

Vermont Department of Employment & Training

November 3, 2004



U.S. Department of Labor
Employment and Training Administration
Division of USES/ALMIS
Room S-4231
200 Constitution Ave., N.W.
Washington, D.C. 20210

To Whom It May Concern:

Vermont's Re-employment Services Performance Report for Program Year 2003 is enclosed.

Please contact David Copeland at (802) 828-4348 if additional information is required.

Sincerely,

A handwritten signature in black ink, appearing to read "Anne V. Ginevan". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Anne V. Ginevan
Commissioner

AVG/DC/ch

Enclosure

cc: Regional Office



5 Green Mountain Drive • P.O. Box 488 • Montpelier, Vermont 05601-0488
Telephone: (802) 828-4000 • Fax: (802) 828-4022



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REEMPLOYMENT SERVICES PERFORMANCE REPORT

STATE: VERMONT

DATE: 11-3-04

STATE SPECIFIC PERFORMANCE REPORT (Add additional sheets if necessary.)

Describe activities and an overview of how the activities were accomplished. Include milestones, and positive outcomes achieved. Compare accomplishment of planned performance goals with the attainment of the performance indicators identified by the State in the annual plan.

During Program Year 2003 the Vermont Department of Employment & Training Re-employment Services Program:

- Examined and identified successes and weaknesses in the RES Program and made modifications to improve the program
- Completed and distributed the updated RES orientation video to all Career Resource Centers
- Introduced profiled claimants to Vermont Job Link, our new web-based self or staff assisted labor exchange service and case management system. This system allows all customers to access our jobs and services from any computer with Internet access.
- Continued to modify the RES reporting system so the most accurate data is provided
- Our goal for Program Year 2003 was to call in 3000 profiled claimants for re-employment services. For the 12 month period 1829 claimants were referred to RES Services. Once again as in PY 2002 we found many of the CRC's had called in all available profiled claimants and when asking for more none were available. Based on this experience the last 2 years we have reduced our goal for PY 2004 to what is a more realistic number of available profiled claimants.

- Our goal was to have 55% of the profiled claimants enter employment during the first quarter following the date that they reported for service. The ETA 9049 report for the quarter ending June 2004 showed a total of 1036 of 1829 profiled claimants entered employment the quarter after receiving RES which is 56.6%.
- We are pleased with the overall success of Vermont's PY 2003 RES program. We will continue to seek ways to improve the program in PY 2004.