



South Dakota Workforce Information Grant Annual Performance Report

Labor Market Information Center
www.sdjobs.org

dr south dakota department of
**labor and
regulation**
Your workforce experts.

State of South Dakota
Labor Market Information Center (LMIC)
Department of Labor and Regulation (DLR)
Workforce Information Grant Annual Performance Report
July 1, 2014 through June 30, 2015

i. Workforce Information Database (WIDb)

All of the required core tables have been populated. The PY 2014 projections deliverables, which include the South Dakota 2014-2016 short-term state industry and occupational projections, as well as the 2012-2022 sub-state short-term projections, have been populated. The projections data was submitted to Projections Central, as well as published on the Labor Market Information Center (LMIC) website: http://dlr.sd.gov/lmic/menu_projections.aspx

Staff collected 2015 licensing information from the state's licensing and certification boards. The licensing data was provided to the National Crosswalk Service Center site and populated in the WID.

ii. Industry and occupational employment projections

The PY 2014 projections deliverables, which include the South Dakota 2014-2016 short-term state industry and occupational projections, as well as the 2012-2022 sub-state long-term projections, were published during the PY14 program year. The projections data was submitted to Projections Central, and is published on the Labor Market Information Center (LMIC) website: http://dlr.sd.gov/lmic/menu_projections.aspx

iii. Annual Economic Analysis and other reports

The Annual Economic Report for PY14 is available on the LMIC website: http://dlr.sd.gov/lmic/pdfs_and_other_files/labor_market_report_2014.pdf.

The LMIC also provided relevant economic analyses and several workforce availability reports for our customers. These reports were prepared to provide detailed data regarding the availability of workers for new businesses and proposed business expansions. Several area workforce reports included OnTheMap commuting information and graphics, as well industry trends analysis.

IMPLAN software was used to produce six studies estimating the economic impact of new or expanding businesses; five of these studies were conducted at the request of the Governor's Office of Economic Development (GOED).

The following articles were published during PY 2014 in the e-Labor Bulletin:

- South Dakota Occupational Employment Projections to 2022 (July 2014)
- Celebrating South Dakota's 125th Anniversary: A look back at the evolution of DLR and the state's labor market (August 2014)

- Historical Labor Force Trends for South Dakota (September 2014)
- Metropolitan Gross Domestic Product Data Series, 2013 Estimates (October 2014).
- Health Care and Social Assistance industry sector –What does the future hold for South Dakota? (March 2015)
- Leisure and Hospitality Industry Sector – What is the future of tourism in South Dakota? (April 2015).

iv. Customer Consultations

As required, the LMIC conducts a customer satisfaction survey each year to ensure we continue to meet customers' needs. For PY14, the LMIC used Survey Monkey to gather information from our Local Office staff to gauge the effectiveness of the Career InSite application (<http://www.sdjobs.org/careerinsite/>). A summary of the survey results are provided in the appendix of this report.

The LMIC provided guidance and electronic graphic and layout files for replicating the Occupational Profiles published for each of 'Targeted Occupations' to be used for select health occupations, as the Department of Health (DOH) reached out for guidance on the methodology of producing these profiles.

Staff also coordinated a training session for DOH 'regional specialists' via Lync. The focus was on regional labor markets in the state, with staff providing information on LMI data development, collection and reporting, as well as clarifying the limitations of the data. The documents created related to these trainings are available on the DOH website for reference: <http://healthcareers.sd.gov/HOTTCareerTrends.aspx>.

v. Activities undertaken to meet customer needs.

The LMIC website serves as the platform to showcase all of the publications, current and historical datasets and workforce delivery systems available to our users.

LMIC staff handled more than 14,000 information requests during PY 2014, which included the distribution of 12,352 publications. The LMIC website had 87,087 unique views (114,746 total page views) during PY13. In addition there were 37,316 hits (or downloads) of electronic (PDF) publications by 34,217 visitors during the year. A detailed list is included in the appendix.

Grant-produced products, including workforce data, career publications and other delivery systems are published on the LMIC website to meet customer needs (www.sdjobs.org/lmic).

vi. New tools and resources

South Dakota signed a contract with Geographic Solutions (GeoSol) this program year for their 'Virtual LMI' application. The Virtual LMI will deliver the traditional LMI data sets, with the added bonus of displaying related charts, graphs and maps. Testing of the system began in late summer of this year and continues. GeoSol recently announced a new feature of the Virtual LMI system, allowing users to query timeframes, multiple geographic regions, and specific data sets such as just unemployment data within the labor force data set. As our users are

accustomed to having this functionality to select multiple variables, the LMIC is hesitant to launch Virtual LMI until the new feature is incorporated. GeoSol expects this feature to be fully developed in the first quarter of 2016.

vii. Efforts to create and support partnerships and collaborations

The South Dakota Postsecondary Graduate Employment and Wage Outcomes application was still in the development phase during PY14. This system provides students, job seekers, policy makers and others with a better understanding of the connections between postsecondary education choices and employment outcomes. Providing this information is possible through a joint collaboration between the Department of Labor and Regulation (DLR), Board of Regents (BOR), and Department of Education Technical Institutes (DOE) and the Bureau of Information and Telecommunications (BIT): http://dlr.sd.gov/graduate_outcomes/default.aspx.

Aspen Institute

In partnership with Lake Area Technical Institute (LATI), the LMIC conducted the wage records research to determine the workforce wage outcomes for the Aspen Prize Competition. The LATI, located in Watertown, SD, has been a “Finalist-with-Distinction” for the Aspen Prize for Community College Excellence for three years in a row.

