

**WIA Annual Report (ETA Form 9091)**State Name: WVDate Submitted: 09/25/2012**WIA Title IB****Annual Report Form (ETA 9091)****I. Narrative Section**

- A. A discussion of the cost of workforce investment activities relative to the effect of the activities on the performance of participants.
- B. A description of State evaluations of workforce investment activities, including:
1. The questions the evaluation will/did address;
  2. A description of the evaluation's methodology; and
  3. Information about the timing of feedback and deliverables.

**II. Table Section****Table A - Workforce Investment Act Customer Satisfaction Results**

Customer Satisfaction	Negotiated Performance Level	Actual Performance Level - American Customer Satisfaction Index	Number of Surveys Completed	Number of Customers Eligible for the Survey	Number of Customers Included in the Sample	Response Rate
Participants	n/a	0.0	0.0	0.0	0.0	0.0
Employers	n/a	0.0	0.0	0.0	0.0	0.0

**Table B - Adult Program Results**

Reported Information	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	77.0	76.8	490 638
Employment Retention Rate	82.0	86.7	750 865
Average Earnings	10,200.0	11,399.9	7,797,549 684
Employment and Credential Rate	n/a	69.7	388 557

**Table C - Outcomes for Adult Special Populations**

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals with Disabilities		Older Individuals	
Entered Employment Rate	77.8	$\frac{7}{9}$	73.5	$\frac{36}{49}$	59.1	$\frac{13}{22}$	57.9	$\frac{11}{19}$
Employment Retention Rate	91.7	$\frac{11}{12}$	82.5	$\frac{47}{57}$	81.0	$\frac{17}{21}$	81.0	$\frac{17}{21}$
Average Earnings Rate	8,299.1	$\frac{82,991}{10}$	15,763.4	$\frac{677,826}{43}$	10,326.5	$\frac{165,224}{16}$	12,820.1	$\frac{192,302}{15}$
Employment and Credential Rate	60.0	$\frac{3}{5}$	68.6	$\frac{24}{35}$	43.8	$\frac{7}{16}$	41.7	$\frac{5}{12}$

**Table D - Other Outcome Information for the Adult Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Only Received Core and Intensive Services	
Entered Employment Rate	80.3	$\frac{310}{386}$	71.4	$\frac{180}{252}$
Employment Retention Rate	89.6	$\frac{459}{512}$	82.4	$\frac{291}{353}$
Average Earnings Rate	11,550.9	$\frac{4,782,054}{414}$	11,168.5	$\frac{3,015,495}{270}$

**Table E - Dislocated Worker Program Results**

Reported Information	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	84.0	80.2	$\frac{1,203}{1,500}$
Employment Retention Rate	91.0	92.0	$\frac{1,280}{1,392}$
Average Earnings	13,000.0	17,082.0	$\frac{20,566,684}{1,204}$
Employment and Credential Rate	n/a	66.8	$\frac{607}{909}$

**Table F - Outcomes for Dislocated Worker Special Populations**

Reported Information	Veterans		Individuals with Disabilities		Older Individuals		Displaced Homemakers	
Entered Employment Rate	82.0	$\frac{137}{167}$	82.1	$\frac{23}{28}$	64.5	$\frac{120}{186}$	58.6	$\frac{17}{29}$
Employment Retention Rate	91.5	$\frac{119}{130}$	95.7	$\frac{22}{23}$	89.1	$\frac{131}{147}$	76.9	$\frac{20}{26}$
Average Earnings Rate	18,704.6	$\frac{1,945,278}{104}$	17,823.3	$\frac{356,465}{20}$	15,815.5	$\frac{1,866,226}{118}$	11,593.9	$\frac{220,285}{19}$
Employment and Credential Rate	64.5	$\frac{69}{107}$	58.8	$\frac{10}{17}$	56.3	$\frac{54}{96}$	70.6	$\frac{12}{17}$

**Table G - Other Outcome for the Dislocated Worker Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Only Received Core and Intensive Services	
Entered Employment Rate	86.8	779	70.3	424
		897		603
Employment Retention Rate	92.2	732	91.6	548
		794		598
Average Earnings Rate	16,765.0	11,400,203	17,493.3	9,166,481
		680		524

