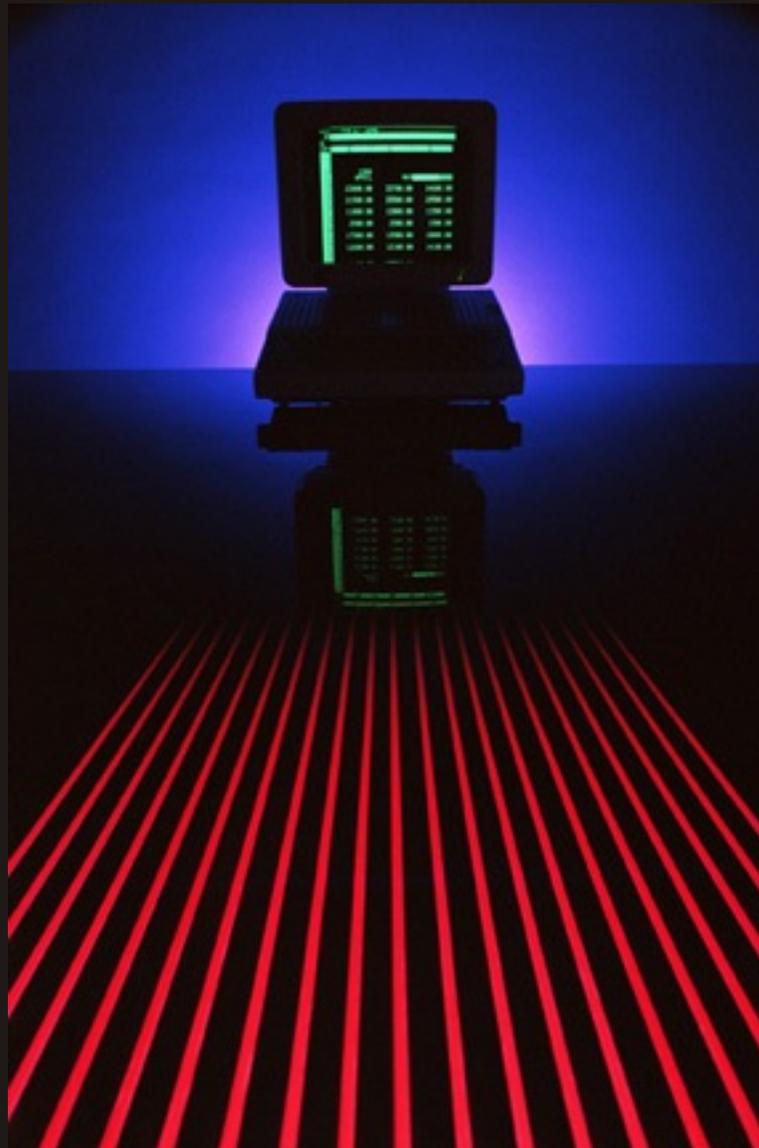


N O R T H C A R O L I N A

WORKFORCE INVESTMENT ACT



2000 ANNUAL REPORT

STATEMENT OF BUSINESS

North Carolina's ability to attract and retain high growth industries increasingly depends on our capacity to supply a skilled labor force. [The North Carolina Department of Commerce](#) supports programs that upgrade the skills of our existing workers, prepare youth and other emerging workers to enter the labor force, and reconnect dislocated workers and welfare recipients to the workforce.

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GOVERNOR MICHAEL F. E ASLEY

North Carolina implements and supports programs that upgrade the skills of our existing workers, better prepare our emerging workers, and reconnect dislocated workers and welfare recipients to the world of work.

Part of attaining that objective includes administration of a statewide system of workforce programs to prepare North Carolina's citizens facing economic hardships, job loss, and other serious barriers to employment.

Presently, North Carolina operates 84 JobLink Career Centers with 18 affiliates. These Centers empower people to make informed choices about their careers and employers to make informed choices about their workforce needs.

North Carolina has a substantial record of success in workforce development. We recognize the need for change, the need to move beyond the status quo and the need to improve and aim higher. We must now embrace the progressive change and opportunities afforded by the Workforce Investment Act, using it as a vehicle for progress as we continue helping our citizens.



SECRETARY JIM FAIN

Our mission in the North Carolina Department of Commerce is to “Ensure the economic well being and quality of life for all North Carolinians.” To fulfill this mission, we work hard to attract and keep quality companies in our state and ensure that our citizens have the skills and training they need to take full advantage of the jobs these companies offer.

In North Carolina's changing economy, the demand for a high quality workforce is more important than ever before. Around the country and around the world, we are seeing a shift toward knowledge-based industries that require their employees to be highly skilled, highly educated and highly trained. Furthermore, we are seeing an alarming number of job losses and layoffs in our state's traditional industries, translating into scores of dislocated workers who often need to have their skills updated and enhanced in order to find new employment.

The Workforce Investment Act helps all North Carolinians gain the skills they need to attract the quality jobs of the 21st Century through its system of workforce programs and JobLink Career Centers that put citizens around the state in touch with all the resources they need to obtain and maintain gainful employment. Furthermore, the Act helps employers in all industries meet their ever-changing workforce needs.

I am proud of the work we do in North Carolina to help our state's working families find good jobs, enhancing their communities and their quality of life. The Workforce Investment Act has been and continues to be an essential tool in these efforts, allowing us to continually enhance our efforts to serve all the citizens of North Carolina.

LOOKING BACK

North Carolina's Governor James G. Martin had a vision in the 1980's - create a market driven and customer-focused system and conduct a comprehensive statewide inventory of workforce development programs. Multiple steps followed to implement a one-stop career center approach to provide workforce development programs and services.

- 1993 | Governor James B. Hunt issued Executive Order #4 establishing the Commission on Workforce Development strengthening the connection and improving the coordination between the workforce programs serving youth, adults, and dislocated workers; the adult education and literacy programs; the vocational rehabilitation programs; and the vocational education programs.
- 1995 | North Carolina applied for and received a national One-Stop implementation grant from the U.S. Department of Labor, which began the workforce development system's initiative to establish North Carolina's JobLink Career Center system.
- 1995 | Executive Order #90 transitioned local private industry councils into workforce development boards, expanding their duties and responsibilities to include local governance of the State's one-stop initiative.
- 2000 | North Carolina implemented the Workforce Investment Act Title I programs and activities in our 25 local workforce investment areas under the governance of each area's local Workforce Development Board.

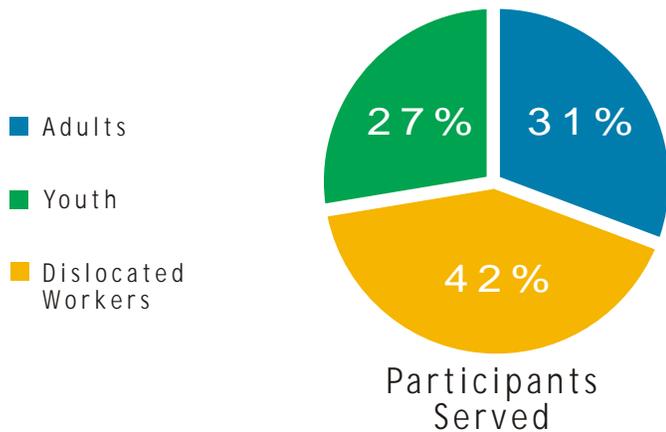
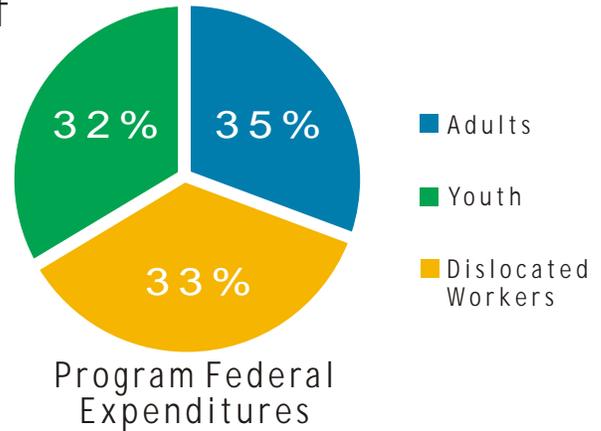
Due to the experience and success of these previous initiatives, North Carolina was prepared for early implementation of the Workforce Investment Act (WIA) on January 1, 2000. Governor James B. Hunt designated the Department of Commerce's Division of Employment and Training (DET) as the state's administrative agency for WIA Title I funds.

Highlights for PY 2000 include:

- ▼ WorkforcePlus™ System - Implementation of the customized internet-based WIA case-management and client-tracking Management Information System.
- ▼ North Carolina State Training Accountability and Reporting System (STARS) - Implementation of an internet-based, Eligible Training Provider (ETP) system.
- ▼ Solid Youth Program Foundation established through training of Workforce Development Youth Councils and service delivery staff.
- ▼ Rapid Response Dislocated Worker Unit received 161 WARN notices affecting over 26,000 Employees.

Program Year (PY) 2000 In Brief

With almost \$29 million in federal expenditures for PY 2000 program activities, the spending was distributed fairly evenly between the three programs. The highest percentage was expended for the Adult program with \$9.9 million dollars, with \$9.6 million utilized for Dislocated Workers (including Rapid Response activities) and \$9.3 million for the Youth program. Each Local Area was granted authority to determine the allocation of services based on the needs of that area.



The Dislocated Worker program served the highest percentage of participants, followed by Adults and Youth, respectively. The trend over the past five years in North Carolina industries reflects a steady decrease in Manufacturing employment and increase in Services employment. During PY 2000, the Dislocated Worker Unit received 161 WARN notices of facility closures or layoffs affecting 26,706 employees.

The average expended per Youth served was \$2,593 vs. an Adult average of \$2,410 and Dislocated Worker average of \$1,751. The Youth program's higher expenditure per participant is due partly to the year-round comprehensive service delivery approach.

In the Adult program, individuals who received only core and intensive services had a 6.4% higher entered employment rate than for those who received training services. However, the employment retention rate was 4.6% higher for those who received training services as opposed to those who did not. Even more significant was the six-month earnings change. Those who received training services had a \$4,003 earnings gain, almost double the \$2,067 achieved by those who received only core and intensive services.

The Dislocated Worker program outcomes for the entered employment rate, employment retention rate and earnings replacement rate exceeded the negotiated performance level for both those receiving training services and those receiving only core and intensive services. However, the individuals who received only core and intensive services had higher outcome percentages than those who received training services on all three measures aforementioned.

Evaluations

Policymakers researched and analyzed the statewide workforce investment system evaluation process for purposes of continuous improvement to achieve high-level performance and high-level outcomes. To that end, North Carolina established a team of professionals within the Governor's Commission on Workforce Development to provide evaluation, monitoring, and technical assistance for the state's workforce system. JobLink Career Center evaluations began July 1, 2001. With over 50 questions asked, data is collected from each JobLink Career Center covering the following topics:

- ▼ Overview
- ▼ Strategic/Business Planning
- ▼ Partner Participation
- ▼ Charter
- ▼ Memorandum of Understanding/Cost Sharing
- ▼ Center Layout, Design and Appearance
- ▼ MIS/Connectivity
- ▼ Training/Staff Development
- ▼ Leadership/Management

Individuals from the various agencies represented at the JobLink Career Center are interviewed during evaluation. The collected data is entered into a customized database and enables the Workforce Development staff to generate multiple standard reports as well as ad-hoc reports. The JobLink Career Centers' Best Practices and Needs are also determined at this time.

In addition to providing compliance information, the evaluation is designed to identify ways to improve the process and the results, for both the job seeker and the employer. Continuous improvement in efficiency and effectiveness methods include:

TECHNICAL ASSISTANCE

MULTI-SITE TRAINING AND SEMINARS CREATED WHERE AREAS FOR IMPROVEMENT ARE IDENTIFIED

JOBLINK CAREER CENTERS WITH "BEST PRACTICES" MATCHED WITH JOBLINK CAREER CENTERS WITH "NEEDS"

STANDARD REPORTS GENERATED, INCLUDING A SCORECARD REPORT

Historical data is insufficient to determine meaningful results, thus dates for reports and other deliverables have not been finalized. However, the Commission on Workforce Development has the tools to provide ad hoc reports at anytime through out the year. Feedback to the JobLink Career Centers is provided continually through out the year as the evaluations occur.



Investment In Capacity Building

In order to enhance the quality of employment and training services available, it is critical to provide workforce development staff with appropriate skills, knowledge and experience. For those working within the North Carolina workforce development system, technical assistance is available through many doors.

The Division of Employment and Training (DET) monitors both program and financial activities of the Local Areas on a continual basis. As needs are recognized, DET staff provide technical assistance.

The North Carolina Workforce Development Institute provides both staff development and training services. The course offerings are determined by ongoing needs-assessment through surveys, training evaluations, and direct requests.

The Commission on Workforce Development provides on-site technical assistance.

Looking Forward

North Carolina continues to experience a steady decline in manufacturing employment, particularly in the areas of textiles, apparel, and furniture. Coupled with the general economic slowdown nationwide, we expect increased worker dislocations and a higher demand for the services of our workforce development system. We will assist these workers as well as new entrants into the labor force with the training and job placement assistance they need to achieve economic self-sufficiency for themselves and their families.

Continuous improvement of our workforce development capacity will be the guiding principle as we face the future. We will continue to refine the State Training Accountability and Reporting System (STARS) beyond its eligible training provider role in WIA, to serve as an occupational skills training information resource for all North Carolina consumers. We will further invest in our one-stop service delivery system through technology upgrades and expansion of resources in existing JobLink Career Centers, chartering of new centers, and staff development and training for our professional workforce staff system-wide.

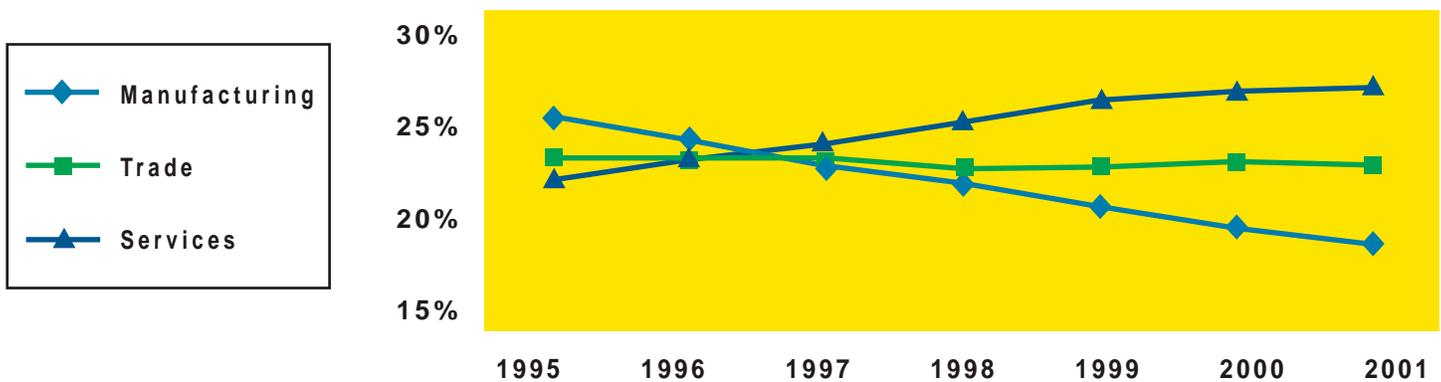
Customer satisfaction survey results will be regularly made available to Local Areas so they may know how to better serve our citizens, and system evaluation and related technical assistance responses will be ongoing. Finally, significant financial incentives will be awarded to Local Areas for their successes as measured by the 17 WIA core measures of performance.

The future presents both opportunities to serve our people and challenges to do so effectively in a sluggish economy. As an agency of the North Carolina Department of Commerce, the Division of Employment and Training shares the Department's commitment to the people of our state. We welcome the opportunities and accept the challenges as we strive together to improve the economic well being and quality of life for all North Carolinians.

DISLOCATION OF WORKERS: TRENDS' EFFECTS ON NORTH CAROLINA EMPLOYMENT

Increased imports have dramatically impacted the dynamics of the workforce in North Carolina. Over the past five years, the textile and apparel industries have accounted for 47,384 North Carolina layoffs. The Furniture and Fixtures industries have suffered 5,006 job losses. The Tobacco industry has also decreased its workforce by 15,828. The trend in North Carolina industries since 1995 reflects a steady decrease in Manufacturing employment and increase in Services employment.

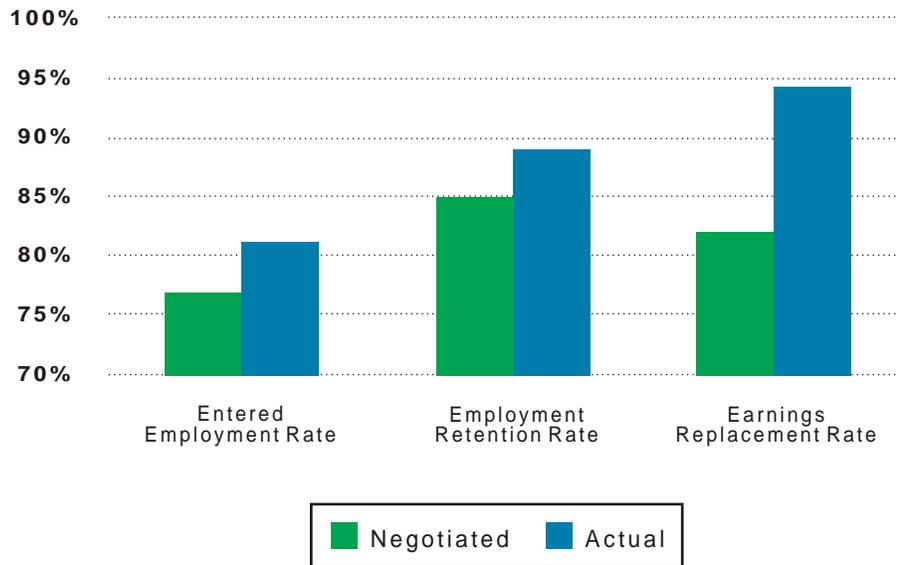
North Carolina Employment Trends



The Dislocated Worker Unit is an integral part of the WIA Dislocated Worker Program. During PY 2000, the Dislocated Worker Unit received 161 WARN notices of facility closures or layoffs affecting 26,706 employees. By offering Rapid Response services to affected employees, regardless of the reason for dislocation, North Carolinians are empowered with knowledge of choices and services available to them.

Fortunately, the North Carolina WIA Dislocated Worker program has been able to minimize the worries of many of these workers. In PY 2000, a total of 5,501 Dislocated Workers were served and 1,286 exited the program. Through job placement services, counseling, evaluation, and training where necessary, the JobLink Career Centers have been able to place 81.7% of Dislocated Workers served into employment (4.7% above the negotiated performance level of 77.0%). The actual six-month earnings replacement rate of 93.9% substantially exceeded the negotiated performance level of 82.0%. The employment retention rate was 88.6% and the credential rate was 32.5% vs. the negotiated performance level of 85.0% and 27.0%, respectively.

Dislocated Worker



As the dynamics of the economy changes, many dislocated workers will transition into new careers in other industry sectors so it is imperative that these workers have access to the specialized services that JobLink Career Centers provide. North Carolina is committed to the continuous improvement of the Dislocated Worker program and is confident that with the extensive dislocated worker services provided through JobLink Career Centers their transition will be successful.

