The Employment and Training Administration (ETA) provides this overview of performance results for the 12-month period ending December 31, 2011. The programs highlighted reinforce ETA’s commitment to good jobs for everyone—helping people find good jobs and connecting employers to qualified workers. This commitment supports the Department of Labor’s strategic goals of preparing workers for good jobs and ensuring fair compensation, safe and healthy workplaces, health benefits and high quality work-life environments; and providing income security for those not working as well as fostering fair working conditions in the global marketplace.

In the four quarters ending December 31, 2011, ETA programs served nearly 36.3 million people. This is fewer than the previous year, when the programs served 39.1 million people with the additional funding from the American Recovery and Reinvestment Act of 2009. This reduction is mostly represented in over 2.7 million fewer new unemployment claimants, from 18,805,909 one year ago to 16,070,558.

Despite this good news, the overall high level of participants in all programs reflects a continued need for temporary income support, training and employment services including job search assistance. Outcomes continue to be mostly static; however, we are seeing an upward direction, specifically in the “six months average earnings” performance measure for several of these programs.

In general, this overview presents program outcomes and results for the most recent four quarters compared to the same four quarters in the prior year. Although many programs report common performance measures outcomes, several programs have specific performance measures. A glossary of performance measures, included in this overview, provides the performance measure definitions for each program. Common performance measures, applicable to many of ETA’s programs, focus on obtaining employment, retaining employment, earnings in a six-month period, and acquiring industry-recognized credentials to ensure that the nation’s youth, adults, and dislocated workers have the skills necessary to succeed in a global environment.


United States Department of Labor
200 Constitution Avenue, NW
Washington, DC 20210

Hilda Solis
Secretary of Labor
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Quarterly Spotlight: Women in Focus

ETA Programs Serving Women

In Fiscal Year 2011, ETA programs served over 15.3 million women across the various programs and services offered through state and local One-Stop Career Centers. The Wagner-Peyser Employment service alone served 9,100,732 women through their programs with Workforce Investment Act (WIA) Adult and Dislocated Worker and Youth programs serving 8,686,506 women nationally.

Success Stories of Women in the Workforce Investment System

Toni

Toni is a single parent of two youngsters. She loves them and she loves working on cars. Even as a teenager, she knew the auto repair industry was of special interest for her but doubted she could succeed in it. Years later, when her youngest child began school full-time, she decided to at least explore local education opportunities. Having held only entry-level jobs and being unemployed at the time, she was concerned about the cost and the commitment of returning to school. With support from South Dakota Department of Labor and Regulation’s Workforce Investment Act (WIA) program, she examined the programs at Western Dakota Technical Institute and met Wayne, her future instructor. He was encouraging and said she should try the first-semester program (welding, rust repair and metal fabrication). If she was not satisfied, they would explore another similar program. By semester end, she knew she loved the work and, to her surprise, was quite good at it.

So good, in fact, that she attended the Skills USA Collision Repair Competition and captured first place as a first-year student competing against second-year students. Later, she represented South Dakota in the national competition, where she ranked 24th out of 30 entrants. She was the only female competitor and one of only a handful of first-year students.

In the competition and in class, Toni found that working in a male-dominated field was often complicated, with the language and jokes challenging her comfort level. The men treated her differently at first and it took about six weeks to prove herself. Once she showed she could weld and fabricate better than her classmates, she was finally accepted as an equal.

Toni is very grateful for the WIA financial assistance that helped with tuition and fees, and allowed her to purchase tools she required; a basic tool set costs nearly $5,000. She is even more grateful for the personal support she has received from WIA staff. She relates it has made a world of difference to know she has someone to turn to for advice, guidance, assistance and encouragement.

Update: Toni is currently doing well as she prepares to finish her schooling. She is working with WIA staff as she prepares to enter employment.

Toni’s story is from the State of South Dakota PY2010 WIA Annual Report Narrative
Thenmani

Thenmani was a cashier at Keith Super Store who earned $6.08 an hour. Using WIA funds, she completed a respiratory therapy program at Pearl River Community College in Mississippi. She now earns more than $50,000 a year working in that field.

Thenmani’s story is from the State of Mississippi PY2010 WIA Annual Report Narrative

Maria

Maria was a seasonal grape harvester in New Mexico earning a minimum wage of $7.50 per hour with no benefits. She applied for a job at HELP - New Mexico (NM) as an Employment Community Specialist, but was not chosen for the position. However, during the interview she learned about the HELP - NM National Farmworker Jobs Program (NFJP) and consequently enrolled in the program. As part of a work experience component of the NFJP Program, Maria was placed as a receptionist at Tierra Del Sol Housing Corporation. It quickly became evident to Tierra Del Sol that the abilities and skills Maria possessed made her an excellent candidate for a position with the company. She was hired permanently and then received two back-to-back promotions. Maria was selected to be the Home Economic Developer Coordinator, with wages that increased to $12.50 per hour.

The picture of Maria on the roof of a farmworker’s home learning to install solar panels is testament to her enthusiasm and commitment to her job. HELP - NM arranged training for farmworkers in the southwestern area of New Mexico to learn about the design and installation of photovoltaic systems. HELP - NM worked together with Maria who recruited participants for the project.

Maria’s story was provided by from the Association of Farmworker Opportunity Programs

As showcased in this spotlight, women overall are achieving positive employment and education outcomes. The chart above shows that employment rates for adult women are above 50 percent for WIA adult and dislocated worker female exits, while retention rates for female exits are slightly above 80 percent. Youth outcomes are similarly strong with placement in employment or education around 60 percent, and attainment of a degree or certificate for young women is 54.1 percent according to the most recent available data, for the four quarters ending December 31, 2011.
In the 12 month period ending December 31, 2011, ETA programs served nearly 36.3 million people. The Wagner-Peyser Employment Service (ES) and Unemployment Insurance (UI) programs served 72.5 percent of this total, and 67.5 percent of those receiving Unemployment Insurance also received Wagner-Peyser funded Employment Services. ETA’s other programs provided more comprehensive services to nearly 10 million people.

People Served by Program

<table>
<thead>
<tr>
<th>People Served by Program</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>All ETA Programs</td>
<td>36,260,136</td>
</tr>
<tr>
<td>ES Only</td>
<td>10,713,773</td>
</tr>
<tr>
<td>UI-ES Overlap</td>
<td>10,513,524*</td>
</tr>
<tr>
<td>UI Only</td>
<td>5,062,068</td>
</tr>
<tr>
<td>Other ETA Programs</td>
<td>9,970,771</td>
</tr>
</tbody>
</table>

UI-ES Overlap % in Regular program applied to all beneficiaries.

**Other ETA Programs**

<table>
<thead>
<tr>
<th>Program</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Registered Apprenticeship</td>
<td>393,826</td>
</tr>
<tr>
<td>Indian and Native American Adult</td>
<td>14,132</td>
</tr>
<tr>
<td>Job Corps</td>
<td>100,555</td>
</tr>
<tr>
<td>National Farmworker Jobs Program</td>
<td>18,517</td>
</tr>
<tr>
<td>Senior Community Service Employment Program</td>
<td>88,968</td>
</tr>
<tr>
<td>Trade Adjustment Assistance</td>
<td>173,032</td>
</tr>
<tr>
<td>WIA Adults</td>
<td>7,175,688</td>
</tr>
<tr>
<td>WIA Dislocated Workers</td>
<td>1,259,466</td>
</tr>
<tr>
<td>Reintegration of Ex-Offenders—Adult</td>
<td>31,000</td>
</tr>
<tr>
<td>Indian and Native American Youth</td>
<td>4,073</td>
</tr>
<tr>
<td>WIA Youth</td>
<td>268,090</td>
</tr>
<tr>
<td>Youth Build</td>
<td>22,552</td>
</tr>
<tr>
<td>Youthful Offender Initiative</td>
<td>17,385</td>
</tr>
<tr>
<td>Community Based Job Training Grants</td>
<td>229,234</td>
</tr>
<tr>
<td>High Growth Job Training Initiative</td>
<td>106,784</td>
</tr>
<tr>
<td>National Emergency Grants</td>
<td>67,469</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>9,970,771</td>
</tr>
</tbody>
</table>

1 Source: RAPIDS “Performance at a Glance FY 2012”—count includes all active, completed, and suspended apprentices tracked by the Office of Apprenticeship (OA), US Military Apprentices Program, and State Apprenticeship Agency (SAA) states.

2 Number includes the number of students active on the start date, number of students enrolled during the timeframe, number of graduates separated prior to start date and in the placement service window during the timeframe, and number of former enrollees separated prior to the start date and in the placement service window during the timeframe.

3 Program to Date as of program inception in Spring 2006.

4 Data reflective of the period from April 1, 2011 through September 30, 2011.

5 Data reflect Program-to-Date performance.
In general, the following resources are used to operate authorized workforce investment programs. Although this report generally presents quarterly results, the figures below represent annual appropriations. This report for the quarter ending December 31, 2011, covers programs operating in Program Year 2011 (July 1, 2011, through June 30, 2012) and programs operating in Fiscal Year 2012 (October 1, 2011, through September 30, 2012). The funding displayed is from both the FY 2011 and FY 2012 appropriation. Apprenticeship, Trade Adjustment Assistance (TAA), and Unemployment Insurance (UI) run on a fiscal year cycle whereby December 31, 2011, is the end of the first quarter of FY 2012. All other programs run on the program year (PY), from July 1 to June 30, whereby December 31, 2011, is the end of the second quarter of PY 2011.