**Table H.1 - Youth (14 - 21) Program Results**

Reported Information	Negotiated Performance Level	Actual Performance Level	
Placement in Employment or Education	62.0	67.5	235
			348
Attainment of Degree or Certificate	56.0	63.7	149
			234
Literacy and Numeracy Gains	51.0	66.2	176
			266

**Table H.2 - Older Youth (19 - 21) Program Results**

Reported Information	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	n/a	68.3	82
			120
Employment Retention Rate	n/a	76.4	84
			110
Average Earnings	n/a	3,832.7	387,098
			101
Credential Rate	n/a	41.2	61
			148

**Table I - Outcomes for Older Youth Special Populations**

Reported Information	Public Assistance Recipients		Veterans		Individuals with Disabilities		Out-of-School Youth	
EER Rate	71.4	15	0.0	0	57.1	4	66.1	72
		21		0		7		109
ERR Rate	58.3	7	0.0	0	80.0	8	77.2	78
		12		0		10		101
Average Earnings Rate	1,929.2	17,363	0.0	0	5,279.0	47,511	3,669.0	337,546
		9		0		9		92
Credential Rate	54.2	13	0.0	0	20.0	2	37.8	51
		24		0		10		135

**Table J - Younger Youth (14 - 18) Results**

Reported Information	Negotiated Performance Level	Actual Performance Level	
Skill Attainment Rate	n/a	92.1	$\frac{163}{177}$
Youth Diploma or Equivalent Rate	n/a	49.6	$\frac{122}{246}$
Retention Rate	n/a	52.8	$\frac{167}{316}$

**Table K - Outcomes for Younger Youth Special Populations**

Reported Information	Public Assistance Recipients		Individuals with Disabilities		Out-of-School Youth	
Skill Attainment Rate	83.3	$\frac{5}{6}$	100.0	$\frac{19}{19}$	89.7	$\frac{61}{68}$
Youth Diploma or Equivalent Rate	66.7	$\frac{10}{15}$	48.8	$\frac{20}{41}$	37.2	$\frac{42}{113}$
Retention Rate	46.7	$\frac{7}{15}$	38.9	$\frac{14}{36}$	53.3	$\frac{81}{152}$

**Table L - Other Reported Information**

Reported Information	12 Month Employment Retention Rate		12 Month Earning Increase (Adults and Older Youth) or 12 Months Earning Replacement (Dislocated Workers)		Placement in Non-traditional Employment		Wages At Entry Into Employment For Those Individuals Who Entered Unsubsidized Employment		Entry Into Unsubsidized Employment Related to the Training Received of Those Who Completed Training Services	
Adults	83.5	$\frac{714}{855}$	5,179.1	$\frac{3,563,249}{688}$	3.3	$\frac{16}{490}$	4,202.9	$\frac{1,895,509}{451}$	26.8	$\frac{83}{310}$
Dislocated Workers	89.6	$\frac{1,294}{1,444}$	112.1	$\frac{21,225,035}{18,941,443}$	0.2	$\frac{3}{1,203}$	7,257.2	$\frac{8,309,505}{1,145}$	22.7	$\frac{177}{779}$
Older Youths	67.8	$\frac{80}{118}$	4,764.3	$\frac{452,604}{95}$	0.0	$\frac{0}{82}$	2,995.0	$\frac{230,612}{77}$		

**Table M - Participation Levels**

Reported Information	Total Participants Served	Total Exiters
Total Adult Customers	13,855	11,161
Total Adult self-service only	10,077	8,914
WIA Adult	11,448	9,784
WIA Dislocated Worker	2,475	1,424
Total Youth (14-21)	1,219	443
Younger Youth (14-18)	848	277
Older Youth (19-21)	371	166
Out-of-School Youth	651	289
In-School Youth	568	154