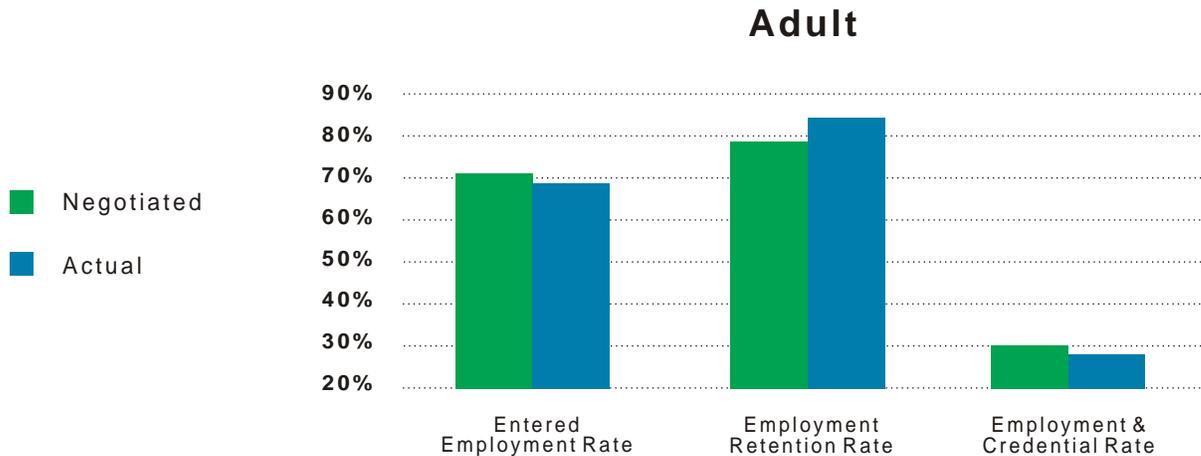


ADULT EMPLOYEES:
FOUNDATION
OF OUR
ECONOMIC SOCIETY

North Carolina has approximately 6.1 million potential Adult program participants. In order to serve this adult population effectively, the design and implementation of a new participant information system was critical.

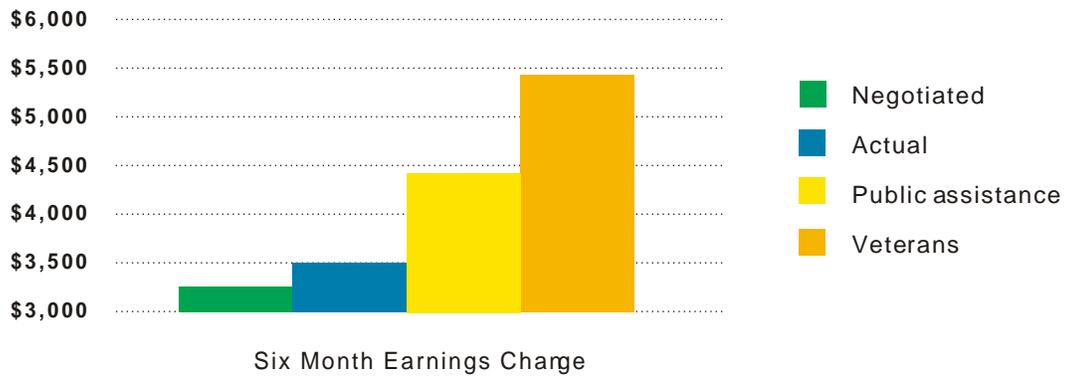
In 1999, North Carolina contracted with a vendor to create the WorkforcePlus™ System, a customized information system capable of capturing data for all of the reporting requirements and activities, as well as the results, of the WIA programs. Though challenging, the WorkforcePlus™ System was in place for PY 2000.

During the year, a total of 4,129 Adults were served and 1,210 exited the program. Of the 68.4% who entered employment, the six-month earnings change was \$3,496 vs. the negotiated performance level of \$3,274. The employment retention rate was 84.2% and the credential rate was 27.9% vs. the negotiated performance levels of 78.0% and 30.0% respectively.



Public assistance recipients receiving intensive or training services had excellent results, exceeding the Adult negotiated performance level for all four measures. A retention rate of 85.8% reflects the program's superior long-term outcome for public assistance recipients. The veteran population results also surpassed two of the Adult negotiated performance levels with a six-month earnings change of \$5,433 and employment retention rate of 85.71%.

Adult Earnings Change



Under WIA, the Adult workforce development program's eligibility criteria have changed dramatically, opening the doors to many new potential participants. As networking and outreach programs increase, we anticipate the number of adults walking through JobLink Career Centers' doors to increase also. Adults can rely on the professional staff, diverse array of resources and efficient services provided through the JobLink Career Centers. To preserve this heightened level of service, North Carolina continually works on process improvements, including upgrades of the WorkforcePlus™ System. Adult employees are the foundation of North Carolina's economic society and we diligently strive to ensure the availability of quality workforce services to them.



COMMITTED TO
OUR FUTURE,
COMMITTED TO
OUR YOUTH



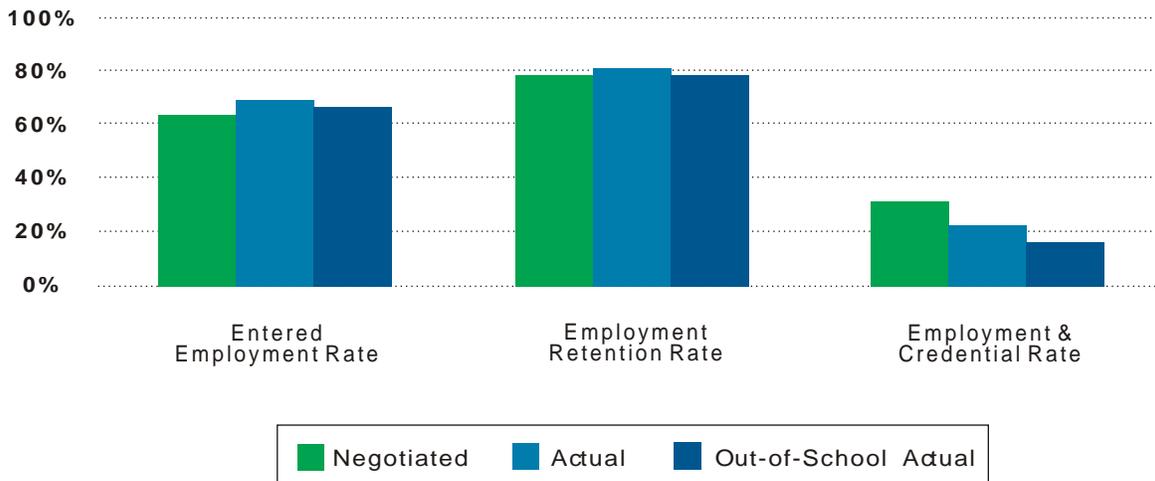
Increased competition for fewer jobs can leave a youth struggling to succeed. Challenged with one or more barriers, the American dream may seem unattainable for some. Youths increasingly require guidance and assistance to achieve their full potential.

North Carolina recognizes the importance of a high caliber Youth program and has established a sound infrastructure. Though challenging, each local area was dedicated to this task and the Youth Councils were formed. To heighten the effectiveness of the Council, a one-day training session was provided for Youth Council chairpersons. A nationally recognized facilitator was engaged to teach effective ways to enhance Youth Councils' functionality and effectiveness and over fifty council representatives and state staff attended.

To further strengthen the Youth program implementation, six, two-day instructional sessions were conducted for local areas and front-line staff. Again, North Carolina contracted with a nationally recognized organization to provide interactive training on implementing the comprehensive year-round services concept required by the Workforce Investment Act. With 146 additional staff members now trained, a solid foundation was formed.

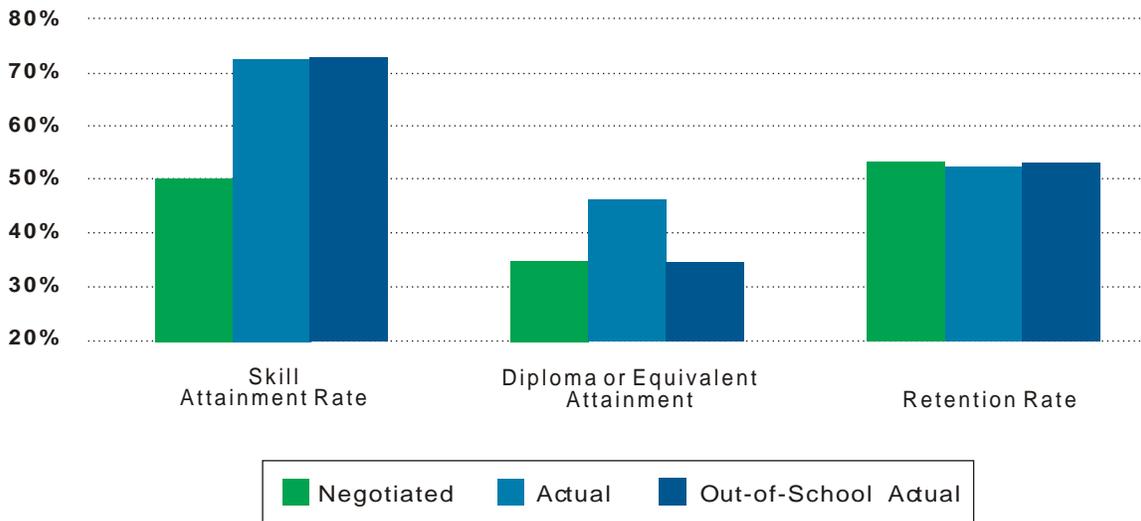
During the year, the program served 581 Older Youth (age 19 to 21) of which 430 (74.0%) were out-of-school youth. Of the 69.0% of Older Youth who entered employment, the six-month earnings change was \$3,473 vs. the negotiated performance level of \$3,150. The employment retention rate was 79.4% and the credential rate was 21.3% vs. the negotiated performance levels of 77.0% and 30.0% respectively.

Older Youth



The Younger Youth (age 14 to 18) program served 3,012 participants of which 703 (23.3%) were out-of-school youth. The employment retention rate was 53.3% and the skill attainment rate was 72.7% vs. the negotiated performance levels of 54.0% and 50.0% respectively. The actual diploma/equivalent attainment rate of 46.0% significantly exceeded the negotiated performance level of 35.0%.

Younger Youth



Of the \$9.3 million Youth program funds disbursed, \$3.8 million (41%) was expended for out-of-school youth services. The majority of performance levels for out-of-school youth were lower than the remaining youth population due primarily to additional barriers typically faced by this group of participants. Out-of-school youths are continually challenged to take advantage of the extensive programs and services available.

This past year, North Carolina concentrated efforts on developing a solid Youth Program infrastructure. We anticipate being rewarded for years to come with increased performance level outcomes. Alliances formed in local communities reflect North Carolina's ongoing commitment to a quality Youth program. Relationships with local leaders, programs and employers expand the range of services we offer our youth participants. Going forward, we will continue to work on process improvements and strengthening our relationships with both public and private entities throughout the state.

JOBLINK CAREER CENTERS

North Carolina



Career Planning, Training
& Placement Services

JobLink Career Center Vision

"To improve North Carolina's workforce and strengthen our state's economy by developing a system of Joblink Career Centers that offers labor market information, provides access to career training and job placement services, and serves as the connection between employers and qualified workers."

As a 1995 recipient of a One-Stop implementation grant, North Carolina had extensive experience with the one-stop concept when the Workforce Investment Act was implemented January 1, 2000. With 84 centers and 18 affiliates located throughout North Carolina, JobLink Career Centers are user friendly facilities providing individuals, employers and training providers access to a variety of services and information all under one roof.

JobLink Career Centers' professionalism and dedication has earned the respect of employers statewide. Our centers bring experience and expertise to employers ranging from employee recruitment assistance to worker training information. Here's a sample of what employer's are saying:

"The staff...are professional and serve as a most helpful resource for our operation."

- Peggy Wallace, Human Resource Director, Watauga Medical Center

"As an employer...I have appreciated the individual attention I have received in the Boone office. I am always eager to recommend your services to other employers in the area and to people who are looking for a job opportunity."

- Debbie Langley, Wilcox Natural Products

"The JobLink Career Center at Davidson County Community College has been a great help to us during our recruiting efforts at Kimberly-Clark. They provide a number of services...from administering the WorkKeys skill assessments to assisting interested candidates in completing resumes and interview portfolios; the JobLink Career Center is always there with quick, professional service. They are and will continue to be a valuable partner in our recruiting efforts."

- Ken Kline, Human Resource Director, Kimberly-Clark

"I would highly recommend...to all employers. Their applicants have been excellent, saving our company time and money. Also the networking and information shared has been a tremendous tool in our changing industry."

- Geri Styers, Customer Service Manager, Watauga District, Blue Ridge Electric Membership Corporation

"I place approximately 95% of the applicants that are referred to me. JobLink is a valued business partnership that I depend on to meet my employee requirements. I would strongly recommend the services...to any business - large or small."

- Mary Ann Cole, Business Services

"The Harnett County Joblink Career Center went beyond all expectations to make sure that we were successful in staffing our store. It feels good to know that there are still people that really do take their job seriously and do it to the best of their ability. Again, a big "Thank You".

- Tim Hammond, Field Recruiter, Advance Auto Parts



By providing practical resources and opportunities, North Carolina citizens are empowered with the freedom of choices. Committed to offering efficient and effective functionality, the JobLink Career Centers offer the following services to individuals:

- ▼ Job listings
- ▼ Job placement
- ▼ Work registration
- ▼ Labor market information
- ▼ Career information and guidance
- ▼ Assessment
- ▼ Education and training opportunities
- ▼ Unemployment insurance information and claims
- ▼ Resume preparation

The JobLink Career Center web site (www.ncjoblink.com) provides employment and career resources for business and job candidates. In addition, the web site offers tools and information for the Institution or Training Provider, Workforce Development Professional and Policy Maker. Helpful resources available to JobLink Career Centers include a Forms Library and an "Idea and Promising Practices" exchange forum. The web site is continually being analyzed and updated to heighten its value.

Looking forward, North Carolina faces diverse challenges brought about by rapid change. Continuous improvement and system enhancements are critical to maintain the high level of services presently offered to our citizens. The Workforce Development Institute and the State Training, Accountability and Reporting System (STARS) exemplify our quest for excellence.



North Carolina Workforce Development Institute

The North Carolina Workforce Development Institute provides staff development and training services for those working within the North Carolina workforce development system in order to enhance the quality of employment and training services available to customers.

Striving to provide meaningful, interactive, quality training, the course offerings are based on job functions and major responsibilities or tasks as prioritized by "best practitioners." The course offerings are determined by ongoing needs-assessments through surveys, training evaluations, and direct requests.

Beyond the development of contract training, other projects of the Institute are leadership issue forums, coordination of interagency training for one-stop implementation sites, serve as a clearing house for a core curriculum for workforce development direct-services staff, and certification of workforce development professionals.

NC STARS: North Carolina State Training, Accountability and Reporting System

A federal grant from the U.S. Department of Labor was received in March of 1999 for the design and implementation of a full-featured Eligible Training Provider (ETP) system. The impetus for North Carolina's development of an ETP system was twofold:

- recognition of the critical importance of the eligible training provider list to the successful implementation of the Workforce Investment Act (WIA), and
- the North Carolina WIA implementation date of January 1, 2000.

NC STARS is an Internet-based, interactive application used by training providers to submit their applications to provide WIA-funded training, by local workforce boards to review and certify eligible training providers, and by individuals seeking training in a specific location or occupation. The system accomplishes three prime objectives:

1. eliminating the need for paper forms and massive centralized data entry efforts;
2. allowing real time entry and update of vendor data and vendor certifications by workforce boards; and
3. allowing almost instantaneous viewing of the most current information by all customers.

The project is on-going and as it evolves, is incorporating new technologies and new features.



SUCCESS IN NORTH CAROLINA

Every year at the North Carolina Workforce Development Conference, four participants and one employer are recognized with the Governor's Award for their achievements and success. These recipients are selected from nominations submitted by the workforce community and are representative of the thousands of successful individuals and exemplary employers. The following is only a sample of the system's overall success:

Law Enforcement to Computer Networking

Being a law enforcement officer for ten years, Mr. White assumed he would be spending ten or fifteen more years in this field. However on September 20, 2000, he was told his services were no longer needed. Within a few days, he had applied to several smaller local law enforcement agencies. To stay in his career he discovered that he would have to accept a minimum of a \$9,000 annual pay decrease, subjecting his family to financial hardship. When Mr. White returned to the Employment Security Commission he inquired about being trained in another field. "...that is when my life changed. They told me to see Fred Mock, the Workforce Development Program's Employment Representative at the Yadkin County JobLink Career Center. As I spoke with Mr. Mock, I expressed interest in entering the computer field."

Mr. White completed interest and aptitude assessments, and when it was determined he was eligible for training subsidized under the Workforce Investment Act, Mr. White enrolled in the Cisco Networking and A+ certification program. It was there that he discovered he loved Cisco programming and inquired about becoming a Cisco instructor. He was immediately enrolled into the Cisco Instructor Training Program under an Itec grant, and eight weeks later he was asked to teach a class.

"My new career had begun. At the end of the 16-week semester, I had three job offers pending. Before the ten-week summer session began, I had secured one contract to teach. By the end of the summer I was working at two community colleges and will earn more than twice the money I earned in law enforcement. ...being laid off is not the end of it all. Meeting Fred and all of the great staff at Yadkin County JobLink Career Center has greatly enhanced my life and my ability to support my family and to give something back to the community, as I now work for the Continuing Education Division at Wilkes Community College. Now I help train dislocated workers who are in the same boat I was in a year ago."



Untraditional Employment Saves the Day

Ms. Rodgers, a single parent of three daughters, lost her job due to a medical problem and was forced to sell her home. After unsuccessfully attempting to find employment that would assure self sufficiency for her family, Ms. Rodgers enrolled in training through the Workforce Investment Act Adult Program at the Lee County JobLink Career Center. Ms. Rodgers and her counselor jointly selected truck driver training, an occupation in demand in the local area and one Ms. Rodgers thought she would enjoy. Although this is a non-traditional occupation for women, Ms. Rodgers excelled with a 93.6 grade point average. After completion of her training, Ms. Rodgers secured employment where she drives both dump trucks and tractor-trailers. She has guaranteed pay of \$300 per week whether she works or not and on busy weeks has made up to \$460. Hopefully, she will soon be able to purchase another home for her family.



Education leads to Nursing Career

Ms. Kornegay knew she wanted to return to school to get her high school diploma. It was what would come after she wasn't sure about. "You don't think about your other options until somebody tells you that you don't have to stop there."

Now, the twenty-year old Mt. Olive resident has received her diploma through the James Sprunt Community College (JSCC) Adult High School Diploma program, has completed a course and qualified as a Certified Nursing Assistant (CNA), and has set a goal of becoming a registered nurse. The Workforce Investment Act Youth program in Basic Skills is entering its second year at JSCC in Duplin County. It serves low-income youth, 16-21 years old, who have left school and helps them obtain high school credentials, get vocational training and find a job.

By participating in WIA, Ms. Kornegay received help with tuition and books as well as the purchase of uniforms and other supplies. "I don't know how far I would have gotten without it. I was struggling with having a child and dropping out of high school and then having to go back. Now, to have my diploma and be a CNA, it feels like I've overcome a big hurdle." The next hurdle, Ms. Kornegay said, will be finishing her phlebotomy certification and then completing nursing school at JSCC. She estimates she still has two more years of schooling left. In addition to schooling, the former school bus driver will begin a job this fall as a CNA.

"Things are looking a lot different for me now. It is worth the work to get where you want to be."

College Employee to College Graduate

Ms. Talmadge, mother of five, was employed in a temporary position at Pitt Community College. Inspired by the college atmosphere, she visited the financial aid office to inquire about assistance. It was there that a staff member informed her of the JTPA/WIA program. Excited to know that the JTPA/WIA program offered financial assistance with tuition, fees, books, supplies and transportation, Ms. Talmadge vigorously began the process of enrollment. That was the first stone laid in the framework of continuous success and improvement.

