

REEMPLOYMENT SERVICES PERFORMANCE REPORT

STATE: West Virginia

DATE: October 20, 2006

STATE SPECIFIC PERFORMANCE REPORT

The WORKFORCE West Virginia Employment Service Division was awarded funding to design and implement a system for the delivery of reemployment services to Unemployed Insurance (UI) claimants. The objective of the grant is to deliver intensive reemployment services to claimants who have become unemployed from an industry in which reemployment is not likely.

In accordance with TEGL No. 7-05, a separate plan for reemployment services was not required for PY 2005. This report is submitted to summarize the outcomes of the objectives identified internally for the program year. The WORKFORCE West Virginia Employment Service Division continues to make changes to improve services and outcomes for UI Profiling customers.

Performance Goal # 1

- 100% orientation participation by all claimants
 - According to the quarterly profiling reports received from the Unemployment Compensation Division and statistical data gathered from the Mid-Atlantic Career Consortium (MACC) system, we continue to refer 100% of the claimants selected by Employment Service for profiling to orientation services. Therefore, Employment Service served 100% of claimants profiled.

Performance Goal # 2

- Increase the number of UI claimants participating in job search workshops by 25%.
 - The number of claimants completing Job Search workshops according to the ETA 9048s for the year total 3,482 for the year. This is a decrease of 52% over the 7,227 total for the previous year. However, this is due in part to West Virginia's participation in the Personal Reemployment Accounts (PRAs) program. We were incorrectly advised by ETA to discontinue reemployment services since we were not supposed to participate in both programs at the same time. This decision was later determined to be in error. It had however had a profound effect on the numbers served during the program year. The WORKFORCE West Virginia Employment Service Division did convert all data to the MACC system during this period. The Reemployment Specialist

worked with MACC programmers on proper procedures on recording profiling data to ensure all data is collected and reported accurately. An automated follow-up system was also implemented on the MACC.

- Reduction in the duration of UI claimants receiving benefits to an average of 20 weeks.
 - This figure comes from the data submitted with the ETA 9049. It represents data collected on claimants profiled during the calendar year ending 12/31/04. The reports indicated the following average compensated duration by quarter:

3/31/04 – 17.1 weeks

6/30/04 – 17.9 weeks

9/30/04 – 17.2 weeks

12/31/04 – 18.5 weeks

We are continuing to offer limited services to individual profiled as needing intensive services on a limited basis due to funding cuts. We are also offering PRAs to selected individuals in an effort to provide services to those most in need.