

REEMPLOYMENT SERVICES PERFORMANCE REPORT

STATE: Wyoming

DATE: 10-10-06

STATE SPECIFIC PERFORMANCE REPORT (Add additional sheets if necessary.)

Describe activities and an overview of how the activities were accomplished. Include milestones, and positive outcomes achieved. Compare accomplishment of planned performance goals with the attainment of the performance indicators identified by the State in the annual plan.

STATE SPECIFIC PERFORMANCE REPORT - PY2005

During Program Year (PY) 05 re-employment services in Wyoming provides re-employment services to Unemployment Insurance (UI) claimants in all twelve (12) Workforce Centers. The primary overall goal of increasing quality and quantity of services to Wyoming Unemployment Insurance claimants was met during this program year of the reemployment grant. Combined, the twelve Centers overall met and/or exceeded the established goals stated in the plan for this program year. The 9002 and 9048 reporting tools were used in measurement of these goals.

Service/ Activity	PY05 Goal	PY05 Actual Achieved	PY05 % of Goal
Job Search Activity	4459	3073	69%
Referred to Employment	6870	1859	27%
Interviewed	*N/A	*N/A	*N/A
Entered Employment	3363	992	29%

Due to the revisions to the ETA 9002 report, "Interviewed" is no longer a single service that can be reported using the ETA9002.

During PY05 Wyoming's economy continued to grow at a moderate rate statewide. Overall, during PY05 the number of UI claimants that may have been available for services decreased. Wyoming continued to set the goals for this program based on PY02 and PY03 UI claimant data and as demonstrated were much too high based on the unemployment rate for the state and the number of available UI claimants.

The number of UI claimants decreased from 11,548 in PY04 to 10,341 in PY05 (an 11% decrease), additionally in PY05 only 2,262 of UI claimants who registered for services within the Department's automated job match system (Wyoming Job Network).

Based on Wyoming's PY05 ETA 9002 report, 992 UI claimants entered employment, while at the same time

1,365 UI claimants were in this reports "Entered Employment Denominator", which resulted in a 73% entered employment rate for PY05.

Target Early Intervention Services

Re-employment target contact letters were sent to UI claimants (initial, additional and reopened claims) within the first month of their employment claim process. These letters informed claimants of the re-employment services available at the local Workforce Centers.

Offer Improved Services to Profiled Claimants

All profiled claimants were offered all re-employment services described above. Staff worked closely with profiled claimants making suggestions for additional services to assist with re-employment. Additional follow up telephone and/or mail contacts were also made with these claimants.

Review and or Develop Self-Service and Related Staff Assisted Services

As described in the initial grant process, Wyoming developed and implemented the Wyoming Job Network (WJN) which provides an avenue for job seekers to self register and self refer to job openings. They are also able to file for Unemployment Insurance via the internet.

As UI claimants filed for UI benefits via the UI Call Center, claimants are informed about the WJN system as well as each time they interact with a re-employment specialist. Claimants are offered one-on-one training in using the WJN through our resource rooms at the workforce centers.

The re-employment program has been a success in Wyoming. This grant has made it possible for staff to closely monitor and improve services given to UI claimants. Our clients have indicated they like knowing a specific staff member whom they can contact for assistance with their work search efforts. The grant also allowed for targeted use of Internet tools such as America's Info-net and America's Career Kit.

As noted earlier, the ETA9002 has been revised. Therefore, the following outlines where in the ETA9002 data retrieved to demonstrate the successes of services to UI claimants as a result of this Re-employment Grant.

OUTCOMES

MEASUREMENT TOOLS

(Baseline year: July 1, 2001 through June 30, 2002)

GOAL #1: Target Early Intervention Service

Maintain the PY02 numerical goal of 4459 claimants. (ETA9002A, Line 14, Column C, Page 1)
(Individual "Job Search" Activities)

GOAL #2: Increase and Enhance Assessment Interviews

Maintain the PY02 numerical goal of 3061 claimants interviewed. Not available using current ETA9002 Report

GOAL #3: Review and/or Develop Tools for Self-Service

Maintain the number of tools used (self-service or staff assisted) to assist UI claimants identify a potentially-related job. Report describing tools and related implementation strategies/approaches.

GOAL #4: Overall Goal of Increased Job Referrals and Entered Employment Results

Maintain the PY03 numerical Goal of referring 6870 claimants to employment.

(ETS 9002A, Line 15, Column C, Page 1)

Maintain entered employment at PY02 level of 3363 claimants Entering employment.

(ETA 9002C, Line 1, Column C, Page 1)