

## **ETA's Vision for an Integrated Workforce System**

Plenary

This plenary will focus on the transformation of data collection from aggregate reporting system to one that allows data to be reported and analyzed using the individual record of individuals. The session will review how the new data reporting system will allow grantees to better understand who they are serving across programs and will enable the integration of the workforce data collection system. Lastly, it will present information on the ETA vision, how it relates to all programs, including youth, as well as an overview of implementation timeframes.

## **WISPR – Program by Program Changes that You Need to Know**

Plenary

This plenary session will look at the big picture surrounding the WISPR integrated layout. ETA Performance specialists and the experts who designed the WISPR layout will highlight the changes and answer questions about the specifications and codes that will be used to create the individual records. This session will be interactive; come with a copy of your layout and lots of questions! This session will meet the needs of both technical and program staff.

## **Integrated Reporting-A Discussion by the States that Paved the Way**

Plenary

A panel of states (some new to integrated reporting, some with years of experience) discuss their work in the area. Learn some of the things that will make implementation easier and more efficient and also learn pitfalls to avoid. The Plenary will address changes to the reporting and service system resulting from the implementation of the individual record system. Lastly, the presenters will summarize their thoughts on the overall impact of the transition. Has the transition achieved the expected results?

## **ETA Programs and Their Progress in Achieving Goals**

Plenary

This workshop will provide a snapshot of the labor market, including information about the current demography, industries and occupations. This session will present performance highlights from the public workforce system as of June 30, 2006. The presentation will also focus on the current overview of ETA programs: WIA (Adult, Dislocated Worker, Youth), Wagner Peyser, Trade, VETS. Lastly the workshop will review some of the major upcoming challenges of tomorrow's labor market brought on by globalization.

## **BINGO**

Plenary

Shepard R6/Maria

What a way to end the day! Test your knowledge and understanding of the material covered throughout the day by attending the BINGO plenary. Come unwind and have some fun while reviewing information from the conference sessions. Yes, prizes too!

### **The Missouri Performance Score Card**

Workshop

This workshop will cover the development and use of Missouri's Workforce Investment System Performance Scorecard. Based on the "balanced scorecard" methodology, the state's system-wide scorecard includes measures in three major categories: Missouri Career Centers, Missouri's Educational System and Missouri's Economy. Representatives from the Missouri Workforce Investment System will also cover the state's approach to benchmarking performance outcomes for these measures.

### **Data Mining Using the Federal Research and Evaluation Database (FRED)**

Workshop

The Federal Research and Evaluation Database (FRED) on-line application facilitates the analysis of the Trade Act Participant Report (TAPR) and the WIA Standardized Record Data (WIASRD). FRED is an easy-to-use online tool for analyzing individual record data. This workshop will cover the features of FRED, including an online walk through the menu and reporting features. This workshop will also demonstrate the potential uses of FRED using real-life scenarios.

### **Using Software to Enhance Performance**

Workshop

This workshop will provide session participants with a look at how WIA and VETS programs are managing performance with the assistance of "Oracle AS Discoverer," an advanced decision support system that works in concert with Oracle-based data reporting systems. Session participants will gain an understanding of the how Discoverer is used to create and produce ad hoc reports, including performance summary reports. End-users are able to build ad hoc queries and display the results in a tabular layout. Discoverer also provides end-users with the ability to create customized, including user-specific formatting options.

## **What's with all the numbers? Using Performance to Monitor and Manage Workshop**

Leading-edge organizations, whether public or private, use performance measurement to gain insight into, and make judgments about, the effectiveness and efficiency of their programs, processes, and people. This workshop session will expose participants to two performance management approaches used by these best-in-class organizations: the Balanced Scorecard and the Corporate Performance Management frameworks. Session participants will gain an understanding on what indicators they should use to measure their progress in meeting strategic goals and objectives, how to gather and analyze performance data, and then how to use these data to drive improvements in their organizations and successfully translate strategy into action.

## **Experience from the Field: State Level System Integration Workshop**

Several states are leading the way to integrated systems. In some cases it is for efficiency, cost savings or better service delivery. States will share the details of the integrated reporting experience. A panel of states will give the technical details of their performance systems, describe pitfalls and successes and respond to more in-depth questions from the audience. These workshops are a natural extension of the plenary on integrated reporting.

## **ETA's Performance Vision for Youth Workshop**

An in depth review of the details of ETA's Youth Vision. Each of the four pillars will be discussed in relationship to the Youth Performance Measures. This session will also provide a detailed discussion of the youth performance measures and how they relate to service provision. The session will also outline some of the trickier issues relating to youth performance.

## **Front Line Staff: The Key to Great Data and Stellar Performance Workshop**

This workshop will review the importance of one stop staff as critical partners in collection and reporting accurate data. Bradlee Burtner from Kentucky will discuss the State's strategies to train local staff on workforce development performance while still providing outstanding customer service to both participants and employees.

## **WISPR Quarterly Reports**

### Workshop

This workshop will focus on the major differences between the current program reports and those that will be submitted under WISPR. Session presenters will walk participants through the quarterly reporting process outlining areas where grantees need to pay particular attention.

## **Reporting Self-Service Participants: It Can Be Done!**

### Workshop

Capturing the self-service customer has been a challenge for many grantees in the Workforce System. This session will present real strategies that states have used to capture Self Service Customers. States will learn the benefits of capturing this data and will also learn how states that do it efficiently have been able to improve their own workforce systems.

## **Data Validation Practicum**

### Workshop

This session goes beyond words and theory and focuses on the nuts and bolts of the data validation process. Participants will work with real report submissions and case studies and learn validation by doing. ETA staff will coach participants through the learning process.