Attachment b.
OMB No. 1205-0424
Expires 11-30-04

REEMPLOYMENT SERVICES PERFORMANCE REPORT

STATE: South Dakota **DATE:** October 15, 2005

STATE SPECIFIC PERFORMANCE REPORT (Add additional sheets if necessary.)

Describe activities and an overview of how the activities were accomplished. Include milestones, and positive outcomes achieved. Compare accomplishment of planned performance goals with the attainment of the performance indicators identified by the State in the annual plan.

Design

As was the case in PY 2003, our strategy to target five communities for reemployment services seems to have been successful. We selected the areas of the state with the highest historic caseloads and concentrated our resources there. The need for reemployment services continues to exceed their availability. If resources were available, we would provide these services in all 16 of South Dakota's Career Centers.

Staff positions were established in the 5 most active claimant areas of the state. These staff focused their reemployment services on UI claimants. Assessment, job counseling, labor market information, enrollment in training programs, job referral etc. were offered to claimants.

Job Search Assistance Programs (JSAPs) are seminars designed to assist job seekers in conducting an effective search for employment. Private non-profit organizations affiliated with each local South Dakota Career Center received contracts to provide JSAP sessions to profiled UI claimants. Claimants were also introduced to our resource rooms. Each South Dakota Career Center maintains a resource room full of self-help aids for job seekers. Claimants and the general public can take advantage of videos, computer resume programs, copiers, fax machines, telephones etc. that assist them to conduct a proper job search.

Linkages

The primary partners in this effort are the SD Department of Labor's Unemployment Insurance Division, the South Dakota Career Centers in Aberdeen, Northeast Area (Watertown), Rapid City, Sioux Falls, and Vermillion, and the five private-non profit Career Learning Centers in these communities. All of these entities are linked through the new SDWORKS computer management information system.

Service Delivery

Profiled claimants were identified through SDWORKS. Local South Dakota Career Centers were notified of all profiled claimants in their service area. All identified and profiled claimants were notified that they must visit their local South Dakota Career Center to participate in reemployment activities. All profiled claimants were required to participate in a minimum of an Orientation activity, unless specifically exempted by the agency Employment Representative.

During the orientation session, staff identified the steps the claimant would use to return to work. The reemployment plan was not developed until orientation had been provided. JSAPs were conducted on a regular basis in each of these locations by contracted private non-profit Career Learning Centers.

Selected claimants received one-on-one assistance from a designated Employment Representative in the five designated Reemployment grant centers. Employment Representatives "case managed" claimants in an effort to facilitate a rapid return to the labor force.

Performance Measures

In PY 2004, 821 UI claimants completed JSAP seminars. Our projected goal was 1000 claimants. As anticipated, South Dakota's economy saw significant recovery and the number of persons receiving unemployment insurance benefits was significantly less than in PY 2003. On average, there was an 8.9% decrease in the number of UI claims filed.

At the end of PY 2004, our management information system indicated that 36% of UI claimants entered employment. Our projected goal was 28%. The results at the end of each of the first three quarters showed growth in this area as the year progressed, with 18%, 24%, and 30% respectively, ending the year at 36%.

The combination of fewer claim filings, along with claimants entering employment, reduced the number of JSAP participants. However, the average length per claim has been steadily increasing, rising from 12.5 weeks in 2004, to 13.2 week for 2005, for an increase of 5.6%. This bears out the need for continued intensive services for those harder-to-serve clients.

Remaining PY 2004 funds

PY 2004 funds were fully expended as of 9/30/2005.