

Making Unemployment Insurance Work for Business

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A state Workforce Agency's Focus

- Determine employer liability
- Collect taxes
- Facilitate claims processes
- Charge employer accounts
- Monitor work search
- Provide work search guidance
- Monitor for fraud



Employer Focus

- Maintain good documentation
 - Employee work habits
 - Disciplinary records
 - Actions of misconduct
 - Reasons for voluntary quit
 - Refusing suitable work
- Participate in claims processes
 - Provide requested data timely
 - Audit all charge notices
 - Communicate with workforce agency staff

System focus

- Re-employing unemployed
- Skills enhancements through training
- Quality standards for claims and tax processes
- Fraud prevention and detection
 - NDNH
 - Wage cross-match
 - Leads from employers
 - Center for Excellence
 - Cross-match with prison and city/county jails nationwide
- Tools to reduce burden on business community
 - Online registration
 - Online filing
 - Online response to separation data (SIDES)
 - Various tools from state to state
 - Automated process for large employers and TPA's
 - Non-automated online process for smaller employers
 - Pre-claim data repository



QUESTIONS?