Though faced with many obstacles in achieving her degree, Ms. Talmadge had many accomplishments:

- Joined the Student Government Association as a student representative
- Started and elected President for a campus chapter of the Society for Advancement for Management
- Inducted into the honor society of Gamma Beta Phi
- Remained on the Dean's List

Ms. Talmadge received her Associate in Applied Science degree in Business Administration with honors. She currently works as a Business Manager during the day and a Billing Clerk in the evenings to support her family while she continues to further her education. Enrolled in a dual degree program at North Carolina Wesleyan College, she is seeking a Bachelors degree in Business Administration and Accounting with an expected graduation date of May 2002. Along with balancing work, school and family, Ms. Talmadge serves as a board member for the Wesley Shelter of Wilson and volunteers with the Domestic Violence and Adolescent Mentoring Program.



Due to problems with the implementation of a new participant information system, as well as a state procurement problem, North Carolina was unable to statistically measure the customer satisfaction with the Workforce Investment Act program for PY 2000. North Carolina has contracted with a corporation for PY 2001 to capture the quantitative data. The success stories expressed above are indicative of the qualitative results.

NORTH CAROLINA'S WORKFORCE DEVELOPMENT SYSTEM: PARTNER FOR QUALITY!



The annual North Carolina Workforce Development Partnership Conference is a perennial success, and the 2000 event was no exception with over 700 attendees and 70 workshop opportunities. Bringing together workforce development professionals representing a wide range of agencies, the North Carolina conference is nationally recognized and features both state and national presenters. This year's theme focused on building partnerships and providing better service to our customers. The objectives included:

- ▼ Advancing the System by finding out what is working and sharing best practices with partners.
- ▼ Broadening the Vision of partner roles and responsibilities in serving our customers' needs prevalent in today's changing labor market.
- ▼ Enhancing Partnerships through increasing collaborative efforts of existing partners as well as bringing in new partners as the system changes.
- ▼ Communicating the Message by marketing the System's services to an ever-expanding customer base.

The Governor's Awards Banquet is a conference highlight each year. Recipients of the Governor's Awards for Excellence in Workforce Development include successful clients from the Youth and Adult Programs and an Employer of the Year. The award recipients included:

MasterBrand Cabinets of Kinston (Employer Award Recipient) is the second largest cabinet manufacturer in the United States. MasterBrand Cabinets prides itself on employing the best workers from a diverse population and relies on the Joblink Career Center for screening and recruitment. MasterBrand Cabinets' employment and training opportunities are offered to a diverse population including military veterans, displaced workers, welfare recipients and economically disadvantaged workers. Employees receive education and training through the New and Expanding Industries Training Program at Lenoir Community College.

Tameka Clark of Henderson (Youth Award Recipient) is an Applied Science honors graduate of Vance Granville Community College. Ms. Clark began her association with the community college through the JTPA/WIA program.

Jacqueline Taylor of Oxford (Adult Award Recipient) was a divorced single parent of four with Multiple Sclerosis when she enrolled in the workforce development program at Vance-Granville Community College in 1997. On May 13, 2000 she was an honors graduate in Early Childhood Education. Ms. Taylor is employed at a Henderson childcare center, but her ultimate goal is to become a classroom teacher.



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**Table B
Adult Program Results At-A-Glance**

Reported Information	Negotiated Performance Level	Actual Performance Level	
		n	d
Entered Employment Rate	71.00%	68.37%	975
			1,426
Employment Retention Rate	78.00%	84.21%	1,317
			1,564
Earnings Change in Six Months	\$3,274.00	\$3,496.06	5,450,353
			1,559
Employment And Credential Rate	30.00%	27.87%	410
			1,471

**Table C
Outcomes for Adult Special Populations**

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals With Disabilities		Older Individuals	
	n	d	n	d	n	d	n	d
Entered Employment Rate	71.85%	268	57.38%	35	53.02%	79	55.26%	63
		373		61		149		114
Employment Retention Rate	85.82%	357	85.71%	54	75.63%	90	71.76%	61
		416		63		119		85
Earnings Change in Six Months	\$4,434.91	1,827,183	\$5,432.57	342,252	\$2,570.54	305,894	\$746.88	63,485
		412		63		119		85
Employment and Credential Rate	30.96%	148	28.07%	16	17.72%	14	8.89%	4
		478		57		79		45

**Table D
Other Outcome Information for the Adult Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Received Only Core and Intensive Services	
	n	d	n	d
Entered Employment Rate	69.41%	615	75.84%	135
		886		178
Employment Retention Rate	85.29%	928	80.71%	159
		1,088		197
Earnings Change in Six Months	\$ 4,003.10	4,335,359	\$ 2,067.37	407,271
		1,083		197
Employment and Credential Rate	27.87%	410	N/A	-
		1,471		-

n= numerator
d= denominator

Table E
Dislocated Worker Program Results At-A-Glance

	Negotiated Performance Level	Actual Performance Level		
Entered Employment Rate	77.00%	81.67%	n	2,210
			d	2,706
Employment Retention Rate	85.00%	88.60%	n	1,958
			d	2,210
Earnings Replacement Rate	82.00%	93.95%	n	21,936,876
			d	23,350,269
Employment and Credential Rate	27.00%	32.54%	n	655
			d	2,013

Table F
Outcomes for Dislocated Worker Special Populations

Reported Information	Veterans		Individuals With Disabilities		Older Individuals		Displaced Homemakers	
		n		n		n		n
Entered Employment Rate	74.60%	141	77.14%	27	66.38%	154	83.33%	10
		d		189		d		232
Employment Retention Rate	88.65%	125	77.78%	21	85.06%	131	70.00%	7
		d		141		d		154
Earnings Replacement Rate	100.40%	1,858,621	79.00%	189,777	75.98%	1,365,786	241.58%	49,614
		d		1,851,134		d		240,216
Employment and Credential Rate	30.71%	43	26.92%	7	23.08%	39	20.00%	2
		d		140		d		26

Table G
Other Outcome Information for the Dislocated Worker Program

Reported Information	Individuals Who Received Training Services		Individuals Who Received Only Core and Intensive Services	
		n		n
Entered Employment Rate	81.72%	1,645	81.89%	294
		d		2,013
Employment Retention Rate	88.09%	1,449	90.14%	265
		d		1,645
Earnings Replacement Rate	92.78%	15,801,809	104.13%	3,453,515
		d		17,032,131
Employment and Credential Rate	32.54%	655	N/A	0
		d		2,013

n= numerator
d= denominator

**Table H
Older Youth Program Results At-A-Glance**

	Negotiated Performance Level	Actual Performance Level		
Entered Employment Rate	63.00%	69.00%	n	138
			d	200
Employment Retention Rate	77.00%	79.40%	n	158
			d	199
Earnings Change in Six Months	\$3,150.00	\$3,473.20	n	691,167
			d	199
Employment and Credential Rate	30.00%	21.31%	n	62
			d	291

**Table I
Outcomes for Older Youth Special Populations**

Reported Information	Public Assistance Recipients		Veterans		Individuals With Disabilities		Out-of-School Youth	
		n		n		n		n
Entered Employment Rate	76.79%	43	0.00%	0	45.00%	9	66.67%	100
		d		56		d		20
Employment Retention Rate	68.97%	40	100.00%	1	78.57%	11	76.80%	96
		d		58		d		14
Earnings Change in Six Months	\$3,830.88	222,191	\$10,611.00	10,611	\$1,308.71	18,322	\$2,682.67	335,334
		d		58		d		14
Employment and Credential Rate	25.68%	19	50.00%	1	17.86%	5	14.95%	29
		d		74		d		28

n= numerator
d= denominator

Table J
Younger Youth Program Results At-A-Glance

	Negotiated Performance Level	Actual Performance Level	
Skill Attainment Rate	50.00%	72.74%	1,609
			2,212
Diploma or Equivalent Attainment Rate	35.00%	46.02%	81
			176
Retention Rate	54.00%	53.32%	241
			452

Table K
Outcomes for Younger Youth Special Populations

Reported Information	Public Assistance Recipients		Individuals With Disabilities		Out-of-School Youth	
		n		n		n
Skill Attainment Rate	71.47%	496	81.34%	292	70.08%	499
		d		694		d
Diploma or Equivalent Attainment Rate	28.57%	16	33.33%	11	34.55%	38
		d		56		d
Retention Rate	49.09%	54	52.70%	39	53.67%	168
		d		110		d

n= numerator
d= denominator

Table L
Other Reported Information

	Placements for Participants in Nontraditional Employment		Wages At Entry Into Employment For Those Individuals Who Entered Unsubsidized Employment		Entry Into Unsubsidized Employment Related to the Training Received of Those Who Completed Training Services	
Adults	3.38%	33	\$3,193.02	\$3,106,807	1.89%	3
		975		973		159
Dislocated Workers	1.63%	36	\$5,100.90	\$11,267,893	5.86%	15
		2,210		2,209		256
Older Youth	2.50%	5	\$1,790.25	\$358,050	0.00%	0
		200		200		5

Table M
Participation Levels

	Total Participants Served*	Total Exiters*
Adults	4,129	1,210
Dislocated Workers	5,501	1,286
Older Youth	581	125
Younger Youth	3,012	410

* Total served and exited include some participants not served through a local area.

**Table N
Cost of Program Activities**

Program Activity		Total Federal Spending
Local Adults		\$9,951,171.39
Local Dislocated Workers		\$9,274,129.63
Local Youth		\$9,318,234.97
Rapid Response (up to 25%) Sec.134(a)(2)(A)		\$359,413.20
Statewide Required Activities (up to 15%) Sec.134(a)(2)(B)		\$684,148.20
Statewide Allowable Activities Sec.134(a)(3)	<i>Program Activity Description:</i>	
	Capacity Building and Technical Assistance	\$468,636.91
Total of All Federal Spending Listed Above		\$30,055,734.30

Table O - Local Performance

Local Area Name: Cape Fear SDA Job Training Consortium	Total Participants Served	Adults	209
		Dislocated Workers	194
		Older Youth	30
		Younger Youth	224
ETA Assigned #: 37120	Total Exiters	Adults	76
		Dislocated Workers	90
		Older Youth	19
		Younger Youth	29
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	69.47%	71.01%
	Dislocated Workers	71.71%	71.74%
	Older Youth	61.76%	68.57%
Retention Rate	Adults	77.61%	84.71%
	Dislocated Workers	82.40%	83.84%
	Older Youth	77.98%	79.41%
	Younger Youth	57.36%	53.69%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,078.16	\$ 3,798.55
	Dislocated Workers	82.27%	85.90%
	Older Youth	\$ 3,232.30	\$ 3,111.29
Credential/Diploma Rate	Adults	35.31%	39.16%
	Dislocated Workers	30.00%	46.02%
	Older Youth	31.76%	19.23%
	Younger Youth	45.03%	0.00%
Skill Attainment Rate	Younger Youth	60.04%	45.26%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			✗

Cape Fear SDA Job Training Consortium - Margie Parker, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • New Hanover County JobLink Career Center
 • Brunswick County JobLink Career Center
 • Columbus County JobLink Career Center
 • Pender County JobLink Career Center

Table O - Local Performance

Local Area Name: Capital Area Workforce Development Consortium	Total Participants Served	Adults	60
		Dislocated Workers	86
		Older Youth	20
		Younger Youth	57
ETA Assigned #: 37125	Total Exiters	Adults	8
		Dislocated Workers	19
		Older Youth	0
		Younger Youth	0
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	78.32%	63.64%
	Dislocated Workers	77.78%	91.30%
	Older Youth	70.97%	100.00%
Retention Rate	Adults	81.38%	84.44%
	Dislocated Workers	86.75%	92.06%
	Older Youth	86.21%	100.00%
	Younger Youth	55.32%	100.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,601.00	\$ 3,822.57
	Dislocated Workers	92.15%	115.04%
	Older Youth	\$ 3,465.00	\$ 2,106.25
Credential/Diploma Rate	Adults	26.43%	15.69%
	Dislocated Workers	33.33%	18.87%
	Older Youth	38.89%	20.00%
	Younger Youth	25.00%	n/a
Skill Attainment Rate	Younger Youth	59.46%	100.00%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			✗

Capital Area Workforce Development Consortium - Brenda Savage, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Johnston County JobLink Career Center
 • Wake County JobLink Career Center - Cary

* Customer satisfaction results not available for PY 2000

** For PY 2000, if the Local Area exceeded nine or more goals by 80%, it is considered to have exceeded performance goals

Table O - Local Performance

Local Area Name: Central Piedmont Service Delivery Area	Total Participants Served	Adults	51
		Dislocated Workers	82
		Older Youth	3
		Younger Youth	15
ETA Assigned #: 37140	Total Exiters	Adults	23
		Dislocated Workers	52
		Older Youth	0
		Younger Youth	0
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	74.73%	76.47%
	Dislocated Workers	77.66%	88.89%
	Older Youth	71.43%	100.00%
Retention Rate	Adults	77.09%	82.93%
	Dislocated Workers	87.65%	100.00%
	Older Youth	73.08%	50.00%
	Younger Youth	54.29%	n/a
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 2,946.00	\$ 3,411.37
	Dislocated Workers	72.00%	112.42%
	Older Youth	\$ 2,835.00	\$ 1,533.50
Credential/Diploma Rate	Adults	20.79%	5.45%
	Dislocated Workers	16.88%	48.15%
	Older Youth	21.21%	0.00%
	Younger Youth	30.30%	n/a
Skill Attainment Rate	Younger Youth	41.46%	100.00%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			✗

Central Piedmont Service Delivery Area - Charlene Montford, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Durham County JobLink Career Center

Table O - Local Performance

Local Area Name: Centralina Workforce Development Consortium	Total Participants Served	Adults	138
		Dislocated Workers	550
		Older Youth	15
		Younger Youth	102
ETA Assigned #: 37225	Total Exiters	Adults	31
		Dislocated Workers	141
		Older Youth	0
		Younger Youth	0
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	74.64%	63.64%
	Dislocated Workers	81.39%	88.10%
	Older Youth	61.22%	28.57%
Retention Rate	Adults	76.98%	86.21%
	Dislocated Workers	91.43%	82.43%
	Older Youth	67.42%	75.00%
	Younger Youth	51.75%	33.33%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,542.14	\$ 4,578.34
	Dislocated Workers	89.11%	93.74%
	Older Youth	\$ 3,465.00	\$ 1,839.75
Credential/Diploma Rate	Adults	40.00%	21.05%
	Dislocated Workers	33.81%	41.43%
	Older Youth	40.00%	7.14%
	Younger Youth	31.63%	n/a
Skill Attainment Rate	Younger Youth	40.25%	80.00%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			✗

Centralina Workforce Development Consortium - David Hollars, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Lincoln County JobLink Career Center
 • Cabarrus County JobLink Career Center
 • Rowan County JobLink Career Center
 • Stanly County JobLink Career Center
 • Union County JobLink Career Center
 • Iredell County JobLink Career Center - Mooresville Center

* Customer satisfaction results not available for PY 2000

** For PY 2000, if the Local Area exceeded nine or more goals by 80%, it is considered to have exceeded performance goals

Table O - Local Performance

Local Area Name: Charlotte/Mecklenburg Workforce Development Consortium	Total Participants Served	Adults	105
		Dislocated Workers	157
		Older Youth	2
		Younger Youth	37
ETA Assigned #: 37045	Total Exiters	Adults	23
		Dislocated Workers	41
		Older Youth	2
		Younger Youth	1
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	73.57%	67.31%
	Dislocated Workers	78.10%	77.22%
	Older Youth	73.00%	66.67%
Retention Rate	Adults	82.27%	77.55%
	Dislocated Workers	86.40%	88.00%
	Older Youth	84.14%	100.00%
	Younger Youth	64.86%	50.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,601.00	\$ 5,607.51
	Dislocated Workers	84.73%	98.89%
	Older Youth	\$ 3,465.00	\$ 8,642.80
Credential/Diploma Rate	Adults	32.52%	18.33%
	Dislocated Workers	17.04%	28.57%
	Older Youth	39.77%	14.29%
	Younger Youth	30.00%	n/a
Skill Attainment Rate	Younger Youth	41.67%	0.00%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			✗

Charlotte/Mecklenburg Workforce Development Consortium - Deborah Mikysa, Executive Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Charlotte/Mecklenburg County JobLink Career Center (Uptown)
 • Charlotte/Mecklenburg-South Blvd. JobLink Career Center

Table O - Local Performance

Local Area Name: Cumberland County Local Area	Total Participants Served	Adults	152
		Dislocated Workers	139
		Older Youth	19
		Younger Youth	145
ETA Assigned #: 37015	Total Exiters	Adults	47
		Dislocated Workers	42
		Older Youth	4
		Younger Youth	4
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	66.80%	59.52%
	Dislocated Workers	73.15%	75.00%
	Older Youth	52.94%	50.00%
Retention Rate	Adults	77.78%	80.77%
	Dislocated Workers	82.91%	79.17%
	Older Youth	76.92%	88.89%
	Younger Youth	56.76%	50.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 2,946.00	\$ 3,178.87
	Dislocated Workers	92.00%	96.26%
	Older Youth	\$ 2,835.00	\$ 2,708.11
Credential/Diploma Rate	Adults	22.86%	29.51%
	Dislocated Workers	37.25%	28.00%
	Older Youth	26.44%	21.43%
	Younger Youth	33.33%	n/a
Skill Attainment Rate	Younger Youth	40.54%	16.67%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			✗

Cumberland County Local Area - Patrick Hurley, Interim Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Cumberland County JobLink Career Center

* Customer satisfaction results not available for PY 2000

** For PY 2000, if the Local Area exceeded nine or more goals by 80%, it is considered to have exceeded performance goals

Table O - Local Performance

Local Area Name: Davidson County Local Area	Total Participants Served	Adults	164
		Dislocated Workers	116
		Older Youth	3
		Younger Youth	93
ETA Assigned #: 37020	Total Exiters	Adults	95
		Dislocated Workers	69
		Older Youth	2
		Younger Youth	48
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	76.77%	83.33%
	Dislocated Workers	78.36%	84.62%
	Older Youth	64.52%	100.00%
Retention Rate	Adults	77.98%	81.48%
	Dislocated Workers	88.89%	87.88%
	Older Youth	75.86%	62.50%
	Younger Youth	53.52%	40.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,601.00	\$ 700.95
	Dislocated Workers	86.26%	79.80%
	Older Youth	\$ 2,835.00	\$ 2,952.13
Credential/Diploma Rate	Adults	33.33%	51.35%
	Dislocated Workers	37.17%	45.16%
	Older Youth	35.00%	22.22%
	Younger Youth	20.97%	0.00%
Skill Attainment Rate	Younger Youth	42.31%	70.63%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Davidson County Local Area - Pat Everhart, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Davidson County JobLink Career Center
 • Thomasville JobLink Career Center

Table O - Local Performance

Local Area Name: Eastern Carolina Job Training Consortium	Total Participants Served	Adults	382
		Dislocated Workers	290
		Older Youth	19
		Younger Youth	147
ETA Assigned #: 37125	Total Exiters	Adults	70
		Dislocated Workers	45
		Older Youth	6
		Younger Youth	74
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	67.62%	59.14%
	Dislocated Workers	71.47%	85.59%
	Older Youth	60.29%	75.00%
Retention Rate	Adults	83.30%	86.81%
	Dislocated Workers	79.92%	87.37%
	Older Youth	66.67%	60.00%
	Younger Youth	44.09%	43.90%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,601.00	\$ 4,790.66
	Dislocated Workers	76.06%	103.17%
	Older Youth	\$ 2,835.00	\$ 562.80
Credential/Diploma Rate	Adults	35.46%	43.14%
	Dislocated Workers	20.82%	41.24%
	Older Youth	30.95%	20.00%
	Younger Youth	25.00%	93.75%
Skill Attainment Rate	Younger Youth	59.82%	81.20%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Eastern Carolina Job Training Consortium - Tammy Childers, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Carteret County JobLink Career Center
 • Craven County JobLink Career Center
 • Duplin County JobLink Career Center
 • Lenoir County JobLink Career Center
 • Greene County JobLink Affiliate Site
 • Jones County JobLink Affiliate Site
 • Onslow County JobLink Career Center
 • Pamlico County JobLink Career Center
 • Wayne County JobLink Career Center

