

Kenny C. Guinn  
Governor



Terry Johnson  
Director

Cynthia A. Jones  
Administrator

**DEPARTMENT OF EMPLOYMENT, TRAINING AND REHABILITATION**  
**Employment Security Division**  
500 E. Third Street  
Carson City, Nevada 89713-0001

January 30, 2006

U.S. Department of Labor -ETA  
Office of Workforce Investment  
Room S-4231  
200 Constitution Avenue, N.W.  
Washington, D.C. 20210  
Attention: Anthony D. Dais

RE: PY 2004 Reemployment Service Program (RSP) Performance Report

Dear Mr. Dais:

Nevada asked for and received permission to submit the PY 2004 RSP Performance Report by January 30, 2005. Attached please find an electronic version of the PY 2004 RSP Performance Report. A hard copy of the report has also been mailed to you this date. We apologize for the delay and appreciate your patience. Copies of this report have also been transmitted to the attention of Richard Trigg, Regional Administrator, and Dana Durfee, Manpower Development Specialist, at Region 6.

If you have any questions regarding the report please contact Valorie Hopkins, Chief, Workforce Investment Support Services (WISS) at (775) 684-0304 or [vjhopkins@nvdetr.org](mailto:vjhopkins@nvdetr.org) or Kim Morigeau, WISS at (775) 684-0317 or [klmorigeau@nvdetr.org](mailto:klmorigeau@nvdetr.org).

Sincerely,

A handwritten signature in cursive script that reads "Cynthia A. Jones".

Cynthia A. Jones  
ESD Administrator

cc: Terry Johnson, Director, DETR  
Lynda Parven, Deputy Administrator, DETR/ESD  
Valerie Ryan, Deputy Administrator, DETR/ESD  
Valorie Hopkins, Chief, WISS  
Kim Morigeau, ESD PS III

**Department of Employment, Training and Rehabilitation**

**REEMPLOYMENT SERVICE PROGRAM (RSP)  
Program Year (PY) 2004 Performance Report**

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**Produced by Workforce Investment Support Services  
Employment Security Division  
Department of Employment, Training & Rehabilitation  
January 30, 2006**

## REEMPLOYMENT SERVICES PERFORMANCE REPORT

**STATE: NEVADA**

**DATE: January 30, 2006**

### STATE SPECIFIC PERFORMANCE

**Describe activities and an overview of how the activities were accomplished. Include milestones, and positive outcomes achieved. Compare accomplishment of planned performance goals with the attainment of the performance indicators identified by the State in the annual plan.**

Nevada's Reemployment Service Program (RSP) was designed to reconnect Unemployment Insurance (UI) claimants with employment and training services provided through the state's workforce investment system, Nevada JobConnect (NJC). Nevada focused on improving processes already in place and streamlining the delivery of services to claimants.

#### **PROGRAM YEAR (PY) 2004**

Nevada's RSP for PY 2004 (July 1, 2004 through June 30, 2005) was a continuation of the program developed and implemented during PYs 2001, 2002 and 2003. During PY 2004, Nevada submitted a proposal and received an Unemployment Insurance Reemployment Eligibility Assessment (REA) grant, which combines resources, including staff, of the RSP with the REA program to achieve the mutual goal of assisting UI claimants return to work and the subsequent savings to the UI Trust Fund.

#### **PROGRAM PERFORMANCE**

##### **RSP Staffing**

Nevada's share of PY 2004 RSP grant funds totaled \$404,041. PY 2004 RSP expenditure obligations totaled \$404,041 through June 30, 2005. Of this amount, \$249,080.64 was for Personnel Services for 6.6 Full-Time Equivalent (FTE) Year To Date (YTD). Additionally, the REA program expended \$20,978.48 on Personnel Services for .67 FTE.

##### **Service Delivery**

RSP specialists focus their efforts on providing reemployment services to UI claimants. Since April 2005, RSP specialists in targeted JobConnect offices have focused their efforts on providing reemployment services to UI claimants and co-enrolling them in the REA program. RSP specialists and REA staff in the metropolitan statistical areas of Las Vegas and Reno use the

RSP selection process to contact claimants and schedule an assessment that includes a review of the claimant's eligibility and work search strategy, a check for barriers to employment, and an evaluation of the need for intensive services. Claimants may be scheduled only once per benefit year for an REA interview, but may be contacted several times per benefit year for additional RSP services such as referral to jobs.

RSP specialists in rural areas of Nevada who do not participate in the REA program continue to use the RSP selection process to contact UI claimants for reemployment services. RSP specialists receive training in both employment service methodologies and UI issue identification and reporting procedures. All NJC staff, including the RSP specialists, are responsible for communicating negative job referral results to the Employment Security Division's UI adjudication offices.

