

## REEMPLOYMENT SERVICES PERFORMANCE REPORT

STATE: Rhode Island

DATE: PY2005

### STATE SPECIFIC PERFORMANCE REPORT (Add additional sheets if necessary.)

Describe activities and an overview of how the activities were accomplished. Include milestones, and positive outcomes achieved. Compare accomplishment of planned performance goals with the attainment of the performance indicators identified by the State in the annual plan.

Reemployment Grant activities in Rhode Island in PY2005 built upon the foundation established during the first four (4) years of program activity. All project services continued to operate out of the state's netWORKri One Stop Career Centers. The prior collaboration forged among netWORKri, Labor Market Information, Information Services, Unemployment Insurance and the Employer Services Unit of the Department of Labor and Training remained an effective mechanism to operate, monitor and evaluate project activities.

Project activities included the use of LMI products and the participation of the Department's Employer Service Representatives whenever possible. On-going project services have been mandated weekly for all participants. These services include staff-assisted job search, resume preparation, job development and OJT exploration with the Employer Service Representatives, and attendance at workshops.

Staff working on the project undertook these reemployment responsibilities along with their other duties. Due to the State of Rhode Island's fiscal restraints, the Department was unable to hire any additional personnel to work on this project. In spite of this, the amount and quality of services given to UI claimants remained at very satisfactory levels, as indicated in the performance assessment highlighted later in this narrative.

Project staff complete weekly reports, which are then compiled into a summary spreadsheet. A copy of the Reemployment Services Report through June 30, 2006 is attached (see Attachment).

## Significant Accomplishments For Program Year 2005

- Reemployment services have been provided to more than 381 customers despite the inability to dedicate staff to this project.
- Sixty-five (65%) percent of those who received project services became reemployed, as compared to fifty-one (51%) percent during the previous program year.
- During PY 2002, the Labor Market Information division conducted an analysis of project activity. During the eleven month time frame, results were as follows. A “selected universe” of claimants with the same characteristics as those selected for project participation was compared to actual participants. The average UI duration of project participants was **2.3 weeks shorter** than that of the selected universe. Project participants who entered employment had a UI duration of **3.7 weeks less** than their selected universe counterparts. In addition, the exhaustion rate for project participants was **29%** as compared to **55%** for the selected universe. We believe these results, decreased duration and a lower exhaustion rate, remain a positive outcome of the reemployment program.
- Savings to the UI system in the same time period are estimated at \$767,000.
- The implementation of an automated job matching system (AOSOS) has already enhanced and streamlined project operations. Project services and activities are being reported state-wide in AOSOS and custom modifications to this system were created specifically for the Reemployment staff.
- The outcomes from this grant during PY2005 were two-fold: 1) we saw 381 UI claimants on a one to one basis, which was 30% percent of our goal and 2) to decrease the number of project participants who exhaust their UI claim to 1256 claimants. The number of exhaustees was 178 in PY 2005 as part of reemployment services. With the expansion of the Reemployment & Eligibility Assessment (REA) program, Reemployment program services were provided in different offices this year. As a result, more customers were served in the REA program, and fewer customers were served this year solely in the Reemployment program.

These results indicate that the Reemployment Project is an effective and worthwhile allocation of staff resources and federal monies. The aforementioned expansion of the program will result in activities being extended to UI claimants who were previously unable to be serviced through such a coordinated delivery system. Customer satisfaction with the program remained high in PY 2005. Staff working on the project consider their efforts to be worthwhile and have expressed the hope that more claimants can be served.

Rhode Island Department of Labor and Training  
**REEMPLOYMENT PROJECT**  
**CUMULATIVE ACTIVITY REPORT**  
**FROM JANUARY, 2002 TO DATE**

LOCAL OFFICE	Total UI Claimants Selected	Total Reemployment Participants	A C T I V E		I N A C T I V E								
			CT	WIA OJT	CT	EE	RTW	EXH	X	NC	WIA	OJT	
PAWTUCKET	1765	1513	3	0	0	1510	451	363	306	299	91	79	0
PROVIDENCE	2356	1374	72	0	0	1302	325	223	612	70	69	22	2
WEST WARWICK	2523	1158	39	0	0	1119	495	58	439	58	69	85	1
WOONSOCKET	961	733	10	0	0	723	312	112	217	54	28	4	0
<b>T O T A L S</b>	<b>7605</b>	<b>4778</b>	<b>124</b>	<b>0</b>	<b>0</b>	<b>4654</b>	<b>1583</b>	<b>756</b>	<b>1574</b>	<b>481</b>	<b>257</b>	<b>190</b>	<b>3</b>

W/E 7/1/2006 (JUNE, 2006)

PY 2005 - Q4