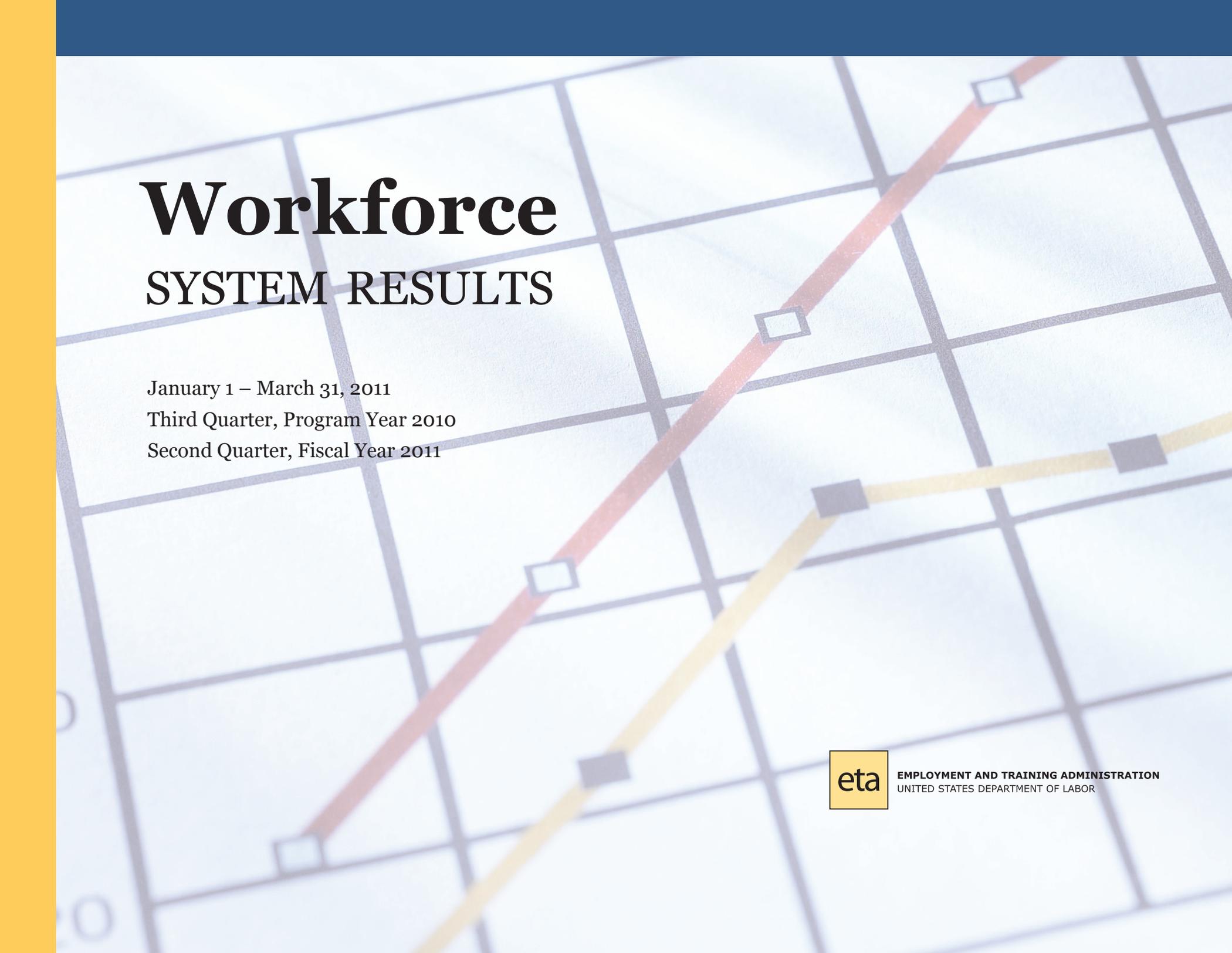


Workforce SYSTEM RESULTS

January 1 – March 31, 2011
Third Quarter, Program Year 2010
Second Quarter, Fiscal Year 2011



eta

EMPLOYMENT AND TRAINING ADMINISTRATION
UNITED STATES DEPARTMENT OF LABOR

The Employment and Training Administration (ETA) provides this overview of performance results for the 12-month period ending March 31, 2011. The programs highlighted reinforce ETA's commitment to good jobs for everyone—helping people find good jobs and connecting employers to qualified workers. This commitment supports the Department of Labor's strategic goals of preparing workers for good jobs and ensuring fair compensation, safe and healthy workplaces, high quality work-life environments, health benefits and, for those not working, providing income security, and fostering fair working conditions in the global marketplace.