### FY 2012 & PY 2011 Workforce Investment Resources

<table>
<thead>
<tr>
<th>Program</th>
<th>Appropriation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apprenticeship</td>
<td>$27,675,594</td>
</tr>
<tr>
<td>Women in Apprenticeship</td>
<td>$998,000</td>
</tr>
<tr>
<td>Dislocated Worker National Reserve</td>
<td>$223,733,680</td>
</tr>
<tr>
<td>Indian and Native American Adult Program</td>
<td>$42,626,382</td>
</tr>
<tr>
<td>Job Corps (Operations)</td>
<td>$1,456,631,980</td>
</tr>
<tr>
<td>National Farmworker Jobs Program</td>
<td>$78,253,180</td>
</tr>
<tr>
<td>Senior Community Service Employment Program</td>
<td>$449,100,000</td>
</tr>
<tr>
<td>Trade Adjustment Assistance Training</td>
<td>$575,000,000</td>
</tr>
<tr>
<td>Unemployment Insurance (UI) Administration</td>
<td>$3,175,141,619</td>
</tr>
<tr>
<td>Wagner-Peyser Act/Employment Service (ES)</td>
<td>$702,168,848</td>
</tr>
<tr>
<td>WIA Adult</td>
<td>$769,576,240</td>
</tr>
<tr>
<td>WIA Dislocated Workers Formula Grant</td>
<td>$1,061,806,920</td>
</tr>
<tr>
<td>Reintegration of Ex-Offenders</td>
<td>$85,389,878</td>
</tr>
<tr>
<td>Youth Activities</td>
<td>$821,871,503</td>
</tr>
<tr>
<td>Indian and Native American Youth Program</td>
<td>$8,346,349</td>
</tr>
<tr>
<td>WIA Youth (Older and Younger)</td>
<td>$813,525,154</td>
</tr>
<tr>
<td>YouthBuild</td>
<td>$79,840,000</td>
</tr>
<tr>
<td>Workforce Innovation Fund</td>
<td>$124,750,000</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$9,674,563,824</strong></td>
</tr>
</tbody>
</table>

**Notes:**

1. The Full-Year Continuing Appropriations Act, 2011 included a 0.2 percent rescission to all FY 2011 discretionary funds in the Act. This rescission is reflected in all programs operating on a program year in this table.
2. The Consolidated Appropriations Act, 2012 (P.L. 112-74) included a 0.189% rescission on all FY 2012 discretionary funds in the Act as well as any advance FY 2012 discretionary funds provided for in any prior year appropriations Act. Apprenticeship, UI Administration, Dislocated Worker National Reserve, Dislocated Worker Formula Grant, Adult, and Job Corps programs reflect this rescission.
3. Registered Apprenticeship programs are funded by employers and do not receive specific program appropriations. The resources listed above support Federal staff who provide technical assistance for Registered Apprenticeship programs.
4. The Dislocated Worker National Reserve contains funds for national emergency grants, demonstrations, technical assistance and training, outlying areas Dislocated Worker programs, and special assistance for Adults/Dislocated Worker programs.
5. The total appropriation is $52,652,484; $10,026,102 was transferred to the Department of Interior/Bureau of Indian Affairs for those Indian and Native American grantees per P.L. 102-477.
6. The total appropriation is $1,704,864,600 with $1,570,931,980 for Operations, $104,801,000 for Construction, and $29,131,620 for expenses. $114,300,000 was transferred from Operations to the Department of Agriculture/Forest Service.
7. The total appropriation is $84,450,760; $5,688,600 is set aside for migrant and seasonal housing and $508,980 is set aside for technical assistance and training.
8. The total appropriation for Federal Unemployment Benefits and Allowances is $1,190,100,000 and includes $482,100,000 for TAA benefits and $43,000,000 for Wage Insurance.
9. The total Youth Activities appropriation is $825,913,882; the total Indian and Native American Youth Program appropriation is $12,388,708, of which $4,042,359 was transferred to the Department of Interior/Bureau of Indian Affairs per P.L. 102-477.
On January 4, 2011, President Obama signed H.R. 2142, the “GPRA Modernization Act of 2010,” which became Public Law 111-352. The new law required Federal agencies to set clear performance goals that can be accurately measured and publicly reported in a more transparent way. The following table contains performance indicators, arrayed by program, which represent the key results that ETA programs work to achieve. Performance goals for the employment and training programs listed are established in the budget process. The goals are set at the higher end to be “ambitious” within the context of prior performance. Since the program performance goals are nationwide goals, they may not apply in every instance to individual States or grantees where different economic or other circumstances may demand an adjustment in performance expectations.

The following table reflects PY 2011 (July 1, 2011 - June 30, 2012) goals for most programs and FY 2012 (October 1, 2011 - September 30, 2012) goals for Foreign Labor Certification, Unemployment Insurance, Trade Adjustment Assistance, and Registered Apprenticeship Programs. Cost per Participant is not displayed because it is an annual measure.

| Government Performance and Results Act Goals | Annual Goal | Results as of 12/31/11
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Foreign Labor Certification</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Process Employer Labor Condition Application for H-1B Programs within Seven Days</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>Percent of Employer Applications for Permanent Labor Certification Resolved within Six Months of Filing</td>
<td>81%</td>
<td>75%</td>
</tr>
<tr>
<td>Percent of Accepted H-2A Applications Processed within 15 Days</td>
<td>57%</td>
<td>70%</td>
</tr>
<tr>
<td>Process of H-2B Applications within 60 Days of Receipt</td>
<td>72%</td>
<td>99%</td>
</tr>
<tr>
<td><strong>Indian and Native American Adult Program</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Entered Employment Rate</td>
<td>54%</td>
<td>53.9%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td>69.6%</td>
<td>72.4%</td>
</tr>
<tr>
<td>Six Months’ Average Earnings</td>
<td>$9,363</td>
<td>$10,325</td>
</tr>
<tr>
<td><strong>Indian and Native American Youth Program</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Education Attainment for Dropouts</td>
<td>N/A</td>
<td>7%</td>
</tr>
<tr>
<td>Participants Who Attained Two or More Goals</td>
<td>N/A</td>
<td>94%</td>
</tr>
<tr>
<td><strong>Job Corps</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Placement in Employment or Education Rate</td>
<td>66.3%</td>
<td>72%</td>
</tr>
<tr>
<td>Attainment of Degree or Certificate Rate</td>
<td>57%</td>
<td>65%</td>
</tr>
<tr>
<td>Percentage of Students Who Achieve Literacy or Numeracy Gains</td>
<td>60%</td>
<td>65%</td>
</tr>
<tr>
<td><strong>National Electronic Tools/Employment and Training Administration (ETA) Internet Based Assistance</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Combined Site Visits for CareerOneStop, America’s Service Locator, and O*NET</td>
<td>40,000,000</td>
<td>41,403,819</td>
</tr>
<tr>
<td><strong>National Emergency Grants</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Entered Employment Rate</td>
<td>61%</td>
<td>73.2%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td>77.1%</td>
<td>88.4%</td>
</tr>
<tr>
<td>Six Months’ Average Earnings</td>
<td>$12,953</td>
<td>$19,006</td>
</tr>
</tbody>
</table>
## Government Performance and Results Act Goals

<table>
<thead>
<tr>
<th>Program</th>
<th>Annual Goal</th>
<th>Results as of 12/31/11</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>National Farmworker Jobs Program (NFJP)</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Entered Employment Rate</td>
<td>79.7%</td>
<td>83%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td>70.1%</td>
<td>80.4%</td>
</tr>
<tr>
<td>Six Months' Average Earnings</td>
<td>$8,854</td>
<td>$10,005</td>
</tr>
<tr>
<td><strong>Reintegration of Ex-Offenders (formerly Prisoner Reentry Initiative)</strong></td>
<td>58.1%</td>
<td>58.2%</td>
</tr>
<tr>
<td>Entered Employment Rate</td>
<td>64.9%</td>
<td>67.7%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Six Months' Average Earnings</td>
<td>$9,456</td>
<td>$9,818</td>
</tr>
<tr>
<td>Percent of Participants Re-arrested for a New Crime or Re-incarcerated for Revocation of Parole or Probation Violation within One Year from Release from Prison</td>
<td>22%</td>
<td>14%</td>
</tr>
<tr>
<td><strong>Registered Apprenticeship</strong></td>
<td>63.6%</td>
<td>69.4%</td>
</tr>
<tr>
<td>Entered Employment Rate</td>
<td>79.1%</td>
<td>85.2%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Six Months' Average Earnings</td>
<td>$19,352</td>
<td>$22,525</td>
</tr>
<tr>
<td><strong>Senior Community Service Employment Program</strong></td>
<td>44.1%</td>
<td>40.9%</td>
</tr>
<tr>
<td>Entered Employment Rate</td>
<td>64.5%</td>
<td>68.4%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Six Months' Average Earnings</td>
<td>$6,984</td>
<td>$7,685</td>
</tr>
<tr>
<td><strong>Trade Adjustment Assistance</strong></td>
<td>58%</td>
<td>60.7%</td>
</tr>
<tr>
<td>Entered Employment Rate</td>
<td>83.2%</td>
<td>90.5%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Six Months' Average Earnings</td>
<td>$13,248</td>
<td>$18,563</td>
</tr>
<tr>
<td><strong>Unemployment Insurance</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Percent of Intrastate Payments Made Timely</td>
<td>85.7%</td>
<td>84.7%</td>
</tr>
<tr>
<td>Detection of Recoverable Overpayments</td>
<td>52.3%</td>
<td>63%</td>
</tr>
<tr>
<td>Entered Employment Rate for Unemployment Insurance Claimants</td>
<td>56.4%</td>
<td>59.6%</td>
</tr>
<tr>
<td>Percent of Employer Tax Liability Determinations Made Timely</td>
<td>86.9%</td>
<td>87.6%</td>
</tr>
<tr>
<td><strong>Wagner-Peyser Employment Service</strong></td>
<td>46.6%</td>
<td>49.8%</td>
</tr>
<tr>
<td>Entered Employment Rate</td>
<td>70.6%</td>
<td>78.5%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Six Months' Average Earnings</td>
<td>$12,602</td>
<td>$14,186</td>
</tr>
<tr>
<td>Workforce Performance and Results Act Goals</td>
<td>Annual Goal</td>
<td>Results as of 12/31/11¹</td>
</tr>
<tr>
<td>-------------------------------------------</td>
<td>-------------</td>
<td>------------------------</td>
</tr>
<tr>
<td><strong>Workforce Investment Act Adult Program⁵</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Entered Employment Rate</td>
<td>53.1%</td>
<td>56.1%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td>73.1%</td>
<td>80.6%</td>
</tr>
<tr>
<td>Six Months’ Average Earnings</td>
<td>$12,865</td>
<td>$13,619</td>
</tr>
<tr>
<td><strong>Workforce Investment Act Dislocated Worker Program⁶</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Entered Employment Rate</td>
<td>49.7%</td>
<td>60.2%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td>78%</td>
<td>82.5%</td>
</tr>
<tr>
<td>Six Months’ Average Earnings</td>
<td>$15,418</td>
<td>$16,972</td>
</tr>
<tr>
<td><strong>Workforce Investment Act Youth Program</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Placement in Employment or Education Rate</td>
<td>53.3%</td>
<td>63.9%</td>
</tr>
<tr>
<td>Attainment of Degree or Certificate Rate</td>
<td>54.7%</td>
<td>61.1%</td>
</tr>
<tr>
<td>Percentage of Students Who Achieve Literacy and Numeracy Gains of One Adult Basic Education Level</td>
<td>40.4%</td>
<td>44.3%</td>
</tr>
<tr>
<td><strong>YouthBuild¹¹</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Placement in Employment or Education Rate</td>
<td>41.7%</td>
<td>48.2%</td>
</tr>
<tr>
<td>Attainment of Degree or Certificate Rate</td>
<td>60%</td>
<td>67.9%</td>
</tr>
<tr>
<td>Percentage of Students Who Achieve Literacy and Numeracy Gains</td>
<td>52%</td>
<td>62%</td>
</tr>
<tr>
<td><strong>Workforce Investment Act Youthful Offender Initiative</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Placement Rate for Out-of-School Youth Ages 18 and Above¹²</td>
<td>55.5%</td>
<td>35%</td>
</tr>
<tr>
<td>Recidivism Rate for Youth Ages 14 to 17</td>
<td>16%</td>
<td>45.3%</td>
</tr>
<tr>
<td>Recidivism Rate for Youth Ages 18 to Above</td>
<td>17%</td>
<td>33%</td>
</tr>
</tbody>
</table>

¹ Cumulative four quarters unless otherwise indicated.
² Entered Employment Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: 1/01/10–12/31/10.
³ Employment Retention Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: 1/01/10–12/31/10 and 7/01/09–6/30/2010, respectively.
⁴ Average Earnings are based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: 1/01/10–12/31/10 and 7/01/09–6/30/10, respectively.
⁵ The program reports on a semiannual and annual basis. The semiannual period is from April 1st to September 30th and the annual period is April 1st to March 31st. Therefore, the data reported reflect the period April 1, 2011 through September 30, 2011.
⁶ Program-to-Date data as of program inception in Spring 2006.
⁷ Target based on Program Goal to reduce the recidivism rate by half of the national rate.
⁸ Measures exclude GU. Beginning this quarter, the Average Earnings indicator will from now on be calculated by dividing the total earnings by total people counted in the Employment Retention Rate, and will not be calculated as an average of all states’ average earnings.
⁹ Measures exclude GU.
¹⁰ Due to the long-term nature of participant activity and performance outcomes, the results are Program-to-Date for the second cycle of YouthBuild grants, awarded in 2007, and completing in 2010.
¹¹ Program-to-Date for currently operating projects.
Program Description

The Indian and Native American Program (INAP) provides employment and training grants to Indian Tribes, nonprofit tribal organizations, Alaska Native entities, and Native Hawaiian organizations with comprehensive employment and training services designed to increase the ability of program participants to compete in the new global economy and promote the economic and social development of Indian, Alaska Native, and Native Hawaiian communities.

