of Black, American Indian/Alaska Native, Asian, Native Hawaiian/Other Pacific Islander, Remaining Races, and Two or More Races.

Note: Sum of individual items may not equal because of rounding.

Persons of Hispanic Origin may be of any race.

Source: Department of Workforce Services, June 2010.

State of Arkansas High Growth Industries

High Growth Industries
State of Arkansas Top 10 Industries by Growth in Employment
2008Q3, 2009Q3
Age=14-99
(Private Firms Only)

Rank	Industry Group: NAICS 3-digit	Growth in Employment (%)
1	323 Printing and Related Support Activities	10.79
2	562 Waste Management and Remediation Services	10.66
3	712 Museums, Historical Sites, and Similar Institutions	8.10
4	624 Social Assistance	8.00
5	324 Petroleum and Coal Products Manufacturing	6.73
6	812 Personal and Laundry Services	6.09
7	711 Performing Arts, Spectator Sports, and Related Industries	5.93
8	485 Transit and Ground Passenger Transportation	5.37
9	111 Crop Production	5.02
10	611 Educational Services	4.93

Source: U.S. Census Bureau, Local Employment Dynamics
As of 7/16/2010

High Growth Industries
State of Arkansas Top 10 Industries by Growth in Employment
2008Q3, 2009Q3
Age=45-54
(Private Firms Only)

Rank	Industry Group: NAICS 3-digit	Growth in Employment (%)
1	518 Data Processing, Hosting and Related Services	20.54
2	323 Printing and Related Support Activities	15.03
3	512 Motion Picture and Sound Recording Industries	13.25
4	711 Performing Arts, Spectator Sports, and Related Industries	12.09
5	525 Funds, Trusts, and Other Financial Vehicles	9.63
6	485 Transit and Ground Passenger Transportation	9.18
7	111 Crop Production	9.02
8	562 Waste Management and Remediation Services	8.97
9	624 Social Assistance	7.91
10	812 Personal and Laundry Services	6.60

Source: U.S. Census Bureau, Local Employment Dynamics
As of 7/16/2010

State of Arkansas High Growth Industries

High Growth Industries
State of Arkansas Top 10 Industries by Growth in Employment
2008Q3, 2009Q3
Age=55-64
(Private Firms Only)

Rank	Industry Group: NAICS 3-digit	Growth in Employment (%)
1	323 Printing and Related Support Activities	19.92
2	213 Support Activities for Mining	11.91
3	518 Data Processing, Hosting, and Related Services	11.35
4	562 Waste Management and Remediation Services	10.62
5	486 Pipeline Transportation	9.87
6	221 Utilities	9.25
7	485 Transit and Ground Passenger Transportation	8.57
8	624 Social Assistance	8.38
9	326 Plastics and Rubber Products Manufacturing	7.62
10	111 Crop Production	7.21

Source: U.S. Census Bureau, Local Employment Dynamics
As of 7/16/2010

High Growth Industries
State of Arkansas Top 10 Industries by Growth in Employment
2008Q3, 2009Q3
Age=65-99
(Private Firms Only)

Rank	Industry Group: NAICS 3-digit	Growth in Employment (%)
1	322 Paper Manufacturing	19.28
2	323 Printing and Related Support Activities	12.96
3	524 Insurance Carriers and Related Activities	10.66
4	425 Wholesale Electronic Markets and Agents and Brokers	9.92
5	523 Securities, Commodity Contracts, and Other Financial Investments and Related Activities	8.33
6	812 Personal and Laundry Services	7.88
7	212 Mining (except Oil and Gas)	7.65
8	213 Support Activities for Mining	6.59
9	446 Health and Personal Care Stores	6.51
10	111 Crop Production	6.41

Source: U.S. Census Bureau, Local Employment Dynamics
As of 7/16/2010

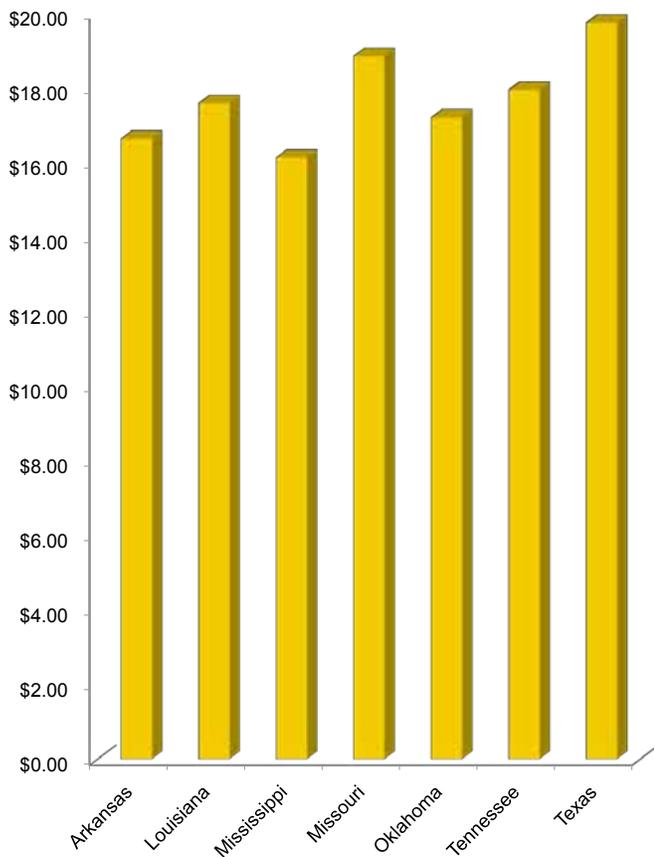
State of Arkansas Wages

State of Arkansas Employment and Wages for Select Green Occupations

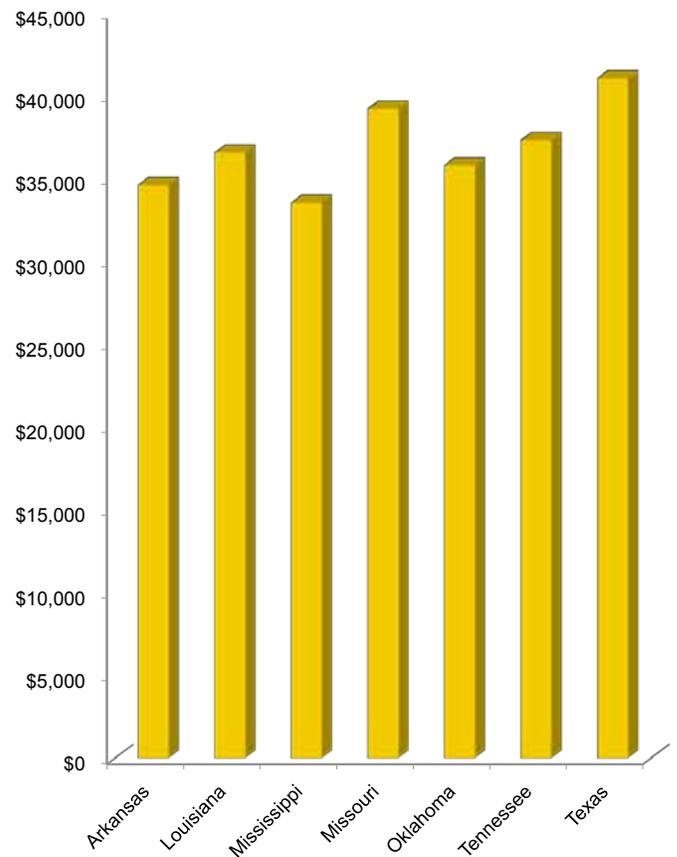
Occupation	Employment	Mean Hourly Wage
Electricians	4,910	\$20.10
Plumbers, Pipefitters, and Steamfitters	2,840	\$18.28
Refuse and Recyclable Material Collectors	1,610	\$11.52
Civil Engineers	1,390	\$33.32
Construction Managers	1,310	\$34.54
Electrical Engineers	680	\$37.97
Architects, Except Landscape and Naval	500	\$34.81
Environmental Scientists and Specialists, Including Health	430	\$24.33
Insulation Workers, Floor, Ceiling, and Wall	380	\$13.01
Farmworkers & Laborers, Crop, Nursery, and Greenhouse	310	\$10.49

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Mean Hourly Wages, Surrounding States



Mean Annual Wages, Surrounding States



Average Wages of States Surrounding Arkansas

State	Mean Hourly Wage	Mean Annual Wage
Arkansas	\$16.65	\$34,640
Louisiana	\$17.60	\$36,610
Mississippi	\$16.14	\$33,570
Missouri	\$18.87	\$39,250
Oklahoma	\$17.22	\$35,830
Tennessee	\$17.96	\$37,360
Texas	\$19.76	\$41,100

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

State of Arkansas Wages

State of Arkansas Wages of 10 Largest Occupations

Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Retail Salespersons	34,930	\$21,920	\$15,240	\$25,260
Truck Drivers, Heavy and Tractor-Trailer	30,900	\$35,450	\$23,800	\$41,270
Cashiers	29,830	\$16,920	\$14,940	\$17,910
Laborers and Freight, Stock, and Material Movers, Hand	25,750	\$21,790	\$16,490	\$24,440
Registered Nurses	23,050	\$57,040	\$40,060	\$65,530
Office Clerks, General	20,690	\$22,290	\$16,260	\$25,300
Combined Food Preparation and Serving Workers, Including Fast Food	20,510	\$15,890	\$15,280	\$16,200
Waiters and Waitresses	18,010	\$17,300	\$15,270	\$18,310
Nursing Aides, Orderlies, and Attendants	17,390	\$20,220	\$16,940	\$21,860
Secretaries, Except Legal, Medical, and Executive	17,180	\$25,350	\$18,620	\$28,720

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

State of Arkansas Occupations Paying the Most

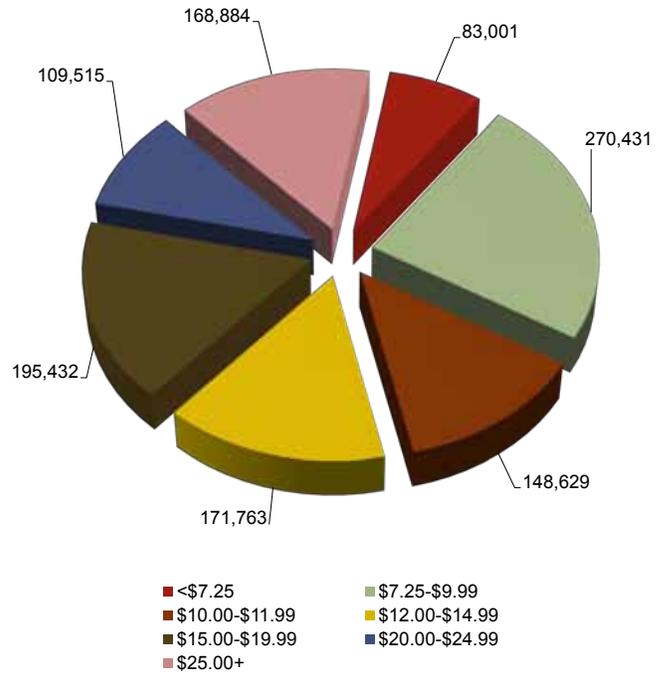
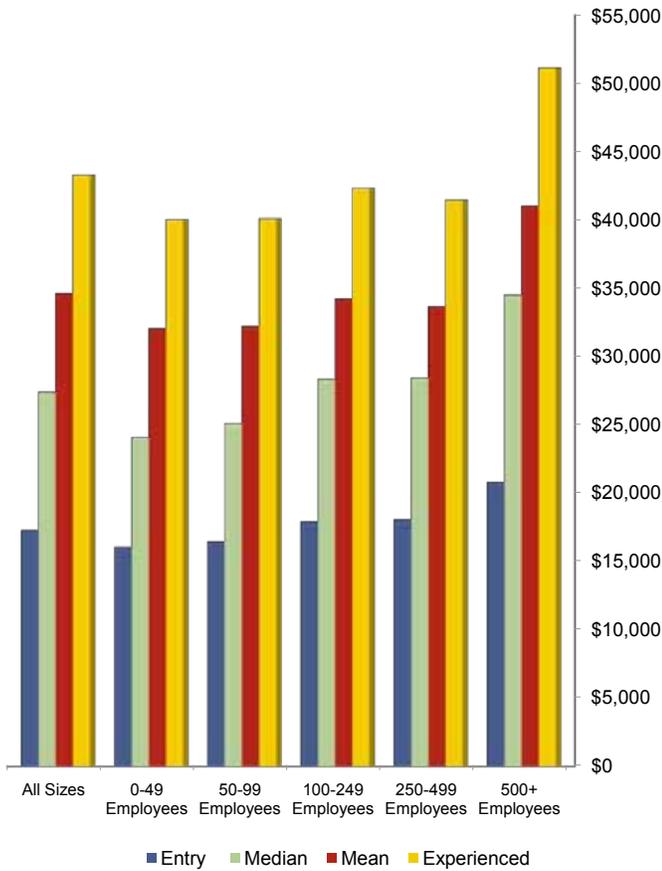
Occupation	Average Annual Salary
Pediatricians, General	\$196,360
Dentists, General	\$186,710
Podiatrists	\$163,950
Psychiatrists	\$140,920
Chief Executives	\$136,930
Lawyers	\$100,620
Computer and Information Systems Managers	\$99,320
Marketing Managers	\$98,470
Engineering Managers	\$96,250
Natural Sciences Managers	\$96,160
Pharmacists	\$96,110
Airline Pilots, Copilots, and Flight Engineers	\$95,600
Sales Managers	\$95,170
Chemical Engineers	\$91,000
Air Traffic Controllers	\$90,300
General and Operations Managers	\$89,410
Computer Hardware Engineers	\$89,380
Chiropractors	\$88,240
Materials Scientists	\$88,020
Securities, Commodities, and Financial Services Sales Agents	\$86,300
Administrative Law Judges, Adjudicators, and Hearing Officers	\$86,100
Anthropology and Archeology Teachers, Postsecondary	\$85,260
Purchasing Managers	\$85,050
Nuclear Engineers	\$84,730
Compensation and Benefits Managers	\$84,070

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

State of Arkansas Wages

Wage Estimates by Employer Size

Number of Employees by Hourly Wage Rate



State of Arkansas Wage Estimates by Employer Size

Type of Wage	All Sizes	0-49 Employees	50-99 Employees	100-249 Employees	250-499 Employees	500+ Employees
Mean	\$34,637	\$32,056	\$32,233	\$34,221	\$33,674	\$41,042
Median	\$27,418	\$24,113	\$25,133	\$28,351	\$28,423	\$34,523
Entry	\$17,301	\$16,071	\$16,476	\$17,955	\$18,109	\$20,852
Experienced	\$43,305	\$40,049	\$40,112	\$42,354	\$41,457	\$51,136

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

State of Arkansas Number of Employees by Hourly Wage Rate

Total	<\$7.25	\$7.25-\$9.99	\$10.00-\$11.99	\$12.00-\$14.99	\$15.00-\$19.99	\$20.00-\$24.99	\$25.00+
1,147,655	83,001	270,431	148,629	171,763	195,432	109,515	168,884

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

State of Arkansas Industry

NAICS Code	NAICS Title	Employment		Net Growth	Percent Growth
		2009 Estimated	2011 Projected		
Top 10 Growth					
722200	Limited-Service Eating Places	41,109	43,487	2,378	5.78%
611100	Elementary and Secondary Schools	83,564	85,274	1,710	2.05%
929200	State Government, Excluding Education and Hospitals	36,895	38,403	1,508	4.09%
622100	General Medical and Surgical Hospitals	52,932	53,975	1,043	1.97%
624100	Individual and Family Services	16,403	17,312	909	5.54%
623100	Nursing Care Facilities	21,237	22,101	864	4.07%
213000	Support Activities for Mining	5,621	6,464	843	15.00%
561300	Employment Services	16,977	17,767	790	4.65%
333100	Agriculture, Construction, and Mining Machinery Manufacturing	3,189	3,943	754	23.64%
541500	Computer Systems Design and Related Services	7,769	8,509	740	9.53%
Top 10 Fastest Growth					
333600	Engine, Turbine, and Power Transmission Equipment Manufacturing	913	1,628	715	78.31%
327900	Other Nonmetallic Mineral Product Manufacturing	513	823	310	60.43%
311300	Sugar and Confectionery Product Manufacturing	73	114	41	56.16%
333100	Agriculture, Construction, and Mining Machinery Manufacturing	3,189	3,943	754	23.64%
721200	RV (Recreational Vehicle) Parks and Recreational Camps	268	329	61	22.76%
485400	School and Employee Bus Transportation	396	472	76	19.19%
485900	Other Transit and Ground Passenger Transportation	314	371	57	18.15%
611700	Educational Support Services	343	401	58	16.91%
325900	Other Chemical Product and Preparation Manufacturing	858	996	138	16.08%
213000	Support Activities for Mining	5,621	6,464	843	15.00%
Top 10 Decline					
311600	Animal Slaughtering and Processing	31,744	29,000	-2,744	-8.64%
484100	General Freight Trucking	25,703	23,896	-1,807	-7.03%
333400	Ventilation, Heating, Air-Conditioning, and Commercial Refrigeration Equipment Manufacturing	3,635	1,872	-1,763	-48.50%
493000	Warehousing and Storage	8,608	7,545	-1,063	-12.35%
447000	Gasoline Stations	11,592	10,576	-1,016	-8.76%
336300	Motor Vehicle Parts Manufacturing	4,814	3,858	-956	-19.86%
336200	Motor Vehicle Body and Trailer Manufacturing	1,847	981	-866	-46.89%
335300	Electrical Equipment Manufacturing	4,667	3,858	-809	-17.33%
321100	Sawmills and Wood Preservation	4,316	3,600	-716	-16.59%
337100	Household and Institutional Furniture	3,483	2,862	-621	-17.83%
Top 10 Fastest Decline					
333400	Ventilation, Heating, Air-Conditioning, and Commercial Refrigeration Equipment Manufacturing	3,635	1,872	-1,763	-48.50%
336200	Motor Vehicle Body and Trailer Manufacturing	1,847	981	-866	-46.89%
485200	Interurban and Rural Bus Transportation	53	35	-18	-33.96%
311700	Seafood Product Preparation and Packaging	124	86	-38	-30.65%
711100	Performing Arts Companies	303	228	-75	-24.75%
332100	Forging and Stamping	628	475	-153	-24.36%
327100	Clay Product and Refractory Manufacturing	433	333	-100	-23.09%
533000	Lessors of Nonfinancial Intangible Assets (except Copyrighted Works)	63	50	-13	-20.63%
336300	Motor Vehicle Parts Manufacturing	4,814	3,858	-956	-19.86%
337100	Household and Institutional Furniture	3,483	2,862	-621	-17.83%

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

State of Arkansas Occupations

SOC Code	SOC Title	Employment		Growth		Annual Openings		
		2009 Estimated	2011 Projected	Net	Percent	Growth Replacement	Total	
Top 10 Growth								
35-3021	Combined Food Preparation and Serving Workers, Including Fast Food	20,131	21,293	1,162	5.77%	581	349	930
29-1111	Registered Nurses	23,619	24,482	863	3.65%	432	337	769
39-9021	Personal and Home Care Aides	8,977	9,688	711	7.92%	356	96	452
31-1012	Nursing Aides, Orderlies, and Attendants	18,537	19,181	644	3.47%	322	153	475
35-2011	Cooks, Fast Food	10,411	10,941	530	5.09%	265	297	562
43-4051	Customer Service Representatives	14,971	15,445	474	3.17%	237	462	699
25-2021	Elementary School Teachers, Except Special Education	11,917	12,324	407	3.42%	204	252	456
29-2061	Licensed Practical and Licensed Vocational Nurses	12,437	12,807	370	2.97%	185	385	570
31-1011	Home Health Aides	4,379	4,701	322	7.35%	161	36	197
25-2031	Secondary School Teachers, Except Special and Vocational Education	10,597	10,819	222	2.09%	111	307	418
Top 10 Fastest Growth								
17-2171	Petroleum Engineers	176	215	39	22.16%	20	3	23
47-5013	Service Unit Operators, Oil, Gas, and Mining	373	428	55	14.75%	28	6	34
47-2053	Terrazzo Workers and Finishers	68	78	10	14.71%	5	2	7
47-5011	Derrick Operators, Oil and Gas	1,002	1,144	142	14.17%	71	15	86
47-5012	Rotary Drill Operators, Oil and Gas	827	942	115	13.91%	58	13	71
47-2022	Stonemasons	75	85	10	13.33%	5	2	7
47-5071	Roustabouts, Oil and Gas	494	559	65	13.16%	33	8	41
51-2031	Engine and Other Machine Assemblers	265	296	31	11.70%	16	6	22
51-8093	Petroleum Pump System Operators, Refinery Operators, and Gaugers	397	441	44	11.08%	22	9	31
47-2044	Tile and Marble Setters	205	226	21	10.24%	11	5	16
Top 10 Decline								
11-9012	Farmers and Ranchers	76,658	74,176	-2,482	-3.24%	0	471	471
53-3032	Truck Drivers, Heavy and Tractor-Trailer	33,247	32,039	-1,208	-3.63%	0	541	541
51-2092	Team Assemblers	15,349	14,380	-969	-6.31%	0	339	339
53-7062	Laborers and Freight, Stock, and Material Movers, Hand	24,731	23,902	-829	-3.35%	0	834	834
51-3022	Meat, Poultry, and Fish Cutters and Trimmers	9,058	8,370	-688	-7.60%	0	289	289
51-9198	Helpers--Production Workers	11,889	11,230	-659	-5.54%	0	245	245
53-7063	Machine Feeders and Offbearers	4,019	3,595	-424	-10.55%	0	59	59
41-2011	Cashiers	29,904	29,549	-355	-1.19%	0	1,774	1,774
53-7051	Industrial Truck and Tractor Operators	7,050	6,707	-343	-4.87%	0	207	207
11-1021	General and Operations Managers	13,501	13,194	-307	-2.27%	0	370	370
Top 10 Fastest Decline								
51-6091	Extruding and Forming Machine Setters, Operators, and Tenders, Synthetic and Glass Fibers	37	21	-16	-43.24%	0	1	1
51-4012	Numerical Tool and Process Control Programmers	65	53	-12	-18.46%	0	1	1
51-4071	Foundry Mold and Coremakers	94	79	-15	-15.96%	0	2	2
51-2021	Coil Winders, Tapers, and Finishers	535	451	-84	-15.70%	0	9	9
51-4035	Milling and Planing Machine Setters, Operators, and Tenders, Metal and Plastic	231	195	-36	-15.58%	0	5	5
51-2023	Electromechanical Equipment Assemblers	143	122	-21	-14.69%	0	3	3
27-2011	Actors	146	125	-21	-14.38%	0	4	4
41-3041	Travel Agents	181	155	-26	-14.36%	0	2	2
51-4034	Lathe and Turning Machine Tool Setters, Operators, and Tenders, Metal and Plastic	608	527	-81	-13.32%	0	12	12
51-7021	Furniture Finishers	275	240	-35	-12.73%	0	6	6

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

Central Arkansas WIA Profile

The Central Arkansas Workforce Investment Area saw a 6.7 percent increase in population, or 30,324 more residents, between 2005 and 2009. The 2009 population of 482,239 made it the second most populated Area. With an increase in population came an increase in the labor force. Between 2005 and 2009, the labor force increased by 4.5 percent, or 10,300 workers. However, there was a decrease of 375 workers between 2008 and 2009. Employment in the Area saw a net increase of 5,900 workers, or 2.7 percent, between 2005 and 2009, which was after a loss of 4,450 workers between 2008 and 2009. In 2009, there were 14,675 unemployed workers, 4,075 more than the previous year, and the unemployment rate rose to 6.1 percent, 1.7 percent higher than the previous year, but the lowest Area unemployment rate in the state.

Job creation, the number of new hires, the number of separations, and the turnover rate all decreased between 2005 and 2009. Between the third quarter of 2008 and the third quarter of 2009, job creation declined by 1,383 jobs, while the number of new hires declined by 8,336. Also between the periods, separations declined by 9,537, and the turnover rate decreased by 1 percent to 10 percent.

Retail Salespersons, with an estimated employment of 2,380, continued to be the largest occupation in the Area in 2009. *Combined Food Preparation and Serving Workers, Including Fast Food* was next with an estimated employment of 2,160. *Registered Nurses, Truck Drivers, Heavy and Tractor-Trailer*, and *Customer Service Representatives* bumped *Laborers and Freight, Stock, and Material Movers, Hand*; *Elementary School Teachers, Except Special Education*; and *Stock Clerks and Order Fillers* out of the 10 largest occupations in the Area.

Industry

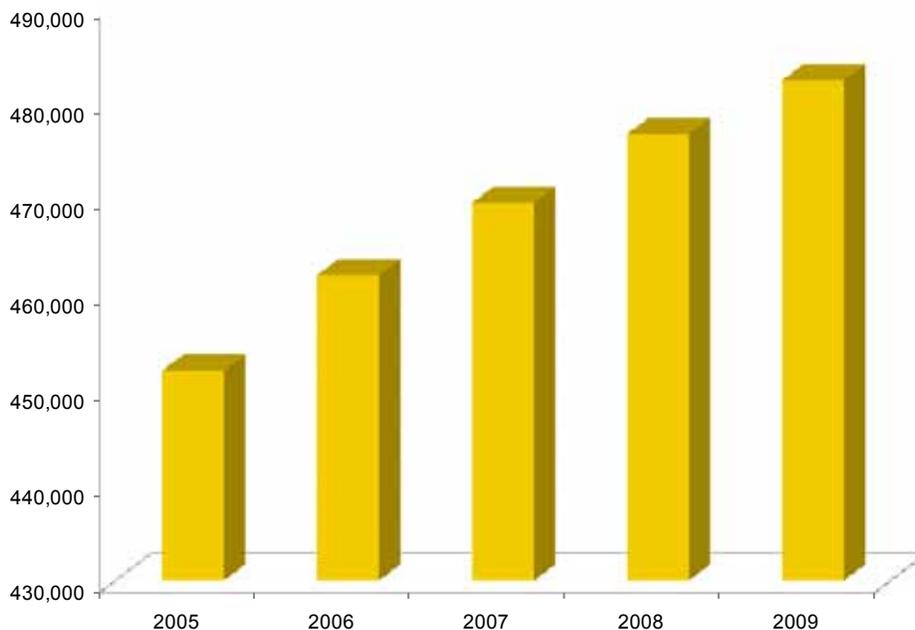
Professional, Scientific, and Technical Services is again expected to see the most growth in the Area. It was estimated to employ 7,434 in 2009. Between 2009 and 2011 it is expected to grow by 771 employees, or 10.4 percent. *Machinery Manufacturing* is anticipated to increase the fastest, growing 37.4 percent, or by 319 workers, during the period for a total of 1,171 workers. *Transportation Equipment Manufacturing* is expected to see the biggest and fastest decline. The estimated employment in 2009 was 870. It is projected that in 2011 it will be only 218, a loss of 652 workers, or 74.9 percent. *Warehousing and Storage* is also projected to see a large and fast decline with a projected loss of 500 workers during the period, bringing the 2011 projected employment to 799.

Occupation

Nursing Aides, Orderlies, and Attendants is projected to see the most growth in the Area with an increase of 5.7 percent, for a total of 2,578 employees in 2011. The fastest growing occupation is anticipated to be *Tool Grinders, Filers, and Sharpeners*, expected to grow from 21 employees to 28 between 2009 and 2011, a 33.3 percent increase. *Truck Drivers, Heavy and Tractor-Trailer* is projected to see the most decline with an expected loss of 173 employees, or 3.5 percent, for a total of 4,717 employees. *Aerospace Engineers* is expected to see the fastest decline, with a loss of 10 employees, or 55.6 percent, for a total of only 8 employees in 2011.

The Area includes a large portion of the Little Rock-North Little Rock-Conway Metropolitan Statistical Area and six counties: Faulkner, Lonoke, Monroe, Prairie, Saline, and Pulaski County, excluding Little Rock.

Population 2005-2009



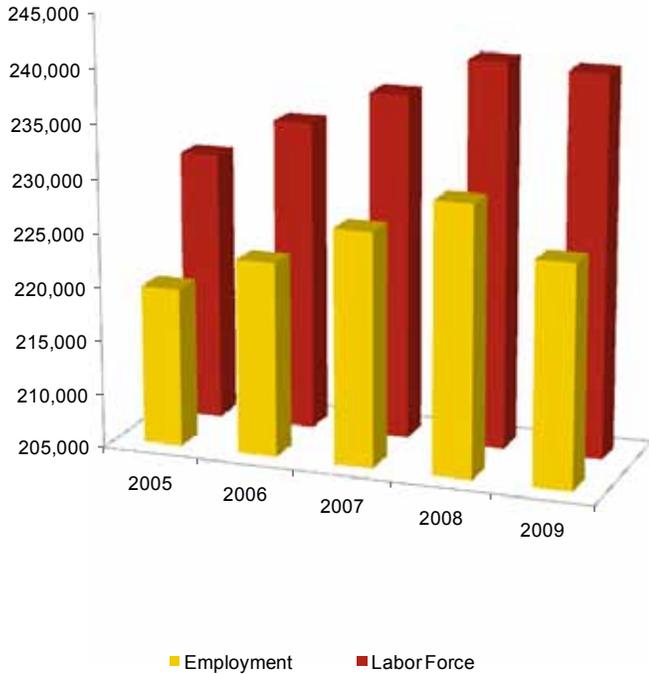
Central Arkansas WIA Population 2005-2009

2005	2006	2007	2008	2009	Percent Change
451,915	461,894	469,435	476,653	482,239	6.7%

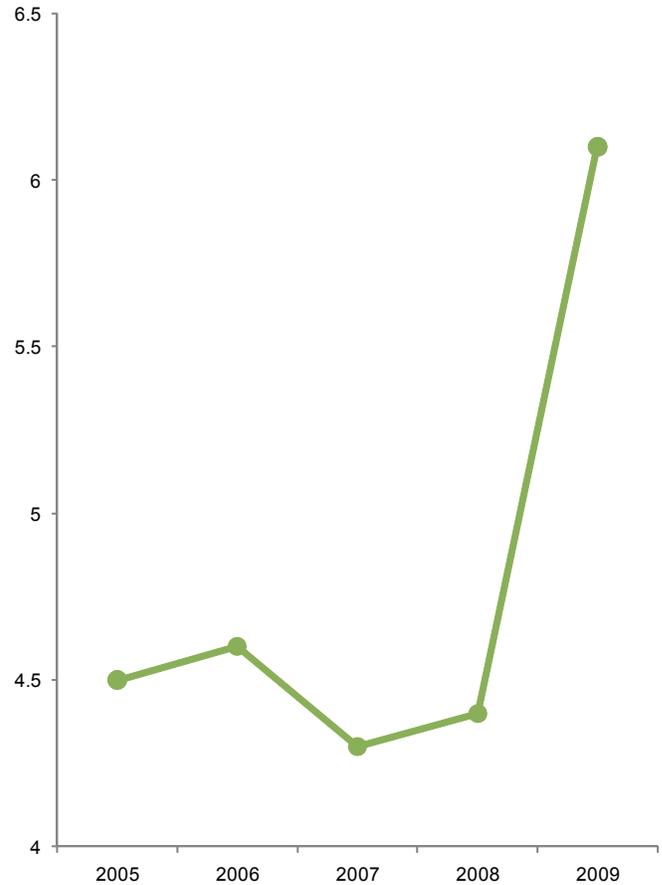
Source: U.S. Census Bureau, Population Estimates Program

Central Arkansas WIA Profile

Labor Force/Employment 2005-2009



Unemployment Rate 2005-2009



Central Arkansas WIA 2005-2009 Labor Force/Employment

Year	2005	2006	2007	2008	2009
Labor Force	230,000	233,700	237,025	240,675	240,300
Employment	219,725	223,025	226,725	230,075	225,625
Unemployment	10,275	10,675	10,300	10,600	14,675
Unemployment Rate	4.5	4.6	4.3	4.4	6.1

Source: Arkansas Department of Workforce Services

Central Arkansas WIA Quarterly Workforce Indicators (All Ownerships)

QWI Quickfacts	2005_3	2006_3	2007_3	2008_3	2009_3
Job Creation	9,080	9,118	8,421	9,016	7,633
New Hires	38,544	39,897	37,735	35,239	26,903
Separations	43,918	44,030	42,773	40,432	30,895
Turnover	11.90%	11.90%	11.70%	11.00%	10.00%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms.

