

Kansas Reemployment Services

State Plan

Program Year 2004
(July 1, 2004 through June 30, 2005)

Submitted by
Kansas Department of Commerce
Division of Business Development

November 9, 2004

**Kansas Reemployment Services
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Overview

Funds received through the Kansas Reemployment Services State Plan (RES Plan) for Program Year 2004 will be used to improve the quality and quantity of direct employment services for Unemployment Insurance (UI) claimants. In alignment with this goal the following will occur:

- Kansas will use these funds for strategies that link the Regional UI Call Centers to all of the available reemployment services in the One-Stop system, ensuring that UI claimants receive the services necessary to return to the workforce using the most effective methods available.
- Kansas will integrate reemployment services with all One-Stop partners to provide the necessary services to UI claimants enabling as many of them as possible to return to the workplace before exhausting their benefits.

Funding Allocations

Kansas has been allocated \$422,539 for Program Year 2004 for reemployment services. Ten percent of the RES funds will be reserved for state administration and oversight. The remaining 90 percent will be allocated equally among the five local areas.

Project Operator

The Kansas Wagner-Peyser grant recipient named below will administer the funds received through this plan:

Kansas Department of Commerce
Business Development Division
Steve Kelly, Division Director
1000 SW Jackson, Suite 100
Topeka, KS 66612-13454

Operating Period

The operating period for this plan is July 1, 2004 through June 30, 2005.

Program Reporting

A program narrative performance report (ETA Form 9100) based on this plan will be submitted no later than September 30, 2005. The State will report all activity and compare the accomplishment of planned performance goals with the attainment of the performance indicators. The report will include an explanation of any problems or delays, as well as corrective action plans and subsequent outcomes.

Financial Reporting

The State will report quarterly expenditures for the program year in accordance with TEGL No. 17-00. This data will be entered electronically into the U.S. Department of Labor financial data system within 30 days after the end of each quarter.

Integrated Funding Agreement

The RES Plan will be integrated into the current Wagner-Peyser Annual Funding Agreement that includes Assurances and Certifications that apply to all funds covered by the Agreement. All activities within the RES Plan will conform to the Kansas WIA/Wagner-Peyser Five-Year Strategic Plan.

Kansas Plan Narrative

Kansans may use either the on-line claims filing system to submit an application for unemployment insurance, or submit an application by telephone through one of the Regional UI Call Centers.

Regional UI Claim Center Coordination

As a result of new technology that allows initial UI claims to be filed on-line or by telephone, there is a greater need for more coordination between the One-Stop Workforce Centers and the Regional UI Call Centers to ensure claimants are provided appropriate reemployment services. When a claim is filed, the individual is advised of services available at the One-Stop Workforce Center. In addition, each claimant is sent this information by postal mail with the initial determination made on his or her claim.

Kansas requires most claimants (except those with recall dates or those attending approved training) to report in-person to a One-Stop Workforce Center for an eligibility review at least every 4th week of their claim cycle. When a claimant reports to the One-Stop Workforce Center, Wagner-Peyser staff will begin

the process to identify the claimant's needs and provide appropriate reemployment services. The One-Stop Workforce Center will notify the Regional UI Call Center upon claimant termination or completion of participation in reemployment services.

Targeting Eligible Claimants

In Program Year 2003, the One-Stop Workforce Centers registered 48,119 eligible claimants. Due to the large number of unemployed workers who need services, it is important to target those claimants who need staff assisted services to find employment. Using the Worker Profiling Reemployment System (WPRS) statistical model, these claimants are identified.

Information that is needed for profiling purposes is collected from the claimant when the initial claim is processed. This information is entered into a computer database that is used to profile all claimants (except those on recall or members of a labor union). When the claimant is issued their first UI payment, they are profiled. The WPRS system assigns each claimant a score, ranked highest to lowest, in order of their probability of exhausting benefits. Those claimants with a score of 50 or higher are entered into a *profiling pool*. The UI system sends an RES scheduling letter to each claimant in the profiling pool (and an office copy to the One-Stop Workforce Center) notifying that they may be contacted by the One-Stop Workforce Center regarding reemployment services. The One-Stop Workforce Center is responsible for scheduling an appointment with the claimant for reemployment services, based on the capacity of the office to provide staff assistance.

Planned Services

Funds received through the RES Plan will be used to provide additional Wagner-Peyser staff to expand the quality and quantity of services to UI claimants through the One-Stop Workforce Centers.

The following early intervention services will be provided to eligible claimants:

1. Work registration with adequate information obtained from the claimant to make a referral to an employer;
2. Assessment to determine if the claimant has barriers to employment or needs supportive services;
3. Eligibility determination for the services provided by the One-Stop partners such as the following:
 - Adult Education and Literacy;
 - Job Service;
 - Programs for Older Workers;
 - Trade Adjustment Assistance;
 - Veterans Employment and Training Programs;
 - Vocational Rehabilitation; and
 - WIA Adult and Dislocated Worker Programs;

4. Individualized plan to provide services customized to meet the claimant's specific needs related to becoming reemployed;
5. Career guidance assessment to help claimants identify alternative occupational choices;
6. Instruction on the various on-line job search, career guidance and labor market information tools available through the following:
 - Kansas JobLink;
 - America's Career Info Net;
 - America's Job Bank;
 - America's Service Locator;
 - Hire Vets First (career website for hiring veterans);
 - USA Jobs (official job site of the U.S. Federal Government).
7. Introduction to the Resource Room at the One-Stop Workforce Center;
8. Job search assistance such as workshops, self-help learning tools, and mock interviewing to enhance their job seeking skills as they relate to the current labor market;
9. Job development for claimants utilizing knowledge of each claimant's vocational goals to identify appropriate employers; and
10. Job matching and referrals to employers based on the claimant's skills and interests.

Planned Performance Outcomes

1. Increase the percentage rates for the following services (as measured by ETA 9002-A for the period ending 6/30/2005):

Measure	PY2003 Performance		Projected PY2004
	Actual	Percent	
Total Eligible Claimants	48,119		
Received staff-assisted services	40,358	84%	85%
Career Guidance	2,384	5%	7%
Job Search Activities	36,575	76%	80%
Referred to Employment	10,405	22%	25%
Referred to WIA Services	1,522	3%	4%
Referred to Support Services	6,705	14%	15%

2. Reduce the average number of weeks compensated for profiled claimants who were referred from the selection pool to services (as measured by ETA 9049 for the period ending 12/31/2005).

Average Compensated Duration		
Report for Period Ending	Actual	Projected
06/30/02 (PY2001)	17.25 weeks	N/A
06/30/03 (PY2002)	*	16.0 weeks
06/30/04 (PY2003)	*	15.0 weeks
06/30/05 (PY2004)	*	14.0 weeks

* Information not yet available