



ARIZONA DEPARTMENT OF ECONOMIC SECURITY

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Janet Napolitano
Governor

David A. Berns
Director

Richard Trigg
Regional Administrator
U.S. Department of Labor
Employment and Training Administration
71 Stevenson Street, Suite 830
San Francisco, California 94105-2920

Dear Mr. Trigg:

As requested in the Department of Labor (DOL) Training and Employment Guidance Letter No. 5-04, attached is the program narrative performance report for UI Claimant Reemployment Services for PY 2004 for the State of Arizona.

If you have any questions, please contact Kathryn Todd, Employment Administration, Budget and Contracts Planner, at (602) 542-2271.

Sincerely,

A handwritten signature in cursive script that reads "Thomas Colombo". The signature is written in black ink and is positioned below the word "Sincerely,".

Thomas Colombo
Program Administrator
Employment Administration

REEMPLOYMENT SERVICES PERFORMANCE REPORT

In PY 2004 the Arizona Department of Economic Security (DES) Employment Administration (EA) provided enhanced services to claimants selected via the Worker Profiling Reemployment Services (WPRS) program by utilizing Reemployment Services allotments made available by the U.S. Department of Labor (USDOL).

Activities and Services

UI claimants were selected via the AIRSNet (Arizona Integrated Reemployment Services Network System) automation system weekly to report for Worker Profiling Reemployment Services Orientation. Claimants who reported as scheduled were provided the five mandatory core services:

- Worker Profiling Reemployment Services orientation and the One Stop system.
- Assessment of skills and abilities and supportive service needs
- Labor Market information relative to their job objective
- Job search and placement assistance
- Development of an individual employability plan

The core services were provided by the Employment Service Representative or Veteran Representatives. Job-ready participants were provided appropriate job referrals and supportive services information and claimants in need of additional intensive services or training were referred to partner programs for resume workshops, job search workshops, job clubs, and career counseling.

Individual orientation sessions were provided to claimants when an insufficient number of selected claimants reported to participate in a workshop. The individual orientations most often occurred in the rural areas.

Outcomes

EA exceeded the PY 2004 goal expectations of 3% over the outcomes for PY 2003 in the number of claimant planned and completed services as indicated below.

	PY 2003 Achieved	PY 2004 Achieved	Percent Increase
Planned Services	15,134	16,424	8.52%
Completed Services	14,872	16,119	8.38%