

## Worker Profiling / Re-Employment Services Report – PY 2003

Worker Profiling/Re-employment Services during PY 2003 in Indiana were affected by a number of factors. Fewer claims were being filed by permanently laid off workers this was close to 7%. The economy in Indiana was slowly improving. Increased levels of services were being provided to permanently laid off workers prior to lay off through Rapid Response activities. More referrals to job openings were made prior to or at the time the individuals filed for benefits. Indiana Department of Workforce Development, through the Indiana@Work program provided a new assessment program to many of the affected workers and claimants that would normally be selected for Re-employment Services

In comparing Worker Profiling / Re-Employment Services from Program Year 2002 to Program Year 2003, the State of Indiana submits the following reported data:

- **Through the efforts of field offices throughout Indiana, 42.2% of all claimants profiled were selected for Re-employment Services for a total of 193,035 claimants as compared to 204,670 in 2002 a decrease in direct comparison to the smaller number of filed claims.**
- **The number of claimants selected for profiling services decreased by almost 2.1%, with a total of 81,411 claimants selected which is higher percentage in comparison to the decrease in claims filed. .**
- **65.7% of claimants selected reported and completed Re-employment Services with 12,811 selected and 8,457 completing services.**
- **The number of profiled claimants that reported to and completed services decreased by nearly 11.5%, with a total of 8,457 profiled claimants reporting to and completing services. We attribute some of the changes to decreases in claims load, increased up front services at the time of filing and more on line services.**
- **The number of profiled claimants attending and completing Worker Profiling / Re-employment orientation was provided to 8,246 in PY 03 as compared to 9,354 in PY02 profiled claimants. Research indicates the drop in claims in addition to the fact we have implemented KeyTrain a self help skills remediation in all full service offices and some community locations. This has allowed and assisted claimants in brushing up skills and improving their ability to score higher on employer tests etc in addition to the information above. This also allows them to work at their own pace in the Resource areas or other locations that we can not track.**

**Indiana has continued through PY 2003 with three major Worker Profiling/Re-Employment Services goals. These include:**

***Indiana continues to focus upon reducing claimants exhausting benefits. With large numbers of claimants experiencing temporary layoffs and improvements in getting more individuals employed by the time of filing or being selected for Re-employment Services we see the average weeks claimed for Indiana claimants remain low at 14.0.***

***An increased number of claimants, 105,432 utilized the Job Search activities in the One-Stop system than in previous years. Workshops and services focused upon Resume Writing, Labor Market Information, Skill Identification, and Applications & Interviewing Skills were responsible for over 90% of the workshops and services. 18,299 Profiled claimants participated in these services.***

- Reduce the number of profiled claimants who exhaust benefits by 10%.
- Reduce the number of weeks of benefits for profiled claimants by 10% and
- Increase the number of profiled claimants attending job search workshops or job club services by 25%.

***Only the third goal can be evaluated at this time. Data necessary to determine progress in goals one and two is not yet available. The State of Indiana has rewritten and upgraded their work instruction for all staff to continue to focus on these goals. In addition we submitted an application for the 2005 UI REA grant to fully implement WorkKeys assessments for Profiled claimants and improved tracking of data. A copy of that proposal is also attached for your review.***