



71 Stevenson Street, Suite 830  
San Francisco, California 94105-2920

1111 Third Avenue, Suite 815  
Seattle, Washington 98101-3212

JAN 07 2005

Mr. David A. Berns, Director  
Department of Economic Security  
P.O. Box 6123  
Phoenix, AZ 85005

Dear Mr. Berns:

This is to inform you that we have approved your Wagner Peyser Reemployment Services (RES) grant plan for program year (PY) 2004. As in previous years, RES funds are to be used to supplement the Wagner-Peyser Act allotments for increasing services to UI claimants over and above regular services.

We are aware that many of the State of Arizona's efforts for reemployment were successful this past year. We were pleased to learn from your Annual Report that you successfully implemented the AIRSNet (Arizona Reemployment Services Network) automation system, and that all of your Employment Service and Veteran's Employment & Training Program staff were trained in this new RES methodology.

As you know, we continue to emphasize the need to integrate the RES grant with One-Stop Center partner programs and services so that UI Claimants can benefit from the full array of services available to help them return to work as soon as possible. Since UI claims are taken and processed through UI Call Centers, we are very interested in your strategies and procedures to link the Call Centers with the One-Stop Center system in your State.

Federal obligation of funds was issued November 4, 2005 in the amount of \$244,971.00 (50% of total annual allotment) via a Notice of Obligation by the Grant Officer. Now that your State RES plan has been approved, the remainder of PY 2004 funds will be issued. The RES grant will be included in your current Wagner-Peyser Annual Funding Agreement. The Assurances and Certification that apply to all grants are covered in this Agreement.

We look forward to working with you and your staff in the continued effort to improve service strategies to help get UI claimants back to work. The Federal Project Officer for your Reemployment Services grant is Ralph Zackheim. Please contact him directly at 415-975-4671, or email to [zackheim.ralph@dol.gov](mailto:zackheim.ralph@dol.gov) if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Trigg", enclosed within a large, hand-drawn oval.

RICHARD O. TRIGG  
Regional Administrator

cc: Fred Tello, Grant Officer  
Dennis Lieberman, Division of U.S. Employment Service





Arkansas  
Employment  
Security  
Department

"America's Workforce Network"  
[www.arkansas.gov/esd](http://www.arkansas.gov/esd)



Post Office Box 2981 • Little Rock, AR 72203-2981

November 4, 2004

Joseph C. Juarez  
Regional Administrator  
U.S. Department of Labor  
Employment and Training Administration  
Dallas Regional Office  
525 Griffin St., Rm 317  
Dallas, Texas 75202

Attention: Jacki DeHerrera

Dear Jacki:

Per instructions, enclosed are forms SF-424, Application for Federal Assistance, SF-424A Budget, and the Plan Narrative, for the Reemployment Services Grant for PY 04.

If you have any questions, please call Roseleen Brown, at (501) 682-3703.

Sincerely,

Artee Williams  
Director, AESD

APPLICATION FOR  
FEDERAL ASSISTANCE

2. DATE SUBMITTED November 3, 2004	Applicant Identifier 1206 PY 03
3. DATE RECEIVED BY STATE	State Application Identifier AR 03
4. DATE RECEIVED BY FEDERAL AGENCY	Federal Identifier

1. TYPE OF SUBMISSION :

Application : Preapplication  
Construction : Construction  
X Non-Construction : Non-Construction

5. APPLICANT INFORMATION

Legal Name: Arkansas Employment Security Department	Organizational Unit: Employment & Training Services
Address (give city, county, state, and zip code):  Post Office Box 2981 Little Rock, Pulaski County, Arkansas 72203-2981	Name and telephone number of the person to be contacted on matters involving this application (give area code):  Roseleen Brown (501) 682-3703

6. EMPLOYER IDENTIFICATION NUMBER (EIN):

7	1	--	6	0	0	6	6	9	0
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8. TYPE OF APPLICATION:

NEW       CONTINUATION     

If Revision, enter appropriate letter(s) in box(es):           