Quarter Highlights

- The American Indian Opportunities Industrialization Center in Minnesota helped participants complete occupational skills training in Adult Acute Care Nursing, Dental Assistant training, carpentry, and forklift/Bobcat operations. Also, one participant completed on-the-job training with a Native-owned law firm, Fredericks, Peebles and Morgan, LLP, and was hired full-time by the firm as a Legal Administrative Assistant. Participants enrolled are from 20 different Native American Tribes.
- In partnership with the Regional Technical Education Center, Inc., Kolberg-Pioneer, Inc., and Ehresmann Engineering Company, three WIA participants at the Yankton Sioux Tribe received certifications in Welding Basics by the American Welding Society and were then hired full-time by local businesses.

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Four Quarters Ending 12/31/10</th>
<th>Four Quarters Ending 12/31/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entered Employment Rate</td>
<td>56.1%</td>
<td>53.9%</td>
</tr>
<tr>
<td>Employment Retention Rate**</td>
<td>74.3%</td>
<td>72.4%</td>
</tr>
<tr>
<td>Average Earnings***</td>
<td>$9,786</td>
<td>$10,325</td>
</tr>
</tbody>
</table>

* Entered Employment Rate is based on Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: 3/01/11-3/01/11.
** Employment Retention Rate is based Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: 10/01/09-9/30/10 and 7/01/09-6/30/10.
***Average Earnings are based Unemployment Insurance Wage Record and Grantee Supplemental Data for the exit cohort: 10/01/09-9/30/10 and 7/01/09-6/30/10.

Analysis

When using current wage record data:

- The Entered Employment Rate for the 12 month period ending December 31, 2011 was 53.9 percent. This reflects a decrease of 2.2 percentage points when compared to the same time period last year.
- The Employment Retention Rate for the 12 month period ending December 31, 2011 was 72.4 percent. This reflects a decrease of 1.9 percentage points when compared to the same period last year.
- The Average Earnings for the 12 month period ending December 31, 2011 was $10,325. This reflects an increase of $539 when compared to the same period last year.

When using current grantee supplemental data:

- This quarter, 7,644 individuals received services and 520 people entered employment. The people entering employment decreased by 237 compared to the previous quarter.
- INAP served 38,526 individuals (including self-service) during the 12 month period ending on December 31, 2011. This reflects an increase of 1,353 more people served when compared to the same time period last year.
- 2,361 individuals received Work Experience training for the 12 month period ending December 31, 2011.
- 11,438 individuals received training services, 170 of which received on-the-job training and 47 received Entrepreneurial and Small Business training for the 12 month period ending December 31, 2011.
National Farmworker Jobs Program (NFJP)
http://www.doleta.gov/msfw

Program Description
The National Farmworker Jobs Program (NFJP) assists migrants, other seasonally employed farmworkers, and their families in achieving economic self-sufficiency and stability through job training and other services that address their employment related needs. New job skills training in occupations with higher wages are offered, as well as supportive services that help farmworkers stabilize their employment in agriculture. Assistance from the NFJP is accessed directly through the grantee organizations and local One-Stop Career Centers.

Quarter Highlights
Moving from Puerto Rico to Reading, Pennsylvania, Manuel Ortiz believed the only type of job that would be accessible to him would be in agriculture due to his lack of English language skills and his limited work experience. Mr. Ortiz was working on a farm picking vegetables and fruits, earning a low wage and working on a seasonal basis. After reading an advertisement from Pathstone, a NFJP grantee, about assistance for farmworkers in getting better jobs and new careers, Mr. Ortiz was found eligible and received training through Pathstone to obtain a Commercial Driver’s License (CDL). He passed the training course and received his CDL. Mr. Ortiz was offered a position with A B Bros. Trucking making about $700 per week, a huge increase in earnings, driving ship containers and delivering them to various companies.

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Four Quarters Ending 12/31/10</th>
<th>Four Quarters Ending 12/31/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entered Employment Rate</td>
<td>81.9%</td>
<td>83%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td>77.1%</td>
<td>80.4%</td>
</tr>
<tr>
<td>Six Months’ Average Earnings</td>
<td>$9,308</td>
<td>$10,005</td>
</tr>
</tbody>
</table>

Performance in the Past Eight Quarters

Analysis
- NFJP served over 2,900 people in the current quarter ending December 31, 2011. This is significantly lower than the previous quarter due to the seasonal nature of agriculture work and the migrant population that is served by the program.
- The Entered Employment Rate of 83 percent exceeds the program’s performance goal of 79.7 percent and is slightly higher than the results for the same four quarter reporting period one year ago.
- The Employment Retention Rate of 80.4 percent exceeds the performance goal of 70.1 percent and is over three percentage points higher than one year ago.
- The Six Months’ Average Earnings result of $10,005 is well over the goal of $8,654 and increased considerably (nearly $700) from the same reporting period one year ago.
Program Description

Authorized by the Older Americans Act of 1965, the Senior Community Service Employment Program (SCSEP) is designed to foster individual economic self-sufficiency and promote useful opportunities in community service employment for unemployed low-income persons (particularly persons who have poor employment prospects) who are age 55 or older, and to increase the number of persons who may benefit from unsubsidized employment in the public and private sectors.

Quarter Highlights

Being unemployed is not easy. Vickie Gourley knows: “At one point, I had to move in with my son,” said Gourley, who now works as a secretary for the Share Foundation, which provides housing and vocational education for adults with disabilities in Rolling Prairie, Indiana. In October, 2011, she was honored as a Participant Champion, and the Share Foundation was recognized as an Employer Champion by SCSEP grantee Experience Works, Inc. (EW). At EW, Gourley had brush-up courses on several computer programs and was then loaned to Work One, where she gained work experience by answering calls and helping other unemployed people file for benefits. About a year ago, she was hired by Share, a job she says she enjoys doing. “Everyone is friendly and helpful.”

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Four Quarters Ending 12/31/10</th>
<th>Four Quarters Ending 12/31/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entered Employment Rate</td>
<td>46.4%</td>
<td>40.9%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td>69.7%</td>
<td>68.4%</td>
</tr>
<tr>
<td>Six Months’ Average Earnings</td>
<td>$7,161</td>
<td>$7,685</td>
</tr>
</tbody>
</table>

Performance in the Past Eight Quarters

Analysis

56,481 people were served by the program during the current quarter. All received training and a total of 3,109 people found jobs. SCSEP participants recorded 10,060,780 hours of community service this quarter.

Rolling four quarter performance results indicate that the SCSEP is meeting or exceeding two of its GPRA performance goals.

- The Employment Retention Rate of 68.4 percent exceeded the PY 2011 target by 3.9 percentage points.
- The Six Months’ Average Earnings of $7,685 exceeded its target by $701.
- The Entered Employment Rate of 40.9 percent missed the PY 2011 target by 3.2 percentage points.
Program Description

Wagner-Peyser Employment Service is an integral part of the One-Stop delivery system, which provides universal access to workers, job seekers, and businesses. The Employment Service focuses on providing a variety of employment related services including but not limited to job search assistance, job referral, and placement assistance for job seekers, re-employment services to unemployment insurance claimants, and recruitment services to employers with job openings. Services are provided in one of three modes of delivery approaches: self-service, facilitated self-help service, and staff-assisted service.

Quarter Highlights

As a result of the Oregon Employment Department’s (OED) iMatchSkills, a local day school located in Salem, Oregon was able to fill two teacher positions within two weeks of posting the job openings online. iMatchSkills is an online recruiting tool available 24/7. Employers and job-seekers alike can log on, set up their own accounts, and start connecting with each other without paying a fee. With minimal effort, businesses can register and use iMatchSkills online by themselves or with assistance from OED staff.

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Four Quarters Ending 12/31/10</th>
<th>Four Quarters Ending 12/31/11*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entered Employment Rate</td>
<td>46.9%</td>
<td>49.8%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td>78.3%</td>
<td>78.5%</td>
</tr>
<tr>
<td>Six Months’ Average Earnings</td>
<td>$13,197</td>
<td>$14,186*</td>
</tr>
</tbody>
</table>

* Beginning this quarter, it is worth noting that the Six Months’ Average Earnings indicator will from now on be calculated by dividing total earnings by total people counted in the Employment Retention Rate, and will not be calculated as an average of all states’ average earnings.

Analysis

- The Employment Service served 21,227,297 people over the past four quarters.
- The Entered Employment Rate measured 49.8 percent, a considerable improvement from the previous year and 3.2 percent above the annual GPRA goal of 46.6 percent. These measures indicate that the economy is improving and more people are finding jobs.
- The Employment Retention Rate for the second quarter of PY 2011 surpassed the GPRA goal of 70.6 percent by 7.9 percent and indicates that individuals finding jobs are remaining in jobs.
- The Six Months’ Average Earnings for PY 2011 was $14,186 surpassing the GPRA goal by $1,584.
Workforce Investment Act Adult Program

http://www.doleta.gov/programs/general_info.cfm

**Program Description**

The WIA Adult Program helps prepare low-skill adult workers for good jobs through formula grants to States. States use the funds to provide employment and training services through a network of One-Stop Career Centers, of which there are 2,794 across the United States.

WIA provides employment and training services at three broad service levels to job seeker customers: core, intensive and training. These services are provided at a level which most efficiently meets their needs to achieve gainful employment. The program is also designed to assist employer customers meet their needs for skilled workers.

Adult Programs serve the broadest range of individuals, including but not limited to public assistance recipients, Unemployment Insurance claimants, Veterans, people with disabilities, dislocated workers, migrant and seasonal farmworkers, Indian and Native Americans, and workers age 55 or older.