Being selected from 1,123 community colleges nationwide, the LATI has collected \$300,000 in Prize funds the past three years. Due to this distinction, President Obama traveled to Watertown to give the commencement speech for the class of 2015. An excerpt from his speech: *“Compared with other community colleges, the graduation rate at Lake Area is more than three times the national average. Three times. Within six months, 98 percent of those graduates -- you -- are either employed or continuing your education. The average Lake Area graduate who enters the workforce earns nearly 50 percent more than other new hires in this region. And as has already been noted, since 2011, there’s been an award for excellence called the ‘Aspen Prize’. It’s basically the Oscars for great community colleges. Only two community colleges in the country made the top 10 every year the prize has been awarded -- and one of them is Lake Area Tech”.*

DLR Local Offices

The LMIC partners with local office staff to prepare Workforce Availability reports as requested, which include current labor market information and commuting information. In addition, staff frequently request wage data (current and historical) and employment projections for their customers, most commonly related to business openings and/or closures.

Governor’s Office of Economic Development (GOED)

The GOED developed an application to help users to determine their estimated purchasing power related to their wages and where they work and live. The LMIC assists this endeavor by

downloading and formatting the Occupational Employment Statistics (OES) data for all the states from the U.S. Bureau of Labor Statistics website, and providing technical assistance as needed: <http://www.sdreadytowork.com/50-State-Comparison.aspx>.

The LMIC continues to update a wage benchmark tool, developed through LMIC's use of the Local Employment Wage Information System (LEWIS) to help GOED determine eligibility for key incentive programs.

Publication Design Work

LMIC staff lent their publication design and development skills to numerous Department of Labor and Regulation projects this past year. A comprehensive list of publications and related design projects completed for LMIC partners during PY 2014 is included in the appendix.

South Dakota Department of Social Services (DSS)

The LMIC, in cooperation with the DSS, conducted a market rate survey to determine reimbursement rates for childcare subsidy programs in the state. The LMIC conducts the survey and develops reports as directed for the Division of Child Care Services.

South Dakota Workforce Development Council

The LMIC continues to provide in person distribution and presentation of the annual Economic and Program Performance reports to the South Dakota Workforce Development Council, as well as presenting results of the required Customer Consultation activity.

SD WINS – South Dakota Workforce Initiative <http://www.southdakotawins.com/>

This initiative brings together government, education and business leaders to capitalize on South Dakota's tremendous potential. This program focuses on South Dakota to develop and attract a stronger, better educated workforce, positioning us well to compete in a dynamic global economy. Two LMIC staff serve as members of the SD WINS sub-cabinet.

viii. Activities to leverage LMI-WI funding

Incorporation of the GeoSol Virtual LMI module will ensure better transparency regarding maintenance costs of our LMI data applications. Currently, maintenance and related issues are handled by BIT. BIT provided an estimate of over \$120,000 to upgrade the web applications several years ago, which was beyond the LMIC WIG budget. Therefore, an annual license expense for Virtual LMI provides a more viable solution within the WIG grant funds allotted to South Dakota.

ix. Recommendations to ETA for changes and improvements to WIGS requirements

ETA should continue to fully fund the activities and tools critical to the successful completion of the Workforce Information Grant to States deliverables.

Appendix

**State of South Dakota
Labor Market Information Center
Workforce Information Grant Annual Performance Report
July 1, 2014 through June 30, 2015**

- **PY 2014 Special Studies and Economic Reports Web Links**
- **Publications and Design Work for Partnership Activities**
- **Customer Satisfaction Survey Results**
- **Customer Usage Reports**

PY 2014 Special Studies and Economic Reports Web Links

[http://dlr.sd.gov/lmic/pdfs and other files/labor market report 2014.pdf](http://dlr.sd.gov/lmic/pdfs_and_other_files/labor_market_report_2014.pdf)

[http://dlr.sd.gov/lmic/pdfs and other files/wigpy14/02 15 charles mix county workforce a
vailability.pdf](http://dlr.sd.gov/lmic/pdfs_and_other_files/wigpy14/02_15_charles_mix_county_workforce_availability.pdf)

[http://dlr.sd.gov/lmic/pdfs and other files/wigpy14/02 15 measures used to calculate un
employment rates for reservation areas in south dakota.pdf](http://dlr.sd.gov/lmic/pdfs_and_other_files/wigpy14/02_15_measures_used_to_calculate_unemployment_rates_for_reservation_areas_in_south_dakota.pdf)

[http://dlr.sd.gov/lmic/pdfs and other files/wigpy14/02 15 sioux falls area commute area
50 mi radius.pdf](http://dlr.sd.gov/lmic/pdfs_and_other_files/wigpy14/02_15_sioux_falls_area_commute_area_50_mi_radius.pdf)

[http://dlr.sd.gov/lmic/pdfs and other files/wigpy14/04 15 sturgis commute and workforce
_report.pdf](http://dlr.sd.gov/lmic/pdfs_and_other_files/wigpy14/04_15_sturgis_commute_and_workforce_report.pdf)

[http://dlr.sd.gov/lmic/pdfs and other files/wigpy14/06 15 mitchell daily republic info req
uest.pdf](http://dlr.sd.gov/lmic/pdfs_and_other_files/wigpy14/06_15_mitchell_daily_republic_info_request.pdf)

[http://dlr.sd.gov/lmic/pdfs and other files/wigpy14/07 14 job vacancy survey.pdf](http://dlr.sd.gov/lmic/pdfs_and_other_files/wigpy14/07_14_job_vacancy_survey.pdf)

[http://dlr.sd.gov/lmic/pdfs and other files/wigpy14/07 14 sioux falls workforce availability
.pdf](http://dlr.sd.gov/lmic/pdfs_and_other_files/wigpy14/07_14_sioux_falls_workforce_availability.pdf)