A. Increase Award    B. Decrease Award    C. Increase Duration  
D. Decrease Duration    Other (specify):

7. TYPE OF APPLICANT: (enter appropriate letter in box)      **A**

A. State	H. Independent School District
B. County	I. State Controlled Institution of Higher Learning
C. Municipal	J. Private University
D. Township	K. Indian Tribe
E. Interstate	L. Individual
F. Intermunicipal	M. Profit Organization
G. Special District	N. Other (Specify) _____

10. CATALOG OF FEDERAL DOMESTIC ASSISTANCE NUMBER:

7	1	--	2	0	7
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TITLE: Re-employment Services

9. NAME OF FEDERAL AGENCY:  
US DOL Employment & Training Services

12. AREAS AFFECTED BY PROJECT (cities, counties, states, etc):  
Statewide

11. DESCRIPTIVE TITLE OF APPLICANT'S PROJECT:  
  
Re-Employment Services for UI Claimants

13. PROPOSED PROJECT:

Start Date 7/1/2004	Ending Date 6/30/2005
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14. CONGRESSIONAL DISTRICTS OF:

a. Applicant AR-2	b. Project Statewide
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15. ESTIMATED FUNDING:

a. Federal	\$	463,091.00	.00
b. Applicant	\$		.00
c. State	\$		.00
d. Local	\$		.00
e. Other	\$		.00
f. Program Income	\$		.00
g. TOTAL	\$	463,091.00	.00

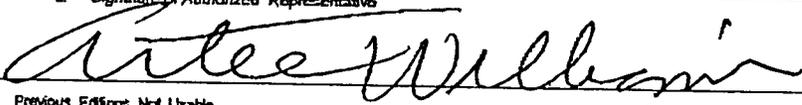
16. IS APPLICATION SUBJECT TO REVIEW BY STATE EXEC. ORDER 12372 PROCESS?

a. YES. THIS PREAPPLICATION/APPLICATION WAS MADE AVAILABLE TO THE STATE EXECUTIVE ORDER 12372 PROCESS FOR REVIEW ON :  
DATE November 3, 2004

b. NO.       PROGRAM IS NOT COVERED BY E.O. 12372  
               OR PROGRAM HAS NOT BEEN SELECTED BY STATE FOR REVIEW

17. IS THE APPLICANT DELINQUENT ON ANY FEDERAL DEBT?  
 Yes    If "Yes," attach an explanation.       No

18. TO THE BEST OF MY KNOWLEDGE AND BELIEF, ALL DATA IN THIS APPLICATION/PREAPPLICATION ARE TRUE AND CORRECT. THE DOCUMENT HAS BEEN DULY AUTHORIZED BY THE GOVERNING BODY OF THE APPLICANT AND THE APPLICANT WILL COMPLY WITH THE ATTACHED ASSURANCES IF THE ASSISTANCE IS AWARDED.

a. Typed name of Authorized Representative Artee Williams	b. Title Director, AESD	c. Telephone number (501) 682-3108
d. Signature of Authorized Representative 		e. Date Signed 11-8-2004

SECTION C - NON-FEDERAL RESOURCES

(a) Grant Program	(b) Applicant	(c) State	(d) Other Resources	(e) TOTALS
8				
9				
10				
11				
12. TOTALS (sum of lines 8 and 11)				

SECTION D - FORECASTED OBLIGATIONAL AUTHORITY NEEDS

Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
13. Federal				
Re-Employment	115,774	115,774	115,774	115,769

14. Non-Federal				
15. TOTAL (sum of lines 13 and 14)				

SECTION E - BUDGET ESTIMATES OF FEDERAL FUNDS NEEDED FOR BALANCE OF THE PROJECT

(a) Grant Programs	(b) First	(c) Second	(d) Third	(e) Fourth
16				
17				
18				
19				
20. TOTALS (sum of lines 16-19)				

