

U.S. Department of Labor

Assistant Secretary for
Employment and Training
Washington, D.C. 20210



FEB 7

Dear Stakeholder:

The Employment and Training Administration has begun the exciting and challenging development of a strategy to transform service delivery to an internet-based method known as E-Government. In order to reach the idea of a citizen-centered government capable of personalized service and interaction, ETA has developed a discussion draft of a strategic plan to meet this goal. The cornerstone of the strategic plan is that e-government is *the transformation of public sector internal and external relationships through Internet-enabled operations, information technology, and communications which optimize government service delivery, constituent participation, and governance.*

Over the next several months, ETA will hold a series of meetings with its America's Workforce Network partners and stakeholders both in Washington, DC and across the country to solicit input and gain support for this ambitious project. Workgroups composed of representatives of the partners are being formed to develop specific plans for each of the strategies. The key to success depends on the development and agreement of a shared vision and strategy for implementing this initiative among ETA and all of its state and local partners and stakeholders. I know that you will share your perceptions of the strategies and provide us a sound critique - in fact I am counting on it. Again, I am not underestimating the challenges we face as we move to this new environment but we can and will successfully face them together.

Sincerely,

A handwritten signature in black ink that reads "Raymond J. Uhalde". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Raymond J. Uhalde
Deputy Assistant Secretary

