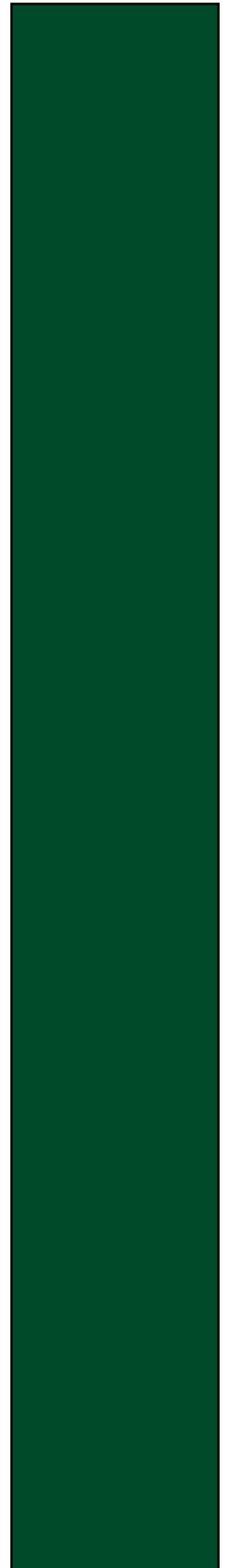


WORKFORCE FLORIDA PERFORMANCE MEASURES

State Performance Measures
Federal WIA Performance Measures

Improving the skills of Florida's workforce



State Performance Measures

Performance measures are essential if we are going to evaluate the success of the new workforce system. To track results more timely than the required federal WIA performance measures, Florida developed the Red/Green Report to evaluate short-term performance. In addition, the Florida Legislature requires all job training programs, whether directly controlled by the workforce system, the Department of Education, or other public entities, be reviewed and assessed annually by Workforce Florida. This report is known as the 3-Tier Report. It relies on information provided by the Florida Educational & Training Placement Information Program (FETPIP) located at the Florida Department of Education.

Red/Green Report

The Red/Green report captures a short-term picture of each region's performance in the broad categories of employment rates, wage rates, welfare return rates, customer service and other. The Red/Green measures are short-term measures or exit outcomes for which data is available within 30-45 days. In this report, green is used to designate top quartile performance. Red is used to designate low quartile performance and/or the failure to meet the local goal. In instances where a region has met the local goal, the red designation is not used even though the performance might otherwise rank in the lowest quartile.

As approved by Workforce Florida's board of directors at their November 15, 2000 meeting, 50% of the incentive amounts set aside for short-term measures will be awarded to those regions meeting and exceeding their goals. The remaining 50% of short-term incentive amounts will be awarded as bonuses for regions whose actual performance ranks in the top quartile.

3-Tier

The 3-Tier report looks at the success of workforce programs through a multi-level approach. The report takes programs and measures them at an individual program level, as a part of all a workforce councils activities, and at an overall statewide level. Through this analysis individual program success can be evaluated, but so can the effectiveness or impact of an entire council's activities or all workforce system activities.

Programs are assessed in terms of placement, earnings increases over time, and reduction of reliance on state resources. The report also identifies programs most likely to encourage continued education.

WIA Federal Performance Standards

In its first year of WIA implementation, Florida not only met, but exceeded all negotiated performance standards

The federal Workforce Investment Act (WIA), which provides adult dislocated worker and youth funding to the state, also requires the state to measure the effectiveness of programs. In addition to measuring program effectiveness, these measures determine what, if any, performance dollars states will receive. Florida exceeded on performance standards for the 2000-2001 program year and received \$2.6 million in WIA incentive dollars.

The measures specified in the Act are as follows:

Adult Program

1. Entry into unsubsidized employment;
2. Retention in unsubsidized employment six months after entry into employment;
3. Earnings change six months after entry into employment;
4. Attainment of recognized credential relating to achievement of educational skills, which may include attainment of a secondary school diploma or its recognized equivalent, or occupational skills, by participants who enter unsubsidized employment.

Dislocated Worker Program

1. Entry into unsubsidized employment;
2. Retention in unsubsidized employment six months after entry into employment;
3. Earnings replacement rate six months after entry into employment; and
4. Attainment of recognized credential relating to achievement of educational skills, which may include attainment of a secondary school diploma or its recognized equivalent, or occupational skills, by participants who enter unsubsidized employment.

Youth Program-Older Youth (aged 19-21)

1. Entry into unsubsidized employment;
2. Retention in unsubsidized employment six months after entry into employment;
3. Earnings change six months after entry into employment; and
4. Attainment of a recognized credential relating to achievement of educational skills, which may include attainment of a secondary school diploma or its recognized equivalent, or occupational skills, by participants who enter unsubsidized employment or who enter postsecondary education, or advanced training.

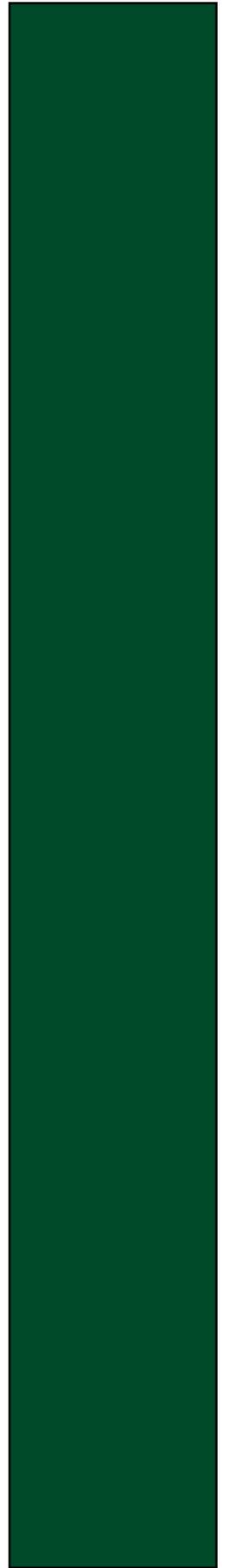
Youth Program-Younger Youth (aged 14-18)

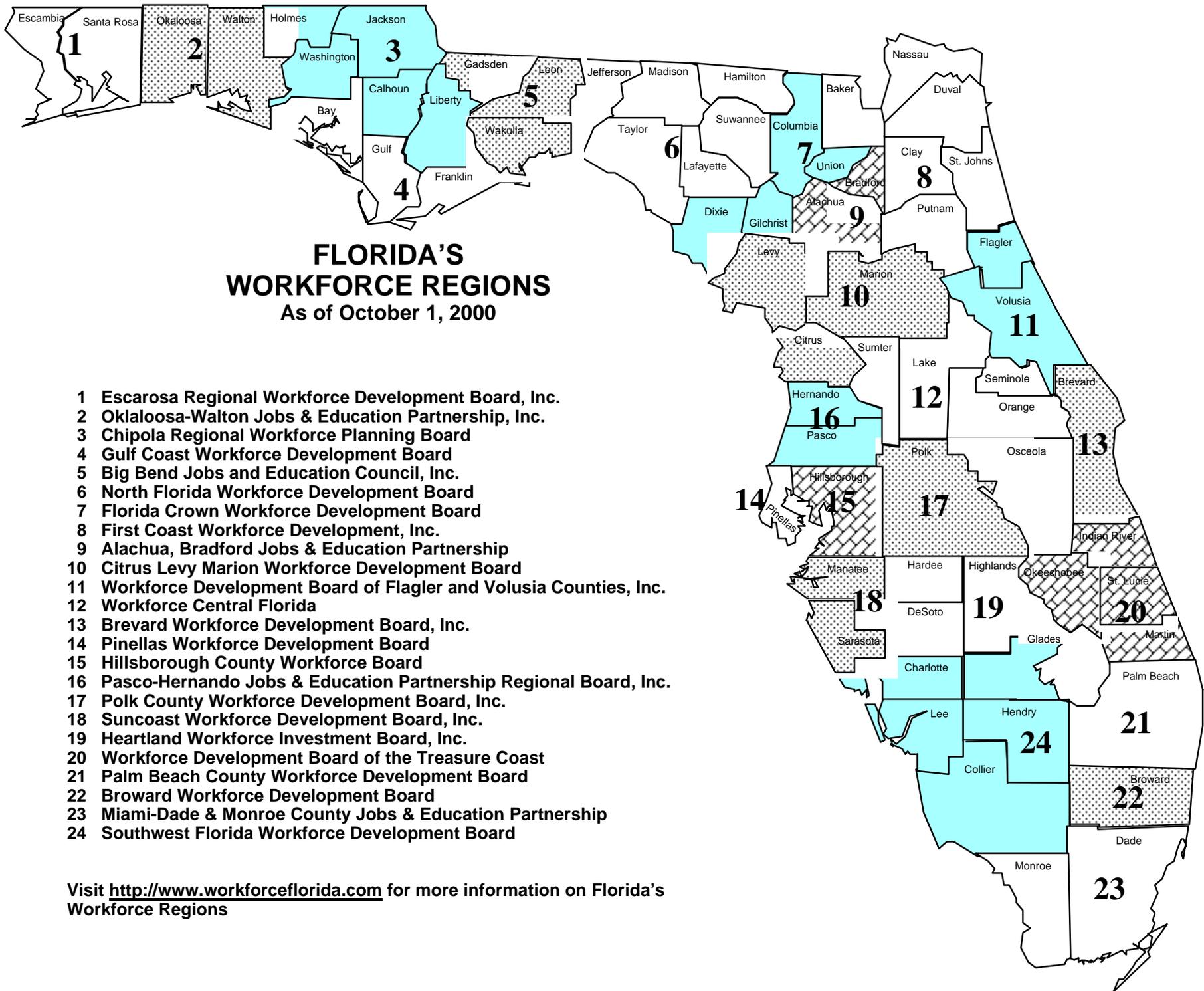
1. Attainment of basic skills and, as appropriate, work readiness or occupational skills;
2. Attainment of secondary school diplomas and their recognized equivalents; and
3. Retention in postsecondary education, advanced training, military service, employment, or qualified apprenticeships.

All programs

1. Customer satisfaction for individuals; and
2. Customer satisfaction for employers.

WORKFORCE FLORIDA APPENDICES





DIRECTORY OF REGIONAL WORKFORCE BOARDS

WORKFORCE REGION Counties/Board Name	BOARD CHAIR	BOARD STAFF /EXECUTIVE DIRECTORS
1 Escambia, Santa Rosa Escarosa Regional Workforce Development Board, Inc.	Richard Thomas, Jr., Chairperson Escarosa Regional Workforce Development Board, Inc. RMB Cable Communications, Inc. 474 Man O War Circle Pensacola, FL 32533 Phone (850) 434-3782 Fax (850) 434-8244 Rthom94807@aol.com	Susan Simpler Escarosa Regional Workforce Development Board, Inc. 9111 Sturdevant Drive Pensacola, FL 32514 Phone (850) 473-0939 Fax (850) 473-0935 Escarosa@Bellsouth.net
2 Okaloosa, Walton Okaloosa-Walton Jobs & Education Partnership, Inc.	Marjorie L. Cummins, Chairperson Creel, Bryan and Gallagher 4400 East Highway 20, Suite 308 Niceville, FL 32578 Phone (850) 897 7500 Fax (850) 897 7504 Mcummins@cbgcpa.com	Mary Lou Reed, Executive Director Workforce Development Board of Okaloosa and Walton Counties 109 Eighth Avenue Shalimar, FL 32579 Phone (850) 651-2315 or (850) 651-8623 Fax (850) 651-3165 Wdb02@seii.net mlreed@seii.net
3 Calhoun, Holmes, Jackson, Liberty, Washington Chipola Regional Workforce Planning Board, Inc. www.state.fl.us/workforce3	Cliff Thomas, Chairman Chipola Regional Workforce Development Board, Inc. P. O. Box 947, 7557 Hoyt Street Chipley, FL 32428 Phone (850) 638-6080 ext 1 or 6081 Fax (850) 638-3093 farmcredit@digitalexp.com	Freida Sheffield, Executive Director Chipola Regional Workforce Development Board, Inc. P. O. Box 947, 7557 Hoyt Street Chipley, FL 32428 Phone (850) 638-6080 ext 1 or 6081 Fax (850) 638-3093 Freidas@jep3.state.fl.us
4 Bay, Franklin, Gulf Gulf Coast Workforce Development Board, Inc./WAGES Coalition www.workforcecenter.org	Bob Swenk, Chairman Gulf Coast Workforce Board Gulf Coast Community College 5230 West U S Highway 98 Panama City, FL 32401-1058 Phone (850) 913-3285 Fax (850) 913-3269 robert.swenk@agedwards.com	Kimberly L. Shoemaker, Exec Director Gulf Coast Workforce Board Gulf Coast Community College 5230 West U S Highway 98 Panama City, FL 32401-1058 Phone (850) 913-3285 Fax (850) 913-3269 kshoemaker@mail.gc.cc.fl.us
5 Gadsden, Leon, Wakulla Big Bend Jobs and Education Council, Inc./WAGES Coalition Region 5 www.bigbend-workforce.org	Glenda Thornton, Chairman Big Bend Jobs & Education Council, Inc. 565 E. Tennessee Street Tallahassee, FL 32308 Phone (850) 414-6085/Ext. 212/202 Fax (850) 410-2595 gthornton@foleylaw.com	J. Wyatt Pope, Ph.D., Chief Executive Officer Big Bend Jobs & Education Council, Inc. 565 E. Tennessee Street Tallahassee, FL 32308 Phone (850) 414-6085/Ext. 212/202 Fax (850) 410-2595 Wyatt.pope@bigbend-workforce.org

DIRECTORY OF REGIONAL WORKFORCE BOARDS

WORKFORCE REGION Counties/Board Name	BOARD CHAIR	BOARD STAFF /EXECUTIVE DIRECTORS
6 Hamilton, Jefferson, Lafayette, Madison, Suwannee, Taylor North Florida Workforce Development Board/WAGES Coalition	Rick Prevatt, Chairman North Florida Workforce Development Board Rick's Cabinet Shop Rt. 4, Box 56 Branford, FL 32008 Phone (904) 935-2938 Fax (904) 935-2938	William M. Deming, Executive Director North Florida Workforce Development Board/WAGES Coalition 400 W. Base Street, 2 nd Floor P.O. Box 267 Madison, FL 32341 Phone (850) 973-2672 Fax (850) 973-6497 Demingm@nfwdb.org
7 Columbia, Dixie, Gilchrist, Union Florida Crown Workforce Development Board	Charles W. Smith, Comptroller North Florida Holstein, Inc. 2740 W. CR-232 Bell, FL 32619 Phone (352) 463-7174 Fax (352) 463-1106 Gotmilk10@aol.com	Penny Faris, Acting Executive Director Florida Crown Workforce Development Board 1430 South 1 st Street, Suite 2 Lake City, FL 32025 Phone (386) 752-5713 Fax (386) 752-6461
8 Baker, Clay, Duval, Nassau, Putnam, St. Johns First Coast Workforce Development, Inc. www.firstcoastjob.org	Timothy Mann, President Swisher International Group, Inc. P.O. Box 2230 Jacksonville, FL 32203 Phone (904) 353-4311 Fax (904) 358-9334 tmann@swisher.com	Lynn H. Grafel, President/CEO First Coast Workforce Development, Inc. 2141 Loch Rane Boulevard, Suite 107 Orange Park, FL 32073 Phone (904) 213-3050 Ext 133 SC 894-3050 Fax (904) 272-8927 SC 894-8927 CEO@worksourcefl.com
9 Alachua, Bradford Alachua/Bradford Regional Workforce Development	Judy E. Boles, Regional Manager Bell South 903 West University Avenue Gainesville, FL 32601 Phone (352) 336-5500 Fax (352) 373-9004 Judy.Boles@BellSouth.com	Rachel Bishop-Cook, President BCN Associates, Inc. 408 W. University Ave – Suite 604 Gainesville, FL 32601 Phone (352) 334-4088 Fax (352) 377-4252 Rachel@bcnassociates.com
10 Citrus, Levy, Marion CLMWorks www.clmworkforce.com/	Pat Reddish, Chairperson Signature Brands 808 SW 12 th Street Ocala, FL 34474 Phone (352) 622-3134 Fax (352) 402-9451 preddish@signaturebrands.com	Thomas Skinner, Executive Vice President CLMWorks Tealbrooke Professional Ctr. 2300 SE 17 th Street, Suite 1000 Ocala, FL 34471 Phone (352) 732-1355 ext 204 Fax (352) 732-1718 Tskinner@clmworkforce.com