* Customer satisfaction results not available for PY 2000

** For PY 2000, if the Local Area exceeded nine or more goals by 80%, it is considered to have exceeded performance goals

Table O - Local Performance

Local Area Name: Gaston County Local Area	Total Participants Served	Adults	118
		Dislocated Workers	239
		Older Youth	13
		Younger Youth	32
ETA Assigned #: 37035	Total Exitters	Adults	22
		Dislocated Workers	22
		Older Youth	1
		Younger Youth	0
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	70.07%	73.33%
	Dislocated Workers	81.75%	71.88%
	Older Youth	57.89%	n/a
Retention Rate	Adults	80.15%	81.25%
	Dislocated Workers	87.39%	84.78%
	Older Youth	86.21%	80.00%
	Younger Youth	58.33%	50.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,476.60	\$ 2,924.28
	Dislocated Workers	77.78%	86.80%
	Older Youth	\$ 3,007.68	\$ 3,618.80
Credential/Diploma Rate	Adults	38.58%	45.83%
	Dislocated Workers	37.10%	26.56%
	Older Youth	26.53%	16.67%
	Younger Youth	26.67%	n/a
Skill Attainment Rate	Younger Youth	41.67%	79.07%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Gaston County Local Area - Mike Felt, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Gaston County JobLink Career Center

Table O - Local Performance

Local Area Name: Greensboro/High Point/ Guilford County Job Training Consortium	Total Participants Served	Adults	244
		Dislocated Workers	151
		Older Youth	20
		Younger Youth	63
ETA Assigned #: 37040	Total Exitters	Adults	32
		Dislocated Workers	41
		Older Youth	4
		Younger Youth	17
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	73.33%	71.43%
	Dislocated Workers	78.43%	89.25%
	Older Youth	65.56%	82.35%
Retention Rate	Adults	82.35%	89.47%
	Dislocated Workers	87.46%	95.18%
	Older Youth	79.31%	82.35%
	Younger Youth	59.84%	50.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 2,946.00	\$ 2,742.07
	Dislocated Workers	76.45%	88.54%
	Older Youth	\$ 2,835.00	\$ 2,624.29
Credential/Diploma Rate	Adults	20.54%	13.51%
	Dislocated Workers	17.70%	21.31%
	Older Youth	35.83%	23.81%
	Younger Youth	45.13%	81.25%
Skill Attainment Rate	Younger Youth	48.83%	82.26%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Greensboro/High Point/Guilford County Job Training Consortium - Lillian Plummer, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Greensboro/High Point JobLink Center
 • Guilford County JobLink Career Center

* Customer satisfaction results not available for PY 2000

** For PY 2000, if the Local Area exceeded nine or more goals by 80%, it is considered to have exceeded performance goals

Table O - Local Performance

Local Area Name: Kerr-Tar Interlocal Cooperative Consortium for Job Training	Total Participants Served	Adults	130
		Dislocated Workers	161
		Older Youth	33
		Younger Youth	107
ETA Assigned #: 37195	Total Exitters	Adults	82
		Dislocated Workers	57
		Older Youth	6
		Younger Youth	0
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	69.60%	72.22%
	Dislocated Workers	79.29%	77.59%
	Older Youth	72.58%	87.50%
Retention Rate	Adults	81.09%	86.79%
	Dislocated Workers	89.35%	80.00%
	Older Youth	83.33%	88.89%
	Younger Youth	63.74%	100.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,200.36	\$ 2,156.38
	Dislocated Workers	92.58%	96.14%
	Older Youth	\$ 3,356.33	\$ 4,204.00
Credential/Diploma Rate	Adults	27.76%	5.41%
	Dislocated Workers	33.77%	47.83%
	Older Youth	34.12%	60.00%
	Younger Youth	45.76%	n/a
Skill Attainment Rate	Younger Youth	56.82%	0.00%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Kerr-Tar Interlocal Cooperative Consortium for Job Training - Jane Bail-Groom, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Caswell County JobLink Career Center
 • Person JobLink Career Center at ESC
 • Franklin County JobLink Career Center
 • Vance County JobLink Career Center
 • Granville County JobLink Career Center
 • Vance JobLink Career Center at Vance-Granville CC
 • Granville JobLink Career Center Affiliate
 • Warren Co. JobLink Career Center @ ESC
 • Person County JobLink Career Center
 • Warren JobLink Career Center at Vance-Granville CC
 at Piedmont CC

Table O - Local Performance

Local Area Name: Lumber River Job Training Consortium	Total Participants Served	Adults	487
		Dislocated Workers	324
		Older Youth	55
		Younger Youth	414
ETA Assigned #: 37115	Total Exitters	Adults	178
		Dislocated Workers	72
		Older Youth	13
		Younger Youth	96
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	74.65%	73.77%
	Dislocated Workers	76.70%	84.21%
	Older Youth	71.11%	73.33%
Retention Rate	Adults	77.70%	82.41%
	Dislocated Workers	82.49%	84.38%
	Older Youth	81.25%	73.68%
	Younger Youth	58.77%	52.38%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,131.34	\$ 3,334.77
	Dislocated Workers	82.81%	86.79%
	Older Youth	\$ 3,465.00	\$ 5,917.84
Credential/Diploma Rate	Adults	32.68%	17.97%
	Dislocated Workers	36.61%	22.50%
	Older Youth	39.88%	56.00%
	Younger Youth	45.06%	93.55%
Skill Attainment Rate	Younger Youth	40.14%	62.18%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Lumber River Job Training Consortium - Dana Powell, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Bladen County JobLink Career Center
 • Robeson County JobLink Career Center
 • Hoke County JobLink Career Center
 • Scotland County JobLink Career Center

* Customer satisfaction results not available for PY 2000

** For PY 2000, if the Local Area exceeded nine or more goals by 80%, it is considered to have exceeded performance goals

Table O - Local Performance

Local Area Name: Mid-Carolina Local Workforce Investment Area	Total Participants Served	Adults	151
		Dislocated Workers	316
		Older Youth	30
		Younger Youth	84
ETA Assigned #: 37220	Total Exiters	Adults	38
		Dislocated Workers	42
		Older Youth	7
		Younger Youth	4
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	74.26%	61.29%
	Dislocated Workers	73.95%	68.18%
	Older Youth	56.58%	n/a
Retention Rate	Adults	79.40%	91.18%
	Dislocated Workers	84.13%	83.33%
	Older Youth	85.71%	n/a
	Younger Youth	63.41%	100.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 2,946.00	\$ 4,349.62
	Dislocated Workers	79.92%	84.45%
	Older Youth	\$ 3,381.69	n/a
Credential/Diploma Rate	Adults	25.29%	30.00%
	Dislocated Workers	23.91%	30.23%
	Older Youth	20.79%	n/a
	Younger Youth	29.41%	0.00%
Skill Attainment Rate	Younger Youth	40.00%	79.59%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Mid-Carolina Local Workforce Investment Area - Mary Ann Dollister, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Chatham County JobLink Career Center
 • Lee County JobLink Career Center
 • Sampson County JobLink Career Center
 • Harnett County JobLink Career Center

Table O - Local Performance

Local Area Name: Mountain Area Service Delivery Area	Total Participants Served	Adults	138
		Dislocated Workers	172
		Older Youth	16
		Younger Youth	106
ETA Assigned #: 37190	Total Exiters	Adults	50
		Dislocated Workers	60
		Older Youth	5
		Younger Youth	2
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	76.37%	68.18%
	Dislocated Workers	80.94%	67.86%
	Older Youth	70.18%	100.00%
Retention Rate	Adults	77.12%	81.97%
	Dislocated Workers	88.46%	89.47%
	Older Youth	72.41%	50.00%
	Younger Youth	53.29%	55.56%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,080.77	\$ 3,018.57
	Dislocated Workers	79.86%	86.56%
	Older Youth	\$ 2,835.00	\$ 9,463.00
Credential/Diploma Rate	Adults	21.65%	21.88%
	Dislocated Workers	25.00%	23.08%
	Older Youth	20.00%	33.33%
	Younger Youth	45.32%	n/a
Skill Attainment Rate	Younger Youth	50.52%	82.14%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Mountain Area Service Delivery Area - Heien Beck, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Henderson County JobLink Career Center
 • Madison County JobLink Career Center
 • Mountain Area JobLink Career Center
 • Transylvania County JobLink Career Center

* Customer satisfaction results not available for PY 2000

** For PY 2000, if the Local Area exceeded nine or more goals by 80%, it is considered to have exceeded performance goals

Table O - Local Performance

Local Area Name: Northeastern Workforce Investment Consortium	Total Participants Served	Adults	68
		Dislocated Workers	71
		Older Youth	7
		Younger Youth	19
ETA Assigned #: 37130	Total Exitters	Adults	14
		Dislocated Workers	7
		Older Youth	0
		Younger Youth	0
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	73.15%	70.00%
	Dislocated Workers	76.22%	69.57%
	Older Youth	56.00%	100.00%
Retention Rate	Adults	78.23%	85.29%
	Dislocated Workers	82.09%	93.75%
	Older Youth	68.42%	0.00%
	Younger Youth	44.00%	20.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,601.00	\$ 4,831.26
	Dislocated Workers	92.00%	151.30%
	Older Youth	\$ 2,855.63	\$ 2,526.00
Credential/Diploma Rate	Adults	38.30%	43.59%
	Dislocated Workers	32.32%	39.13%
	Older Youth	37.93%	n/a
	Younger Youth	44.44%	0.00%
Skill Attainment Rate	Younger Youth	59.65%	0.00%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Northeastern Workforce Investment Consortium - Cathy Long, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Pasquotank County JobLink Career Center
 • Currituck County JobLink Career Center
 • Dare County JobLink Career Center
 • Washington County JobLink Career Center

Table O - Local Performance

Local Area Name: Northwest Piedmont Job Training Consortium	Total Participants Served	Adults	116
		Dislocated Workers	268
		Older Youth	3
		Younger Youth	101
ETA Assigned #: 37200	Total Exitters	Adults	46
		Dislocated Workers	80
		Older Youth	0
		Younger Youth	0
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	75.74%	61.90%
	Dislocated Workers	80.93%	71.32%
	Older Youth	58.62%	75.00%
Retention Rate	Adults	79.14%	85.71%
	Dislocated Workers	84.38%	92.78%
	Older Youth	75.00%	100.00%
	Younger Youth	64.29%	33.33%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,479.78	\$ 2,685.12
	Dislocated Workers	85.81%	105.18%
	Older Youth	\$ 2,835.00	\$ 3,548.00
Credential/Diploma Rate	Adults	22.37%	20.93%
	Dislocated Workers	27.59%	22.73%
	Older Youth	20.00%	0.00%
	Younger Youth	23.81%	n/a
Skill Attainment Rate	Younger Youth	40.63%	100.00%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Northwest Piedmont Job Training Consortium - Theresa Reynolds, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Surry County JobLink Career Center
 • Yadkin County JobLink Career Center
 • Davie County JobLink Career Center
 • Rockingham County JobLink Career Center
 • Stokes County JobLink Career Center

* Customer satisfaction results not available for PY 2000

** For PY 2000, if the Local Area exceeded nine or more goals by 80%, it is considered to have exceeded performance goals

Table O - Local Performance

Local Area Name: Pee Dee Region Workforce Consortium	Total Participants Served	Adults	101
		Dislocated Workers	192
		Older Youth	5
		Younger Youth	103
ETA Assigned #: 37230	Total Exiters	Adults	51
		Dislocated Workers	33
		Older Youth	4
		Younger Youth	25
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	73.35%	72.73%
	Dislocated Workers	81.16%	90.32%
	Older Youth	60.00%	87.50%
Retention Rate	Adults	78.62%	80.00%
	Dislocated Workers	86.26%	78.57%
	Older Youth	79.69%	75.00%
	Younger Youth	59.47%	70.83%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 2,946.00	\$ 1,548.49
	Dislocated Workers	81.20%	96.93%
	Older Youth	\$ 3,370.51	\$ 1,085.50
Credential/Diploma Rate	Adults	31.06%	10.34%
	Dislocated Workers	36.20%	30.00%
	Older Youth	38.83%	0.00%
	Younger Youth	45.03%	28.57%
Skill Attainment Rate	Younger Youth	42.73%	83.64%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Pee Dee Region Workforce Consortium - Janice Scarborough, Director
See Regional Partnership Consortium for affiliated JobLink Career Centers

Table O - Local Performance

Local Area Name: Region C Workforce Development Consortium	Total Participants Served	Adults	127
		Dislocated Workers	267
		Older Youth	22
		Younger Youth	160
ETA Assigned #: 37075	Total Exiters	Adults	14
		Dislocated Workers	23
		Older Youth	0
		Younger Youth	1
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	76.61%	54.72%
	Dislocated Workers	78.76%	90.21%
	Older Youth	58.97%	40.00%
Retention Rate	Adults	81.50%	83.33%
	Dislocated Workers	87.12%	88.37%
	Older Youth	83.33%	100.00%
	Younger Youth	63.46%	60.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 2,946.00	\$ 2,203.48
	Dislocated Workers	83.44%	89.02%
	Older Youth	\$ 3,465.00	\$ 4,285.00
Credential/Diploma Rate	Adults	29.82%	29.41%
	Dislocated Workers	28.57%	40.58%
	Older Youth	39.13%	14.29%
	Younger Youth	44.68%	n/a
Skill Attainment Rate	Younger Youth	40.79%	83.94%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Region C Workforce Development Consortium - Bill Robertson, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
• Cleveland County JobLink Career Center
• Rutherford County JobLink Career Center
• McDowell County JobLink Career Center

* Customer satisfaction results not available for PY 2000

** For PY 2000, if the Local Area exceeded nine or more goals by 80%, it is considered to have exceeded performance goals

Table O - Local Performance

Local Area Name: Region D Workforce Development Consortium	Total Participants Served	Adults	132	
		Dislocated Workers	277	
		Older Youth	31	
		Younger Youth	100	
ETA Assigned #: 37080	Total Exiters	Adults	28	
		Dislocated Workers	36	
		Older Youth	6	
		Younger Youth	4	
		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction *	Program Participants	n/a	n/a	
	Employers	n/a	n/a	
Entered Employment Rate	Adults	77.69%	92.31%	
	Dislocated Workers	77.44%	82.93%	
	Older Youth	70.97%	83.33%	
Retention Rate	Adults	82.64%	82.35%	
	Dislocated Workers	87.50%	88.24%	
	Older Youth	80.65%	71.43%	
	Younger Youth	55.00%	40.00%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,601.00	\$ 6,094.74	
	Dislocated Workers	92.00%	87.62%	
	Older Youth	\$ 3,465.00	\$ 5,486.14	
Credential/Diploma Rate	Adults	22.88%	52.00%	
	Dislocated Workers	31.54%	31.03%	
	Older Youth	30.95%	50.00%	
	Younger Youth	25.45%	50.00%	
Skill Attainment Rate	Younger Youth	60.53%	88.89%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Region D Workforce Development Consortium - Carole Coates, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Mitchell County JobLink Career Center
 • Watauga County JobLink Career Center
 • Ashe County JobLink Career Center
 • Wilkes County JobLink Career Center
 • Avery County JobLink Career Center
 • Mitchell County JobLink Career Center
 • Yancey County JobLink Career Center

Table O - Local Performance

Local Area Name: Region L Workforce Development Consortium	Total Participants Served	Adults	450	
		Dislocated Workers	411	
		Older Youth	109	
		Younger Youth	552	
ETA Assigned #: 37105	Total Exiters	Adults	168	
		Dislocated Workers	80	
		Older Youth	21	
		Younger Youth	70	
		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction *	Program Participants	n/a	n/a	
	Employers	n/a	n/a	
Entered Employment Rate	Adults	65.09%	72.38%	
	Dislocated Workers	77.03%	87.88%	
	Older Youth	71.20%	62.50%	
Retention Rate	Adults	75.21%	80.60%	
	Dislocated Workers	86.00%	93.97%	
	Older Youth	74.02%	93.75%	
	Younger Youth	61.92%	42.50%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 2,946.00	\$ 2,847.53	
	Dislocated Workers	81.58%	105.90%	
	Older Youth	\$ 2,835.00	\$ 3,459.19	
Credential/Diploma Rate	Adults	30.00%	19.59%	
	Dislocated Workers	28.53%	32.08%	
	Older Youth	20.00%	8.00%	
	Younger Youth	25.26%	35.71%	
Skill Attainment Rate	Younger Youth	40.21%	75.72%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Region L Workforce Development Consortium - Pam Whitaker, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Northampton/Halifax County JobLink Career Center
 • Edgecombe/Nash County JobLink Career Center
 • Edgecombe County JobLink Career Center
 • Wilson County JobLink Career Center

* Customer satisfaction results not available for PY 2000

** For PY 2000, if the Local Area exceeded nine or more goals by 80%, it is considered to have exceeded performance goals

Table O - Local Performance

Local Area Name: Region Q Workforce Investment Consortium	Total Participants Served	Adults	159
		Dislocated Workers	205
		Older Youth	35
		Younger Youth	172
ETA Assigned #: 37160	Total Exiters	Adults	43
		Dislocated Workers	44
		Older Youth	1
		Younger Youth	0
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	70.52%	65.31%
	Dislocated Workers	80.31%	92.42%
	Older Youth	53.45%	77.78%
Retention Rate	Adults	78.17%	86.11%
	Dislocated Workers	87.39%	90.16%
	Older Youth	68.25%	57.14%
	Younger Youth	43.93%	52.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,601.00	\$ 5,978.31
	Dislocated Workers	80.94%	95.50%
	Older Youth	\$ 2,835.00	\$ 2,530.86
Credential/Diploma Rate	Adults	40.00%	57.14%
	Dislocated Workers	33.96%	54.69%
	Older Youth	20.61%	11.11%
	Younger Youth	25.00%	n/a
Skill Attainment Rate	Younger Youth	54.19%	72.30%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Region Q Workforce Investment Consortium - Walter Dorsey, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Beaufort County JobLink Career Center
 • Martin County JobLink Career Center
 • Bertie County JobLink Career Center
 • Pitt County JobLink Career Center
 • Hertford County JobLink Career Center

Table O - Local Performance

Local Area Name: Regional Partnership Consortium	Total Participants Served	Adults	51
		Dislocated Workers	162
		Older Youth	8
		Younger Youth	31
ETA Assigned #: 37205	Total Exiters	Adults	18
		Dislocated Workers	53
		Older Youth	2
		Younger Youth	8
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	68.10%	50.00%
	Dislocated Workers	82.91%	80.56%
	Older Youth	66.67%	66.67%
Retention Rate	Adults	84.85%	91.67%
	Dislocated Workers	85.39%	86.21%
	Older Youth	81.48%	100.00%
	Younger Youth	61.54%	40.00%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,601.00	\$ 3,914.17
	Dislocated Workers	84.52%	102.99%
	Older Youth	\$ 3,068.00	\$ 1,500.67
Credential/Diploma Rate	Adults	27.44%	27.78%
	Dislocated Workers	30.06%	28.57%
	Older Youth	26.32%	0.00%
	Younger Youth	25.00%	0.00%
Skill Attainment Rate	Younger Youth	55.81%	67.86%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

Regional Partnership Consortium - Janice Scarborough, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Alamance County JobLink Career Center
 • Randolph County JobLink Career Center
 • Orange County JobLink Career Center

* Customer satisfaction results not available for PY 2000
 ** For PY 2000, if the Local Area exceeded nine or more goals by 80%, it is considered to have exceeded performance goals