New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)*(full-quarter accessions + full-quarter separations)/employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics

As of 7/16/2010

Central Arkansas WIA 2010 Monthly Unemployment Rate*

Year	Period	Unemployment Rate
2010	January	7.3
2010	February	7.5
2010	March	7.2
2010	April	6.6
2010	May	6.7
2010	June	6.7

*Not Seasonally Adjusted, Not Preliminary

Source: Arkansas Department of Workforce Services

Central Arkansas WIA Wages

Central Arkansas WIA Wages of 10 Largest Occupations

Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Retail Salespersons	2,380	\$23,650	\$15,627	\$27,662
Combined Food Preparation and Serving Workers, Including Fast Food	2,160	\$15,666	\$15,200	\$15,898
Cashiers	1,870	\$17,301	\$15,061	\$18,421
Waiters and Waitresses	1,840	\$16,721	\$14,999	\$17,582
Nursing Aides, Orderlies, and Attendants	1,630	\$20,846	\$17,854	\$22,342
Cooks, Fast Food	1,260	\$15,609	\$15,088	\$15,869
Registered Nurses	1,220	\$67,688	\$43,186	\$79,939
Office Clerks, General	1,190	\$22,110	\$16,417	\$24,956
Truck Drivers, Heavy and Tractor-Trailer	1,160	\$34,458	\$25,138	\$39,118
Customer Service Representatives	1,130	\$36,056	\$22,930	\$42,619

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Central Arkansas WIA Occupations Paying the Most

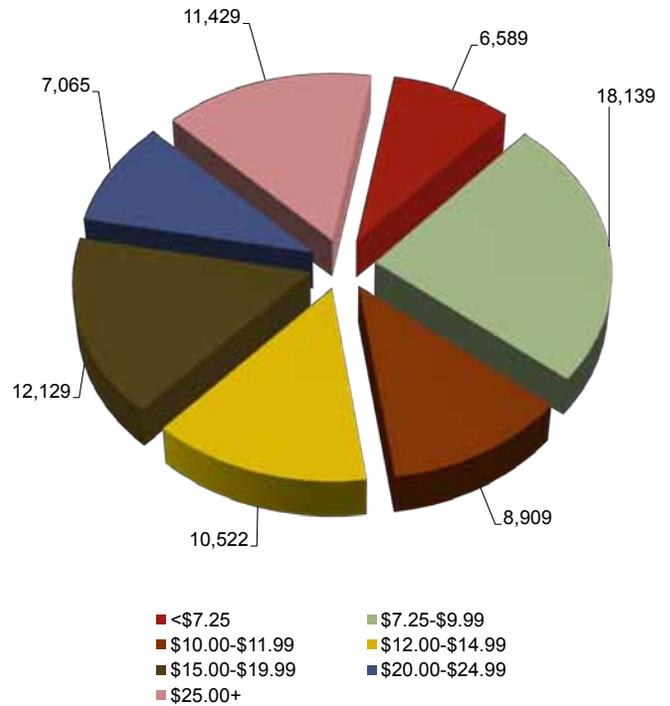
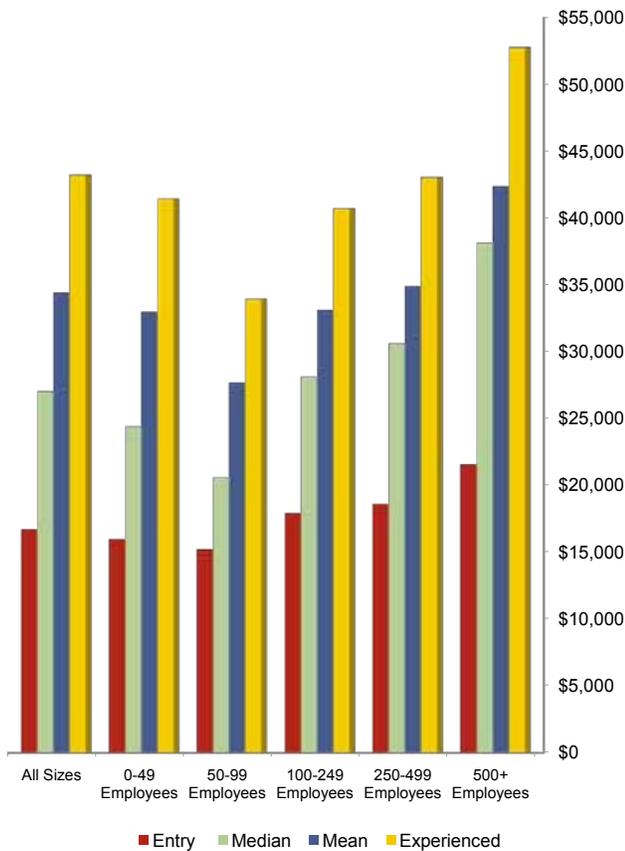
Occupation	Average Annual Salary
Family and General Practitioners	\$204,411
Chief Executives	\$138,167
Lawyers	\$118,171
Sales Managers	\$114,099
Computer and Information Systems Managers	\$111,846
Marketing Managers	\$107,235
Engineering Managers	\$105,297
Computer Hardware Engineers	\$90,235
Pharmacists	\$86,460
Sales Representatives, Wholesale and Manufacturing, Technical and Scientific Products	\$84,766
General and Operations Managers	\$84,437
Civil Engineers	\$80,929
Occupational Therapists	\$79,622
Physical Therapists	\$77,817
Education Administrators, Postsecondary	\$76,091
Education Administrators, Elementary and Secondary School	\$75,640
Transportation, Storage, and Distribution Managers	\$75,240
Speech-Language Pathologists	\$75,180
Industrial Production Managers	\$74,535
Mechanical Engineers	\$74,261
Network Systems and Data Communications Analysts	\$72,812
Industrial Engineers	\$70,081
Registered Nurses	\$67,688
Financial Managers	\$67,567
Medical and Health Services Managers	\$67,114

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Central Arkansas WIA Wages

Wage Estimates by Employer Size

Number of Employees by Hourly Wage Rate



Central Arkansas WIA Wage Estimates by Employer Size

Type of Wage	All Sizes	0-49 Employees	50-99 Employees	100-249 Employees	250-499 Employees	500+ Employees
Mean	\$34,414	\$32,998	\$27,714	\$33,133	\$34,928	\$42,402
Median	\$27,035	\$24,422	\$20,605	\$28,141	\$30,653	\$38,159
Entry	\$16,735	\$16,000	\$15,221	\$17,922	\$18,630	\$21,597
Experienced	\$43,254	\$41,497	\$33,960	\$40,738	\$43,077	\$52,804

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Central Arkansas WIA Number of Employees by Hourly Wage Rate

Total	<\$7.25	\$7.25-\$9.99	\$10.00-\$11.99	\$12.00-\$14.99	\$15.00-\$19.99	\$20.00-\$24.99	\$25.00+
74,782	6,589	18,139	8,909	10,522	12,129	7,065	11,429

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Central Arkansas WIA Industry

NAICS Code	NAICS Title	Employment		Net Growth	Percent Growth
		2009 Estimated	2011 Projected		
Top 10 Growth					
541000	Professional, Scientific, and Technical Services	7,434	8,205	771	10.37%
611000	Educational Services	13,449	13,858	409	3.04%
722000	Food Services and Drinking Places	12,646	13,015	369	2.92%
333000	Machinery Manufacturing	852	1,171	319	37.44%
452000	General Merchandise Stores	5,878	6,196	318	5.41%
623000	Nursing and Residential Care Facilities	4,624	4,922	298	6.44%
561000	Administrative and Support Services	6,271	6,527	256	4.08%
624000	Social Assistance	5,025	5,216	191	3.80%
929200	State Government, Excluding Education and Hospitals	4,472	4,662	190	4.25%
621000	Ambulatory Health Care Services	4,448	4,611	163	3.66%
Top 10 Fastest Growth					
333000	Machinery Manufacturing	852	1,171	319	37.44%
213000	Support Activities for Mining	856	985	129	15.07%
562000	Waste Management and Remediation Services	238	270	32	13.45%
486000	Pipeline Transportation	75	83	8	10.67%
541000	Professional, Scientific, and Technical Services	7,434	8,205	771	10.37%
518000	Internet Service Providers, Web Search Portals, and Data Processing Services	252	272	20	7.94%
551000	Management of Companies and Enterprises	871	936	65	7.46%
623000	Nursing and Residential Care Facilities	4,624	4,922	298	6.44%
452000	General Merchandise Stores	5,878	6,196	318	5.41%
221000	Utilities	456	479	23	5.04%
Top 10 Decline					
336000	Transportation Equipment Manufacturing	870	218	-652	-74.94%
493000	Warehousing and Storage	1,299	799	-500	-38.49%
337000	Furniture and Related Product Manufacturing	1,295	1,071	-224	-17.30%
484000	Truck Transportation	3,699	3,533	-166	-4.49%
447000	Gasoline Stations	1,831	1,670	-161	-8.79%
332000	Fabricated Metal Product Manufacturing	2,308	2,150	-158	-6.85%
423000	Merchant Wholesalers, Durable Goods	4,387	4,260	-127	-2.89%
424000	Merchant Wholesalers, Nondurable Goods	2,143	2,019	-124	-5.79%
238000	Specialty Trade Contractors	6,630	6,531	-99	-1.49%
327000	Nonmetallic Mineral Product Manufacturing	487	400	-87	-17.86%
Top 10 Fastest Decline					
336000	Transportation Equipment Manufacturing	870	218	-652	-74.94%
493000	Warehousing and Storage	1,299	799	-500	-38.49%
327000	Nonmetallic Mineral Product Manufacturing	487	400	-87	-17.86%
337000	Furniture and Related Product Manufacturing	1,295	1,071	-224	-17.30%
454000	Nonstore Retailers	181	157	-24	-13.26%
321000	Wood Product Manufacturing	435	384	-51	-11.72%
323000	Printing and Related Support Activities	623	561	-62	-9.95%
339000	Miscellaneous Manufacturing	135	123	-12	-8.89%
447000	Gasoline Stations	1,831	1,670	-161	-8.79%
488000	Support Activities for Transportation	283	260	-23	-8.13%

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

Central Arkansas WIA Occupations

SOC Code	SOC Title	Employment		Growth		Annual Openings		
		2009 Estimated	2011 Projected	Net	Percent	Growth	Replacement	Total
Top 10 Growth								
31-1012	Nursing Aides, Orderlies, and Attendants	2,438	2,578	140	5.74%	70	20	90
35-3021	Combined Food Preparation and Serving Workers, Including Fast Food	3,033	3,146	113	3.73%	57	53	110
35-3031	Waiters and Waitresses	3,053	3,126	73	2.39%	37	179	216
29-1111	Registered Nurses	2,463	2,535	72	2.92%	36	35	71
43-4051	Customer Service Representatives	2,282	2,345	63	2.76%	32	71	103
43-9061	Office Clerks, General	2,449	2,506	57	2.33%	29	32	61
13-2011	Accountants and Auditors	990	1,045	55	5.56%	28	15	43
25-2021	Elementary School Teachers, Except Special Education	1,477	1,532	55	3.72%	28	31	59
29-2061	Licensed Practical and Licensed Vocational Nurses	998	1,043	45	4.51%	23	31	54
15-1021	Computer Programmers	756	800	44	5.82%	22	14	36
Top 10 Fastest Growth								
51-4194	Tool Grinders, Filers, and Sharpeners	21	28	7	33.33%	4	1	5
47-5012	Rotary Drill Operators, Oil and Gas	184	213	29	15.76%	15	3	18
47-5011	Derrick Operators, Oil and Gas	176	203	27	15.34%	14	3	17
19-2041	Environmental Scientists and Specialists, Including Health	82	92	10	12.20%	5	2	7
17-3031	Surveying and Mapping Technicians	111	121	10	9.01%	5	2	7
17-2051	Civil Engineers	307	331	24	7.82%	12	5	17
13-2082	Tax Preparers	81	86	5	6.17%	3	1	4
31-2021	Physical Therapist Assistants	85	90	5	5.88%	3	1	4
15-1021	Computer Programmers	756	800	44	5.82%	22	14	36
31-1012	Nursing Aides, Orderlies, and Attendants	2,438	2,578	140	5.74%	70	20	90
Top 10 Decline								
53-3032	Truck Drivers, Heavy and Tractor-Trailer	4,890	4,717	-173	-3.54%	0	80	80
11-9012	Farmers and Ranchers	5,836	5,686	-150	-2.57%	0	36	36
53-7064	Packers and Packagers, Hand	1,020	871	-149	-14.61%	0	16	16
53-7062	Laborers and Freight, Stock, and Material Movers, Hand	2,725	2,598	-127	-4.66%	0	92	92
47-2031	Carpenters	1,462	1,365	-97	-6.63%	0	15	15
51-9061	Inspectors, Testers, Sorters, Samplers, and Weighers	427	350	-77	-18.03%	0	8	8
43-5081	Stock Clerks and Order Fillers	2,621	2,545	-76	-2.90%	0	63	63
51-9198	Helpers--Production Workers	748	676	-72	-9.63%	0	16	16
51-6031	Sewing Machine Operators	142	75	-67	-47.18%	0	1	1
51-2092	Team Assemblers	1,535	1,477	-58	-3.78%	0	34	34
Top 10 Fastest Decline								
17-2011	Aerospace Engineers	18	8	-10	-55.56%	0	1	1
51-6031	Sewing Machine Operators	142	75	-67	-47.18%	0	1	1
51-7011	Cabinetmakers and Bench Carpenters	143	111	-32	-22.38%	0	3	3
53-7011	Conveyor Operators and Tenders	126	98	-28	-22.22%	0	4	4
53-7063	Machine Feeders and Offbearers	157	124	-33	-21.02%	0	3	3
17-2112	Industrial Engineers	120	96	-24	-20.00%	0	3	3
49-3011	Aircraft Mechanics and Service Technicians	136	109	-27	-19.85%	0	3	3
51-9061	Inspectors, Testers, Sorters, Samplers, and Weighers	427	350	-77	-18.03%	0	8	8
53-7064	Packers and Packagers, Hand	1,020	871	-149	-14.61%	0	16	16
51-7042	Woodworking Machine Setters, Operators, and Tenders, Except Sawing	112	97	-15	-13.39%	0	3	3

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

City of Little Rock WIA Profile

The City of Little Rock Workforce Investment Area, home to 191,930 people in 2009, added 6,054 residents to the population between 2005 and 2009. The labor force and unemployment rate increased between 2005 and 2009, while employment decreased. The labor force decreased by only 50 workers between 2008 and 2009, but employment decreased by 1,725 workers, or 1.8 percent. Unemployment increased 36 percent between 2008 and 2009 to 6,325, which is 1,675 more than the previous year. The unemployment rate increased 1.7 percent during the period to include 6.4 percent of the labor force in 2009.

Job creation, the number of new hires, the number of separations, and the turnover rate all decreased between 2005 and 2009. In the third quarter of 2009, there were 1,489 less new jobs created than in the third quarter of 2008. The number of new hires declined by 7,590, or 24.5 percent, when the third quarters of 2008 and 2009 are compared. The number of separations declined by 4,431 between the periods, and the turnover rate decreased to 8.5 percent in the third quarter of 2009, a tie for the lowest turnover rate of the Areas.

Not much change occurred in the 10 largest occupations in the Area between 2008 and 2009. *Retail Salespersons* was again the largest occupation with an estimated employment of 8,130. *Registered Nurses* was again the second largest with 7,690 estimated employees. *First-Line Supervisors/Managers of Office and Administrative Support Workers* bumped *Waiters and Waitresses* out of the top 10 largest occupations.

Industry

Hospitals is expected to see the most growth between 2009

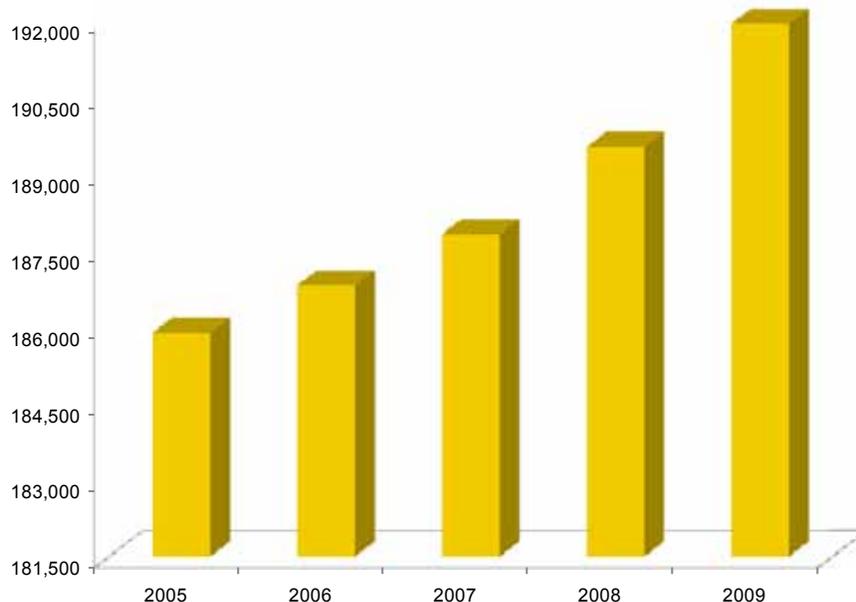
and 2011. It is anticipated to add 1,018 employees for a total of 18,576 in 2011, a 5.8 percent increase. *Machinery Manufacturing* is again expected to grow the fastest, going from 1,089 in 2009 to 1,407 in 2011, a 29.2 percent increase. Like in the previous year, *Credit Intermediation and Related Activities* is forecasted to see the most decline during the period. It is projected to decrease by 6.6 percent, or 179 employees, for a total of 2,546 employees. *Plastics and Rubber Products Manufacturing* is projected to decline the fastest, losing 101 employees, or 22.6 percent, during the period for a total of 346 employees.

Occupations

Registered Nurses is anticipated to see the most growth between 2009 and 2011, increasing by 340 employees for a total of 5,990. *Tool and Die Makers* is forecasted to see the fastest growth, going from 85 employees in 2009 to 107 in 2011, a 25.9 percent increase. *Laborers and Freight, Stock, and Material Movers, Hand* is projected to see the most decline during the period, losing 143 employees for a total of 3,104. *Packers and Packagers, Hand* is projected to be right behind, losing 142 employees, or 21.7 percent, leaving 512 employees. *Conveyor Operators and Tenders* is expected to see the fastest decline, losing 26 workers, or 42.6 percent, during the period, for a total of only 35 employees. *Machine Feeders and Offbearers* is also expected to decline quickly, losing 20 workers, or 32.3 percent, during the period, leaving 42 employees in 2011.

The Area is the county seat of Pulaski County and includes part of the Little Rock-North Little Rock-Conway Metropolitan Statistical Area.

Population 2005-2009

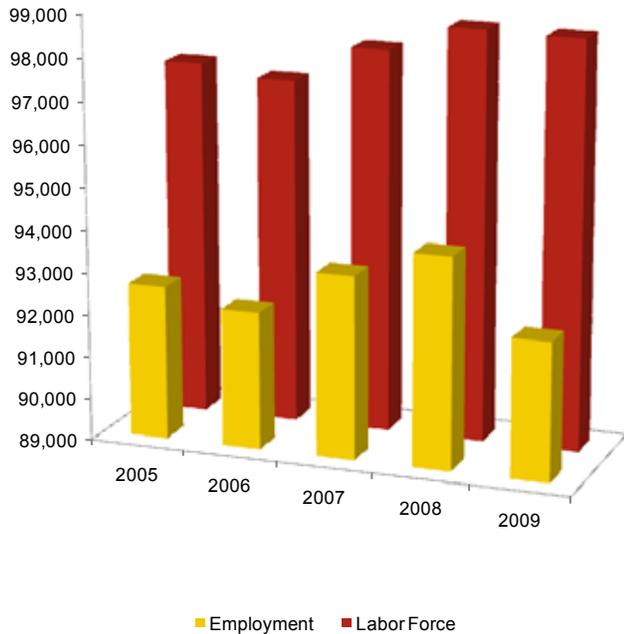


City of Little Rock WIA Population 2005-2009					
2005	2006	2007	2008	2009	Percent Change
185,876	186,808	187,806	189,515	191,930	3.3%

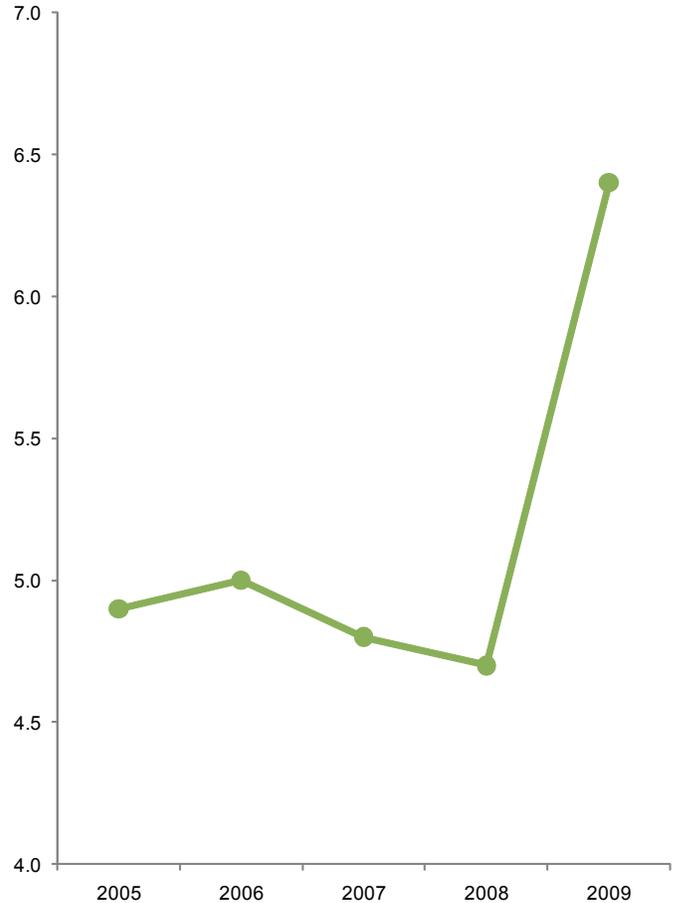
Source: U.S. Census Bureau, Population Estimates Program

City of Little Rock WIA Profile

Labor Force/Employment 2005-2009



Unemployment Rate 2005-2009



City of Little Rock WIA 2005-2009 Labor Force/Employment

Year	2005	2006	2007	2008	2009
Labor Force	97,400	97,150	98,025	98,650	98,600
Employment	92,625	92,250	93,325	94,000	92,275
Unemployment	4,775	4,900	4,700	4,650	6,325
Unemployment Rate	4.9	5.0	4.8	4.7	6.4

Source: Arkansas Department of Workforce Services

City of Little Rock WIA Quarterly Workforce Indicators (All Ownerships)

QWI Quickfacts	2005_3	2006_3	2007_3	2008_3	2009_3
Job Creation	6,881	6,522	7,130	7,725	6,236
New Hires	34,545	32,602	32,716	31,022	23,432
Separations	39,283	38,810	36,434	35,705	31,274
Turnover	9.50%	9.60%	8.90%	8.60%	8.50%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms.

New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)*(full-quarter accessions + full-quarter separations)/employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics
As of 7/16/2010

City of Little Rock WIA 2010 Monthly Unemployment Rate*

Year	Period	Unemployment Rate
2010	January	7.6
2010	February	7.6
2010	March	7.3
2010	April	6.8
2010	May	6.9
2010	June	7.0

*Not Seasonally Adjusted, Not Preliminary

Source: Arkansas Department of Workforce Services

City of Little Rock WIA Wages

City of Little Rock WIA Wages of 10 Largest Occupations

Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Retail Salespersons	8,130	\$22,429	\$14,858	\$26,214
Registered Nurses	7,690	\$62,584	\$44,747	\$71,503
Customer Service Representatives	6,190	\$29,215	\$20,139	\$33,753
Truck Drivers, Heavy and Tractor-Trailer	5,560	\$36,674	\$25,416	\$42,302
Laborers and Freight, Stock, and Material Movers, Hand	5,030	\$21,658	\$16,697	\$24,138
Cashiers	4,780	\$17,597	\$14,988	\$18,902
Office Clerks, General	4,650	\$22,926	\$16,607	\$26,085
Bookkeeping, Accounting, and Auditing Clerks	4,360	\$31,383	\$22,369	\$35,890
Janitors and Cleaners, Except Maids and Housekeeping Cleaners	3,930	\$19,394	\$15,397	\$21,392
First-Line Supervisors/Managers of Office and Administrative Support Workers	3,880	\$42,836	\$28,635	\$49,936

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

City of Little Rock WIA Occupations Paying the Most

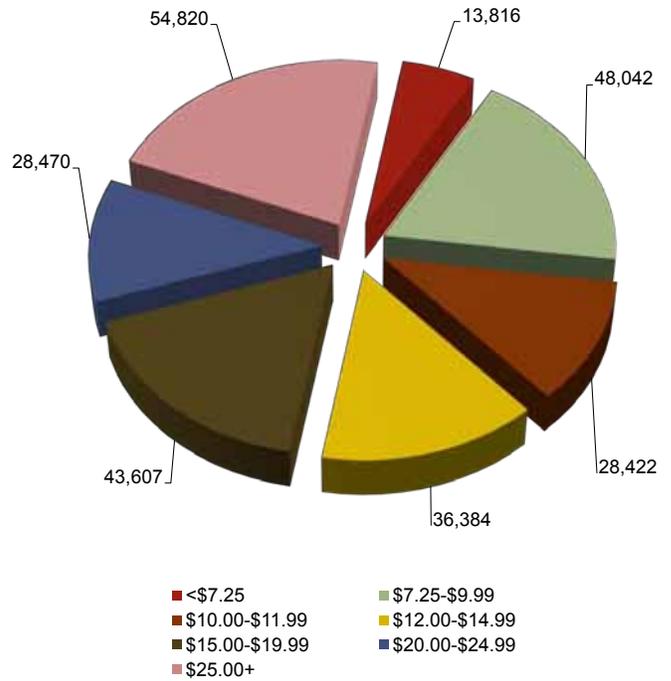
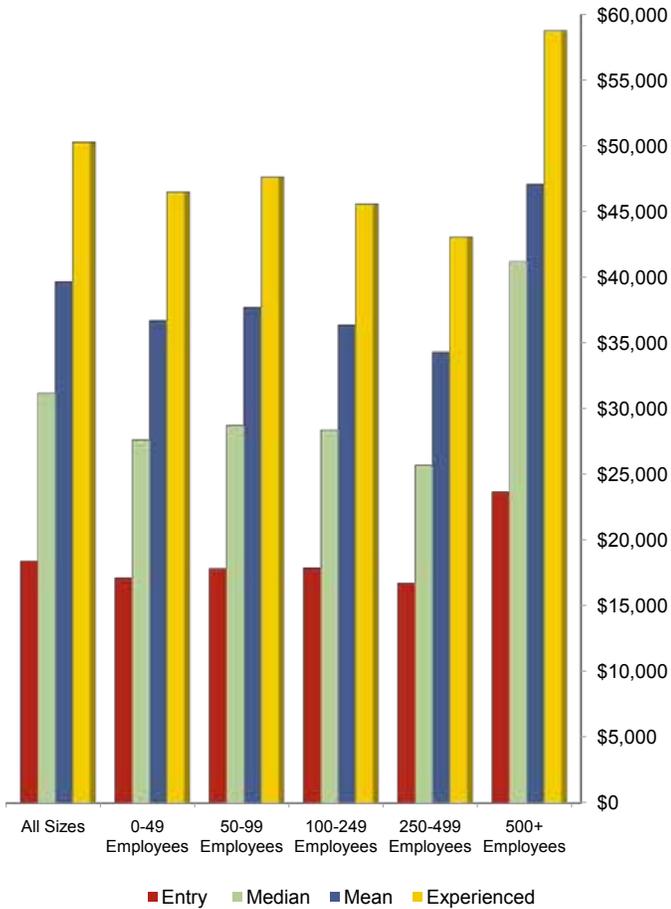
Occupation	Average Annual Salary
Surgeons	\$224,659
Podiatrists	\$184,079
Dentists, General	\$179,492
Chief Executives	\$171,330
Family and General Practitioners	\$165,661
Psychiatrists	\$164,050
Education Administrators, Postsecondary	\$118,962
Lawyers	\$110,079
Engineering Managers	\$105,908
General and Operations Managers	\$102,914
Sales Managers	\$101,394
Computer Science Teachers, Postsecondary	\$99,577
Computer and Information Systems Managers	\$99,464
Pharmacists	\$97,823
Chiropractors	\$93,231
Natural Sciences Managers	\$92,442
Marketing Managers	\$92,087
Chemical Engineers	\$91,529
Personal Financial Advisors	\$88,412
Financial Managers	\$88,013
Computer Hardware Engineers	\$85,179
Compensation and Benefits Managers	\$85,102
Interpreters and Translators	\$83,796
Securities, Commodities, and Financial Services Sales Agents	\$83,717
Business Teachers, Postsecondary	\$83,311

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

City of Little Rock WIA Wages

Wage Estimates by Employer Size

Number of Employees by Hourly Wage Rate



City of Little Rock WIA Wage Estimates by Employer Size

Type of Wage	All Sizes	0-49 Employees	50-99 Employees	100-249 Employees	250-499 Employees	500+ Employees
Mean	\$39,708	\$36,742	\$37,744	\$36,389	\$34,353	\$47,107
Median	\$31,222	\$27,664	\$28,783	\$28,440	\$25,727	\$41,232
Entry	\$18,449	\$17,159	\$17,859	\$17,905	\$16,788	\$23,702
Experienced	\$50,337	\$46,533	\$47,687	\$45,631	\$43,135	\$58,810

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

City of Little Rock WIA Number of Employees by Hourly Wage Rate

Total	<\$7.25	\$7.25-\$9.99	\$10.00-\$11.99	\$12.00-\$14.99	\$15.00-\$19.99	\$20.00-\$24.99	\$25.00+
253,561	13,816	48,042	28,422	36,384	43,607	28,470	54,820

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

City of Little Rock WIA Industry

NAICS Code	NAICS Title	Employment		Net Growth	Percent Growth
		2009 Estimated	2011 Projected		
Top 10 Growth					
622000	Hospitals	17,558	18,576	1,018	5.80%
929200	State Government, Excluding Education and Hospitals	13,351	13,901	550	4.12%
561000	Administrative and Support Services	10,743	11,257	514	4.78%
722000	Food Services and Drinking Places	10,289	10,669	380	3.69%
621000	Ambulatory Health Care Services	8,302	8,654	352	4.24%
611000	Educational Services	12,940	13,262	322	2.49%
333000	Machinery Manufacturing	1,089	1,407	318	29.20%
541000	Professional, Scientific, and Technical Services	9,315	9,547	232	2.49%
624000	Social Assistance	4,063	4,234	171	4.21%
452000	General Merchandise Stores	2,703	2,864	161	5.96%
Top 10 Fastest Growth					
333000	Machinery Manufacturing	1,089	1,407	318	29.20%
485000	Transit and Ground Passenger Transport	399	470	71	17.79%
321000	Wood Product Manufacturing	178	194	16	8.99%
452000	General Merchandise Stores	2,703	2,864	161	5.96%
622000	Hospitals	17,558	18,576	1,018	5.80%
561000	Administrative and Support Services	10,743	11,257	514	4.78%
621000	Ambulatory Health Care Services	8,302	8,654	352	4.24%
624000	Social Assistance	4,063	4,234	171	4.21%
929200	State Government, Excluding Education and Hospitals	13,351	13,901	550	4.12%
722000	Food Services and Drinking Places	10,289	10,669	380	3.69%
Top 10 Decline					
522000	Credit Intermediation and Related Activities	2,725	2,546	-179	-6.57%
445000	Food and Beverage Stores	2,054	1,909	-145	-7.06%
326000	Plastics and Rubber Products Manufacturing	447	346	-101	-22.60%
484000	Truck Transportation	1,629	1,541	-88	-5.40%
491100	Postal Service	1,187	1,116	-71	-5.98%
423000	Merchant Wholesalers, Durable Goods	4,680	4,617	-63	-1.35%
919999	Federal, Excluding Post Office	3,425	3,362	-63	-1.84%
441000	Motor Vehicle and Parts Dealers	1,708	1,649	-59	-3.45%
236000	Construction of Buildings	1,708	1,652	-56	-3.28%
238000	Specialty Trade Contractors	2,605	2,555	-50	-1.92%
Top 10 Fastest Decline					
326000	Plastics and Rubber Products Manufacturing	447	346	-101	-22.60%
327000	Nonmetallic Mineral Product Manufacturing	151	131	-20	-13.25%
443000	Electronics and Appliance Stores	476	431	-45	-9.45%
447000	Gasoline Stations	549	501	-48	-8.74%
445000	Food and Beverage Stores	2,054	1,909	-145	-7.06%
522000	Credit Intermediation and Related Activities	2,725	2,546	-179	-6.57%
491100	Postal Service	1,187	1,116	-71	-5.98%
339000	Miscellaneous Manufacturing	237	223	-14	-5.91%
484000	Truck Transportation	1,629	1,541	-88	-5.40%
453000	Miscellaneous Store Retailers	968	928	-40	-4.13%