DIRECTORY OF REGIONAL WORKFORCE BOARDS

WORKFORCE REGION Counties/Board Name	BOARD CHAIR	BOARD STAFF /EXECUTIVE DIRECTORS
<p align="center">11 Flagler, Volusia</p> <p>Workforce Development Board of Flagler and Volusia Counties, Inc.</p> <p align="center">www.wdb-gvc.org/</p>	<p>Rick Dawson, President Tel-Tron Technologies Corp. 220 Fentress Blvd. Daytona Beach, FL 32114</p> <p>Phone (904) 255-1921 X111 Fax (904) 258-3782 Rdawson@tel-tron.com</p>	<p>Laurence Tomasetti, Executive Director Workforce Development Board of Flagler & Volusia Counties, Inc. 1901 Mason Avenue, Suite 110 Daytona Beach, FL 32117 Phone (904) 274-3850 Fax (904) 274-3864 larryt@wdb-fvc.org</p>
<p align="center">12 Orange, Osceola, Seminole, Lake, Sumter</p> <p align="center">Workforce Central Florida</p> <p>www.cfjep.com/</p>	<p>David Wright, President WCG, Inc. 630 North Wymore Road, Ste.370 Maitland, FL 32751 Phone: (407) 647-6623 Fax (407) 539-0575 dwright@grboa.com</p>	<p>Gary J. Earl, Executive Director Central Florida RWDB, Inc. 1801 Lee Road, Suite 270 Winter Park, FL 32789 Phone: (407) 741-4365 Fax (407) 741-4376 gearl@workforcecentral.org</p>
<p align="center">13 Brevard</p> <p align="center">Brevard Workforce Development Board, Inc.</p> <p align="center">www.brevardjoblink.org</p>	<p>Pamela Fitzgerald, President Mike Gatto, Inc. 597 Haverty Court, Suite 40 Rockledge, FL 32955 Phone: (321) 504-2060 Fax: (321) 504-2065 Lsouth@job-link.net</p>	<p>Linda H. South 597 Haverty Court, Suite 40 Rockledge, FL 32955 Phone (321) 504-2060 Fax (321) 504-2065 Lsouth@job-link.net</p>
<p align="center">14 Pinellas</p> <p align="center">Pinellas Workforce Development Board</p> <p align="center">www.jobs.co.pinellas.fl.us</p>	<p>Leroy Sullivan, Operations Manager TECO Peoples Gas 4525 140th Avenue North, Suite 906 Clearwater, FL 33762 Phone (727) 826-3206 Fax (727) 826-3209 ljsullivan@tecoenergy.com</p>	<p>Bonnie Moore, Executive Director WorkNet Pinellas 4525 140th Avenue North, Suite 906 Clearwater, FL 33762 Phone (727) 524-4344 X3008 Fax (727) 524-4350 Kim, Assistant (727) 524-4344 X3006 bmoore@co.pinellas.fl.us Kim's e-mail: kwalker@co.pinellas.fl.us</p>
<p align="center">15 Hillsborough</p> <p align="center">Hillsborough County Workforce Board, Inc.</p> <p align="center">www.hillsboroughcounty.org</p>	<p>Cheikh T. Sylla, President Sylla, Inc. Hillsborough County Workforce Board, Inc 3415 Frontage Rd., East, Suite B Tampa, FL33607 Phone (813) 226-2625 Fax (813) 221-2138 Sylla@syllainc.com</p>	<p>Max Selko, Executive Director Hillsborough County Workforce Board, Inc. 9250 Bay Plaza Blvd., #320 Tampa, FL 33619 Phone (813) 744-5547/Ext.225 Fax (813) 744-5764 selkom@workforcetampa.com</p>

DIRECTORY OF REGIONAL WORKFORCE BOARDS

<p align="center">WORKFORCE REGION Counties/Board Name</p>	<p align="center">BOARD CHAIR</p>	<p align="center">BOARD STAFF /EXECUTIVE DIRECTORS</p>
<p align="center">16 Hernando, Pasco</p> <p>Pasco-Hernando Jobs and Education Partnership Regional Board, Inc.</p> <p align="center">www.pasco-henando.com</p>	<p>Gregg Holloway, Chairman PALL Aeropower Pasco-Hernando JEP Regional Board, Inc. P.O.Box 15790 Brooksville, FL 34609 Phone (352) 797-5781 Fax (352) 797-5785</p>	<p>Lee Ellzey Post Office Box 15790 Brooksville, FL 34609 Phone (352) 797-5781 Fax (352) 797-5785 For overnight mail, use: 15588 Aviation Loop Drive Brooksville, FL 34609 lee@pasco-hernando.com</p>
<p align="center">17 Polk</p> <p>Polk County Workforce Development Board, Inc.</p> <p>www.workforce.polk.net/</p>	<p>Larry Miller, President LaraMill, Inc. 9150 W. Lake Ruby Drive Winter Haven, FL 33884 Phone (863) 324-5863 Fax (863) 324-7703 Laramill@yahoo.com</p>	<p>Nancy Thompson, Executive Director Polk County WFD Board, Inc. 205 East Main Street, Suite 107 Bartow, FL 33830 Phone (863) 519-0100 Fax (863) 534-8501 nancy_thompson@polkworks.org</p>
<p align="center">18 Manatee, Sarasota</p> <p>Suncoast Workforce Development Board, Inc.</p> <p align="center">www.SWDB.org</p>	<p>J. Brian Murphy, O. D. Associate Optometrist Eye Center, Inc. 2003 Cortez Road, West Bradenton, FL 34207 Phone (941) 756-2020 Fax (941) 756-4486 Eyecenter@gte.net</p>	<p>Mary Helen Kress Suncoast Workforce Dev. Board, Inc. 1750 17th Street, Bldg. J-2 Sarasota, FL 34234 Phone (941) 361-6090 Fax (941) 361-6141 MHKress@swdb.org</p>

DIRECTORY OF REGIONAL WORKFORCE BOARDS

<p style="text-align: center;">19 DeSoto, Hardee, Highlands</p> <p>Heartland Workforce Investment Board, Inc.</p> <p>www.heartland-workforce.org</p>	<p>Donald Samuels, Chair Heartland Workforce Investment Board, Inc. P. O. Box 1233 Wauchula, FL 33873 Phone (863) 773-4116 x610 Donald.Samuels@preco.org</p>	<p>James L. Gose, Director Heartland Workforce Investment Board, Inc. c/o South Florida Community College 600 West College Drive Avon Park, FL 33825 Phone (863) 453-6661 SC 750-7267 Fax (863) 784-7209</p> <p>gosej@sfcc.cc.fl.us</p>
<p style="text-align: center;">WORKFORCE REGION Counties/Board Name</p>	<p style="text-align: center;">BOARD CHAIR</p>	<p style="text-align: center;">BOARD STAFF /EXECUTIVE DIRECTORS</p>
<p style="text-align: center;">20 Indian River, Martin, Okeechobee, St. Lucie</p> <p>Workforce Development Board of the Treasure Coast</p> <p>www.tcjob.org/</p>	<p>Mike Gifford, Vice President First Union Bank Village Green Business & Retail Center 9350 South Federal Highway Port St. Lucie, FL 34952 Phone (561) 335-3030 Fax (561) 335-0677</p>	<p>Nan Rose Griggs, President/CEO Workforce Development Board of the Treasure Coast Village Green Business & Retail Center 9350 South Federal Highway Port St. Lucie, FL 34952 Phone (561) 335-3030 Fax (561) 335-0677</p> <p>Ngriggs@tcjobs.org</p>
<p style="text-align: center;">21 Palm Beach</p> <p>Palm Beach County Workforce Development Board, Inc./WAGES Coalition</p> <p>www.pbcwdb.com/</p>	<p>Don Chester, Vice-President IntraCoastal Health Systems 901 45th Street West Palm Beach, FL 33407 Phone (561) 8811-2893 Fax (561) 882-1025 e-mail: dwches@ihswpb.com</p>	<p>Kenneth E. Montgomery, Executive Director Palm Beach County Workforce Development Board, Inc./WAGES Coalition 2051 Martin Luther King, Jr. Blvd. Suite 302 Riviera Beach, FL 33404 Phone (561) 841-0207 Fax (561) 841-0280</p> <p>Kmontgomery@pbcwdb.com</p>

DIRECTORY OF REGIONAL WORKFORCE BOARDS

<p style="text-align: center;">22 Broward</p> <p style="text-align: center;">Broward Workforce Development Board-WAGES Coalition www.broward-workforce.org/</p>	<p>Catherine L. McKenzie Manager, Corp. & External Affairs Bell South 6451 N. Federal Hwy. Rm. 1113 Ft. Lauderdale, FL 33308 Phone (954) 928-4892 Fax (954) 776-5015 Catherine.mckenzie@bellsouth.com</p>	<p>Mason C. Jackson, Executive Director Workforce One 3800 Inverrary Blvd., Suite 400 Lauderhill, FL 33319 Phone (954) 535-2300 or Mason direct (954) 535-2345 Fax (954) 535-2346 Masonjacks@broward-workforce.org</p>
<p style="text-align: center;">23 Dade, Monroe</p> <p style="text-align: center;">Jobs and Education Partnership Regional Board for Dade and Monroe Counties www.jep-tec.org/</p>	<p>Willie Ivory Turnberry Associates 19501 Biscayne Blvd. Suite 400 Aventura, FL 33180 Phone (305) 937-6200 Fax (305) 933-5511 Ivoryw@turnberry.com</p>	<p>Harriet Spivak, Staff Director JEP Regional Board for Dade/Monroe Counties 3403 N W 82nd Ave., Suite 300 Miami, FL 33122-1029 Phone (305) 594-7615 Fax (305) 477-0113 Harriet@jep-tec.org</p>
<p style="text-align: center;">24 Charlotte, Collier, Glades, Hendry, Lee</p> <p style="text-align: center;">Southwest Florida Workforce Development Board</p>	<p>Steve Personette, President Southwest Florida Workforce Development Board, Inc. 24311 Walden Center Drive, Suite 200 Bonita Springs, FL 34134 Phone: (941) 992-8000 Fax (941) 948-3359 Steve.personette@mail.sprint.com</p>	<p>Joseph Paterno, Executive Director Southwest Florida Workforce Development Board, Inc. 24311 Walden Center Drive, Suite 200 Bonita Springs, FL 34134 1.866.992.8463 Phone: (941) 992-8000 Fax (941) 948-3359 paterno_joe@hotmail.com</p>

**REGIONAL YEAR-END INDICATOR MATRIX*
2000-2001 PROGRAM YEAR**

OUTCOME	REGION																							
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Welfare Entered Employment Rate	19.6%	26.4%	18.6%	22.9%	26.3%	26.2%	21.9%	26.1%	22.8%	27.9%	25.8%	29.2%	27.5%	26.3%	28.5%	24.7%	19.8%	29.2%	21.9%	26.4%	25.9%	25.3%	22.1%	29.3%
Welfare Entered Employ. Wage Rate**	63.5%	62.0%	66.8%	63.9%	64.8%	62.9%	67.0%	70.9%	65.6%	66.2%	65.9%	70.4%	68.1%	69.2%	71.0%	67.8%	68.8%	68.8%	64.3%	67.6%	68.5%	66.0%	60.5%	70.1%
Welfare Return Rate	12.9%	13.6%	13.2%	13.6%	18.8%	16.7%	14.3%	15.4%	16.6%	16.5%	16.5%	16.7%	17.3%	18.3%	12.9%	13.8%	12.9%	17.0%	10.9%	16.3%	15.2%	13.8%	13.3%	14.4%
WIA Adult Entered Employment Rate	87.2%	79.2%	93.3%	90.3%	92.7%	82.7%	85.4%	79.5%	100.0%	85.5%	80.3%	80.5%	96.5%	57.1%	88.5%	70.0%	96.4%	61.5%	79.3%	82.0%	91.4%	79.0%	77.3%	75.3%
WIA Adult Entered Employ. Rate, % of Goal	133.7%	111.6%	137.3%	129.1%	131.7%	121.6%	123.8%	120.5%	147.1%	131.5%	118.9%	117.0%	135.9%	86.5%	136.2%	100.0%	141.9%	87.8%	114.9%	114.2%	140.6%	117.3%	131.1%	109.2%
WIA Adult Wage Rate**	94.0%	90.1%	102.4%	102.7%	113.4%	94.4%	93.9%	109.9%	118.1%	88.9%	88.5%	91.5%	91.4%	95.8%	98.1%	110.9%	91.0%	93.5%	86.9%	92.0%	91.0%	97.6%	70.1%	94.1%
WIA Dislocated Worker Entered Employment Rate	96.1%	99.0%	94.7%	80.1%	95.2%	88.0%	96.6%	93.8%	90.3%	97.8%	80.4%	91.1%	96.4%	77.7%	92.9%	86.3%	98.6%	91.9%	83.3%	90.9%	95.8%	85.6%	76.3%	87.8%
WIA Disloc. Wkr. Ent. Empl. Rate, % of Goal	142.4%	148.8%	140.7%	117.9%	138.4%	129.9%	134.2%	139.9%	127.4%	139.7%	113.2%	128.3%	134.6%	114.0%	138.1%	115.1%	140.8%	116.4%	112.6%	118.1%	142.7%	130.7%	123.3%	125.4%
WIA Dislocated Worker Wage Rate**	90.1%	77.4%	99.9%	130.3%	114.8%	92.0%	144.3%	156.1%	104.0%	103.6%	103.3%	112.4%	144.4%	116.7%	128.9%	115.0%	115.1%	96.4%	102.5%	113.3%	125.6%	120.7%	93.4%	109.3%
WIA Overall Employment Rate	92.8%	92.1%	94.0%	89.8%	95.2%	85.1%	86.3%	89.7%	96.7%	88.8%	78.4%	85.1%	95.3%	65.8%	88.4%	79.9%	97.5%	89.8%	78.7%	82.9%	90.6%	83.3%	75.7%	79.4%
WIA Youth Goal Attainment Rate***	98.95%	92.82%	99.62%	99.61%	88.03%	90.84%	83.02%	84.82%	99.66%	97.74%	83.64%	96.60%	90.68%	96.26%	99.33%	85.25%	98.62%	95.00%	61.20%	89.24%	63.71%	85.99%	71.61%	92.28%
WIA Youth Positive Outcome Rate	100.0%	50.0%	95.7%	94.4%	97.3%	92.6%	73.2%	92.6%	96.0%	97.3%	96.9%	99.9%	85.0%	92.1%	99.4%	84.7%	100.0%	85.7%	82.1%	96.0%	89.5%	87.4%	84.5%	87.1%

* All data is based on input in the State MIS System as of 8/02/2001. Rates, percentages, and wages were computed for comparative purposes from this data and they do not necessarily equate to the official federal WIA Record Report or federal core indicators, which are to be based on follow-up data.

** Wage Rates are expressed as a percentage of the Region's Lower Living Standard Income Level (LLSIL) or \$10.05/hr. statewide for 2000.

BOLD = Top Quartile Performance

WHITE = Low Quartile Performance and failed to meet the local goal where a local goal had been established.

STATEWIDE YEAR-END OUTCOMES

Welfare Entered Employ. Rate	Welfare Enter. Employ. Wage Rate**	Welfare Return Rate	WIA Adult Enter. Emp. Rate	WIA Adult Enter. Emp. Rate, % of Goal	WIA Adult Wage Rate**	WIA Dislocated Wkr. Enter. Emp. Rate	WIA Dislocated Wkr. Enter. Emp. Rate, % of Goal	WIA Dislocated Wkr. Wage Rate**	WIA Overall Enter Emp. Rate	WIA Youth Goal Attain. Rate***	WIA Youth Pos. Outcome Rate
24.6	65.8%	14.8	78.9%	121.5%	87.4%	88.4%	136.1%	111.9%	81.6%	80.08%	91.3%

Welfare = Florida's welfare transition program.