SECTION F - OTHER BUDGET INFORMATION

21. Direct Charges				
22. Indirect Charges				

23. Remarks

PAGE 03

Program Plan Narrative – PY 2004

UI Claimant Reemployment Services – Arkansas

Arkansas Employment Security Department will utilize the Reemployment Services Allotment for Program Year 2004 to build on previous Program Year success in increasing services to UI claimants. These resources have provided the means to provide services over and above the regular services to UI claimants. During the 2001 Program Year, 10 intermittent employees were hired, with 2 assigned to each of the state's five districts, each of which is made up of two Workforce Investment Areas. During Program Year 2002, one additional person was hired for each of the five districts, making our total 15 positions for the state. In Program Year 2003 fourteen (14) positions were utilized, with 4 of these responsible for conducting Job Search Workshops of 2-3 days duration. All staff other than Job Search Workshop Coordinators were trained to work with claim pay registers, work search codes, job applications, job orders, call-in and referral processes, and the feedback process to UI in order to expedite claimants return to work.

In Program Year 2004, 14 positions will be used to carry out reemployment services. Four permanent positions will be utilized to conduct Job Search Workshops for UI Profiled Claimants deemed likely to exhaust benefits in order to help these individuals secure employment, with the intention of reducing the Arkansas exhaustion rate.

After a meeting in Austin, Texas this summer, Arkansas was partnered with Oklahoma as our mentor in the RES process. A trip to Oklahoma inspired our state to expand and improve our Job Search Workshop process. We are changing our former Workshops in both content and length to become more effective and to reach more UI Profilees. We are now offering a one day workshop instead of the 2-3 day workshops we were conducting in the past.

We are also in the process of updating the materials used by the Job Search Workshop presenters and given to the UI Profilees attending the workshop. Arkansas has also decided to update their equipment and eventually hire 1-2 more Job Search Workshop Coordinators if funds are available. We are committed to the Job Search Workshops and we consider them to be an invaluable tool that we offer our UI Profilees. Arkansas also expects to continue to decrease our UI exhaustion rate as we are able to include more of our UI Profilees in these workshops.

The workshops will focus on effective ways to locate employment opportunities and secure these opportunities through increased skills in areas including, but not limited to, resume preparation, work application completion, and interviewing techniques. All the Workforce Centers located in the state have been divided into four groups and the 4 Job Search Workshop Coordinators will conduct workshops for UI Profiled Claimants from each of the Centers.

Ten intermittent positions will continue to be assigned two per each of the state's five districts to work with claim pay registers, work search codes, job applications, job orders, call-in and referral processes, and the feedback process to UI.

The planned result of these 14 positions working in the manner described above is:

- Reduction of Quarterly Exhaustion Rates by 2.6%

Following is a chart reflecting target outcomes in this area over the four quarters of PY 2004.

PY03 Exhaustion Rates by Qtr

Quarter 1 – 40.2%  
Quarter 2 – 38.2%  
Quarter 3 – 37.6%  
Quarter 4 – 37.4%

PY04 Target Exhaustion Rates by Qtr

Quarter 1 – 37.6%  
Quarter 2 – 35.6%  
Quarter 3 – 35.0%  
Quarter 4 – 34.8%

During Program Year 2003, 8218 more claimants were registered for work than in Program Year 2001. The efforts of the Reemployment Grant staff contributed significantly to this result.

The plan is to continue the intensified emphasis on job search services for claimants through outreach contacts, resume preparation, help in using the Internet, furnishing job search websites, encouragement to come to Workforce Centers for staff-assisted counseling and job referral services, referral to training opportunities when appropriate. Information will also be provided through outreach mailings to claimants on services available with One-Stop Partner agencies, including but not limited to the Workforce Investment Act Services, Veteran Services, Rehabilitation Services, Arkansas Department of Human Services, Services for Native Americans, Experience Works (Services on Aging), Services for the Blind, Literacy Council, Colleges and Technical Schools as well as regional Community Based Organizations.

These extra efforts made possible by the funded positions will mean a more intensive job services approach for UI claimants. The expanded accomplishments of the 10 intermittent positions and the 4 full-time Job Search Workshop Coordinator positions will result in an increased Entered Employment rate among claimants, leading to the lower targeted exhaustion rates.