

The following provides a summary of job seeker and employer services at the Kenosha County Job Center.

Job Seeker and Support Services

Job Center Function	Function Summary
<i>Information Point</i> ➤ Customer Assistance ➤ Pre-Program Intake	Customer access for general information, applications and pre-screening for economic support, children & family services and migrant related services. On-line self screening for economic support services can be done through www.access.wisconsin.gov
<i>A Child's Place</i> ➤ Child care	Child care for on-site customers and for those employed in the building
<i>Employment Central</i> ➤ Career Connections ➤ Resource Room ➤ Veterans Services	Customer service for job seekers to job openings, job search support, career guidance and career planning. Key item is one applicant pool for employers. The web site for job listings used by Job Centers in Wisconsin is www.jobcenterofwisconsin.com Resumes can be posted in www.resumematrix.com for employers to view and download your resume when they are looking for job seekers to interview.
<i>Workshops</i> ➤ Pre-Employment ➤ Personal Development Skills	Customer service for job seekers through workshops for job search, job retention and life skills
<i>Economic Support</i> ➤ Wisconsin Works (W-2) ➤ Food Shares E & T ➤ Medical Assistance ➤ Badger Care Plus/Core ➤ WETAP ➤ Transportation Assistance	Customer service management and coordination for economic support programs. Information that anyone can review and determine potential eligibility for most Economic Support services can be viewed at https://access.wisconsin.gov/ Transportation Assistance can be accessed through program staff at the Job Center.

Job Center Function	Function Summary
<p><i>Specialized Services</i></p> <ul style="list-style-type: none"> ➤ Workforce Investment Act ➤ Trade Adjustment Act ➤ Job Corps ➤ Senior Aides ➤ Child Support ➤ Migrant Services ➤ HUD Housing Section 8 ➤ Vocational Rehabilitation (DVR) 	<p>Customer service for programs that have eligibility requirements. Most of the programs have a training component.</p> <p>The Workforce Investment Act or WIA provides career planning and scholarships for job skills training for Adults and Dislocated Workers. The Trade Adjustment Act serves a specialized group of Dislocated Workers.</p> <p>Vocational Rehabilitation provides planning and training for people with disabilities.</p> <p>Senior Aides enrolls people who are low-income and age 55 and over for temporary employment and assist in finding permanent employment.</p>
<p><i>Training & Education</i></p> <ul style="list-style-type: none"> ➤ Adult Learning Lab ➤ Computer Skills Lab ➤ Small Business Development Center ➤ Wisconsin Women's Business Initiative Corp. 	<p>Customer service to basic skills, GED/HSED, brush-up, computer software training, and small business development training and support.</p> <p>The Small Business Development Center and Wisconsin Women's Business Initiative Corporation help people develop their ideas into a small business.</p>

Business/Employer Services

Job Center Function	Function Summary
<p><i>Recruitment Assistance</i></p> <ul style="list-style-type: none"> ➤ WI Job Center web site ➤ Job Central ➤ Jobcenterof wisconsin.com ➤ Job Fairs ➤ Resume Matrix ➤ FAQs 	<p>Employer support for recruitment of job applicants through the KCJC, Internet and partner services.</p> <p>Web site is through www.co.kenosha.wi.us and then to Employment that has the following links:</p> <ul style="list-style-type: none"> • Workforce Development • Resume Matrix of Southeast Wisconsin • Business Services <p>The Resume Matrix can be viewed at www.resumematrix.com. Employer registration is required to review and receive resumes.</p>
<p><i>Special Services</i></p> <ul style="list-style-type: none"> ➤ Employee Assessment ➤ On-Site Recruitment ➤ Specialized Recruitment 	<p>Employer support for assessment of job applicant skills and current employee advancement potential, KCJC on-site interview space, resume request services and fee based specialized recruitment assistance or staff leasing.</p>
<p><i>Workshops</i></p> <ul style="list-style-type: none"> ➤ Business topics ➤ Roundtables ➤ Business Insights 	<p>Employer support for employees that may need additional personal and soft skills development. Other support related to HR topics.</p>
<p><i>Financial Assistance</i></p> <ul style="list-style-type: none"> ➤ On-the-Job Training ➤ Trial/Transitional Jobs ➤ Tax Credits 	<p>Employer financial support for training or trying out new employees.</p>

Job Center Function	Function Summary
<p><i>Training & Education</i></p> <ul style="list-style-type: none"> ➤ Customized Training ➤ Boot Camp Training ➤ Small Business Development Center ➤ WWBIC 	<p>Employer support for job skills training and business start-up, expansion or retention, including connecting to services through partner organizations.</p>
<p><i>Marketing</i></p> <ul style="list-style-type: none"> ➤ In-person contacts ➤ Telephone contacts ➤ Social media ➤ Community involvement 	<p>Business Services staff contact with employers and working with community events.</p>