**Quarter Highlights**

Six months after taking advantage of the Lean Manufacturing Program funded by the San Bernardino County Workforce Investment Board (WIB), MacroAir reported a 30 percent increase in sales which opened up new positions in the company. MacroAir is one of a number of businesses the San Bernardino County WIB has helped by providing training to upgrade existing employees’ skills by placing and aiding new hires through on-the-job training. The Local WIB’s Business Resources Team also provides help with recruiting qualified employees, business consulting, job fairs, market research, and business workshops.

**Program Performance**

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Four Quarters Ending 12/31/10</th>
<th>Four Quarters Ending 12/31/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entered Employment Rate</td>
<td>53.8%</td>
<td>56.1%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td>78.7%</td>
<td>80.6%</td>
</tr>
<tr>
<td>Six Months’ Average Earnings</td>
<td>$13,513</td>
<td>$13,619</td>
</tr>
</tbody>
</table>

**Performance in the Past Eight Quarters**

![Graph showing performance metrics over time](image)

**Analysis**

- The WIA Adult program served 3,016,035 people this quarter.
- The Entered Employment Rate was 56.1 percent, a little over two percentage points above what it measured one year ago.
- The Employment Retention Rate of 80.6 percent measured 1.9 percentage points higher than what it was one year ago and met the projected target. These results indicate that workers placed into jobs are remaining employed.
- The Six Months’ Average Earnings measure was $13,619, slightly higher than what it measured one year ago, and surpassed its target goal of $12,865.
Workforce Investment Act Dislocated Worker Program

http://www.doleta.gov/programs/general_info.cfm

Program Description
The Workforce Investment Act Dislocated Worker Program funds services to support the reemployment of laid-off workers. The Department of Labor allocates 80 percent of funds by formula to the States. States in turn, allocate the funds to their local workforce investment areas. Additionally, the Secretary of Labor may use the remaining 20 percent for National Emergency Grants—these specially targeted funds can infuse resources to areas suffering most from plant closings, mass layoffs, or job losses due to natural disasters or military base realignment and closures.

Quarter Highlights
Before his end date with Northrop Grumman, Tim Monday was introduced to a Rapid Response event held at the Anne Arundel Workforce Development Corporation, as part of the Dislocated Worker program. Tim was a highly skilled worker with a professional background. The Rapid Response team introduced him to services provided by the Professional Outplacement Assistance Center. He also enrolled with a Career Advisor to receive more intensive services, such as resume feedback, creation of a LinkedIn profile, and received general encouragement and focus. As a result, Tim co-enrolled in the Pathways to Cybersecurity Careers Consortium training program, and entered classes at the Anne Arundel Community College. Tim will soon be well prepared for his next career.

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Four Quarters Ending 12/31/10</th>
<th>Four Quarters Ending 12/31/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entered Employment Rate</td>
<td>52%</td>
<td>60.2%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td>79.9%</td>
<td>82.5%</td>
</tr>
<tr>
<td>Six Months’ Average Earnings</td>
<td>$17,319</td>
<td>$16,972</td>
</tr>
</tbody>
</table>

Performance in the Past Eight Quarters

![Graph showing Entered Employment Rate, Employment Retention Rate, and Six Months’ Average Earnings over time.]

Analysis
- The WIA Dislocated Worker program served 582,388 people this quarter.
- The Entered Employment Rate was 60.2 percent, and continues to be more than eight percentage points higher than one year ago.
- The Employment Retention Rate for this quarter was 82.5 percent, almost three percentage points higher than what it was one year ago, and higher than the projected target of 78 percent. The results indicate that participants are retaining their employment.
- Six Months’ Average Earnings measured at $16,972, slightly below the earnings for the same time period one year ago but above the GPRA projected target of $15,418.
National Emergency Grants (NEG)
http://www.doleta.gov/neg

Program Description
National Emergency Grants (NEGs) are discretionary awards intended to temporarily expand service capacity at the State and local levels by providing funding assistance in response to significant economic events. Significant events are those that create a sudden need for assistance that cannot reasonably be expected to be accommodated within the ongoing operations of the Workforce Investment Act Dislocated Worker Formula Program.

Significant dislocation events include: business closures, mass layoffs, realignment and closure of military installations, and disasters declared eligible for public assistance by the Federal Emergency Management Agency.

Quarter Highlights
Tennessee was approved for a NEG for up to $3,448,259 to assist about 850 workers affected by the closure of the Goodyear Tire and Rubber Company facility, located in Union City, Tennessee. NEG provides wrap around services to these workers that complement the services they receive from Trade Adjustment Assistance.

Louisiana was awarded $1,424,500 in incremental funding to continue serving about 1,100 workers affected by layoffs that occurred throughout multiple industries in Louisiana. This includes the delivery of reemployment assistance and services to 150 additional Lockheed Martin workers affected by layoffs resulting from the National Aeronautics and Space Administration’s retirement of the Space Shuttle program. This increment brings the total amount awarded under this grant to $5,487,300.

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Four Quarters Ending 12/31/10</th>
<th>Four Quarters Ending 12/31/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entered Employment Rate</td>
<td>63.6%</td>
<td>73.2%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td>80.4%</td>
<td>88.4%</td>
</tr>
<tr>
<td>Six Months’ Average Earnings</td>
<td>$14,533</td>
<td>$19,006</td>
</tr>
</tbody>
</table>

Performance in the Past Eight Quarters

Analysis
- The NEG program served 67,469 people during the cumulative four quarter reporting period.
- 3,970 individuals who completed NEG services were reported to have found jobs this quarter and 16,338 individuals found jobs during the cumulative four quarter reporting period.
- At 73.2 percent, the Entered Employment Rate for the reporting period increased significantly when compared to the same period last year and exceeds the performance goal of 61 percent.
- At 86.4 percent, the Employment Retention Rate for the reporting period is higher than the retention rate for the same period last year and exceeds the performance goal of 77.1 percent for the year.
- At $19,006, Six Months’ Average Earnings is significantly higher than the Six Months’ Average Earnings for the same period last year, and exceeds the performance goal for the year.
H-1B and Permanent Foreign Labor Certification (PERM)
http://www.foreignlaborcert.doleta.gov

Program Description
H-1B certification permits employers to hire, on a temporary basis, foreign workers who possess qualifying professional or specialty skills that are not available in sufficient supply in the U.S. workforce. PERM allows employers to permanently hire foreign workers when there are not sufficient numbers of U.S. workers who are able, willing, qualified, and available to perform the job. In addition, the program ensures that the employment of the foreign worker does not adversely affect the wages and working conditions of American workers who are similarly employed.

Quarter Highlights
OFLC is repositioning staff resources to increase program integrity by conducting more audit examinations and supervised recruitments.

Employer filings under the H-1B program continue to increase as the economic recovery continues, with an approximately nine percent increase this reporting period compared to the same four quarter reporting period one year ago.

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Four Quarters Ending 12/31/10</th>
<th>Four Quarters Ending 12/31/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent of H-1B Applications Processed within Seven Days of Filing</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>Percent of Employer Applications for Permanent Labor Certification Resolved within Six Months of Filing</td>
<td>56%</td>
<td>75%</td>
</tr>
</tbody>
</table>

Performance in the Past Eight Quarters

- The number of H-1B applications processed within seven business days held steady at 100 percent from the same four quarter reporting period one year ago. Of the total 363,526 H-1B applications processed over the past four quarters, 362,150 were completed within seven business days of the filing date.
- The number of PERM applications resolved in six months increased by 19 percentage points, a significant improvement in performance when compared to the same four quarter reporting period one year ago. This increase was largely due to aggressive backlog reduction activities. Of the 61,976 PERM applications processed over the past four quarters, 46,570 were processed within six months of the filing date.
H-2A and H-2B Foreign Labor Certification
http://www.foreignlaborcert.doleta.gov

Program Description
H-2A certification permits employers to hire foreign workers on a temporary basis for the agricultural sector of the economy. H-2B certification permits employers to hire foreign workers to come to the United States and perform temporary nonagricultural work, which must be one-time, seasonal, peak load, or intermittent in nature.

Quarter Highlights
The Office of Foreign Labor Certification (OFLC) is currently implementing new regulations governing the H-2A temporary agricultural labor certification program and a set of program initiatives designed to improve customer service and processing efficiency.

Beginning FY 2012, OFLC will be adjusting the calculation of its H-2A performance measure to align with the new regulations.

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Four Quarters Ending 12/31/10</th>
<th>Four Quarters Ending 12/31/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent of Accepted H-2A Applications Processed within 15 Days</td>
<td>62%</td>
<td>70%</td>
</tr>
<tr>
<td>Percent of H-2B Applications Processed within 60 Days</td>
<td>100%</td>
<td>99%</td>
</tr>
</tbody>
</table>

Performance in the Past Eight Quarters

Analysis
- The percentage of H-2A applications processed within 15 calendar days increased eight percentage points from the same four quarter reporting period one year ago. Of the 4,620 H-2A applications processed within the last four quarters, 3,226 were processed within 15 calendar days of the filing date.
- The percentage of H-2B applications processed within 60 calendar days measured at 99 percent compared to 100 percent for the same reporting period one year ago. Of the 3,747 H-2B applications processed within the last four quarters, 3,724 of them were processed within 60 calendar days of the filing date. The improved overall timeliness is a direct result of the Department’s implementation of a 2008 Final Rule which included a streamlined attestation-based case processing model.
Program Description
The Reintegration of Ex-Offenders – Adult Program is an employment-centered program that seeks to strengthen urban communities that have large numbers of returning prisoners. The program incorporates mentoring, job training, and other comprehensive transitional services. It is designed to reduce recidivism by helping inmates find work when they return to their communities, as part of an effort to improve community life.

Quarter Highlights
Arizona Women’s Education and Employment (AWEE) in Phoenix, Arizona has been a RExO-Adult grantee for two different generations (1 and 3). They have consistently shown strong outcomes and have shared the following success story:

George enrolled into the program on October 27, 2011, fifteen days after his release from prison upon serving one year for multiple drug-related felony offenses. In addition to maintaining his sobriety and in spite of a recent relapse, he secured employment on November 3, 2011, as a direct result of a job lead from AWEE. George is now one of the leading producers for a marketing agency. He is currently making upwards of $15 per hour weekly and is in line for a supervisory position if he continues on his present path.

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Program-to-Date Ending 12/31/10*</th>
<th>Program-to-Date Ending 12/31/11*</th>
<th>Quarter Ending 12/31/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entered Employment Rate</td>
<td>59%</td>
<td>58.2%</td>
<td>62%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td>67%</td>
<td>67.7%</td>
<td>65%</td>
</tr>
<tr>
<td>Six Months’ Average Earnings</td>
<td>$9,954</td>
<td>$9,818</td>
<td>$9,497</td>
</tr>
</tbody>
</table>

* Program-to-Date data are as of program inception in Spring 2006.