Table O - Local Performance

Local Area Name: Southwestern Workforce Development Consortium	Total Participants Served	Adults	156	
		Dislocated Workers	116	
		Older Youth	37	
		Younger Youth	62	
ETA Assigned #: 37065	Total Exiters	Adults	12	
		Dislocated Workers	14	
		Older Youth	4	
		Younger Youth	7	
		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction *		n/a	n/a	
	Employers	n/a	n/a	
Entered Employment Rate	Adults	73.79%	51.19%	
	Dislocated Workers	82.93%	89.22%	
	Older Youth	64.91%	50.00%	
Retention Rate	Adults	74.48%	83.93%	
	Dislocated Workers	88.52%	89.01%	
	Older Youth	85.19%	75.00%	
	Younger Youth	48.19%	71.43%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,601.00	\$ 3,913.33	
	Dislocated Workers	89.66%	88.48%	
	Older Youth	\$ 3,239.94	\$ 3,123.75	
Credential/Diploma Rate	Adults	29.70%	20.00%	
	Dislocated Workers	27.16%	49.48%	
	Older Youth	39.74%	25.00%	
	Younger Youth	44.26%	100.00%	
Skill Attainment Rate	Younger Youth	60.34%	87.18%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Southwestern Workforce Development Consortium - Susan Fouts, Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Jackson County JobLink Career Center
 • Macon County JobLink Career Center
 • Cherokee County JobLink Career Center
 • Clay County JobLink Career Center
 • Graham County JobLink Career Center
 • Swain County JobLink Career Center
 • Haywood County JobLink Career Center

Table O - Local Performance

Local Area Name: Western Piedmont Job Training Consortium	Total Participants Served	Adults	110	
		Dislocated Workers	196	
		Older Youth	2	
		Younger Youth	49	
ETA Assigned #: 37210	Total Exiters	Adults	14	
		Dislocated Workers	37	
		Older Youth	0	
		Younger Youth	13	
		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction *	Program Participants	n/a	n/a	
	Employers	n/a	n/a	
Entered Employment Rate	Adults	77.03%	74.19%	
	Dislocated Workers	78.15%	90.24%	
	Older Youth	68.18%	100.00%	
Retention Rate	Adults	79.02%	88.89%	
	Dislocated Workers	84.91%	89.19%	
	Older Youth	78.79%	50.00%	
	Younger Youth	49.09%	40.00%	
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,601.00	\$ 4,148.33	
	Dislocated Workers	75.73%	93.27%	
	Older Youth	\$ 2,835.00	\$ 1,581.17	
Credential/Diploma Rate	Adults	34.51%	53.57%	
	Dislocated Workers	25.60%	27.78%	
	Older Youth	22.45%	28.57%	
	Younger Youth	25.93%	33.33%	
Skill Attainment Rate	Younger Youth	40.45%	94.59%	
Overall Status of Local Performance		Not Met	Met	Exceeded
				X

Western Piedmont Job Training Consortium - Sheila Dotson, WFD Director
JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:
 • Catawba County JobLink Career Center
 • Burke County JobLink Career Center
 • Caldwell County JobLink Career Center

* Customer satisfaction results not available for PY 2000

** For PY 2000, if the Local Area exceeded nine or more goals by 80%, it is considered to have exceeded performance goals

Table O - Local Performance

Local Area Name: Winston Salem/ Forsyth County Consortium	Total Participants Served	Adults	128
		Dislocated Workers	68
		Older Youth	44
		Younger Youth	37
ETA Assigned #: 37030	Total Exiters	Adults	26
		Dislocated Workers	11
		Older Youth	18
		Younger Youth	7
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction *	Program Participants	n/a	n/a
	Employers	n/a	n/a
Entered Employment Rate	Adults	73.72%	67.57%
	Dislocated Workers	78.14%	77.19%
	Older Youth	64.29%	50.00%
Retention Rate	Adults	79.81%	93.48%
	Dislocated Workers	83.12%	90.91%
	Older Youth	77.37%	100.00%
	Younger Youth	64.29%	57.14%
Earnings Change/Earnings Replacement in Six Months	Adults	\$ 3,601.00	\$ 4,231.17
	Dislocated Workers	77.89%	88.78%
	Older Youth	\$ 3,049.82	\$ 5,132.08
Credential/Diploma Rate	Adults	39.64%	35.71%
	Dislocated Workers	25.43%	14.29%
	Older Youth	28.08%	9.09%
	Younger Youth	45.45%	0.00%
Skill Attainment Rate	Younger Youth	40.58%	15.15%
Overall Status of Local Performance		Not Met	Met
			Exceeded
			X

* Customer satisfaction results not available for PY 2000

** For PY 2000, if the Local Area exceeded nine or more goals by 80%, it is considered to have exceeded performance goals

Winston-Salem/Forsyth County Consortium - Dr. Otis Robinson, Director

JOBLINK CAREER CENTERS AFFILIATED TO THIS LOCAL AREA:

- Winston-Salem JobLink Career Center
- Winston-Salem Satellite office

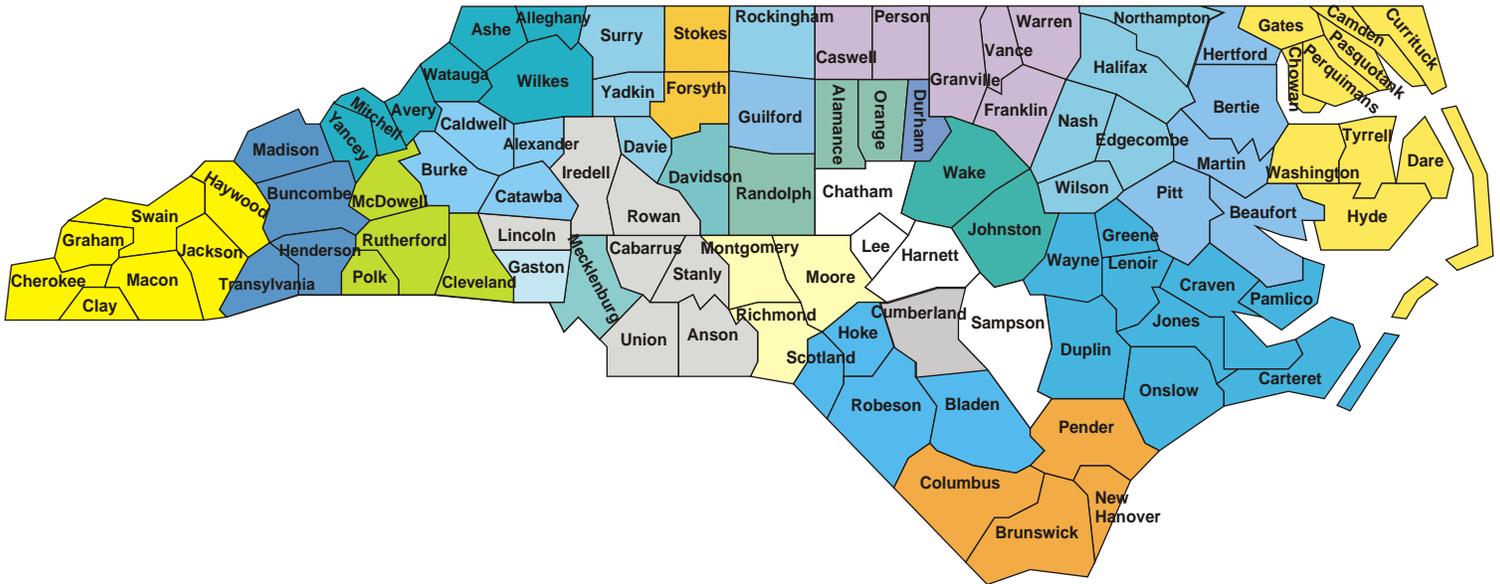
Performance Results Per Local Area

LA #	Local Area	Adult Entered Employment Rate	Dislocated Workers Entered Employment Rate	Older Youth Entered Employment Rate	Adult Employment Retention Rate	Dislocated Worker Employment Retention Rate	Older Youth Employment Retention Rate	Younger Youth Employment Retention Rate	Adult Earnings Change	Dislocated Worker Earnings Replacement Rate	Older Youth Earnings Change	Adult Credential Rate	Dislocated Worker Credential Rate	Older Youth Credential Rate	Younger Youth Diploma Rate	Younger Youth Skill Attainment Rate
33	Cape Fear	71.01%	71.74%	68.57%	84.71%	83.84%	79.41%	53.69%	\$3,798.55	85.90%	\$3,111.29	39.16%	46.02%	19.23%	0.00%	45.26%
34	Capital Area	63.64%	91.30%	100.00%	84.44%	92.06%	100.00%	100.00%	\$3,822.57	115.04%	\$2,106.25	15.69%	18.87%	20.00%	0.00%	100.00%
35	Central Piedmont	76.47%	88.89%	100.00%	82.93%	100.00%	50.00%	0.00%	\$3,411.37	112.42%	\$1,533.50	5.45%	48.15%	0.00%	0.00%	100.00%
36	Centralina	63.64%	88.10%	28.57%	86.21%	82.43%	75.00%	33.33%	\$4,578.34	93.74%	\$1,839.75	21.05%	41.43%	7.14%	0.00%	80.00%
37	Charlotte/Mecklenburg	67.31%	77.22%	66.67%	77.55%	88.00%	100.00%	50.00%	\$5,607.51	98.89%	\$8,642.80	18.33%	28.57%	14.29%	0.00%	0.00%
38	Cumberland County	59.52%	75.00%	50.00%	80.77%	79.17%	88.89%	50.00%	\$3,178.87	96.26%	\$2,708.11	29.51%	28.00%	21.43%	0.00%	16.67%
39	Davidson County	83.33%	84.62%	100.00%	81.48%	87.88%	62.50%	40.00%	\$700.95	79.80%	\$2,952.13	51.35%	45.16%	22.22%	0.00%	70.63%
40	Eastern Carolina	59.14%	85.59%	75.00%	86.81%	87.37%	60.00%	43.90%	\$4,790.66	103.17%	\$562.80	43.14%	41.24%	20.00%	93.75%	81.20%
41	Gaston County	73.33%	71.88%	0.00%	81.25%	84.78%	80.00%	50.00%	\$2,924.28	86.80%	\$3,618.80	45.83%	26.56%	16.67%	0.00%	79.07%
42	Greensboro/High Point/Guilford County	71.43%	89.25%	82.35%	89.47%	95.18%	82.35%	50.00%	\$2,742.07	88.54%	\$2,624.29	13.51%	21.31%	23.81%	81.25%	82.26%
43	Kerr-Tar	72.22%	77.59%	87.50%	86.79%	80.00%	88.89%	100.00%	\$2,156.38	96.14%	\$4,204.00	5.41%	47.83%	60.00%	0.00%	0.00%
44	Lumber River	73.77%	84.21%	73.33%	82.41%	84.38%	73.68%	52.38%	\$3,334.77	86.79%	\$5,917.84	17.97%	22.50%	56.00%	93.55%	62.18%
45	Mid-Carolina	61.29%	68.18%	0.00%	91.18%	83.33%	0.00%	100.00%	\$4,349.62	84.45%	\$0.00	30.00%	30.23%	0.00%	0.00%	79.59%
46	Mountain Area	68.18%	67.86%	100.00%	81.97%	89.47%	50.00%	55.56%	\$3,018.57	86.56%	\$9,463.00	21.88%	23.08%	33.33%	0.00%	82.14%
53	Northeastern	70.00%	69.57%	100.00%	85.29%	93.75%	0.00%	20.00%	\$4,831.26	151.30%	\$2,526.00	43.59%	39.13%	0.00%	0.00%	0.00%
47	Northwest Piedmont	61.90%	71.32%	75.00%	85.71%	92.78%	100.00%	33.33%	\$2,685.12	105.18%	\$3,548.00	20.93%	22.73%	0.00%	0.00%	100.00%
58	Pee Dee	72.73%	90.32%	87.50%	80.00%	78.57%	75.00%	70.83%	\$1,548.49	96.93%	\$1,085.50	10.34%	30.00%	0.00%	28.57%	83.64%
48	Region C	54.72%	90.21%	40.00%	83.33%	88.37%	100.00%	60.00%	\$2,203.48	89.02%	\$4,285.00	29.41%	40.58%	14.29%	0.00%	83.94%
49	Region D	92.31%	82.93%	83.33%	82.35%	88.24%	71.43%	40.00%	\$6,094.74	87.62%	\$5,486.14	52.00%	31.03%	50.00%	50.00%	88.89%
51	Region L	72.38%	87.88%	62.50%	80.60%	93.97%	93.75%	42.50%	\$2,847.53	105.90%	\$3,459.19	19.59%	32.08%	8.00%	35.71%	75.72%
52	Region Q	65.31%	92.42%	77.78%	86.11%	90.16%	57.14%	52.00%	\$5,978.31	95.50%	\$2,530.86	57.14%	54.69%	11.11%	0.00%	72.30%
54	Regional Partnership	50.00%	80.56%	66.67%	91.67%	86.21%	100.00%	40.00%	\$3,914.17	102.99%	\$1,500.67	27.78%	28.57%	0.00%	0.00%	67.86%
55	Southwestern NC	51.19%	89.22%	50.00%	83.93%	89.01%	75.00%	71.43%	\$3,913.33	88.48%	\$3,123.75	20.00%	49.48%	25.00%	100.00%	87.18%
56	Western Piedmont	74.19%	90.24%	100.00%	88.89%	89.19%	50.00%	40.00%	\$4,148.33	93.27%	\$1,581.17	53.57%	27.78%	28.57%	33.33%	94.59%
57	Winston-Salem/Forsyth County	67.57%	77.19%	50.00%	93.48%	90.91%	100.00%	57.14%	\$4,231.17	88.78%	\$5,132.08	35.71%	14.29%	9.09%	0.00%	15.15%
	STATEWIDE	68.37%	81.67%	69.00%	84.21%	88.60%	79.40%	53.32%	\$3,496.06	93.95%	\$3,473.20	27.87%	32.54%	21.31%	46.02%	72.74%

Cost of Program Activity Per Local Area

LA #	Local Area	Adult Expended	Adult Served	Adult Average Expended per Served	Dislocated Worker Expended	Dislocated Worker Served	Dislocated Worker Average Expended per Served	Youth Expended	Youth Served	Youth Average Expended per Served	Total Program Expended
33	Cape Fear	\$557,096.64	209	\$2,665.53	\$262,186.61	194	\$1,351.48	\$547,234.81	254	\$2,154.47	\$1,366,518.06
34	Capital Area	\$323,535.12	60	\$5,392.25	\$285,929.52	86	\$3,324.76	\$185,565.59	77	\$2,409.94	\$795,030.23
35	Central Piedmont	\$124,273.43	51	\$2,436.73	\$141,080.50	82	\$1,720.49	\$42,969.67	18	\$2,387.20	\$308,323.60
36	Centralina	\$368,461.58	138	\$2,670.01	\$761,328.58	550	\$1,384.23	\$403,935.59	117	\$3,452.44	\$1,533,725.75
37	Charlotte/Mecklenburg	\$301,793.05	105	\$2,874.22	\$501,325.00	157	\$3,193.15	\$196,210.07	39	\$5,031.03	\$999,328.12
38	Cumberland County	\$224,598.74	152	\$1,477.62	\$264,252.20	139	\$1,901.09	\$238,013.21	164	\$1,451.30	\$726,864.15
39	Davidson County	\$101,546.79	164	\$619.19	\$136,554.59	116	\$1,177.19	\$131,155.00	96	\$1,366.20	\$369,256.38
40	Eastern Carolina	\$559,690.85	382	\$1,465.16	\$389,763.23	290	\$1,344.01	\$489,427.58	166	\$2,948.36	\$1,438,881.66
41	Gaston County	\$190,451.58	118	\$1,614.00	\$557,098.48	239	\$2,330.96	\$127,895.59	45	\$2,842.12	\$875,445.65
42	Greensboro/High Point/Guilford County	\$293,592.99	244	\$1,203.25	\$253,670.09	151	\$1,679.93	\$175,333.71	83	\$2,112.45	\$722,596.79
43	Kerr-Tar	\$416,270.97	130	\$3,202.08	\$352,067.06	161	\$2,186.75	\$388,952.38	140	\$2,778.23	\$1,157,290.41
44	Lumber River	\$1,390,087.90	487	\$2,854.39	\$532,744.51	324	\$1,644.27	\$1,030,074.24	469	\$2,196.32	\$2,952,906.65
45	Mid-Carolina	\$252,644.54	151	\$1,673.14	\$356,525.28	316	\$1,128.24	\$297,893.53	114	\$2,613.10	\$907,063.35
46	Mountain Area	\$208,727.98	138	\$1,512.52	\$312,898.53	172	\$1,819.18	\$164,725.28	122	\$1,350.21	\$686,351.79
47	Northwest Piedmont	\$251,402.15	116	\$2,167.26	\$313,274.98	268	\$1,168.94	\$373,282.53	104	\$3,589.26	\$937,959.66
48	Region C	\$338,927.06	127	\$2,668.72	\$452,438.50	267	\$1,694.53	\$515,053.89	182	\$2,829.97	\$1,306,419.45
49	Region D	\$289,317.72	132	\$2,191.80	\$383,890.33	277	\$1,385.89	\$339,853.33	131	\$2,594.30	\$1,013,061.38
51	Region L	\$1,432,061.70	450	\$3,182.36	\$809,267.54	411	\$1,969.02	\$1,692,922.57	661	\$2,561.15	\$3,934,251.81
52	Region Q	\$742,007.76	159	\$4,666.72	\$679,689.47	205	\$3,315.56	\$486,212.09	207	\$2,348.85	\$1,907,909.32
53	Northeastern	\$138,286.43	68	\$2,033.62	\$145,391.66	71	\$2,047.77	\$147,990.25	26	\$5,691.93	\$431,668.34
54	Regional Partnership	\$97,854.97	51	\$1,918.72	\$363,347.46	162	\$2,242.89	\$79,242.11	39	\$2,031.85	\$540,444.54
55	Southwestern NC	\$561,824.76	156	\$3,601.44	\$265,118.72	116	\$2,285.51	\$397,471.83	99	\$4,014.87	\$1,224,415.31
56	Western Piedmont	\$287,894.13	110	\$2,617.22	\$214,601.16	196	\$1,094.90	\$278,750.03	51	\$5,465.69	\$781,245.32
57	Winston-Salem/Forsyth County	\$273,705.00	128	\$2,138.32	\$206,708.08	68	\$3,039.82	\$288,097.20	81	\$3,556.76	\$768,510.28
58	Pee Dee	\$225,117.55	101	\$2,228.89	\$332,977.55	192	\$1,734.26	\$299,972.89	108	\$2,777.53	\$858,067.99
	TOTALS	\$9,951,171.39	4,127	\$2,411.24	\$9,274,129.63	5,210	\$1,780.06	\$9,318,234.97	3,593	\$2,593.44	\$28,543,535.99

North Carolina Local Areas



- Cape Fear SDA Job Training Consortium (33)
- Capital Area Workforce Development Consortium (34)
- Central Piedmont Service Delivery Area (35)
- Centralina Workforce Development Consortium (36)
- CharlotteMecklenburg Workforce Development Consortium (37)
- Cumberland County Local Area (38)
- Davidson County Local Area (39)
- Eastern Carolina Job Training Consortium (40)
- Gaston County Local Area (41)
- Greensboro/High Point/Guilford County Job Training Consortium (42)
- Kerr-Tar Interlocal Cooperative Consortium for Job Training (43)
- Lumber River Job Training Consortium (44)
- Mid-Carolina Local Workforce Investment Area (45)
- Mountain Area Service Delivery Area (46)
- Northeastern Workforce Investment Consortium (53 until 7-1-01, then 59)
- Northwest Piedmont Job Training Consortium (47)
- Pee Dee Region Workforce Consortium (58)
- Region C Workforce Development Consortium (48)
- Region D Workforce Development Consortium (49)
- Region L Workforce Development Consortium (51)
- Region Q Workforce Investment Consortium (52)
- Regional Partnership Consortium (54)
- Southwestern Workforce Development Consortium (55)
- Western Piedmont Job Training Consortium (56)
- Winston-Salem/Forsyth County Consortium (57)