[http://dlr.sd.gov/lmic/pdfs and other files/wigpy14/07 14 yankton county workforce avail
ability.pdf](http://dlr.sd.gov/lmic/pdfs_and_other_files/wigpy14/07_14_yankton_county_workforce_availability.pdf)

[http://dlr.sd.gov/lmic/pdfs and other files/wigpy14/08 14 great west casualty company.pdf](http://dlr.sd.gov/lmic/pdfs_and_other_files/wigpy14/08_14_great_west_casualty_company.pdf)

[http://dlr.sd.gov/lmic/pdfs and other files/wigpy14/09 14 agropur second request.pdf](http://dlr.sd.gov/lmic/pdfs_and_other_files/wigpy14/09_14_agropur_second_request.pdf)

[http://dlr.sd.gov/lmic/pdfs and other files/wigpy14/10 14 yankton county workforce avail
ability updated.pdf](http://dlr.sd.gov/lmic/pdfs_and_other_files/wigpy14/10_14_yankton_county_workforce_availability_updated.pdf)

[http://dlr.sd.gov/lmic/pdfs and other files/wigpy14/12 14 deuel county workforce availabi
lity.pdf](http://dlr.sd.gov/lmic/pdfs_and_other_files/wigpy14/12_14_deuel_county_workforce_availability.pdf)

[http://dlr.sd.gov/lmic/pdfs and other files/wigpy14/PY14 customer satisfaction survey care
er insite.pdf](http://dlr.sd.gov/lmic/pdfs_and_other_files/wigpy14/PY14_customer_satisfaction_survey_career_insight.pdf)

[http://dlr.sd.gov/lmic/pdfs and other files/labor market report 2013 updated.pdf](http://dlr.sd.gov/lmic/pdfs_and_other_files/labor_market_report_2013_updated.pdf)

Publications and Design Work for Partnership Activities

July 2014:

- As part of the state's 125th Anniversary, cleaning up and putting together scanned version of a 1968 Employment Services Division Handbook (to be viewed online).

August 2014:

- Workforce Summit Follow-Up Meeting Invitations – August 2014

September 2014:

- South Dakota Hot Careers poster and flier completed, including letter-sized version of poster online, so it is easier to download and print.
- Cover for the Annual WIG report (PY 2013).
- Created a "Service for Older Workers" button for mydlr microsite.
- SDWINS 2013-2014 annual report – September 2014

October 2014:

- Completed Career Destinations publication after wages by educational level were updated on website.
- Updated Career Resources Brochure.
- Updated LMI Marketing Brochure (All You Really Need to Know to Find Labor Market Information).

November 2014

- Created Thanksgiving Fun Fact article for Labor Bulletin.

December 2014

- Created North Pole Wages Fun Fact article for website and Labor Bulletin.
- Created Division of Insurance's Winter 2014 Newsletter.
- SDWINS Recommended Proposals – December 2014

Publications and Design Work for Partnership Activities (continued)

January 2015

- Created map showing the counties each local office will cover for the Senior Community Service Employment Program (SCSEP).
- Created maps of Sioux Falls and surrounding area that outline the three divisions that local office representatives cover in Sioux Falls and outlying communities (for Sioux Falls local office Web page).

March 2015

- Updated the occupational profiles with latest wage data – March 2015
- Updated Career Resources brochure to reflect updates to Targeted Occupations.
- Compiled DLR's Watertown Job Fair Booklet.

April 2015

- Updated SCSEP map to reflect Shannon County's name change to Oglala Lakota.
- Spring 2015 edition of Division of Insurance newsletter.

May 2015

- Aesthetic revision of the Targeted Occupations maps.

June

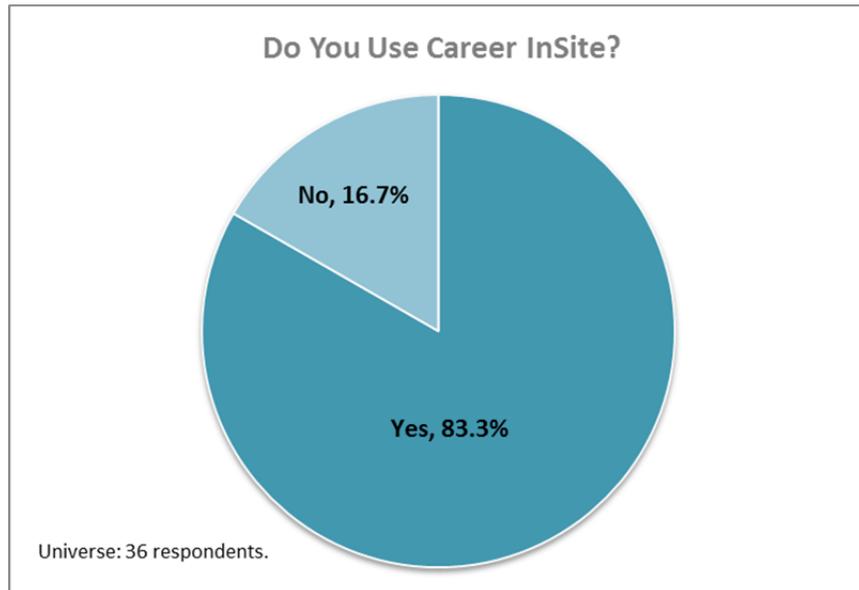
- Updated SCSEP map to reflect area changes.

Ongoing thru PY15

- Updating Career Aware publication, for grades 3-5. Publication will emphasize South Dakota's targeted and in-demand occupations. Will be available online only, users will have to download and print. Will be completed in PY15.
- Updating CareerWise publication, our career guide for adults entering the workforce or thinking about changing jobs. Will include information on South Dakota's targeted occupations. To be completed in PY15.