WIA = Federal Workforce Investment Act Programs.

***Revision completed based on corrected data obtained from AWI/IMC dated 10/11/2001

**REGIONAL YEAR-END INDICATOR MATRIX*
2000-2001 PROGRAM YEAR**

OUTCOME	REGION																							
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
WP Entered Employment Rate	28.0%	30.3%	30.1%	27.6%	34.1%	20.2%	31.8%	27.8%	29.8%	40.0%	34.9%	26.6%	39.8%	26.2%	28.4%	23.5%	27.3%	25.9%	31.0%	29.5%	27.5%	27.2%	26.0%	43.2%
WP Entered Employ. Rate as % of Goal	84.7%	91.9%	91.2%	83.6%	103.3%	61.2%	96.4%	84.2%	90.4%	121.3%	105.9%	80.5%	120.7%	79.3%	86.2%	71.1%	82.8%	78.5%	93.9%	89.3%	83.4%	82.3%	78.8%	130.8%
WP Wage Rate**	94.3%	79.4%	82.9%	89.0%	74.6%	87.5%	85.0%	89.2%	82.3%	84.6%	85.4%	83.7%	84.1%	85.3%	89.3%	85.6%	84.2%	83.7%	66.6%	80.8%	86.5%	88.8%	81.6%	93.5%
WP New Hire Involvement Rate	13.2%	19.1%	35.7%	18.3%	21.1%	15.9%	37.9%	11.1%	16.9%	24.4%	11.5%	9.7%	20.0%	8.9%	12.0%	9.0%	14.4%	7.2%	16.7%	13.4%	11.6%	11.8%	17.0%	11.1%
WP Employer Involvement Rate	28.7%	27.4%	37.6%	38.6%	24.1%	18.4%	20.8%	28.6%	17.1%	24.4%	13.3%	21.8%	47.2%	21.4%	18.6%	12.4%	20.6%	20.7%	15.1%	35.5%	17.5%	21.1%	32.8%	16.5%
UC Benefit Duration – In Weeks	12.62	11.93	9.95	13.13	12.32	11.92	12.52	12.45	12.20	13.45	12.12	12.12	13.13	12.60	12.14	12.64	13.07	12.85	12.41	12.69	13.03	13.08	13.69	12.40
Customer Satisfaction – Individuals	77.3	78.1	85.8	83.7	73.9	81.5	85.9	81.2	81.3	80.0	76.2	75.1	80.6	70.9	78.7	71.9	73.5	79.9	79.8	81.1	76.9	76.6	74.7	83.5
Cust. Sat. -Individuals as % of Goal	115.4%	116.6%	128.1%	124.9%	110.3%	121.6%	128.2%	119.4%	121.3%	119.4%	113.7%	112.1%	120.3%	105.8%	117.5%	107.3%	109.7%	119.3%	119.1%	121.0%	114.8%	114.3%	111.5%	124.6%
Customer Satisfaction - Employers	73.9	76.2	82.7	78.4	71.7	65.8	72.1	69.4	69.7	78.2	66.1	71.2	76.6	65.3	67.2	66.4	71.1	67.6	70.7	72.7	69.8	68.1	72.8	71.0
Cust. Sat. – Employers as a % of Goal	115.5%	119.1%	129.2%	122.5%	112.0%	102.8%	112.7%	106.8%	108.9%	122.2%	103.3%	111.3%	119.7%	102.0%	105.0%	103.8%	111.1%	105.6%	110.5%	113.6%	109.1%	106.4%	113.8%	110.9%

* All data is based on input in the State MIS System as of 8/02/2001. Rates, percentages, and wages were computed for comparative purposes from this data and they do not necessarily equate to the official federal WIA Record Report or federal core indicators, which are to be based on follow-up data.
 ** Wage Rates are expressed as a percentage of the Region's Lower Living Standard Income Level (LLSIL) or \$10.05/hr. statewide for 2000.

BOLD = Top Quartile Performance **WHITE** = Low Quartile Performance and failed to meet the local goal where a local goal had been established.

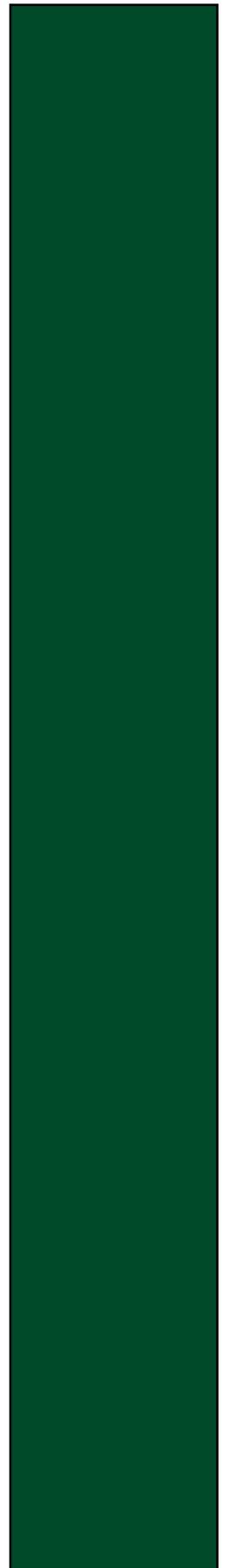
STATEWIDE YEAR-END OUTCOMES

WP Entered Emp. Rate	WP Entered Emp. Rate, % of Goal	WP Wage Rate**	WP New Hire Involvement Rate	WP Employer Involvement Rate	UC Benefits Duration – In Weeks	Customer Satisfaction - Individuals	Cust. Sat. – Individuals as a % of Goal	Customer Satisfaction - Employers	Cust. Sat. – Employers as a % of Goal
29.7%	89.9%	84.5%	13.0%	23.5%	12.83	76.69	114.46%	68.69	107.33%

WP = Wagner-Peyser, Florida's employment service system. UC = Unemployment Compensation Program.

***Revision completed based on corrected data obtained from AWI/IMC dated 10/11/2001

**FLORIDA
WORKFORCE INVESTMENT ACT
2000 - 2001 ANNUAL REPORT
APPENDICES**



FLORIDA PROGRAM YEAR 2000-2001 STATE WIA PERFORMANCE

Negotiated Performance Measures Summary

Performance Measure	Negotiated Performance Level	Actual Performance Levels		
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For July 2000 through June 2001 Exiters.

Participant Customer Satisfaction Score	67.0	76.69	# Surveyed	4,315
			Sample Frame	11,303
Employer Customer Satisfaction Score	64.0	68.69	# Surveyed	5,480
			Sample Frame	29,728

For October 1999 through September 2000 Exiters

Adult Entered Employment Rate	65.00%	65.99%	Numerator	3,580
			Denominator	5,425
Adult Employment Retention Rate	79.00%	81.61%	Numerator	4,141
			Denominator	5,074
Adult Earnings Change	\$3,300	\$4,473	Numerator	\$22,694,279
			Denominator	5,074
Adult Employment and Credential Rate	40.00%	42.53%	Numerator	1,692
			Denominator	3,978
Dislocated Worker Entered Employment Rate	65.00%	75.83%	Numerator	4,012
			Denominator	5,291
Dislocated Worker Employment Retention Rate	80.00%	88.61%	Numerator	3,555
			Denominator	4,012
Dislocated Worker Earnings Replacement	92.00%	155.53%	Numerator	\$46,491,630
			Denominator	\$29,892,415
Dislocated Worker Employment and Credential Rate	40.00%	51.14%	Numerator	2,000
			Denominator	3,911
Older Youth Entered Employment Rate	65.00%	65.70%	Numerator	429
			Denominator	653
Older Youth Retention Rate	80.00%	78.75%	Numerator	467
			Denominator	593
Older Youth Earnings Change	\$3,000	\$4,119	Numerator	\$2,442,531
			Denominator	503
Older Youth Credential Rate	30.00%	30.95%	Numerator	282
			Denominator	911
Younger Youth Retention Rate	35.00%	55.51%	Numerator	448
			Denominator	807

For July 2000 through June 2001 Exiters

Younger Youth Skill Attainment Rate	50.00%	80.08%	Numerator	19,760
			Denominator	24,674
Younger Youth Diploma Rate	25.00%	41.86%	Numerator	607
			Denominator	1450

DEFINITIONS FOR WIA CORE PERFORMANCE MEASURES

Customer Satisfaction Measures

Participant Satisfaction

The weighted average of participant ratings on each of the three questions regarding overall satisfaction are reported on a 0-100 point scale. The score is a weighted average, not a percentage.

Employer Satisfaction

The weighted average of employer ratings on each of the three questions regarding overall satisfaction are reported on a 0-100 point scale. The score is a weighted average, not a percentage.

Adult Measures

Adult Entered Employment Rate

Of those who are not employed at registration:

Number of adults who have entered employment by the end of the first quarter after exit divided by the number of adults who exist during the quarter.

Adult Employment Retention Rate at Six Months

Of those who are employed in the first quarter after exit:

Number of adults who are employed in the third quarter after exit divided by the number of adults who exit during the quarter.

Adult Average Earnings Change in Six Months

Of those who are employed in the first quarter after exit:

Total post-program earnings (earnings in quarter 2 + quarter 3 after exit) minus pre-program earnings (earnings in quarter 2 + quarter 3 prior to registration) divided by the number of adults who exit during the quarter.

Adult Employment and Credential Rate

Of adults who received training services:

Number of adults who were employed in the first quarter after exit and received a credential by the end of the third quarter after exit divided by the number of adults who exited services during the quarter.

Dislocated Worker Measures

Dislocated Worker Entered Employment Rate

Number of dislocated workers who have entered employment by the end of the first quarter after exit divided by the number of dislocated workers who exit during the quarter

Dislocated Worker Employment Retention Rate at Six Months

Of those who are employed in the first quarter after exit:

Number of dislocated workers who are employed in the third quarter after exit divided by the number of dislocated workers who exit during the quarter.

Dislocated Worker Earnings Replacement Rate in Six Months

Of those who are employed in the first quarter after exit:

Total post-program earnings (earnings in quarter 2 + quarter 3 after exit) divided by the pre-dislocation earnings (earnings in quarters 2 + quarter 3 prior to dislocation)

Dislocated Worker Employment and Credential Rate

Of dislocated workers who received training services:

Number of dislocated workers who were employed in the first quarter after exit and received a credential by the end of the third quarter after exit divided by the number of dislocated workers who exited services during the quarter.

Older Youth (Age 19-21) Measures

Older Youth Entered Employment Rate

Of those who are not employed at registration and who are not enrolled in post-secondary education or advanced training in the first quarter after exit:

Number of older youth who have entered employment by the end of the first quarter after exit divided by the number of older youth who exit during the quarter.

Older Youth Employment Retention Rate at Six Months

Of those who are employed in the first quarter after exit and who are not enrolled in post-secondary education or advanced training in the third quarter after exit:

Number of older youth who are employed in third quarter after exit divided by the number of older youth who exit during the quarter.

Older Youth Average Earnings Change in Six Months

Of those who are employed in the first quarter after exit and who are not enrolled in post-secondary education or advanced training in the third quarter after exit:

Total post-program earnings (earnings in quarter 2 + quarter 3 after exit) minus pre-program earnings (earnings in quarter 2 + quarter 3 prior to registration) divided by the number of older youth who exit during the quarter.

Older Youth Credential Rate

Number of older youth who are in employment, post-secondary education, or advanced training in the first quarter after exit and received a credential by the end of the third quarter after exit divided by the number of older youth who exit during the quarter.

Younger Youth (Age 14-18) Measures

Younger Youth Skill Attainment Rate

Of all in-school youth and any out-of-school youth assessed to be in need of basic skills, work readiness skills, and/or occupational skills:

Total number of basic skills goals attained by younger youth plus number of work readiness skills goals attained by younger youth plus number of occupational skills goals attained by

younger youth divided by the total number of basic skills goals plus the number of work readiness skills plus the number of occupational skills goals set.

Younger Youth Diploma or Equivalent Attainment

Of those who register without a diploma or equivalent:

Number of younger youth who attained secondary school diploma or equivalent by the end of the first quarter after exit divided by the number of younger youth who exit during the quarter (except those still in secondary school at exit)

Younger Youth Retention Rate

Number of younger youth found in one of the following categories in the third quarter following exit:

- _post secondary education
- _advanced training
- _employment
- _military service
- _qualified apprenticeships

divided by the number of younger youth who exit during the quarter (except those still in secondary school at exit).

STATE 15% SET-ASIDE PROJECTS

Project	Time Period	Purpose	Performance Required	Performance Achieved
Youth Jobs Initiative	10/1/00 – 6/30/01	After school activities for year round youth program. 17 Regional Workforce Boards participated	1000 participants to be served	586 Served Total on Board 346 Terminated 240
Youth Challenge Demonstration Projects	6/2/00 – 6/30/01	For partnering with agencies, schools, CBOs, employers to establish one-stop services for youth. 5 Regional Workforce Boards participated	455 participants to be served	397 Served Total on Board 319 Terminated 78
Summer Youth Awards	6/22/00 – 9/30/00	Summer jobs for eligible youth. 12 Regional Workforce Boards participated	455 participants to be served	610 Served Total on Board 390 Terminated 220
General Demonstration Projects	6/2/00- 6/30/01	Direct training of full-time placement services for economically disadvantaged persons utilizing ITA's. 8 Regional Workforce Boards participated	1427 Participants to be served	2559 Served Total on Board 1084 Terminated 1475
Elder Employment Grants	7/1/00 – 6/30/01	Direct training for older workers to obtain employment in occupations that are on the targeted occupation list for a given region. 6 Regional Workforce Boards participated	273 to be served	323 Served Total on Board 91 Terminated 232
Digital TV Grants	7/1/00 - 6/30/01	Technical job training related to digital and high definition TV and the corresponding technology. 3 Regional Workforce Boards participated	108 to be served	61 Served Total on Board 38 Terminated 23
UF (Minority Teachers)	1/1/00 - 6/30/01	Train participants in the field of education to provide Florida more Teachers	Core and Intensive Training with the end result being a scholarship	48 Served Total on Board 47 Terminated 1
Florida Mediation Academy	9/1/99 – 9/30/00	Provide administration and oversight for the Incumbent Worker Training Program	Various deliverables; marketing package, program design report, legislative report and contract with employers for training of employees	1722 Served Total on Board 41 Terminated 1681
FAMU (Entrepreneur Program)	12/14/99 – 12/31/00	Create jobs in low-income communities by teaching participants to become entrepreneurs	Enroll, train, completion and employment of participants as entrepreneurs	312 Served Total on Board 2 Terminated 310

STATE 15% SET-ASIDE PROJECTS (Continued)

Project	Time Period	Purpose	Performance Required	Performance Achieved
FCCJ (Construction Institute)	12/15/99 – 12/31/01	Establishment of the institutes of applied technology in the construction industry. Development curriculum and train participants in five aspects of the contraction industry	Various deliverables, such as competency based curricula for each occupational program and marketing report and the enrollment of 50 participants	71 Served Total on Board 70 Terminated 1
Incumbent Worker Program	7/1/00 - 6/30/01	Training for workers in danger of losing their jobs and/or need new skills to advance	New program and no goals were set	85 Employer contracts 6266 Participants trained
Information and Technology	11/00 – 3/01	High skill job training in software and hardware technology in the Information Technology Industry	Ten region received grants to train a total of 1000 participants	1481 Served Total on Board 844 Terminated 637
First Jobs Course Change	5/17/01 – 6/30/02	To implement multi-faceted innovative programs targeting eligible youth through one-stop centers. 20 Regional Workforce Boards participated	Programs design and application for support programs for youth such as mentoring, job coaching and counseling	Performance is being carried-forward into new program year
Tampa Bay Regional	10/20/00 – 6/30/01	Identify changes in occupations in Information Technology	Eight deliverables with a fixed unit price for each	All deliverables were met
Florida Space Research Institute (NASA)	6/11/01 – 6/30/02	Develop and implementation of a pilot aerospace “Advanced Learning Environment” workforce education program that supports state-wide growth of space related commercial and governmental programs	Various deliverables in space industry occupations (two phases)	Parts of phase one have been achieved
Florida Trend	11/01/01	To educate employers and the public on the one-stop delivery system and how employer and job seekers can benefit from the system.	Series of one-page ads on workforce issues published in the Florida Trend	Products were satisfactorily delivered
Geographic Solutions	1/1/01 – 12/31/01	To work with WFI and AWI to establish and communicate, via a web site, a statewide occupational demand listing for occupations of higher value	Various deliverables associated with the end product of a state-wide targeted occupations list	All deliverables were met
DOE (FETPIP)	10/1/00 – 6/30/01	To receive follow-up status on participants in the various funding streams relative to placement and wages	Various deliverables associated with placement data	All deliverables were met