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

City of Little Rock WIA Occupations

SOC Code	SOC Title	Employment		Growth		Annual Openings		
		2009 Estimated	2011 Projected	Net	Percent	Growth	Replacement Total	
Top 10 Growth								
29-1111	Registered Nurses	5,650	5,990	340	6.02%	170	81	251
35-3021	Combined Food Preparation and Serving Workers, Including Fast Food	2,567	2,684	117	4.56%	59	45	104
43-4051	Customer Service Representatives	4,382	4,495	113	2.58%	57	135	192
31-1012	Nursing Aides, Orderlies, and Attendants	2,441	2,547	106	4.34%	53	20	73
39-9021	Personal and Home Care Aides	1,872	1,974	102	5.45%	51	20	71
43-6011	Executive Secretaries and Administrative Assistants	2,772	2,849	77	2.78%	39	38	77
35-3031	Waiters and Waitresses	2,525	2,601	76	3.01%	38	148	186
51-2092	Team Assemblers	880	947	67	7.61%	34	20	54
29-2061	Licensed Practical and Licensed Vocational Nurses	1,564	1,627	63	4.03%	32	49	81
13-2011	Accountants and Auditors	1,947	2,006	59	3.03%	30	30	60
Top 10 Fastest Growth								
51-4111	Tool and Die Makers	85	107	22	25.88%	11	1	12
53-3041	Taxi Drivers and Chauffeurs	259	293	34	13.13%	17	4	21
51-9121	Coating, Painting, and Spraying Machine Setters, Operators, and Tenders	46	51	5	10.87%	3	1	4
29-2033	Nuclear Medicine Technologists	58	63	5	8.62%	3	1	4
49-9062	Medical Equipment Repairers	93	101	8	8.60%	4	3	7
19-1042	Medical Scientists, Except Epidemiologists	226	245	19	8.41%	10	4	14
51-4121	Welders, Cutters, Solderers, and Brazers	379	409	30	7.92%	15	12	27
51-2092	Team Assemblers	880	947	67	7.61%	34	20	54
29-1126	Respiratory Therapists	327	350	23	7.03%	12	5	17
29-2055	Surgical Technologists	303	324	21	6.93%	11	7	18
25-3021	Self-Enrichment Education Teachers	231	247	16	6.93%	8	4	12
Top 10 Decline								
53-7062	Laborers and Freight, Stock, and Material Movers, Hand	3,247	3,104	-143	-4.40%	0	110	110
53-7064	Packers and Packagers, Hand	654	512	-142	-21.71%	0	10	10
43-5081	Stock Clerks and Order Fillers	1,994	1,887	-107	-5.37%	0	48	48
53-3032	Truck Drivers, Heavy and Tractor-Trailer	2,601	2,511	-90	-3.46%	0	43	43
47-2031	Carpenters	1,080	1,028	-52	-4.81%	0	11	11
43-3071	Tellers	744	698	-46	-6.18%	0	35	35
41-2011	Cashiers	2,573	2,529	-44	-1.71%	0	153	153
43-5053	Postal Service Mail Sorters, Processors, and Processing Machine Operators	379	343	-36	-9.50%	0	3	3
43-5071	Shipping, Receiving, and Traffic Clerks	719	685	-34	-4.73%	0	18	18
41-4012	Sales Representatives, Wholesale and Manufacturing, Except Technical and Scientific Products	1,875	1,843	-32	-1.71%	0	41	41
Top 10 Fastest Decline								
53-7011	Conveyor Operators and Tenders	61	35	-26	-42.62%	0	2	2
53-7063	Machine Feeders and Offbearers	62	42	-20	-32.26%	0	1	1
43-5011	Cargo and Freight Agents	88	65	-23	-26.14%	0	2	2
53-7064	Packers and Packagers, Hand	654	512	-142	-21.71%	0	10	10
43-4181	Reservation and Transportation Ticket Agents and Travel Clerks	52	41	-11	-21.15%	0	1	1
43-5111	Weighers, Measurers, Checkers, and Samplers, Recordkeeping	59	48	-11	-18.64%	0	2	2
27-2011	Actors	42	36	-6	-14.29%	0	1	1
51-9122	Painters, Transportation Equipment	190	165	-25	-13.16%	0	5	5
51-4033	Grinding, Lapping, Polishing, and Buffing Machine Tool Setters, Operators, and Tenders, Metal and Plastic	57	50	-7	-12.28%	0	1	1
43-5053	Postal Service Mail Sorters, Processors, and Processing Machine Operators	379	343	-36	-9.50%	0	3	3

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

Eastern Arkansas WIA Profile

The Eastern Arkansas Workforce Investment Area, with a population of 129,061 in 2009, saw a loss of 3,585 residents between 2005 and 2009, one of only three Areas seeing a decrease. Despite the decrease in population, the labor force increased by 150 workers between 2005 and 2009. Between 2008 and 2009, the labor force decreased by 275 workers to 53,925. During the same period, employment decreased by 1,225 employees, or 2.4 percent, and unemployment increased by 950 employees, or 23.2 percent. The unemployment rate increased by 1.8 percent to 9.4 percent in 2009.

This Area saw a decrease in job creation, new hires, separations, and turnover rates between the third quarters of 2005 and 2009. New hires and separations saw significant declines between the periods with 15.3 percent and 19.6 percent respectively. Between the third quarter of 2008 and the third quarter of 2009, new hires declined by 352 workers, or 4.9 percent, and separations declined by 554, or 6.4 percent. Job creation increased by 490 new jobs, or 25.1 percent, between the third quarter of 2008 and the third quarter of 2009, while the turnover rate increased to 10.2 percent, the highest in the state.

There was not much change in the 10 largest occupations in the Area between 2008 and 2009. *Truck Drivers, Heavy and Tractor-Trailer* continued to be the largest occupation with an estimated employment of 1,410. *Cashiers* was the second largest with 1,380 estimated employees. *Personal and Home Care Aides and Combined Food Preparation and Serving Workers, Including Fast Food* knocked *Secretaries, Except Legal, Medical, and Executive* and *Bookkeeping, Accounting, and Auditing Clerks* out of the top 10.

Industry

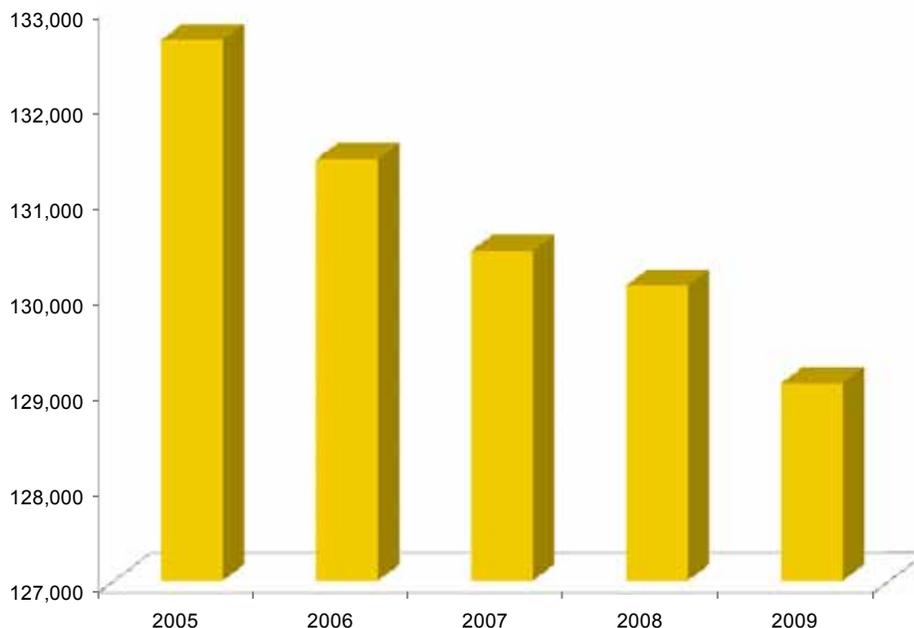
Federal Government, Excluding Post Office is expected to see the largest growth, increasing 29.7 percent between 2009 and 2011. It is projected to add 200 employees during the period, for a total of 873 employees. *Transit and Ground Passenger Transport* is expected to see the fastest growth, adding 26 employees during the period, a 36.6 percent growth, for a total of 97 employees in 2011. *Gasoline Stations* is likely to see the largest decline, expecting to lose 86 workers between 2009 and 2011, bringing the expected employment in 2011 down to 896. *Private Households* is forecasted to be the fastest declining industry, expected to lose 13 employees, or 18.8 percent, during the period, bringing the 2011 projected employment down to 56. *Chemical Manufacturing*, which was expected to see the fastest growth between 2008 and 2010, is expected to see the fifth fastest decline of all industries in the Area between 2009 and 2011.

Occupations

Correctional Officers and Jailers is expected to see the most growth between 2009 and 2011, adding 89 employees during the period for a total of 861 employees. *Shoe and Leather Workers and Repairers* is thought to be the occupation that will grow the fastest, with a 116.7 percent growth anticipated, and employment jumping from 18 to 39 between 2009 and 2011. Expected to see the most and fastest decline is *Team Assemblers*, projected to lose 59 workers, or 16.4 percent, during the period for a total of 301 employees.

The Area includes five counties: Crittenden, Cross, Lee, Phillips, and Saint Francis. With Tennessee bordering to the east, Crittenden County is part of the Memphis Metropolitan Statistical Area.

Population 2005-2009



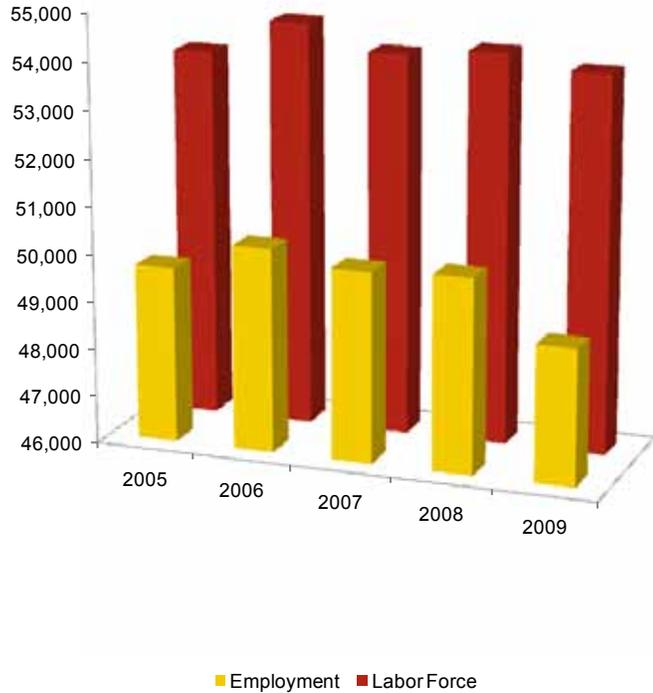
Eastern Arkansas WIA Population 2005-2009

2005	2006	2007	2008	2009	Percent Change
132,646	131,402	130,444	130,083	129,061	-2.7%

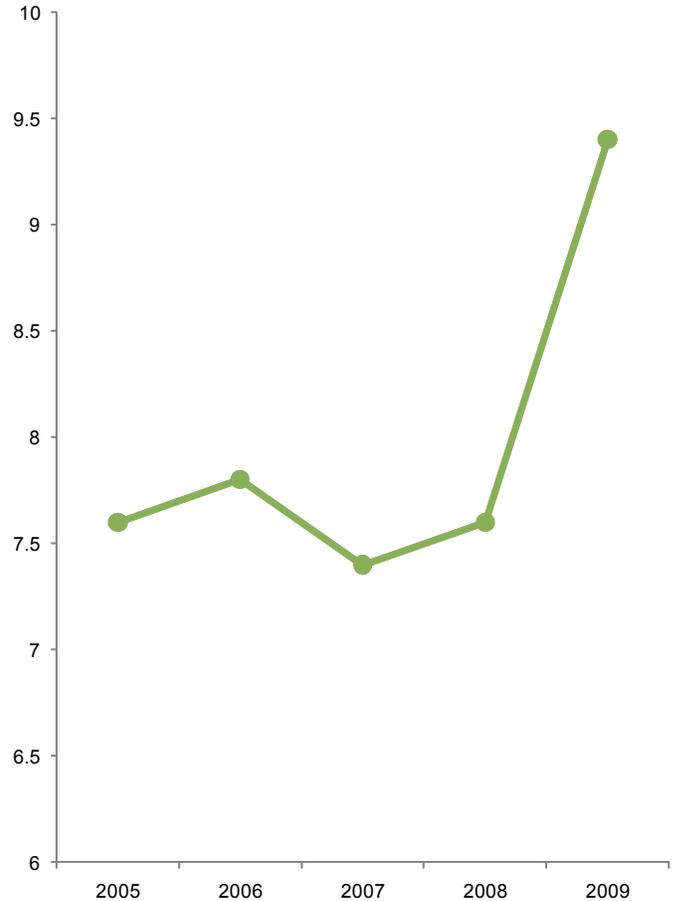
Source: U.S. Census Bureau, Population Estimates Program

Eastern Arkansas WIA Profile

Labor Force/Employment 2005-2009



Unemployment Rate 2005-2009



Eastern Arkansas WIA 2005-2009 Labor Force/Employment

Year	2005	2006	2007	2008	2009
Labor Force	53,775	54,525	54,025	54,200	53,925
Employment	49,700	50,300	50,025	50,100	48,875
Unemployment	4,075	4,225	4,000	4,100	5,050
Unemployment Rate	7.6	7.8	7.4	7.6	9.4

Source: Arkansas Department of Workforce Services

Eastern Arkansas WIA 2010 Monthly Unemployment Rate*

Year	Period	Unemployment Rate
2010	January	10.8
2010	February	10.5
2010	March	9.9
2010	April	10.4
2010	May	9.6
2010	June	9.5

*Not Seasonally Adjusted, Not Preliminary

Source: Arkansas Department of Workforce Services

Eastern Arkansas WIA Quarterly Workforce Indicators (All Ownerships)

QWI Quickfacts	2005_3	2006_3	2007_3	2008_3	2009_3
Job Creation	2,665	2,451	2,294	1,949	2,439
New Hires	8,124	8,285	8,384	7,231	6,879
Separations	10,035	9,170	9,430	8,621	8,067
Turnover	11.20%	10.70%	10.80%	10.10%	10.20%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms.

New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)*(full-quarter accessions + full-quarter separations)/employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics

As of 7/16/2010

Eastern Arkansas WIA Wages

Eastern Arkansas WIA Wages of 10 Largest Occupations

Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Truck Drivers, Heavy and Tractor-Trailer	1,410	\$35,120	\$23,149	\$41,106
Cashiers	1,380	\$16,595	\$14,990	\$17,398
Laborers and Freight, Stock, and Material Movers, Hand	1,310	\$19,203	\$16,007	\$20,801
Retail Salespersons	920	\$22,757	\$16,117	\$26,078
Personal and Home Care Aides	870	\$16,293	\$15,358	\$16,760
Combined Food Preparation and Serving Workers, Including Fast Food	800	\$15,999	\$15,685	\$16,156
Office Clerks, General	800	\$21,708	\$16,331	\$24,396
Elementary School Teachers, Except Special Education	720	\$43,132	\$36,147	\$46,624
Nursing Aides, Orderlies, and Attendants	650	\$17,865	\$15,938	\$18,829
Correctional Officers and Jailers	650	\$38,032	\$28,024	\$43,036

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Eastern Arkansas WIA Occupations Paying the Most

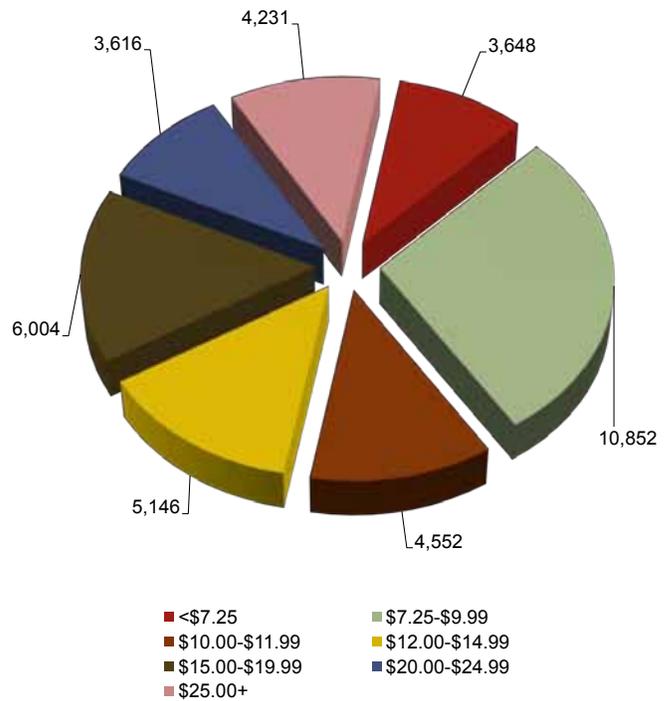
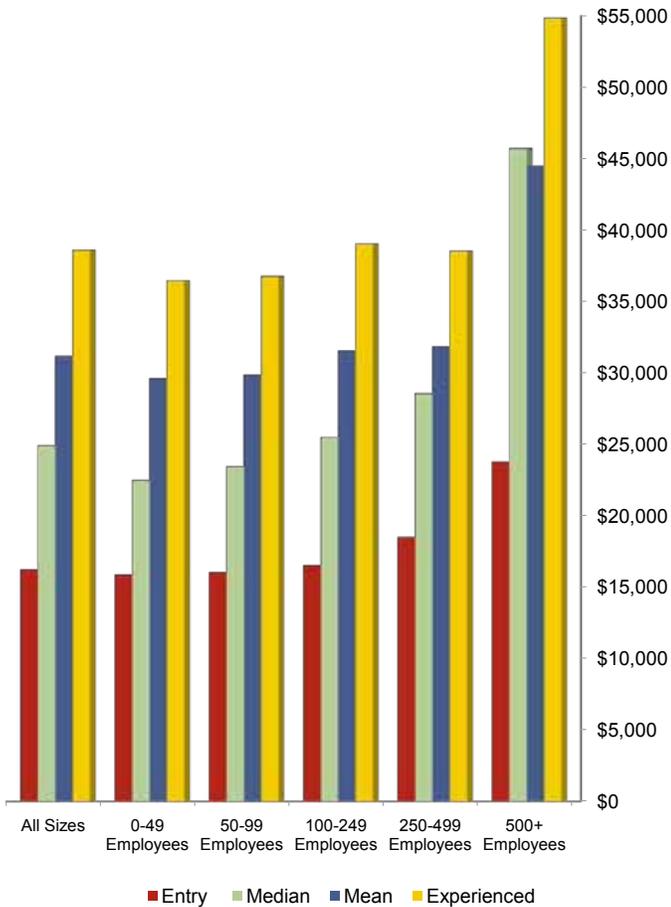
Occupation	Average Annual Salary
Internists, General	\$227,891
Family and General Practitioners	\$138,739
Chief Executives	\$108,118
Marketing Managers	\$106,687
Construction Managers	\$101,213
Pharmacists	\$101,119
Engineering Managers	\$91,429
General and Operations Managers	\$86,504
Dental Hygienists	\$82,891
Computer and Information Systems Managers	\$78,497
Industrial Production Managers	\$77,215
Civil Engineers	\$76,401
Lawyers	\$75,667
Education Administrators, Elementary and Secondary School	\$74,173
Industrial Engineers	\$70,090
Purchasing Managers	\$67,057
Medical and Health Services Managers	\$62,736
Physical Therapists	\$62,621
First-Line Supervisors/Managers of Non-Retail Sales Workers	\$60,880
Occupational Health and Safety Specialists	\$60,606
Sales Managers	\$58,626
Education Administrators, Postsecondary	\$58,561
Loan Officers	\$58,174
Transportation, Storage, and Distribution Managers	\$58,140
Instructional Coordinators	\$57,468

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Eastern Arkansas WIA Wages

Wage Estimates by Employer Size

Number of Employees by Hourly Wage Rate



Eastern Arkansas WIA Wage Estimates by Employer Size

Type of Wage	All Sizes	0-49 Employees	50-99 Employees	100-249 Employees	250-499 Employees	500+ Employees
Mean	\$31,165	\$29,622	\$29,876	\$31,567	\$31,873	\$44,525
Median	\$24,933	\$22,522	\$23,485	\$25,542	\$28,562	\$45,743
Entry	\$16,258	\$15,876	\$16,060	\$16,568	\$18,519	\$23,823
Experienced	\$38,618	\$36,495	\$36,783	\$39,067	\$38,550	\$54,876

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Eastern Arkansas WIA Number of Employees by Hourly Wage Rate

Total	<\$7.25	\$7.25-\$9.99	\$10.00-\$11.99	\$12.00-\$14.99	\$15.00-\$19.99	\$20.00-\$24.99	\$25.00+
38,049	3,648	10,852	4,552	5,146	6,004	3,616	4,231

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Eastern Arkansas WIA Industry

NAICS Code	NAICS Title	Employment		Net Growth	Percent Growth
		2009 Estimated	2011 Projected		
Top 10 Growth					
919999	Federal, Excluding Post Office	673	873	200	29.72%
624000	Social Assistance	1,815	1,901	86	4.74%
621000	Ambulatory Health Care Services	1,875	1,960	85	4.53%
424000	Merchant Wholesalers, Nondurable Goods	1,232	1,299	67	5.44%
929200	State Government, Excluding Education and Hospitals	1,628	1,687	59	3.62%
623000	Nursing and Residential Care Facilities	1,119	1,176	57	5.09%
561000	Administrative and Support Services	504	534	30	5.95%
493000	Warehousing and Storage	746	774	28	3.75%
485000	Transit and Ground Passenger Transport	71	97	26	36.62%
622000	Hospitals	897	921	24	2.68%
Top 10 Fastest Growth					
485000	Transit and Ground Passenger Transport	71	97	26	36.62%
919999	Federal, Excluding Post Office	673	873	200	29.72%
561000	Administrative and Support Services	504	534	30	5.95%
424000	Merchant Wholesalers, Nondurable Goods	1,232	1,299	67	5.44%
623000	Nursing and Residential Care Facilities	1,119	1,176	57	5.09%
624000	Social Assistance	1,815	1,901	86	4.74%
621000	Ambulatory Health Care Services	1,875	1,960	85	4.53%
493000	Warehousing and Storage	746	774	28	3.75%
929200	State Government, Excluding Education and Hospitals	1,628	1,687	59	3.62%
444000	Building Material and Garden Equipment and Supplies Dealers	145	150	5	3.45%
Top 10 Decline					
447000	Gasoline Stations	982	896	-86	-8.76%
484000	Truck Transportation	1,105	1,031	-74	-6.70%
939300	Local Government, Excluding Education and Hospitals	1,807	1,741	-66	-3.65%
445000	Food and Beverage Stores	957	915	-42	-4.39%
325000	Chemical Manufacturing	338	306	-32	-9.47%
311000	Food Manufacturing	595	571	-24	-4.03%
332000	Fabricated Metal Product Manufacturing	188	166	-22	-11.70%
811000	Repair and Maintenance	428	406	-22	-5.14%
326000	Plastics and Rubber Products Manufacturing	174	153	-21	-12.07%
488000	Support Activities for Transportation	303	284	-19	-6.27%
Top 10 Fastest Decline					
814000	Private Households	69	56	-13	-18.84%
321000	Wood Product Manufacturing	47	41	-6	-12.77%
326000	Plastics and Rubber Products Manufacturing	174	153	-21	-12.07%
332000	Fabricated Metal Product Manufacturing	188	166	-22	-11.70%
325000	Chemical Manufacturing	338	306	-32	-9.47%
448000	Clothing and Clothing Accessories Stores	133	121	-12	-9.02%
447000	Gasoline Stations	982	896	-86	-8.76%
484000	Truck Transportation	1,105	1,031	-74	-6.70%
488000	Support Activities for Transportation	303	284	-19	-6.27%
442000	Furniture and Home Furnishings Stores	106	100	-6	-5.66%

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

Eastern Arkansas WIA Occupations

SOC Code	SOC Title	Employment		Growth		Annual Openings		
		2009 Estimated	2011 Projected	Net	Percent	Growth	Replacement	Total
Top 10 Growth								
33-3012	Correctional Officers and Jailers	772	861	89	11.53%	45	16	61
39-9021	Personal and Home Care Aides	937	1,016	79	8.43%	40	10	50
41-2031	Retail Salespersons	935	976	41	4.39%	21	28	49
31-1012	Nursing Aides, Orderlies, and Attendants	557	588	31	5.57%	16	5	21
41-1011	First-Line Supervisors/Managers of Retail Sales Workers	842	871	29	3.44%	15	17	32
29-1111	Registered Nurses	451	475	24	5.32%	12	7	19
35-3021	Combined Food Preparation and Serving Workers, Including Fast Food	829	853	24	2.90%	12	15	27
43-5081	Stock Clerks and Order Fillers	651	674	23	3.53%	12	16	28
53-3022	Bus Drivers, School	341	363	22	6.45%	11	5	16
53-7062	Laborers and Freight, Stock, and Material Movers, Hand	1,151	1,169	18	1.56%	9	39	48
Top 10 Fastest Growth								
51-6041	Shoe and Leather Workers and Repairers	18	39	21	116.67%	11	1	12
35-1011	Chefs and Head Cooks	29	36	7	24.14%	4	0	4
51-9023	Mixing and Blending Machine Setters, Operators, and Tenders	29	34	5	17.24%	3	1	4
13-1031	Claims Adjusters, Examiners, and Investigators	69	77	8	11.59%	4	2	6
33-3012	Correctional Officers and Jailers	772	861	89	11.53%	45	16	61
27-1026	Merchandise Displayers and Window Trimmers	58	64	6	10.34%	3	2	5
39-9021	Personal and Home Care Aides	937	1,016	79	8.43%	40	10	50
31-9091	Dental Assistants	120	128	8	6.67%	4	2	6
43-4061	Eligibility Interviewers, Government Programs	90	96	6	6.67%	3	2	5
29-2052	Pharmacy Technicians	121	129	8	6.61%	4	3	7
Top 10 Decline								
51-2092	Team Assemblers	360	301	-59	-16.39%	0	8	8
11-9012	Farmers and Ranchers	2,298	2,240	-58	-2.52%	0	14	14
53-3032	Truck Drivers, Heavy and Tractor-Trailer	1,289	1,256	-33	-2.56%	0	21	21
35-2015	Cooks, Short Order	222	207	-15	-6.76%	0	7	7
51-9061	Inspectors, Testers, Sorters, Samplers, and Weighers	124	114	-10	-8.06%	0	2	2
35-2021	Food Preparation Workers	421	412	-9	-2.14%	0	19	19
49-3031	Bus and Truck Mechanics and Diesel Engine Specialists	148	141	-7	-4.73%	0	3	3
39-9011	Child Care Workers	299	293	-6	-2.01%	0	10	10
49-9041	Industrial Machinery Mechanics	114	108	-6	-5.26%	0	2	2
49-9098	Helpers--Installation, Maintenance, and Repair Workers	142	136	-6	-4.23%	0	7	7
Top 10 Fastest Decline								
51-2092	Team Assemblers	360	301	-59	-16.39%	0	8	8
51-9121	Coating, Painting, and Spraying Machine Setters, Operators, and Tenders	45	40	-5	-11.11%	0	1	1
51-9061	Inspectors, Testers, Sorters, Samplers, and Weighers	124	114	-10	-8.06%	0	2	2
35-2015	Cooks, Short Order	222	207	-15	-6.76%	0	7	7
47-2111	Electricians	84	79	-5	-5.95%	0	2	2
49-9041	Industrial Machinery Mechanics	114	108	-6	-5.26%	0	2	2
53-7064	Packers and Packagers, Hand	125	119	-6	-4.80%	0	2	2
49-3031	Bus and Truck Mechanics and Diesel Engine Specialists	148	141	-7	-4.73%	0	3	3
49-9098	Helpers--Installation, Maintenance, and Repair Workers	142	136	-6	-4.23%	0	7	7
53-7061	Cleaners of Vehicles and Equipment	122	117	-5	-4.10%	0	5	5

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

North Central Arkansas WIA Profile

The North Central Arkansas Workforce Investment Area had a total population of 231,285 in 2009, a 2.1 percent increase from 2005. The labor force and unemployment numbers increased between 2005 and 2009 while employment decreased. The labor force increased by 50 workers between 2008 and 2009, however, employment decreased by 2,025, or 2.1 percent, during the same period. Unemployment increased by 2,075 employees, or 32.5 percent, between 2008 and 2009 and the unemployment rate rose 2 percent to 8.2 percent in 2009.

Job creation, the number of new hires, the number of separations, and turnover rates all decreased between 2005 and 2009. There were 884 less new jobs created in the third quarter 2009 than in the third quarter of 2008. The number of new hires declined 28.5 percent, or by 4,624, between the third quarters of 2008 and 2009. Separations declined by 4,398, or 25.3 percent, between the same periods. The turnover rate decreased 1.5 percent between the periods to 9.2 percent in the third quarter of 2009.

Cashiers, with an estimated employment of 2,660, is again the largest occupation in the Area in 2009. *Truck Drivers, Heavy and Tractor-Trailer* is the second largest, with an estimated employment of 2,050. *Secretaries, Except Legal, Medical, and Executive* and *Licensed Practical and Licensed Vocational Nurses* bumped *Waiters and Waitresses* and *Cooks, Fast Food* out of the top 10 largest occupations in the Area in 2009.

Industry

Machinery Manufacturing is anticipated to see the largest and fastest growth between 2009 and 2011. It is expected to grow

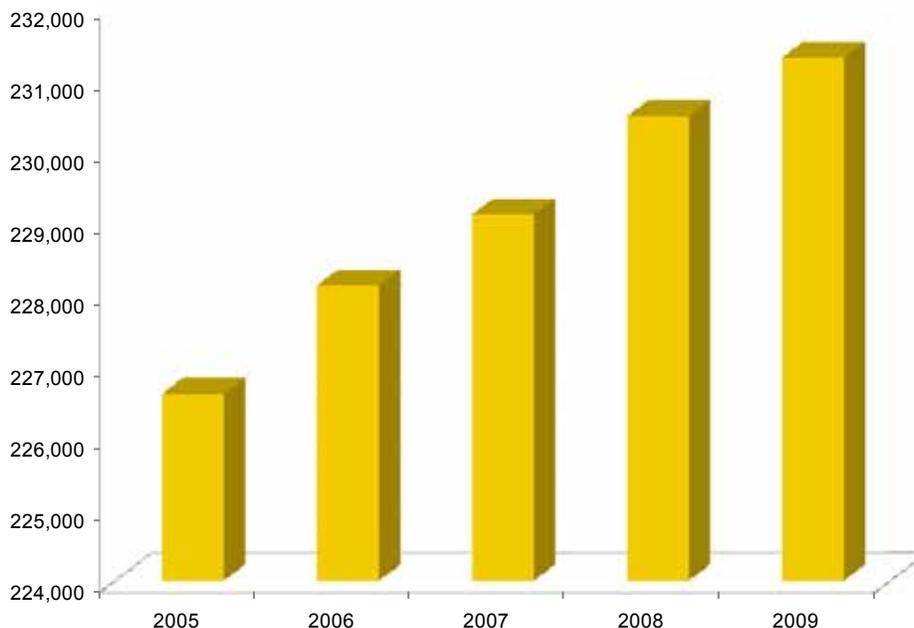
from 493 jobs in 2009 to 785 in 2011, a 59.2 percent increase. *Fabricated Metal Product Manufacturing* is expected to see the most short-term decline, losing 201 workers, or 23.5 percent, during the period, for a total of 656 employees. *Wood Product Manufacturing* is expected to see a 20.2 percent decline, losing 152 workers, bringing the 2011 projected employment down to 602. *Computer and Electronic Product Manufacturing* is expected to see the fastest decline, going from 146 employees in 2009 to 76 in 2011, a 48 percent decrease. *Clothing and Clothing Accessories Stores* is also forecasted to see a significant decline. It is projected to decline 30.2 percent, employing 176 in 2011.

Occupations

Registered Nurses is anticipated to see the most growth between 2009 and 2011. It is expected to grow to 1,444 employees in 2011, a 6.3 percent increase. *Derrick Operators, Oil and Gas* is expected to see the fastest growth, adding 39 employees during the period, to include 324 employees, a 13.7 percent increase. *Farmers and Ranchers* is projected to see the largest decline, losing 352 workers, or 2.8 percent, for a total of 12,334 in 2011. *Multiple Machine Tool Setters, Operators, and Tenders, Metal and Plastic* is expected to see the fastest decline, losing 7 workers, or 25 percent, for a total of 21 workers in 2011. *Sawing Machine Setters, Operators, and Tenders, Wood* is also expected to see a fast decline, decreasing 17.4 percent, to 71 workers.