Survey Results for South Dakota Career InSite Customer Satisfaction Survey

The Labor Market Information Center (LMIC) conducts a customer satisfaction survey each year to ensure it continues to meet customers' needs. This year, LMIC turned its attention to Career InSite, its online career exploration application. LMIC created an online survey on SurveyMonkey and invited employees at the 17 South Dakota Department of Labor and Regulation (DLR) local offices to provide input regarding Career InSite. LMIC received 36 responses. Of those who took the survey, 83 percent (30 respondents) indicated they used Career InSite.



Of the six who said they did not use Career InSite, two said they did not need it in their current positions. The remaining four said they (or their staff) used O*Net's My Next Move instead.

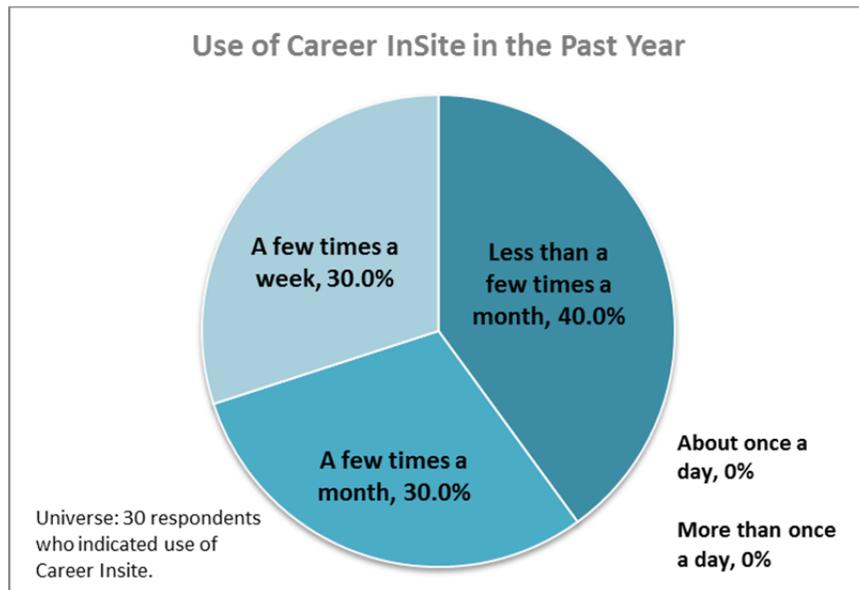
The following pages summarize the responses for the subgroup of respondents who indicated they used Career InSite.

Respondents Who Indicated Use of Career InSite

The remainder of the survey focused on the respondents who indicated they used Career InSite; this translated to a pool of 30 respondents. However, one of these respondents only partially completed the survey and appears to have stopped after answering the question immediately below. Unless otherwise indicated, the universe for the remaining questions is 29 respondents.

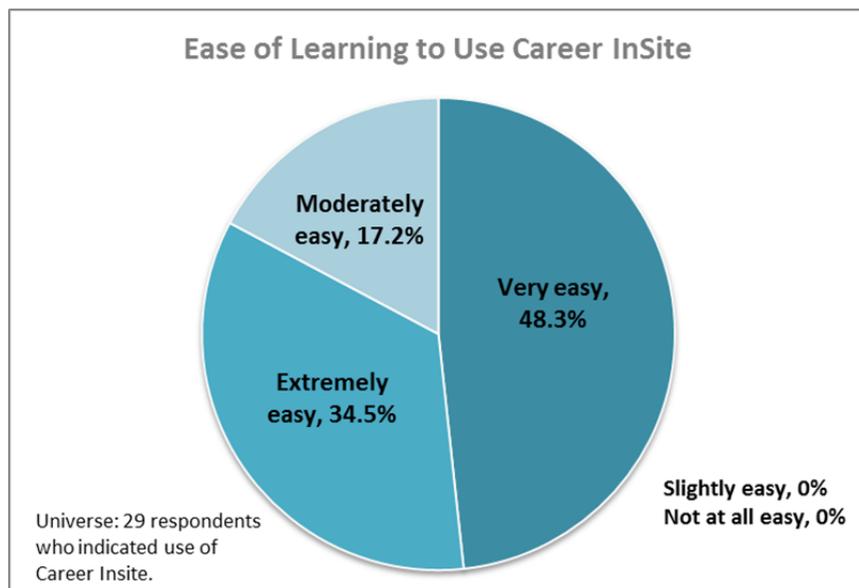
Frequency of Use

For the universe of 30 respondents who indicated using Career InSite, frequency of use ranged from “less than a few times a month” to “a few times a week.” No one indicated use of more than a few times a week.



Ease of Learning to Use Career InSite

Career InSite scored well regarding the ease of learning to use. Just under half indicated it was very easy to learn and an additional third said it was extremely easy. About 17 percent said it was moderately easy to learn. No one indicated it was slightly easy or not at all easy to learn to use.