In February 2009, President Barack Obama signed the American Recovery and Reinvestment Act of 2009 (Recovery Act). This legislation provided unprecedented opportunity for the Workforce System to help our nation's workers retool their employment skills to reconnect to jobs. Results from these additional funds added to the workforce investment system by the Recovery Act are included in the Workforce Investment Act Program results. In the four quarters ending March 31, 2011, ETA programs served more than 37.6 million people. This is less than one year ago, when the programs served 39.5 million people, and it also is about 1.5 million fewer than in the four quarters ending December 31, 2010. This decrease is due mostly to fewer participants in the Wagner-Peyser program as well as a decrease in Unemployment Insurance recipients who may have exhausted claims or become discouraged workers. Overall, the continued high level of participants, compared to numbers of participants prior to the most recent economic downturn, reflects the demand for temporary income support, training and employment services including job search assistance as well as the impact of the Recovery Act funding. Outcomes continue to be lower, reflecting jobs lost in the economic downturn and the slow pace of job creation as the economy recovers.

In general, this overview presents program outcomes and results for the most recent four quarters compared to the same four quarters in the prior year. Although many programs report common performance measures outcomes, several programs have specific performance measures. A glossary of performance measures, included in this overview, provides the performance measure definitions for each program. Common performance measures, applicable to many of ETA's programs, focus on obtaining employment, retaining employment, earnings in a six-month period, and acquiring industry recognized credentials to ensure that the nation's youth, adults, and dislocated workers have the skills necessary to succeed in a global environment.

For further information about this overview, contact the Office of Policy Development and Research at (202) 693-3700. An electronic version is available at www.doleta.gov/performance.

United States Department of Labor
200 Constitution Avenue, NW
Washington, DC 20210

Hilda Solis
Secretary of Labor



United States Department of Labor
200 Constitution Avenue, NW
Washington, DC 20210
www.dol.gov

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Quarterly Spotlight: On the Job Training Program (OJT), Dayton, Ohio

Workforce Investment Act OJT Participant

Shannon McCullar needs more than tools that spin and spark to do her job well. "I wasn't trained to work in a factory. I was skilled in other departments," said McCullar. But thanks to one job's program, Shannon now fits right in on the factory floor. The program is called On the Job Training (OJT). It is offered by the Ohio Department of Job and Family Services which is a One-Stop Center that administers Workforce Investment Act (WIA) funds.

OJT reimburses companies for part of the wages they pay workers while they're being trained. One of the roughly 80 companies in the area that uses the program is FC Industries where Shannon works. But these aren't your father's factory jobs. In some cases it takes six months to get someone up to speed. "We feel we know best what we want. We're able to work with a program like that to get good quality people who want to work and bring them in here," said Mike Casella, President of FC Industries.

The company says over the last two years, it's kept about 80 percent of the people hired through the program and that kind of success gives it an edge. And it gives people like Shannon, who had been out of work for about a year and a half, a chance to get their hands on training and their minds off looking for a job.

To hear more about this OJT experience through video, please go to: <http://www.wdtn.com/dpp/news/on-the-job-training-program>. Story feature is by WDTN, Channel 2, in Dayton, Ohio.

"We're able to work with a program like that to get good quality people who want to work and bring them in here," said Mike Casella, President of FC Industries.