RAPID RESPONSE PROJECTS

Project	Time Period	Purpose	Achievements
Florida Coast Paper Company (FCPC) Apalachicola Northern Railroad Waste-Water Treatment Plant Materials Transfer, Inc.	8/30/99 – 12/31/01	Provided employment and training assistance to individuals dislocated from the Apalachicola Northern Railroad, Waste-Water Treatment Plant, Material Transfer, Inc., and Florida Coast Paper Company.	230 participants enrolled; 220 participant enrolled in classroom training; 10 participants enrolled in OJT; 170 participants enrolled in Basic Readjustment Services; and 184 entered employment.
Vanity Fair and Garment Workers	11/19/99 – 3/31/00	The project provided employment and training assistance to trade-impacted worker from Russell Corporation, Vanity Fair, and Starke Uniform	660 participant enrolled; 170 participant terminations; and 134 participant entered employment.
Hurricane Irene	11/17/99 – 1/31/00	Provide temporary jobs assistance to the individuals dislocated as a result of the damages caused by Hurricane Irene. These funds were used to provide assistance to affected Migrant and Seasonal Farm Workers and other dislocated workers to assist in disaster relief and restoration activities. Services were provided in Brevard, Indian River, Martin, Okeechobee, St. Lucie, Palm Beach, Broward, Dade, and Monroe Counties.	The performance requirements include the creation of 200 temporary jobs in public and private non-profit agencies to assist in the cleanup and restoration efforts for the impacted counties. The temporary jobs consist of construction helpers, laborers, truck drivers, construction equipment operators, and other required personnel to assist in supporting cleanup and restoration activities.
Escarosa Regional Workforce Development Board, Inc. (RWB 1)	9/12/00 – 6/30/01	To provide supplemental funding to the RWB 1 to for employment and training services to the affected workers of First Data Corporation, Magnolia Nursing Home, and Delchamps.	Enrollment 350 Placement 160 Still on board: 182
Okaloosa-Walton Jobs and Education Partnership, Inc. (RWB 2)	9/12/00 – 6/30/01	To provide supplemental funding to the RWB 2 for employment and training services to the affected workers of Russell Corporation	Enrollment 275 Placement 91 Still on board 184
Chipola Regional Workforce Development Board (RWB 3)	12/15/00 – 6/30/01	To provide supplemental funding to the RWB for employment and training services to the affected state employees of the Division of Correction, Chipola Community College and other state workers.	Enrollment 14 Placement 1 Still on board 13

RAPID RESPONSE PROJECTS (Continued)

Project	Time Period	Purpose	Achievements
Gulf Coast Workforce Development Board (RWB 4)	2/7/01 – 6/30/01	To provide supplemental funding to the RWB 4 for employment and training services to the affected workers of Grolier Telemarketing.	Enrollment 45 Placement 1 Still on board 7
North Florida Workforce Development Board (RWB 6)	3/22/01– 6/30/01	To provide in supplemental funding to the RWB 6 to provide employment and training services to the affected workers of PCS Phosphate	Enrollment 46 Placement: 7 Still on board: 46
Florida Crown Workforce Development Board, Inc. (RWB 7)	1/31/01– 6/30/01	To provide RWB 7 supplemental funding to provide employment and training services to the affected workers of PCS Phosphate, Timco and Moltech.	Enrollment 120 Placement 68 Still on board 63
First Coast Workforce Development, Inc. (RWB 8)	9/12/00 – 6/30/01	To provide supplemental funding to the RWB 8 to provide employment and training services to the affected workers of Aetna Insurance, US Census, Website Pros, Pitney Insurance, Merrell Lynch, and International Paper.	Enrollment 822 Placement 390 Still on board 400
Alachua/Bradford Jobs and Education Partnership (RWB 9)	5/15/01 – 6/30/01	To provide supplemental funding to the RWB 9 to provide employment and training services to the affected workers of Moltech.	Plan Enrollment 89 Placement 2 Still on board 89
Brevard Workforce Development Board (RWB 13)	12/31/01 – 6/30/01	To provide supplemental funding to the RWB 13 to provide employment and training services to the affected workers of such companies as Computer Science Raytheon, Premier Cruise Line, etc.	Enrollment 58 Placement 29 Still on board 29
Broward Workforce Development Board (RWB 22)	9/12/01 – 6/30/01	To provide supplemental funding to the RWB 22 to provide employment and training services to the affected workers of NAL Acceptance Corporation, Hyde Park Supermarket, Magellan Specialty Health, and Division of Motor Vehicles.	Total served 197

RED GREEN REPORT DEFINITIONS

1. **WELFARE ENTERED EMPLOYMENT RATE** - The percentage of closed TANF cases that were closed due to earned income. The numerator is the sum of cases that received TANF during the report period that were closed due to earned income. The denominator is the sum of the cases that received TANF during the report period.
2. **WELFARE TRANSITION ENTERED EMPLOYMENT WAGE RATE** - The average welfare transition program hourly wage at entry into employment expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics)
3. **WELFARE RETURN RATE** - Return TANF cases that were previously closed due to earnings expressed as a percentage of new cases. The numerator is the sum of cases that begin receiving TANF during the report period that were previously closed due to earned income. The denominator is the sum of all cases that begin receiving TANF during the report period.
4. **WIA ADULT ENTERED EMPLOYMENT RATE** - Applies the WIA core measure for entered employment at exit. Of those adults unemployed at registration, the percentage employed at exit.
5. **WIA ADULT ENTERED EMPLOYMENT RATE GOAL** - The WIA Adult Entered Employment Rate expressed as a percentage of the region's negotiated goal.
6. **WIA ADULT ENTERED EMPLOYMENT WAGE RATE** - The average adult hourly wage at entry into employment expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics)
7. **WIA DISLOCATED WORKER ENTERED EMPLOYMENT RATE** - Applies the WIA core measure for entered employment at exit. The percentage of all dislocated workers employed at exit.
8. **WIA DISLOCATED WORKER ENTERED EMPLOYMENT RATE GOAL** - The WIA Dislocated Worker Entered Employment Rate expressed as a percentage of the region's negotiated goal.
9. **WIA DISLOCATED WORKER ENTERED EMPLOYMENT WAGE RATE** - The average dislocated worker hourly wage at exit expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics)
10. **WIA OVERALL EMPLOYMENT RATE INCLUSIVE OF EMPLOYED WORKERS** - The percentage of the total number of WIA adults, dislocated workers, and older youth employed at exit inclusive of those employed at registration.

RED GREEN REPORT DEFINITIONS (Continued)

11. **WIA YOUTH GOAL ATTAINMENT RATE** - The number of goals attained by youth 14-18 as percentage of goals due to be attained for three categories of younger youth goals: basic skills, work readiness, and occupational skills. This measure is the same as the federal WIA core indicator.
12. **WIA YOUTH POSITIVE OUTCOME RATE** – The percent of youth exiters 14-18 with positive outcomes. Expresses the number of younger youth participants who enter employment, the military, apprenticeship programs, post-secondary education, and/or stay in secondary education or receive a diploma as a percentage of all younger youth exiters
13. **WAGNER-PEYSER ENTERED EMPLOYMENT RATE** - Based on data entered into the AWI MIS system and data reported by the Department of Revenue monthly New Hire Report, the percentage of Wagner-Peyser applicants who enter employment. The total entering employment includes all applicants placed as a result of a job referral, those who obtained employment after the receipt of a "prerequisite service", and those who went to work after having received a "reportable service".
14. **WAGNER-PEYSER ENTERED EMPLOYMENT RATE GOAL** - The Wagner-Peyser Entered Employment Rate expressed as a percentage of the region's goal.
15. **WAGNER-PEYSER ENTERED EMPLOYMENT WAGE RATE** - The average Wagner-Peyser hourly wage at exit expressed as a percentage of the regionally adjusted Lower Living Standard Income Level (LLSIL) for a family of three. Regional adjustments are based on the Florida Price Level Index. (Source: AWI, Office of Workforce Information Services, Labor Market Statistics)
16. **WAGNER-PEYSER NEW HIRE INVOLVEMENT RATE** - The total Wagner-Peyser entered employment expressed as a percentage of the total new hires reported by the Department of Revenue monthly New Hire Report.
17. **WAGNER-PEYSER EMPLOYER INVOLVEMENT RATE** - The total number of employers receiving Wagner-Peyser services expressed as a percentage of the total number of employers reporting new hires in the Department of Revenue monthly New Hire Report.
18. **UNEMPLOYMENT COMPENSATION BENEFIT DURATION** - Average duration of benefits calculated by dividing the total weeks paid by the number of Unemployment Compensation recipients.
19. **CUSTOMER SATISFACTION – INDIVIDUALS** - Based on a monthly telephone survey, the weighted average of participant ratings on each of three federally mandated questions regarding overall satisfaction and reported on a 0–100 point scale. The methodology is that currently required under WIA and conducted in Florida by Brandt Information Services, Inc. under contract with WFI.
20. **CUSTOMER SATISFACTION – INDIVIDUALS AS A % OF GOAL** - The weighted average of participant ratings on each of three federally mandated questions regarding overall satisfaction expressed as a percentage of the region's negotiated goal.

RED GREEN REPORT DEFINITIONS (Continued)

21. **CUSTOMER SATISFACTION – EMPLOYERS** - Based on a monthly telephone survey, the weighted average of employer ratings on each of three federally mandated questions regarding overall satisfaction and reported on a 0–100 point scale. The methodology is that currently required under WIA and conducted in Florida by Brandt Information Services, Inc. under contract with WFI.
22. **CUSTOMER SATISFACTION – EMPLOYERS AS A % OF GOAL** - The weighted average of employer ratings on each of three federally mandated questions regarding overall satisfaction expressed as a percentage of the region's negotiated goal.

**REGIONAL YEAR-END INDICATOR MATRIX*
2000-2001 PROGRAM YEAR**

OUTCOME	REGION																							
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Welfare Entered Employment Rate	19.6%	26.4%	18.6%	22.9%	26.3%	26.2%	21.9%	26.1%	22.8%	27.9%	25.8%	29.2%	27.5%	26.3%	28.5%	24.7%	19.8%	29.2%	21.9%	26.4%	25.9%	25.3%	22.1%	29.3%
Welfare Entered Employ. Wage Rate**	63.5%	62.0%	66.8%	63.9%	64.8%	62.9%	67.0%	70.9%	65.6%	66.2%	65.9%	70.4%	68.1%	69.2%	71.0%	67.8%	68.8%	68.8%	64.3%	67.6%	68.5%	66.0%	60.5%	70.1%
Welfare Return Rate	12.9%	13.6%	13.2%	13.6%	18.8%	16.7%	14.3%	15.4%	16.6%	16.5%	16.5%	16.7%	17.3%	18.3%	12.9%	13.8%	12.9%	17.0%	10.9%	16.3%	15.2%	13.8%	13.3%	14.4%
WIA Adult Entered Employment Rate	87.2%	79.2%	93.3%	90.3%	92.7%	82.7%	85.4%	79.5%	100.0%	85.5%	80.3%	80.5%	96.5%	57.1%	88.5%	70.0%	96.4%	61.5%	79.3%	82.0%	91.4%	79.0%	77.3%	75.3%
WIA Adult Entered Employ. Rate, % of Goal	133.7%	111.6%	137.3%	129.1%	131.7%	121.6%	123.8%	120.5%	147.1%	131.5%	118.9%	117.0%	135.9%	86.5%	136.2%	100.0%	141.9%	87.8%	114.9%	114.2%	140.6%	117.3%	131.1%	109.2%
WIA Adult Wage Rate**	94.0%	90.1%	102.4%	102.7%	113.4%	94.4%	93.9%	109.9%	118.1%	88.9%	88.5%	91.5%	91.4%	95.8%	98.1%	110.9%	91.0%	93.5%	86.9%	92.0%	91.0%	97.6%	70.1%	94.1%
WIA Dislocated Worker Entered Employment Rate	96.1%	99.0%	94.7%	80.1%	95.2%	88.0%	96.6%	93.8%	90.3%	97.8%	80.4%	91.1%	96.4%	77.7%	92.9%	86.3%	98.6%	91.9%	83.3%	90.9%	95.8%	85.6%	76.3%	87.8%
WIA Disloc. Wkr. Ent. Empl. Rate, % of Goal	142.4%	148.8%	140.7%	117.9%	138.4%	129.9%	134.2%	139.9%	127.4%	139.7%	113.2%	128.3%	134.6%	114.0%	138.1%	115.1%	140.8%	116.4%	112.6%	118.1%	142.7%	130.7%	123.3%	125.4%
WIA Dislocated Worker Wage Rate**	90.1%	77.4%	99.9%	130.3%	114.8%	92.0%	144.3%	156.1%	104.0%	103.6%	103.3%	112.4%	144.4%	116.7%	128.9%	115.0%	115.1%	96.4%	102.5%	113.3%	125.6%	120.7%	93.4%	109.3%
WIA Overall Employment Rate	92.8%	92.1%	94.0%	89.8%	95.2%	85.1%	86.3%	89.7%	96.7%	88.8%	78.4%	85.1%	95.3%	65.8%	88.4%	79.9%	97.5%	89.8%	78.7%	82.9%	90.6%	83.3%	75.7%	79.4%
WIA Youth Goal Attainment Rate***	98.95%	92.82%	99.62%	99.61%	88.03%	90.84%	83.02%	84.82%	99.66%	97.74%	83.64%	96.60%	90.68%	96.26%	99.33%	85.25%	98.62%	95.00%	61.20%	89.24%	63.71%	85.99%	71.61%	92.28%
WIA Youth Positive Outcome Rate	100.0%	50.0%	95.7%	94.4%	97.3%	92.6%	73.2%	92.6%	96.0%	97.3%	96.9%	99.9%	85.0%	92.1%	99.4%	84.7%	100.0%	85.7%	82.1%	96.0%	89.5%	87.4%	84.5%	87.1%

* All data is based on input in the State MIS System as of 8/02/2001. Rates, percentages, and wages were computed for comparative purposes from this data and they do not necessarily equate to the official federal WIA Record Report or federal core indicators, which are to be based on follow-up data.

** Wage Rates are expressed as a percentage of the Region's Lower Living Standard Income Level (LLSIL) or \$10.05/hr. statewide for 2000.

BOLD = Top Quartile Performance

WHITE = Low Quartile Performance and failed to meet the local goal where a local goal had been established.

STATEWIDE YEAR-END OUTCOMES

Welfare Entered Employ. Rate	Welfare Enter. Employ. Wage Rate**	Welfare Return Rate	WIA Adult Enter. Emp. Rate	WIA Adult Enter. Emp. Rate, % of Goal	WIA Adult Wage Rate**	WIA Dislocated Wkr. Enter. Emp. Rate	WIA Dislocated Wkr. Enter. Emp. Rate, % of Goal	WIA Dislocated Wkr. Wage Rate**	WIA Overall Enter Emp. Rate	WIA Youth Goal Attain. Rate***	WIA Youth Pos. Outcome Rate
24.6	65.8%	14.8	78.9%	121.5%	87.4%	88.4%	136.1%	111.9%	81.6%	80.08%	91.3%

Welfare = Florida's welfare transition program.

WIA = Federal Workforce Investment Act Programs.

