



4401 Sion Farm-Christiansted
St. Croix, VI 00820-4245
P:(340) 773-1994 F:(340) 773-0094



PO Box 302608-Charlotte Amalie
St. Thomas, VI 00803-2608
P:(340) 776-3700 F:(340) 774-5908

VIRGIN ISLANDS LABOR MARKET INFORMATION

Virgin Islands Department of Labor Labor Market Information Annual Performance Report PY2015

In accordance with USDOL Training and Employment Guidance Letter (TEGL) No. 39-14, covering Workforce Information, the annual performance report details program year 2015 activities and deliverables for the Virgin Islands Department of Labor Workforce Information system. The VIDOL labor market products, and system continue to be the tools for assisting job seekers, persons exploring advancing career opportunities, teachers, counselors, and entities involved in commerce. Although the core systems, and delivery of data have not undergone any significant changes, the focus and shift has come at a plenary level, with partners' expectations, and shift in policy relevant to the Workforce Innovative Opportunity delivery system. The LMI infrastructure has been involved and assisted the Virgin Islands workforce system in strategic planning, and provided background information relative to industry and occupational activity that has occurred in the program year, and provided economic insight on current trends and gaps that are present in education and workforce experiences.

The following are activities and actions as required by TEGL instructions.

- Workforce information database
 - The workforce information database continued to be updated with requisite Virgin Islands labor market information data, and core USBLS program data available for the Territory. In addition, the system also used information gathered at the workforce centers on characteristics of both job seekers, and employers. Based on the Analyst Resource Center guidance and common structure for storing labor economic data in a single database, the Virgin Islands continued to comply with and subscribe to the latest version of the WID schema. The agency also brought on line new updated hardware and current Windows operating systems, and SQL servers to ensure security and industry standard compliance for database storage.
- Industry and occupational employment projections
 - The agency completed full rounds of industry and occupational projections for short term and long term cycle as prescribed by ETA and used the compliant projections management system to accomplish this activity. All relevant data was produced and published at vidolviews.org, and also shared on common website with other State area data of projections.

A proud partner of the  **americanjobcenter** network

The Virgin Islands Department of Labor is an Equal Opportunity Employer with Equal Opportunity Programs. Auxiliary aids and services are available upon request to individuals with disabilities.

- Annual economic analysis and other reports
 - VIDOL's LMI group published an occupational wages pamphlet for distribution in the workforce centers, and also to assist educational and training institutions regarding current wages. This information was provided from the OES 2015 data set for the Virgin Islands.
 - The Virgin Islands Occupational Handbook was produced, and is a publication that provides data on prevalent occupation within the area, their projected growth, daily functions, wage and salary data, and skills required. This publication has been primarily produced to allow high school, college, and older youth populations of current occupations within the Virgin Islands.
 - The LMI team also worked and assisted the Virgin Islands Bureau of Economic Research in building out a skills gap survey of establishments within the Virgin Islands. This survey questioned a sample of businesses in the various NAICS classified sectors that employ and contain an array of occupations prevalent in the Virgin Islands. The outcomes or responses were geared for policy users, government officials, higher education, and planners to have an insight on the workforce's strengths and weaknesses, and a starting point on where to leverage private and public sector resources to structure a system that can provide opportunities for the Virgin Islands workforce.

- Customer Consultations
 - VIDOL's LMI system continued to service customers during the PY2015 period both on line with the LMI analyzer tool that provides data on career, job openings to job seekers, and employers.

- Customer Needs Activities
 - Updates and training, were conducted with customers to include in house and the general public during the course of the program year. Staff assisted customer's calls and inquiry for research projects, business plan proposals, and career guidance.

- New tools and resources
 - No significant tools or resources were brought on line during the program year. The system continued to use established resources to deliver services to customers, and the workforce community. Continued frontline staff were trained and provided resources to use for assessing, and providing labor market information to all stakeholders in the Virgin Islands.

- Partnership and Collaboration
 - Continued collaboration and partnerships with stakeholders within the private and public were conducted during the year. The agency participated in meetings with tourism association entities, legislative committee research, and other general research projects of other public entities.

- Leveraging of Funds
 - Efforts were made during the program year to use LMI and Workforce Investment funds to service customers, and provide support to workforce staff in assisting agency customers.

- Recommended Program Changes and Improvements to ETA
 - At this point in time, the VIDOL LMI group has no response on recommended changes or improvements. Since the agency has just adopted and putting the finishing touches on a State plan, it will not be until early PY 2017 that a good analysis or feedback of services and satisfaction can be analyzed from customer and community input, which would provide a basis for proposed changes to LMI deliverables, time frame, or deliverables.