Workforce Development Boards and Associated JobLink Career Centers

Workforce Development Board**Cape Fear SDA Job Training Consortium****Director:** Margie Parker, Director

1480 Harbour Drive

Wilmington, NC 28401

Phone: 910-395-4553 **Fax:** 910-395-2684**Email:** mparker@capefearcog.org**Chair:** Craig Umstead

Carolina Eye Associates

2840 South College Road, Suite 407

Wilmington, NC 28412

Phone: 910-295-2100 **Fax:** 910-295-0917**Email:** none**Counties:** Brunswick, Columbus, New Hanover, Pender*** JobLink Career Center****Brunswick County JobLink Career Center**

104 Ocean Highway East

Supply, NC 28462

Date of Charter: **Expires:****Contact:** Linda Moorefield**Email:** lmoorefield@atmc.net**Phone:** 910-754-5627 **Fax:** 910-755-6477**One Stop Operator:** CC **Full Time Management:** No**Management Type:** Full-time JobLink Manager**Counties:** Brunswick**Host:** Brunswick Community College*** JobLink Career Center****Columbus County JobLink Career Center**

P.O. Box 151

4564 Chadbourne Hwy.

Whiteville, NC 28472

Date of Charter: **Expires:****Contact:** Teresa Triplett**Email:** ttriplett@mail.southeast.cc.nc.us**Phone:** 910-642-7141x318 **Fax:** 910-642-5658**One Stop Operator:** CC **Full Time Management:** No**Management Type:** Full-time JobLink Manager**Counties:** Columbus**Host:** Southeastern Community College*** JobLink Career Center****New Hanover County JobLink Career Center**

717 Market Street

Wilmington, NC 28401

Date of Charter: 12/01/1997 **Expires:** 12/01/2000**Contact:** Jewel Sparrow**Email:** Jewel.sparrow@ncmail.net**Phone:** 910-251-5777 **Fax:** 910-251-5795**One Stop Operator:** ESC **Full Time Management:** No**Management Type:** JL/ES Manager**Counties:** New Hanover**Host:** Employment Security Commission*** JobLink Career Center****Pender County JobLink Career Center**

100 East Industrial Drive

Burgaw, NC 28425

Date of Charter: **Expires:****Contact:** Clarence Smith**Email:** csmith@capefear.cc.nc.us**Phone:** 910-259-9105 **Fax:** 910-259-9048**One Stop Operator:** CC **Full Time Management:** No**Management Type:** Part-time JobLink Manager**Counties:** Pender**Host:** Cape Fear Community College**Workforce Development Board****Capital Area Workforce Development Consortium****Director:** Brenda Savage, Director

P.O. Box 550

Raleigh, NC 27602

Phone: 919-856-6048 **Fax:** 919-856-6038**Email:** bsavage@co.wake.nc.us**Chair:** Durwood Woodall

V.P. Tarheel Tooling

P.O. Box 1063

Smithfield, NC 27577

Phone: 919-965-5151 **Fax:** 919-965-6168**Email:** durwoodall@mindspring.com**Counties:** Johnston, Wake*** JobLink Career Center****Johnston County JobLink Career Center**

P.O. Box 2350

245 College Road

Smithfield, NC 27577

Date of Charter: 09/01/2001 **Expires:** 09/01/2003**Contact:** Robert Davis**Email:** davisrobert@novell.johnston.cc.nc.us**Phone:** 919-209-2094 **Fax:** 919-209-2155**One Stop Operator:** CC **Full Time Management:** No**Management Type:** Full-time JobLink Manager**Counties:** Johnston**Host:** Johnston Community College*** JobLink Career Center****Wake County Joblink Career Center**

220 Swinburne Street

P O Box 46833 / Zip for PO Box 27620

Raleigh, NC 27610

Date of Charter: 12/01/1999 **Expires:** 12/01/2001**Contact:** Liane Simpson**Email:** lsimpson@co.wake.nc.us**Phone:** 919-212-7781 **Fax:** 919-212-9491**One Stop Operator:** Team **Full Time Management:** No**Management Type:** Full-time JobLink Manager**Counties:** Wake**Host:** Wake County Department of Human Resources

**** Affiliate JobLink Career Center****Wake County JobLink Career Center - Cary**

742-F East Chatham Street
Cary, NC 27511

Date of Charter: **Expires:**
Contact: Becky Long
Email: long.becky@esc.state.nc.us
Phone: 919-469-1406 **Fax:** 919-469-2472
One Stop Operator: ESC **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Wake
Host: ESC

Workforce Development Board**Central Piedmont Service Delivery Area**

Director: Charlene Montford

101 City Hall Plaza
Durham, NC 27702

Phone: 919-560-4965 **Fax:** 919-560-4986
Email: cmontford@ci.durham.nc.us
Chair: Don Cimorelli
IBM
3808 Six Forks Road
Raleigh, NC 27609
Phone: 919-543-4116 **Fax:**
Email: none
Counties: Durham

*** JobLink Career Center****Durham County JobLink Career Center**

1105 S. Briggs Avenue
Durham, NC 27703

Date of Charter: 05/01/1998 **Expires:**
Contact: Martha Tunstall
Email: tunstall.martha@esc.state.nc.us
Phone: 919-560-6880 x231 **Fax:** 919-560-3587
One Stop Operator: ESC **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Durham
Host: Employment Security Commission

Workforce Development Board**Centralina Workforce Development Consortium**

Director: David Hollars, Director

P.O. Box 35008

Charlotte, NC 28235

Phone: 704-348-2717 **Fax:** 704-347-4710
Email: dhollars@centralina.org
Chair: Mark Whitley
Carolina Carpet Care and Restoration
269 Executive Park Drive
Concord, NC 28025
Phone: 704-788-3522 **Fax:** 704-784-3886
Email: mwhitley@dialpoint.net
Counties: Anson, Cabarrus, Iredell, Lincoln, Rowan, Stanly,
Union

*** JobLink Career Center****Anson County JobLink Career Center**

116 W. Wade Street
Wadesboro, NC 28170

Date of Charter: **Expires:**
Contact: Joann Thomas
Email: thomas.joann@esc.state.nc.us
Phone: 704-694-6551 **Fax:** 704-694-9070
One Stop Operator: ESC **Full Time Management:** No
Management Type: Full-time JobLink Manager
Counties: Anson
Host: Employment Security Commission

*** JobLink Career Center****Cabarrus County JobLink Career Center**

2275 Kannapolis Highway
Concord, NC 28027

Date of Charter: 09/30/2000 **Expires:** 09/30/2001
Contact: Judy Henderson
Email: henderson.judy@esc.state.nc.us
Phone: 704-786-3183 **Fax:** 704-786-3471
One Stop Operator: Team **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Cabarrus
Host: Employment Security Commission

*** JobLink Career Center****Iredell County JobLink Career Center**

1907 Newton Drive
Statesville, NC 28677

Date of Charter: 05/31/2001 **Expires:** 05/31/2002
Contact: Jean Manall
Email: manall.jean@esc.state.nc.us
Phone: 704-878-4241 **Fax:** 704-878-3278
One Stop Operator: Team **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Iredell
Host: Employment Security Commission

**** Affiliate JobLink Career Center****Iredell County JobLink Career Center - Mooresville Center**

766 North Broad Street Mooresville, NC 28115

Date of Charter: **Expires:**
Contact: Juanita Norman
Email: norman.juanita@esc.state.nc.us
Phone: 704-664-4225 **Fax:** 704-660-5273
One Stop Operator: **Full Time Management:**
Management Type:
Counties: Iredell
Host:

*JobLink Career Center
Lincoln County JobLink Career Center
 529 N. Aspen Street
 Lincolnton, NC 28092
Date of Charter: 09/30/2000 **Expires:** 09/30/2001
Contact: Sharon Riggan
Email: riggan.sharon@esc.state.nc.us
Phone: 704-735-8035 **Fax:** 704-732-1140
One Stop Operator: Team **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Lincoln
Host: Employment Security Commission

*JobLink Career Center
Rowan County JobLink Career Center
 1904 South Main Street
 Salisbury, NC 28144
Date of Charter: 09/30/2001 **Expires:** 09/30/2002
Contact: Karen Leonard
Email: leonard.karen@esc.state.nc.us
Phone: 704-639-7529 **Fax:** 704-639-7537
One Stop Operator: Team **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Rowan
Host: Employment Security Commission

*JobLink Career Center
Stanly County JobLink Career Center
 2215 US Highway 52 North
 Albemarle, NC 28001
Date of Charter: 05/31/2001 **Expires:** 05/31/2002
Contact: Cynthia Lowder
Email: lowder.cynthia@esc.state.nc.us
Phone: 704-982-2183 **Fax:** 704-982-1815
One Stop Operator: Team **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Stanly
Host: Employment Security Commission

*JobLink Career Center
Union County JobLink Career Center
 1125 Skyway Drive
 Monroe, NC 28110
Date of Charter: 09/30/2000 **Expires:** 09/30/2001
Contact: Ms. Norris Pierce
Email: pierce.norris@esc.state.nc.us
Phone: 704-283-7541 **Fax:** 704-283-1854
One Stop Operator: Team **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Union
Host: Employment Security Commission

Workforce Development Board
Charlotte/Mecklenburg Workforce Development Consortium
Director: Deborah Mikysa, Executive Director
 700 Parkwood Avenue
 Charlotte, NC 28205
Phone: 704-336-3952 **Fax:** 704-336-7259
Email: dlmikysa@ci.charlotte.nc.us
Chair: Chris Rolfe
 Duke Energy Corp
 422 S. Church Street - PB04J
 Charlotte, NC 28242-0001
Phone: 704-382-4343 **Fax:** 704-382-4155
Email: crolfe@duke-energy.com
Counties: Mecklenburg

*JobLink Career Center
Charlotte/Mecklenburg County JobLink Career Center (Uptown)
 500 West Trade Street
 Charlotte, NC 28202
Date of Charter: 07/01/2001 **Expires:** 06/30/2003
Contact: Sheila Hemphill
Email: hemphill.sheila@esc.state.nc.us
Phone: 704-347-7113 **Fax:** 704-347-7116
One Stop Operator: ESC **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Mecklenburg
Host: Employment Security Commission

*JobLink Career Center
Charlotte/Mecklenburg-South Blvd. JobLink Career Center
 5125-A South Blvd.
 Charlotte, NC 28217
Date of Charter: 07/01/2001 **Expires:** 06/30/2003
Contact: Diane McClinton
Email: dmclint@goodwillsp.org
Phone: 704-527-3195 x106 **Fax:** 704-529-8124
One Stop Operator: CAA **Full Time Management:** No
Management Type: Full-time JobLink Manager
Counties: Mecklenburg
Host: Goodwill Industries Connect

Workforce Development Board
Cumberland County Local Area
Director: Patrick Hurley, Interim Director
 P O Drawer 1829
 Fayetteville, NC 28302
Phone: 910-323-3421 x123 **Fax:** 910-323-5755
Email: Patrick.Hurley@ncmail.net
Chair: David M. McCune, Sr.
 McCune Technology
 410 Ray Avenue
 PO Box 53834
 Fayetteville, NC 28305
Phone: 910-424-2978 **Fax:** 910-424-1311
Email: david@mccune1.com
Counties: Cumberland

*** JobLink Career Center****Cumberland County JobLink Career Center**

410-414 Ray Avenue
Fayetteville, NC 28301

Date of Charter: 09/17/2001 **Expires:** 09/01/2004

Contact: Patrick Hurley

Email: Patrick.Hurley@ncmail.net

Phone: 910-323-3421

Fax: 910-323-5755

One Stop Operator: Team **Full Time Management:** No

Management Type: Team

Counties: Cumberland

Host: Employment Security Commission

Workforce Development Board**Davidson County Local Area**

Director: Pat Everhart, Director

Job Training & Employment Center

PO Box 1067

Lexington, NC 27293-1067

Phone: 336-242-2065

Fax: 336-248-5410

Email: peverhart@co.davidson.nc.us

Chair: Steve Googe

Googe Products, Inc.

PO Box 444

Welcome, NC 27374-0444

Phone: 336-764-9671

Fax: 336-764-9667

Email: slgooge@aol.com

Counties: Davidson

*** JobLink Career Center****Davidson County JobLink Career Center**

P.O. Box 1287

197 DCCC Road

Lexington, NC 27293

Date of Charter: 01/01/2001 **Expires:** 01/01/2004

Contact: Rick Travis

Email: retravis@davidson.cc.nc.us

Phone: 336-249-8186 x245

Fax: 336-249-2386

One Stop Operator: CC **Full Time Management:** No

Management Type: Full-time JobLink Manager

Counties: Davidson

Host: Davidson County Community College

*** JobLink Career Center****Thomasville JobLink Career Center**

Job Training & Employment Center

211 W. Colonial Drive

Thomasville, NC 27630

Date of Charter: 01/25/2001 **Expires:** 01/25/2004

Contact: Cindy Livengood

Email: clivengood@co.davidson.nc.us

Phone: 336-474-2655

Fax: 336-474-1015

One Stop Operator: WIA **Full Time Management:** No

Management Type: Full-time JobLink Manager

Counties: Davidson

Host: Davidson County

Workforce Development Board**Eastern Carolina Job Training Consortium**

Director: Tammy Childers, Director

1341 South Glenburnie Road

New Bern, NC 28562

Phone: 252-636-6901

Fax: 252-638-3569

Email: childers@ecwdb.org

Chair: Bruce Parson

Kinston Neuse Corporation

200 Dobbs Farm Road

Kinston, NC 28504

Phone: 252-522-3088

Fax: 252-522-4154

Email: bruce.parson@crowne.com

Counties: Carteret, Craven, Duplin, Greene, Jones, Lenoir,

Onslow, Pamlico, Wayne

*** JobLink Career Center****Carteret County JobLink Career Center**

309 Commerce Street

Morehead City, NC 28557

Date of Charter: 10/06/2000 **Expires:** 10/05/2002

Contact: John Wittenstrom

Email: wittenstrom.john@esc.state.nc.us

Phone: 252-726-7151

Fax: 252-726-1141

One Stop Operator: ESC **Full Time Management:** No

Management Type: JL/ES Manager

Counties: Carteret

Host: Employment Security Commission

*** JobLink Career Center****Craven County JobLink Center**

1305 Simmons Street

New Bern, NC 28560

Date of Charter:

Expires:

Contact: Trudy Nelson

Email: trudy.nelson@ncmail.net

Phone: 252 514-4828

Fax: 252 514-4840

One Stop Operator: **Full Time Management:** No

Management Type: JL/ES Manager

Counties: Craven

Host: Employment Security Commission

*** JobLink Career Center****Duplin County JobLink Career Center**

P.O. Box 398

Kenansville, NC 28349-0398

Date of Charter: 11/03/1998 **Expires:** 11/02/2001

Contact: Deborah Morrissey

Email: dmorrissey@jssc.cc.nc.us

Phone: 910-296-2024

Fax: 910-296-1636

One Stop Operator: CC **Full Time Management:** No

Management Type: Part-time JobLink Manager

Counties: Duplin

Host: James Sprunt Community College

*JobLink Career Center
Lenoir County JobLink Career Center
 P.O. Box 188
 Kinston, NC 28502
Date of Charter: 02/19/1998 **Expires:** 05/10/2002
Contact: Myra Poole
Email: mpd704@email.lenoir.cc.nc
Phone: 252-527-7320 **Fax:** 252-527-7320
One Stop Operator: **Full Time Management:** No
Management Type:
Counties: Greene, Jones, Lenoir
Host: Lenoir Community College

**Affiliate JobLink Career Center
Greene County JobLink Affiliate Site
 818 Hwy 91 North
 Snow Hill, NC 28580
Date of Charter: 02/23/2001 **Expires:** 02/22/2003
Contact: Myra Poole
Email: mdp704@email.lenoir.cc.nc.us
Phone: 252-747-3434 **Fax:** 252-747-3839
One Stop Operator: **Full Time Management:** No
Management Type:
Counties: Greene
Host: Greene County Division of Lenoir Community College

**Affiliate JobLink Career Center
Jones County JobLink Affiliate Site
 1124 Hwy 58 South
 Trenton, NC 28585
Date of Charter: 02/23/2001 **Expires:** 02/22/2003
Contact: Myra Poole
Email: mdp704@email.lenoir.cc.nc.us
Phone: 252-448-5021 **Fax:** 252-448-1424
One Stop Operator: **Full Time Management:** No
Management Type:
Counties: Jones
Host: Jones County Division of Lenoir Community College

*JobLink Career Center
Onslow County JobLink Career Center
 444 Western Blvd.
 Jacksonville, NC 28546
Date of Charter: 05/26/2000 **Expires:** 05/25/2002
Contact: Laura Payne
Email: paynel@coastal.cc.nc.us
Phone: 910-938-6309 **Fax:** 910-937-6881
One Stop Operator: CC **Full Time Management:** No
Management Type: Part-time JobLink Manager
Counties: Onslow
Host: Coastal Carolina Community College

*JobLink Career Center
Pamlico County JobLink Career Center
 P.O. Box 185
 Grantsboro, NC 28529
Date of Charter: 04/12/2000 **Expires:** 04/11/2002
Contact: Gray Gaskins
Email: ggaskins@pamlico.cc.nc.us
Phone: 252-249-1633 **Fax:** 252-249-2377
One Stop Operator: CC **Full Time Management:** No
Management Type: Part-time JobLink Manager
Counties: Pamlico
Host: Pamlico Community College

*JobLink Career Center
Wayne County JobLink Career Center
 309 N. William Street
 Goldsboro, NC 27534
Date of Charter: 10/16/1997 **Expires:** 05/10/2003
Contact: Bill Pate
Email: pate.william@esc.state.nc.us
Phone: 919-731-7950 **Fax:** 919-731-7967
One Stop Operator: **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Wayne
Host: Employment Security Commission

Workforce Development Board
Gaston County Local Area
Director: Mike Felt, Director
 330 N. Marrietta Street
 Gastonia, NC 28052
Phone: 704-862-7930 **Fax:** 704-862-7939
Email: mfelt@co.gaston.nc.us
Chair: Robert Becker
 Griffin Services
 320 South Broad Street
 Gastonia, NC 28054
Phone: 704-853-3801 **Fax:** 704-853-3811
Email: None
Counties: Gaston

*JobLink Career Center
Gaston County JobLink Career Center
 1391 Bessemer City Road
 Gastonia, NC 28052
Date of Charter: 11/01/2000 **Expires:** 11/01/2001
Contact: Tim Beam
Email: beam.tim@esc.state.nc.us
Phone: 704-853-5328 **Fax:** 704-853-5303
One Stop Operator: WIA **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Gaston
Host: Employment Security Commission

Workforce Development Board**Greensboro/High Point/Guilford County Job Training Consortium****Director:** Lillian Plummer, Director303 North Raleigh Street
Greensboro, NC 27401 600

High Point, NC 27262

Phone: 336-373-5922 **Fax:** 336-373-5840**Email:** lillian.plummer@ci.greensboro.nc.us**Chair:** Joan Gayle

High Point Regional Hospital

Lindsay Street

PO Box 2476

Phone: 336-878-6068 **Fax:****Email:** None**Counties:** Guilford*** JobLink Career Center****Greensboro/High Point JobLink Center**

303 North Raleigh Street

Greensboro, NC 27401

Date of Charter: **Expires:****Contact:** Sharon Hunter**Email:****Phone:** 336-373-5922 **Fax:** 336-373-5840**One Stop Operator:** **Full Time Management:** No**Management Type:****Counties:** Guilford**Host:** Greensboro/High Point/Guilford JTC*** JobLink Career Center****Guilford County JobLink Career Center**

901 S. Main Street

High Point, NC 27260

Date of Charter: **Expires:****Contact:** Jewell Sanya**Email:** jewell_sanya@hotmail.com**Phone:** 336-821-6473 **Fax:** 336-821-6472**One Stop Operator:** **Full Time Management:** No**Management Type:****Counties:** Guilford**Host:** Guilford Technical Community College**Workforce Development Board****Kerr-Tar Interlocal Cooperative Consortium for Job Training****Director:** Jane Ball-Groom, Director