Performance in the Past Eight Quarters

Analysis
- 2,159 participants were served in this quarter, approximately 200 more than in the previous quarter. This increase was expected as the fourth generation (Gen 4) of grantees has ramped up enrollment and service efforts.
- 4,161 participants have received certificates Program-to-Date and 85 have obtained a high school diploma or GED.
- The RExO-Adult program continues to perform strongly in meeting the GPRA goals. As of the end of the second quarter of PY 2011, the program is meeting all GPRA goals.
- The Entered Employment Rate (EER) and Employment Retention Rate (ERR) both increased dramatically between the first and second quarter of PY 2011, with EER increasing from 58 percent to 62 percent and ERR increasing from 58 percent to 65 percent. These increases are attributable to the Gen 4 grants which are now fully implemented and serving participants through employment placements and supportive services.
Registered Apprenticeship
http://www.doleta.gov/oa

Program Description
Since 1937, Registered Apprenticeship Programs have continued to meet the skilled workforce needs of America’s industry by training millions of qualified individuals for lifelong careers. Registered Apprenticeship helps mobilize America’s workforce with structured, on-the-job learning in traditional industries such as construction and manufacturing, as well as new emerging industries such as health care, information technology, energy, and telecommunications. Registered Apprenticeship connects job seekers who want to learn new skills with employers looking for qualified workers, resulting in a workforce with industry-driven training and employers with a competitive edge.

Quarter Highlights
Registered Apprenticeship provides pathways for adults and youth alike. A unique relationship exists with Job Corps, a highly structured academic and training program that serves at-risk youth. Federal apprenticeship guidelines allow “direct entry” into Registered Apprenticeship for Job Corps students that meet basic qualifications. This quarter we highlight the International Union of Operating Engineers (IUOE) in Pittsburgh, which offers Registered Apprenticeship placement to Job Corps students, where they work under the guidance of advanced journey-level engineers. The program touts strong training completion and job placement rates, and has been recognized for putting trainees on a pathway toward success. The program hopes to expand its application of this pipeline model into 2013.

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Quarter Ending 12/31/10</th>
<th>Quarter Ending 12/31/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apprentices</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Apprentices (Active Apprentices)*</td>
<td>262,589</td>
<td>240,933</td>
</tr>
<tr>
<td>New Apprentices</td>
<td>12,188</td>
<td>24,613</td>
</tr>
<tr>
<td>Programs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>New Programs</td>
<td>283</td>
<td>182</td>
</tr>
<tr>
<td>Programs Maintained Total (Active Programs)*</td>
<td>13,612</td>
<td>16,522</td>
</tr>
<tr>
<td>Number of New Programs in High Growth Industries</td>
<td>248</td>
<td>181</td>
</tr>
</tbody>
</table>

Source. Registered Apprenticeship Partners Information Management Data System (RAPIDS): data managed by Department of Labor staff only.
* Running total of active apprentices/programs during the quarter.

Performance in the Past Eight Quarters

Analysis
• During the quarter, 11,980 program participants nationwide completed their apprenticeship and received a credential that is portable, industry recognized, and can provide a pathway to the middle class.
• 182 new registered apprenticeship programs were initiated during the quarter, including 161 new programs in High Growth Industries.
• While the Entered Employment Rate for all program exiters was 69.4 percent, the rate jumps to 81.8 percent for participants who completed their registered apprenticeship program, showing that it pays to stay.
• The Employment Retention Rate for program completers was 88.4 percent, 3.2 percent higher than for all program exiters that either completed or cancelled from their registered apprenticeship program.
• The Six Months’ Average Earnings for program completers was $27,524, which is $4,999 more than for all program exiters at $22,525.
**Trade Adjustment Assistance (TAA)**
http://www.doleta.gov/tradeact/

**Program Description**

The Trade Adjustment Assistance Program is an integral part of the comprehensive workforce development system. The program is essential to helping workers dislocated by foreign trade to adjust to changing market conditions and shifting skill requirements. Addressing the needs of trade-affected workers involved in this transformation is a unique challenge because, in general, these workers are being dislocated from relatively outdated-skill, high-wage employment. In many cases, this is complicated by mass layoffs or plant closures that occur in single-industry towns, which makes finding comparable employment in the same geographic area difficult. Furthermore, many of these jobs are lost permanently from the domestic economy, requiring affected workers to completely retool their skills.

**Quarter Highlights**

The state of Massachusetts (MA) improved efforts to provide access to all reemployment services. This enabled Trade customers to flow through the Career Center system with other dislocated workers to allow them to benefit from the seamless activities offered through the resource sharing initiatives of the Career Center. MA has redesigned their TAA Web site to improve communication to job seekers, businesses, and case managers, and provide program information which is used in conjunction with training that is currently being deployed to the local areas. This dedicated focus and system improvement has resulted in MA’s Entered Employment Rate exceeding the national average by nearly 20 percent.

**Program Performance**

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Four Quarters Ending 12/31/10</th>
<th>Four Quarters Ending 12/31/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entered Employment Rate</td>
<td>58%</td>
<td>60.7%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td>88%</td>
<td>90.5%</td>
</tr>
<tr>
<td>Six Months’ Average Earnings</td>
<td>$15,361</td>
<td>$18,563</td>
</tr>
</tbody>
</table>

**Performance in the Past Eight Quarters**

![Graph showing Entered Employment Rate, Employment Retention Rate, and Six Months’ Average Earnings]

**Analysis**

During the quarter ending December 31, 2011, there were 115,501 total participants receiving TAA benefits or services and 44,472 participants enrolled in training (39 percent). The Entered Employment Rate was 60.5 percent, the Employment Retention Rate was 90.8 percent, and the Six Months’ Average Earnings was $17,913, as shown in the Performance in the Past Eight Quarters graph.

For those who exited the program during the quarter, 9,709 received training, 6,886 completed training, and of those, 4,141 earned a credential during training participation (60 percent).

For the four quarters ending December 31, 2011:
- The Entered Employment Rate was 60.7 percent, almost three percent above what it measured one year ago and higher than its target of 58 percent.
- The Employment Retention Rate was 90.5 percent, the highest rate recorded for the past eight quarters.
- The Six Months’ Average Earnings was $18,563, exceeding the annual goal of $13,248 by more than $5,000.
Program Description
The federal-state Unemployment Insurance System minimizes individual and family financial hardship due to unemployment and stabilizes the economy during economic downturns by providing unemployed workers with temporary income. States operate their own Unemployment Insurance Programs regulated by state laws.

As the federal partner, DOL provides program leadership, allocates administrative funds, provides technical assistance, and exercises performance oversight.

Quarter Highlights
The economy continued to strengthen in calendar year 2011. Average duration of UI benefits fell to 17.6 weeks; the exhaustion rate declined; and new claims fell 11 percent compared with the same time period in 2010. UI system performance exceeded three FY 2012 targets (1st payment timeliness was one point below the target). About 6.1 million UI claimants were reemployed in the year ending September 30, 2011, 1.3 million of them in the last quarter. Outstanding trust fund loans totaled about $39 billion, down from $42 billion a year before.

Analysis
During calendar year 2011 relative to 2010:

- First payment timeliness increased by almost two percentage points, driven by increases of over seven points in four states.
- The overpayment detection rate jumped 12 points as newly established overpayments remained constant while estimated overpayments fell 20 percent. Some of the rise reflects Employment Benefits overpayments that are included in overpayments established reported, but are not included in the estimated overpayments. The ETA 227 report has been modified to separate Employment Benefits overpayments beginning with the FY 2012 third quarter report. This measure is expected to decrease at that point.
- The reemployment rate rose almost six points as unemployment fell 0.7 percent and hires rose by 0.1 point.
- The percent of status determinations made timely rose by over one point; 31 states’ timeliness improved.

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Four Quarters Ending 12/31/10</th>
<th>Four Quarters Ending 12/31/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent of Intrasate Payments Made Timely</td>
<td>82.9%</td>
<td>84.7%</td>
</tr>
<tr>
<td>Detection of Recoverable Overpayments Rate</td>
<td>50.8%</td>
<td>63%</td>
</tr>
<tr>
<td>Entered Employment Rate</td>
<td>53.9%*</td>
<td>59.6%**</td>
</tr>
<tr>
<td>Percent of Employer Tax Liability</td>
<td>86.5%</td>
<td>87.6%</td>
</tr>
</tbody>
</table>

* Reemployment rate for year ending September 30, 2010.
** Reemployment rate for year ending September 30, 2011—excludes one state due to insufficient data.
Workforce Investment Act Youthful Offender Initiative
http://www.doleta.gov/Youth_services/youthful_offender.cfm

Program Description
ETA uses its Youthful Offender Appropriation to fund a variety of projects that target youth offenders, young adult offenders, and students in high risk high schools.

Currently, operating projects include: State and local Implementation grants to serve all youth returning from juvenile correctional facilities in Baltimore, MD; San Antonio, TX; Seattle, WA; and Washington, DC; YouthBuild programs serving young offenders in four cities in New Jersey (Atlantic City, Elizabeth, Jersey City, and Passaic); two grants to replicate successful projects serving juvenile offenders; and the Mentoring, Educational and Employment Strategies (MEES) grants serving students in 15 schools that have been designated as persistently dangerous under the Elementary and Secondary Education Act.

Quarter Highlights
New projects just getting started this quarter include 15 Civic Justice Corps grants to serve juvenile offenders ages 18 and above. New projects still in their planning stage this quarter include two grants to intermediary organizations to serve juvenile offenders in high-poverty, high-crime communities. Each intermediary organization will serve at least five communities across at least two states.

RExO has moved to a more intensive technical assistance model and has secured the assistance of the National Reentry Resource Center to improve future placement and recidivism rates.

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Cumulative Ending 12/31/10*</th>
<th>Cumulative Ending 12/31/11*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Placement Rate for Out-of-School Youth Ages 18 and Above</td>
<td>37%</td>
<td>35%</td>
</tr>
<tr>
<td>Recidivism Rate for Youth Ages 14 to 17</td>
<td>20%</td>
<td>45.3%</td>
</tr>
<tr>
<td>Recidivism Rate for Youth Ages 18 and Above</td>
<td>13.7%</td>
<td>33%</td>
</tr>
</tbody>
</table>

* Results are cumulative for currently operating grants.

Performance in the Past Eight Quarters

Analysis
- Changes in the placement rates reflect the completion of the five Beneficiary Choice Grants which are no longer included in this measure. These grants had high placement rates because they served young adults up to age 30 who are seen by employers as more reliable than youth.
- The placement rates for youth offender projects have also been negatively affected by the difficult labor market, which has disproportionately affected youth. Additionally, the low educational levels and criminal history of young offenders makes placements even more difficult.
- Changes in the recidivism rates reflect the completion of the Gang Prevention, Expansion, and Beneficiary Choice grants which are no longer included in this measure. The current recidivism rate is based on the State/Local grants which serve high percentages of youth returning from correctional or detention facilities. This rate is based on the first 18 months of operation of these grants, with outcomes expected to improve as these programs mature.
Program Description
The Workforce Investment Act Youth Formula Program provides employment and education services to eligible low-income youth, ages 14 to 21 who face barriers to employment. The program serves in-school and out-of-school youth, youth with disabilities and low literacy rates, as well as others who may require additional assistance to complete an educational program and acquire an industry-recognized credential, or enter employment.