OJT Employer

Precision Gage & Tool Company manufactures grind gages and film applicators for the worldwide ink and paint industries. This company also makes specialized gaging equipment for railroads, and a wide variety of custom gages and fixtures for a broad range of industrial applications. Victoria L. Waltz is President of the company and wrote the following in a letter to the Ohio Department of Job and Family Services One-Stop Center:

"I had put an ad in the local paper for a machinist and received nearly a thousand applicants and not one appeared to have the job qualifications we needed. I was disheartened and started calling friends asking if they knew anyone. Then we met your people from special projects/Project Hire, a One-Stop Center in Dayton, and it instantly looked like this would be a great program for us. Once we got started, I was almost immediately looking at qualified candidates sent from your office. I felt you and your staff were well prepared to speak on my behalf and prequalify applicants. All five employees hired through Project Hire are good hires.

We are anticipating a very large order in the next two months that may require us to need additional personnel. As the manufacturing world picks up we will need your help to continue to be competitive. **Training is the key to us providing world class measurement equipment domestically and globally.** I implore you to continue to find

".....I will advocate for programs like Project Hire and will continue to endorse people with such far reaching positive program ideas in the future." – Victoria L. Waltz, President of Precision Gage & Tool Company

funding for special projects like Project Hire. It has been invaluable to us and to the people we hired. Two of the hires had been laid off for over two years. One told me she had only had four interviews in that time period...I will advocate for programs like Project Hire and will continue to endorse people with such far reaching positive program ideas in the future." 3.8.2011

Victoria Waltz with Timothy Tomlin. Timothy was hired at Precision Gage & Tool Company in September 2010 as a toolmaker. Timothy and Victoria are holding a steel wheel gage that measures the circumference of a railroad wheel. Tim's skills have allowed him to build this very specific type of gage.



Allen Adkins (right), an OJT participant, with Victoria Waltz and Allen's Supervisor, Charles Shumway (center). According to Charles, Allen is a committed hard worker who makes great parts. They are looking at a peanut butter gage.



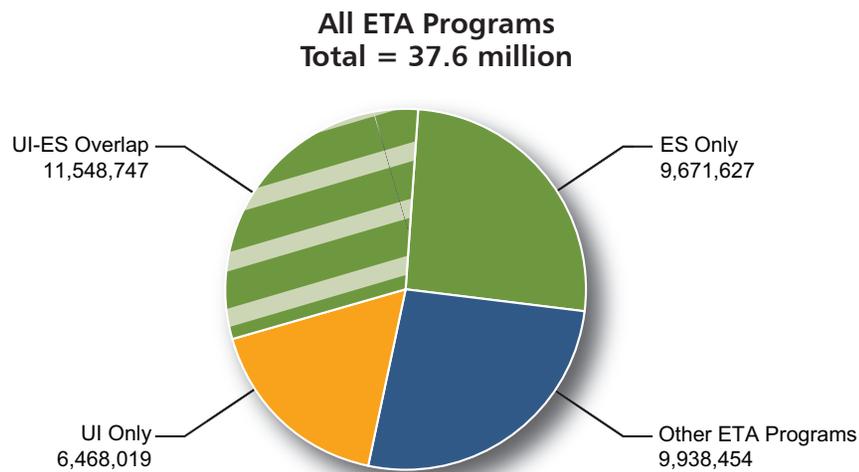
Victoria Mack (back right) and Susanne Lairson (front right) are both OJT participants learning the computer system from current staff at Precision Gage & Tool Company. Susan was out of work for over a year from an advertising agency that closed and was hired in August 2010. Victoria was out of work for two years and then hired as an administrative assistant for Precision Gage & Tool Company, also in August 2010.



Shannon McCullar working on the factory floor at FC Industries, an OJT employer. (Picture by WDTN, Channel 2, Dayton, Ohio.)

People Served by Program

In the 12 month period ending March 31, 2011, ETA programs served over 37.6 million people. The Wagner-Peyser Employment Service (ES) and Unemployment Insurance (UI) served 73.6 percent of this total, and 64 percent of those receiving Unemployment Insurance also received Wagner-Peyser funded Employment Services. ETA's other programs provided more comprehensive services to over 9.9 million people.