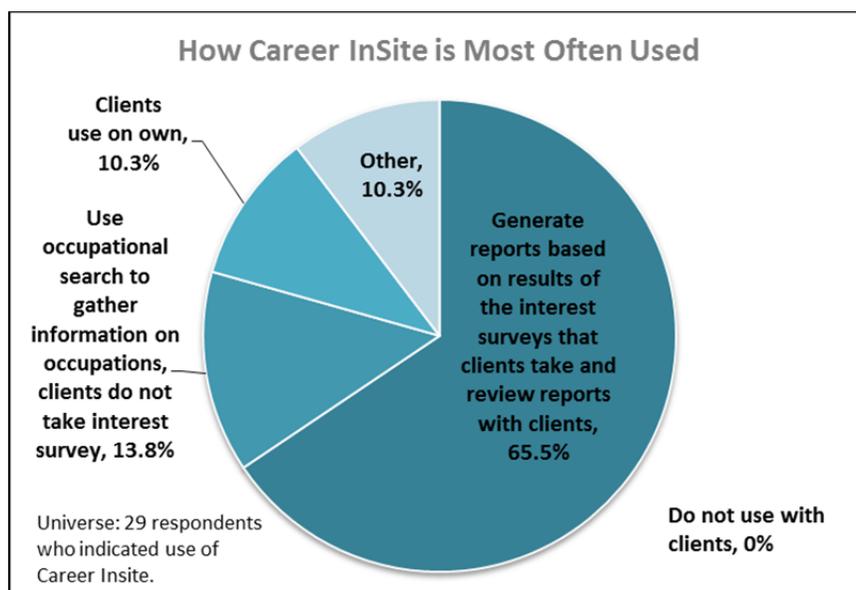
Ease of Navigation

Ease of navigation feedback was also positive; more than 60 percent chose the extremely easy or very easy options. The remaining respondents rated navigation as moderately easy. No one indicated it was slightly easy or not at all easy to navigate.



How Career InSite is Used Most Often

Almost two-thirds of the respondents most frequently used Career InSite as a tool to generate reports for clients based on the results of the application's interest tests. About 14 percent mostly used the occupational search function to gather information on specific occupations (clients did not take the interest surveys). About 10 percent indicated clients used on their own.

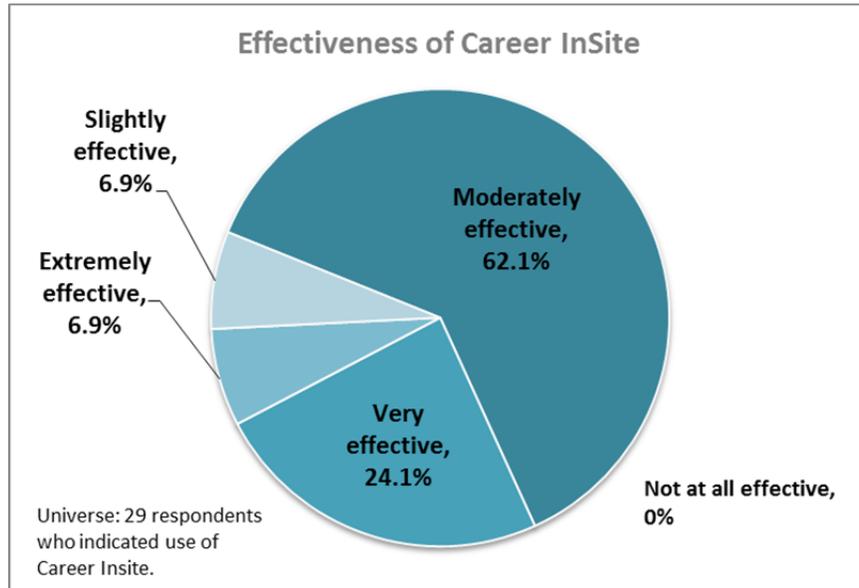


An additional 10 percent indicated using Career InSite most often in other ways; however, only one of those three respondents provided another option for use: to ensure individuals exploring schools have a realistic idea of employment outcomes after their education is finished.

The other two who indicated using the application most frequently in a different way did not offer specifics. Instead both indicated while they used Career InSite, they had begun using My Next Move more.

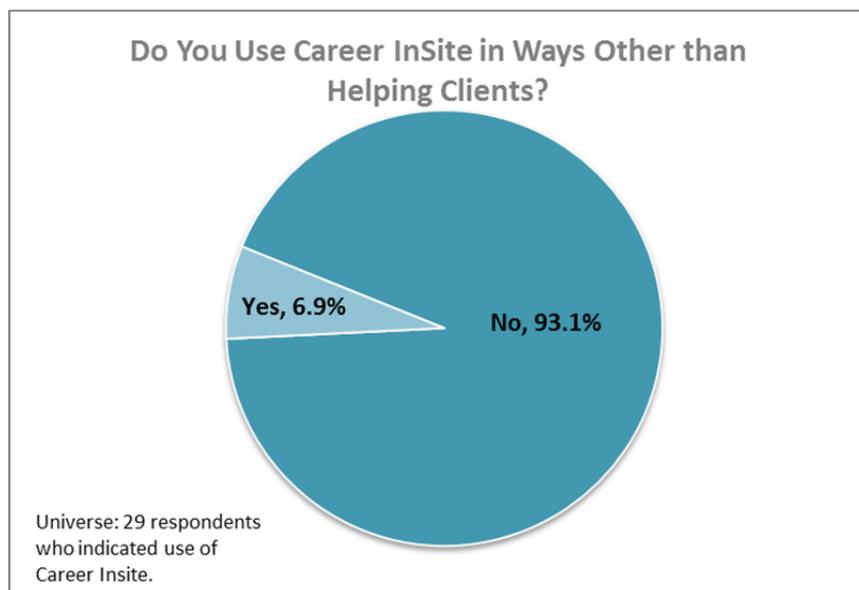
Effectiveness of Career InSite as Career Exploration and Decision-making Tool

More than 60 percent said Career InSite was moderately effective as a career exploration and decision-making tool. An additional 24 percent said it was very effective. While no one indicated it was not at all effective, two of respondents said it was only slightly effective. Two respondents also found it extremely effective.



Use of Career InSite in Ways Other than Helping Clients.

The overwhelming majority of respondents (93 percent) indicated helping clients was the only way they used Career InSite.