Table N - Cost of Program Activities

Program Activity		Total Federal Spending
Local Adults		4,176,487.00
Local Dislocated Workers		3,186,403.00
Local Youth		4,100,135.00
Rapid Response (up to 25%) WIA Section 134(a)(2)(B)		487,946.24
Statewide Required Activities (up to 15%) WIA Section 134(a)(2)(B)		155,016.68
Statewide Allowable Activities WIA Section 134(a)(3)	Program Activity Description	
	Constuction Works WV	189,803.50
	KISRA	60,000.00
	North Central OIC	3,408.16
	Randolph County Housing Authority	52,861.19
	UMWA Career Center	100,000.00
	WV Citizens Conservation	42,028.47
	WV Women Work	55,000.00
Total of All Federal Spending Listed Above		12,609,089.24



**Table O - Local Performance**

Local Area Name <u>WIB Region 3</u>	Total Participants Served	Adults	1814
		Dislocated Workers	214
		Older Youth (19 - 21)	27
		Younger Youth (14 - 18)	103
ETA Assigned # <u>54005</u>	Total Exiters	Adults	1089
		Dislocated Workers	122
		Older Youth (19 - 21)	18
		Younger Youth (14 - 18)	29

Reported Information		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	n/a	0.0
	Employers	n/a	0.0
Entered Employment Rates	Adults	77.0	70.4
	Dislocated Workers	84.0	65.1
	Older Youth	n/a	78.9
Retention Rates	Adults	82.0	84.0
	Dislocated Workers	91.0	88.1
	Older Youth	n/a	81.8
	Younger Youth	n/a	60.9
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	10,200	11852.6
	Dislocated Workers	13,000	19140.6
	Older Youth	n/a	2875.9
Credential/Diploma Rates	Adults	n/a	75.0
	Dislocated Workers	n/a	76.6
	Older Youth	n/a	52.6
	Younger Youth	n/a	54.2
Skill Attainment Rate	Younger Youth	n/a	0.0
Placement in Employment or Education	Youth (14 - 21)	62.0	80.0
Attainment of Degree or Certificate	Youth (14 - 21)	56.0	63.6
Literacy or Numeracy Gains	Youth (14 - 21)	51.0	79.2

Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance		
	0.0	0.0
	0.0	0.0

Overall Status of Local Performance	Not Met	Met	Exceeded
	1	2	6

**Table O - Local Performance**

Local Area Name <u>WIB Region 5</u>	Total Participants Served	Adults	1335
		Dislocated Workers	520
		Older Youth (19 - 21)	112
		Younger Youth (14 - 18)	87
ETA Assigned # <u>54015</u>	Total Exiters	Adults	1050
		Dislocated Workers	223
		Older Youth (19 - 21)	23
		Younger Youth (14 - 18)	13
<b>Reported Information</b>		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>
Customer Satisfaction	Program Participants	n/a	0.0
	Employers	n/a	0.0
Entered Employment Rates	Adults	77.0	79.4
	Dislocated Workers	84.0	83.0
	Older Youth	n/a	90.9
Retention Rates	Adults	82.0	89.3
	Dislocated Workers	91.0	95.3
	Older Youth	n/a	74.4
	Younger Youth	n/a	45.7
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	10,200	10537.9
	Dislocated Workers	13,000	17277.7
	Older Youth	n/a	3564.7
Credential/Diploma Rates	Adults	n/a	68.8
	Dislocated Workers	n/a	67.9
	Older Youth	n/a	45.2
	Younger Youth	n/a	50.0
Skill Attainment Rate	Younger Youth	n/a	98.6
Placement in Employment or Education	Youth (14 - 21)	62.0	93.9
Attainment of Degree or Certificate	Youth (14 - 21)	56.0	71.4
Literacy or Numeracy Gains	Youth (14 - 21)	51.0	79.1
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance			
		0.0	0.0
		0.0	0.0
Overall Status of Local Performance	<b>Not Met</b>	<b>Met</b>	<b>Exceeded</b>
	0	1	8

