

PROGRAM HIGHLIGHTS: Internet-Based Assistance

Workforce System Results June 30, 2006

CareerOneStop Portal



The CareerOneStop Portal, www.careeronestop.org, provides a single point of access to the content of the national electronic tools by customer and topic areas. The suite of CareerOneStop tools consists of America's Job Bank, America's Career InfoNet, and America's Service Locator.

AMERICA'S JOB BANK

America's Job Bank, www.ajb.org, is an electronic job resource where employers can post their jobs and search for resumes, and where job seekers can search for jobs and post their resumes, all without charge.

Highlights for the Quarter:

- AJB received 16.1 million visits during the April-June 2006 quarter and delivered 172 million page views to its customers during this period.



Visit

A visit begins when a visitor views their first Web page on a site and ends when the visitor leaves the site. It is a better indicator of how much traffic a site is getting than "hits."

Page View

A page view is what appears on the screen after a user performs an action on a site and serves as a proxy for the quantity of information services provided to customers using a site.

AMERICA'S CAREER INFO NET

America's Career InfoNet, www.acinet.org, is a resource that offers a wide array of current and accurate career and labor market information, as well as 12 career planning tools.

Highlights for the Quarter:

- America's Career InfoNet received 2.2 million visits during the April-June 2006 quarter and delivered 18.2 million page views to its customers during this period. The latter represents a nine percent increase in page views over the previous quarter.
- The Industry Profile section on America's Career InfoNet was recently enhanced to display industry employment and wage information at the national, state, metropolitan area, and county levels, in addition to similar information for occupations. Not only can users view the most recent year's industry data, they have the option to make comparisons to the prior two years.



AMERICA'S SERVICE LOCATOR

America's Service Locator, www.servicelocator.org, is a tool that directs citizens to available workforce services and information at the Federal, state, and local levels; it is the link between the "clicks" of virtual service delivery and the "bricks" of the physical One-Stop Career Center system. In addition, America's Service Locator functions as a communication tool for the workforce system.

Highlights for the Quarter:

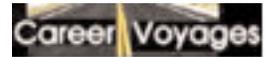
- America's Service Locator received over 407,000 visits and delivered 7 million page views to its customers during the April-June quarter.
- The ETA Toll Free Help Line (1-877-US2-JOBS), a public information companion to the Service Locator, answered over 49,300 telephone calls on workforce issues and answered over 22,300 questions concerning unemployment issues.
- Via the communication database (E-mail push tool), there were over 18,000 E-mails sent to key stakeholders in the workforce development system during this quarter. Many of these E-mails highlighted details from the Workforce Innovations Conference and the Workforce3One newsletter. A number of ETA offices use the communication database to communicate directly with the workforce development system. The database currently has over 20 key stakeholder groups.



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Career Voyages



Career Voyages, www.careervoyages.gov, is a site designed to provide information on high growth, in-demand occupations, along with the skills and education needed to attain those jobs. It is the result of a collaboration between the Department of Labor and the Department of Education. While Career Voyages provides value to all Americans, it especially targets four groups: Students, Parents, Career Advisors, and Career Changers.

Highlights for the Quarter:

- Career Voyages received 376,000 visits during the April-June quarter and delivered 2.5 million page views to its customers during this period, a 14 percent increase in page views over the previous quarter.
- New content was added to the Nanotechnology, Financial Services, Geospatial Technology, Information Technology, and Transportation high demand industries.
- A new landing page was launched to assist Spanish-speaking visitors called "ExplorandoProfesiones" (<http://www.careervoyages.gov/spanishlanding/explorandoprofesiones-main.cfm>).

O*NET OnLine



Occupational Information Network (O*NET) OnLine, <http://online.onetcenter.org>, provides detailed information on occupational characteristics and skill requirements, and a common occupational language to facilitate effective communication about workforce needs between the workforce investment community and its partners in education, business, and economic development.

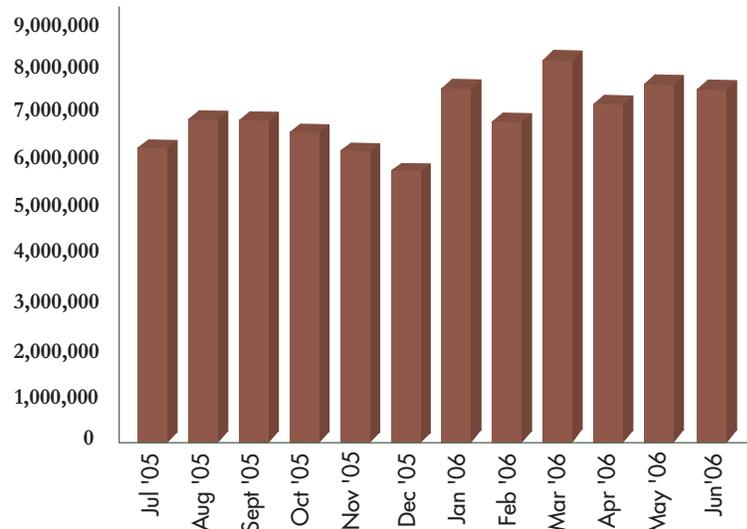
Highlights for the Quarter:

- The O*NET Web sites received 2.2 million visits during the April-June 2006 quarter, an increase of 10 percent over the previous quarter and 82 percent over the same quarter in the previous year, and delivered 11 million page views to its customers during the period, an increase of 28 percent over the previous quarter and a 195 percent increase over the same quarter in 2005.
- Downloads of O*NET products provide a means of making O*NET information available. Both public and private vendors develop products using O*NET that reach millions of customers. There were 16,444 downloads of the O*NET database and O*NET Career Exploration Tool files.
- The National O*NET Center recently released the sixth update of the O*NET database. The O*NET 10.0 database is the first database release to reflect the updated O*NET-Standard Occupational Classification (SOC) 2006 taxonomy. This sixth major update from the O*NET Data Collection Program provides updated data collected from incumbent workers for another 100 O*NET-SOC occupations, bringing the number of comprehensively updated occupations to 580.

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Overall visits to the CareerOneStop, Career Voyages, and O*NET Web sites during the April-June quarter remained stable relative to the previous quarter at approximately 22 million visits. Visits are an indicator of how much traffic the sites are getting and how many people received information services.

Number of Visits to the CareerOneStop, CareerVoyages, and O*NET Web Sites



Page views trended downward compared to the previous quarter, primarily due to an eight percent drop in the number of page views on America's Job Bank. Page views serve as a proxy for the quantity of information provided to the Web sites' visitors.

Number of Page Views to the CareerOneStop, CareerVoyages, and O*NET Web Sites