Other reported usages:

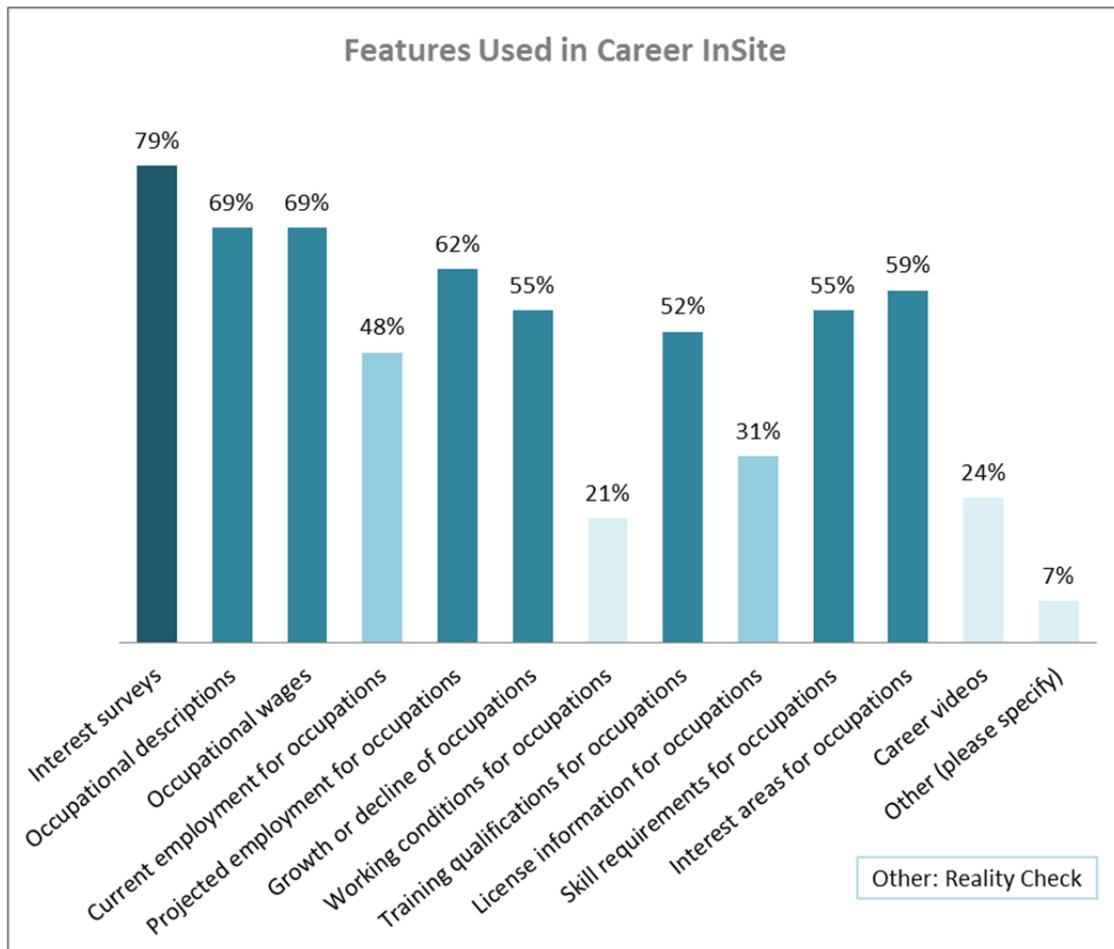
- As a general resource for career information
- To access occupation information regarding job outlook, necessary training and wage information

Features Used in Career InSite

About 80 percent of respondents indicated they used the interest surveys, making it the most used feature in Career InSite. Close to 70 percent used Career InSite for occupational descriptions and occupational wages. More than half of the respondents also used the following features:

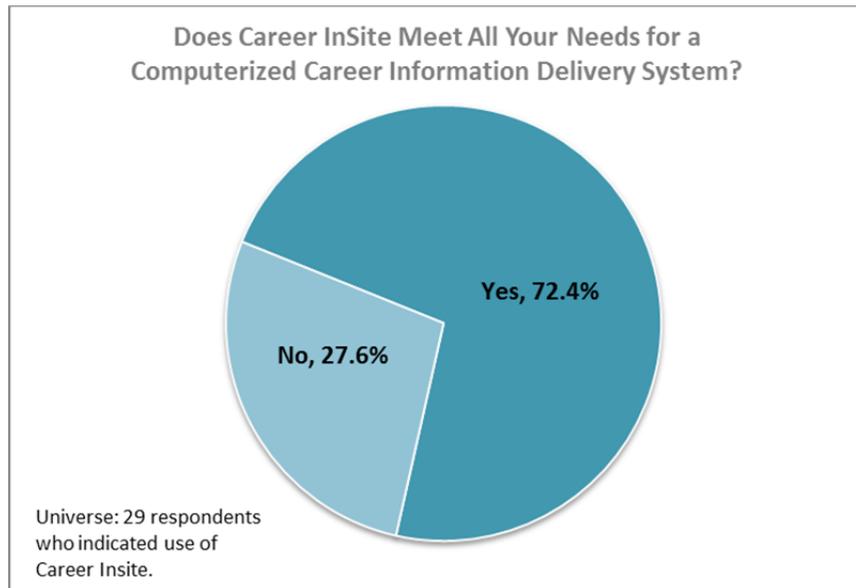
- Projected employment for occupations
- Growth or decline of occupations
- Training qualifications for occupations
- Skill requirements for occupations
- Interest areas for occupations

The lowest ranked specific features were career videos and working conditions, both with usage rates of less than 25 percent. Of the two respondents who listed other features, one mentioned using Reality Check. The other respondent offered overall feedback on the features, saying that “it [Career InSite] does a pretty good job in many of these areas, but not great.”



Career InSite's Ability to Meet Needs

When asked if Career InSite met all the respondents' needs for a computerized career information delivery system, almost three-fourths said yes.