The Area includes 10 counties: Cleburne, Fulton, Independence, Izard, Jackson, Sharp, Stone, Van Buren, White, and Woodruff. Missouri shares a border with this Area.

Population 2005-2009



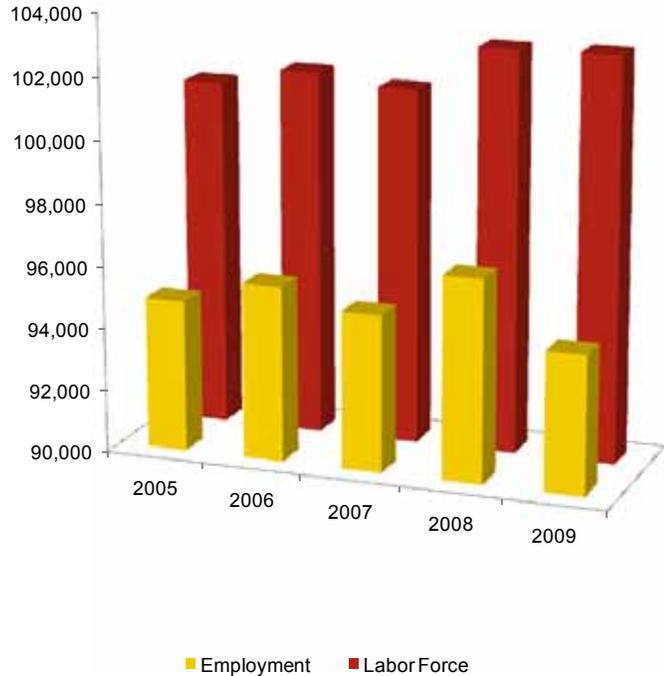
North Central Arkansas WIA Population 2005-2009

2005	2006	2007	2008	2009	Percent Change
226,600	228,110	229,099	230,469	231,285	2.1%

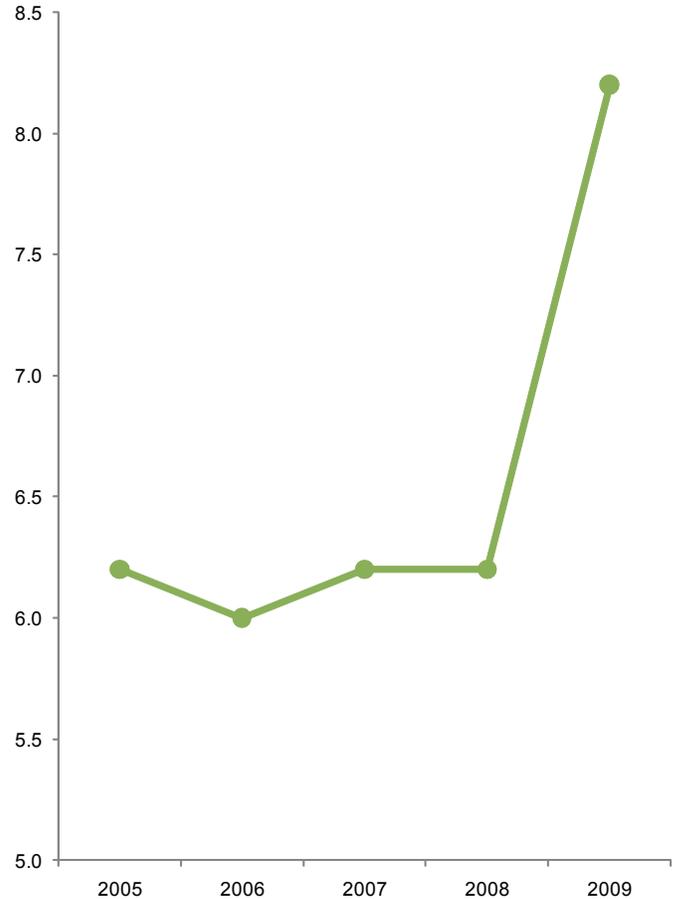
Source: U.S. Census Bureau, Population Estimates Program

North Central Arkansas WIA Profile

Labor Force/Employment 2005-2009



Unemployment Rate 2005-2009



North Central Arkansas WIA 2005-2009 Labor Force/Employment

Year	2005	2006	2007	2008	2009
Labor Force	101,125	101,675	101,375	102,875	102,925
Employment	94,850	95,625	95,050	96,500	94,475
Unemployment	6,275	6,050	6,325	6,375	8,450
Unemployment Rate	6.2	6.0	6.2	6.2	8.2

Source: Arkansas Department of Workforce Services

North Central Arkansas WIA Quarterly Workforce Indicators (All Ownerships)

QWI Quickfacts	2005_3	2006_3	2007_3	2008_3	2009_3
Job Creation	3,614	3,607	3,695	4,494	3,610
New Hires	14,695	14,136	14,759	16,217	11,593
Separations	17,029	16,240	16,388	17,416	13,018
Turnover	10.60%	10.30%	10.90%	10.70%	9.20%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms.

New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)*(full-quarter accessions + full-quarter separations)/employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics

As of 7/16/2010

North Central Arkansas WIA 2010 Monthly Unemployment Rate*

Year	Period	Unemployment Rate
2010	January	9.7
2010	February	9.9
2010	March	9.1
2010	April	8.3
2010	May	8.3
2010	June	8.1

*Not Seasonally Adjusted, Not Preliminary

Source: Arkansas Department of Workforce Services

North Central Arkansas WIA Wages

North Central Arkansas WIA Wages of 10 Largest Occupations

Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Cashiers	2,660	\$16,984	\$14,893	\$18,029
Truck Drivers, Heavy and Tractor-Trailer	2,050	\$32,247	\$20,312	\$38,215
Retail Salespersons	1,780	\$21,710	\$15,346	\$24,893
Laborers and Freight, Stock, and Material Movers, Hand	1,650	\$20,871	\$16,068	\$23,273
Registered Nurses	1,480	\$52,112	\$38,524	\$58,905
Nursing Aides, Orderlies, and Attendants	1,460	\$18,432	\$16,294	\$19,501
Combined Food Preparation and Serving Workers, Including Fast Food	1,280	\$15,988	\$15,430	\$16,268
Office Clerks, General	1,270	\$20,485	\$15,832	\$22,811
Secretaries, Except Legal, Medical, and Executive	1,220	\$22,370	\$17,081	\$25,014
Licensed Practical and Licensed Vocational Nurses	1,120	\$30,175	\$25,488	\$32,519

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

North Central WIA Arkansas Occupations Paying the Most

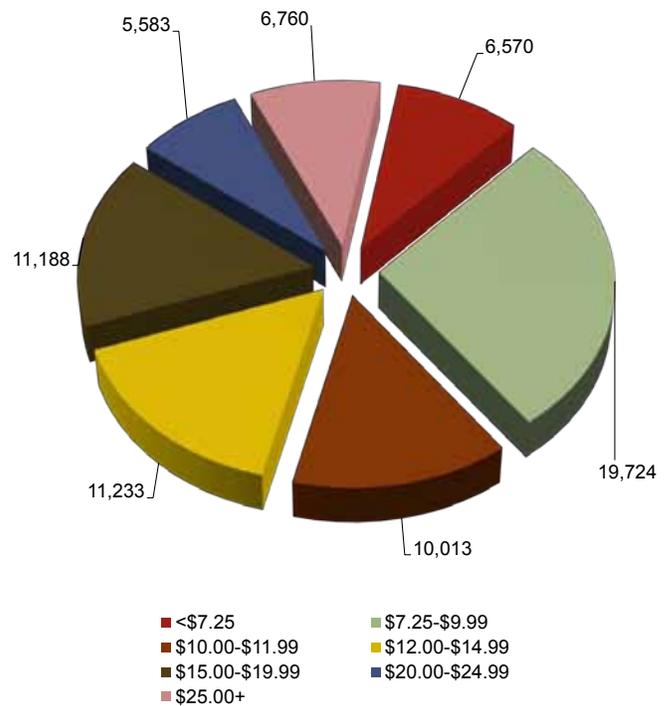
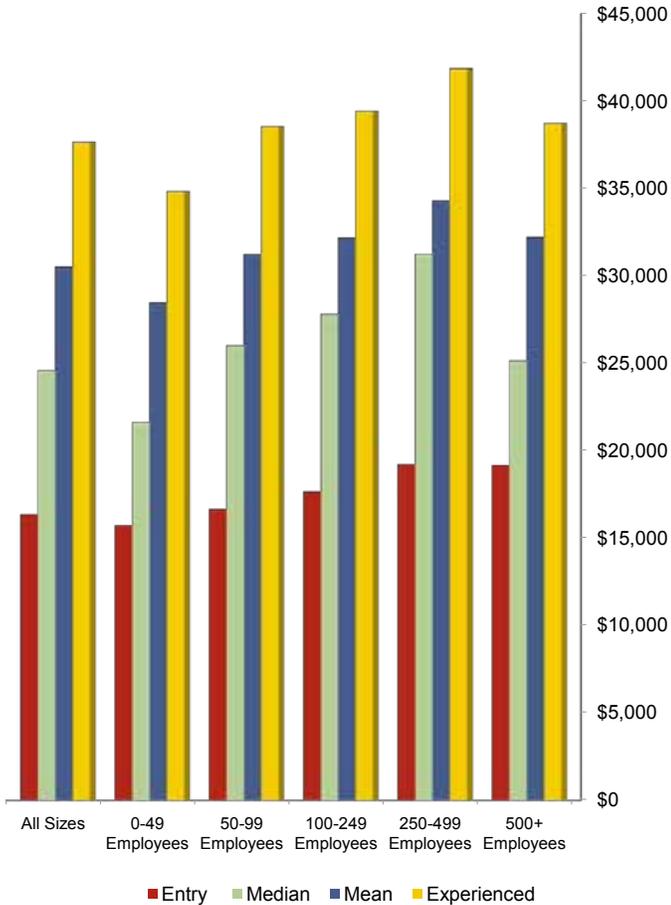
Occupation	Average Annual Salary
Surgeons	\$222,348
Obstetricians and Gynecologists	\$222,069
Family and General Practitioners	\$200,098
Sales Managers	\$115,896
Chief Executives	\$110,738
Political Science Teachers, Postsecondary	\$107,073
Pharmacists	\$102,278
Public Relations Managers	\$94,975
Securities, Commodities, and Financial Services Sales Agents	\$93,107
Engineering Managers	\$92,500
Occupational Therapists	\$90,337
Foreign Language and Literature Teachers, Postsecondary	\$82,062
Dental Hygienists	\$81,868
Marketing Managers	\$77,216
Management Analysts	\$77,108
General and Operations Managers	\$76,106
Transportation, Storage, and Distribution Managers	\$73,345
Physical Therapists	\$72,743
Optometrists	\$70,568
Veterinarians	\$69,832
Petroleum Engineers	\$69,664
Psychology Teachers, Postsecondary	\$69,374
Computer and Information Systems Managers	\$68,653
Civil Engineers	\$68,626
Industrial Production Managers	\$68,077

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

North Central Arkansas WIA Wages

Wage Estimates by Employer Size

Number of Employees by Hourly Wage Rate



North Central Arkansas WIA Wage Estimates by Employer Size

Type of Wage	All Sizes	0-49 Employees	50-99 Employees	100-249 Employees	250-499 Employees	500+ Employees
Mean	\$30,575	\$28,491	\$31,271	\$32,199	\$34,340	\$32,242
Median	\$24,631	\$21,657	\$26,062	\$27,840	\$31,287	\$25,185
Entry	\$16,373	\$15,752	\$16,659	\$17,679	\$19,236	\$19,178
Experienced	\$37,676	\$34,860	\$38,578	\$39,459	\$41,892	\$38,774

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

North Central Arkansas WIA Number of Employees by Hourly Wage Rate

Total	<\$7.25	\$7.25-\$9.99	\$10.00-\$11.99	\$12.00-\$14.99	\$15.00-\$19.99	\$20.00-\$24.99	\$25.00+
71,071	6,570	19,724	10,013	11,233	11,188	5,583	6,760

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

North Central Arkansas WIA Industry

NAICS Code	NAICS Title	Employment		Net Growth	Percent Growth
		2009 Estimated	2011 Projected		
Top 10 Growth					
333000	Machinery Manufacturing	493	785	292	59.23%
611000	Educational Services	9,132	9,409	277	3.03%
722000	Food Services and Drinking Places	5,017	5,218	201	4.01%
213000	Support Activities for Mining	1,209	1,392	183	15.14%
622000	Hospitals	2,960	3,135	175	5.91%
621000	Ambulatory Health Care Services	2,898	3,026	128	4.42%
623000	Nursing and Residential Care Facilities	2,398	2,516	118	4.92%
624000	Social Assistance	2,008	2,091	83	4.13%
929200	State Government, Excluding Education and Hospitals	2,068	2,148	80	3.87%
336000	Transportation Equipment Manufacturing	715	793	78	10.91%
Top 10 Fastest Growth					
333000	Machinery Manufacturing	493	785	292	59.23%
814000	Private Households	64	75	11	17.19%
213000	Support Activities for Mining	1,209	1,392	183	15.14%
488000	Support Activities for Transportation	332	375	43	12.95%
485000	Transit and Ground Passenger Transport	88	98	10	11.36%
336000	Transportation Equipment Manufacturing	715	793	78	10.91%
523000	Securities, Commodity Contracts, and Other Financial Investments and Related Activities	61	67	6	9.84%
486000	Pipeline Transportation	75	82	7	9.33%
562000	Waste Management and Remediation Services	149	158	9	6.04%
622000	Hospitals	2,960	3,135	175	5.91%
Top 10 Decline					
332000	Fabricated Metal Product Manufacturing	857	656	-201	-23.45%
321000	Wood Product Manufacturing	754	602	-152	-20.16%
484000	Truck Transportation	1,971	1,862	-109	-5.53%
939300	Local Government, Excluding Education and Hospitals	2,826	2,719	-107	-3.79%
447000	Gasoline Stations	1,007	919	-88	-8.74%
448000	Clothing and Clothing Accessories Stores	252	176	-76	-30.16%
334000	Computer and Electronic Product Manufacturing	146	76	-70	-47.95%
311000	Food Manufacturing	3,440	3,392	-48	-1.40%
522000	Credit Intermediation and Related Activities	1,454	1,407	-47	-3.23%
811000	Repair and Maintenance	582	541	-41	-7.04%
Top 10 Fastest Decline					
334000	Computer and Electronic Product Manufacturing	146	76	-70	-47.95%
448000	Clothing and Clothing Accessories Stores	252	176	-76	-30.16%
332000	Fabricated Metal Product Manufacturing	857	656	-201	-23.45%
321000	Wood Product Manufacturing	754	602	-152	-20.16%
337000	Furniture and Related Product Manufacturing	83	69	-14	-16.87%
335000	Electrical Equipment, Appliance, and Component Manufacturing	220	191	-29	-13.18%
327000	Nonmetallic Mineral Product Manufacturing	303	272	-31	-10.23%
112000	Animal Production	217	198	-19	-8.76%
447000	Gasoline Stations	1,007	919	-88	-8.74%
517000	Telecommunications	196	181	-15	-7.65%

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

North Central Arkansas WIA Occupations

SOC Code	SOC Title	Employment		Growth		Annual Openings		
		2009 Estimated	2011 Projected	Net	Percent Growth	Replacement	Total	
Top 10 Growth								
29-1111	Registered Nurses	1,358	1,444	86	6.33%	43	20	63
31-1012	Nursing Aides, Orderlies, and Attendants	1,369	1,435	66	4.82%	33	12	45
39-9021	Personal and Home Care Aides	790	856	66	8.35%	33	9	42
35-3021	Combined Food Preparation and Serving Workers, Including Fast Food	1,149	1,201	52	4.53%	26	20	46
29-2061	Licensed Practical and Licensed Vocational Nurses	1,058	1,108	50	4.73%	25	33	58
25-2021	Elementary School Teachers, Except Special Education	1,091	1,132	41	3.76%	21	23	44
47-5011	Derrick Operators, Oil and Gas	285	324	39	13.68%	20	5	25
35-2011	Cooks, Fast Food	891	923	32	3.59%	16	26	42
51-4121	Welders, Cutters, Solderers, and Brazers	314	345	31	9.87%	16	10	26
35-3031	Waiters and Waitresses	948	977	29	3.06%	15	56	71
Top 10 Fastest Growth								
47-5011	Derrick Operators, Oil and Gas	285	324	39	13.68%	20	5	25
51-4121	Welders, Cutters, Solderers, and Brazers	314	345	31	9.87%	16	10	26
13-1023	Purchasing Agents, Except Wholesale, Retail, and Farm Products	71	77	6	8.45%	3	2	5
39-9021	Personal and Home Care Aides	790	856	66	8.35%	33	9	42
31-1011	Home Health Aides	318	343	25	7.86%	13	3	16
25-3021	Self-Enrichment Education Teachers	81	87	6	7.41%	3	1	4
51-4041	Machinists	81	87	6	7.41%	3	1	4
49-9098	Helpers--Installation, Maintenance, and Repair Workers	264	283	19	7.20%	10	12	22
13-1111	Management Analysts	76	81	5	6.58%	3	1	4
29-1111	Registered Nurses	1,358	1,444	86	6.33%	43	20	63
29-1123	Physical Therapists	79	84	5	6.33%	3	1	4
Top 10 Decline								
11-9012	Farmers and Ranchers	12,686	12,334	-352	-2.77%	0	78	78
53-3032	Truck Drivers, Heavy and Tractor-Trailer	2,276	2,225	-51	-2.24%	0	37	37
51-9198	Helpers--Production Workers	825	787	-38	-4.61%	0	17	17
49-3023	Automotive Service Technicians and Mechanics	832	810	-22	-2.64%	0	15	15
53-7062	Laborers and Freight, Stock, and Material Movers, Hand	1,388	1,366	-22	-1.59%	0	47	47
53-3031	Driver/Sales Workers	563	546	-17	-3.02%	0	9	9
53-7051	Industrial Truck and Tractor Operators	421	405	-16	-3.80%	0	13	13
41-2011	Cashiers	2,226	2,211	-15	-0.67%	0	132	132
51-7041	Sawing Machine Setters, Operators, and Tenders, Wood	86	71	-15	-17.44%	0	2	2
51-7042	Woodworking Machine Setters, Operators, and Tenders, Except Sawing	87	73	-14	-16.09%	0	2	2
Top 10 Fastest Decline								
51-4081	Multiple Machine Tool Setters, Operators, and Tenders, Metal and Plastic	28	21	-7	-25.00%	0	1	1
51-7041	Sawing Machine Setters, Operators, and Tenders, Wood	86	71	-15	-17.44%	0	2	2
51-7042	Woodworking Machine Setters, Operators, and Tenders, Except Sawing	87	73	-14	-16.09%	0	2	2
51-7011	Cabinetmakers and Bench Carpenters	39	33	-6	-15.38%	0	1	1
43-4151	Order Clerks	46	40	-6	-13.04%	0	2	2
43-5053	Postal Service Mail Sorters, Processors, and Processing Machine Operators	72	65	-7	-9.72%	0	1	1
51-6031	Sewing Machine Operators	114	105	-9	-7.89%	0	1	1
43-5051	Postal Service Clerks	73	68	-5	-6.85%	0	2	2
11-9131	Postmasters and Mail Superintendents	93	88	-5	-5.38%	0	2	2
49-3021	Automotive Body and Related Repairers	99	94	-5	-5.05%	0	3	3

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

Northeast Arkansas WIA Profile

The Northeast Arkansas Workforce Investment Area was home to 258,159 residents in 2009, 2,466 more than the year before and 7,816 more than in 2005. With an increase in population came an increase in the labor force. Between 2005 and 2009, 2,900 workers were added to the labor force, a 2.5 percent increase. Also during that time, employment decreased and unemployment increased. Between 2008 and 2009, employment decreased by 2.8 percent, or 3,150 workers, and unemployment increased by 3,250 workers, or 44.7 percent, to include 10,525 workers in 2009. The unemployment rate rose 2.7 percent between 2008 and 2009 to total 8.7 percent in 2009.

Between 2005 and 2009, job creation in the Area increased while the number of new hires, separations, and the turnover rate all declined. Job creation increased by a net of 359 new jobs between the third quarter of 2005 and the third quarter of 2009. Between the third quarters of 2008 and 2009, the number of new hires decreased by 4,736, a 23.4 percent decrease, and the number of separations decreased by 3,867, or 18.3 percent. The turnover rate steadily decreased between the third quarter of 2005 and the third quarter of 2009 with a 9.2 percent turnover rate in 2009.

Like in 2008, *Retail Salespersons* was the largest occupation of 2009 with an estimated employment of 2,840. The second largest was *Laborers and Freight, Stock, and Material Movers, Hand* with an estimated employment of 2,600. *Janitors and Cleaners, Except Maids and Housekeeping Cleaners* and *Registered Nurses* bumped *Combined Food Preparation and Serving Workers, Including Fast Food* and *Helpers—Production Workers* out of the 10 largest occupations of the Area in 2009.

Industry

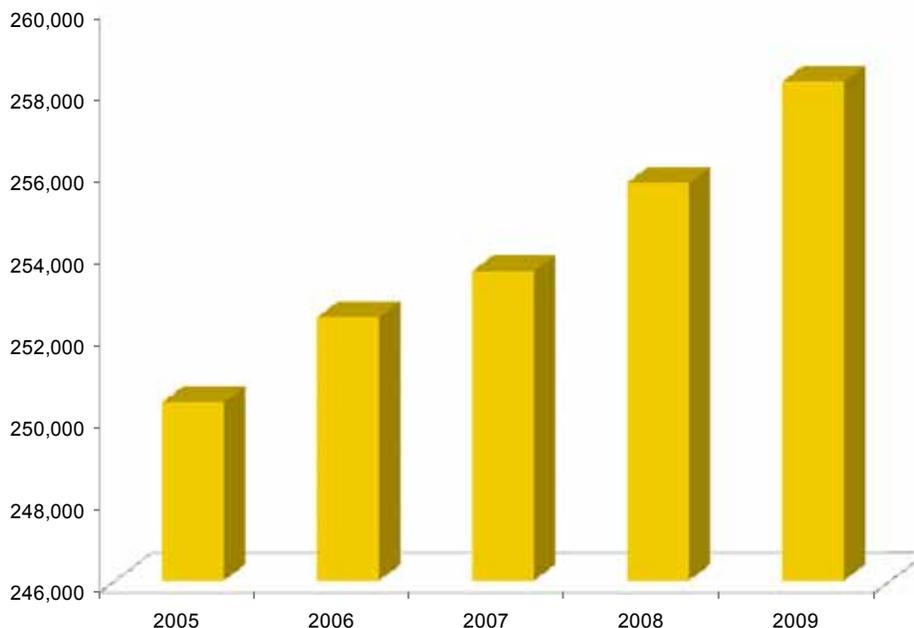
Chemical Manufacturing, expected to see a 171 percent growth, is anticipated to have the most and fastest growth between 2009 and 2011. It is projected to add 443 employees during the period for a total of 702 employees. *Support Activities for Transportation* is also expected to see a significant and fast growth of 329 employees, or 84.4 percent, for a total of 719 employees. *Transportation Equipment Manufacturing* is projected to see the largest decline with an anticipated loss of 363 employees, or 12.5 percent, for a total of 2,536 employees. *Beverage and Tobacco Product Manufacturing* is projected to see the fastest decline going from 73 estimated employees in 2009 to 33 in 2011, a 54.8 percent decrease.

Occupations

Registered Nurses is expected to see the most growth between 2009 and 2011, with an anticipated increase of 67 employees, for a total of 1,467 in 2011. *Chemical Plant and System Operators* is projected to grow the fastest with 26 estimated employees in 2009 increasing to 67 in 2011, a 157.7 percent increase. *Farmers and Ranchers* is expected to see the most decline, with a loss of 171 employees for an estimated employment of 6,478. *Sewing Machine Operators* is expected to see the fastest decline, losing 40.2 percent of its employees between 2009 and 2011, for a total of 153 in 2011.

The Area consists of the Jonesboro Metropolitan Statistical Area and seven counties: Clay, Craighead, Greene, Lawrence, Mississippi, Poinsett, and Randolph. Both Missouri and Tennessee border the Area.

Population 2005-2009

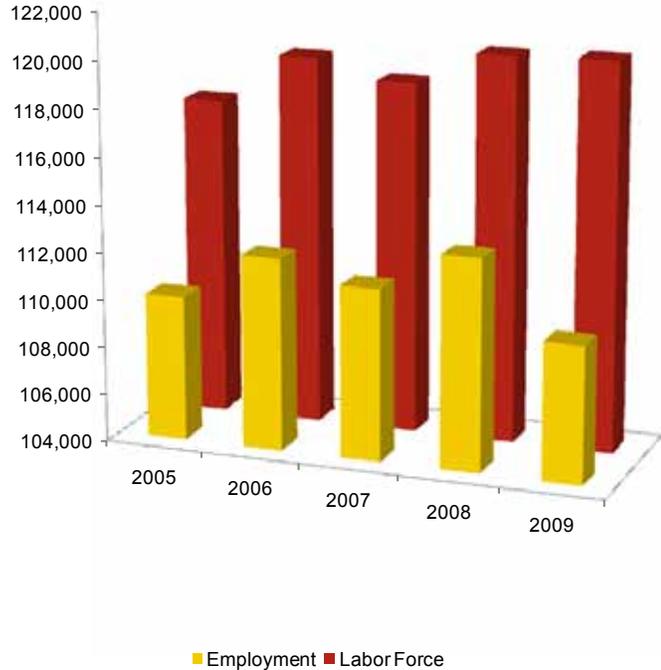


Northeast Arkansas WIA Population 2005-2009					
2005	2006	2007	2008	2009	Percent Change
250,343	252,418	253,541	255,693	258,159	3.1%

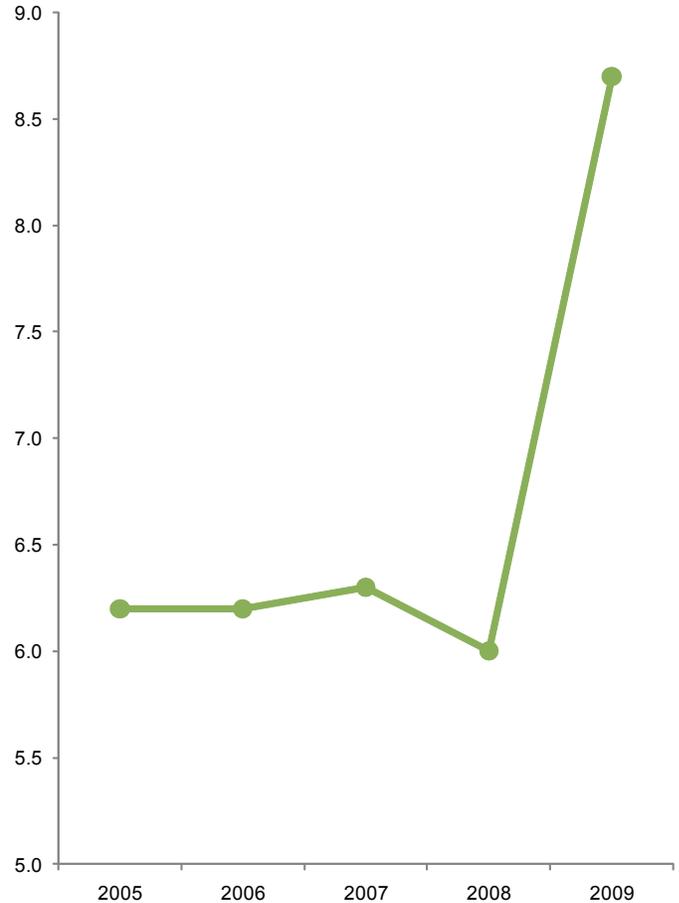
Source: U.S. Census Bureau, Population Estimates Program

Northeast Arkansas WIA Profile

Labor Force/Employment 2005-2009



Unemployment Rate 2005-2009



Northeast Arkansas WIA 2005-2009 Labor Force/Employment

Year	2005	2006	2007	2008	2009
Labor Force	117,425	119,550	118,800	120,225	120,325
Employment	110,100	112,125	111,275	112,950	109,800
Unemployment	7,325	7,425	7,525	7,275	10,525
Unemployment Rate	6.2	6.2	6.3	6.0	8.7

Source: Arkansas Department of Workforce Services

Northeast Arkansas WIA Quarterly Workforce Indicators (All Ownerships)

QWI Quickfacts	2005_3	2006_3	2007_3	2008_3	2009_3
Job Creation	5,715	5,369	6,655	6,048	6,074
New Hires	21,857	21,817	21,859	20,229	15,493
Separations	24,836	24,893	22,696	21,176	17,309
Turnover	11.10%	11.00%	10.30%	9.80%	9.20%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms.