### **Program Goals**

The RSP funded positions experienced an unexpectedly high turnover rate in the last program year. This turnover resulted in fewer UI claimants receiving RSP services during the course of the program year. Between July 1, 2004 and June 30, 2005, 4,817 UI claimants were enrolled into the RSP.

Nevada's RSP had two major goals for PY 2004:

- 1. To achieve 5,145 individual Entered Employments of UI claimants by June 30, 2005. This goal is specifically directed at increasing the number of claimants who have positive reemployment outcomes as a result of their interaction with the NJC system.**

Since Wagner-Peyser, Entered Employment activity is based upon wage match data and includes wages from the Wage Record Interchange System (WRIS), there is a time lag when the data will be available to report Entered Employment counts on Eligible Claimants for PY 2004. UI Claimant Entered Employment data for PY 2004 (July 1, 2004 through June 30, 2005) will not be available until August 2006. Nevada will submit an addendum report finalizing PY 2004 Entered Employment activity to Nevada's Reemployment Service Program (RSP) Performance Report by August 31, 2006.

Entered Employment counts on Eligible UI Claimants for PY 2003 (July 1, 2003 through June 30, 2004) illustrate that increasing the number of claimants who have interaction with the NJC system is correlated to increases in the rate of "Entered Employment:"

Eligible UI Claimants                      14,932 (based upon wage data 7/1/03 – 6/30/04)  
(Source: ETA 9002C Quarterly Report Performance Outcomes 7/1/03-6/30/04)

Entered Employment Rate                      81%<sup>1</sup>  
(Source: ETA 9002C Quarterly Report Performance Outcomes 7/1/03-6/30/04)

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<sup>1</sup> Entered Employment Rate definition from ETA Handbook 406

This goal is specifically directed at increasing the number of claimants who have positive reemployment outcomes as a result of their interaction with the NJC system.

**2. To shorten UI benefit duration of claimants participating in the RSP to 1.5 week less than the duration of the general claimant population.**

Nevada's second goal was to shorten UI benefit duration of claimants participating in the RSP by 1.5 weeks less than the duration for the general claimant population. Two sets of preliminary numbers have been obtained comparing UI duration results during the period July 1, 2004 through June 30, 2005. The first set includes interstate claimants, hiring hall union members and Temporarily Laid Off (TLO) claimants; the second set is restricted to intrastate claimants only and excludes hiring hall union members and TLO claimants:

**RSP UI claimants** vs. **All UI claimants**  
11.0 weeks                      14.6 weeks                      = 3.6 weeks decrease in UI duration

The second comparative study found:

**RSP UI claimants** vs. **Excluding Union/TLO claimants**  
11.0 weeks                      15.9 weeks                      = 4.9 weeks decrease in UI duration

In PY 2004 (July 1, 2004 through June 30, 2005) the duration of benefits for program participants was 4.9 weeks less than the duration for UI claimants who did not participate in the program with like characteristics and 3.6 weeks less than the duration of the entire UI claimant population (including interstate claimants, hiring hall union members and Temporarily Laid Off (TLO) claimants). With an average weekly benefit amount of \$251 (Source: Research and Analysis Economic Data: AR10), the 3.6 weekly reduction in benefits equates to a \$4,352,641.20 savings to the UI trust fund and the 4.9 weekly reduction in benefits equates to a \$5,924,428.30 savings to the UI trust fund

## **PROGRAM LINKAGES**

### **Unemployment Insurance – Reemployment and Eligibility Assessment (REA)**

RSP specialists and REA staff in the metropolitan statistical areas of Las Vegas and Reno use the RSP selection process to contact claimants and schedule an assessment that includes a review of the claimant's eligibility and work search strategy, a check for barriers to employment and an evaluation of the need for intensive services

### **Worker Profiling & Reemployment Services (WPRS)**

NJC staff assigned to WPRS and RSP activities have been cross-trained to enhance the collaboration that assists UI claimants to return to work. Worker profiling facilitators can refer job ready participants to the RSP for job search assistance.

## **Wagner-Peyser/Career Enhancement Program**

NJC staff funded by Wagner-Peyser and state Career Enhancement Program (CEP) funds have also been trained in RSP procedures and are actively involved in assisting UI claimants with their job search efforts. These activities include, but are not limited to: job matching, job referrals, resume preparation assistance, labor market information, and referral to training.

## **One-Stop Partners**

UI claimants receiving RSP services are informed of reemployment services available through the WIA partner programs and other service providers in their community. RSP staff refer selected claimants to other employment and training partners when appropriate. WIA partners co-facilitate the WPRS orientations and are included in assisting UI claimants with their reemployment efforts.

During PY 2004, Nevada continues to engage, assist and advance RSP's primary objective:  
*"Connecting Unemployment Insurance Claimants to Reemployment Opportunities."*