

GOVERNMENT OF
THE VIRGIN ISLANDS OF THE UNITED STATES



DEPARTMENT OF LABOR

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Cecil R. Benjamin – Commissioner

October 13, 2006

Gene Tichenor, Administrator
Office of Workforce Investment
Room S-4231
200 Constitution Avenue, N.W.
Washington, D.C. 20210

Dear Mr. Tichenor:

Transmitted herewith is the U.S. Virgin Islands Re-Employment Services (RES) Program grant Performance Report for PY'05.

Please note that a copy of this report is also being forwarded to Regional Administrator, Ms. Grace Kilbane and Federal Project Officer Mr. George Kincannon.

If there are any questions or concerns regarding this report, you may contact Ms. Arah C. Lockhart - JSD Acting Director, at (340) 776-3700 ext. 2057. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Cecil R. Benjamin".

Cecil R. Benjamin
Commissioner

Enclosure

Cc: Federal Project Officer, Mr. George KinCannon
E&T Assistant Commissioner, Eleuteria Roberts
Federal Programs Coordinator, Gary Halyard
JSD Acting Director, Arah C. Lockhart

PROGRAM PERFORMANCE REPORT

PROGRAM NAME: Re-Employment Services

LOCATION: St Thomas-St. John & St. Croix
United States Virgin Islands

REPORT PERIOD: PROGRAM YEAR 2005 (7/1/05-6/30/06)

The U.S. Virgin Islands received a total of two-hundred and eighteen thousand, three hundred and eighty-nine dollars (\$218,389) to assist UI claimants who were profiled and referred for re-employment services. This allotment was used to facilitate our services enhancement efforts on behalf of this targeted population; and all activities were conducted in accordance with the approved state workforce plan.

During PY'05, RES customers received a wide spectrum of services beyond the basic core offerings which are available through the V.I. Career Network System. Additionally, several new initiatives were undertaken from recommendations outlined in attachment II of TEG L No-05 (Dated October 14, 2005). Among the activities implemented are the following:

- ξ Development of Individualized Service Plans for RES customers not slated for recall from previous employer
- ξ Utilization of case management techniques and access to intensive services where necessary
- ξ Designation of secondary occupations as a means of expanding eligibility for job match

These three specific activities provided for more direct, one-on-one, staff-assisted involvement between the customer and his/her service representative. While an analysis on the impact of these initiatives has not been conducted, and notwithstanding the unavailability of data to validate any cost savings to the UI trust fund, there is some evidence that these actions improved the quality of re-employment services available to UI claimants. Further, the overall placement/entered employment outcomes reveals increases over Program Year 2005 accomplishments.

ACCOMPLISHMENTS

A total of three-hundred and sixty-one (361) claimants are reported as referred from UI for re-employment services. While this total represents a slight decrease (-37) from PY'04, a comparative review of actual enrollees will reveal that approximately 93% of profiled customers enrolled and received some level of core services.

The following statistical data is provided on customers served during this grant period:

- 1. Total Number of customers reported for Re-employment Services.....314**
- 2. Total Number provided program orientation and assessment.....314**
- 3. Total Number provided job search assistance/referred to jobs153**
- 4. Total Number placed/entered employment..... 59**
- 5. Total Number referred to/provided support services.....36**

Kindly note that efforts to determine the number of customers who exhausted benefits and or returned to their previous employer did not materialize. However, a cursory review of the statistical data reveals overall improvements over prior years' accomplishments.

GOALS & CORRECTIVE ACTION PLANNED FOR PY'06

- ξ Acquire full complement of personnel assigned to this program grant
- ξ Implementation of strategies for improving the current quality of program services and outcomes
- ξ Training for RES program staff for improving case management activity and overall performance levels
- ξ Improve collaboration, communication and coordination practices with UI Program staff.
- ξ Improve data collection, documentation and report generation processes