New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)*(full-quarter accessions + full-quarter separations)/employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics
As of 7/16/2010

Northeast Arkansas WIA 2010 Monthly Unemployment Rate*

Year	Period	Unemployment Rate
2010	January	9.9
2010	February	9.9
2010	March	9.3
2010	April	8.5
2010	May	8.5
2010	June	8.8

*Not Seasonally Adjusted, Not Preliminary

Source: Arkansas Department of Workforce Services

Northeast Arkansas WIA Wages

Northeast Arkansas WIA Wages of 10 Largest Occupations

Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Retail Salespersons	2,840	\$20,670	\$14,885	\$23,563
Laborers and Freight, Stock, and Material Movers, Hand	2,600	\$23,186	\$16,192	\$26,684
Cashiers	2,590	\$16,143	\$14,807	\$16,810
Team Assemblers	2,140	\$26,064	\$19,564	\$29,314
Stock Clerks and Order Fillers	1,650	\$19,628	\$15,126	\$21,880
Janitors and Cleaners, Except Maids and Housekeeping Cleaners	1,580	\$19,134	\$15,531	\$20,935
Welders, Cutters, Solderers, and Brazers	1,530	\$30,780	\$23,095	\$34,622
Registered Nurses	1,520	\$50,264	\$35,457	\$57,668
Office Clerks, General	1,510	\$21,028	\$15,641	\$23,721
Truck Drivers, Heavy and Tractor-Trailer	1,470	\$29,958	\$21,054	\$34,410

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Northeast Arkansas WIA Occupations Paying the Most

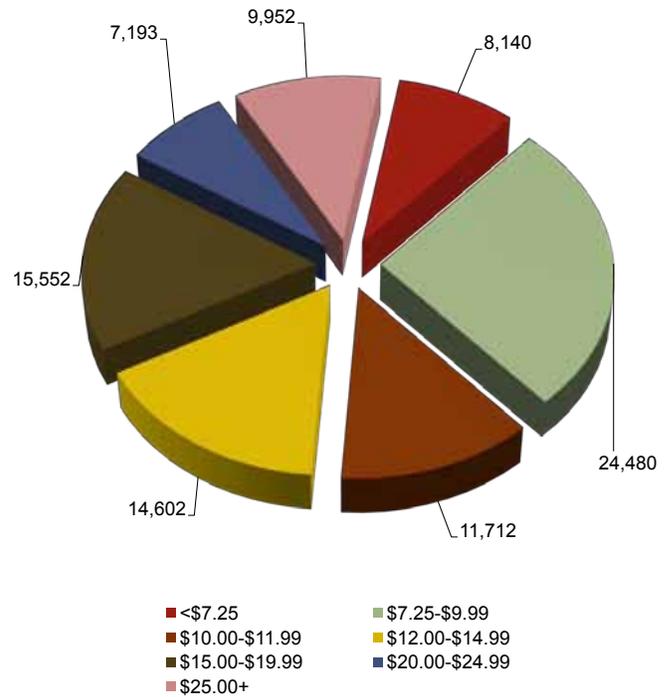
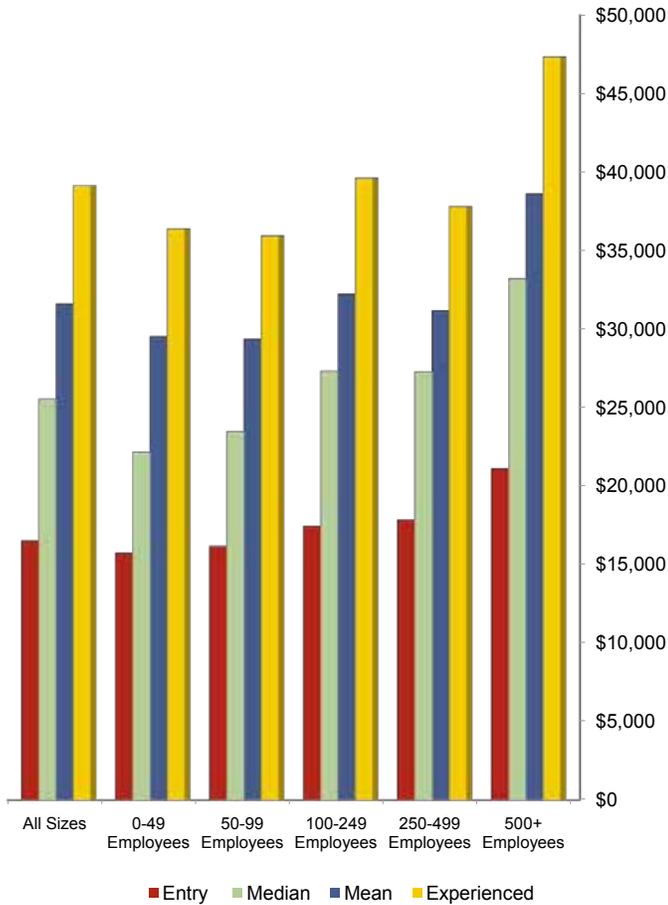
Occupation	Average Annual Salary
Internists, General	\$206,132
Family and General Practitioners	\$204,956
Surgeons	\$179,969
Chief Executives	\$123,374
Construction Managers	\$112,608
Lawyers	\$106,381
Pharmacists	\$105,515
Securities, Commodities, and Financial Services Sales Agents	\$100,888
Optometrists	\$95,095
Chemists	\$90,415
Computer Programmers	\$89,852
Engineering Managers	\$82,447
General and Operations Managers	\$78,872
Environmental Engineers	\$78,819
Public Relations Managers	\$78,431
Computer and Information Systems Managers	\$77,204
Financial Managers	\$76,920
Marketing Managers	\$76,049
Occupational Therapists	\$75,926
Education Administrators, Postsecondary	\$75,884
Computer Software Engineers, Systems Software	\$74,765
Veterinarians	\$73,857
Electrical Engineers	\$72,343
Clinical, Counseling, and School Psychologists	\$72,158
Sales Managers	\$71,869

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Northeast Arkansas WIA Wages

Wage Estimates by Employer Size

Number of Employees by Hourly Wage Rate



Northeast Arkansas WIA Wage Estimates by Employer Size

Type of Wage	All Sizes	0-49 Employees	50-99 Employees	100-249 Employees	250-499 Employees	500+ Employees
Mean	\$31,618	\$29,527	\$29,358	\$32,235	\$31,163	\$38,614
Median	\$25,525	\$22,188	\$23,511	\$27,343	\$27,299	\$33,213
Entry	\$16,539	\$15,767	\$16,187	\$17,458	\$17,883	\$21,132
Experienced	\$39,158	\$36,407	\$35,944	\$39,623	\$37,802	\$47,354

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Northeast Arkansas WIA Number of Employees by Hourly Wage Rate

Total	<\$7.25	\$7.25-\$9.99	\$10.00-\$11.99	\$12.00-\$14.99	\$15.00-\$19.99	\$20.00-\$24.99	\$25.00+
91,631	8,140	24,480	11,712	14,602	15,552	7,193	9,952

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Northeast Arkansas WIA Industry

NAICS Code	NAICS Title	Employment		Net Growth	Percent Growth
		2009 Estimated	2011 Projected		
Top 10 Growth					
325000	Chemical Manufacturing	259	702	443	171.04%
488000	Support Activities for Transportation	390	719	329	84.36%
311000	Food Manufacturing	2,129	2,434	305	14.33%
722000	Food Services and Drinking Places	6,562	6,811	249	3.79%
561000	Administrative and Support Services	4,545	4,792	247	5.43%
611000	Educational Services	11,345	11,575	230	2.03%
452000	General Merchandise Stores	3,514	3,721	207	5.89%
622000	Hospitals	3,553	3,695	142	4.00%
331000	Primary Metal Manufacturing	3,169	3,276	107	3.38%
221000	Utilities	352	454	102	28.98%
Top 10 Fastest Growth					
325000	Chemical Manufacturing	259	702	443	171.04%
488000	Support Activities for Transportation	390	719	329	84.36%
322000	Paper Manufacturing	147	237	90	61.22%
221000	Utilities	352	454	102	28.98%
443000	Electronics and Appliance Stores	293	347	54	18.43%
311000	Food Manufacturing	2,129	2,434	305	14.33%
512000	Motion Picture and Sound Recording Industries	170	183	13	7.65%
327000	Nonmetallic Mineral Product Manufacturing	607	652	45	7.41%
112000	Animal Production	113	121	8	7.08%
452000	General Merchandise Stores	3,514	3,721	207	5.89%
Top 10 Decline					
336000	Transportation Equipment Manufacturing	2,899	2,536	-363	-12.52%
316000	Leather and Allied Product Manufacturing	469	261	-208	-44.35%
335000	Electrical Equipment, Appliance, and Component Manufacturing	1,757	1,550	-207	-11.78%
332000	Fabricated Metal Product Manufacturing	1,547	1,396	-151	-9.76%
337000	Furniture and Related Product Manufacturing	915	811	-104	-11.37%
447000	Gasoline Stations	998	911	-87	-8.72%
326000	Plastics and Rubber Products Manufacturing	1,481	1,411	-70	-4.73%
448000	Clothing and Clothing Accessories Stores	718	652	-66	-9.19%
424000	Merchant Wholesalers, Nondurable Goods	1,665	1,609	-56	-3.36%
522000	Credit Intermediation and Related Activities	1,600	1,549	-51	-3.19%
Top 10 Fastest Decline					
312000	Beverage and Tobacco Product Manufacturing	73	33	-40	-54.79%
316000	Leather and Allied Product Manufacturing	469	261	-208	-44.35%
454000	Nonstore Retailers	142	121	-21	-14.79%
336000	Transportation Equipment Manufacturing	2,899	2,536	-363	-12.52%
335000	Electrical Equipment, Appliance, and Component Manufacturing	1,757	1,550	-207	-11.78%
337000	Furniture and Related Product Manufacturing	915	811	-104	-11.37%
562000	Waste Management and Remediation Services	152	135	-17	-11.18%
332000	Fabricated Metal Product Manufacturing	1,547	1,396	-151	-9.76%
448000	Clothing and Clothing Accessories Stores	718	652	-66	-9.19%
447000	Gasoline Stations	998	911	-87	-8.72%

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

Northeast Arkansas WIA Occupations

SOC Code	SOC Title	Employment		Growth		Annual Openings		
		2009 Estimated	2011 Projected	Net	Percent	Growth	Replacement	Total
Top 10 Growth								
29-1111	Registered Nurses	1,400	1,467	67	4.79%	34	20	54
39-9021	Personal and Home Care Aides	683	747	64	9.37%	32	8	40
35-3021	Combined Food Preparation and Serving Workers, Including Fast Food	1,518	1,575	57	3.75%	29	27	56
31-1012	Nursing Aides, Orderlies, and Attendants	1,363	1,419	56	4.11%	28	11	39
53-3032	Truck Drivers, Heavy and Tractor-Trailer	1,569	1,625	56	3.57%	28	26	54
49-9041	Industrial Machinery Mechanics	443	497	54	12.19%	27	6	33
43-4051	Customer Service Representatives	912	964	52	5.70%	26	28	54
35-2011	Cooks, Fast Food	1,109	1,153	44	3.97%	22	32	54
51-9023	Mixing and Blending Machine Setters, Operators, and Tenders	113	155	42	37.17%	21	2	23
51-8091	Chemical Plant and System Operators	26	67	41	157.69%	21	1	22
Top 10 Fastest Growth								
51-8091	Chemical Plant and System Operators	26	67	41	157.69%	21	1	22
49-3011	Aircraft Mechanics and Service Technicians	38	67	29	76.32%	15	1	16
51-9023	Mixing and Blending Machine Setters, Operators, and Tenders	113	155	42	37.17%	21	2	23
53-7021	Crane and Tower Operators	186	222	36	19.35%	18	4	22
51-3092	Food Batchmakers	64	75	11	17.19%	6	2	8
51-9196	Paper Goods Machine Setters, Operators, and Tenders	223	256	33	14.80%	17	4	21
51-3093	Food Cooking Machine Operators and Tenders	36	41	5	13.89%	3	1	4
49-3031	Bus and Truck Mechanics and Diesel Engine Specialists	153	174	21	13.73%	11	3	14
53-7061	Cleaners of Vehicles and Equipment	174	197	23	13.22%	12	7	19
51-9021	Crushing, Grinding, and Polishing Machine Setters, Operators, and Tenders	69	78	9	13.04%	5	1	6
Top 10 Decline								
11-9012	Farmers and Ranchers	6,649	6,478	-171	-2.57%	0	41	41
51-6031	Sewing Machine Operators	256	153	-103	-40.23%	0	2	2
51-2092	Team Assemblers	2,089	2,004	-85	-4.07%	0	46	46
51-4041	Machinists	755	688	-67	-8.87%	0	10	10
51-4121	Welders, Cutters, Solderers, and Brazers	1,560	1,495	-65	-4.17%	0	47	47
51-4031	Cutting, Punching, and Press Machine Setters, Operators, and Tenders, Metal and Plastic	660	600	-60	-9.09%	0	14	14
53-3031	Driver/Sales Workers	186	159	-27	-14.52%	0	3	3
41-2011	Cashiers	2,634	2,608	-26	-0.99%	0	157	157
43-3071	Tellers	659	639	-20	-3.03%	0	31	31
51-4011	Computer-Controlled Machine Tool Operators, Metal and Plastic	250	236	-14	-5.60%	0	5	5
53-7062	Laborers and Freight, Stock, and Material Movers, Hand	2,505	2,491	-14	-0.56%	0	85	85
Top 10 Fastest Decline								
51-6031	Sewing Machine Operators	256	153	-103	-40.23%	0	2	2
53-3031	Driver/Sales Workers	186	159	-27	-14.52%	0	3	3
51-9122	Painters, Transportation Equipment	105	92	-13	-12.38%	0	3	3
43-5053	Postal Service Mail Sorters, Processors, and Processing Machine Operators	79	71	-8	-10.13%	0	1	1
51-7011	Cabinetmakers and Bench Carpenters	82	74	-8	-9.76%	0	2	2
51-4031	Cutting, Punching, and Press Machine Setters, Operators, and Tenders, Metal and Plastic	660	600	-60	-9.09%	0	14	14
51-4041	Machinists	755	688	-67	-8.87%	0	10	10
51-4032	Drilling and Boring Machine Tool Setters, Operators, and Tenders, Metal and Plastic	67	62	-5	-7.46%	0	1	1
51-7042	Woodworking Machine Setters, Operators, and Tenders, Except Sawing	82	76	-6	-7.32%	0	2	2
51-4034	Lathe and Turning Machine Tool Setters, Operators, and Tenders, Metal and Plastic	97	90	-7	-7.22%	0	2	2

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

Northwest Arkansas WIA Profile

In 2009, the Northwest Arkansas Workforce Investment Area was home to 581,205 people, an 11.7 percent increase in population since 2005, making it the top growing Area in the state. With the increase in population, the labor force increased by 9,650 workers, a 3.6 percent increase during the period. However, the labor force decreased by 3,175 workers, or 1.1 percent between 2008 and 2009. Between 2005 and 2009, both employment and unemployment increased. From 2008 to 2009, employment decreased by 8,400 workers, a 3.1 percent change, while the unemployment rate increased by 1.9 percent to 6.2 percent, the second lowest in the state.

Job creation, the number of new hires, the number of separations, and the turnover rate all declined between 2005 and 2009. Between the third quarter of 2008 and the third quarter of 2009, job creation decreased by 2,305 jobs to 9,725 jobs, while the number of new hires decreased 11,724 workers to 33,404 workers. Also between the periods, the number of separations decreased by 11,995 to 38,794, and the turnover rate decreased by 1.6 percent to 8.7 percent.

The Area did not see much change in the top 10 largest occupations between 2008 and 2009. *Business Operations Specialists, All Other* and *Bookkeeping, Accounting, and Auditing Clerks* bumped *Meat, Poultry, and Fish Cutters and Trimmers* as well as *Combined Food Preparation and Serving Workers, Including Fast Food* out of the top 10 largest occupations. *Retail Salespersons* took the number one spot with an estimated employment of 8,200. *Truck Drivers, Heavy and Tractor-Trailer* was the second largest occupation with 8,060 estimated employees.

Industry

Educational Services is again expected to see the most growth

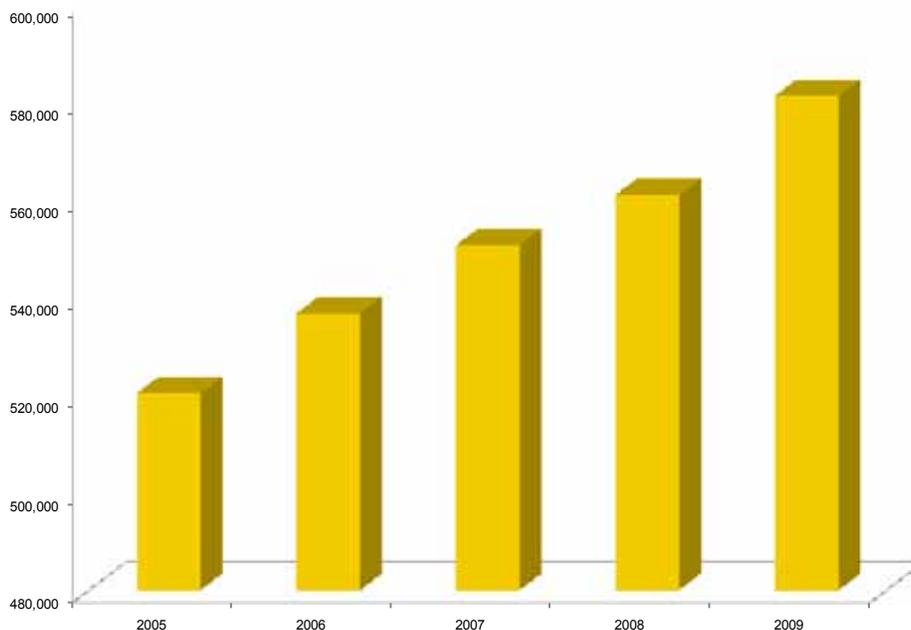
between 2009 and 2011. It is projected to see a 1,033 employee, or 4.1 percent, increase during the period for a total of 26,569 employees in 2011. *Wood Product Manufacturing* is anticipated to see the fastest growth. It is predicted to see a 20.1 percent increase, or a net gain of 161 employees, for a total of 963 employees in 2011. *Food Manufacturing* is projected to see a net loss of 971 employees, or a 6 percent decrease, to 15,216 employees, and is expected to see the most decline of the Area's industries. The fastest declining industry is again expected to be *Electrical Equipment, Appliance, and Component Manufacturing*, projected to see a 42.6 percent decrease in employment, or a net loss of 254 employees to 343 employees in 2011.

Occupations

Combined Food Preparation and Serving Workers, Including Fast Food is projected to see the most growth. Its estimated employment in 2009 was 3,259, and it is projected to have a net gain of 157 workers between 2009 and 2011. The top 10 fastest growing occupations of 2009 bumped out the previous top 10 with *Sawing Machine Setters, Operators, and Tenders, Wood* anticipated to grow the fastest, gaining 14 jobs for a total of 75 jobs in 2011, a 23 percent increase. *Farmers and Ranchers* is likely to see the biggest decline, expecting to lose 468 workers to include 17,145 workers in 2011. The fastest declining occupation will likely be *Drilling and Boring Machine Tool Setters, Operators, and Tenders, Metal and Plastic* which is expected to lose 29 workers, or 29 percent, for a total of 71 employees.

The Area includes part of the Fayetteville-Springdale-Rogers Metropolitan Statistical Area as well as nine counties: Baxter, Benton, Boone, Carroll, Madison, Marion, Newton, Searcy, and Washington. The Area also shares a border with Missouri and Oklahoma.

Population 2005-2009

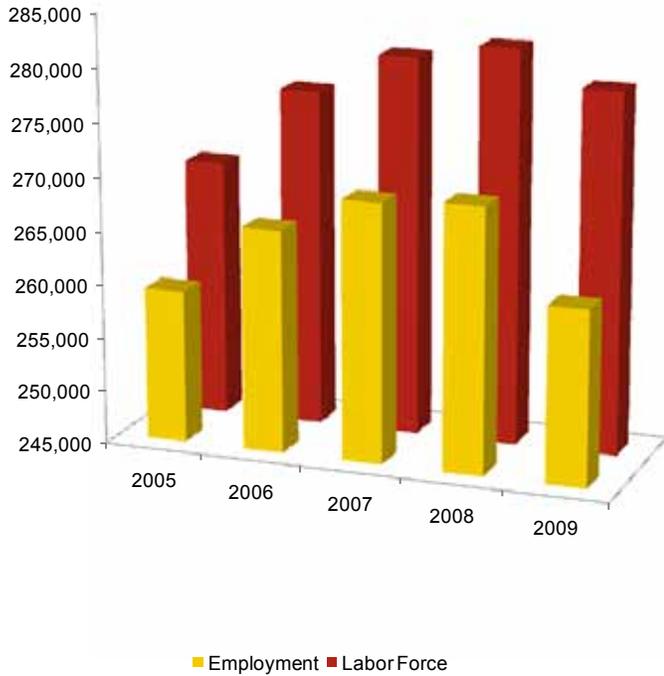


Northwest Arkansas WIA Population 2005-2009					
2005	2006	2007	2008	2009	Percent Change
520,295	536,664	550,625	560,918	581,205	11.7%

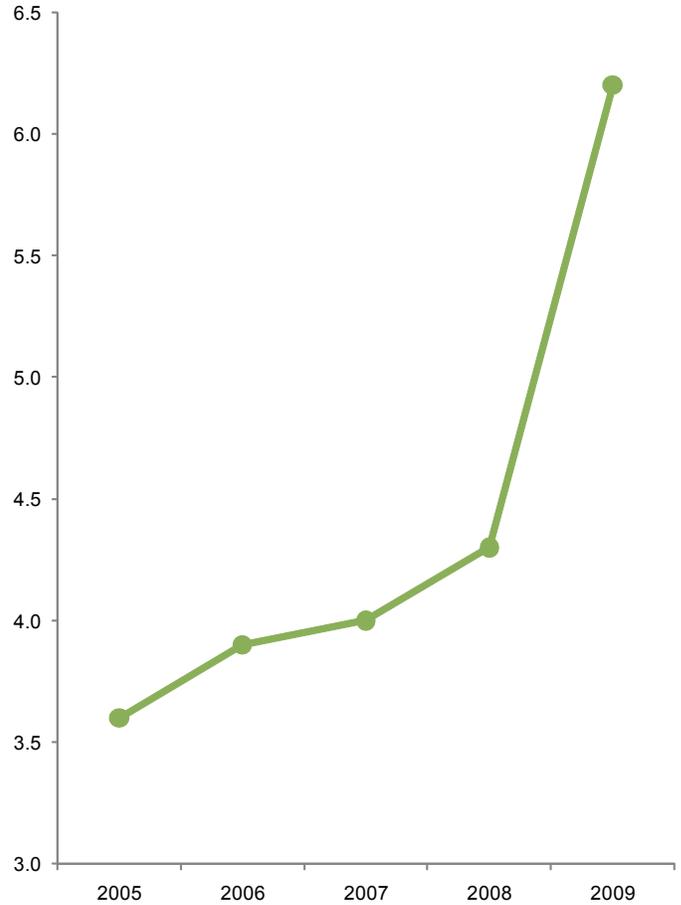
Source: U.S. Census Bureau, Population Estimates Program

Northwest Arkansas WIA Profile

Labor Force/Employment 2005-2009



Unemployment Rate 2005-2009



Northwest Arkansas WIA 2005-2009 Labor Force/Employment

Year	2005	2006	2007	2008	2009
Labor Force	269,050	276,550	280,375	281,875	278,700
Employment	259,275	265,825	269,225	269,775	261,375
Unemployment	9,775	10,725	11,150	12,100	17,325
Unemployment Rate	3.6	3.9	4.0	4.3	6.2

Source: Arkansas Department of Workforce Services

Northwest Arkansas WIA 2010 Monthly Unemployment Rate*

Year	Period	Unemployment Rate
2010	January	7.3
2010	February	7.5
2010	March	7.0
2010	April	6.2
2010	May	6.3
2010	June	6.3

*Not Seasonally Adjusted, Not Preliminary

Source: Arkansas Department of Workforce Services

Northwest Arkansas WIA Quarterly Workforce Indicators (All Ownerships)

QWI Quickfacts	2005_3	2006_3	2007_3	2008_3	2009_3
Job Creation	11,984	12,331	10,569	12,030	9,725
New Hires	54,047	52,889	48,174	45,128	33,404
Separations	59,060	57,907	54,727	50,789	38,794
Turnover	11.50%	11.00%	10.80%	10.30%	8.70%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms.

New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate = $(1/2) * (\text{full-quarter accessions} + \text{full-quarter separations}) / \text{employment stable jobs}$

Source: U.S. Census Bureau, Local Employment Dynamics

As of 7/16/2010

Northwest Arkansas WIA Wages

Northwest Arkansas WIA Wages of 10 Largest Occupations

Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Retail Salespersons	8,200	\$21,495	\$15,696	\$24,394
Truck Drivers, Heavy and Tractor-Trailer	8,060	\$33,466	\$21,792	\$39,303
Cashiers	5,330	\$17,483	\$14,977	\$18,736
Waiters and Waitresses	5,000	\$17,871	\$15,338	\$19,138
Laborers and Freight, Stock, and Material Movers, Hand	4,950	\$22,525	\$17,076	\$25,250
Office Clerks, General	4,390	\$23,701	\$16,845	\$27,129
Business Operations Specialists, All Other	3,970	\$64,154	\$36,443	\$78,009
Registered Nurses	3,770	\$51,866	\$38,898	\$58,350
Bookkeeping, Accounting, and Auditing Clerks	3,740	\$29,454	\$20,724	\$33,818
Secretaries, Except Legal, Medical, and Executive	3,690	\$27,008	\$20,177	\$30,424

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Northwest Arkansas WIA Occupations Paying the Most

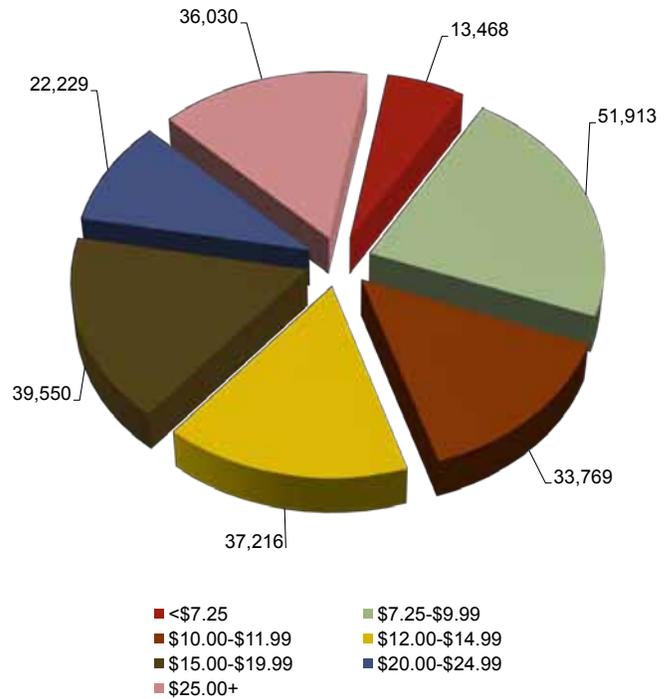
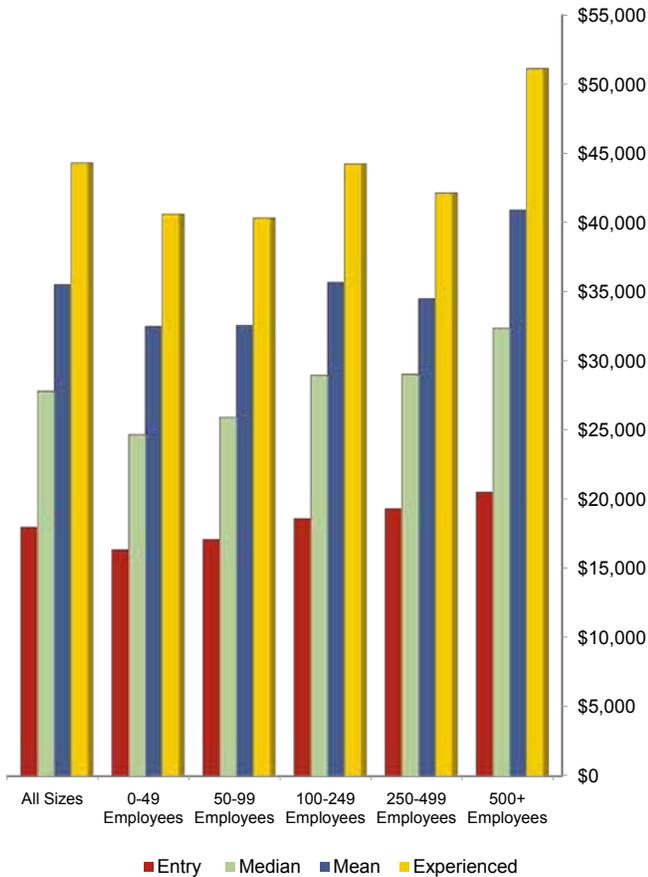
Occupation	Average Annual Salary
Anesthesiologists	\$228,307
Dentists, General	\$210,779
Family and General Practitioners	\$209,399
Surgeons	\$209,060
Pediatricians, General	\$199,603
Internists, General	\$189,401
Chief Executives	\$143,728
Marketing Managers	\$121,830
Computer and Information Systems Managers	\$111,906
Purchasing Managers	\$108,793
Psychiatrists	\$107,002
Chiropractors	\$104,134
Computer Science Teachers, Postsecondary	\$104,039
Natural Sciences Managers	\$98,722
Pharmacists	\$98,580
Business Teachers, Postsecondary	\$95,312
Sales Managers	\$95,127
Engineering Managers	\$93,618
Environmental Engineers	\$93,056
Securities, Commodities, and Financial Services Sales Agents	\$92,713
Lawyers	\$92,355
Financial Managers	\$91,395
Chemistry Teachers, Postsecondary	\$90,813
Compensation and Benefits Managers	\$89,886
Advertising and Promotions Managers	\$88,045

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Northwest Arkansas WIA Wages

Wage Estimates by Employer Size

Number of Employees by Hourly Wage Rate



Northwest Arkansas WIA Wage Estimates by Employer Size

Type of Wage	All Sizes	0-49 Employees	50-99 Employees	100-249 Employees	250-499 Employees	500+ Employees
Mean	\$35,556	\$32,532	\$32,600	\$35,711	\$34,521	\$40,926
Median	\$27,819	\$24,676	\$25,941	\$28,995	\$29,058	\$32,403
Entry	\$18,000	\$16,344	\$17,106	\$18,633	\$19,319	\$20,533
Experienced	\$44,334	\$40,626	\$40,347	\$44,250	\$42,122	\$51,122

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Northwest Arkansas WIA Number of Employees by Hourly Wage Rate

Total	<\$7.25	\$7.25-\$9.99	\$10.00-\$11.99	\$12.00-\$14.99	\$15.00-\$19.99	\$20.00-\$24.99	\$25.00+
234,175	13,468	51,913	33,769	37,216	39,550	22,229	36,030

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Northwest Arkansas WIA Industry

NAICS Code	NAICS Title	Employment		Net Growth	Percent Growth
		2009 Estimated	2011 Projected		
Top 10 Growth					
611000	Educational Services	25,536	26,569	1,033	4.05%
722000	Food Services and Drinking Places	16,953	17,564	611	3.60%
452000	General Merchandise Stores	7,627	8,172	545	7.15%
621000	Ambulatory Health Care Services	8,695	9,024	329	3.78%
561000	Administrative and Support Services	6,037	6,355	318	5.27%
623000	Nursing and Residential Care Facilities	4,539	4,815	276	6.08%
551000	Management of Companies and Enterprises	17,313	17,573	260	1.50%
624000	Social Assistance	4,952	5,197	245	4.95%
321000	Wood Product Manufacturing	802	963	161	20.07%
541000	Professional, Scientific, and Technical Services	9,465	9,585	120	1.27%
Top 10 Fastest Growth					
321000	Wood Product Manufacturing	802	963	161	20.07%
312000	Beverage and Tobacco Product Manufacturing	122	140	18	14.75%
712000	Museums, Historical Sites, and Similar Institutions	77	85	8	10.39%
115000	Support Activities for Agriculture and Forestry	110	120	10	9.09%
519000	Other Information Services	119	128	9	7.56%
452000	General Merchandise Stores	7,627	8,172	545	7.15%
623000	Nursing and Residential Care Facilities	4,539	4,815	276	6.08%
314000	Textile Product Mills	352	373	21	5.97%
814000	Private Households	190	201	11	5.79%
561000	Administrative and Support Services	6,037	6,355	318	5.27%
Top 10 Decline					
311000	Food Manufacturing	16,187	15,216	-971	-6.00%
484000	Truck Transportation	11,078	10,542	-536	-4.84%
336000	Transportation Equipment Manufacturing	2,172	1,639	-533	-24.54%
335000	Electrical Equipment, Appliance, and Component Manufacturing	597	343	-254	-42.55%
238000	Specialty Trade Contractors	6,370	6,137	-233	-3.66%
332000	Fabricated Metal Product Manufacturing	3,139	2,908	-231	-7.36%
622000	Hospitals	16,263	16,048	-215	-1.32%
337000	Furniture and Related Product Manufacturing	967	799	-168	-17.37%
448000	Clothing and Clothing Accessories Stores	2,053	1,890	-163	-7.94%
522000	Credit Intermediation and Related Activities	4,427	4,282	-145	-3.28%
Top 10 Fastest Decline					
335000	Electrical Equipment, Appliance, and Component Manufacturing	597	343	-254	-42.55%
336000	Transportation Equipment Manufacturing	2,172	1,639	-533	-24.54%
327000	Nonmetallic Mineral Product Manufacturing	528	402	-126	-23.86%
337000	Furniture and Related Product Manufacturing	967	799	-168	-17.37%
488000	Support Activities for Transportation	1,096	954	-142	-12.96%
481000	Air Transportation	308	270	-38	-12.34%
113000	Forestry and Logging	86	77	-9	-10.47%
511000	Publishing Industries	951	852	-99	-10.41%
447000	Gasoline Stations	1,509	1,377	-132	-8.75%
448000	Clothing and Clothing Accessories Stores	2,053	1,890	-163	-7.94%

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

Northwest Arkansas WIA Occupations

SOC Code	SOC Title	Employment		Growth		Annual Openings		
		2009 Estimated	2011 Projected	Net	Percent	Growth	Replacement	Total
Top 10 Growth								
35-3021	Combined Food Preparation and Serving Workers, Including Fast Food	3,259	3,416	157	4.82%	79	57	136
35-3031	Waiters and Waitresses	4,827	4,983	156	3.23%	78	282	360
39-9021	Personal and Home Care Aides	1,343	1,488	145	10.80%	73	15	88
25-2021	Elementary School Teachers, Except Special Education	2,157	2,263	106	4.91%	53	46	99
31-1012	Nursing Aides, Orderlies, and Attendants	3,365	3,468	103	3.06%	52	28	80
29-1111	Registered Nurses	6,517	6,609	92	1.41%	46	93	139
25-2031	Secondary School Teachers, Except Special and Vocational Education	2,398	2,485	87	3.63%	44	70	114
25-9041	Teacher Assistants	2,299	2,382	83	3.61%	42	44	86
35-2011	Cooks, Fast Food	2,004	2,077	73	3.64%	37	57	94
43-4051	Customer Service Representatives	2,501	2,569	68	2.72%	34	77	111
Top 10 Fastest Growth								
51-7041	Sawing Machine Setters, Operators, and Tenders, Wood	61	75	14	22.95%	7	1	8
51-7042	Woodworking Machine Setters, Operators, and Tenders, Except Sawing	109	127	18	16.51%	9	3	12
39-9021	Personal and Home Care Aides	1,343	1,488	145	10.80%	73	15	88
51-6031	Sewing Machine Operators	236	259	23	9.75%	12	2	14
43-4121	Library Assistants, Clerical	126	135	9	7.14%	5	6	11
27-2022	Coaches and Scouts	160	170	10	6.25%	5	3	8
25-2042	Special Education Teachers, Middle School	99	105	6	6.06%	3	3	6
51-5023	Printing Machine Operators	301	319	18	5.98%	9	6	15
27-1024	Graphic Designers	486	514	28	5.76%	14	15	29
49-9094	Locksmiths and Safe Repairers	89	94	5	5.62%	3	1	4
Top 10 Decline								
11-9012	Farmers and Ranchers	17,613	17,145	-468	-2.66%	0	108	108
53-3032	Truck Drivers, Heavy and Tractor-Trailer	8,584	8,253	-331	-3.86%	0	140	140
51-9198	Helpers--Production Workers	2,814	2,573	-241	-8.56%	0	58	58
53-7062	Laborers and Freight, Stock, and Material Movers, Hand	4,739	4,557	-182	-3.84%	0	160	160
51-3022	Meat, Poultry, and Fish Cutters and Trimmers	3,494	3,323	-171	-4.89%	0	111	111
51-2092	Team Assemblers	1,961	1,815	-146	-7.45%	0	44	44
51-9061	Inspectors, Testers, Sorters, Samplers, and Weighers	1,241	1,146	-95	-7.66%	0	22	22
53-7063	Machine Feeders and Offbearers	1,099	1,015	-84	-7.64%	0	16	16
53-7064	Packers and Packagers, Hand	1,295	1,214	-81	-6.25%	0	20	20
11-1021	General and Operations Managers	2,679	2,602	-77	-2.87%	0	74	74
Top 10 Fastest Decline								
51-4032	Drilling and Boring Machine Tool Setters, Operators, and Tenders, Metal and Plastic	100	71	-29	-29.00%	0	1	1
51-4033	Grinding, Lapping, Polishing, and Buffing Machine Tool Setters, Operators, and Tenders, Metal and Plastic	123	89	-34	-27.64%	0	2	2
51-4081	Multiple Machine Tool Setters, Operators, and Tenders, Metal and Plastic	227	188	-39	-17.18%	0	5	5
51-9121	Coating, Painting, and Spraying Machine Setters, Operators, and Tenders	196	169	-27	-13.78%	0	5	5
51-7011	Cabinetmakers and Bench Carpenters	294	254	-40	-13.61%	0	7	7
51-2091	Fiberglass Laminators and Fabricators	150	130	-20	-13.33%	0	4	4
51-6093	Upholsterers	52	46	-6	-11.54%	0	1	1
27-3022	Reporters and Correspondents	114	101	-13	-11.40%	0	3	3
43-4181	Reservation and Transportation Ticket Agents and Travel Clerks	98	88	-10	-10.20%	0	2	2
51-9071	Jewelers and Precious Stone and Metal Workers	69	62	-7	-10.14%	0	2	2

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

Southeast Arkansas WIA Profile

The Southeast Arkansas Workforce Investment Area was home to 214,961 people in 2009. Between 2005 and 2009, the Area lost 2.9 percent of its residents, the largest decrease in population of all the Areas. During that time, the labor force and employment decreased while unemployment increased. The decrease in the labor force slowed to a loss of only 25 employees between 2008 and 2009. Employment decreased by 2,525, or 2.7 percent, between 2008 and 2009. Unemployment increased 34.1 percent, or by 2,500 employees, during the period totaling 9,825 unemployed workers in 2009. The unemployment rate increased 2.5 percent to 9.9 percent in 2009, the highest unemployment rate of the Areas.