Quarter Highlights
The Literacy and Numeracy Gains rate has steadily improved since common measures were implemented, increasing from a rate of 30.4 percent in PY 2007 to a rate of 42.5 percent in PY 2010. In the first two quarters of PY 2011, the measure has continued to increase, achieving a rate of 44.3 percent in the cumulative four quarter reporting period.

The Department recognizes this improvement and continues to encourage state and local workforce areas to increase the literacy and numeracy gains for youth, as large numbers of out-of-school youth, with or without a high school diploma or equivalent prior to entering the program, are found to be basic skills deficient at initial assessment.

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Four Quarters Ending 12/31/10</th>
<th>Four Quarters Ending 12/31/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Placement in Employment or Education</td>
<td>58.7%</td>
<td>63.9%</td>
</tr>
<tr>
<td>Attainment of a Degree or Certificate</td>
<td>59%</td>
<td>61.1%</td>
</tr>
<tr>
<td>Literacy/Numeracy Gains</td>
<td>40%</td>
<td>44.3%</td>
</tr>
</tbody>
</table>

Analysis
- The Workforce Investment Act Youth Program served 144,955 youth in the current quarter compared to 180,145 served in the second quarter of PY 2010.
- 268,090 participants were served in the cumulative four quarter reporting period, compared to 293,899 served during the same time period last year.
- Placement in employment achieved a result of 63.9 percent, a 5.2 percentage point increase when compared with the same time period last year.
- The program achieved a result of 61.1 percent for the Attainment of a Degree or Certificate measure. This is a 2.1 percentage point increase from the same time period last year.
- The Literacy and Numeracy Gains measure achieved a result of 44.3 percent, a 4.3 percentage point increase when compared with the same time period last year.
Program Description

Job Corps is the nation's largest residential, educational and career technical training program for at-risk youth, ages 16 through 24. The 125 Job Corps centers nationwide provide an integrated, comprehensive array of services that include: academic, career technical and life skills training; career planning and work-based learning; health care; and post-program placement and transition support.

Job Corps is committed to offering all students a safe, drug-free environment where they can take advantage of the resources provided. Job Corps’ mission is to attract eligible young people, teach them the skills they need to become employable and independent, and place them in meaningful jobs or further education.

Quarter Highlights

Job Corps continues to expand green jobs training programs through partnerships with industries on the cutting edge of new technology. For example, Pittsburgh weatherization students are certified in the Dow Chemical Company’s residential foam insulation process, thanks to the help of InsulRight, a leading local contractor. Students in the Oneonta Smart Grid program receive credentials through curriculum developed by major energy industry partners including National Grid, NewYork State Electric and Gas, and the Center for Energy Workforce Development. For the first half of PY 2011, the placement rate for graduates of these new programs was 100 percent with entry wages up to $4.80 per hour higher than the national graduate average.

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Four Quarters Ending 12/31/10</th>
<th>Four Quarters Ending 12/31/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>Placement in Employment or Education</td>
<td>71%</td>
<td>72%</td>
</tr>
<tr>
<td>Attainment of a Degree or Certificate</td>
<td>63%</td>
<td>65%</td>
</tr>
<tr>
<td>Literacy/Numeracy Gains</td>
<td>65%</td>
<td>65%</td>
</tr>
</tbody>
</table>

Analysis

- When comparing the four quarters ending December 31, 2010 to December 31, 2011, Placement in Employment or Education increased by one percentage point, Attainment of a Degree or Certificate increased by two percentage points, and Literacy/Numeracy Gains remained steady at 65 percent.
- During the current quarter, Job Corps served 56,292 participants, including 13,465 new enrollees. This is a slight increase of less than one percent when compared to the same quarter in PY 2010. The result is attributable to two new centers—Pinellas and Milwaukee—coming on line and reaching full capacity.
- The proportion of 16-19 year olds served decreased by four percentage points. Conversely, the proportion of all other age groups served increased from the same quarter in PY 2010.
- In the current quarter, Job Corps placed 8,340 students in Employment and Education, representing a decrease of 1.3 percentage points in the Placement rate compared to the same quarter last year. Conversely, 8,891 students attained a Certificate, which reflects a 1.3 percentage point increase in the Certificate Attainment rate compared to the same quarter in PY 2010.
- Also in this current quarter, 6,725 students attained a Literacy/Numeracy gain, which represents a 0.8 percentage point decrease over the same quarter in PY 2010.
Indian and Native American Youth Program
http://www.doleta.gov/dinap/

Program Description
The Indian and Native American Supplemental Youth Services Program provides summer and year-round employment and training activities for Indian, Alaska Native, and Native Hawaiian individuals between the ages of 14 and 21. Program resources are targeted to at-risk and the neediest youth who face substantial barriers to education and employment success. This population includes high school dropouts and youth who are basic-skills deficient.

Quarter Highlights
In the summer of 2011, the Denver Indian Center, Inc. Native Workforce Program, in partnership with the U.S. Forest Service, provided valuable work experience to ten American Indian youth and four American Indian crew leaders, allowing them to explore careers and interests in forestry and science and contribute to their self-development.

As a first year project, the Blanco Ranger District in Colorado chose to rebuild a half mile section of the Lost Creek Trail in the White River National Forest. Over a period of five weeks, the Native workforce participants lived and worked from a base camp at the Lost Creek Guard Station at an elevation of 12,000 feet deep in the Rocky Mountains of Colorado. Participants learned about botany, geology, and structural engineering. Many participants remarked that they learned the value of hard work, determination, and teamwork. They also noted that the experience brought back into focus their Native American cultural aspects and respect for the land.

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Four Quarters Ending 12/31/10*</th>
<th>Four Quarters Ending 12/31/11**</th>
</tr>
</thead>
<tbody>
<tr>
<td>Educational Attainment for Dropouts</td>
<td>7.5%</td>
<td>7%</td>
</tr>
<tr>
<td>Attainment of Two or More Goals</td>
<td>88%</td>
<td>94%</td>
</tr>
</tbody>
</table>

* The data reflect the semi-annual reporting period from April 1, 2011 through September 30, 2011.
** The data reflect the semi-annual reporting period from April 1, 2011 through September 30, 2011.

Analysis
- The attainment of two or more goals rate increased by six percent from one year ago.
- The Indian and Native American Youth Program served 4,073 youth during the period April 1, 2011 through September 30, 2011. This is a 7.5 percent decrease in the number of youth served one year ago.
- The Educational Attainment rate for dropouts for the reporting period was 7 percent compared to 7.5 percent during the same period one year ago.
Program Description
YouthBuild provides job training and educational opportunities for at-risk youth ages 16 to 24, while constructing or rehabilitating affordable housing for low income or homeless families in their own neighborhoods. The youth split their time between the construction site and the classroom, where they earn their GED or high school diploma, learn to be community leaders, and prepare for college and other postsecondary training opportunities. YouthBuild includes significant support systems, such as mentoring, placement in education and employment, personal counseling services, civic engagement, and participation in community service.

Quarter Highlights
Prevention PLUS, Inc. in Forest Park, Georgia has been a YouthBuild grantee since 2009. In the second quarter of PY 2011, they shared the following success story:
One program participant, K., has made tremendous accomplishments while in the YouthBuild program. She entered the program as a single mother of two and expecting a third, but did not let her situation deter her from success. K. is constantly motivating other students to continue with the program despite their personal struggles and was the first student in the program to earn a GED. She met her goal of completing the education portion of the program before she gave birth and remains committed to continuing in the program as a mother of three.

Program Performance

<table>
<thead>
<tr>
<th>Measure</th>
<th>GPRA</th>
<th>Class of 2007</th>
<th>Class of 2009</th>
<th>Overall Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent of Participants Entering Employment or Enrolling in Postsecondary Education, the Military, or Advanced Training/Occupational Skills Training in the First Quarter After Exit</td>
<td>41.7%</td>
<td>42.8%</td>
<td>48.2%</td>
<td>45.9%</td>
</tr>
<tr>
<td>Percent of Youth Who Attain a Diploma, GED, or Certificate by the End of the Third Quarter after Exit</td>
<td>60%</td>
<td>61.3%</td>
<td>67.9%</td>
<td>58.9%</td>
</tr>
<tr>
<td>Percent of Basic Skills Deficient Participants Who Achieve Literacy or Numeracy Gains of One Education Functioning Level</td>
<td>52%</td>
<td>50.2%</td>
<td>62%</td>
<td>54%</td>
</tr>
</tbody>
</table>

Class of 2009 Performance in the Past Four Quarters

Analysis
- 22,950 participants have been enrolled into the YouthBuild program since 2007 and 19,743 have exited so far.
- Since the program began, a total of 7,313 participants have received a high school diploma or GED, 10,122 have attained an industry-recognized certificate, and 13,082 have been placed into initial jobs, post-secondary education and/or long-term vocational/occupational skills training, including apprenticeship.
- The performance outcomes for the Class of 2009 are beginning to flatten as all 2009 grantees are in follow-up, with fewer new performance outcomes to report. The credential attainment and literacy/numercy gain rates are holding steady against last quarter’s outcomes, but the placement rate has fallen from a high of 51 percent last quarter to 48.2 percent this quarter.
- Overall, YouthBuild performance is exceeding two of the three GPRA targets, though the credential attainment rate overall is lower than it was last quarter. Still, the 2009 grantees continue to exceed the targets, and future grant cycles are expected to do the same.
High Growth Job Training Initiative
http://www.doleta.gov/BRG/JobTrainInitiative

**Program Description**

The High Growth Job Training Initiative, which began in 2003, employs targeted education and skills development resources toward helping workers gain the skills they need to build successful careers. The initiative engages business, education, and the workforce investment system in the development of integrated solutions to the workforce challenges facing high-growth industries. These industries include Advanced Manufacturing, Geospatial Technology, Aerospace, Health Care, Automotive, Hospitality, Biotechnology, Information Technology, Construction, Retail, Energy, Transportation, and Financial Services.

**Quarter Highlights**

Gateway Community and Technical College (Kentucky) launched an innovative project with their local industry partner, Duke Energy, to collaborate on a mutually beneficial project that provides hands-on work experience for students, introduces Duke Energy to future graduates, and improves the energy efficiency of Duke Energy customers. As part of their hands-on experience, students were able to apply classroom skills learned as part of their energy efficiency training to conduct an energy efficiency survey of the company and report findings and recommendations. This survey provided students with real-life experience in applying newly acquired technical skills to collect data, research skills to analyze results, and communication skills needed to write reports and deliver a formal presentation to the company.