***Revision completed based on corrected data obtained from AWI/IMC dated 10/11/2001

**REGIONAL YEAR-END INDICATOR MATRIX*
2000-2001 PROGRAM YEAR**

OUTCOME	REGION																							
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
WP Entered Employment Rate	28.0%	30.3%	30.1%	27.6%	34.1%	20.2%	31.8%	27.8%	29.8%	40.0%	34.9%	26.6%	39.8%	26.2%	28.4%	23.5%	27.3%	25.9%	31.0%	29.5%	27.5%	27.2%	26.0%	43.2%
WP Entered Employ. Rate as % of Goal	84.7%	91.9%	91.2%	83.6%	103.3%	61.2%	96.4%	84.2%	90.4%	121.3%	105.9%	80.5%	120.7%	79.3%	86.2%	71.1%	82.8%	78.5%	93.9%	89.3%	83.4%	82.3%	78.8%	130.8%
WP Wage Rate**	94.3%	79.4%	82.9%	89.0%	74.6%	87.5%	85.0%	89.2%	82.3%	84.6%	85.4%	83.7%	84.1%	85.3%	89.3%	85.6%	84.2%	83.7%	66.6%	80.8%	86.5%	88.8%	81.6%	93.5%
WP New Hire Involvement Rate	13.2%	19.1%	35.7%	18.3%	21.1%	15.9%	37.9%	11.1%	16.9%	24.4%	11.5%	9.7%	20.0%	8.9%	12.0%	9.0%	14.4%	7.2%	16.7%	13.4%	11.6%	11.8%	17.0%	11.1%
WP Employer Involvement Rate	28.7%	27.4%	37.6%	38.6%	24.1%	18.4%	20.8%	28.6%	17.1%	24.4%	13.3%	21.8%	47.2%	21.4%	18.6%	12.4%	20.6%	20.7%	15.1%	35.5%	17.5%	21.1%	32.8%	16.5%
UC Benefit Duration – In Weeks	12.62	11.93	9.95	13.13	12.32	11.92	12.52	12.45	12.20	13.45	12.12	12.12	13.13	12.60	12.14	12.64	13.07	12.85	12.41	12.69	13.03	13.08	13.69	12.40
Customer Satisfaction – Individuals	77.3	78.1	85.8	83.7	73.9	81.5	85.9	81.2	81.3	80.0	76.2	75.1	80.6	70.9	78.7	71.9	73.5	79.9	79.8	81.1	76.9	76.6	74.7	83.5
Cust. Sat. -Individuals as % of Goal	115.4%	116.6%	128.1%	124.9%	110.3%	121.6%	128.2%	119.4%	121.3%	119.4%	113.7%	112.1%	120.3%	105.8%	117.5%	107.3%	109.7%	119.3%	119.1%	121.0%	114.8%	114.3%	111.5%	124.6%
Customer Satisfaction - Employers	73.9	76.2	82.7	78.4	71.7	65.8	72.1	69.4	69.7	78.2	66.1	71.2	76.6	65.3	67.2	66.4	71.1	67.6	70.7	72.7	69.8	68.1	72.8	71.0
Cust. Sat. – Employers as a % of Goal	115.5%	119.1%	129.2%	122.5%	112.0%	102.8%	112.7%	106.8%	108.9%	122.2%	103.3%	111.3%	119.7%	102.0%	105.0%	103.8%	111.1%	105.6%	110.5%	113.6%	109.1%	106.4%	113.8%	110.9%

* All data is based on input in the State MIS System as of 8/02/2001. Rates, percentages, and wages were computed for comparative purposes from this data and they do not necessarily equate to the official federal WIA Record Report or federal core indicators, which are to be based on follow-up data.

** Wage Rates are expressed as a percentage of the Region's Lower Living Standard Income Level (LLSIL) or \$10.05/hr. statewide for 2000.

BOLD = Top Quartile Performance

WHITE = Low Quartile Performance and failed to meet the local goal where a local goal had been established.

STATEWIDE YEAR-END OUTCOMES

WP Entered Emp. Rate	WP Entered Emp. Rate, % of Goal	WP Wage Rate**	WP New Hire Involvement Rate	WP Employer Involvement Rate	UC Benefits Duration – In Weeks	Customer Satisfaction - Individuals	Cust. Sat. – Individuals as a % of Goal	Customer Satisfaction - Employers	Cust. Sat. – Employers as a % of Goal
29.7%	89.9%	84.5%	13.0%	23.5%	12.83	76.69	114.46%	68.69	107.33%

WP = Wagner-Peyser, Florida's employment service system.

UC = Unemployment Compensation Program.

***Revision completed based on corrected data obtained from AWI/IMC dated 10/11/2001

Workforce Florida's

ANNUAL PERFORMANCE REPORT ON FLORIDA'S WORKFORCE DEVELOPMENT SYSTEM

Uniform Performance Measures in Three Tiers

With the passage of the ground-breaking Workforce Florida Act of 1996, the establishment of a standardized process with uniform measures and standards to gauge the performance of the State's workforce development strategy have been required. This mandate was reiterated in 1999 amendments to Section 288.9952 (9), of the Florida Statutes, and again with the adoption of the Workforce Innovation Act of 2000. As one of the several evaluation methodologies employed by Workforce Florida in its review of the state's workforce systems, the review and evaluation of these uniform standards and measures provides critical information concerning the numerous workforce training programs in operation throughout the state.

Development of Uniform Standards and Measures

During 1996-1997, the State Workforce Development Board staff convened a large and diverse working group to develop recommendations on Tier 1 and Tier 2 measures as mandated by the legislation. The working group included representatives of the following agencies and organizations: the Department of Labor and Employment Security (DLES), the Department of Education (DOE), the Department of Children and Families, the Office of Program Policy Analysis and Government Accountability (OPPAGA), the Commission on Government Accountability to the People, Florida TaxWatch, the Center for Needs Assessment and Planning at Florida State University, the Florida Education and Training Placement Information Program (FETPIP), and the University of Florida Bureau of Economic and Business Research. The working group ultimately proposed measures that

- 1) were based on existing data arrangements and systems, and
- 2) utilized FETPIP's annual data collection for measures dealing with employment, earnings, continuing education, and welfare participation.

In November 1998, the State Workforce Development Board adopted the measures developed and recommended by the working group up to that time.

The 1999 Florida Legislature passed legislation amending the Workforce Florida Act of 1996 including the original provisions relating to the development of tiered performance measures. The amendments required the development of some additional measures and the production of an annual report on the performance of Florida's workforce development system, as reflected in the three-tier measurement system. Additional modifications to the three tier reporting system were required with the passage of Senate Bill 1566 in 1999, which shifted the emphasis to the current strategies, including First Jobs/First Wages, Better

Jobs/Better Wages, and High Skills/High Wages. These reporting requirements were retained in the Workforce Innovation Act of 2000, which created the new state board, or Workforce Florida, Inc.

2001 Annual Performance Report

The 2001 Annual Performance Report was compiled by the Florida Department of Education's FETPIP Office at the request of Workforce Florida. Performances are reported for eight uniform measures previously adopted by the predecessor State Workforce Development Board. Findings for the eight measures are reported at the Tier 1 system-wide, Tier 2 strategy/initiative level, and the Tier 3 individual program levels.

The eight measures against which performance is reported include the following:

1. Initial employment or those who exited/completed workforce programs and were found employed expressed as a percentage of the total number of those exiting/completing programs
2. Earnings or Wage Levels expressed as the percentage of those found employed at each of four full-time earnings or wage levels listed below:
 - Level 0 – those earning below minimum wage of \$5.15/hour or \$2,678 quarterly
 - Level 1 – those earning at least minimum wage of \$5.15/hour but less than \$7.50/hour (from \$2,678 quarterly to \$3,900 quarterly)
 - Level 2 – those earning at least \$7.50/hour but less than \$9.00/hour (from \$3,900 quarterly to \$4,680 quarterly)
 - Level 3 – those earning \$9.00/hour and greater (\$4,680 or more quarterly)
3. Continued Employment expressed as a percentage of those found employed at follow-up the year following program exit or completion
4. Initial Earnings expressed as the average quarterly amount earned for those found employed the year after program exit/completion
5. Earnings Growth expressed as the amount of gain or loss in average quarterly earnings as compared to the average initial earnings
6. Public Assistance or those who exited/completed workforce programs and were found to be receiving public assistance expressed as a percentage of the total number of those exiting/completing programs
7. Continued Public Assistance expressed as a percentage of those found to be receiving public assistance the year after program exit/completion

8. Continuing Education or those who exited/completed workforce programs and were found to be in any education or training program expressed as a percentage of the total number of those exiting/completing programs

The accompanying three-tier reports are constructed to conform to the requirements in Section 445.004(9), Florida Statutes. Since this is the second year in which data is available in the manner prescribed in law for the three council designations, two separate reports are included. The first report provides Fall 2000 outcomes for the 1998-99 Cohort compared to the initial base-line data captured in the Fall 1999, or simply a second year's look at the initial data captured during Fall 1999. Since data is available for two years within this cohort, a comparison of the number of individuals remaining employed, their change in quarterly earnings, and the change in the percentage of individuals continuing on Public Assistance can be derived. One should note that the Fall 1999 outcomes as reported in the prior year's Three Tier Report submitted in December 2000 may have changed due to the inclusion of data and outcomes from additional programs which were not previously available. Additionally, since each cohort is tracked on a yearly basis, the second year data review provides insight into trends occurring within that particular cohort of individuals.

The second report grouping included as a part of the Three Tier Report submission provides initial Fall 2000 findings for the 1999-00 Cohort. This report provides a first look at individuals entering employment for the first time during Fall 2000..

Within each Cohort report, breakouts are provided for each of the required tiers, including:

TIER 1 – System, or state-wide total unduplicated outcomes for all components and initiatives

TIER 2 – Total outcomes for each of the three initiatives or strategies, unduplicated within each strategy, including First Jobs/First Wages, Better Jobs/Better Wages, and High Skills/High Wages

TIER 3 – Total outcomes for all programs within each of the defined Tier 2 strategies, unduplicated within each program. Each program has been identified within the most logical grouping.

It should be noted that each tier is a product of the outcomes reflected in the tier below, for instance, Tier 1 outcomes reflect a consolidation of Tier 2. However, as noted within the report descriptors, Tier 1 outcomes will be less than the sum of the strategies or initiatives in Tier 2 since Tier 1 is an unduplicated report by social security number within each initiative. Likewise, the consolidated Tier 2 outcomes report reflects an unduplicated count of outcomes reflected in each of the programs found in Tier 3. Graphically, this may be displayed as follows:

TIER 1 Unduplicated System-Wide Outcomes		
TIER 2 Unduplicated Count of the Three Initiatives/Strategies		
First Jobs/First Wages	Better Jobs/Better Wages	High Skills/High Wages
TIER 3 Unduplicated Count of All Programs		
District Adult General Education WIA - Older Youth WIA Younger Youth 401 Ex-Offender Programs Placed Dropout Prevention Public High School Dropouts Public High School Graduates Jobs for Florida's Graduates District Secondary Vocational Completers	401 Ex-Offender Programs Registered WAGES – Jobs – all Wagner Peysner – Registrations WIA – Adults WIA – Older Workers Blind Services Vocational Rehabilitation Closures Food Stamp Education & Training – Rec'd Orientation Food Stamp Education & Training – Placed TANF Adult Migrant Education Quick Response – District Florida Job Corps NAFTA/TAA	Quick Response Florida Community Colleges State University System - Bachelors WIA – Dislocated Workers Apprentice Programs Incumbent Worker Programs Community College Associate of Science Programs* Community College Post-secondary Adult Voc.* Community College Credit Certificate Programs* District Post-secondary Adult Vocational Programs* <i>*Includes only Targeted Occupational Training</i>

Specific programs reflected within the 1998-99 Cohort are slightly different from the above list due to the consolidation and merger during 1999-00 of some smaller programs.

PERFORMANCE OUTCOMES

TIER 1 Performance Outcomes

Comparison of 98-99 Cohort to 99-00 –

A comparison of these two cohorts can be made based upon the general assumption that each cohort represents a similarly structured universe of individuals for each of the years in question. In making this comparison, several positive trends (with numbers bolded) can be discerned –

- 1) The percentage of individuals entering employment for the first time into the higher wage lever (level 3) increased by almost a full percent, or **.8%**;
- 2) Initial Average Quarterly Earnings increased by \$118;
- 3) The percentage of individuals continuing in educational programs increased from 8.92% to 11.37%, or a difference of **2.45%**.

Other measures for these two cohorts as reflected in the following table reflect negative trends, such as the increased percentage of individuals found on public assistance and the decline in the percentage of individuals found employed.

Table 6

Measure	98-99 Cohort Fall 99 Findings	99-00 Cohort Fall 00 Findings	Difference
% Employed	48.41%	44.53%	- 3.88%
Earnings Levels –			
Level 0	41.30%	40.75%	- .55%
Level 1	16.34%	16.17%	- .17%
Level 2	8.99%	8.90%	- .09%
Level 3	33.36%	34.16%	+ .80%
Initial Avg Qtrly Earnings	\$4,030	\$4,148	+ \$118
% on Public Assistance	25.10%	26.74%	+ 1.64%
% Continuing Education	8.92%	11.37%	+ 2.45%

In contrast however, a review of the changes within the 1998-99 cohort Fall 2000 Findings shows a relatively stable percentage of individuals employed (48.74% in Fall 1999 and 47.11% in Fall 2000), a sharp increase in the earnings growth (\$512, or +12.6% increase over Fall 1999), and a decline in the percentage of individuals remaining on public assistance (from 24.81% to 21.58%, or a 13% reduction).

TIER 2 Performance Outcomes

Comparison of 98-99 Cohort to 99-00 –

As required within Section 445.004(9), Florida Statutes, the Three Tier report provides detailed report breakouts for each of the three initiatives, or strategies, including First Jobs/First Wages, Better Jobs/Better Wages, and High Skills/High Wages. A discussion of trends found in comparing the 1998-99 and 1999-00 Cohorts for each of these strategies follows.

First Jobs/First Wages:

The following table reflects several positive trends for the First Jobs/First Wages strategy, each bolded for clarity. This comparison attempts to show the differences occurring from the initial cohort from Fall 1999 to the first look for the Fall 2000 cohort. Of particular interest is the dramatic shifts occurring within the Earnings Levels, shifts away from lower paying levels 0-2 to the much higher level 3. This represents a major improvement, even within a one-year block of time, in the outcomes of these programs. Other dramatic positive trends include the substantial increase of 26% (from \$2,047 to \$2,581) in initial average quarterly wage earnings, and the 28% reduction in the percentage of people found on public assistance (9.29% down to 6.68%).

Measure	98-99 Cohort Fall 99 Findings	99-00 Cohort Fall 00 Findings	Difference
% Employed	53.64%	51.91%	- 1.73%

Table 6

Earnings Levels –			
Level 0	71.00%	60.65%	- 10.35%
Level 1	17.00%	18.37%	+ 1.37%
Level 2	5.68%	7.64%	+ 1.96%
Level 3	6.29%	13.32%	+ 7.03%
Initial Avg Qtrly Earnings	\$2,047	\$2,581	+ \$ 534
% on Public Assistance	9.29%	6.68%	- 2.61%
% Continuing Education	33.41%	30.73%	- 2.68%

Better Jobs/Better Wages:

Results within the Better Jobs/Better Wages strategy were not nearly as dramatic as those found within First Jobs/First Wages. On a much smaller scale than First Jobs/First Wages, the same shifts in Earnings Levels can be seen within this strategy. However, one should note that the initial average quarterly earnings within this strategy are twice the amounts found in First/First, so it is not surprising that the change between the two cohorts was not as large.

Measure	98-99 Cohort Fall 99 Findings	99-00 Cohort Fall 00 Findings	Difference
% Employed	46.91%	41.36%	- 5.55%
Earnings Levels –			
Level 0	38.93%	38.62%	- .31%
Level 1	16.75%	16.59%	- .16%
Level 2	9.62%	9.56%	- .06%
Level 3	34.70%	35.20%	+ .50%
Initial Avg Qtrly Earnings	\$4,118	\$4,219	+ \$ 101
% on Public Assistance	28.45%	33.38%	+ 4.93%
% Continuing Education	5.07%	6.04%	+ .97%

High Skills/High Wage:

Even more dramatic than the trends seen in First Jobs/First Wages, are the results found in the High Skill/High Wage strategy. Every measure within this initiative shows a positive trend –

- the number found employed increased by .52%,
- the changes in earnings levels reflect the shift from lower wages towards Level 3 wages, which increased 3.86% points,
- the percentage of individuals found on public assistance declined, and
- the percentage of individuals continuing education increased by 2.71% points.