Job creation, the number of new hires, the number of separations, and turnover rates all decreased between 2005 and 2009. There were 148 less new jobs created in the third quarter of 2009 than in the same quarter of 2008. The number of new hires declined by 2,124, or 16.7 percent, between the third quarter of 2008 and the third quarter of 2009. Separations declined by 2,530, or 17.1 percent, between the periods. The turnover rate decreased to 8.5 percent in the third quarter of 2009, a tie for the lowest turnover rate of the Areas.

Not much change occurred in the 10 largest occupations in the Area between 2008 and 2009. *Cashiers*, with an estimated employment of 2,380, was again the largest occupation. *Combined Food Preparation and Serving Workers, Including Fast Food* was the second largest with an estimated employment of 1,930. *Nursing Aides, Orderlies, and Attendants* knocked *Team Assemblers* out of the top 10.

Industry

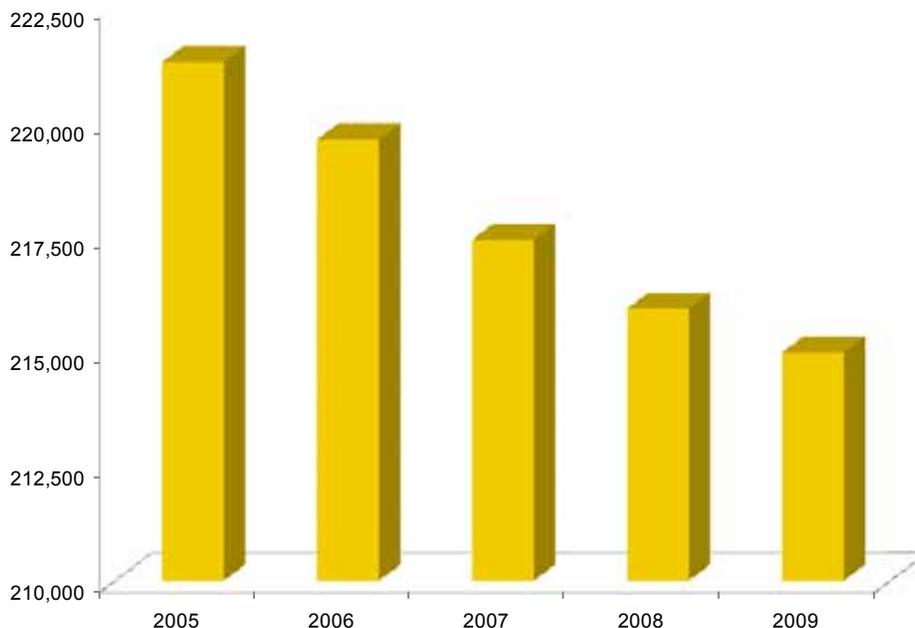
Chemical Manufacturing is again anticipated to see the largest and fastest growth, projected to grow from 307 employees in 2009 to 517 in 2011, a 68.4 percent increase. *Federal Government, Excluding Post Office* and *Machinery Manufacturing* are expected to see the largest and fastest declines. It is projected that *Federal Government, Excluding Post Office* could lose 728 employees, or 32.9 percent, leaving 1,483 employees in 2011. *Machinery Manufacturing* is expected to lose 529 employees during the period, a 37.8 percent loss, for a total of 872 employees.

Occupations

Personal and Home Care Aides is anticipated to see the most growth between 2009 and 2011. It is expected to add 86 employees during the period, for a total of 884 employees, a 10.8 percent increase. *Securities, Commodities, and Financial Services Sales Agents* is anticipated to see the fastest growth, going from 33 employees in 2009 to 46 in 2011, a 39.4 percent growth. *Team Assemblers* is again expected to see the most decline, with a projected loss of 192 employees, or 16.5 percent, for a total of 974 employees. *Forest and Conservation Technicians* is forecasted to see the fastest decline – 31.3 percent. *Agricultural Inspectors* is also expected to decline quickly, declining by 29.3 percent, for a total of 58 workers in 2011.

The Area includes the Pine Bluff Metropolitan Statistical Area and 10 counties: Arkansas, Ashley, Bradley, Chicot, Cleveland, Desha, Drew, Grant, Jefferson, and Lincoln. Louisiana and Mississippi border the Area.

Population 2005-2009

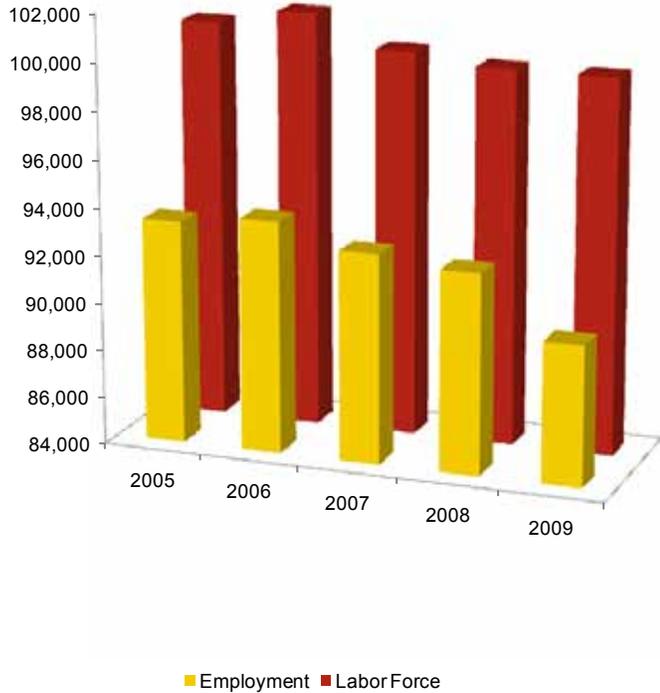


Southeast Arkansas WIA Population 2005-2009					
2005	2006	2007	2008	2009	Percent Change
221,281	219,601	217,416	215,913	214,961	-2.9%

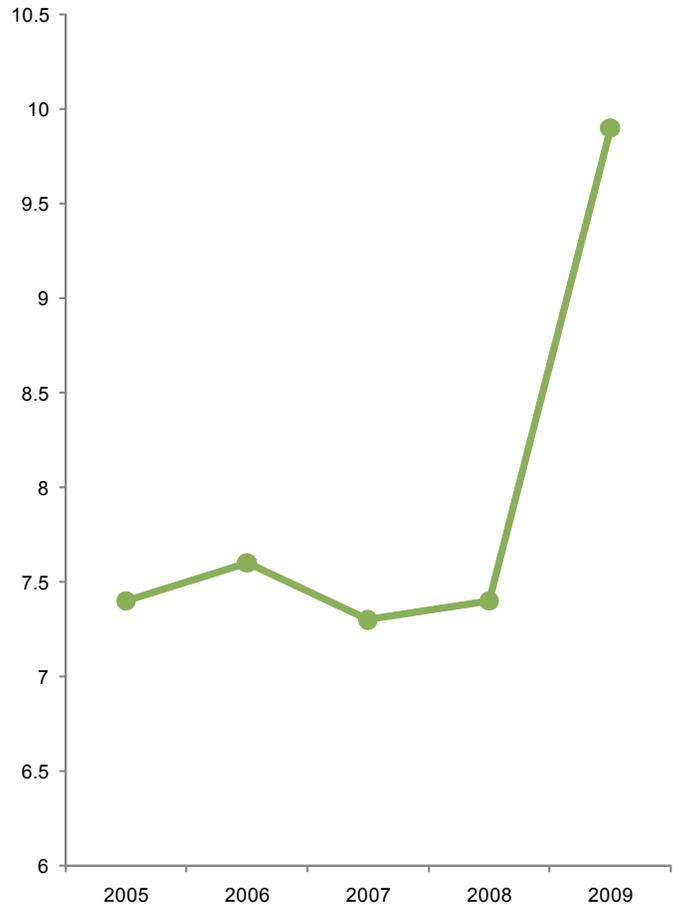
Source: U.S. Census Bureau, Population Estimates Program

Southeast Arkansas WIA Profile

Labor Force/Employment 2005-2009



Unemployment Rate 2005-2009



Southeast Arkansas WIA 2005-2009 Labor Force/Employment

Year	2005	2006	2007	2008	2009
Labor Force	100,825	101,475	100,175	99,750	99,725
Employment	93,375	93,750	92,800	92,425	89,900
Unemployment	7,450	7,725	7,375	7,325	9,825
Unemployment Rate	7.4	7.6	7.3	7.4	9.9

Source: Arkansas Department of Workforce Services

Southeast Arkansas WIA 2010 Monthly Unemployment Rate*

Year	Period	Unemployment Rate
2010	January	11.6
2010	February	11.4
2010	March	11.0
2010	April	10.2
2010	May	9.9
2010	June	9.9

*Not Seasonally Adjusted, Not Preliminary

Source: Arkansas Department of Workforce Services

Southeast Arkansas WIA Quarterly Workforce Indicators (All Ownerships)

QWI Quickfacts	2005_3	2006_3	2007_3	2008_3	2009_3
Job Creation	4,607	4,402	4,185	3,953	3,805
New Hires	15,371	13,965	14,210	12,755	10,631
Separations	20,101	15,819	16,026	14,830	12,300
Turnover	11.80%	9.20%	9.30%	8.80%	8.50%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms.

New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)*(full-quarter accessions + full-quarter separations)/employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics

As of 7/16/2010

Southeast Arkansas WIA Wages

Southeast Arkansas WIA Wages of 10 Largest Occupations

Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Cashiers	2,380	\$16,175	\$15,074	\$16,725
Combined Food Preparation and Serving Workers, Including Fast Food	1,930	\$15,762	\$15,211	\$16,038
Retail Salespersons	1,780	\$21,161	\$14,772	\$24,355
Correctional Officers and Jailers	1,720	\$31,868	\$25,812	\$34,896
Registered Nurses	1,560	\$46,697	\$36,750	\$51,670
Helpers--Production Workers	1,550	\$25,859	\$19,248	\$29,164
Nursing Aides, Orderlies, and Attendants	1,510	\$18,340	\$15,973	\$19,523
Secretaries, Except Legal, Medical, and Executive	1,470	\$23,052	\$17,916	\$25,620
Laborers and Freight, Stock, and Material Movers, Hand	1,450	\$21,976	\$16,481	\$24,723
Office Clerks, General	1,210	\$21,640	\$15,936	\$24,491

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Southeast Arkansas WIA Occupations Paying the Most

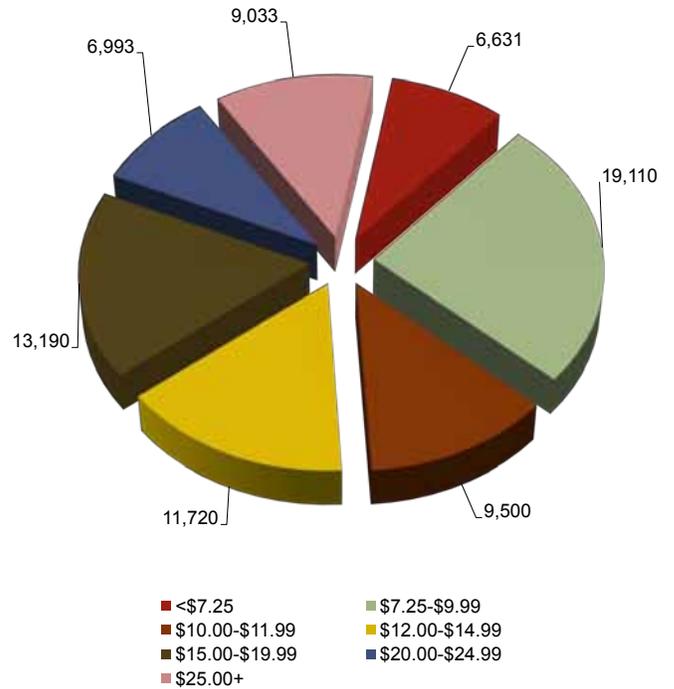
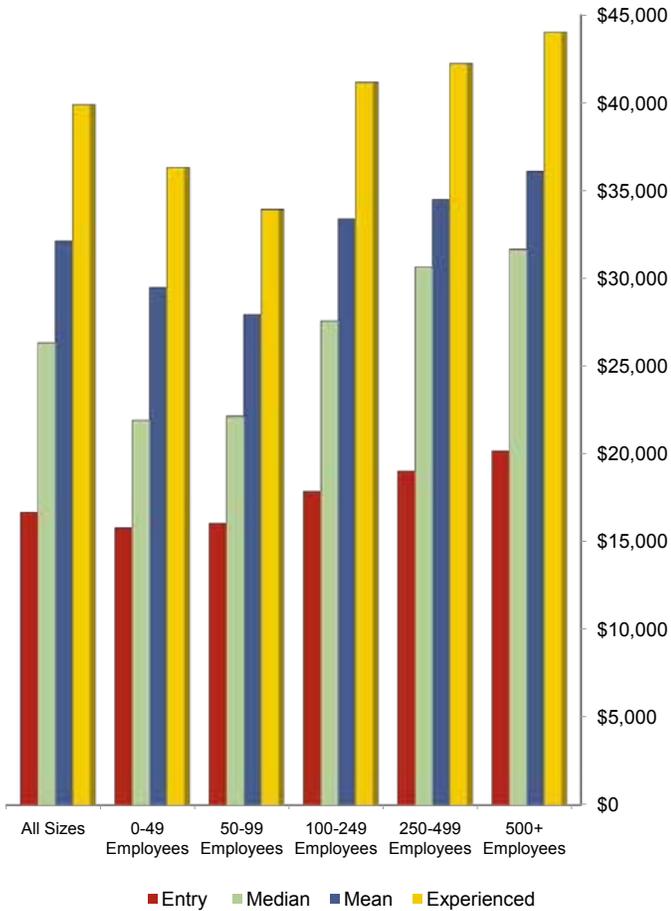
Occupation	Average Annual Salary
Anesthesiologists	\$185,559
Chief Executives	\$109,446
Natural Sciences Managers	\$103,977
Lawyers	\$94,852
Engineering Managers	\$93,515
Medical Scientists, Except Epidemiologists	\$92,969
Environmental Engineers	\$92,942
Occupational Therapists	\$91,415
Commercial Pilots	\$88,447
Industrial Production Managers	\$88,402
Sales Managers	\$88,137
Chiropractors	\$82,262
Electrical Engineers	\$82,080
Pharmacists	\$81,990
Chemists	\$80,743
Education Administrators, Postsecondary	\$80,636
Clinical, Counseling, and School Psychologists	\$78,776
Veterinarians	\$74,961
Purchasing Managers	\$74,795
General and Operations Managers	\$74,607
Computer and Information Systems Managers	\$73,203
Physical Therapists	\$73,188
Mechanical Engineers	\$72,192
Financial Managers	\$69,573
Computer Programmers	\$69,213

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Southeast Arkansas WIA Wages

Wage Estimates by Employer Size

Number of Employees by Hourly Wage Rate



Southeast Arkansas WIA Wage Estimates by Employer Size

Type of Wage	All Sizes	0-49 Employees	50-99 Employees	100-249 Employees	250-499 Employees	500+ Employees
Mean	\$32,162	\$29,481	\$27,973	\$33,404	\$34,521	\$36,092
Median	\$26,364	\$21,937	\$22,158	\$27,590	\$30,670	\$31,680
Entry	\$16,683	\$15,798	\$16,062	\$17,863	\$19,039	\$20,174
Experienced	\$39,902	\$36,323	\$33,929	\$41,175	\$42,262	\$44,051

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Southeast Arkansas WIA Number of Employees by Hourly Wage Rate

Total	<\$7.25	\$7.25-\$9.99	\$10.00-\$11.99	\$12.00-\$14.99	\$15.00-\$19.99	\$20.00-\$24.99	\$25.00+
76,177	6,631	19,110	9,500	11,720	13,190	6,993	9,033

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Southeast Arkansas WIA Industry

NAICS Code	NAICS Title	Employment		Net Growth	Percent Growth
		2009 Estimated	2011 Projected		
Top 10 Growth					
325000	Chemical Manufacturing	307	517	210	68.40%
929200	State Government, Excluding Education and Hospitals	4,563	4,731	168	3.68%
622000	Hospitals	2,689	2,827	138	5.13%
452000	General Merchandise Stores	2,325	2,459	134	5.76%
624000	Social Assistance	2,785	2,917	132	4.74%
722000	Food Services and Drinking Places	3,886	4,001	115	2.96%
611000	Educational Services	9,991	10,104	113	1.13%
551000	Management of Companies and Enterprises	359	436	77	21.45%
561000	Administrative and Support Services	1,348	1,422	74	5.49%
237000	Heavy and Civil Engineering Construction	1,294	1,328	34	2.63%
Top 10 Fastest Growth					
325000	Chemical Manufacturing	307	517	210	68.40%
551000	Management of Companies and Enterprises	359	436	77	21.45%
485000	Transit and Ground Passenger Transport	80	95	15	18.75%
814000	Private Households	105	118	13	12.38%
486000	Pipeline Transportation	73	78	5	6.85%
326000	Plastics and Rubber Products Manufacturing	264	282	18	6.82%
452000	General Merchandise Stores	2,325	2,459	134	5.76%
561000	Administrative and Support Services	1,348	1,422	74	5.49%
622000	Hospitals	2,689	2,827	138	5.13%
624000	Social Assistance	2,785	2,917	132	4.74%
Top 10 Decline					
919999	Federal, Excluding Post Office	2,211	1,483	-728	-32.93%
333000	Machinery Manufacturing	1,401	872	-529	-37.76%
322000	Paper Manufacturing	3,676	3,412	-264	-7.18%
336000	Transportation Equipment Manufacturing	736	579	-157	-21.33%
939300	Local Government, Excluding Education and Hospitals	2,760	2,633	-127	-4.60%
113000	Forestry and Logging	796	672	-124	-15.58%
447000	Gasoline Stations	934	852	-82	-8.78%
445000	Food and Beverage Stores	1,368	1,291	-77	-5.63%
541000	Professional, Scientific, and Technical Services	1,374	1,303	-71	-5.17%
522000	Credit Intermediation and Related Activities	1,698	1,645	-53	-3.12%
Top 10 Fastest Decline					
333000	Machinery Manufacturing	1,401	872	-529	-37.76%
919999	Federal, Excluding Post Office	2,211	1,483	-728	-32.93%
336000	Transportation Equipment Manufacturing	736	579	-157	-21.33%
454000	Nonstore Retailers	138	116	-22	-15.94%
113000	Forestry and Logging	796	672	-124	-15.58%
331000	Primary Metal Manufacturing	251	213	-38	-15.14%
448000	Clothing and Clothing Accessories Stores	325	283	-42	-12.92%
327000	Nonmetallic Mineral Product Manufacturing	114	101	-13	-11.40%
447000	Gasoline Stations	934	852	-82	-8.78%
315000	Apparel Manufacturing	400	365	-35	-8.75%

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

Southeast Arkansas WIA Occupations

SOC Code	SOC Title	Employment		Growth		Annual Openings		
		2009 Estimated	2011 Projected	Net	Percent	Growth	Replacement	Total
Top 10 Growth								
39-9021	Personal and Home Care Aides	798	884	86	10.78%	43	9	52
33-3012	Correctional Officers and Jailers	2,025	2,092	67	3.31%	34	41	75
29-1111	Registered Nurses	1,319	1,380	61	4.62%	31	19	50
35-3021	Combined Food Preparation and Serving Workers, Including Fast Food	1,469	1,514	45	3.06%	23	26	49
31-1011	Home Health Aides	318	344	26	8.18%	13	3	16
43-9061	Office Clerks, General	1,342	1,367	25	1.86%	13	18	31
25-2021	Elementary School Teachers, Except Special Education	1,070	1,092	22	2.06%	11	23	34
29-2061	Licensed Practical and Licensed Vocational Nurses	833	848	15	1.80%	8	26	34
25-2022	Middle School Teachers, Except Special and Vocational Education	691	705	14	2.03%	7	15	22
51-9023	Mixing and Blending Machine Setters, Operators, and Tenders	86	100	14	16.28%	7	2	9
Top 10 Fastest Growth								
41-3031	Securities, Commodities, and Financial Services Sales Agents	33	46	13	39.39%	7	1	8
51-9023	Mixing and Blending Machine Setters, Operators, and Tenders	86	100	14	16.28%	7	2	9
39-9021	Personal and Home Care Aides	798	884	86	10.78%	43	9	52
11-2021	Marketing Managers	47	52	5	10.64%	3	1	4
41-1012	First-Line Supervisors/Managers of Non-Retail Sales Workers	141	154	13	9.22%	7	3	10
31-1011	Home Health Aides	318	344	26	8.18%	13	3	16
43-4111	Interviewers, Except Eligibility and Loan	90	96	6	6.67%	3	2	5
11-2022	Sales Managers	101	107	6	5.94%	3	2	5
29-1111	Registered Nurses	1,319	1,380	61	4.62%	31	19	50
21-1092	Probation Officers and Correctional Treatment Specialists	149	155	6	4.03%	3	3	6
Top 10 Decline								
51-2092	Team Assemblers	1,166	974	-192	-16.47%	0	26	26
11-9012	Farmers and Ranchers	5,578	5,434	-144	-2.58%	0	35	35
51-9198	Helpers--Production Workers	1,562	1,480	-82	-5.25%	0	32	32
41-2011	Cashiers	2,394	2,321	-73	-3.05%	0	142	142
51-4121	Welders, Cutters, Solderers, and Brazers	496	425	-71	-14.31%	0	15	15
45-2041	Graders and Sorters, Agricultural Products	457	404	-53	-11.60%	0	9	9
33-9032	Security Guards	526	483	-43	-8.17%	0	11	11
51-9061	Inspectors, Testers, Sorters, Samplers, and Weighers	651	608	-43	-6.61%	0	11	11
51-4031	Cutting, Punching, and Press Machine Setters, Operators, and Tenders, Metal and Plastic	331	296	-35	-10.57%	0	7	7
49-9042	Maintenance and Repair Workers, General	958	925	-33	-3.44%	0	13	13
53-7062	Laborers and Freight, Stock, and Material Movers, Hand	1,337	1,304	-33	-2.47%	0	45	45
Top 10 Fastest Decline								
19-4093	Forest and Conservation Technicians	16	11	-5	-31.25%	0	1	1
45-2011	Agricultural Inspectors	82	58	-24	-29.27%	0	2	2
51-4111	Tool and Die Makers	55	41	-14	-25.45%	0	1	1
19-2031	Chemists	122	93	-29	-23.77%	0	4	4
11-9121	Natural Sciences Managers	34	26	-8	-23.53%	0	1	1
51-2022	Electrical and Electronic Equipment Assemblers	22	17	-5	-22.73%	0	1	1
29-9011	Occupational Health and Safety Specialists	28	22	-6	-21.43%	0	1	1
51-2021	Coil Winders, Tapers, and Finishers	164	133	-31	-18.90%	0	3	3
51-2041	Structural Metal Fabricators and Fitters	49	40	-9	-18.37%	0	1	1
19-1031	Conservation Scientists	64	53	-11	-17.19%	0	1	1

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

Southwest Arkansas WIA Profile

The Southwest Arkansas Workforce Investment Area was one of only three Areas that saw a decrease in population between 2005 and 2009. In 2009, 232,619 people resided in the Area, 2,371 less than in 2005. The labor force and employment decreased between 2005 and 2009 while unemployment increased. The labor force saw an increase of 550 workers between 2008 and 2009 to total 108,425. Employment decreased from 102,100 in 2008 to 100,300 in 2009, a 1.8 percent decrease. Also during the period, unemployment increased 40.7 percent, rising from 5,775 employees in 2008 to 8,125 in 2009. The unemployment rate rose 2.1 percent to include 7.5 percent of the labor force in 2009.

Job creation, the number of new hires, the number of separations, and turnover rates declined between 2005 and 2009. There were 145 less new jobs created in the third quarter of 2009 than in the third quarter of 2008. The number of new hires decreased by 2,720, or 17.8 percent, between the third quarters of 2008 and 2009. Separations decreased by 3,964, or 21.4 percent, between the periods, and the turnover rate decreased by 1 percent, to 8.7 percent in the third quarter of 2009.

Truck Drivers, Heavy and Tractor-Trailer was again the largest occupation in the Area with an estimated employment of 3,100. *Team Assemblers* was the second largest with 2,970 estimated employees. *Cashiers; Laborers and Freight, Stock, and Material Movers, Hand; and Retail Salespersons* completed the top five.

Industry

Food Services and Drinking Places is forecasted to see the most growth between 2009 and 2011. It is expected to grow to 4,391, a growth of 125 employees, in 2011. *Support Activities for Mining* is thought to be the industry that will see the fastest

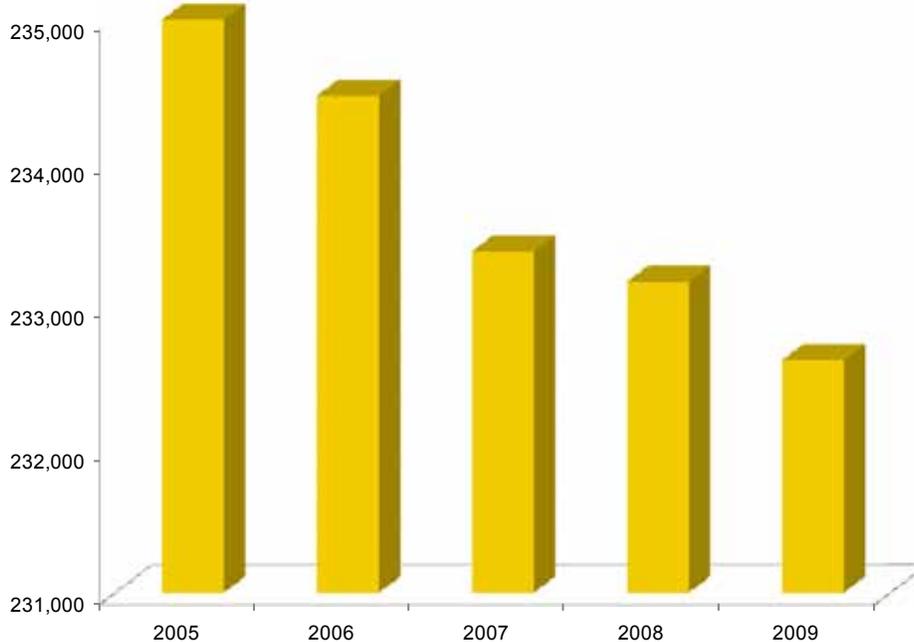
growth during the period, growing by 15.2 percent, rising from 777 employees in 2009 to 895 employees in 2011. *Food Manufacturing* is again expected to see the largest decline. It is expected to lose 738 employees during the period, or 14.1 percent, for a total of 4,510 in 2011. *Printing and Related Support Activities* is projected to see the fastest decline, going from 56 employees in 2009 to 37 in 2011, a 33.9 percent decrease. *Wood Product Manufacturing* is also anticipated to see a significant and quick decline in employment. It is expected to lose 727 employees during the period, a 27.1 percent decrease, for a total of 1,959 in 2011.

Occupations

Personal and Home Care Aides is expected to see the most growth in the Area between 2009 and 2011. It is expected to grow by 72 employees for a total of 886 employees in 2011, an 8.9 percent increase. *Petroleum Pump System Operators, Refinery Operators, and Gaugers* is expected to see the fastest growth, going from 288 employees in 2009 to 326 in 2011, a 13.2 percent increase. *Laborers and Freight, Stock, and Material Movers, Hand* is again projected to see the largest decline, losing 225 employees during the period, for a total of 2,338 employees in 2011, an 8.8 percent decrease. *Sawing Machine Setters, Operators, and Tenders, Wood* is expected to see the fastest decline. It is forecasted to lose 50 workers, or 26.5 percent, leaving 139 workers in 2011.

The Area includes part of the Texarkana AR/TX Metropolitan Statistical Area as well as 12 counties: Calhoun, Columbia, Dallas, Hempstead, Howard, Lafayette, Little River, Miller, Nevada, Ouachita, Sevier, and Union. Oklahoma, Texas, and Louisiana border this Area.