**Program Performance**

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Four Quarters Ending 12/31/10</th>
<th>Four Quarters Ending 9/30/11*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entered Employment Rate</td>
<td>57.9%</td>
<td>55.6%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td>88.5%</td>
<td>89.2%</td>
</tr>
<tr>
<td>Six Months’ Average Earnings</td>
<td>$23,136</td>
<td>$18,270</td>
</tr>
</tbody>
</table>

* Common Measure results are reported for the four quarters ending, September 30, 2011; these are the most current results available. Data reported for Entered Employment Rate and Six Months’ Average Earnings for the four quarters ending September 30, 2011, reflect the Entered Employment Rate for an exit cohort between January 1, 2010 and December 31, 2010 and Average Earnings for an exit cohort between July 1, 2009 and June 30, 2010.

**Analysis**

- 106,784 individuals have been served through the initiative.
- 84,206 individuals began education/job training activities.
- 62,081 individuals completed education/job training activities.
  - 49,674 individuals received degree/certificates, within the same quarter of exit.
  - 27,246 individuals entered new positions of employment, within the same quarter of exit.
  - 25,004 individuals entered new positions of training-related employment, within the same quarter of exit.

Note: All data are cumulative. Prior to new reporting requirements implemented in the quarter ending December 31, 2011, grantees only reported results for individuals who entered employment and individuals who entered training-related employment (noted above) if those participants entered employment and completed training in the same quarter. As a result, prior to that quarter participants who entered employment in quarters after they completed training were reported in the Common Measures, and the total number of individuals that ultimately entered employment and training-related employment are actually higher than the results above indicate.
Community-Based Job Training Grants
http://www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm

Program Description
Community-Based Job Training Grants (CBJT) seek to strengthen the role of community colleges in promoting the United States workforce’s competitiveness. The program does this by building the capacity of community colleges to train workers in skills required to succeed in regionally based high-growth, high-demand industries and occupations. Important grant activities include training in the healthcare, biotech, advanced manufacturing, energy, automotive, transportation, construction, insurance, forestry, and aerospace industries. The first round of CBJT grants were awarded in October 2005. To date, ETA has announced five rounds of CBJT grants, awarding 320 grants to community colleges and other organizations. Of the total awarded, 148 of these grants are active as of December 31, 2011.

Quarter Highlights
Santa Monica College’s efforts in recruiting and developing ongoing relationships with local business and industry partners have resulted in a very active, supportive, and engaged industry advisory board. These relationships have played a pivotal role in the college’s success in recruiting, training, and placing workers in Recycling and Resources Management occupations. Through these partnerships, local business and industry partners are providing feedback during curriculum development to ensure alignment with industry needs and standards, partnering in joint recruitment efforts, offering mentoring and internship opportunities for students, and helping to develop, refine, and promote the program throughout California’s Los Angeles and Orange County area.

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Four Quarters Ending 12/31/10</th>
<th>Four Quarters Ending 9/30/11*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entered Employment Rate</td>
<td>50.7%</td>
<td>51.3%</td>
</tr>
<tr>
<td>Employment Retention Rate</td>
<td>88.4%</td>
<td>89.9%</td>
</tr>
<tr>
<td>Six Months’ Average Earnings</td>
<td>$20,950</td>
<td>$22,729</td>
</tr>
</tbody>
</table>

* Common Measure results are reported for the four quarters ending, September 30, 2011; these are the most current results available.

Cumulative Grant-to-Date Performance

- 229,234 individuals have been served through the initiative.
- 214,245 individuals began education/job training activities.
- 128,147 individuals completed education/job training activities.
  - 99,826 individuals received degree/certificates, within the same quarter of exit.
  - 45,252 individuals entered new positions of employment, within the same quarter of exit.
  - 39,674 individuals entered new positions of training-related employment, within the same quarter of exit.

Note: All data are cumulative. Prior to new reporting requirements implemented in the quarter ending December 31, 2011, grantees only reported results for individuals who entered employment and individuals who entered training related employment (noted above) if those participants entered employment and completed training in the same quarter. As a result, prior to that quarter participants who entered employment in quarters after they completed training were reported in the Common Measures, and the total number of individuals that ultimately entered employment and training-related employment are actually higher than the results above indicate.
ARRA High Growth and Emerging Industries Grants

http://www.doleta.gov/

Program Description
The American Recovery and Reinvestment Act (Recovery Act) was signed into law by President Obama on February 17, 2009. The Recovery Act is intended to preserve and create jobs, promote the nation's economic recovery, and assist those most impacted by the recession. The Recovery Act provides the U.S. Department of Labor and the public workforce investment system with funding for a number of employment and training programs to help American workers acquire new skills and get back to work.

Awarded through the Recovery Act, ARRA High Growth and Emerging Industries (HGEI) grantees that focus on training and placement activities include the Energy Training Partnership Grants; Pathways Out of Poverty Grants; State Energy Sector Partnership and Training Grants; and Health Care Sector and Other High Growth and Emerging Industries Grants.

Quarter Highlights
West Hills Community College District and their workforce development agency partners are working together to leverage job placements in the region and assist employers in meeting their workforce needs in the solar energy, water management, sustainable manufacturing, and construction industries. By collaborating and working together to address both worker and employer needs, disadvantaged adults have been able to gain access to training to prepare them for local green jobs employment opportunities, allowing many unskilled workers to enter green industries in the central California region. To date, this collaboration of partners has placed 240 workers in green jobs.

Cumulative Grant-to-Date Performance

<table>
<thead>
<tr>
<th>Individuals Served</th>
<th>Individuals Enrolled in Education/Training</th>
<th>Individuals Completed Education/Training</th>
</tr>
</thead>
<tbody>
<tr>
<td>113,618</td>
<td>104,454</td>
<td>67,429</td>
</tr>
<tr>
<td>30,838</td>
<td>28,169</td>
<td>15,571</td>
</tr>
<tr>
<td>82,780</td>
<td>76,285</td>
<td>51,858</td>
</tr>
</tbody>
</table>

Green Training Grants (ETP, SESP, and Pathways)
Health Care and Other HGEI

Analysis
- 113,618 individuals have been served through the initiative.
- 104,454 individuals began education/training activities.
- 67,429 individuals completed education/training activities.
  - 58,916 individuals completed education/training activities and received degree/certificates.
  - 25,251 individuals completed education/training activities and entered new positions of employment.* Of these, 87 percent of green jobs and 88 percent of health care/other workers entered new positions of training related employment.*

* Entered employment and entered training-related employment are reported for participants that successfully completed education/training activities prior to entering a new position of employment. These data do not include individuals that retained employment (i.e. incumbent workers) as a result of the grant but did not enter a new position of employment.
Green Jobs Innovation Fund Grants
http://www.doleta.gov/BRG/GreenJobs/

Program Description
The Green Jobs Innovation Fund (GJIF) was authorized as a Pilot and Demonstration Project under the Workforce Investment Act (WIA) of 1998 to help workers receive job training in green industry sectors and occupations, as well as access green career pathways. The Green Jobs Innovation Fund is seeking to increase the number of individuals completing training programs who receive industry-recognized credentials and to increase the number of individuals completing training programs for employment in green jobs.

With these grants, the Department is emphasizing two key workforce programs that move participants along green career pathways by: 1) forging linkages between Registered Apprenticeship and pre-apprenticeship programs, and/or 2) integrating the delivery of technical and basic skills training through community-based partnerships. The grantees are building on existing programs that are already established and serving workers and moving workers into and along green career pathways.

Quarter Highlights
Opportunities Industrialization Centers, Inc. (OICA) sub-grantees’ efforts to expand opportunities for women this quarter resulted in two job placements. Summit Academy OIC in Minneapolis, Minnesota enrolled the largest amount of women in its construction training program to date in its Recruitment Campaign “Women Wear Hard Hats Too.” Ten women enrolled and completed the program due to the Summit’s retention strategies. Transportation vouchers and coaching on how to enter trade unions are just two resources they provide to help women compete in the job market.

Analysis
In the two quarters of operation the program has achieved:

- 665 individuals have been served through the initiative.
- 546 individuals began education/training activities.
- 135 individuals completed education/training activities.
  - 112 individuals completed education/training activities and received degree/certificates.
  - 28 individuals completed education/training activities and entered new positions of employment.
  - 23 individuals completed education/training activities and entered new positions of training-related employment.

Note: These grants began on July 1, 2011 and GJIF grantees have spent the early part of the grants conducting start-up activities before beginning education and training activities.
Program Description

The Jobs and Innovation Accelerator Challenge (Jobs Accelerator) is designed to help regions achieve the demonstrated benefits of collaborative, cluster-based regional development. This initiative represents the implementation of Administration policy priorities to accelerate bottom-up innovation in urban and rural regions, as opposed to imposing “one-size-fits-all” solutions. The Jobs Accelerator also meets Administration goals for smarter use of government resources through reduction of Federal silos and promotion of more coordinated Federal funding opportunities that offer more efficient access to Federal resources. The three Federal funding agencies for this project include the Department of Labor, Employment and Training Administration; Department of Commerce, Economic Development Administration; and the Small Business Administration.

The objectives of the Jobs Accelerator are to:

- Accelerate the formation of new high-growth businesses and growth of existing businesses;
- Accelerate the creation of high-wage jobs;
- Advance commercialization of research, including Federally-funded research;
- Support deployment of new processes, new technologies, and new products to grow sales and generate employment;
- Enhance the capacity of small businesses in the cluster, including small and disadvantaged businesses;
- Increase exports and business interaction with international buyers and suppliers;
- Develop the skilled workforce needed to support growing clusters; and
- Ensure diverse workforce participation in clusters through outreach, training, and the creation of career pathways.

Quarter Highlights

During the relatively brief period between the grant award and the end of the first reporting quarter many grantees developed processes and procedures, hired staff, developed MOUs, wrote curricula and training materials, and developed partnership agreements. Some highlights include:

- Milwaukee Area Workforce Investment Board (MAWIB) met with the Water Council and member employers to define core curriculum areas for a career pathway in Water Manufacturing settings. MAWIB also met with Milwaukee Area Technical College to discuss the development of a curriculum based on identified core competencies.
- San Diego State University (SDSU) Research Foundation established a framework for program operations and engaged a subject-matter expert to support the development and progression of technology demonstrations at the SDSU Brawley Campus.
- Minnesota Department of Employment and Economic Development drafted a letter to be sent to their long-term unemployed through the Minnesota Unemployment (UI) Division advising them of the Mining Cluster and Iron Range Engineering opportunity.

Program Performance

These grants began on September 22, 2011 and data are not yet available. Jobs Accelerator grantees have spent the early part of the project conducting start-up activities before beginning education and training activities.
Program Description

The H-1B Technical Skills Training (TST) Grants were authorized by the American Competitiveness and Workforce Improvement Act of 1998 (ACWIA), as amended (29 USC 2916a) to provide education, training, and job placement assistance in the occupations and industries for which employers are using H-1B visas to hire highly-skilled foreign workers on a temporary basis, and the related activities necessary to support such training.

The H-1B Technical Skills Training Grant Program is intended to raise the technical skill levels of American workers so they can obtain or upgrade employment in high-growth industries and occupations. Over time, these education and training programs will help businesses reduce their use of skilled foreign professionals permitted to work in the U.S. on a temporary basis under the H-1B visa program. The grants represent significant investments in high-growth sectors, such as information technology, advanced manufacturing, and health care.