These positive outcomes are exactly what one would want to see from all workforce development programs.

Table 6

Measure	98-99 Cohort Fall 99 Findings	99-00 Cohort Fall 00 Findings	Difference
% Employed	70.62%	71.14%	+ .52%
Earnings Levels –			
Level 0	16.23%	14.53%	- 1.70%
Level 1	9.43%	8.34%	- 1.09%
Level 2	7.54%	6.97%	- .57%
Level 3	66.79%	70.15%	+ 3.86%
Initial Avg Qtrly Earnings	\$6,473	\$6,859	+ \$ 386
% on Public Assistance	2.69%	2.03%	- .66%
% Continuing Education	21.04%	23.75%	+ 2.71%

TIER 3 Performance Outcomes

Comparison of 98-99 Cohort to 99-00 –

Similar comparisons can be made for the individual Tier 3 programs as was made for Tier 1 and 2. Because of the variety of programs included as a part of Tier 3, some performed better than others. Of particular interest are the programs included in High Skills/High Wages strategy and the positive results within most, if not all, of those individual programs. Apprenticeship, Community College Associate of Science, Post Secondary Vocational, and Vocational Certificate programs, along with University system bachelor programs reflect the highest initial average earnings levels and highest earnings growth patterns.

FLORIDA WIA FINANCIAL STATEMENT
7/1/00 TO 6/30/01

Operating results	Available	Expended	Pct.	Balance Remaining
Total All Funds Sources	\$158,271,594	\$119,547,559	75.5%	\$38,724,035
Adult Program Funds	\$36,001,939	\$29,704,471	82.5%	\$6,297,468
<i>Carry in Monies (no add)</i>	\$9,974,204	\$9,974,204	100.0%	\$0
Dislocated Worker Progam Funds	\$28,800,016	\$19,811,541	68.8%	\$8,988,475
<i>Carry in Monies (no add)</i>	\$8,680,439	\$8,680,439	100.0%	\$0
Youth Program Funds	\$34,989,841	\$24,136,631	69.0%	\$10,853,210
<i>Carry in Monies (no add)</i>	\$7,830,737	\$7,830,737	100.0%	\$0
Out-of-School Youth	\$11,561,556	\$9,200,228	79.6%	\$2,361,328
In-School Youth	\$26,976,964	\$20,410,047	75.7%	\$6,566,917
Summer Employment Opportunities	\$6,410,807	\$6,410,807	100.0%	\$0
Local Administration Funds	\$9,979,180	\$4,033,065	40.4%	\$5,946,115
<i>Carry in Monies (no add)</i>	\$2,648,538	\$2,648,538	100.0%	\$0
Rapid Response Funds	\$8,063,345	\$4,498,629	55.8%	\$3,564,716
<i>Carry in Monies (no add)</i>	\$21,590	\$21,590	100.0%	\$0
Statewide Activity Funds	\$21,402,480	\$12,382,314	57.9%	\$9,020,166
<i>Carry in Monies (no add)</i>	\$2,507,003	\$2,507,003	100.0%	\$0

**PROGRAM YEAR 2000-2001 WIA EXPENDITURES/COST PER POSITIVE OUTCOME*
ADULT PROGRAM - 10/1/99 TO 9/30/00**

REGION 1	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$945,853	100.0%				
TOTAL EXPEND.	\$605,023	64.0%	324	\$1,867	87	\$6,954
EXPEND. OTHER SERVICES**	\$293,618	48.5%	324	\$906	87	\$3,375
EXPEND. TRAINING	\$265,867	43.9%	298	\$892	80	\$3,323

REGION 2	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$472,350	100.0%				
TOTAL EXPEND.	\$364,490	77.2%	216	\$1,687	53	\$6,877
EXPEND. OTHER SERVICES**	\$119,191	32.7%	216	\$552	53	\$2,249
EXPEND. TRAINING	\$221,355	60.7%	105	\$2,108	26	\$8,514

REGION 3	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$418,186	100.0%				
TOTAL EXPEND.	\$293,686	70.2%	180	\$1,632	91	\$3,227
EXPEND. OTHER SERVICES**	\$24,803	8.4%	180	\$138	91	\$273
EXPEND. TRAINING	\$249,258	84.9%	144	\$1,731	66	\$3,777

REGION 4	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$716,997	100.0%				
TOTAL EXPEND.	\$668,186	93.2%	363	\$1,841	155	\$4,311
EXPEND. OTHER SERVICES**	\$296,676	44.4%	363	\$817	155	\$1,914
EXPEND. TRAINING	\$321,401	48.1%	279	\$1,152	84	\$3,826

REGION 5	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$547,081	100.0%				
TOTAL EXPEND.	\$247,018	45.2%	369	\$669	105	\$2,353
EXPEND. OTHER SERVICES**	\$48,703	19.7%	369	\$132	105	\$464
EXPEND. TRAINING	\$161,054	65.2%	251	\$642	76	\$2,119

REGION 6	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$336,436	100.0%				
TOTAL EXPEND.	\$260,123	77.3%	220	\$1,182	41	\$6,344
EXPEND. OTHER SERVICES**	\$62,399	24.0%	220	\$284	41	\$1,522
EXPEND. TRAINING	\$170,696	65.6%	163	\$1,047	38	\$4,492

REGION 7	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$423,752	100.0%				
TOTAL EXPEND.	\$377,062	89.0%	133	\$2,835	42	\$8,978
EXPEND. OTHER SERVICES**	\$96,473	25.6%	133	\$725	42	\$2,297
EXPEND. TRAINING	\$245,053	65.0%	130	\$1,885	40	\$6,126

REGION 8	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$3,569,373	100.0%				
TOTAL EXPEND.	\$1,707,784	47.8%	775	\$2,204	158	\$10,809
EXPEND. OTHER SERVICES**	\$462,922	27.1%	775	\$597	158	\$2,930
EXPEND. TRAINING	\$1,080,150	63.2%	679	\$1,591	145	\$7,449

REGION 9	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$406,984	100.0%				
TOTAL EXPEND.	\$315,439	77.5%	135	\$2,337	57	\$5,534
EXPEND. OTHER SERVICES**	\$139,698	44.3%	135	\$1,035	57	\$2,451
EXPEND. TRAINING	\$139,697	44.3%	91	\$1,535	24	\$5,821

* Positive outcomes include entered employment and successful completion of services to employed workers to assist them in upgrading their employment.

** Assisted core and intensive services constitute "Other Services". All those who receive Training must have received core and intensive services pursuant to WIA regulations.

**PROGRAM YEAR 2000-2001 WIA EXPENDITURES/COST PER POSITIVE OUTCOME*
ADULT PROGRAM - 10/1/99 TO 9/30/00**

REGION 10	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$854,525	100.0%				
TOTAL EXPEND.	\$684,621	80.1%	265	\$2,583	135	\$5,071
EXPEND. OTHER SERVICES**	\$182,723	26.7%	265	\$690	135	\$1,354
EXPEND. TRAINING	\$437,477	63.9%	250	\$1,750	121	\$3,616

REGION 11	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$987,431	100.0%				
TOTAL EXPEND.	\$987,431	100.0%	600	\$1,646	253	\$3,903
EXPEND. OTHER SERVICES**	\$507,681	51.4%	600	\$846	253	\$2,007
EXPEND. TRAINING	\$415,374	42.1%	303	\$1,371	121	\$3,433

REGION 12	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$1,590,027	100.0%				
TOTAL EXPEND.	\$1,173,612	73.8%	1,009	\$1,163	433	\$2,710
EXPEND. OTHER SERVICES**	\$168,727	14.4%	1,009	\$167	433	\$390
EXPEND. TRAINING	\$936,110	79.8%	744	\$1,258	326	\$2,872

REGION 13	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$721,574	100.0%				
TOTAL EXPEND.	\$326,336	45.2%	488	\$669	145	\$2,251
EXPEND. OTHER SERVICES**	\$112,067	34.3%	488	\$230	145	\$773
EXPEND. TRAINING	\$177,933	54.5%	357	\$498	80	\$2,224

REGION 14	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$1,222,587	100.0%				
TOTAL EXPEND.	\$1,252,395	102.4%	747	\$1,677	121	\$10,350
EXPEND. OTHER SERVICES**	\$683,325	54.6%	747	\$915	121	\$5,647
EXPEND. TRAINING	\$405,371	32.4%	453	\$895	71	\$5,709

REGION 15	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$1,461,510	100.0%				
TOTAL EXPEND.	\$842,734	57.7%	425	\$1,983	173	\$4,871
EXPEND. OTHER SERVICES**	\$130,411	15.5%	425	\$307	173	\$754
EXPEND. TRAINING	\$624,762	74.1%	394	\$1,586	168	\$3,719

REGION 16	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$638,184	100.0%				
TOTAL EXPEND.	\$383,366	60.1%	234	\$1,638	74	\$5,181
EXPEND. OTHER SERVICES**	\$287,181	74.9%	234	\$1,227	74	\$3,881
EXPEND. TRAINING	\$96,185	25.1%	211	\$456	69	\$1,394

REGION 17	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$1,409,942	100.0%				
TOTAL EXPEND.	\$1,792,092	127.1%	707	\$2,535	328	\$5,464
EXPEND. OTHER SERVICES**	\$1,061,158	59.2%	707	\$1,501	328	\$3,235
EXPEND. TRAINING	\$595,447	33.2%	488	\$1,220	245	\$2,430

REGION 18	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$453,351	100.0%				
TOTAL EXPEND.	\$285,662	63.0%	75	\$3,809	33	\$8,656
EXPEND. OTHER SERVICES**	\$163,837	57.4%	75	\$2,184	33	\$4,965
EXPEND. TRAINING	\$87,637	30.7%	72	\$1,217	33	\$2,656

* Positive outcomes include entered employment and successful completion of services to employed workers to assist them in upgrading their employment.

** Assisted core and intensive services constitute "Other Services". All those who receive Training must have received core and intensive services pursuant to WIA regulations.

**PROGRAM YEAR 2000-2001 WIA EXPENDITURES/COST PER POSITIVE OUTCOME *
ADULT PROGRAM - 10/1/99 TO 9/30/00**

REGION 19	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$639,614	100.0%				
TOTAL EXPEND.	\$330,506	51.7%	153	\$2,160	73	\$4,527
EXPEND. OTHER SERVICES**	\$119,904	36.3%	153	\$784	73	\$1,643
EXPEND. TRAINING	\$179,631	54.4%	144	\$1,247	64	\$2,807

REGION 20	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$2,053,244	100.0%				
TOTAL EXPEND.	\$1,450,762	70.7%	525	\$2,763	210	\$6,908
EXPEND. OTHER SERVICES**	\$553,275	38.1%	525	\$1,054	210	\$2,635
EXPEND. TRAINING	\$796,176	54.9%	405	\$1,966	146	\$5,453

REGION 21	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$3,268,846	100.0%				
TOTAL EXPEND.	\$3,059,257	93.6%	979	\$3,125	223	\$13,719
EXPEND. OTHER SERVICES**	\$773,638	25.3%	979	\$790	223	\$3,469
EXPEND. TRAINING	\$1,952,878	63.8%	464	\$4,209	181	\$10,789

REGION 22	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$3,915,819	100.0%				
TOTAL EXPEND.	\$3,397,948	86.8%	857	\$3,965	271	\$12,539
EXPEND. OTHER SERVICES**	\$1,374,556	40.5%	857	\$1,604	271	\$5,072
EXPEND. TRAINING	\$1,698,974	50.0%	690	\$2,462	216	\$7,866

REGION 23	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$9,690,725	100.0%				
TOTAL EXPEND.	\$8,522,520	87.9%	5,620	\$1,516	1,300	\$6,556
EXPEND. OTHER SERVICES**	\$4,435,326	52.0%	5,620	\$789	1,300	\$3,412
EXPEND. TRAINING	\$3,219,696	37.8%	2,675	\$1,204	541	\$5,951

REGION 24	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$1,427,515	100.0%				
TOTAL EXPEND.	\$1,010,496	70.8%	472	\$2,141	205	\$4,929
EXPEND. OTHER SERVICES**	\$271,920	26.9%	472	\$576	205	\$1,326
EXPEND. TRAINING	\$654,659	64.8%	391	\$1,674	171	\$3,828

STATEWIDE TOTALS	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOME	COST PER POS. OUTCOME
TOTAL AVAIL.	\$38,171,906	100.0%				
TOTAL EXPEND.	\$30,371,671	79.6%	16,094	\$1,887	4,772	\$6,365
EXPEND. OTHER SERVICES**	\$12,370,212	40.7%	16,094	\$769	4,772	\$2,592
EXPEND. TRAINING	\$15,132,841	49.8%	10,256	\$1,476	3,132	\$4,832

* Positive outcomes include entered employment and successful completion of services to employed workers to assist them in upgrading their employment.

** Assisted core and intensive services constitute "Other Services". All those who receive Training must have received core and intensive services pursuant to WIA regulations.

**PROGRAM YEAR 2000-2001 WIA EXPENDITURES/COST PER POSITIVE OUTCOME*
DISLOCATED WORKER PROGRAM - 10/1/99 TO 9/30/00**

REGION 1	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$849,901	100.0%				
TOTAL EXPEND.	\$647,413	76.2%	461	\$1,404	86	\$ 7,528
EXPEND. OTHER SERVICES**	\$188,803	29.2%	461	\$410	86	\$ 2,195
EXPEND. TRAINING	\$409,698	63.3%	455	\$900	82	\$ 4,996

REGION 2	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$309,346	100.0%				
TOTAL EXPEND.	\$262,021	84.7%	305	\$859	13	\$20,155
EXPEND. OTHER SERVICES**	\$89,139	34.0%	305	\$292	13	\$6,857
EXPEND. TRAINING	\$145,438	55.5%	223	\$652	10	\$14,544

REGION 3	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$297,303	100.0%				
TOTAL EXPEND.	\$61,921	20.8%	209	\$296	91	\$680
EXPEND. OTHER SERVICES**	\$21,798	35.2%	209	\$104	91	\$240
EXPEND. TRAINING	\$34,180	55.2%	205	\$167	86	\$397

REGION 4	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$510,570	100.0%				
TOTAL EXPEND.	\$542,308	106.2%	411	\$1,319	145	\$3,740
EXPEND. OTHER SERVICES**	\$229,638	42.3%	411	\$559	145	\$1,584
EXPEND. TRAINING	\$269,575	49.7%	397	\$679	136	\$1,982

REGION 5	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$339,383	100.0%				
TOTAL EXPEND.	\$245,937	72.5%	98	\$2,510	31	\$7,933
EXPEND. OTHER SERVICES**	\$89,960	36.6%	98	\$918	31	\$2,902
EXPEND. TRAINING	\$132,468	53.9%	67	\$1,977	19	\$6,972

REGION 6	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$99,284	100.0%				
TOTAL EXPEND.	\$41,462	41.8%	76	\$546	30	\$1,382
EXPEND. OTHER SERVICES**	\$6,728	16.2%	76	\$89	30	\$224
EXPEND. TRAINING	\$33,110	80%	65	\$436	25	\$1,324

REGION 7	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$239,250	100.0%				
TOTAL EXPEND.	\$171,994	71.9%	77	\$2,234	26	\$6,615
EXPEND. OTHER SERVICES**	\$50,566	29.4%	77	\$657	26	\$1,945
EXPEND. TRAINING	\$106,186	61.7%	76	\$1,397	26	\$4,084

REGION 8	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$5,088,291	100.0%				
TOTAL EXPEND.	\$2,107,173	41.4%	1,064	\$1,980	521	\$4,044
EXPEND. OTHER SERVICES**	\$590,154	28.0%	1,064	\$555	521	\$1,133
EXPEND. TRAINING	\$1,377,026	65.3%	993	\$1,387	480	\$2,869

REGION 9	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$257,790	100.0%				
TOTAL EXPEND.	\$227,129	88.1%	81	\$2,804	36	\$6,309
EXPEND. OTHER SERVICES**	\$102,112	45.0%	81	\$1,261	36	\$2,836
EXPEND. TRAINING	\$102,112	45.0%	76	\$1,344	32	\$3,191

* Positive outcome is entered employment.