Population 2005-2009



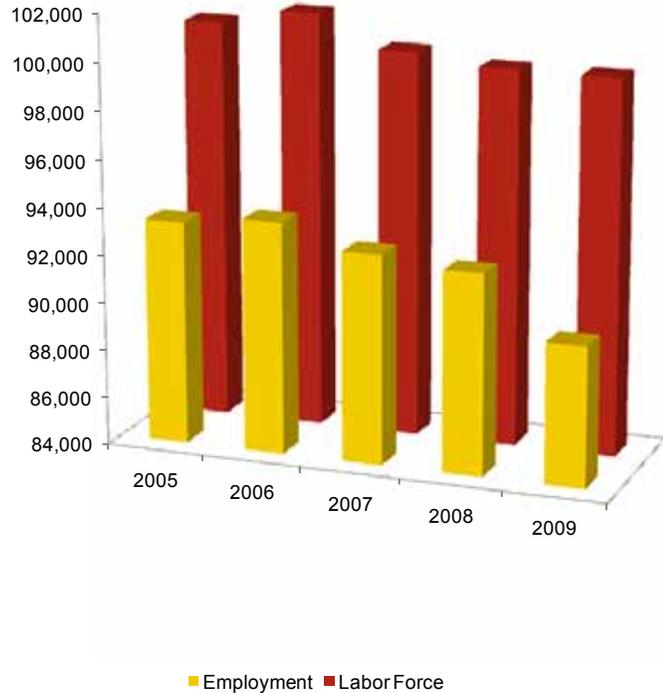
Southwest Arkansas WIA Population 2005-2009

2005	2006	2007	2008	2009	Percent Change
234,990	234,461	233,376	233,165	232,619	-1.0%

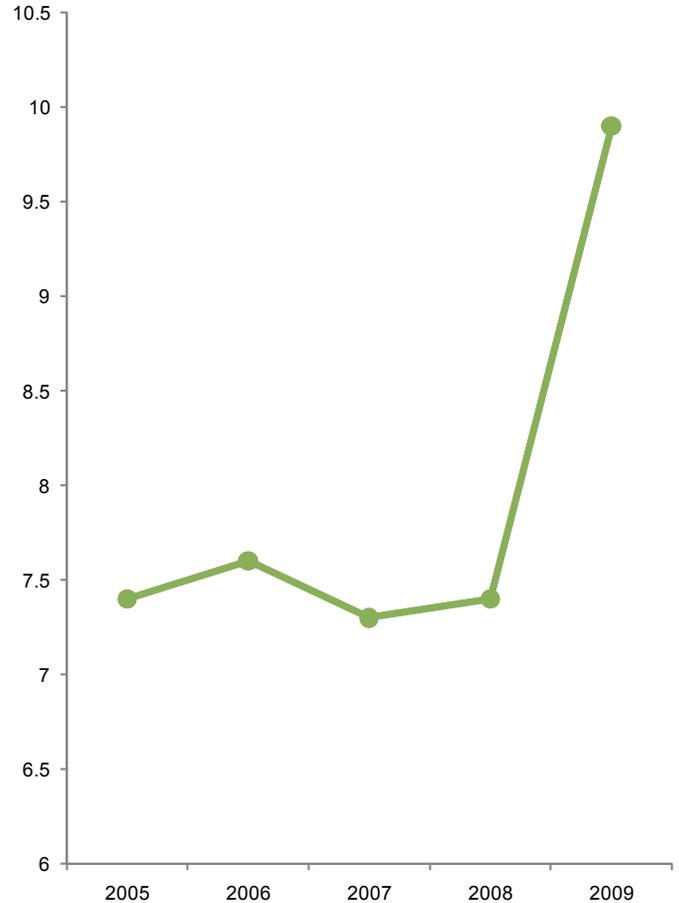
Source: U.S. Census Bureau, Population Estimates Program

Southwest Arkansas WIA Profile

Labor Force/Employment 2005-2009



Unemployment Rate 2005-2009



Southwest Arkansas WIA 2005-2009 Labor Force/Employment

Year	2005	2006	2007	2008	2009
Labor Force	108,475	108,800	107,975	107,875	108,425
Employment	102,200	102,375	101,775	102,100	100,300
Unemployment	6,275	6,425	6,200	5,775	8,125
Unemployment Rate	5.8	5.9	5.7	5.4	7.5

Source: Arkansas Department of Workforce Services

Southwest Arkansas WIA 2010 Monthly Unemployment Rate*

Year	Period	Unemployment Rate
2010	January	8.9
2010	February	8.9
2010	March	8.7
2010	April	8.1
2010	May	7.8
2010	June	7.8

*Not Seasonally Adjusted, Not Preliminary

Source: Arkansas Department of Workforce Services

Southwest Arkansas WIA Quarterly Workforce Indicators (All Ownerships)

QWI Quickfacts	2005_3	2006_3	2007_3	2008_3	2009_3
Job Creation	4,841	3,791	3,334	3,652	3,507
New Hires	17,309	15,527	16,378	15,284	12,564
Separations	20,078	18,668	19,225	18,553	14,589
Turnover	9.80%	9.50%	9.60%	9.70%	8.70%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms.

New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)*(full-quarter accessions + full-quarter separations)/employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics

As of 7/16/2010

Southwest Arkansas WIA Wages

Southwest Arkansas WIA Wages of 10 Largest Occupations

Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Truck Drivers, Heavy and Tractor-Trailer	3,100	\$39,485	\$28,869	\$44,793
Team Assemblers	2,970	\$22,392	\$17,573	\$24,802
Cashiers	2,730	\$16,403	\$15,007	\$17,101
Laborers and Freight, Stock, and Material Movers, Hand	2,570	\$23,004	\$16,375	\$26,318
Retail Salespersons	1,680	\$21,649	\$14,813	\$25,067
Combined Food Preparation and Serving Workers, Including Fast Food	1,600	\$15,690	\$15,366	\$15,852
Office Clerks, General	1,530	\$21,985	\$16,384	\$24,786
Janitors and Cleaners, Except Maids and Housekeeping Cleaners	1,410	\$19,023	\$15,486	\$20,792
Nursing Aides, Orderlies, and Attendants	1,340	\$18,791	\$15,954	\$20,210
Helpers--Production Workers	1,260	\$25,246	\$16,834	\$29,451

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Southwest Arkansas WIA Occupations Paying the Most

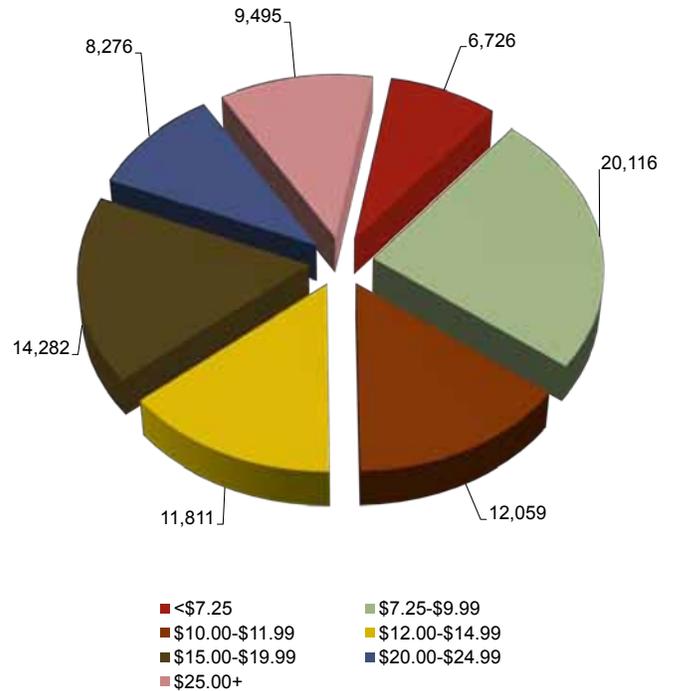
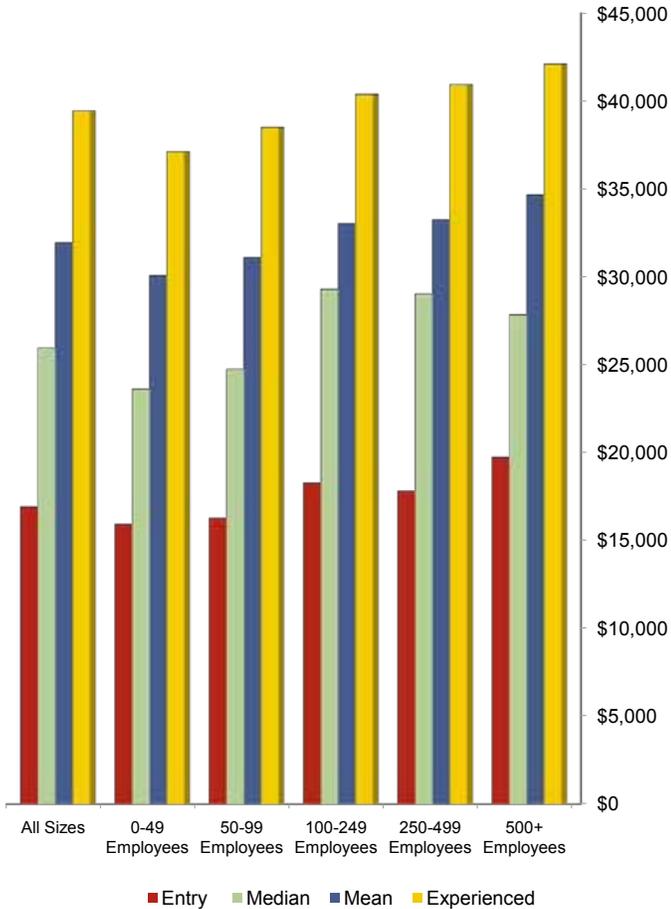
Occupation	Average Annual Salary
Family and General Practitioners	\$190,369
Dentists, General	\$146,294
Chief Executives	\$111,207
Physical Therapists	\$98,376
Engineering Managers	\$97,753
General and Operations Managers	\$85,983
Purchasing Managers	\$85,890
Physician Assistants	\$85,534
Compensation and Benefits Managers	\$83,745
Pharmacists	\$82,969
Industrial Production Managers	\$79,826
Sales Managers	\$78,987
Lawyers	\$78,545
Geoscientists, Except Hydrologists and Geographers	\$76,750
Marketing Managers	\$76,675
Transportation, Storage, and Distribution Managers	\$76,440
Environmental Engineers	\$75,345
Chemical Engineers	\$74,066
Conservation Scientists	\$70,350
Dental Hygienists	\$69,566
Construction Managers	\$68,809
Industrial Engineers	\$68,547
Civil Engineers	\$68,492
Veterinarians	\$67,938
Computer and Information Systems Managers	\$67,614

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Southwest Arkansas WIA Wages

Wage Estimates by Employer Size

Number of Employees by Hourly Wage Rate



Southwest Arkansas WIA Wage Estimates by Employer Size

Type of Wage	All Sizes	0-49 Employees	50-99 Employees	100-249 Employees	250-499 Employees	500+ Employees
Mean	\$31,956	\$30,070	\$31,110	\$33,022	\$33,253	\$34,668
Median	\$25,962	\$23,624	\$24,732	\$29,292	\$29,040	\$27,846
Entry	\$16,937	\$15,930	\$16,296	\$18,285	\$17,841	\$19,755
Experienced	\$39,466	\$37,140	\$38,518	\$40,390	\$40,959	\$42,124

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Southwest Arkansas WIA Number of Employees by Hourly Wage Rate

Total	<\$7.25	\$7.25-\$9.99	\$10.00-\$11.99	\$12.00-\$14.99	\$15.00-\$19.99	\$20.00-\$24.99	\$25.00+
82,765	6,726	20,116	12,059	11,811	14,282	8,276	9,495

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Southwest Arkansas WIA Industry

NAICS Code	NAICS Title	Employment		Net Growth	Percent Growth
		2009 Estimated	2011 Projected		
Top 10 Growth					
722000	Food Services and Drinking Places	4,266	4,391	125	2.93%
213000	Support Activities for Mining	777	895	118	15.19%
326000	Plastics and Rubber Products Manufacturing	2,469	2,562	93	3.77%
624000	Social Assistance	1,879	1,966	87	4.63%
611000	Educational Services	9,731	9,808	77	0.79%
621000	Ambulatory Health Care Services	2,444	2,521	77	3.15%
324000	Petroleum and Coal Products Manufacturing	567	639	72	12.70%
929200	State Government, Excluding Education and Hospitals	2,182	2,254	72	3.30%
623000	Nursing and Residential Care Facilities	3,227	3,290	63	1.95%
561000	Administrative and Support Services	1,639	1,691	52	3.17%
Top 10 Fastest Growth					
213000	Support Activities for Mining	777	895	118	15.19%
111000	Crop Production	98	111	13	13.27%
324000	Petroleum and Coal Products Manufacturing	567	639	72	12.70%
115000	Support Activities for Agriculture and Forestry	221	243	22	9.95%
327000	Nonmetallic Mineral Product Manufacturing	439	475	36	8.20%
524000	Insurance Carriers and Related Activities	403	427	24	5.96%
488000	Support Activities for Transportation	107	113	6	5.61%
486000	Pipeline Transportation	261	275	14	5.36%
624000	Social Assistance	1,879	1,966	87	4.63%
326000	Plastics and Rubber Products Manufacturing	2,469	2,562	93	3.77%
Top 10 Decline					
311000	Food Manufacturing	5,248	4,510	-738	-14.06%
321000	Wood Product Manufacturing	2,686	1,959	-727	-27.07%
332000	Fabricated Metal Product Manufacturing	2,533	2,362	-171	-6.75%
939300	Local Government, Excluding Education and Hospitals	3,223	3,080	-143	-4.44%
447000	Gasoline Stations	1,434	1,308	-126	-8.79%
113000	Forestry and Logging	807	687	-120	-14.87%
484000	Truck Transportation	2,975	2,872	-103	-3.46%
325000	Chemical Manufacturing	1,604	1,504	-100	-6.23%
236000	Construction of Buildings	2,042	1,966	-76	-3.72%
445000	Food and Beverage Stores	1,528	1,459	-69	-4.52%
Top 10 Fastest Decline					
323000	Printing and Related Support Activities	56	37	-19	-33.93%
321000	Wood Product Manufacturing	2,686	1,959	-727	-27.07%
481000	Air Transportation	21	16	-5	-23.81%
113000	Forestry and Logging	807	687	-120	-14.87%
334000	Computer and Electronic Product Manufacturing	97	83	-14	-14.43%
311000	Food Manufacturing	5,248	4,510	-738	-14.06%
448000	Clothing and Clothing Accessories Stores	405	363	-42	-10.37%
336000	Transportation Equipment Manufacturing	527	475	-52	-9.87%
493000	Warehousing and Storage	94	85	-9	-9.57%
447000	Gasoline Stations	1,434	1,308	-126	-8.79%

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

Southwest Arkansas WIA Occupations

SOC Code	SOC Title	Employment		Growth		Annual Openings		
		2009 Estimated	2011 Projected	Net	Percent	Growth	Replacement	Total
Top 10 Growth								
39-9021	Personal and Home Care Aides	814	886	72	8.85%	36	9	45
35-3021	Combined Food Preparation and Serving Workers, Including Fast Food	1,858	1,905	47	2.53%	24	32	56
51-8093	Petroleum Pump System Operators, Refinery Operators, and Gaugers	288	326	38	13.19%	19	7	26
31-1012	Nursing Aides, Orderlies, and Attendants	1,599	1,623	24	1.50%	12	13	25
25-2021	Elementary School Teachers, Except Special Education	1,191	1,212	21	1.76%	11	25	36
41-2031	Retail Salespersons	1,712	1,730	18	1.05%	9	51	60
29-2061	Licensed Practical and Licensed Vocational Nurses	1,047	1,063	16	1.53%	8	33	41
47-5011	Derrick Operators, Oil and Gas	150	166	16	10.67%	8	3	11
35-2011	Cooks, Fast Food	771	786	15	1.95%	8	22	30
47-5071	Roustabouts, Oil and Gas	153	167	14	9.15%	7	3	10
Top 10 Fastest Growth								
51-8093	Petroleum Pump System Operators, Refinery Operators, and Gaugers	288	326	38	13.19%	19	7	26
47-5011	Derrick Operators, Oil and Gas	150	166	16	10.67%	8	3	11
47-5013	Service Unit Operators, Oil, Gas, and Mining	85	93	8	9.41%	4	2	6
47-5071	Roustabouts, Oil and Gas	153	167	14	9.15%	7	3	10
39-9021	Personal and Home Care Aides	814	886	72	8.85%	36	9	45
51-9041	Extruding, Forming, Pressing, and Compacting Machine Setters, Operators, and Tenders	119	127	8	6.72%	4	3	7
25-3021	Self-Enrichment Education Teachers	120	128	8	6.67%	4	2	6
41-3021	Insurance Sales Agents	164	174	10	6.10%	5	4	9
51-9023	Mixing and Blending Machine Setters, Operators, and Tenders	120	127	7	5.83%	4	2	6
13-1073	Training and Development Specialists	107	112	5	4.67%	3	3	6
Top 10 Decline								
53-7062	Laborers and Freight, Stock, and Material Movers, Hand	2,563	2,338	-225	-8.78%	0	87	87
11-9012	Farmers and Ranchers	7,692	7,485	-207	-2.69%	0	48	48
53-7063	Machine Feeders and Offbearers	692	566	-126	-18.21%	0	10	10
51-9198	Helpers--Production Workers	1,214	1,118	-96	-7.91%	0	25	25
41-2011	Cashiers	2,467	2,381	-86	-3.49%	0	147	147
51-7042	Woodworking Machine Setters, Operators, and Tenders, Except Sawing	331	250	-81	-24.47%	0	8	8
53-7051	Industrial Truck and Tractor Operators	762	692	-70	-9.19%	0	23	23
51-7041	Sawing Machine Setters, Operators, and Tenders, Wood	189	139	-50	-26.46%	0	4	4
53-3032	Truck Drivers, Heavy and Tractor-Trailer	3,080	3,030	-50	-1.62%	0	50	50
53-7061	Cleaners of Vehicles and Equipment	437	389	-48	-10.98%	0	18	18
Top 10 Fastest Decline								
51-7041	Sawing Machine Setters, Operators, and Tenders, Wood	189	139	-50	-26.46%	0	4	4
51-7042	Woodworking Machine Setters, Operators, and Tenders, Except Sawing	331	250	-81	-24.47%	0	8	8
51-8021	Stationary Engineers and Boiler Operators	55	42	-13	-23.64%	0	1	1
53-7063	Machine Feeders and Offbearers	692	566	-126	-18.21%	0	10	10
51-4194	Tool Grinders, Filers, and Sharpeners	51	42	-9	-17.65%	0	2	2
53-7011	Conveyor Operators and Tenders	48	41	-7	-14.58%	0	2	2
51-4023	Rolling Machine Setters, Operators, and Tenders, Metal and Plastic	64	55	-9	-14.06%	0	1	1
51-4031	Cutting, Punching, and Press Machine Setters, Operators, and Tenders, Metal and Plastic	158	136	-22	-13.92%	0	4	4
49-9043	Maintenance Workers, Machinery	144	125	-19	-13.19%	0	2	2
19-1031	Conservation Scientists	58	51	-7	-12.07%	0	1	1

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

West Central Arkansas WIA Profile

The West Central Arkansas Workforce Investment Area experienced a 4.1 percent increase in population between 2005 and 2009. Of the Area's 312,552 residents in 2009, 146,075 made up the labor force, a decrease of 200 workers between 2008 and 2009. Employment decreased by 3,100 workers, or 2.2 percent, between 2008 and 2009. Between 2005 and 2009, unemployment increased by 3,325 workers, while the 2008 and 2009 time period had an unemployment increase of 2,900 workers, or 38.2 percent. The unemployment rate rose to 7.2 percent.

Job creation, the number of new hires, the number of separations, and turnover rates all decreased between 2005 and 2009. In the third quarter of 2009, there were 4,953 new jobs created, 355 less than the number of new jobs created in the same quarter of 2008. The number of new hires declined by 3,926, or 19.2 percent, between the third quarters of 2008 and 2009. Between the periods, separations declined by 4,968, or 20.4 percent, and the turnover rate decreased by 1.5 percent to 8.9 percent in the third quarter of 2009.

The largest occupation of 2009 in the Area was once again *Retail Salespersons* with an estimated employment of 3,620. *Cashiers* was second with an estimated employment of 2,920. There was not much change in the 10 largest occupations between 2008 and 2009. *Janitors and Cleaners, Except Maids and Housekeeping Cleaners* bumped *Nursing Aides, Orderlies, and Attendants* out of the top 10.

Industry

Educational Services is expected to see the most short-term growth in the Area. It is projected to increase by 414 employees between 2009 and 2011, for a total of 13,942 in 2011. *Textile*

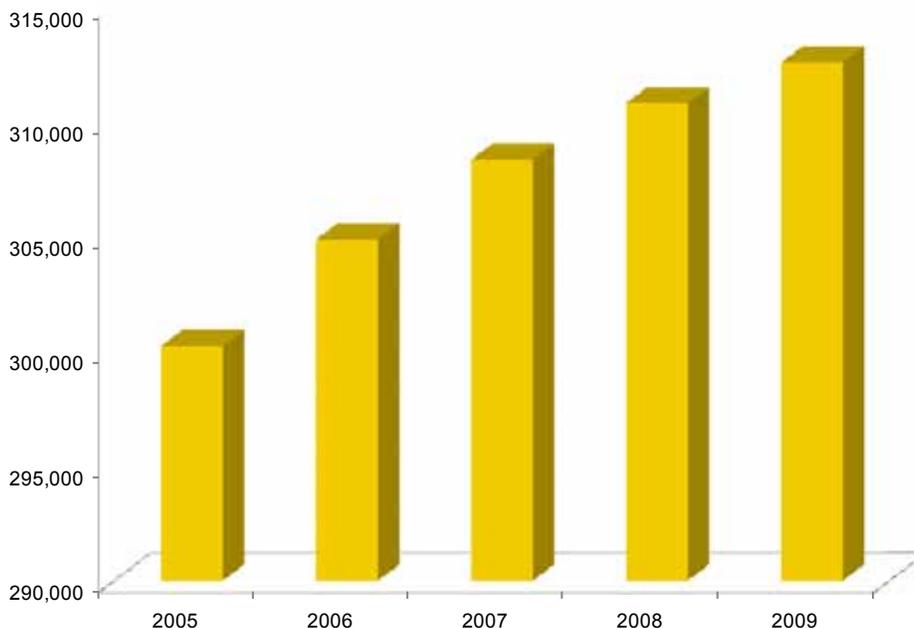
Mills is expected to grow 64.3 percent during the period, with an estimated employment of 28 in 2009 rising to 46 in 2011, making it the anticipated fastest growing industry in the Area. *Federal Government, Excluding Post Office* is also expected to grow very quickly, projected to increase by 325 employees between 2009 and 2011, for a total of 1,173 in 2011. As in 2008, *Food Manufacturing* is expected to see the largest decline, losing 365 employees during the period bringing the projected employment of 2011 down to 6,086. *Support Activities for Transportation* is expected to see the fastest decline, losing 95 employees, or 37.6 percent, during the period, leaving 158 in 2011.

Occupations

Personal and Home Care Aides is anticipated to be the top growing occupation of the Area between 2009 and 2011. It is expected to grow by 10.6 percent, or 89 employees, for a total of 927 employees in 2011. *Forest and Conservation Technicians* is expected to see the fastest growth, going from 87 employees in 2009 to 121 in 2011, a 39.1 percent increase. *Natural Sciences Managers* is also expected to grow very fast, going to 26 employees in 2011, or 30 percent more, than in 2008. *Farmers and Ranchers* is projected to see the largest decline, losing 270 workers during the period, leaving 9,882 workers in 2011. *Cargo and Freight Agents* is expected to see the fastest decline, with 53 employees in 2009 to 36 in 2011, a 32.1 percent loss. The 2009 fastest growing and fastest declining occupations lists held completely different occupations than the 2008 lists.

The Area includes the Hot Springs Metropolitan Statistical Area and 10 counties: Clark, Conway, Garland, Hot Spring, Johnson, Montgomery, Perry, Pike, Pope, and Yell.

Population 2005-2009



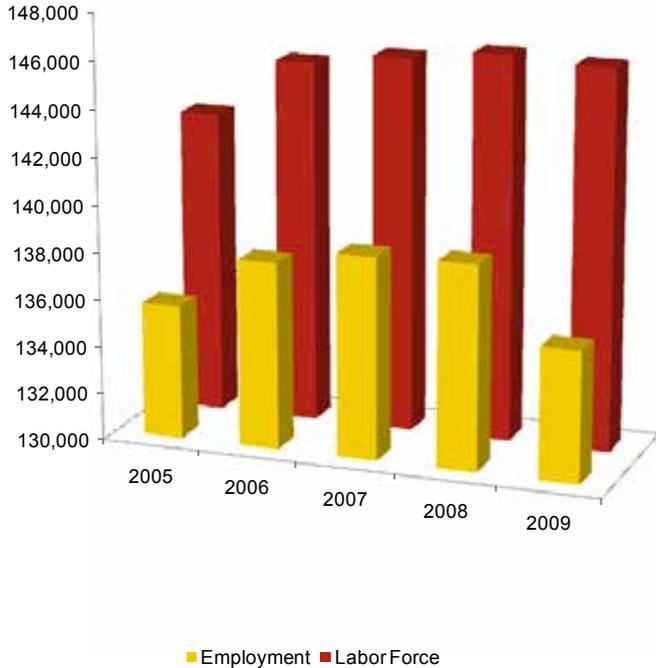
West Central Arkansas WIA Population 2005-2009

2005	2006	2007	2008	2009	Percent Change
300,205	304,844	308,322	310,776	312,552	4.1%

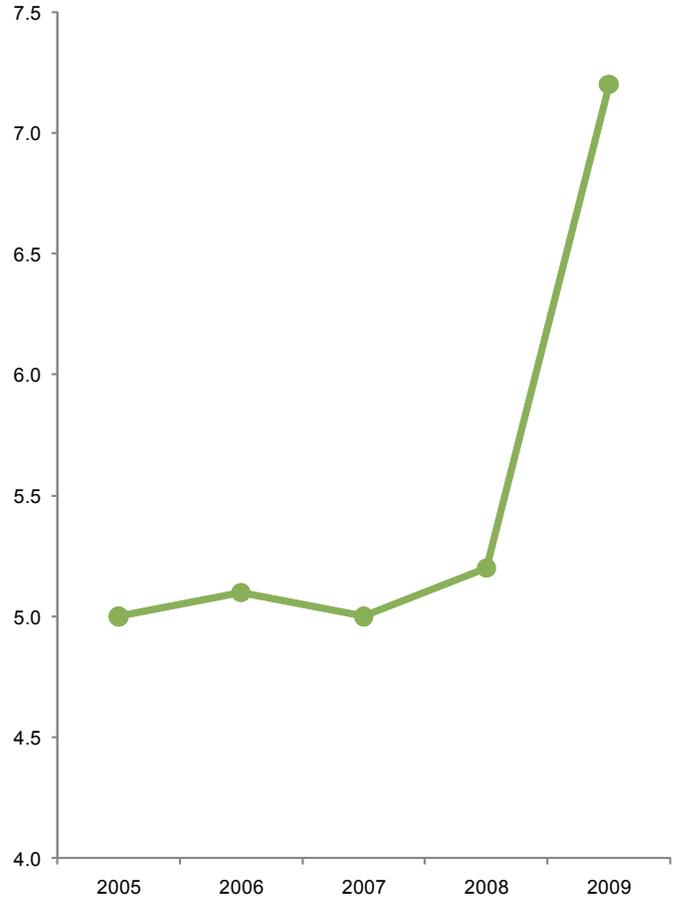
Source: U.S. Census Bureau, Population Estimates Program

West Central Arkansas WIA Profile

Labor Force/Employment 2005-2009



Unemployment Rate 2005-2009



West Central Arkansas WIA 2005-2009 Labor Force/Employment

Year	2005	2006	2007	2008	2009
Labor Force	142,850	145,350	145,850	146,275	146,075
Employment	135,675	137,925	138,575	138,675	135,575
Unemployment	7,175	7,425	7,275	7,600	10,500
Unemployment Rate	5.0	5.1	5.0	5.2	7.2

Source: Arkansas Department of Workforce Services

West Central Arkansas WIA 2010 Monthly Unemployment Rate*

Year	Period	Unemployment Rate
2010	January	8.4
2010	February	8.6
2010	March	7.8
2010	April	7.1
2010	May	7.3
2010	June	7.3

*Not Seasonally Adjusted, Not Preliminary

Source: Arkansas Department of Workforce Services

West Central Arkansas WIA Quarterly Workforce Indicators (All Ownerships)

QWI Quickfacts	2005_3	2006_3	2007_3	2008_3	2009_3
Job Creation	5,030	5,791	5,040	5,308	4,953
New Hires	23,827	23,694	22,470	20,499	16,573
Separations	27,324	26,839	26,131	24,372	19,404
Turnover	10.90%	10.40%	10.70%	10.40%	8.90%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms.

New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)*(full-quarter accessions + full-quarter separations)/employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics

As of 7/16/2010

West Central Arkansas WIA Wages

West Central Arkansas WIA Wages of 10 Largest Occupations				
Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Retail Salespersons	3,620	\$22,423	\$15,612	\$25,828
Cashiers	2,920	\$16,749	\$14,775	\$17,735
Laborers and Freight, Stock, and Material Movers, Hand	2,580	\$20,712	\$16,389	\$22,873
Office Clerks, General	2,330	\$20,688	\$15,798	\$23,134
Combined Food Preparation and Serving Workers, Including Fast Food	2,270	\$15,640	\$15,194	\$15,863
Registered Nurses	2,260	\$66,403	\$39,082	\$80,064
Truck Drivers, Heavy and Tractor-Trailer	2,200	\$30,897	\$22,033	\$35,329
Waiters and Waitresses	2,130	\$16,454	\$15,392	\$16,984
Meat, Poultry, and Fish Cutters and Trimmers	1,900	\$20,584	\$16,975	\$22,389
Janitors and Cleaners, Except Maids and Housekeeping Cleaners	1,830	\$20,610	\$15,915	\$22,957

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

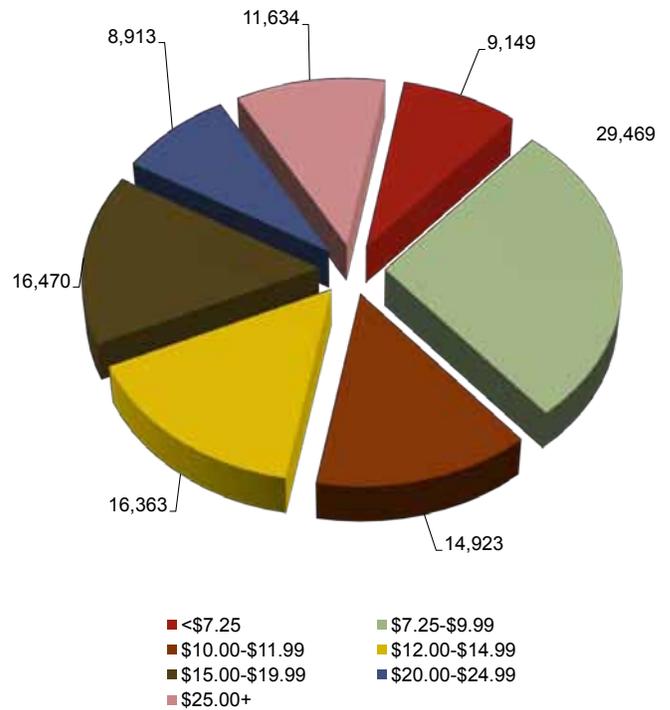
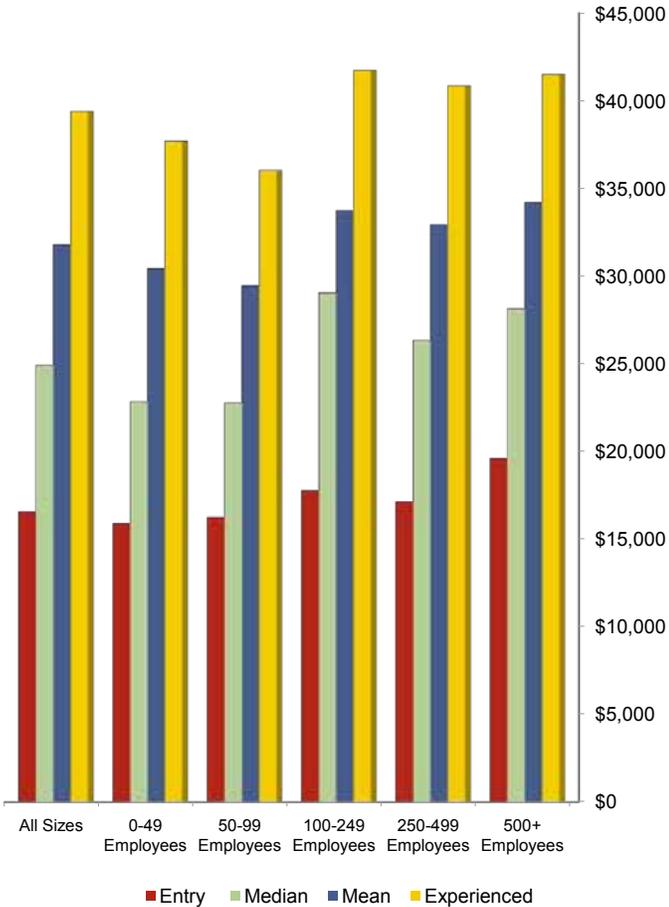
West Central Arkansas WIA Occupations Paying the Most	
Occupation	Average Annual Salary
Family and General Practitioners	\$219,587
Dentists, General	\$190,810
Chief Executives	\$108,248
Sales Managers	\$95,475
Engineering Managers	\$94,787
Pharmacists	\$92,560
Natural Sciences Managers	\$90,686
Electrical Engineers	\$86,308
Purchasing Managers	\$84,055
Veterinarians	\$79,045
General and Operations Managers	\$78,971
Industrial Production Managers	\$77,995
Marketing Managers	\$75,795
Medical and Health Services Managers	\$75,630
Computer and Information Systems Managers	\$74,762
Logisticians	\$74,268
Computer Systems Analysts	\$73,389
Transportation, Storage, and Distribution Managers	\$73,376
Education Administrators, Postsecondary	\$72,953
Chiropractors	\$72,591
Dental Hygienists	\$71,390
Physical Therapists	\$69,290
Computer Software Engineers, Systems Software	\$68,954
Education Administrators, Elementary and Secondary School	\$68,594
Loan Officers	\$68,248