**Table O - Local Performance**

Local Area Name <u>WIB Region 7</u>	Total Participants Served	Adults	1568
		Dislocated Workers	133
		Older Youth (19 - 21)	19
		Younger Youth (14 - 18)	52
ETA Assigned # <u>54045</u>	Total Exiters	Adults	1565
		Dislocated Workers	99
		Older Youth (19 - 21)	3
		Younger Youth (14 - 18)	12
<b>Reported Information</b>		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>
Customer Satisfaction	Program Participants	n/a	0.0
	Employers	n/a	0.0
Entered Employment Rates	Adults	77.0	95.5
	Dislocated Workers	84.0	84.3
	Older Youth	n/a	100.0
Retention Rates	Adults	82.0	86.4
	Dislocated Workers	91.0	95.7
	Older Youth	n/a	66.7
	Younger Youth	n/a	37.5
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	10,200	11834.5
	Dislocated Workers	13,000	15056.4
	Older Youth	n/a	-1906.7
Credential/Diploma Rates	Adults	n/a	78.6
	Dislocated Workers	n/a	68.5
	Older Youth	n/a	66.7
	Younger Youth	n/a	77.8
Skill Attainment Rate	Younger Youth	n/a	0.0
Placement in Employment or Education	Youth (14 - 21)	62.0	62.5
Attainment of Degree or Certificate	Youth (14 - 21)	56.0	66.7
Literacy or Numeracy Gains	Youth (14 - 21)	51.0	75.0
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance			
		0.0	0.0
		0.0	0.0
Overall Status of Local Performance	<b>Not Met</b>	<b>Met</b>	<b>Exceeded</b>
	0	0	9

**Table O - Local Performance**

Local Area Name <u>WIB Region 1</u>	Total Participants Served	Adults	1817
		Dislocated Workers	239
		Older Youth (19 - 21)	65
		Younger Youth (14 - 18)	255
ETA Assigned # <u>54025</u>	Total Exiters	Adults	1730
		Dislocated Workers	115
		Older Youth (19 - 21)	29
		Younger Youth (14 - 18)	103

Reported Information		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	n/a	0.0
	Employers	n/a	0.0
Entered Employment Rates	Adults	77.0	62.2
	Dislocated Workers	84.0	73.8
	Older Youth	n/a	52.2
Retention Rates	Adults	82.0	87.5
	Dislocated Workers	91.0	90.8
	Older Youth	n/a	61.5
	Younger Youth	n/a	55.0
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	10,200	10014.0
	Dislocated Workers	13,000	15833.6
	Older Youth	n/a	3521.2
Credential/Diploma Rates	Adults	n/a	69.1
	Dislocated Workers	n/a	79.5
	Older Youth	n/a	42.9
	Younger Youth	n/a	41.1
Skill Attainment Rate	Younger Youth	n/a	0.0
Placement in Employment or Education	Youth (14 - 21)	62.0	69.6
Attainment of Degree or Certificate	Youth (14 - 21)	56.0	70.6
Literacy or Numeracy Gains	Youth (14 - 21)	51.0	63.8

Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance		
	0.0	0.0
	0.0	0.0

Overall Status of Local Performance	Not Met	Met	Exceeded
	0	4	5

**Table O - Local Performance**

Local Area Name <u>WIB Region 6</u>	Total Participants Served	Adults	1353
		Dislocated Workers	468
		Older Youth (19 - 21)	36
		Younger Youth (14 - 18)	124
ETA Assigned # <u>54040</u>	Total Exiters	Adults	1265
		Dislocated Workers	282
		Older Youth (19 - 21)	17
		Younger Youth (14 - 18)	33

Reported Information		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	n/a	0.0
	Employers	n/a	0.0
Entered Employment Rates	Adults	77.0	90.7
	Dislocated Workers	84.0	89.4
	Older Youth	n/a	60.0
Retention Rates	Adults	82.0	88.7
	Dislocated Workers	91.0	91.1
	Older Youth	n/a	63.6
	Younger Youth	n/a	50.0
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	10,200	10944.1
	Dislocated Workers	13,000	17040.7
	Older Youth	n/a	3726.9
Credential/Diploma Rates	Adults	n/a	86.0
	Dislocated Workers	n/a	84.9
	Older Youth	n/a	42.9
	Younger Youth	n/a	67.9
Skill Attainment Rate	Younger Youth	n/a	100.0
Placement in Employment or Education	Youth (14 - 21)	62.0	63.6
Attainment of Degree or Certificate	Youth (14 - 21)	56.0	62.2
Literacy or Numeracy Gains	Youth (14 - 21)	51.0	57.1

Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance		
	0.0	0.0
	0.0	0.0

Overall Status of Local Performance	Not Met	Met	Exceeded
	0	0	9

**Table O - Local Performance**

Local Area Name <u>WIB Region 4</u>	Total Participants Served	Adults	1467
		Dislocated Workers	704
		Older Youth (19 - 21)	45
		Younger Youth (14 - 18)	146
ETA Assigned # <u>54035</u>	Total Exiters	Adults	1342
		Dislocated Workers	473
		Older Youth (19 - 21)	16
		Younger Youth (14 - 18)	52
<b>Reported Information</b>		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>
Customer Satisfaction	Program Participants	n/a	0.0
	Employers	n/a	0.0
Entered Employment Rates	Adults	77.0	70.4
	Dislocated Workers	84.0	80.6
	Older Youth	n/a	69.2
Retention Rates	Adults	82.0	80.9
	Dislocated Workers	91.0	91.7
	Older Youth	n/a	93.3
	Younger Youth	n/a	55.2
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	10,200	10781.5
	Dislocated Workers	13,000	17595.3
	Older Youth	n/a	6109.2
Credential/Diploma Rates	Adults	n/a	54.8
	Dislocated Workers	n/a	51.9
	Older Youth	n/a	11.8
	Younger Youth	n/a	56.3
Skill Attainment Rate	Younger Youth	n/a	85.3
Placement in Employment or Education	Youth (14 - 21)	62.0	57.4
Attainment of Degree or Certificate	Youth (14 - 21)	56.0	56.4
Literacy or Numeracy Gains	Youth (14 - 21)	51.0	46.2
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance			
		0.0	0.0
		0.0	0.0
Overall Status of Local Performance	<b>Not Met</b>	<b>Met</b>	<b>Exceeded</b>
	0	5	4

**Table O - Local Performance**

Local Area Name <u>WIB Region 2</u>	Total Participants Served	Adults	1934
		Dislocated Workers	145
		Older Youth (19 - 21)	46
		Younger Youth (14 - 18)	76
ETA Assigned # <u>54030</u>	Total Exiters	Adults	1549
		Dislocated Workers	74
		Older Youth (19 - 21)	31
		Younger Youth (14 - 18)	30

Reported Information		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	n/a	0.0
	Employers	n/a	0.0
Entered Employment Rates	Adults	77.0	78.7
	Dislocated Workers	84.0	80.8
	Older Youth	n/a	70.8
Retention Rates	Adults	82.0	88.1
	Dislocated Workers	91.0	92.4
	Older Youth	n/a	85.7
	Younger Youth	n/a	60.9
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	10,200	11500.5
	Dislocated Workers	13,000	16245.8
	Older Youth	n/a	5713.3
Credential/Diploma Rates	Adults	n/a	79.6
	Dislocated Workers	n/a	66.7
	Older Youth	n/a	51.9
	Younger Youth	n/a	44.0
Skill Attainment Rate	Younger Youth	n/a	72.4
Placement in Employment or Education	Youth (14 - 21)	62.0	63.5
Attainment of Degree or Certificate	Youth (14 - 21)	56.0	58.1
Literacy or Numeracy Gains	Youth (14 - 21)	51.0	90.3

Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance		
	0.0	0.0
	0.0	0.0

Overall Status of Local Performance	Not Met	Met	Exceeded
	0	1	8

States/grantees are not required to respond to these reporting requirements unless they display an OMB approval number. Respondents' obligation to reply to these reporting requirements are mandatory per WIA section 185 (29 U.S.C. 2935) and WIA Regulations 20 CFR 667.300(e)(2); Wagner-Peyser Act section 10 (29 U.S.C. 49i), Older Americans Act section 503(f)(3) and (4) (42 U.S.C. 3056a(f)(3) and (4)), and TAA Regulations 20 CFR 617.57. Public reporting burden for the collection of information is estimated to average 400 hours per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden, to the Employment and Training Administration, U.S. Department of Labor, Office of Performance and Technology, Division of System Accomplishments, 200 Constitution Avenue, N.W., Washington, DC, 20210 (Paperwork Reduction Project No. 1205-0420).