

Attachment b.
OMB No. 1205-0424
Expires 11-30-05

REEMPLOYMENT SERVICES PERFORMANCE REPORT

STATE: Rhode Island

DATE: PY2004

STATE SPECIFIC PERFORMANCE REPORT (Add additional sheets if necessary.)

Describe activities and an overview of how the activities were accomplished. Include milestones, and positive outcomes achieved. Compare accomplishment of planned performance goals with the attainment of the performance indicators identified by the State in the annual plan.

Reemployment Grant activities in Rhode Island in PY2004 built upon the foundation established during the first three years of program activity. All project services continued to operate out of the state's netWORKri One Stop Career Centers. The prior collaboration forged among netWORKri, Labor Market Information, Information Services, Unemployment Insurance and the Employer Services Unit of the Department of Labor and Training remained an effective mechanism to operate, monitor and evaluate project activities.

Project activities included the use of LMI products and the participation of the Department's Business Service Specialists whenever possible. On-going project services are mandated weekly for all participants. These services include staff-assisted job search, resume preparation, job development and OJT exploration with the Business Service Specialist, and attendance at workshops.

Staff working on the project undertook these reemployment responsibilities along with their other duties. Due to the state of Rhode Island's fiscal restraints, the Department was unable to hire any additional personnel to work on this project. In spite of this, the amount and quality of services given to UI claimants remained at very satisfactory levels, as indicated in the performance assessment highlighted later in this narrative.

Project staff complete weekly reports, which are then compiled into a summary spreadsheet. A copy of the Reemployment Services Report through June 30, 2005 is attached (see Attachment).

Significant Accomplishments For Program Year 2004

- Reemployment services have been provided to more than 1,157 customers despite the inability to dedicate staff to this project.
- Fifty-one (51%) percent of those who received project services became reemployed, as compared to forty-four (44%) percent during the previous program year.
- LMI has conducted a preliminary analysis of the first eleven months of project activity. This time frame of January through December of 2002, although not corresponding exactly to PY2002, offers important insights into the effectiveness of Rhode Island's collaborative approach. A "selected universe" of claimants with the same characteristics as those selected for project participation was compared to actual participants. The average UI duration of project participants was **2.3 weeks shorter** than that of the selected universe. Project participants who entered employment had a UI duration of **3.7 weeks less** than their selected universe counterparts. In addition, the exhaustion rate for project participants was **29%** as compared to **55%** for the selected universe. We will forward an updated LMI analysis when wage record data is available.
- Savings to the UI system in the same time period are estimated at \$767,000. We will forward this updated LMI information when completed.
- The demonstrated success of this program since its inception has resulted in the expansion of Reemployment activities into the state's remaining two One Stop Career Centers effective the last quarter of PY 2003.
- The implementation of an automated job matching system (AOSOS) mid-way through the program year has already enhanced and streamlined project operations. Project services and activities are being reported state-wide in AOSOS and custom modifications to this system were created specifically for the Reemployment staff. It is anticipated that future reports on project activities and outcomes will be produced directly from AOSOS.
- The outcomes from this grant this year were two-fold: 1) we saw 1,157 UI claimants on a one to one basis, which was 68% of our goal and 2) to decrease the number of project participants who exhaust their UI claim to 816 claimants. The number of exhaustees was 489 in PY 2004 as part of reemployment services. For the first goal, we are revising program activities to discover ways in which we can effectively meet this goal.

These results indicate that the Reemployment Project is an effective and worthwhile allocation of staff resources and federal monies. The aforementioned expansion of the

program will result in activities being extended to UI claimants who were previously unable to be serviced through such a coordinated delivery system. Customer satisfaction with the program remained high in PY 2004. Staff working on the project, echoing the sentiment expressed in the PY 2002 performance report, considers their efforts to be worthwhile and have expressed the hope that the project staff be expanded so that more claimants can be served.

ETA 9100

Rhode Island Department of Labor and Training
REEMPLOYMENT PROJECT
WEEKLY CUMULATIVE ACTIVITY REPORT
FROM JANUARY, 2002 TO DATE

LOCAL OFFICE	Total UI Claimants Selected	Total Reemployment Participants	A C T I V E		E N A C T I V E								
			CT	WIA OJT	CT	EE	RTW	EXH	X	NC	WIA	OJT	
PAWTUCKET	1690	1452	44	4	0	1408	416	355	276	273	88	75	0
PROVIDENCE	1906	1153	50	1	0	1103	255	172	551	60	64	20	2
WEST WARWICK	2315	1056	79	7	0	977	439	47	377	52	62	75	1
WOONSOCKET	961	736	57	0	0	679	300	109	192	52	26	4	0
TOTALS	6872	4397	230	12	0	4167	1410	683	1596	437	240	174	3

W/E 7/2/2005 (JUNE, 2005)