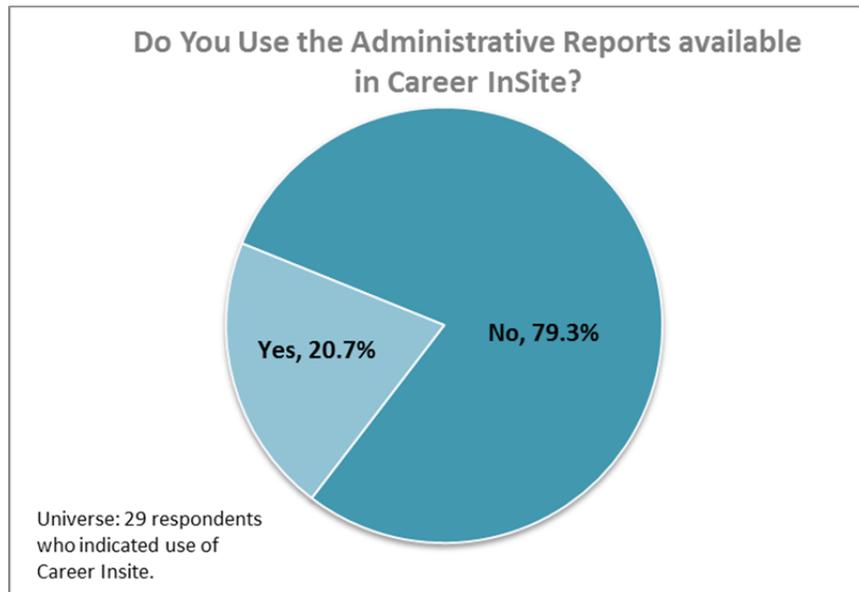


The 28 percent of respondents who said it did not meet all their needs were asked what else should be incorporated; some responded with the following suggestions:

- The ability to enter applicant's name on Career InSite to personalize it. Also, prefer the look of features on O*Net's Interest Profiler on My Next Move; however, Career InSite does a better job of identifying true interest areas of most applicants because its interest survey contains almost double the questions (108 versus 60).
- Improvements in the search function. For example, when you use Occupational Search and type in "secretary" you get nothing. Customers do not, and should not be expected to know O*Net titles in order to use the site.
- The ability to see how clients scored in each of the six interest areas (instead of just the top three areas) on the interest survey and how strong they were in each area. Also, the ability to have the interest level occupations listed by education levels.
- A way to generate matches with current job openings
- It should combine the types like My Next Move does. For example, if a client falls into Realistic/Social, auto mechanic is not a match for the client, but there's no way to see that with Career InSite as it is currently set up – it lists all jobs corresponding to Realistic.
- Based on results, include the best occupational choices.

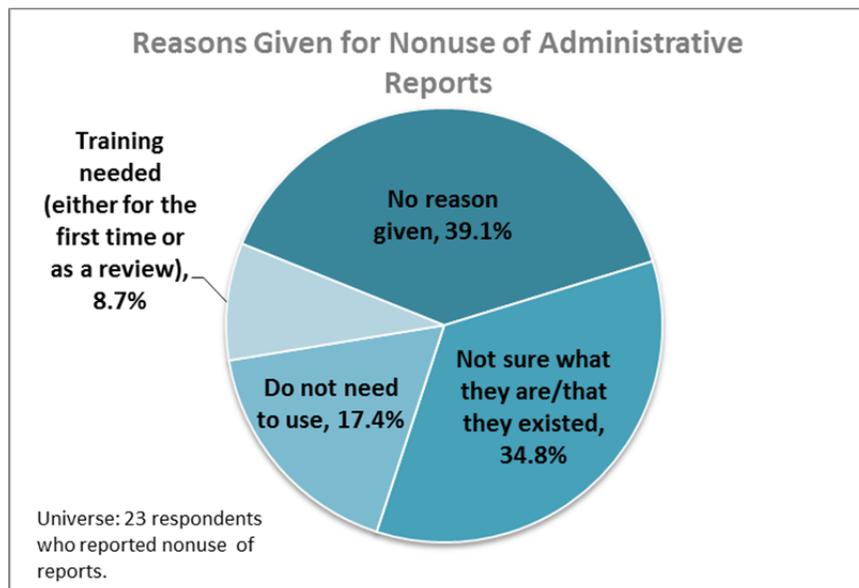
Use of Administrative Reports

The majority of respondents do not use the administrative reports. Only 20 percent (7 respondents) indicated they used the administrative reports.



Of those seven, only one indicated the reports were required. All said the reports were sufficient for their needs. When asked about the critical information similar administrative reports from a new system would need to provide, two respondents indicated labor market information, but one of these respondents also said that whatever he/she needed is provided by the Labor Market Information Center.

Fourteen of the 23 respondents who said they did not use the administrative reports provided reasons for nonuse. The majority of those offering a reason (eight) did not know what the administrative reports were or that they existed. Four said they didn't need to use the reports and two indicated a lack of initial training or follow-up review.



Changes to Most Improve Career InSite

Six respondents provided suggestions on ways to most improve Career InSite, many of the responses echoed comments made earlier in the survey:

- Make it a more viewer-friendly report. My Next Move provides similar information, but is much easier to interpret and more interesting to view.
- Customize the survey with applicant's name, show all interest areas on the report with a bar graph, make it look and work more like My Next Move, and you'd have a good, useable survey.
- Improve search capability and simplify the interface.
- For those with short attention spans: shorten some of the descriptions with option to click for more details.
- Use type combinations, not just types, to identify appropriate careers.
- Give results like CHOICES did.