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**PROGRAM YEAR 2000-2001 WIA EXPENDITURES/COST PER POSITIVE OUTCOME*
DISLOCATED WORKER PROGRAM - 10/1/99 TO 9/30/00**

REGION 10			TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$770,977	100.0%				
TOTAL EXPEND.	\$567,825	73.7%	121	\$4,693	42	\$13,520
EXPEND. OTHER SERVICES**	\$256,951	45.3%	121	\$2,124	42	\$6,118
EXPEND. TRAINING	\$262,291	46.2%	120	\$2,186	42	\$6,245

REGION 11			TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$415,032	100.0%				
TOTAL EXPEND.	\$414,281	99.8%	173	\$2,395	81	\$5,115
EXPEND. OTHER SERVICES**	\$94,076	22.7%	173	\$544	81	\$1,161
EXPEND. TRAINING	\$267,754	64.6%	119	\$2,250	49	\$5,464

REGION 12			TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$1,964,649	100.0%				
TOTAL EXPEND.	\$1,219,073	62.1%	589	\$2,070	192	\$6,349
EXPEND. OTHER SERVICES**	\$100,344	8.2%	589	\$170	192	\$523
EXPEND. TRAINING	\$966,083	79.2%	455	\$2,123	157	\$6,153

REGION 13			TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$744,541	100.0%				
TOTAL EXPEND.	\$729,747	98.0%	213	\$3,426	83	\$8,792
EXPEND. OTHER SERVICES**	\$229,807	31.5%	213	\$1,079	83	\$2,769
EXPEND. TRAINING	\$417,129	57.2%	179	\$2,330	69	\$6,045

REGION 14			TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$1,189,329	100.0%				
TOTAL EXPEND.	\$1,165,509	98.0%	372	\$3,133	75	\$15,540
EXPEND. OTHER SERVICES**	\$584,218	50.1%	372	\$1,570	75	\$7,790
EXPEND. TRAINING	\$419,847	36.0%	316	\$1,329	60	\$6,997

REGION 15			TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$1,380,572	100.0%				
TOTAL EXPEND.	\$764,124	55.3%	310	\$2,465	117	\$6,531
EXPEND. OTHER SERVICES**	\$152,176	19.9%	310	\$491	117	\$1,301
EXPEND. TRAINING	\$494,169	64.7%	291	\$1,698	117	\$4,224

REGION 16			TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$571,352	100.0%				
TOTAL EXPEND.	\$287,487	50.3%	152	\$1,891	34	\$8,456
EXPEND. OTHER SERVICES**	\$252,833	87.9%	152	\$1,663	34	\$7,436
EXPEND. TRAINING	\$9,490	3.3%	132	\$72	27	\$351

REGION 17			TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$986,716	100.0%				
TOTAL EXPEND.	\$928,098	94.1%	275	\$3,375	66	\$14,062
EXPEND. OTHER SERVICES**	\$396,969	42.8%	275	\$1,444	66	\$6,015
EXPEND. TRAINING	\$474,299	51.1%	170	\$2,790	38	\$12,482

REGION 18			TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$629,912	100.0%				
TOTAL EXPEND.	\$370,829	58.9%	663	\$559	428	\$866
EXPEND. OTHER SERVICES**	\$203,774	55.0%	663	\$307	428	\$476
EXPEND. TRAINING	\$94,020	25.4%	581	\$162	413	\$228

* Positive outcome is entered employment.

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**PROGRAM YEAR 2000-2001 WIA EXPENDITURES/COST PER POSITIVE OUTCOME*
DISLOCATED WORKER PROGRAM - 10/1/99 TO 9/30/00**

REGION 19			TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$219,730	100.0%				
TOTAL EXPEND.	\$112,419	51.2%	33	\$3,407	15	\$7,495
EXPEND. OTHER SERVICES**	\$36,300	32.3%	33	\$1,100	15	0
EXPEND. TRAINING	\$64,867	57.7%	32	\$2,027	15	\$4,324

REGION 20			TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$1,381,049	100.0%				
TOTAL EXPEND.	\$899,697	65.1%	137	\$6,567	53	\$16,975
EXPEND. OTHER SERVICES**	\$252,798	28.1%	137	\$1,845	53	\$4,770
EXPEND. TRAINING	\$562,682	62.5%	107	\$5,259	41	\$13,724

REGION 21			TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$2,408,426	100.0%				
TOTAL EXPEND.	\$1,949,319	80.9%	571	\$3,414	187	\$10,424
EXPEND. OTHER SERVICES**	\$1,174,813	60.3%	571	\$2,057	187	\$6,282
EXPEND. TRAINING	\$514,445	26.4%	284	\$1,811	123	\$4,182

REGION 22			TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$2,946,501	100.0%				
TOTAL EXPEND.	\$2,863,229	97.2%	1,119	\$2,559	262	\$10,928
EXPEND. OTHER SERVICES**	\$543,897	19.0%	1,119	\$486	262	\$2,076
EXPEND. TRAINING	\$2,175,590	76.0%	1,007	\$2,160	240	\$9,065

REGION 23			TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$7,090,979	100.0%				
TOTAL EXPEND.	\$6,982,185	98.5%	4,535	\$1,540	904	\$7,724
EXPEND. OTHER SERVICES**	\$4,470,045	64.0%	4,535	\$986	904	\$4,945
EXPEND. TRAINING	\$2,071,310	29.7%	3,236	\$640	610	\$3,396

REGION 24			TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$1,193,795	100.0%				
TOTAL EXPEND.	\$977,033	81.8%	192	\$5,089	68	\$14,368
EXPEND. OTHER SERVICES**	\$227,554	23.3%	192	\$1,185	68	\$3,346
EXPEND. TRAINING	\$628,573	64.3%	189	\$3,326	64	\$9,821

STATEWIDE TOTALS			TOTAL SERVED	COST PER PARTICIPANT	TOTAL PLACED	COST PER ENTERED EMPLOYMENT
TOTAL AVAIL.	\$31,884,678	100.0%				
TOTAL EXPEND.	\$24,538,213	77.0%	12,370	\$1,984	4,012	\$6,116
EXPEND. OTHER SERVICES**	\$10,345,453	42.2%	12,370	\$836	4,012	\$2,579
EXPEND. TRAINING	\$12,032,342	49.0%	9,893	\$1,216	3,422	\$3,516

* Positive outcome is entered employment.

** Assisted core and intensive services constitute "Other Services". All those who receive Training must have received core and intensive services pursuant to WIA regulations.

**PROGRAM YEAR 2000-2001 WIA EXPENDITURES/COST PER POSITIVE OUTCOME*
YOUTH PROGRAM - 7/1/00 TO 6/30/01**

REGION 1	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$877,287	100.0%				
TOTAL EXPEND.	\$656,388	74.8%	356	\$1,844	310	\$2,117
EXPEND. ASSESSMENT	\$38,051	5.8%	356	\$107	310	\$123
EXPEND. BEYOND ASSESS.**	\$568,765	86.7%	343	\$1,658	297	\$1,915
REGION 2	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$464,959	100.0%				
TOTAL EXPEND.	\$339,512	73.0%	166	\$2,045	109	\$3,115
EXPEND. ASSESSMENT	\$37,470	11.0%	166	\$226	109	\$344
EXPEND. BEYOND ASSESS.**	\$274,780	80.9%	165	\$1,665	109	\$2,521
REGION 3	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$831,078	100.0%				
TOTAL EXPEND.	\$580,055	69.8%	409	\$1,418	331	\$1,752
EXPEND. ASSESSMENT	\$21,468	3.7%	409	\$52	331	\$65
EXPEND. BEYOND ASSESS.**	\$531,286	91.6%	405	\$1,312	327	\$1,625
REGION 4	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$1,495,403	100.0%				
TOTAL EXPEND.	\$934,057	62.5%	472	\$1,979	317	\$2,947
EXPEND. ASSESSMENT	\$132,032	14.1%	472	\$280	317	\$417
EXPEND. BEYOND ASSESS.**	\$748,178	80.1%	460	\$1,626	312	\$2,398
REGION 5	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$715,662	100.0%				
TOTAL EXPEND.	\$370,518	51.8%	572	\$648	454	\$816
EXPEND. ASSESSMENT	\$5,015	1.4%	572	\$9	454	\$11
EXPEND. BEYOND ASSESS.**	\$350,905	94.7%	406	\$864	338	\$1,038
REGION 6	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$535,108	100.0%				
TOTAL EXPEND.	\$493,582	92.2%	361	\$1,367	267	\$1,849
EXPEND. ASSESSMENT	\$60,263	12.2%	361	\$167	267	\$226
EXPEND. BEYOND ASSESS.**	\$421,842	85.5%	312	\$1,352	250	\$1,687
REGION 7	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$464,959	100.0%				
TOTAL EXPEND.	\$464,959	100.0%	152	\$3,059	101	\$4,604
EXPEND. ASSESSMENT	\$116,573	25.1%	152	\$767	101	\$1,154
EXPEND. BEYOND ASSESS.**	\$321,701	69.2%	141	\$2,282	95	\$3,386
REGION 8	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$4,326,707	100.0%				
TOTAL EXPEND.	\$1,965,973	45.4%	945	\$2,080	769	\$2,557
EXPEND. ASSESSMENT	\$384,608	19.6%	945	\$407	769	\$500
EXPEND. BEYOND ASSESS.**	\$1,538,430	78.3%	937	\$1,642	761	\$2,022
REGION 9	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$664,816	100.0%				
TOTAL EXPEND.	\$394,828	59.4%	254	\$1,554	194	\$2,035
EXPEND. ASSESSMENT	\$63,538	16.1%	254	\$250	194	\$328
EXPEND. BEYOND ASSESS.**	\$254,152	64.4%	253	\$1,005	193	\$1,317

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** "Beyond Assessment" designates all services other than objective assessment. All youth who receive any services must receive assessment.

**PROGRAM YEAR 2000-2001 WIA EXPENDITURES/COST PER POSITIVE OUTCOME*
YOUTH PROGRAM - 7/1/00 TO 6/30/01**

REGION 10	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$1,568,963	100.0%				
TOTAL EXPEND.	\$589,746	37.6%	371	\$1,590	269	\$2,192
EXPEND. ASSESSMENT	\$508	0.1%	371	\$1	269	\$2
EXPEND. BEYOND ASSESS.**	\$551,063	93.4%	362	\$1,522	269	\$2,049
REGION 11	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$879,588	100.0%				
TOTAL EXPEND.	\$1,135,640	129.1%	445	\$2,552	411	\$2,763
EXPEND. ASSESSMENT	\$107,158	9.4%	445	\$241	411	\$261
EXPEND. BEYOND ASSESS.**	\$964,426	84.9%	445	\$2,167	411	\$2,347
REGION 12	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$1,814,758	100.0%				
TOTAL EXPEND.	\$1,814,758	100.0%	1,003	\$1,809	965	\$1,881
EXPEND. ASSESSMENT	\$0	0.0%	1,003	\$0	965	\$0
EXPEND. BEYOND ASSESS.**	\$1,683,760	92.8%	987	\$1,706	956	\$1,761
REGION 13	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$719,222	100.0%				
TOTAL EXPEND.	\$719,222	100.0%	394	\$1,825	262	\$2,745
EXPEND. ASSESSMENT	\$55,623	7.7%	394	\$141	262	\$212
EXPEND. BEYOND ASSESS.**	\$606,559	84.3%	383	\$1,584	258	\$2,351
REGION 14	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$696,854	100.0%				
TOTAL EXPEND.	\$751,282	107.8%	194	\$3,873	112	\$6,708
EXPEND. ASSESSMENT	\$41,211	5.5%	194	\$212	112	\$368
EXPEND. BEYOND ASSESS.**	\$645,643	85.9%	157	\$4,112	108	\$5,978
REGION 15	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$1,574,892	100.0%				
TOTAL EXPEND.	\$1,528,800	97.1%	628	\$2,434	408	\$3,747
EXPEND. ASSESSMENT	\$18,740	1.2%	628	\$30	408	\$46
EXPEND. BEYOND ASSESS.**	\$1,424,243	93.2%	625	\$2,279	405	\$3,517
REGION 16	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$456,301	100.0%				
TOTAL EXPEND.	\$369,741	81.0%	238	\$1,554	208	\$1,778
EXPEND. ASSESSMENT	\$26,662	7.2%	238	\$112	208	\$128
EXPEND. BEYOND ASSESS.**	\$323,820	87.6%	227	\$1,427	208	\$1,557
REGION 17	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$2,914,400	100.0%				
TOTAL EXPEND.	\$1,013,537	34.8%	223	\$4,545	201	\$5,042
EXPEND. ASSESSMENT	\$314,465	31.0%	223	\$1,410	201	\$1,565
EXPEND. BEYOND ASSESS.**	\$646,950	63.8%	213	\$3,037	193	\$3,352
REGION 18	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$368,625	100.0%				
TOTAL EXPEND.	\$264,243	71.7%	117	\$2,258	96	\$2,753
EXPEND. ASSESSMENT	\$56,163	21.3%	117	\$480	96	\$585
EXPEND. BEYOND ASSESS.**	\$188,022	71.2%	112	\$1,679	93	\$2,022

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**PROGRAM YEAR 2000-2001 WIA EXPENDITURES/COST PER POSITIVE OUTCOME*
YOUTH PROGRAM - 7/1/00 TO 6/30/01**

REGION 19	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$801,932	100.0%				
TOTAL EXPEND.	\$660,395	82.4%	333	\$1,983	189	\$3,494
EXPEND. ASSESSMENT	\$271,506	41.1%	333	\$815	189	\$1,437
EXPEND. BEYOND ASSESS.**	\$315,632	47.8%	328	\$962	186	\$1,697

REGION 20	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$3,799,573	100.0%				
TOTAL EXPEND.	\$3,099,135	81.6%	1,857	\$1,669	1,306	\$2,373
EXPEND. ASSESSMENT	\$456,764	14.7%	1,857	\$246	1,306	\$350
EXPEND. BEYOND ASSESS.**	\$2,524,722	81.5%	1,787	\$1,413	1,286	\$1,963

REGION 21	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$2,931,474	100.0%				
TOTAL EXPEND.	\$2,325,711	79.3%	1,497	\$1,554	905	\$2,570
EXPEND. ASSESSMENT	\$657,958	28.3%	1,497	\$440	905	\$727
EXPEND. BEYOND ASSESS.**	\$1,473,657	63.4%	1,040	\$1,417	798	\$1,847

REGION 22	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$2,282,101	100.0%				
TOTAL EXPEND.	\$2,282,101	100.0%	460	\$4,961	247	\$9,239
EXPEND. ASSESSMENT	\$211,689	9.3%	460	\$460	247	\$857
EXPEND. BEYOND ASSESS.**	\$1,905,200	83.5%	396	\$4,811	242	\$7,873

REGION 23	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$10,557,237	100.0%				
TOTAL EXPEND.	\$8,055,124	76.3%	7,923	\$1,017	4,280	\$1,882
EXPEND. ASSESSMENT	\$27,000	0.3%	7,923	\$3	4,280	\$6
EXPEND. BEYOND ASSESS.**	\$7,160,789	88.9%	7,600	\$942	4,173	\$1,716

REGION 24	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$1,158,061	100.0%				
TOTAL EXPEND.	\$1,158,061	100.0%	572	\$2,025	288	\$4,021
EXPEND. ASSESSMENT	\$0	0.0%	572	\$0	288	\$0
EXPEND. BEYOND ASSESS.**	\$1,081,285	93.4%	541	\$1,999	279	\$3,876

STATEWIDE TOTALS	AMOUNT	% OF TOTAL	TOTAL SERVED	COST PER PARTICIPANT	TOTAL w. POS. OUTCOMES	COST PER POS. OUTCOME
TOTAL AVAIL.	\$42,820,578	100.0%				
TOTAL EXPEND.	\$31,967,368	74.7%	20,228	\$1,580	13,198	\$2,422
EXPEND. ASSESSMENT	\$3,104,465	9.7%	20,228	\$153	13,198	\$235
EXPEND. BEYOND ASSESS.**	\$26,505,810	82.9%	18,901	\$1,402	12,739	\$2,081