In addition, these grants will focus on serving participants who have been identified as long-term unemployed, particularly those who have been unemployed the longest. These grants also emphasize on-the-job training, allowing participants to learn new skills while earning a pay check. To date, ETA has announced two rounds of TST grants totaling $342 million. The first round was announced on October 4, 2011 and the second round was announced on February 22, 2012.

Program Performance

- 299 individuals have been served through the initiative.
- 256 individuals began education/training activities.

Quarter Highlights

With only six weeks between the grant award and the end of the first reporting quarter many grantees developed processes and procedures, hired staff, developed MOUs, wrote curricula and training materials, developed partnership agreements, and enrolled participants. A few examples include:

- Ohio’s Cuyahoga Community College project is leveraging its relationship with five counties and One-Stop Centers to provide assessment, eligibility services, and supportive services.
- Managed Care Solutions (MCS) convened an Employers’ Kickoff Event focused on the project’s 13 targeted occupations where MCS will fund on-the-job training. Employer partners included Cedars-Sinai Medical Center, Kaiser Permanente Los Angeles, Health Advocates, and E2O Health and Hospital Association of Southern California. The employer partners will serve as advisors to the project to help identify training needs, including under-supply and over-supply of trained candidates for employment, and ongoing labor market needs of the regional healthcare industry sector and respective sector clusters correlating to the targeted project occupations.

Note: These grants began on October 4, 2011 and this quarter represents the first quarter of activity for the first round of H-1B TST grants; the TST grantees are in the start-up phase of their grant projects and the data reflect the beginning of their efforts.
Program Description
ETAs internet-based assistance includes electronic tools that help individuals explore career opportunities and link to job postings, either on their own or at local One-Stop Career Centers, to make informed employment and education choices.

The web sites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in todays fast-paced global marketplace. Users can find information, some of which is also industry sponsored, about occupations that are in-demand in high growth industries. Additionally, information is available regarding occupational skills and workplace competencies.

Quarter Highlights
In November, E-Tools released two new electronic tools to assist Veterans. CareerOneStop released the Veterans Reemployment Portal (http://www.careeronestop.org/vets) designed to assist Veterans with employment, training, career planning, financial and emotional help after military service. The site links Veterans to local resources as well as provides a military-to-civilian job search. O*NET released My Next Move for Veterans (http://www.mynextmove.org/vets) designed for U.S. Veterans who are making the transition to civilian careers. The tool provides tasks, skills, salary information, job listings, and more for over 900 different careers. Veterans can find careers through keyword search; by browsing industries that employ different types of workers; or by entering their military occupation code or title.

Program Performance

<table>
<thead>
<tr>
<th>Performance Measure</th>
<th>Quarter Ending 12/31/10</th>
<th>Quarter Ending 12/31/11</th>
</tr>
</thead>
<tbody>
<tr>
<td>CareerOneStop Portal Visits</td>
<td>3,780,763</td>
<td>3,647,904</td>
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<tr>
<td>Americas Service Locator (ASL) Visits</td>
<td>711,529</td>
<td>710,869</td>
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<tr>
<td>O*NET Visits</td>
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<td>7,364,278</td>
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<tr>
<td>Combined Visits</td>
<td>9,529,461</td>
<td>11,722,051</td>
</tr>
<tr>
<td>O*NET Product Downloads</td>
<td>32,501</td>
<td>28,454</td>
</tr>
</tbody>
</table>

Number of Website Visits—Current Quarter and Same Quarter a Year Ago

Analysis
- ETA Internet-based assistance web sites received a total of 11,723,051 visits from October to December 2011. This is an increase of 23 percent over the same time period in 2010.
- Visits to CareerOneStop received 3,647,904 site visits in this quarter, a decrease of three percent over the same time period in 2010.
- Visits to Americas Service Locator decreased by 0.1 percent over the same time period in 2010.
- The O*NET web sites received 7,364,278 site visits in this quarter, an increase of 45.6 percent over the same time period in 2010.
- O*NET product downloads totaled 28,454 for the quarter, a 12.5 percent decrease over the same time period in 2010.
Glossary of Performance Measures

Common Performance Measures
Common Performance Measures are used by Workforce Investment Act, Indian and Native American Program, Disability Program Navigator Initiative, Wagner-Peyser, Trade Adjustment Assistance, Senior Community Service Employment Program, Reintegration of Ex-Offenders, Registered Apprenticeship Program, Job Corps, National Farmworker Jobs Program, High Growth Job Training Initiative, and Community-Based Job Training Grants.

Adult Measures

Entered Employment
Of those who are not employed at the date of participation: the number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

Employment Retention
Of those who are employed in the first quarter after the exit quarter: the number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.

Six Months’ Average Earnings
Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

Average Earnings Change in Six Months
Of those who are employed in Q1 after exit: the total post-program earnings (earnings in Q2 + Q3 after exit) minus pre-program earnings (earnings in Q2 + Q3 prior to registration) divided by the number of adults who exit during the quarter.

Youth Measures

Attainment of a Degree or Certificate
Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

Literacy and Numeracy Gains
Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.

Placement in Employment or Education
Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

Program-Specific Performance Measures

Foreign Labor Certification
Percent of H-1B Applications Processed Within Seven Days of the Filing Date for Which No Prevailing Wage Issues Are Identified
This estimate is based on the difference between the date an application is received and the date it is processed by ETA divided by the total number of applications received for a given reporting period for which no prevailing wage issues are identified. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

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1 This definition was used for earnings in PY 2005. Q-quarter

2 Because of its intensity and duration, the YouthBuild performance measure for placement in employment or education does not exclude those who entered the program with a job or in college.
Percent of Employer Applications for Labor Certification under the Streamlined System That Are Resolved Within Six Months of Filing
This estimate is based on the difference between the date an application is received by ETA and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

The Average Cost for Processing a New PERM Application
This calculation is part of U.S. DOL's Cost Analysis Manager initiative.

Percent of H-2B Applications Processed Within 60 Days of Receipt
This estimate is based on the difference between the date an application is received by a state Workforce Agency and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, (3) withdrawn, (4) remand issued to the employer, or (5) remand issued to the state Workforce Agency.

Indian and Native American Youth
Attainment of Two or More Goals
The total number of youth participants enrolled in the Grantee’s Supplemental Youth Services Program who attained at least two of the 14 goals listed below divided by the total number of Supplemental Youth Services participants enrolled during the report period. The 14 goals include:
1. Completed Job Readiness/Orientation to the World of Work Training
2. Completed Internship or Vocational Exploration Program
3. Completed Career Assessment
4. Entered Unsubsidized Employment
5. Remained in School
6. Returned to School Full Time
7. Enrolled in Job Corps
8. Improved Basic Skills Level By At Least Two Grades
9. Attained High School Diploma
10. Attained GED
11. Completed Occupational Skills Training
12. Completed Leadership Skills Training
13. Entered Other (Non-Supplemental Youth) Training Program
14. Summer Employment

Educational Attainment for Dropouts
The number of dropouts who have obtained a high school diploma, GED, or increased their literacy and numeracy by two grade levels divided by the total number of dropouts.

Job Corps Measures
Placement in Employment or Education
Percent of Job Corps participants entering employment or enrolling in post-secondary education and/or advanced skills training/occupational skills training in the first quarter after exit from the program.

Attainment of a Degree or Certificate
Percent of students who attain a GED, HSD, or certificate by the end of the third quarter after exit from the program.

Literacy and Numeracy Gains
Percent of students who achieve literacy or numeracy gains of one or more Adult Basic Education (ABE) levels.

Internet-Based Assistance
Website Visits
ETA's Internet-Based Assistance includes electronic tools that help individuals make informed employment and education choices. The measure for tracking the overall performance and usage of these tools is web site visits. A visit is defined as a series of page requests from the same uniquely identified client with a time of no more than 30 minutes between each page request.

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3 Calculation of the Placement rate measure does not include outcomes for students who participated in the program for less than 60 days.
O*Net Product Downloads
The O*NET product downloads count the number of unique users who
download an O*NET online resource (www.onetcenter.org), which includes the
O*NET database (all versions), O*NET technical reports (such as on green jobs),
supplemental data files (lay titles, tools and technology), the O*NET Career
Exploration Tool files, O*NET Survey questionnaires, and other related materials
such as the Toolkit for Business.

Registered Apprenticeship Program

Entered Employment Rate
Percent of apprentices employed in the first quarter after exit who either
completed or cancelled from their Registered Apprenticeship Program.

Employment Retention Rate
Percent of apprentices employed in the first quarter after exit still employed in
the second and third quarter after exit who either completed or cancelled from
their Registered Apprenticeship Program.

Six Months’ Average Earnings
Six month Average Earnings of apprentices employed in the first quarter
after exit still employed in the second and third quarter after exit who either
completed or cancelled from their Registered Apprenticeship Program.

Reintegration of Ex-Offenders—Adult Program

Recidivism Rate
The percentage of participants who are rearrested for a new crime or
re-incarcerated for revocation of a parole or probation violation within one
year from release from prison.

Senior Community Service Employment Program

Service Level
The count of participants during the report period divided by the total number of
authorized grantee community service positions.

Community Service
The number of community service hours as reported by each grantee divided by
the total community service hours funded for the grantee, adjusted for minimum
wage differences among the states.

Most-in-Need
Most-in-need means participants with one or more of the following
characteristics: have a severe disability; are frail; are age 75 or older; are age-
eligible but not receiving benefits under Title II of the Social Security Act; reside
in an area with persistent unemployment and have severely limited employment
prospects; have limited English proficiency; have low literacy skills; have a
disability; reside in a rural area; are Veterans; have low employment prospects;
have failed to find employment after utilizing services provided under Title I of
the Workforce Investment Act of 1998 (29 U.S.C. 2801 et seq.); or are homeless or

Unemployment Insurance

Percent of Payments Made Timely
The percentage of intrastate Unemployment Insurance benefit first payments
for full weeks of unemployment issued within 14 days following the first
compensable week in states with a waiting week, and 21 days in non-waiting
week states.

Detection of Recoverable Overpayments
The amount of overpayments (dollars) established through state operations as a
percent of the estimated amount states can detect and establish for recovery.

Entered Employment Rate
The percent of persons receiving a first payment in a given quarter who had
earnings in the next quarter.

Percent of Employer Tax Liability Determinations Made Timely
The percent of new employer determinations made within 90 days of the end of
the quarter in which employers became liable to pay unemployment taxes.

Youthful Offender Projects

Placement Rate
The placement rate is the percentage of out-of-school youth ages 18 and above
placed in unsubsidized jobs, occupational training, post-secondary education, or
the military.

Recidivism Rate
The recidivism rate is the percentage of youth offenders who have been
convicted of a new crime within 12 months of their release of a correctional
facility or being placed on probation.
America’s Service Locator connects individuals to employment and training opportunities available at local One-Stop Career Centers. The Web site provides contact information for a range of local work-related services, including unemployment benefits, career development, and educational opportunities.