

REEMPLOYMENT SERVICES PERFORMANCE REPORT

STATE: Arkansas

DATE: 09/30/04

STATE SPECIFIC PERFORMANCE REPORT (Add additional sheets if necessary.)

Describe activities and an overview of how the activities were accomplished. Include milestones, and positive outcomes achieved. Compare accomplishment of planned performance goals with the attainment of the performance indicators identified by the State in the annual plan.

Arkansas Employment Security Department utilized its Reemployment Services Allotment for Program Year 2003 to fund fourteen (14) positions to provide reemployment services to Unemployment Insurance claimants. Four (4) of these positions were utilized full-time to conduct Job Search Workshops of 2-3 days duration for UI Profiled Claimants deemed likely to exhaust benefits in order to help these individuals become employed, with the intention of reducing the Arkansas exhaustion rate. These workshops focused on effective ways to secure employment opportunities through increased skills in areas including, but not limited to, means of locating employment opportunities, resume preparation, work application completion, interview techniques, and positive attitude. All Workforce Centers in the state are divided into four (4) groups and the four (4) Job Search Workshop Coordinators conducted workshops for profiled claimants from each of the Centers. Ten (10) of the fourteen (14) positions were assigned two (2) per each of the state's five (5) districts where they worked with claim pay registers, work search codes, job applications, job orders, call-in and referral processes, and the feedback process to UI.

In accordance with the Arkansas Plan Program Narrative for Program Year 2003, the specific goal of utilization of these fourteen (14) positions was a 2.6% reduction in exhaustion rates from PY 2002 to PY 2003. Results are as follows:

<u>PY 2002 Exhaustion Rate</u>	<u>PY 2003 Exhaustion Rate</u>	<u>Percentage Change</u>
Quarter 1 – 35.9%	Quarter 1 – 40.2%	+ 4.3%
Quarter 2 – 38.3%	Quarter 2 – 38.2%	- 0.1%
Quarter 3 – 40.0%	Quarter 3 – 37.6%	- 2.4%
Quarter 4 – 40.9%	Quarter 4 – 37.4%	- 3.5%
Overall 38.8%	Overall 38.3%	- 0.5%

While the overall exhaustion rate reduction of 0.5% fell short of the 2.6% target, a steady decline in the exhaustion rate was achieved as the Program Year progressed, with a reduction of 3.5% in the 4th quarter exceeding the target by almost one full percentage point. We expect our efforts in PY 2004 to continue this trend.