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**USE OF INDIVIDUAL TRAINING ACCOUNTS (ITAs)
WIA ADULT AND DISLOCATED WORKER PROGRAMS COMBINED
7/1/00 Through 6/30/01**

ITAs Awarded					State ITA 50% Expenditure Requirement		
Region	Enrolled in Training	Receiving ITA	Percent	Avg. ITA Amount	Total Expenditures	ITA Expenditures	Percent
1	696	687	98.71%	\$1,927.22	\$1,469,176	\$1,039,831	70.78%
2	291	73	25.09%	\$0.00	\$563,031	\$298,906	53.09%
3	332	301	90.66%	\$1,081.37	\$744,948	\$593,687	79.70%
4	577	572	99.13%	\$1,827.62	\$1,417,252	\$1,038,909	73.30%
5	357	311	87.11%	\$688.66	\$725,678	\$468,274	64.53%
6	273	163	59.71%	\$1,450.07	\$570,578	\$543,218	95.20%
7	277	262	94.58%	\$2,063.84	\$578,061	\$316,715	54.79%
8	1,751	1,121	64.02%	\$2,778.16	\$7,661,247	\$5,359,155	69.95%
9	193	151	78.24%	\$2,642.57	\$889,977	\$390,499	43.88%
10	255	242	94.90%	\$2,815.54	\$850,482	\$419,450	49.32%
11	436	259	59.40%	\$1,680.04	\$2,040,582	\$841,574	41.24%
12	837	662	79.09%	\$2,006.25	\$3,577,018	\$2,528,393	70.68%
13	491	464	94.50%	\$1,215.86	\$1,760,789	\$1,024,228	58.17%
14	957	684	71.47%	\$2,564.96	\$1,729,173	\$776,190	44.89%
15	573	422	73.65%	\$2,456.17	\$2,369,550	\$1,522,477	64.25%
16	366	311	84.97%	\$1,798.51	\$1,176,836	\$542,241	46.08%
17	526	449	85.36%	\$1,195.94	\$1,773,045	\$938,532	52.93%
18	581	199	34.25%	\$460.10	\$1,113,654	\$487,204	43.75%
19	166	108	65.06%	\$1,200.99	\$674,299	\$445,981	66.14%
20	806	645	80.02%	\$1,991.43	\$3,388,639	\$2,083,010	61.47%
21	1,254	878	70.02%	\$3,881.82	\$6,660,305	\$4,732,805	71.06%
22	1,873	1,439	76.83%	\$1,802.82	\$6,498,354	\$4,725,517	72.72%
23	8,120	5,811	71.56%	\$2,780.06	\$17,419,452	\$12,488,650	71.69%
24	488	423	86.68%	\$1,410.00	\$2,518,529	\$1,694,399	67.28%
Total All Regions	22,476	16,637	74.02%	\$2,305.33	\$68,170,655	\$45,299,845	66.45%

*Based on data provided by the Agency for Workforce Innovation, 10/29/01.

TABLE A - WORKFORCE INVESTMENT ACT CUSTOMER SATISFACTION RESULTS
July 1, 2000 - June 30, 2001

CUSTOMER SATISFACTION	NEGOTIATED PERFORMANCE LEVEL	ACTUAL PERFORMANCE LEVEL AMERICAN CUSTOMER SATISFACTION INDEX	NUMBER OF CUSTOMERS SURVEYED	NUMBER OF CUSTOMERS ELIGIBLE FOR THE SURVEY	NUMBER OF CUSTOMERS INCLUDED IN THE SAMPLE	RESPONSE RATE
PARTICIPANTS	67.00	76.69	4,315	26,406	8,166	52.80%
EMPLOYERS	64.00	68.69	5,480	29,728	8,751	62.60%

TABLE B - ADULT PROGRAM RESULTS AT-A-GLANCE
October 1, 1999 - September 30, 2000

	NEGOTIATED PERFORMANCE LEVEL	ACTUAL PERFORMANCE LEVEL	
ENTERED EMPLOYMENT RATE	65.00%	65.99%	3580
			5425
EMPLOYMENT RETENTION RATE	79.00%	81.61%	4141
			5074
EARNINGS CHANGE IN SIX MONTHS	\$3,300	\$4,473	\$22,694,279
			5074
EMPLOYMENT AND CREDENTIAL RATE	40.00%	42.53%	1692
			3978

**TABLE C - STATEWIDE
OUTCOMES FOR ADULT SPECIAL POPULATIONS
October 1, 1999 - September 30, 2000**

REPORTED INFORMATION	PUBLIC ASSISTANCE RECIPIENTS RECEIVING INTENSIVE OR TRAINING SERVICES		VETERANS		INDIVIDUALS WITH DISABILITIES		OLDER INDIVIDUALS	
ENTERED EMPLOYMENT RATE	64.90%	1577	65.07%	272	58.99%	256	56.58%	172
		2430		418		434		304
EMPLOYMENT RETENTION RATE	81.02%	1724	79.89%	282	78.90%	243	81.77%	166
		2128		353		308		203
EARNINGS CHANGE IN SIX MONTHS	\$4,203	8,943,127	\$4,669	1,648,222	\$3,550	1,093,283	\$3,540	718,578
		2128		353		308		203
EMPLOYMENT AND CREDENTIAL RATE	40.84%	845	36.97%	44	43.44%	149	30.77%	44
		2069		119		343		143

**TABLE D - STATEWIDE
OTHER OUTCOME INFORMATION FOR THE ADULT PROGRAM
October 1, 1999 - September 30, 2000**

REPORTED INFORMATION	INDIVIDUALS WHO RECEIVED TRAINING SERVICES		INDIVIDUALS WHO RECEIVED ONLY CORE AND INTENSIVE SERVICES	
ENTERED EMPLOYMENT RATE	66.96%	2154	64.58%	1426
		3217		2208
EMPLOYMENT RETENTION RATE	82.96%	2687	79.24%	1454
		3239		1835
EARNINGS CHANGED IN SIX MONTHS	\$5,031	16,296,531	\$3,487	6,397,748
		3239		1835
EMPLOYMENT AND CREDENTIAL RATE	42.53%	1692	N/A	N/A
		3978		N/A

* NOT APPLICABLE FOR THIS MEASURE

**TABLE E - STATEWIDE
DISLOCATED WORKER PROGRAM RESULTS AT-A-GLANCE
October 1, 1999 - September 30, 2000**

	NEGOTIATED PERFORMANCE LEVEL	ACTUAL PERFORMANCE LEVEL	
ENTERED EMPLOYMENT RATE	65.00%	75.83%	4012
			5291
EMPLOYMENT RETENTION RATE	80.00%	88.61%	3555
			4012
EARNINGS REPLACEMENT IN SIX MONTHS	92.00%	155.53%	\$46,491,630
			\$29,892,415
EMPLOYMENT AND CREDENTIAL RATE	40.00%	51.14%	2000
			3911

**TABLE F - STATEWIDE
OUTCOMES FOR DISLOCATED WORKER SPECIAL POPULATIONS
October 1, 1999 - September 30, 2000**

REPORTED INFORMATION	VETERANS		INDIVIDUALS WITH DISABILITIES		OLDER INDIVIDUALS		DISPLACED HOMEMAKERS	
	ENTERED EMPLOYMENT RATE	78.41%	610 778	73.01%	119 163	61.29%	372 607	64.08%
EMPLOYMENT RETENTION RATE	87.21%	532 610	93.28%	111 119	85.48%	318 372	80.30%	53 66
EARNINGS CHANGE IN SIX MONTHS	147.69%	8,255,668 5,589,756	186.26%	1,501,262 805,989	132.80%	3,789,565 2,853,602	294.05%	558,209 189,834
EMPLOYMENT AND CREDENTIAL RATE	37.50%	33 88	56.31%	308 547	38.11%	149 391	51.75%	59 114

* DATA NOT AVAILABLE AT THIS TIME

**TABLE G - STATEWIDE
OTHER OUTCOME INFORMATION FOR THE DISLOCATED WORKER PROGRAM
October 1, 1999 - September 30, 2000**

REPORTED INFORMATION	INDIVIDUALS WHO RECEIVED TRAINING SERVICES		INDIVIDUALS WHO RECEIVED ONLY CORE AND INTENSIVE SERVICES	
	ENTERED EMPLOYMENT RATE	76.30%	3422 4485	73.20%
EMPLOYMENT RETENTION RATE	88.90%	3042 3422	86.95%	513 590
EARNINGS CHANGED IN SIX MONTHS	158.11%	40,961,196 25,906,837	138.76%	5,530,434 3,985,578
EMPLOYMENT AND CREDENTIAL RATE	51.14%	2000 3911	*	N/A N/A

* NOT APPLICABLE FOR THIS MEASURE

**TABLE H - STATEWIDE
 OLDER YOUTH RESULTS AT-A-GLANCE
 October 1, 1999 - September 30, 2000**

	NEGOTIATED PERFORMANCE LEVEL	ACTUAL PERFORMANCE LEVEL	
ENTERED EMPLOYMENT RATE	65.00%	65.70%	429
			653
EMPLOYMENT RETENTION RATE	80.00%	78.75%	467
			593
EARNINGS REPLACEMENT IN SIX MONTHS	\$3,000	\$4,119	\$2,442,531
			593
CREDENTIAL RATE	30.00%	30.95%	282
			911

**TABLE I - STATEWIDE
OUTCOMES FOR OLDER YOUTH SPECIAL POPULATIONS
October 1, 1999 - September 30, 2000**

REPORTED INFORMATION	PUBLIC ASSISTANCE RECIPIENTS		VETERANS		INDIVIDUALS WITH DISABILITIES		OUT-of-SCHOOL YOUTH	
ENTERED EMPLOYMENT RATE	63.93%	156	62.50%	10	40.00%	26	66.67%	120
		244		16		65		180
EMPLOYMENT RETENTION RATE	81.31%	161	75.00%	9	78.13%	25	68.12%	94
		198		12		32		138
EARNINGS CHANGE IN SIX MONTHS	\$4,127	817,161	\$2,774	33,292	\$3,218	102,969	\$1,750	241,438
		198		12		32		138
CREDENTIAL RATE	34.44%	114	0%	0	30%	6	29.13%	224
		331		6		20		769

**TABLE J - STATEWIDE
YOUNGER YOUTH RESULTS AT-A-GLANCE**

	NEGOTIATED PERFORMANCE LEVEL	ACTUAL PERFORMANCE LEVEL	
SKILL ATTAINMENT RATE July 1, 2000 - June 30, 2001	50.00%	80.08%	19760
			24674
DIPLOMA OR EQUIVALENT ATTAINMENT RATE July 1, 2000 - June 30, 2001	25.00%	41.86%	607
			1450
RETENTION RATE October 1, 1999 - September 30, 2000	35.00%	55.51%	448
			807

**TABLE K - STATEWIDE
OUTCOMES FOR YOUNGER YOUTH SPECIAL POPULATIONS**

REPORTED INFORMATION	PUBLIC ASSISTANCE RECIPIENTS		INDIVIDUALS WITH DISABILITIES		OUT-of-SCHOOL YOUTH	
SKILLS ATTAINMENT RATE <small>July 1, 2000 - June 30, 2001</small>	79.37%	9050	72.92%	35	70.92%	1017
		11402		48		1434
DIPLOMA OR EQUIVALENT ATTAINMENT RATE <small>July 1, 2000 - June 30, 2001</small>	37.16%	207	53.33%	8	22.18%	63
		557		15		284
RETENTION RATE <small>October 1, 1999 - September 30, 2000</small>	50.75%	102	100%	4	60.16%	222
		201		4		369

TABLE L - OTHER REPORTED STATEWIDE INFORMATION

	12 MONTH EMPLOYMENT RETENTION RATE		12 MONTH EARNINGS CHANGE (ADULTS & OLDER YOUTH) OR 12 MONTHS EARNINGS REPLACEMENT (DISLOCATED WORKERS)		PLACEMENTS FOR PARTICIPANTS IN NONTRADITIONAL EMPLOYMENT 10/1/99 - 9/30/00	
ADULTS	73.28%	5285	\$4,185	\$29,963,781	6.25%	281
		7159		\$7,159		4496
DISLOCATED WORKERS	78.96%	3448	\$164.89	\$37,430,248	5.97%	214
		4367		\$22,700,023		3589
OLDER YOUTH	74.58%	1015	\$3,663	\$4,985,022	5.13%	32
		1361		\$1,361		624

statewide continued	WAGES AT ENTRY INTO EMPLOYMENT FOR THOSE INDIVIDUALS WHO ENTERED UNSUBSIDIZED EMPLOYMENT 10/1/99 - 9/30/00		ENTRY INTO UNSUBSIDIZED EMPLOYMENT RELATED TO TRAINING RECEIVED OF THOSE WHO COMPLETED TRAINING SERVICES 10/1/99 - 9/30/00	
ADULTS	\$3,368	\$12,057,440	63.69%	1800
		3580		2826
DISLOCATED WORKERS	\$6,292	\$25,243,504	70.29%	2106
		4012		2996
OLDER YOUTH	\$2,614	\$1,121,406	47.23%	238
		429		503

**TABLE M - STATEWIDE
PARTICIPATION LEVELS
July 1, 2000 - June 30, 2001**

	TOTAL PARTICIPANTS SERVED	TOTAL EXITERS
ADULTS	25,408	11,703
DISLOCATED WORKERS	15,984	7,036
OLDER YOUTH	2,808	1,257
YOUNGER YOUTH	17,420	6,410

TABLE N - COST OF PROGRAM ACTIVITIES
July 1, 2000 - June 30, 2001

PROGRAM ACTIVITY		TOTAL FEDERAL SPENDING
LOCAL ADULTS		\$39,678,675
LOCAL DISLOCATED WORKERS		28,491,980
LOCAL YOUTH		31,967,368
RAPID RESPONSE (UP TO 25%)134(a)(2)(A)		4,520,219
STATEWIDE REQUIRED ACTIVITIES (UP TO 15%)134(a)(2)(B)		1,783,327
STATEWIDE ALLOWABLE ACTIVITIES (134(a)(3))		
Project	Project Descriptions	Spending
University of Florida-Minority Teachers	train in the field of education to meeting teacher shortage	\$ 457,482
Florida Mediation Academy	administration and oversight for the Incumbent Worker Training Program	\$ 652,336
FAMU Entrepreneur Program	created jobs in low-income communities by teaching the "hows" of entrepreneurship	\$ 491,748
Construction Institute	trained participants in the five aspects of the construction industry	\$ 425,000
Incumbent Worker	trained workers in danger of losing their jobs and/or in need of new skills for advancement	\$ 1,312,800
Information Technology	training in software and hardware technology	\$ 3,912,901
Youth Jobs Initiative	provided after school activities for year round youth	\$ 421,457
Youth Challenge Demonstration	provide one-stop services within schools	\$ 816,473
Summer Youth Awards	additional support for summer activities	\$ 615,345
General Demonstration Projects	training for economically disadvantaged persons utilizing individual training accounts	\$ 2,063,859
Elder Employment Grants	training older workers in occupations identified on the targeted occupations	\$ 739,360
Digital TV Grants	technical training in digital and high definition TV and corresponding technology	\$ 132,920

**STATEWIDE ALLOWABLE ACTIVITIES (134(a)(3))
continued**

Project	Project Descriptions	Spending
Florida Space Research (NASA)	pilot aerospace program for space related commercial and governmental programs	\$ 210,000
Information Technology Infrastructure	to provide IT training foundation in order to attract high tech businesses to the region and the state.	\$ 370,000
Florida Trend	publication on the one-stop system-how employers/job seekers can benefit	\$ -
Geographic Solutions	establish/communicate a statewide occupational demand listing for occupations of higher value	\$ 24,500
Youth First Jobs Course Change	implement multifaceted programs targeting eligible youth through one-stop centers	\$ 300,388
Brant Informations Systems	combines funding to deliver customer and employer satisfaction survey and results	\$ 84,000
Florida Education & Training Placement Information Program	combines funds to perform follow-up on participants relative to placement and wages	\$ 75,421
TOTAL OF ALL FEDERAL SPENDING LISTED ABOVE		\$ 13,105,990