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In Program Year 2005 (PY05), Indiana profiled a total of 176,024 claimants as compared to 182,572 in PY04. Of the 176,024 claimants profiled, 62,673 claimants were selected to participate in Reemployment Services. This number represents a decrease of 15,354 from PY04. The decrease from PY04 is also reflected with decrease of the percentage of claimants selected for participation in Reemployment Services from 42.7% for PY04 to 35.6% for PY05. Reemployment Services during PY05 were affected by a number of factors.

- A decrease in direct comparison to the smaller number of Unemployment Insurance (UI) claims filed by permanently laid-off workers. The decrease in UI claims filed was around 5.96%.
- The economy in Indiana continues to improve, with several companies selecting the state as the best environment for establishing new facilities
- An increased focus in Indiana on the quality of services provided. This is reflected in a 7.8% increase in assessment services, a 53.6% increase in job placement services, and a 75.9% increase in job search workshops for profiled claimants.
- Increased levels of services were being provided to permanently laid-off workers prior to lay-off through Rapid Response activities.
- More referrals to job openings were made prior to or at the time the individuals filed for benefits.
- Indiana Department of Workforce Development, through the Indiana@Work program continued to provide assessment programs to many of the affected workers and claimants that would normally be selected for Reemployment Services.
- The continuation of the REA Grant which took 10% of the profiled claimants and placed them into a control group for the purpose of the REA study.



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These factors contributed in part to some decreases in the number of individuals referred to and participating in services. However, with Indiana's focus on providing superior customer services, the quality on services has improved, as shown in dramatic increases in the number of claimants that received job placement services and referrals to employers and the number of claimants that participated in job search workshops or job clubs. In comparing Reemployment Services for PY04 to PY05, the State of Indiana submits the following reported data.

- 11,646 profiled claimants were referred to services in PY05 compared to 14,602 profiled claimants in PY04.
- Of the 11,646 profiled claimants referred to services in PY05, 6,713 reported to and completed services. 9,198 profiled claimants reported to and completed services in PY04.
- Reemployment Services orientation was provided to 6,570 profiled claimants in PY05 as compared to 8,867 in PY04.
- Assessment services were provided to 3,727 profiled claimants in PY05 as compared to 3,457 in PY04. This represents a 7.8% increase from PY04.
- 1,891 profiled claimants received job placement services and referrals to employers in PY05. Only 1,231 profiled claimants received these services in PY04. This represents a 53.6% increase from PY04.
- 329 profiled claimants attended job search workshops or job clubs in PY05. Only 187 profiled claimants attended these services in PY04. This represents a 75.9% increase from PY04.