

**EDUCATION CABINET**

OFFICE OF EMPLOYMENT AND TRAINING

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SECRETARY

PENNY R. ARMSTRONG, Ed.D.

EXECUTIVE DIRECTOR

September 29, 2005

Dr. Helen N. Parker
 Regional Administrator
 US Department of Labor
 Employment and Training Administration
 Sam Nunn Atlanta Federal Center
 Room 6M12
 61 Forsyth Street, S. W.
 Atlanta, Georgia, 30303

Dear Dr. Parker:

Attached please find the Kentucky Office of Employment and Training (OET) program performance report for the PY 2004 Reemployment Services Allotment. The PY 2004 allotment allowed our agency to provide a full range of One-Stop Career Center integrated services to approximately 30 percent of eligible UI claimants.

The average duration of claims for all eligible claimants continued to fall, from 20.5 weeks (PY 2003) to 20.0 weeks (PY 2004). Our three-pronged approach of job search sessions, intensive follow-along services and increased job opportunities through a seamless team approach continues to help eligible UI claimants reenter the workforce in a timelier manner.

Thank you again for your assistance and cooperation. If you have questions or suggestions, please let us know.

Sincerely,

Penny R. Armstrong, Ed.D.
 Executive Director

Cc: Ms. Gay Gilbert, Administrator
 Office of Workforce Investment

Attachment b.
OMB No. 1205-0424

Expires 11-30-04

REEMPLOYMENT SERVICES PERFORMANCE REPORT

STATE: Kentucky

DATE: September 29, 2005

STATE SPECIFIC PERFORMANCE REPORT (Add additional sheets if necessary.)

Describe activities and an overview of how the activities were accomplished. Include milestones, and positive outcomes achieved. Compare accomplishment of planned performance goals with the attainment of the performance indicators identified by the State in the annual plan.

From July 1, 2004 through June 30, 2005 the Kentucky Office of Employment and Training (OET) - continued intensive services to UI claimants, individualized to the extent that resources allowed. All of the reemployment services grant funds were expended.

Intensive services during PY 2004 included three major components:

- **Job Search Sessions: Mandatory workshops for profiled claimants are currently touching slightly over 30% of eligible UI claimants. These sessions provide information regarding networking, the "hidden labor market", resumes, interviewing skills and other job search skills. During this job search activity, claimants have hands-on experience updating their own files and performing job searches. Whenever possible, claimants receive individualized services based upon individual needs and receive the motivational assistance key to reentering the workforce in a timelier manner.**
- **Reemployment Management: Intensive follow-along services include job matching and referral and increased communication with employers. UI recipients receiving customized services are matched with job orders and receive IVR telephone calls asking them to call specific local offices to receive information about the openings. The results of UI recipients' responses to job referrals are monitored, and appropriate action taken, if they fail to respond or refuse a suitable job offer.**
- **Referral, when indicated, to partner agencies: PY 2004 saw an increase in participation of One-Stop partners, with Job Search Sessions conducted by personnel from OET, Workforce Investment Area, and/or Area Development District staff. Adult Education also participated to varying degrees in different**

locales and information about, or referral to, other appropriate agencies also increased.

Since the inception of Kentucky's more focused approach to WPRS in PY 2001, average duration of profiled and selected claimants has dropped two full weeks. This corresponds to an estimate made by the University of Kentucky in an early study, and represents over \$26,000,000.00 in savings to the UI Trust Fund.

	<u>PY 2001</u>	<u>PY 2002</u>	<u>PY 2003</u>	<u>PY 2004</u>
Average duration (All WPRS claimants)	22.0 weeks	21.9 weeks	20.5 weeks	20.0 Weeks
Number of claimants Receiving customized services	16052	17948	18872	20570

PY 2004

Projected	Actual*
Reduce the average duration of profiled and selected UI claimants receiving benefits by 5% vs. non-selected claimants	Sample groups indicated participants receiving intensive services averaged 19.7 weeks versus 20.4 weeks for control groups, equaling an approximate 3.4% reduction
Reduce the rate of selected claimants UI benefits exhaustion by 5% vs. the rate of non-selected claimants	Exhaustion rate of sample groups versus control groups indicated little difference. Reduction in average duration appears to result from quicker returns to work for more claimants, and less from a reduction in exhaustion rates.
Increase the number of UI claimants participating in meaningful, customized services by 5% over previous PY	Increase of 9% from PY 2003 to PY 2004, due in part to all offices participating in WPRS job search sessions, and a more vigorous enforcement of attendance policy

*The first two performance outcomes for PY 2004 could not be electronically calculated due to cancellation of a planned automated system for WPRS performance measurement. Instead, these two outcomes were compiled manually and were based on groups of selected participants compared to control groups in large offices with limited resources whose caps were not inclusive of all potentially eligible claimants. Automation of these performance measurements and updating the profiling system are planned, contingent on available funding.

ETA 9100