Summary

Career InSite remains a valuable tool for delivering career/occupational information and providing comprehensive interest survey results. But as one can see from the suggestions listed above, it has room to be even better. Some local office staff members are using other tools available; LMIC should examine these tools, specifically O*Net's My Next Move to see if there's anything that could be adapted or incorporated for Career InSite. Another common theme is the desire for more comprehensive yet targeted data, such as linking occupational matches to current job openings, combining interest types in order to narrow down occupational matches, showing clients' scores in all interest areas and rating areas by strength. Along the similar lines of being able to easily gather comprehensive data, check if it is possible to improve search capabilities so using common/everyday keywords (e.g., secretary) no longer leads to a lack of results.

LMIC REQUESTS

by Subject

07/01/2014 to 06/30/2015

		# of Requests for Info	# of Copies Requested
1	Labor force data, where source is LAUS program. Any CPS data	29	
2	Nonfarm wage & salary workers	22	
3	Workers & Pay Covered by UI (QCEW)	25	
7	Census Bureau data (includes household and family income, poverty data, population data, etc.)	33	
8	BEA data (includes personal income statistics, gross state domestic product, etc.)	7	
9	Career information (job opportunities, hiring preferences, etc.). Occupational and industry projections, staffing patterns.	49	
10	Occupational wage information, occupational wage analysis	61	
12	Local Office data (job seekers, openings, wages for openings, etc.). UI Claims data.	5	
13	CPI, ECI and other cost indexes	4	
14	Labor market analysis, IMPLAN analysis	29	
15	Prevailing wage determinations (FLC, DBA, SCA)	4	
16	Community Labor Profiles, labor supply	17	
18	Employer Database	5	
19	Wage records data	12	
20	Workforce Information Database	5	
21	South Dakota e-Labor Bulletin (email format starting in Feb 06)	13,414	8
22	Affirmative Action tables	3	
23	LMIC brochure	3	23
24	CareerWise	5	140
25	RIMS Data	1	
27	Occupational wage publication	2	
28	Quarterly Census of Employment & Wages flier and online QCEW publication	190	28
29	Employee benefits brochure and online publication	3	2
30	LED Information, includes business births and deaths, turnover, and separations and accessions data	8	
32	Bookmarks	26	2,691
36	Hot Careers brochure (formerly known as Career Spotlights)	17	1,137
38	Career Wonders	20	1,385
40	South Dakota Hot Careers Poster (formerly Top of the Charts)	9	116
41	Career Destinations booklet	6	260
42	Career InSite	2	10
43	Career Peeks	6	17
46	Pocket Resume	33	4,017
47	South Dakota OnTheMap	12	

		# of Requests for Info	# of Copies Requested
48	UI Data	6	
49	Reality Check Inquiries (Not publications)	4	310
50	Technical assistance (NAICS, SOC and ONET coding, technical questions about products or services including LMIC website	42	
51	Customer support (providing information to users when no specific LMIC product is delivered).	20	
52	Other (request does not fit into detailed subject category.) USE ONLY AS LAST RESORT.	32	251
55	Green jobs information	1	
56	Career Resources Brochure (currently titled "Unlock Your Career Possibilities')	7	239
66	Referred to other division/agency, including referrals to their website	15	
67	Information not available	6	
68	Assistance with other DLR publications	5	
69	Green jobs poster (Have you considered going green...?)	3	7
70	The Greening of South Dakota's Economy (includes New Hires results)	1	
72	Hot Trends in Healthcare Flier	8	407
73	Career InSite/Reality Check Poster	11	29
74	Reality Check Rack Card	16	937
75	Career InSite Rack Card	8	338
76	Graduate Outcomes System	14	
77	Estimates Delivery System (EDS)	3	
78	LMI Learning Series	2	
Total		14,271	12,352

LMIC REQUESTS

by User Type

07/01/2014 to 06/30/2015

User Type	# of Requests for Info	# of Copies Requested
	7	
1 Public and private, K-12 schools. (Includes residential secondary schools, i.e., School f/t Deaf, School f/t Visually Impaired)	460	2,257
5 Alternative secondary schools	21	0
7 Secondary multi-districts and coops	23	0
9 Colleges, universities and post-secondary technical institutes, BOR (Board of Regents)	509	763
11 Job Corps	158	0
12 Libraries (non-school)	4	0
15 Noneducational residential care (i.e., Adjustment Training Centers, McCrossan Boys Ranch)	16	0
16 Vocational Rehabilitations (state government)	45	0
20 SD Local Offices, Career Learning Centers	2,379	7,484
21 Workforce Development Council	5	0
22 SD Department of Labor and Regulation (excluding Local Offices, CLC's, Workforce Training, Banking/Insurance/Securities Regulation)	399	180
23 Correctional institutions and adjudicated youth camps	26	0
24 State government, excluding SDDL, GOED, Voc Rehabs & Corrections	445	1
25 Out-of-State local and state governments	68	0
26 Governor's Office of Operations	1	
27 Local governments and quasi-governments such as planning districts (NECOG)	380	0
30 Federal government, excluding BLS, OVAE, ETA & military	323	301
31 Bureau of Labor Statistics	29	0
32 Military	22	0
34 ETA, NASWA, CESER and State Consortiums	61	0
35 LMI shops in other states, Workforce Information Council (WIC) and Policy Councils	42	0
40 Legislators, state or national	28	0

User Type	# of Requests for Info	# of Copies Requested
50 Media	238	0
60 Individuals	681	27
70 Business and Industry, Chamber of Commerce and other business associations	7,585	1,338
71 Tourism & State Development (except GOED) and Local economic development groups	221	1
72 Governor's Office of Economic Development (GOED)	90	0
80 Workforce Training (WIA, GED, Adult Education)	2	
81 Banking Regulation	1	
82 Insurance Regulation	2	
Grand Total	14,271	12,352