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

West Central Arkansas WIA Wages

Wage Estimates by Employer Size

Number of Employees by Hourly Wage Rate



West Central Arkansas WIA Wage Estimates by Employer Size

Type of Wage	All Sizes	0-49 Employees	50-99 Employees	100-249 Employees	250-499 Employees	500+ Employees
Mean	\$31,788	\$30,435	\$29,442	\$33,756	\$32,949	\$34,215
Median	\$24,935	\$22,853	\$22,781	\$29,062	\$26,339	\$28,138
Entry	\$16,566	\$15,908	\$16,264	\$17,768	\$17,131	\$19,621
Experienced	\$39,400	\$37,699	\$36,031	\$41,750	\$40,857	\$41,513

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

West Central Arkansas WIA Number of Employees by Hourly Wage Rate

Total	<\$7.25	\$7.25-\$9.99	\$10.00-\$11.99	\$12.00-\$14.99	\$15.00-\$19.99	\$20.00-\$24.99	\$25.00+
106,921	9,149	29,469	14,923	16,363	16,470	8,913	11,634

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

West Central Arkansas WIA Industry

NAICS Code	NAICS Title	Employment		Net Growth	Percent Growth
		2009 Estimated	2011 Projected		
Top 10 Growth					
611000	Educational Services	13,528	13,942	414	3.06%
452000	General Merchandise Stores	4,071	4,410	339	8.33%
919999	Federal, Excluding Post Office	848	1,173	325	38.33%
541000	Professional, Scientific, and Technical Services	2,990	3,299	309	10.33%
722000	Food Services and Drinking Places	8,357	8,612	255	3.05%
623000	Nursing and Residential Care Facilities	2,929	3,147	218	7.44%
929200	State Government, Excluding Education and Hospitals	2,685	2,892	207	7.71%
621000	Ambulatory Health Care Services	4,677	4,879	202	4.32%
561000	Administrative and Support Services	4,016	4,204	188	4.68%
624000	Social Assistance	3,045	3,193	148	4.86%
Top 10 Fastest Growth					
313000	Textile Mills	28	46	18	64.29%
919999	Federal, Excluding Post Office	848	1,173	325	38.33%
213000	Support Activities for Mining	358	411	53	14.80%
324000	Petroleum and Coal Products Manufacturing	93	105	12	12.90%
423000	Merchant Wholesalers, Durable Goods	1,177	1,299	122	10.37%
541000	Professional, Scientific, and Technical Services	2,990	3,299	309	10.33%
712000	Museums, Historical Sites, and Similar Institutions	69	76	7	10.14%
485000	Transit and Ground Passenger Transport	55	60	5	9.09%
452000	General Merchandise Stores	4,071	4,410	339	8.33%
929200	State Government, Excluding Education and Hospitals	2,685	2,892	207	7.71%
Top 10 Decline					
311000	Food Manufacturing	6,451	6,086	-365	-5.66%
333000	Machinery Manufacturing	860	540	-320	-37.21%
321000	Wood Product Manufacturing	2,194	1,925	-269	-12.26%
484000	Truck Transportation	1,694	1,435	-259	-15.29%
622000	Hospitals	3,638	3,436	-202	-5.55%
336000	Transportation Equipment Manufacturing	1,172	1,020	-152	-12.97%
447000	Gasoline Stations	1,361	1,242	-119	-8.74%
488000	Support Activities for Transportation	253	158	-95	-37.55%
332000	Fabricated Metal Product Manufacturing	950	872	-78	-8.21%
939300	Local Government, Excluding Education and Hospitals	3,598	3,524	-74	-2.06%
Top 10 Fastest Decline					
488000	Support Activities for Transportation	253	158	-95	-37.55%
333000	Machinery Manufacturing	860	540	-320	-37.21%
327000	Nonmetallic Mineral Product Manufacturing	397	329	-68	-17.13%
113000	Forestry and Logging	469	396	-73	-15.57%
484000	Truck Transportation	1,694	1,435	-259	-15.29%
336000	Transportation Equipment Manufacturing	1,172	1,020	-152	-12.97%
321000	Wood Product Manufacturing	2,194	1,925	-269	-12.26%
337000	Furniture and Related Product Manufacturing	124	112	-12	-9.68%
339000	Miscellaneous Manufacturing	124	112	-12	-9.68%
448000	Clothing and Clothing Accessories Stores	686	621	-65	-9.48%

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

West Central Arkansas WIA Occupations

SOC Code	SOC Title	Employment		Growth		Annual Openings		
		2009 Estimated	2011 Projected	Net	Percent	Growth	Replacement	Total
Top 10 Growth								
39-9021	Personal and Home Care Aides	838	927	89	10.62%	45	9	54
31-1012	Nursing Aides, Orderlies, and Attendants	1,665	1,741	76	4.56%	38	14	52
35-3021	Combined Food Preparation and Serving Workers, Including Fast Food	2,224	2,298	74	3.33%	37	39	76
25-2021	Elementary School Teachers, Except Special Education	1,527	1,588	61	3.99%	31	33	64
35-3031	Waiters and Waitresses	2,021	2,069	48	2.38%	24	118	142
35-2011	Cooks, Fast Food	1,438	1,482	44	3.06%	22	41	63
21-1093	Social and Human Service Assistants	547	585	38	6.95%	19	11	30
25-2031	Secondary School Teachers, Except Special and Vocational Education	1,344	1,379	35	2.60%	18	39	57
19-4093	Forest and Conservation Technicians	87	121	34	39.08%	17	4	21
25-2022	Middle School Teachers, Except Special and Vocational Education	795	825	30	3.77%	15	17	32
29-2061	Licensed Practical and Licensed Vocational Nurses	1,215	1,245	30	2.47%	15	38	53
Top 10 Fastest Growth								
19-4093	Forest and Conservation Technicians	87	121	34	39.08%	17	4	21
11-9121	Natural Sciences Managers	20	26	6	30.00%	3	1	4
13-1041	Compliance Officers, Except Agriculture, Construction, Health and Safety, and Transportation	93	118	25	26.88%	13	1	14
19-4021	Biological Technicians	29	36	7	24.14%	4	1	5
17-3031	Surveying and Mapping Technicians	25	30	5	20.00%	3	1	4
29-1131	Veterinarians	38	45	7	18.42%	4	1	5
47-5013	Service Unit Operators, Oil, Gas, and Mining	77	89	12	15.58%	6	1	7
17-2051	Civil Engineers	80	90	10	12.50%	5	1	6
13-1031	Claims Adjusters, Examiners, and Investigators	113	127	14	12.39%	7	3	10
29-2056	Veterinary Technologists and Technicians	45	50	5	11.11%	3	1	4
Top 10 Decline								
11-9012	Farmers and Ranchers	10,152	9,882	-270	-2.66%	0	63	63
53-3032	Truck Drivers, Heavy and Tractor-Trailer	2,010	1,839	-171	-8.51%	0	33	33
51-2092	Team Assemblers	1,603	1,468	-135	-8.42%	0	36	36
51-9198	Helpers--Production Workers	1,022	898	-124	-12.13%	0	21	21
51-3022	Meat, Poultry, and Fish Cutters and Trimmers	1,946	1,857	-89	-4.57%	0	62	62
53-7062	Laborers and Freight, Stock, and Material Movers, Hand	2,579	2,518	-61	-2.37%	0	87	87
51-1011	First-Line Supervisors/Managers of Production and Operating Workers	846	797	-49	-5.79%	0	12	12
51-9061	Inspectors, Testers, Sorters, Samplers, and Weighers	609	564	-45	-7.39%	0	11	11
51-4041	Machinists	264	222	-42	-15.91%	0	4	4
53-7063	Machine Feeders and Offbearers	870	838	-32	-3.68%	0	13	13
Top 10 Fastest Decline								
43-5011	Cargo and Freight Agents	53	36	-17	-32.08%	0	1	1
51-9122	Painters, Transportation Equipment	76	58	-18	-23.68%	0	2	2
51-4111	Tool and Die Makers	36	29	-7	-19.44%	0	0	0
51-4041	Machinists	264	222	-42	-15.91%	0	4	4
51-4194	Tool Grinders, Filers, and Sharpeners	34	29	-5	-14.71%	0	1	1
51-2041	Structural Metal Fabricators and Fitters	155	136	-19	-12.26%	0	3	3
51-9198	Helpers--Production Workers	1,022	898	-124	-12.13%	0	21	21
51-4031	Cutting, Punching, and Press Machine Setters, Operators, and Tenders, Metal and Plastic	151	133	-18	-11.92%	0	3	3
49-3011	Aircraft Mechanics and Service Technicians	60	53	-7	-11.67%	0	1	1
51-7041	Sawing Machine Setters, Operators, and Tenders, Wood	157	140	-17	-10.83%	0	3	3

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

Western Arkansas WIA Profile

In 2009, 255,439 people resided in the Western Arkansas Workforce Investment Area, 8,667 more people than in 2005. The labor force and the number of unemployed increased between 2005 and 2009 while the number of those employed decreased. Between 2008 and 2009, the labor force decreased by 2,575 workers, or 2.1 percent. Employment also decreased during that time by 4.5 percent, or 5,350 workers. Unemployment significantly increased 46.4 percent to 8,750 unemployed workers, 2,775 more than in 2008, making the unemployment rate in 2009 7.2 percent.

Job creation, the number of new hires, the number of separations, and turnover rates all decreased between 2005 and 2009. Between the third quarters of 2008 and 2009, the number of new jobs created declined by 977, and the number of new hires declined by 7,289, or 29 percent. There were 7,080 less separations in the third quarter of 2009 than in the same quarter of 2008, and the turnover rate decreased 1.1 percent to 9.1 percent in the third quarter of 2009.

Truck Drivers, Heavy and Tractor-Trailer was estimated to employ 4,920 workers in 2009 making it, again, the largest occupation in the Area. *Retail Salespersons* was the second largest with an estimated employment of 3,590. *Stock Clerks and Order Fillers* and *Office Clerks, General* knocked *Meat, Poultry, and Fish Cutters and Trimmers* and *Nursing Aides, Orderlies, and Attendants* out of the top 10 largest occupations in the Area.

Industry

General Merchandise Stores is projected to see the most

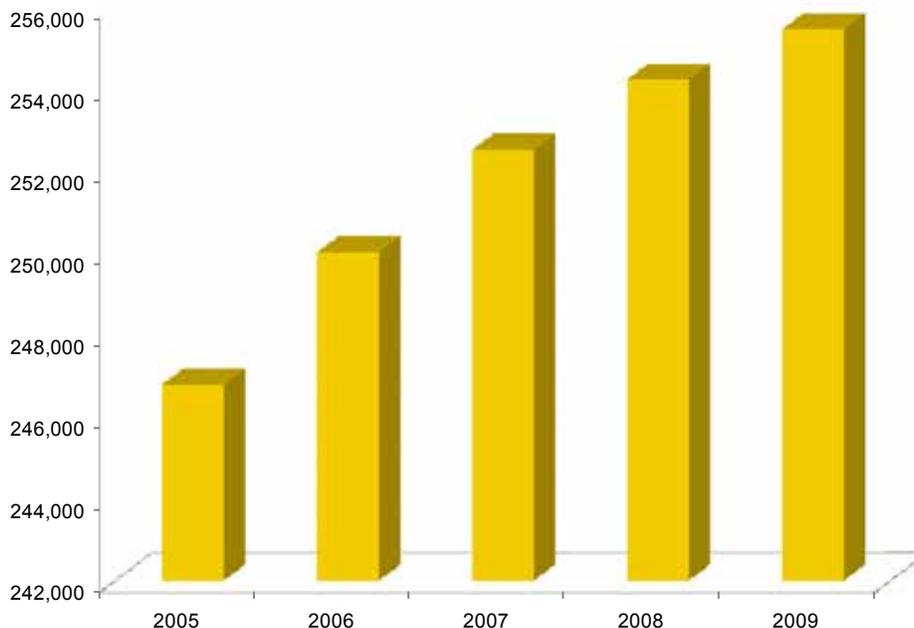
growth between 2009 and 2011. It is anticipated to increase 7.2 percent, or by 297 employees, to include 4,432 employees. *Apparel Manufacturing* is expected to see the fastest growth, gaining 41 employees to include 119 employees in 2011, a 52.6 percent increase. *Nonmetallic Mineral Product Manufacturing* is also expected to see a large, quick growth, increasing from 681 employees in 2009 to 965 in 2011. *Machinery Manufacturing* is expected to decline the most and the quickest of the Area's industries. It is projected to lose 820 workers during the period, a 43.2 percent decrease, leaving only 1,077 employees in 2011.

Occupations

Registered Nurses is expected to see the most growth in the Area between 2009 and 2011. It is expected to see a net growth of 91 employees making the projected total employment 1,967 in 2011. *Cutters and Trimmers, Hand* is anticipated to grow the fastest with a net growth of 35 percent, going from 20 employees in 2009 to 27 in 2011. *Team Assemblers* is expected to lose 346 employees, or 19.7 percent, during the period for a total of 1,408 employees in 2011, making it once again the occupation projected to see the most decline. *Engine and Other Machine Assemblers* is expected to see the fastest decline, losing 22 workers during the period and leaving 30 workers in 2011, a 42.3 percent loss.

The Area consists of a part of the Fort Smith Metropolitan Statistical Area and six counties: Crawford, Franklin, Logan, Polk, Scott, and Sebastian. This Area shares a border with Oklahoma.

Population 2005-2009



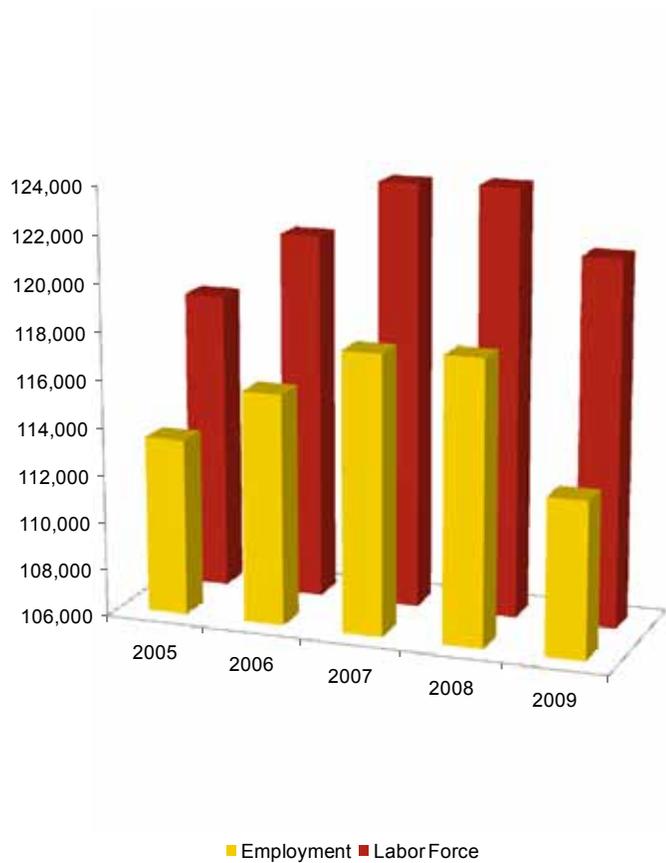
Western Arkansas WIA Population 2005-2009

2005	2006	2007	2008	2009	Percent Change
246,772	250,003	252,500	254,213	255,439	3.5%

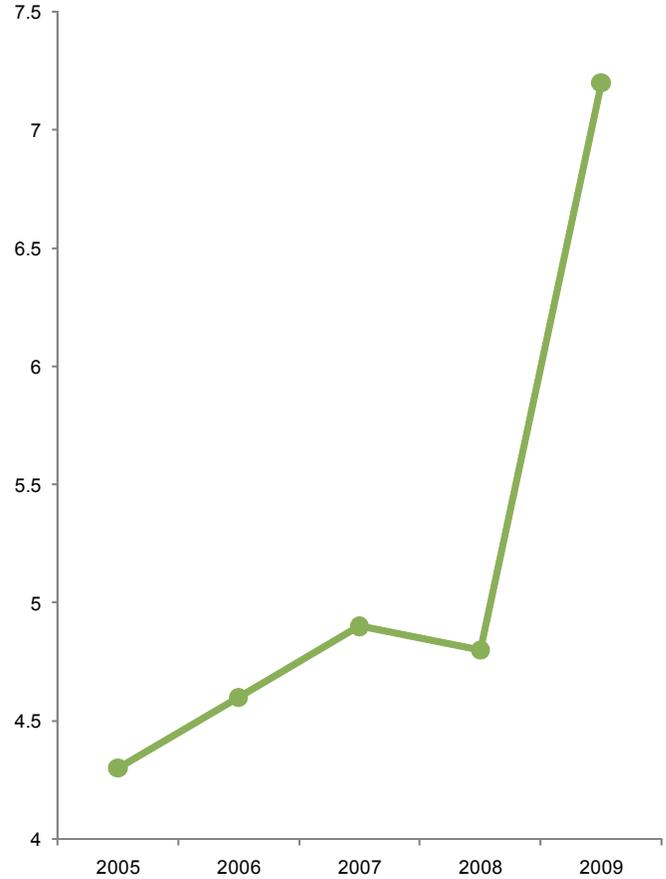
Source: U.S. Census Bureau, Population Estimates Program

Western Arkansas WIA Profile

Labor Force/Employment 2005-2009



Unemployment Rate 2005-2009



Western Arkansas WIA 2005-2009 Labor Force/Employment

Year	2005	2006	2007	2008	2009
Labor Force	118,500	121,350	123,800	123,925	121,350
Employment	113,425	115,725	117,775	117,950	112,600
Unemployment	5,075	5,625	6,025	5,975	8,750
Unemployment Rate	4.3	4.6	4.9	4.8	7.2

Source: Arkansas Department of Workforce Services

Western Arkansas WIA Quarterly Workforce Indicators (All Ownerships)

QWI Quickfacts	2005_3	2006_3	2007_3	2008_3	2009_3
Job Creation	5,049	4,612	5,059	5,020	4,043
New Hires	28,155	26,667	26,656	25,119	17,830
Separations	34,837	30,058	29,555	28,382	21,302
Turnover	12.20%	10.40%	10.50%	10.20%	9.10%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms.

New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)*(full-quarter accessions + full-quarter separations)/employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics

As of 7/16/2010

Western Arkansas WIA 2010 Monthly Unemployment Rate*

Year	Period	Unemployment Rate
2010	January	8.1
2010	February	7.8
2010	March	7.5
2010	April	7.2
2010	May	7.0
2010	June	7.0

*Not Seasonally Adjusted, Not Preliminary

Source: Arkansas Department of Workforce Services

Western Arkansas WIA Wages

Western Arkansas WIA Wages of 10 Largest Occupations

Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Truck Drivers, Heavy and Tractor-Trailer	4,920	\$40,726	\$28,543	\$46,818
Retail Salespersons	3,590	\$21,481	\$15,337	\$24,553
Cashiers	3,190	\$16,613	\$14,955	\$17,442
Laborers and Freight, Stock, and Material Movers, Hand	2,350	\$21,789	\$16,516	\$24,426
Registered Nurses	2,070	\$49,509	\$38,455	\$55,036
Helpers--Production Workers	1,990	\$21,511	\$17,331	\$23,602
Team Assemblers	1,910	\$25,358	\$17,046	\$29,513
Combined Food Preparation and Serving Workers, Including Fast Food	1,780	\$15,639	\$15,223	\$15,846
Stock Clerks and Order Fillers	1,760	\$19,917	\$15,280	\$22,235
Office Clerks, General	1,750	\$22,415	\$16,247	\$25,500

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Western Arkansas WIA Occupations Paying the Most

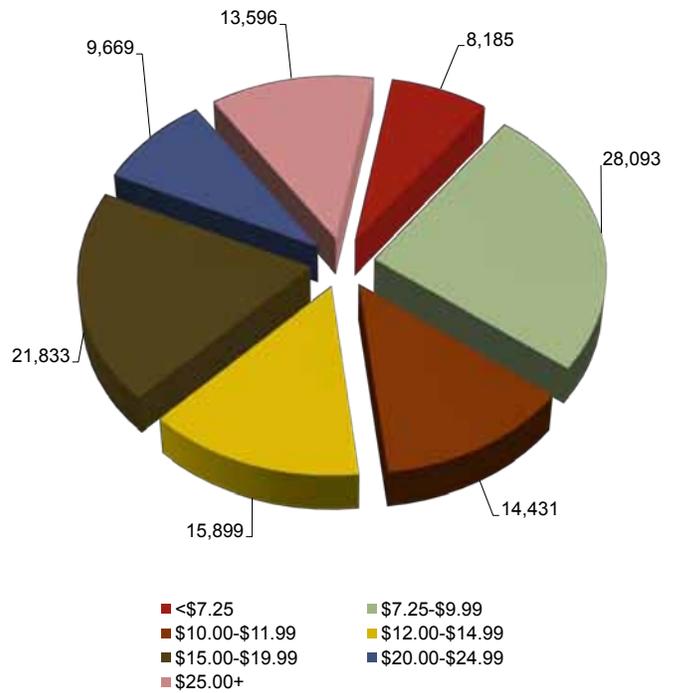
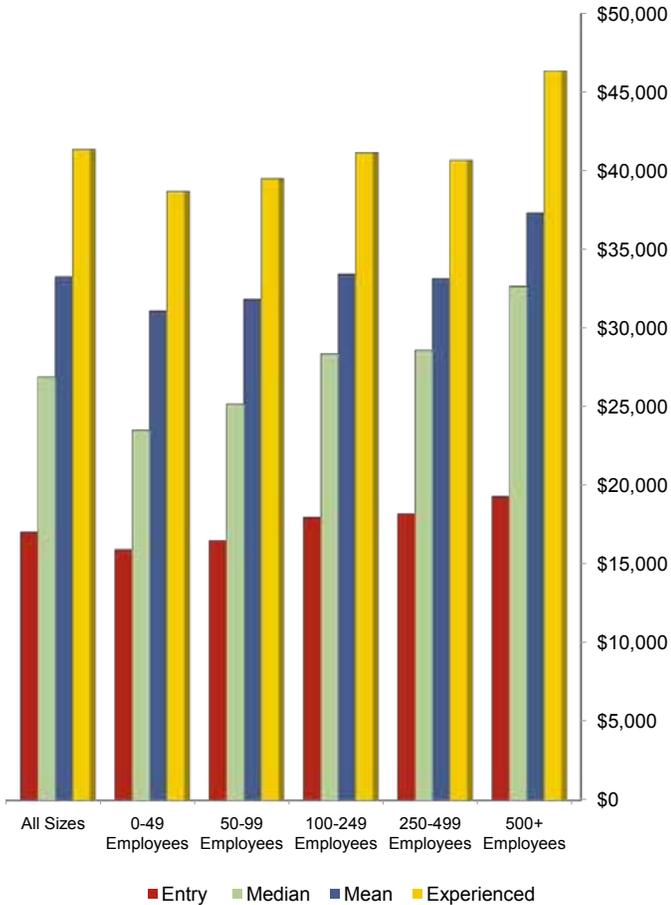
Occupation	Average Annual Salary
Obstetricians and Gynecologists	\$234,512
Surgeons	\$231,275
Family and General Practitioners	\$224,612
Petroleum Engineers	\$205,423
Pediatricians, General	\$165,811
Dentists, General	\$157,551
Geoscientists, Except Hydrologists and Geographers	\$136,406
Lawyers	\$123,416
Chief Executives	\$119,173
Pharmacists	\$104,428
Computer and Information Systems Managers	\$102,960
Purchasing Managers	\$101,486
Mining and Geological Engineers, Including Mining Safety Engineers	\$97,110
Administrative Law Judges, Adjudicators, and Hearing Officers	\$94,015
General and Operations Managers	\$91,172
Industrial Production Managers	\$87,633
Sales Managers	\$87,344
Engineering Managers	\$86,981
Public Relations Managers	\$84,671
Advertising and Promotions Managers	\$83,201
Financial Managers	\$83,065
Physical Therapists	\$82,292
Personal Financial Advisors	\$80,663
Occupational Therapists	\$80,414
Construction Managers	\$80,126

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Western Arkansas WIA Wages

Wage Estimates by Employer Size

Number of Employees by Hourly Wage Rate



Western Arkansas WIA Wage Estimates by Employer Size

Type of Wage	All Sizes	0-49 Employees	50-99 Employees	100-249 Employees	250-499 Employees	500+ Employees
Mean	\$33,305	\$31,140	\$31,878	\$33,475	\$33,222	\$37,379
Median	\$26,930	\$23,552	\$25,213	\$28,396	\$28,634	\$32,713
Entry	\$17,068	\$15,958	\$16,537	\$18,016	\$18,242	\$19,323
Experienced	\$41,423	\$38,732	\$39,549	\$41,205	\$40,712	\$46,408

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Western Arkansas WIA Number of Employees by Hourly Wage Rate

Total	<\$7.25	\$7.25-\$9.99	\$10.00-\$11.99	\$12.00-\$14.99	\$15.00-\$19.99	\$20.00-\$24.99	\$25.00+
111,706	8,185	28,093	14,431	15,899	21,833	9,669	13,596

Source: Arkansas Department of Workforce Services, May 2009 Wage Survey

Western Arkansas WIA Industry

NAICS Code	NAICS Title	Employment		Net Growth	Percent Growth
		2009 Estimated	2011 Projected		
Top 10 Growth					
452000	General Merchandise Stores	4,135	4,432	297	7.18%
327000	Nonmetallic Mineral Product Manufacturing	681	965	284	41.70%
213000	Support Activities for Mining	1,830	2,107	277	15.14%
621000	Ambulatory Health Care Services	4,654	4,918	264	5.67%
561000	Administrative and Support Services	4,966	5,168	202	4.07%
611000	Educational Services	8,653	8,828	175	2.02%
722000	Food Services and Drinking Places	7,356	7,521	165	2.24%
623000	Nursing and Residential Care Facilities	2,781	2,923	142	5.11%
622000	Hospitals	4,086	4,210	124	3.03%
624000	Social Assistance	2,345	2,458	113	4.82%
Top 10 Fastest Growth					
315000	Apparel Manufacturing	78	119	41	52.56%
327000	Nonmetallic Mineral Product Manufacturing	681	965	284	41.70%
213000	Support Activities for Mining	1,830	2,107	277	15.14%
524000	Insurance Carriers and Related Activities	630	699	69	10.95%
111000	Crop Production	218	234	16	7.34%
115000	Support Activities for Agriculture and Forestry	82	88	6	7.32%
452000	General Merchandise Stores	4,135	4,432	297	7.18%
312000	Beverage and Tobacco Product Manufacturing	372	395	23	6.18%
621000	Ambulatory Health Care Services	4,654	4,918	264	5.67%
623000	Nursing and Residential Care Facilities	2,781	2,923	142	5.11%
Top 10 Decline					
333000	Machinery Manufacturing	1,897	1,077	-820	-43.23%
335000	Electrical Equipment, Appliance, and Component Manufacturing	4,487	4,106	-381	-8.49%
336000	Transportation Equipment Manufacturing	844	502	-342	-40.52%
311000	Food Manufacturing	8,091	7,803	-288	-3.56%
484000	Truck Transportation	4,806	4,518	-288	-5.99%
321000	Wood Product Manufacturing	613	498	-115	-18.76%
332000	Fabricated Metal Product Manufacturing	1,794	1,698	-96	-5.35%
919999	Federal, Excluding Post Office	1,063	973	-90	-8.47%
447000	Gasoline Stations	983	897	-86	-8.75%
448000	Clothing and Clothing Accessories Stores	716	641	-75	-10.47%
Top 10 Fastest Decline					
333000	Machinery Manufacturing	1,897	1,077	-820	-43.23%
336000	Transportation Equipment Manufacturing	844	502	-342	-40.52%
488000	Support Activities for Transportation	332	267	-65	-19.58%
442000	Furniture and Home Furnishings Stores	239	193	-46	-19.25%
321000	Wood Product Manufacturing	613	498	-115	-18.76%
113000	Forestry and Logging	108	93	-15	-13.89%
325000	Chemical Manufacturing	67	58	-9	-13.43%
454000	Nonstore Retailers	232	207	-25	-10.78%
448000	Clothing and Clothing Accessories Stores	716	641	-75	-10.47%
326000	Plastics and Rubber Products Manufacturing	574	514	-60	-10.45%

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

Western Arkansas WIA Occupations

SOC Code	SOC Title	Employment		Growth		Annual Openings		
		2009 Estimated	2011 Projected	Net	Percent	Growth	Replacement	Total
Top 10 Growth								
29-1111	Registered Nurses	1,876	1,967	91	4.85%	46	27	73
39-9021	Personal and Home Care Aides	726	802	76	10.47%	38	8	46
31-1012	Nursing Aides, Orderlies, and Attendants	1,604	1,679	75	4.68%	38	13	51
29-2061	Licensed Practical and Licensed Vocational Nurses	1,193	1,244	51	4.27%	26	37	63
35-3021	Combined Food Preparation and Serving Workers, Including Fast Food	1,739	1,787	48	2.76%	24	30	54
43-4051	Customer Service Representatives	1,373	1,413	40	2.91%	20	43	63
25-2021	Elementary School Teachers, Except Special Education	1,177	1,213	36	3.06%	18	25	43
41-3021	Insurance Sales Agents	292	326	34	11.64%	17	7	24
51-6031	Sewing Machine Operators	122	154	32	26.23%	16	1	17
51-9041	Extruding, Forming, Pressing, and Compacting Machine Setters, Operators, and Tenders	143	174	31	21.68%	16	3	19
Top 10 Fastest Growth								
51-9031	Cutters and Trimmers, Hand	20	27	7	35.00%	4	1	5
51-9051	Furnace, Kiln, Oven, Drier, and Kettle Operators and Tenders	33	43	10	30.30%	5	1	6
51-6031	Sewing Machine Operators	122	154	32	26.23%	16	1	17
51-9041	Extruding, Forming, Pressing, and Compacting Machine Setters, Operators, and Tenders	143	174	31	21.68%	16	3	19
47-5013	Service Unit Operators, Oil, Gas, and Mining	171	199	28	16.37%	14	3	17
49-2095	Electrical and Electronics Repairers, Powerhouse, Substation, and Relay	38	43	5	13.16%	3	1	4
41-3021	Insurance Sales Agents	292	326	34	11.64%	17	7	24
39-9021	Personal and Home Care Aides	726	802	76	10.47%	38	8	46
53-7072	Pump Operators, Except Wellhead Pumpers	84	92	8	9.52%	4	3	7
43-9041	Insurance Claims and Policy Processing Clerks	107	116	9	8.41%	5	1	6
Top 10 Decline								
51-2092	Team Assemblers	1,754	1,408	-346	-19.73%	0	39	39
11-9012	Farmers and Ranchers	8,183	7,972	-211	-2.58%	0	51	51
53-3032	Truck Drivers, Heavy and Tractor-Trailer	5,118	4,919	-199	-3.89%	0	84	84
51-4121	Welders, Cutters, Solderers, and Brazers	585	501	-84	-14.36%	0	18	18
51-4031	Cutting, Punching, and Press Machine Setters, Operators, and Tenders, Metal and Plastic	546	469	-77	-14.10%	0	12	12
51-9061	Inspectors, Testers, Sorters, Samplers, and Weighers	779	708	-71	-9.11%	0	14	14
53-7062	Laborers and Freight, Stock, and Material Movers, Hand	2,253	2,183	-70	-3.11%	0	76	76
53-7051	Industrial Truck and Tractor Operators	1,016	951	-65	-6.40%	0	30	30
51-4041	Machinists	330	267	-63	-19.09%	0	4	4
51-9198	Helpers--Production Workers	1,935	1,874	-61	-3.15%	0	40	40
Top 10 Fastest Decline								
51-2031	Engine and Other Machine Assemblers	52	30	-22	-42.31%	0	1	1
51-4081	Multiple Machine Tool Setters, Operators, and Tenders, Metal and Plastic	108	76	-32	-29.63%	0	2	2
51-4022	Forging Machine Setters, Operators, and Tenders, Metal and Plastic	21	15	-6	-28.57%	0	1	1
51-4032	Drilling and Boring Machine Tool Setters, Operators, and Tenders, Metal and Plastic	115	85	-30	-26.09%	0	1	1
17-3013	Mechanical Drafters	58	44	-14	-24.14%	0	1	1
51-4034	Lathe and Turning Machine Tool Setters, Operators, and Tenders, Metal and Plastic	42	33	-9	-21.43%	0	1	1
51-4111	Tool and Die Makers	161	127	-34	-21.12%	0	1	1
17-2141	Mechanical Engineers	145	116	-29	-20.00%	0	4	4
51-2092	Team Assemblers	1,754	1,408	-346	-19.73%	0	39	39
51-4041	Machinists	330	267	-63	-19.09%	0	4	4

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

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Department of
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