P O Box 709

Henderson, NC 27536

Phone: 252-436-2040 **Fax:** 252-436-2055**Email:** jballgroom@kerrtarccog.org**Chair:** Bryan Pfohl

Carolina Sunrock Corporation

PO Box 25

Butner, NC 27509

Phone: 919-554-4502 **Fax:** 919-575-5713**Email:** None**Counties:** Caswell, Franklin, Granville, Person, Vance, Warren*** JobLink Career Center****Caswell County JobLink Career Center**

331 Piedmont Drive

P.O. Drawer T

Yanceyville, NC 27379

Date of Charter: **Expires:****Contact:** Terry Hamrick**Phone:** 336-694-5707 **Fax:** 336-694-7086**Email:** hamrict@piedmont.cc.nc.us**One Stop Operator:** **Full Time Management:** No**Management Type:****Counties:** Caswell**Host:** Piedmont Community College*** JobLink Career Center****Franklin County JobLink Career Center**

90 Tanglewood Drive

Louisburg, NC 27549

Date of Charter: **Expires:****Contact:** Marvis Henderson-Daye**Email:** Daye.Marvis@esc.state.nc.us**Phone:** 919-496-6250 or 6477 **Fax:** 919-496-7611**One Stop Operator:** **Full Time Management:** No**Management Type:****Counties:** Franklin**Host:** Employment Security Commission*** JobLink Career Center****Granville County JobLink Career Center**

518 Lewis Street

Oxford, NC 27565

Date of Charter: **Expires:****Contact:** Allan Carraway**Email:** carraway.allan@esc.state.nc.us**Phone:** 919-693-2686 **Fax:** 919-693-3388**One Stop Operator:** **Full Time Management:** No**Management Type:****Counties:** Granville**Host:** Employment Security Commission**** Affiliate JobLink Career Center****Granville JobLink Career Center Affiliate**

600 Central Avenue

Butner, NC 27509

Date of Charter: **Expires:****Contact:** Harold Boyd**Email:** boyd.harold@esc.state.nc.us**Phone:** 919 575-3500 **Fax:** 919 575-3102**One Stop Operator:** **Full Time Management:** No**Management Type:****Counties:** Granville**Host:** Employment Security Commission

*** JobLink Career Center****Person County JobLink Career Center at Piedmont CC**

P.O. Box 1197

1715 College Drive

Roxboro, NC 27573

Date of Charter: Expires:**Contact:** Terri Hamrick**Email:** hamrict@piedmont.cc.nc.us**Phone:** 336-599-1181 x240 **Fax:** 336-598-9283**One Stop Operator:****Management Type:** Full Time Management: No**Counties:** Person**Host:** Piedmont Community College*** JobLink Career Center****Warren Co. JobLink Career Center @ ESC**

309 N. Main Street, Rm. 123

Warrenton, NC 27589

Date of Charter: Expires:**Contact:** Justin D. Ayscue**Email:** ayscue.justin@esc.nc.us**Phone:** 252-257-3230 **Fax:** 252-257-4369**One Stop Operator:****Management Type:****Counties:** Warren**Host:** ESC*** JobLink Career Center****Person JobLink Career Center at ESC**

1011 North Madison Blvd.

Roxboro, NC 27573

Date of Charter: Expires:**Contact:** Roxie Russell**Email:** russell.roxie@esc.state.nc.us**Phone:** 336 599-3109 **Fax:** 336 599-6482**One Stop Operator:** Full Time Management: No**Management Type:****Counties:** Person**Host:** Employment Security Commission**** Affiliate JobLink Career Center****Warren JobLink Career Center at Vance-Granville Community College**

210 West Ridgeway St., Box 207

Warrenton, NC 27589

Date of Charter: Expires:**Contact:** Blondelle Edgerton**Email:** vgcc.admin.edgertonb@admin.vgcc.cc.nc.us**Phone:** 252 257-1900 **Fax:** 252 257-3612**One Stop Operator:** Full Time Management: No**Management Type:****Counties:** Warren**Host:** Vance-Granville Community College*** JobLink Career Center****Vance County JobLink Career Center**

945-G West Andrews Avenue

Henderson, NC 27536

Date of Charter: 11/01/1999 **Expires:** 11/01/2002**Contact:** Sara Wester**Email:** wester.sara@esc.state.nc.us**Phone:** 252-438-7324 **Fax:** 252-436-0135**One Stop Operator:** WIA **Full Time Management:** No**Management Type:** Part-time JobLink Manager**Counties:** Vance**Host:** Employment Security Commission**Workforce Development Board****Lumber River Job Training Consortium****Director:** Dana Powell

4721 Fayetteville Road

Lumberton, NC 28358

Phone: 910-618-5533 **Fax:** 910-618-5716**Email:** dip@mail.lrcog.dst.nc.state**Chair:** John Wishart, Chair

Alamac Knits

PO Box 1347

Lumberton, NC 28359

Phone: 910-618-2428 **Fax:** 910-618-2211**Email:** wishart_john@dbgcorp.com**Counties:** Bladen, Hoke, Robeson, Scotland**** Affiliate JobLink Career Center****Vance JobLink Career Center at Vance-Granville Community College**

Poplar Creek Road, P.O. Box 917

Henderson, NC 27536

Date of Charter: Expires:**Contact:** Sylvia Jones**Email:** vgcc.admin.jones@admin.vgcc.cc.nc.us**Phone:** 252 492-2061 **Fax:** 252 430-0460**One Stop Operator:** Full Time Management: No**Management Type:****Counties:** Vance**Host:** Vance-Granville Community College*** JobLink Career Center****Bladen County JobLink Career Center**

P.O. Box 266

7418 Highway 41 W.

Dublin, NC 28332

Date of Charter: 02/14/1997 **Expires:** 02/15/2000**Contact:** Dr. Melba McCallum**Email:** Mmccallum@bladen.cc.nc.us**Phone:** 910-862-2164 x232 **Fax:** 910-862-7424**One Stop Operator:** CC **Full Time Management:** No**Management Type:****Counties:** Bladen**Host:** Bladen Community College

JobLink Career Center*Robeson County JobLink Career Center**

118 West 5th Street
Lumberton, NC 28358
Date of Charter: 04/24/1997 **Expires:** 04/25/2000
Contact: Daphne Stewart
Email: Daphne.stewart@ncmail.net
Phone: 910-618-5500 **Fax:** 910-618-5570
One Stop Operator: ESC **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Hoke, Robeson, Scotland
Host: Employment Security Commission

****Affiliate JobLink Career Center****Hoke County JobLink Career Center**

310 Birch Street
Raeford, NC 28376
Date of Charter: **Expires:**
Contact: Mollietta Graham
Email: Graham.mollietta@esc.state.nc.us
Phone: 910-875-5059 **Fax:** 910-875-2125
One Stop Operator: **Full Time Management:** No
Management Type:
Counties: Hoke
Host: Employment Security Commission

****Affiliate JobLink Career Center****Scotland County JobLink Career Center**

303 N. Main Street
Laurinburg, NC 28352
Date of Charter: 01/23/1998 **Expires:** 01/23/2001
Contact: Burnest Graham
Email: graham.burnest@esc.state.nc.us
Phone: 910-276-4260 **Fax:** 910-277-2628
One Stop Operator: ESC **Full Time Management:** No
Management Type:
Counties: Scotland
Host: Employment Security Commission

Workforce Development Board**Mid-Carolina Local Workforce Investment Area**

Director: Mary Ann Dolister, Director
P O Drawer 1510
Fayetteville, NC 28302
Phone: 910-323-4191 x30 **Fax:** 910-323-9330
Email: madolister@fayetteville.net
Chair: Roland Hall
P O Box 1023
Roseboro, NC 28382
Phone: 910-525-4182 **Fax:** None
Email: rhall@intrstar.net
Counties: Chatham, Harnett, Lee, Sampson

JobLink Career Center*Chatham County JobLink Career Center**

P.O. Box 27
35 West Chatham Street
Pittsboro, NC 27312
Date of Charter: 07/01/2000 **Expires:** 06/30/2002
Contact: Faye Hall
Email: fayehalljtpa@mindspring.com
Phone: 919-542-4781 **Fax:** 919-542-0563
One Stop Operator: CAA **Full Time Management:** No
Management Type: Team
Counties: Chatham
Host: Joint Orange-Chatham Community Action

JobLink Career Center*Harnett County Joblink Career Center**

1137 E. Cornelius Harnett Blvd
Lillington, NC 27546
Date of Charter: 08/18/2000 **Expires:** 08/01/2002
Contact: Addie McLean
Email: amclean@harnett.org
Phone: 910-893-2191 **Fax:** 910-814-4011
One Stop Operator: CC **Full Time Management:** No
Management Type: Full-time JobLink Manager
Counties: Harnett
Host: Harnett County Human Service

JobLink Career Center*Lee County JobLink Career Center**

1909 Lee Avenue
Sanford, NC 27300
Date of Charter: 07/01/2000 **Expires:** 06/30/2002
Contact: Louise Bruckner
Email: louise.bruckner@ncmail.net
Phone: 919-775-2241 **Fax:** 919-775-2243
One Stop Operator: ESC **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Lee
Host: Employment Security Commission

JobLink Career Center*Sampson County JobLink Career Center**

335 County Complex Road
Clinton, NC 28328
Date of Charter: 07/01/2000 **Expires:** 06/30/2002
Contact: Walker Biggs
Email: walker.briggs@ncmail.net
Phone: 910-592-5756 **Fax:** 910-592-1502
One Stop Operator: **Full Time Management:** No
Management Type:
Counties: Sampson
Host: Employment Security Commission

Workforce Development Board

Mountain Area Service Delivery Area**Director:** Helen Beck, Director

P O Box 729

Asheville, NC 28802

Phone: 828-250-4760 or 62 **Fax:** 828-255-5833**Email:** helen.beck@ncmail.net**Chair:** Jerry Plemmons

French Broad Electric

PO Box 9

Marshall, NC 28753

Phone: 828-649-2051 **Fax:** 828-649-2989**Email:** None**Counties:** Buncombe, Henderson, Madison, Transylvania

*JobLink Career Center

Henderson County JobLink Career Center

Blue Ridge Community College

College Drive

Flat Rock, NC 28731

Date of Charter: **Expires:****Contact:** Julie Thompson**Email:** juliet@blueridge.cc.nc.us**Phone:** 828-692-3572 x236 **Fax:** 828-692-2441**One Stop Operator:** **Full Time Management:** No**Management Type:****Counties:** Henderson**Host:** Blue Ridge Community College

*JobLink Career Center

Madison County JobLink Career Center

4646 U.S. Highway 25-70

Marshall, NC 28753

Date of Charter: **Expires:****Contact:** Susan Shorey**Email:** anitaadams@aol.com**Phone:** 828-649-2577 **Fax:** 828-649-3174**One Stop Operator:** **Full Time Management:** No**Management Type:****Counties:** Madison**Host:** Asheville-Buncombe Technical Community College

*JobLink Career Center

***Mountain Area JobLink Career Center**

P.O. Box 729

40 Coxe Avenue, Suite G040

Asheville, NC 28802

Date of Charter: **Expires:****Contact:** Ellen Westbrook**Email:** ellen.westbrook@ncmail.net**Phone:** 828-250-4761 or 67 **Fax:** 828-255-5833**One Stop Operator:** **Full Time Management:** No**Management Type:****Counties:** Buncombe**Host:** Buncombe County

*JobLink Career Center

Transylvania County JobLink Career Center

Community Services Bldg.

Gaston Street

Brevard, NC 28712

Date of Charter: **Expires:****Contact:** Anita Lowe**Email:** lowe.anita@esc.state.nc.us**Phone:** 828-884-3214 **Fax:** 828-862-3525**One Stop Operator:** **Full Time Management:** No**Management Type:****Counties:** Transylvania**Host:** Transylvania County

Workforce Development Board

Northeastern Workforce Investment Consortium**Director:** Cathy Long

Dare Co. JobLink Career Center

PO Box 757

2522 S Croatan Hwy.

Nags Head, NC 27959

Phone: 252-480-3500 **Fax:** 252-480-0121**Email:** cathy.long@ncmail.net**Chair:** Jan Morgan

Outerbanks Rentals

3201 Memorial Avenue

Nags Head, NC 27959

Phone: 252-441-1515 **Fax:** 252-441-4429**Email:** jjmcap@outerbanksrental.com**Counties:** Camden, Chowan, Currituck, Dare, Gates, Hyde,

Pasquotank, Perquimans, Tyrrell, Washington

*JobLink Career Center

Chowan County JobLink Career Center

1316-C North Broad Street

Edenton, NC 27932

Date of Charter: 04/02/1998 **Expires:** 04/02/2001**Contact:** Ricky Coltrain**Email:** coltrain.ricky@esc.state.nc.us**Phone:** 252-482-2195 **Fax:** 252-482-2188**One Stop Operator:** ESC **Full Time Management:** No**Management Type:** JL/ES Manager**Counties:** Chowan, Gates, Perquimans, Tyrrell**Host:** ESC

**Affiliate JobLink Career Center

Tyrrell County JobLink Career Center Affiliate

PO Box 449

Columbia, NC 27925

Date of Charter: **Expires:****Contact:** Harry Foard**Email:** hbford@hotmail.com**Phone:** 252 796-3421 **Fax:** 252 796-1732**One Stop Operator:** **Full Time Management:** No**Management Type:****Counties:** Tyrrell**Host:** Tyrrell County DSS

*** JobLink Career Center****Dare County JobLink Career Center**

P.O. Box 757
 2522 S. Croatan Highway
 Milepost 10.5
 Nags Head, NC 27959
Date of Charter: 04/11/2000 **Expires:** 04/11/2002
Contact: Jimmy Perry
Email: perry.jimmy@esc.state.nc.us
Phone: 252-480-3500 **Fax:** 252-480-0121
One Stop Operator: ESC **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Dare
Host: Employment Security Commission

*** JobLink Career Center****Pasquotank County JobLink Career Center**

422 McArthur Street
 Elizabeth City, NC 27909
Date of Charter: 05/02/2000 **Expires:** 05/01/2002
Contact: Wade Denny
Email: denny.wade@esc.state.nc.us
Phone: 252-331-4798 **Fax:** 252-331-4809
One Stop Operator: ESC **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Camden, Currituck, Pasquotank
Host: Employment Security Commission

**** Affiliate JobLink Career Center****Currituck County JobLink Career Center Affiliate**

PO Box 99
 Currituck, NC 23929
Date of Charter: **Expires:**
Contact: Carla Scanlon
Email: cscanlon@co.currituck.nc.us
Phone: 252 232-3083 **Fax:** 252 232-2167
One Stop Operator: **Full Time Management:** No
Management Type:
Counties: Currituck
Host: Currituck DSS

*** JobLink Career Center****Washington County JobLink Career Center**

P.O. Box 10
 Plymouth, NC 27962
Date of Charter: 04/11/2000 **Expires:** 04/11/2002
Contact: Jerry Rhodes
Email: Jerryr@wcchs.org
Phone: 252-793-4041 **Fax:** 252-791-0949
One Stop Operator: **Full Time Management:** No
Management Type:
Counties: Hyde, Washington
Host: Washington County Center for Human Services

Workforce Development Board**Northwest Piedmont Job Training Consortium**

Director: Theresa Reynolds, Director
 400 West Fourth Street, Suite 400
 Winston-Salem, NC 27101
Phone: 336-761-2111 **Fax:** 336-761-2112
Email: treynolds@nwpcog.dst.nc.us
Chair: Michael W. Fogleman
 Unifi, Inc.
 PO Box 19109
 Greensboro, NC 27410
Phone: 336-316-5569 **Fax:** 336-316-5754
Email: mfoglema@unifi-inc.com
Counties: Davie, Rockingham, Stokes, Surry, Yadkin

*** JobLink Career Center****Davie County JobLink Career Center**

1205 Salisbury Road
 Mocksville, NC 27028
Date of Charter: 08/15/2001 **Expires:** 08/15/2002
Contact: Ed Morse
Email: emorse@davidson.cc.nc.us
Phone: 336-751-2885 **Fax:** 336-751-6192
One Stop Operator: **Full Time Management:** No
Management Type:
Counties: Davie
Host: Davidson Community College/Davie Campus

*** JobLink Career Center****Rockingham County JobLink Career Center**

1731-B Freeway Drive
 Reidsville, NC 27320
Date of Charter: 07/01/1999 **Expires:** 06/30/2002
Contact: Lisa Hendren
Email: hendrenl@rcc.cc.nc.us
Phone: 336-634-5700 **Fax:** 336-634-5703
One Stop Operator: **Full Time Management:** No
Management Type: Team
Counties: Rockingham
Host: Service Delivery Area Job Training

*** JobLink Career Center****Stokes County JobLink Career Center**

506 S. Main Street
 Walnut Cove, NC 27052
Date of Charter: 05/01/1999 **Expires:** 06/30/2002
Contact: Anne Hennis
Email: ahennis@forsyth.cc.nc.us
Phone: 336-591-4074 **Fax:** 336-593-9362
One Stop Operator:
Management Type: Team **Full Time Management:** No
Counties: Stokes
Host: Department of Social Services

*** JobLink Career Center****Surry County JobLink Career Center**

541 West Pine Street
Mount Airy, NC 27030

Date of Charter: 08/01/1997 **Expires:** 06/30/2004

Contact: Tom Carter

Email: carter.tom@esc.state.nc.us

Phone: 336-786-4169 **Fax:** 336-789-3795

One Stop Operator: ESC **Full Time Management:** No

Management Type: Team

Counties: Surry

Host: Employment Security Commission

*** JobLink Career Center****Yadkin County JobLink Career Center**

P.O. Box 1960
246 East Main Street
Yadkinville, NC 27055

Date of Charter: 08/01/1999 **Expires:** 06/30/2002

Contact: Wayne Black

Email: ycdss1@yadtel.net

Phone: 336-679-6690 **Fax:** 336-679-6692

One Stop Operator: **Full Time Management:** No

Management Type: Team

Counties: Yadkin

Host: Community Links Center

Workforce Development Board**Pee Dee Region Workforce Consortium
(SEE REGIONAL PARTNERSHIP CONSORTIUM FOR
COUNTIES AND JOBLINKS)**

Director: Janice Scarborough, Director

P O Box 1883

Asheboro, NC 27204-1883

Phone: 336-629-5141 **Fax:** 336-629-1290

Email: janices@regionalcs.org

Chair:

Phone: **Fax:**

Email:

Counties:

Workforce Development Board**Region C Workforce Development Consortium**

Director: Bill Robertson, Director

P O Box 841

Rutherfordton, NC 28139

Phone: 828-287-0262 x1245 **Fax:** 828-287-2735

Email: brobertson@regionc.org

Chair: Beverly Shuford

Personnel Services Unlimited

Shelby, NC 28150

Phone: 704-482-5672 **Fax:**

Email: None

Counties: Cleveland, McDowell, Polk, Rutherford

*** JobLink Career Center****Cleveland County JobLink Career Center**

201 W. Marion Street
Suite 319

Shelby, NC 28150

Date of Charter: **Expires:**

Contact: Sheri Browning

Email: sheri.browning@ncmail.net

Phone: 704-480-1268 **Fax:** 704-480-1271

One Stop Operator: **Full Time Management:** No

Management Type:

Counties: Cleveland

Host: Independent

*** JobLink Career Center****McDowell County JobLink Career Center**

81 South Main Street, Suite 2
Marion, NC 28752

Date of Charter: **Expires:**

Contact: Jerry Broome

Email: jbroome@joblink.mcdowell.cc.nc.us

Phone: 828-659-6001 **Fax:** 828-659-8733

One Stop Operator: **Full Time Management:** No

Management Type:

Counties: McDowell

Host: McDowell Community College

*** JobLink Career Center****Rutherford County JobLink Career Center**

139 East Trade Street
Forest City, North Carolina 28043

Date of Charter: **Expires:**

Contact: Dale Day

Email: day.dale@esc.state.nc.us

Phone: 828 245-9841 **Fax:** 828 248-3363

One Stop Operator: **Full Time Management:** No

Management Type:

Counties: Polk, Rutherford

Host: Employment Security Commission

Workforce Development Board**Region D Workforce Development Consortium**

Director: Carole Coates, Director

P O Box 1820

Boone, NC 28607

Phone: 828-265-5434 x130 **Fax:** 828-265-5439

Email: ccoates@regiond.org

Chair: Sandy Reese

IRC

PO Box 1860

Boone, NC 28607

Phone: 828-264-8861 **Fax:**

Email: None

Counties: Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, Yancey

*** JobLink Career Center****Alleghany County JobLink Career Center**

P.O. Box 280
348 S. Main Street, Suite C
Sparta, NC 28675

Date of Charter: **Expires:**
Contact: Cris Waugh
Email: waughc@gw.wilkes.cc.nc.us
Phone: 336-372-9675 **Fax:** 336-372-4306
One Stop Operator: Not Yet Chosen
Management Type: **Full Time Management:** No
Counties: Alleghany
Host: Wilkes Community College

*** JobLink Career Center****Ashe County JobLink Career Center**

410-A McConnel Street
Jefferson, NC 28640

Date of Charter: **Expires:**
Contact: Ann Bowlin and Sherry Thompson
Email: Bowlin.Anne@esc.state.nc.us
Phone: 336-246-9598 **Fax:** 336-246-4029
One Stop Operator: Not Yet Chosen
Management Type: **Full Time Management:** No
Counties: Ashe
Host: Ashe County

*** JobLink Career Center****Avery County JobLink Career Center**

P.O. Box 939
175 Linville Street
Newland, NC 28657

Date of Charter: **Expires:**
Contact: Melissa Phillips
Email: carver.melissa@newcg.joblink.state.nc.us
Phone: 828-733-8288 **Fax:** 828-733-8207
Management Type: **Full Time Management:** No
One Stop Operator: Not Yet Chosen
Counties: Avery
Host: Avery County

*** JobLink Career Center****Mitchell County JobLink Career Center**

P.O. Box 827
307 Oak Avenue
Spruce Pine, NC 28777

Date of Charter: **Expires:**
Contact: Ruby Greene
Email: ruby.greene@ncmail.net
Phone: 828-765-7758 **Fax:** 828-765-9655
Management Type: **Full Time Management:** No
One Stop Operator: Not Yet Chosen
Counties: Mitchell
Host: Employment Security Commission

**** Affiliate JobLink Career Center****Mitchell County JobLink Affiliate**

P.O. Box 365
250 Crimson Laurel Way
Bakersville, NC 28705

Date of Charter: **Expires:**
Contact: Larry Deyton
Email: larry.deyton@ncmail.net
Phone: 828-688-2175 x48 **Fax:** 828-688-4940
Management Type: **Full Time Management:** No
One Stop Operator: Not Yet Chosen
Counties: Mitchell
Host: Department of Social Service

*** JobLink Career Center****Watauga County JobLink Career Center**

207 Winkler Creek Road, Suite 1
Boone, NC 28607

Date of Charter: **Expires:**
Contact: Bobbie Willard
Email: bobbie.willard@ncmail.net
Phone: 828-265-5385 **Fax:** 828-265-5410
Management Type: **Full Time Management:** No
One Stop Operator: Not Yet Chosen
Counties: Watauga
Host: Employment Security Commission

*** JobLink Career Center****Wilkes County JobLink Career Center**

P.O. Box 120
Wilkesboro, NC 28697

Date of Charter: **Expires:**
Contact: Pat Kingsbury
Email: kingsbur@wilkes.cc.nc.us
Phone: 336-838-6468 **Fax:** 336-8386277
Management Type: **Full Time Management:** No
One Stop Operator: Not Yet Chosen
Counties: Wilkes
Host: Wilkes County Community College

*** JobLink Career Center****Yancey County JobLink Career Center**

22 East Bypass
Burnsville, NC 28714

Date of Charter: **Expires:**
Contact: Beckey Fortner
Email: rebfortner@hotmail.com
Phone: 828-682-6618 **Fax:** 828-682-7563
One Stop Operator: Team **Full Time Management:** No
Management Type:
Counties: Yancey
Host: WAMY Community Action Agency

Workforce Development Board**Region L Workforce Development Consortium****Director:** Pam Whitaker, Director

P O Drawer 2748

Rocky Mount, NC 27802

Phone: 252-446-0411 **Fax:** 252-446-5651**Email:** pwhitaker@ucpcog.org**Chair:** Charles McElheney

405 W. Littleton Road

Roanoke Rapids, NC 27870

Phone: 252-537-2565 **Fax:** 252-537-1333**Email:** None**Counties:** Edgecombe, Halifax, Nash, Northampton, Wilson*** JobLink Career Center****Wilson County JobLink Career Center**

109 N. Tarboro Street

Wilson, NC 27893

Date of Charter: 06/30/1999 **Expires:** 12/31/2001**Contact:** Patsy B. Jones**Email:** jones.patsy@esc.state.nc.us**Phone:** 252-234-1129 **Fax:** 252-234-1134**One Stop Operator:** ESC **Full Time Management:** No**Management Type:** JL/ES Manager**Counties:** Wilson**Host:** Employment Security Commission**Workforce Development Board****Region Q Workforce Investment Consortium****Director:** Walter Dorsey, Director

1385 John Small Avenue

PO Box 1787

Washington, NC 27889

Phone: 252-940-1600 x232 **Fax:** 252-940-1601**Email:** wdorsey@mideastcom.org**Chair:** Sam Carson

Carson Peanut Company

PO Box 514

Bethel, NC 27812

Phone: 252-825-4931 **Fax:** None**Email:** None**Counties:** Beaufort, Bertie, Hertford, Martin, Pitt*** JobLink Career Center****Edgecombe/Nash County JobLink Career Center**

121 Fairview Road

Rocky Mount, NC 27801

Date of Charter: 12/16/1998 **Expires:** 12/16/2001**Contact:** Steve Rogers**Email:** steve.rogers@ncmail.net**Phone:** 252-977-3306 **Fax:** 252-446-2720**One Stop Operator:** ESC **Full Time Management:** No**Management Type:** JL/ES Manager**Counties:** Edgecombe, Nash**Host:** Employment Security Commission**** Affiliate JobLink Career Center****Edgecombe County JobLink Career Affiliate**

2009 W. Wilson Street, Room #8B

Tarboro, NC 27886

Date of Charter: 12/16/1998 **Expires:** 12/16/2001**Contact:** Althea Hopkins**Email:** hopkins.althea@esc.state.nc.us**Phone:** 252-823-6742 **Fax:** 252-641-5799**One Stop Operator:** ESC **Full Time Management:** No**Management Type:** Full-time JobLink Manager**Counties:** Edgecombe**Host:** Employment Security Commission*** JobLink Career Center****Beaufort County JobLink Career Center**

Mid East Commission

P.O. Box 17871385

Johns Small Avenue

Washington, NC 27889

Date of Charter: 12/14/1996 **Expires:** 12/14/1999**Contact:** Callie Northern**Email:** cnorthern@mideastcom.org**Phone:** 252-946-3116 **Fax:** 252-946-8700**One Stop Operator:** WIA **Full Time Management:** No**Management Type:** Full-time JobLink Manager**Counties:** Beaufort**Host:** Service Delivery Area and Council of Governments*** JobLink Career Center****Northampton/Halifax County JobLink Career Center**

945 Park Avenue

Roanoke Rapids, NC 27870

Date of Charter: 06/30/1999 **Expires:** 12/31/2001**Contact:** Tommy McKnight**Email:** mcknight.tommy@esc.state.nc.us**Phone:** 252-537-4188 **Fax:** 252-535-7943**One Stop Operator:** ESC **Full Time Management:** No**Management Type:** JL/ES Manager**Counties:** Halifax, Northampton**Host:** Employment Security Commission*** JobLink Career Center****Bertie County JobLink Career Center**

1001 South King Street

Windsor, NC 27983

Date of Charter: 08/26/1999 **Expires:** 08/26/2002**Contact:** Joseph Bass, III**Email:** jbass@nc-cada.org**Phone:** 252-794-5616 **Fax:** 252-794-5684**One Stop Operator:** CAA **Full Time Management:** No**Management Type:** Full-time JobLink Manager**Counties:** Bertie**Host:** Choanoke Area Development Association, Inc.

* JobLink Career Center

Hertford County JobLink Career Center

103 Loftin Lane
 Ahoskie, NC 27910\
Date of Charter: 06/01/1999 **Expires:** 06/01/2002
Contact: Joey Davis
Email: davis.joey@esc.state.nc.us
Phone: 252-332-5016 **Fax:** 252-209-6199
One Stop Operator: ESC **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Hertford
Host: Employment Security Commission

* JobLink Career Center

Martin County JobLink Career Center

200 Green Street 12/12/1999
 Suite 201
 Williamston, NC 27892
Date of Charter: 12/12/1996 **Expires:**
Contact: Gail Tolson
Email: tolson.gail@esc.state.nc.us
Phone: 252-792-7816 **Fax:** 252-792-2479
One Stop Operator: ESC **Full Time Management:** No
Management Type: Part-time JobLink Manager
Counties: Martin
Host: Employment Security Commission

* JobLink Career Center

Pitt County JobLink Career Center

PCC Annex
 P.O. Drawer 7007
 4054 Community Square Shopping Center, Suite J
 Greenville, NC 27835
Date of Charter: 06/01/1998 **Expires:** 06/01/2001
Contact: A.J. Tyson
Email: atyson@pcc.pitt.cc.nc.us
Phone: 252-321-4534 **Fax:** 252-312-4553
One Stop Operator: CC **Full Time Management:** No
Management Type: Full-time JobLink Manager
Counties: Pitt
Host: Pitt Community College

Workforce Development Board

Regional Partnership Consortium

Director: Janice Scarborough, Director
 P O Box 1883
 Asheboro, NC 27204-1883
Phone: 336-629-5141 **Fax:** 336-629-1290
Email: janices@regionalcs.org
Chair: Cleon Currie
 Clinforce
 PO Box 1815
 Burlington, NC 27216
Phone: 336-222-0490 **Fax:** 336-222-0165
Email: ccurrie@clinicattrailssupport.com
Counties: Alamance, Montgomery, Moore, Orange, Randolph,
 Richmond

* JobLink Career Center

Alamance County JobLink Career Center

2720 S. Mebane Street
 Burlington, NC 27215
Date of Charter: 04/19/2001 **Expires:** 04/19/2004
Contact: Jerome Cheek
Email: cheek.jerome@esc.state.nc.us
Phone: 336-570-6800 **Fax:** 336-570-6806
One Stop Operator: ESC **Full Time Management:** No
Management Type: JL/ES Manager
Counties: Alamance
Host: Employment Security Commission

* JobLink Career Center

Orange County JobLink Career Center

503 West Franklin Street
 Chapel Hill, NC 27516
Date of Charter: 04/19/2001 **Expires:** 04/19/2004
Contact: Gwen Price
Email: price@co.orange.nc.us
Phone: 919-969-3032 x271 **Fax:** 919-969-3038
One Stop Operator: WIA **Full Time Management:** No
Management Type: Part-time JobLink Manager
Counties: Orange
Host: Orange County

* JobLink Career Center

Randolph County JobLink Career Center

629 Industrial Park Avenue
 Asheboro, NC 27204
Date of Charter: 01/01/2001 **Expires:** 01/01/2004
Contact: Monette Loflin
Email: meloflin@randolph.cc.nc.us
Phone: 336-633-0304 **Fax:** 336-626-4599
One Stop Operator: WIA **Full Time Management:** No
Management Type: Full-time JobLink Manager
Counties: Montgomery, Moore, Randolph, Richmond
Host: Randolph Community College

** Affiliate JobLink Career Center

Randolph County JobLink Career Center

703 Farr Street
 Asheboro, NC 27203
Date of Charter: **Expires:** 01/01/2004
Contact: Monette Loflin
Email: meloflin@randolph.cc.nc.us
Phone: 336-633-0303 **Fax:** 336-636-5807
One Stop Operator: **Full Time Management:** No
Management Type: Full-time JobLink Manager
Counties: Montgomery, Moore, Randolph, Richmond
Host:

Workforce Development Board**Southwestern Workforce Development Consortium****Director:** Susan Fouts, Director

P O Box 850

Bryson City, NC 28713

Phone: 828-488-9211 x3037 **Fax:** 828-488-3950**Email:** susan@regiona.org**Chair:** Ken Mills

Deep Creek Tube Center

West Deep Creek Road

Bryson City, NC 28713

Phone: 828-488-6055 **Fax:** None**Email:** none**Counties:** Cherokee, Clay, Graham, Haywood, Jackson, Macon, Swain*** JobLink Career Center****Cherokee County JobLink Career Center**

642 Andrews Road

Murphy, NC 28906

Date of Charter: **Expires:****Contact:** Dan Kirby**Email:** kirby.dan@esc.state.nc.us**Phone:** 828-837-7407 **Fax:** 828-837-7404**One Stop Operator:** **Full Time Management:** No**Management Type:** Full-time JobLink Manager**Counties:** Cherokee, Clay, Graham**Host:** Employment Security Commission**** Affiliate JobLink Career Center****Clay County JobLink Career Center**

PO Box 147

Hayesville, NC 28904

Date of Charter: **Expires:****Contact:** Debbie Mauney**Email:** debbiemauney@hotmail.com**Phone:** 828-389-6301 **Fax:** 828-**One Stop Operator:** **Full Time Management:** No**Management Type:** Team**Counties:** Clay**Host:****** Affiliate JobLink Career Center****Graham County JobLink Career Center**

PO Box 1146

Robbinsville, NC 28771

Date of Charter: **Expires:****Contact:** Donna Tipton**Email:** dtipton@tccc.cc.nc.us**Phone:** 828 479-2804 **Fax:** 828 479-6280**One Stop Operator:** **Full Time Management:** No**Management Type:** Team**Counties:** Graham**Host:** Tri-County Community College*** JobLink Career Center****Haywood County JobLink Career Center**

1170 North Main Street

Waynesville, NC 28786

Date of Charter: **Expires:****Contact:** Virginia Gribble**Email:** gribble.virginia@esc.state.nc.us**Phone:** 828-456-6061 **Fax:** 828-452-1430**One Stop Operator:** **Full Time Management:** No**Management Type:** Team**Counties:** Haywood**Host:** Employment Security Commission*** JobLink Career Center****Jackson County JobLink Career Center**

26 Ridgeway Street, Suite 2

Sylva, NC 28779

Date of Charter: **Expires:****Contact:** Ann Almond**Email:** almond.ann@esc.state.nc.us**Phone:** 828-586-4063 **Fax:** 828-586-3041**One Stop Operator:** **Full Time Management:** No**Management Type:** Team**Counties:** Jackson**Host:** Employment Security Commission*** JobLink Career Center****Macon County JobLink Career Center**

27 Harrison Avenue

Franklin, NC 28734

Date of Charter: **Expires:****Contact:** Ed Guy**Email:** guy.ed@esc.state.nc.us**Phone:** 828-369-9534 **Fax:** 828-369-5166**One Stop Operator:** **Full Time Management:** No**Management Type:****Counties:** Macon, Swain**Host:** Employment Security Commission**** Affiliate JobLink Career Center****Swain County JobLink Career Center**

PO Box 250

Bryson City, NC 28713

Date of Charter: **Expires:****Contact:** Chip Wood**Email:** wood.chip@esc.state.nc.us**Phone:** 828-488-2149 **Fax:** 828-488-8890**One Stop Operator:** **Full Time Management:** No**Management Type:** Team**Counties:** Swain**Host:** Swain County

Workforce Development Board

Western Piedmont Job Training Consortium**Director:** Sheila Dotson, WFD Director

P O Box 9026

736 4th Street, SW

Hickory, NC 28603

Phone: 828-322-9191 x118 **Fax:** 828-322-5991**Email:** sdotson@wpcog.dst.nc.us**Chair:** Pete Miller

Hickory Printing Group

PO Box 69

Hickory, NC 28603

Phone: 828-465-3431 **Fax:** 828-465-2517**Email:** pmiller@hickoryprinting.com**Counties:** Alexander, Burke, Caldwell, Catawba

Workforce Development Board

Winston-Salem/Forsyth County Consortium**Director:** Dr. Otis Robinson

City of Winston-Salem

PO Box 2511

Winston-Salem, NC 27101

Phone: 336-727-2423**Fax:** None**Email:** tistr@cityofws.org**Chair:** Charley Donohoe

200 W. Second Street

Winston-Salem, NC 27101

Phone: 336-631-3250**Fax:** 336-631-3300**Email:** charley_donohoe@dbm.com**Counties:** Forsyth

* JobLink Career Center

Burke County JobLink Career Center

720 East Union Street

Morganton, NC 28655

Date of Charter: 06/30/2001 **Expires:** 06/30/2003**Contact:** Patsy Johnson**Email:** johnson.patsy@esc.state.nc.us**Phone:** 828-438-6161 **Fax:** 828-438-6204**One Stop Operator:** ESC **Full Time Management:** No**Management Type:** JL/ES Manager**Counties:** Burke**Host:** Employment Security Commission

* JobLink Career Center

Winston Salem JobLink Career Center

516 N. Trade Street

Winston Salem, NC 27101

Date of Charter: 03/31/2001 **Expires:** 03/31/2004**Contact:** Sheila Canzona**Email:** sheilac@ci.winston-salem.nc.us**Phone:** 336 727-2450**Fax:** 336 748-3303**One Stop Operator:** WIA**Full Time Management:** No**Management Type:** Full-time JobLink Manager**Counties:** Forsyth**Host:** City of Winston-Salem

* JobLink Career Center

Caldwell County JobLink Career Center

504 Wilkesboro Blvd., S.E.

Lenoir, NC 28645

Date of Charter: 11/30/2000 **Expires:** 11/30/2001**Contact:** Terry Taylor**Email:** taylor.terry@esc.state.nc.us**Phone:** 828-757-5622 **Fax:** 828-757-5632**One Stop Operator:** ESC **Full Time Management:** No**Management Type:** JL/ES Manager**Counties:** Caldwell**Host:** ESC

** Affiliate JobLink Career Center

Winston-Salem Satellite office

Forsyth Tech C.C.

West Campus

1300 Bolton Street

Winston-Salem, NC 27101

Date of Charter:**Expires:****Contact:** Sheila Canzona**Email:****Phone:** 336-734-7748**Fax:** 336-748-3303**One Stop Operator:****Full Time Management:** No**Management Type:****Counties:** Forsyth**Host:** Forsyth Tech Community College

* JobLink Career Center

Catawba County JobLink Career Center

2760 Highway 70 SE

Newton, NC 28658

Date of Charter: 06/30/2001 **Expires:** 06/30/2003**Contact:** Ron Valentini**Email:** rvalenti@cvcc.cc.nc.us**Phone:** 828-324-5650 **Fax:** 828-324-7320**One Stop Operator:** CC **Full Time Management:** No**Management Type:** Part-time JobLink Manager**Counties:** Alexander, Catawba**Host:** Catawba Valley Community College*Source: JobLink Career Center web site (www.ncjoblink.com)*

* JobLink Career Center

* * Affiliate JobLink Career Center



*Authorized Official of the Governor:
Alan H. Alexander, Director*

NORTH CAROLINA DEPARTMENT OF COMMERCE
DIVISION OF EMPLOYMENT & TRAINING
4316 Mail Service Center
313 Chapanoke Road, Suite 120
Raleigh, NC 27699-4316
919-661-6010 Fax 919-662-4770
www.ncdet.com