Other ETA Programs	
WIA Adults	7,055,228
WIA Dislocated Workers	1,315,581
Registered Apprenticeship ¹	400,183
WIA Youth	279,093
Trade Adjustment Assistance	211,154
Community Based Job Training Grants ²	202,445
High Growth Job Training Initiative ²	103,821
Senior Community Service Employment Program	112,226
National Emergency Grants	62,788
Youthful Offender Initiative	10,258
National Farmworker Jobs Program	20,438
Indian and Native American Adult	14,471
Reintegration of Ex-Offenders—Adult ³	26,305
Indian and Native American Youth ⁴	4,512
Youth Build ²	18,887
Job Corps ⁵	101,064
Total	9,938,454

¹ Source: RAPIDS "Performance at a Glance FY 2011" as of April 4, 2011—count includes all active, completed, and suspended apprentices tracked by the Office of Apprenticeship (OA), US Military Apprentices Program, and State Apprenticeship Agency (SAA) states.

² Data reflects Program-to-Date performance.

³ Program-to-Date as of program inception in Spring 2006.

⁴ Data reported semi-annually. Reflective of the period from April 1, 2010–September 30, 2010.

⁵ Count includes the number of students active on start date, number of students enrolled during the timeframe, number of graduates separated prior to start date and in placement service window during the timeframe, and number of former enrollees separated prior to start date and in placement window during the timeframe.

Current Appropriations

In general, the following resources are used to operate authorized workforce investment programs. Although this report generally presents quarterly results, the figures below represent annual appropriations. This report for the quarter ending March 31, 2011, covers programs operating in Program Year 2010 (July 1, 2010, through June 30, 2011) and programs operating in Fiscal Year 2011 (October 1, 2010, through September 30, 2011). The funding displayed is from both the FY 2010 appropriation and FY 2011 appropriation. Apprenticeship, TAA, UI, and Workforce Innovation Fund run on a fiscal year and March 31, 2011, is the second quarter of FY 2011. All other programs run on the program year (PY), from July 1 to June 30, and March 31, 2011, is the third quarter of PY 2010.

FY 2010 & PY 2010 Workforce Investment Resources*	
Apprenticeship ¹	\$27,784,000
Women in Apprenticeship	\$1,000,000
Dislocated Worker National Reserve ²	\$228,760,000
Indian and Native American Adult Program ³	\$42,711,808
Job Corps (Operations) ⁴	\$1,398,316,000
National Farmworker Jobs Program ⁶	\$78,410,000
Senior Community Service Employment Program	\$825,425,000
Trade Adjustment Assistance Training ⁸	\$686,400,000
Unemployment Insurance (UI) Administration	\$3,195,645,000
Wagner-Peyser Act/Employment Service (ES)	\$703,576,000
WIA Adult	\$860,116,000
WIA Dislocated Workers Formula Grant	\$1,182,120,000
Career Pathways Innovation Fund ⁹	\$0
Reintegration of Ex-Offenders	\$108,493,000
Youth Activities ¹⁰	\$919,546,231
Indian and Native American Youth Program ¹⁰	\$9,338,266
WIA Youth (Older and Younger)	\$910,207,965
YouthBuild	\$102,500,000
TOTAL	\$10,360,803,039

FY 2011 & PY 2011 Workforce Investment Resources*	
Apprenticeship ¹	\$27,728,432
Women in Apprenticeship	\$998,000
Dislocated Worker National Reserve ²	\$224,111,680
Indian and Native American Adult Program	\$52,652,484
Job Corps (Operations) ⁵	\$1,572,048,970
National Farmworker Jobs Program ⁷	\$78,253,180
Senior Community Service Employment Program	\$449,100,000
Trade Adjustment Assistance Training ⁸	\$686,400,000
Unemployment Insurance (UI) Administration	\$3,189,253,710
Wagner-Peyser Act/Employment Service (ES)	\$702,168,848
WIA Adult	\$770,921,920
WIA Dislocated Workers Formula Grant	\$1,063,432,320
Career Pathways Innovation Fund ⁹	\$0
Reintegration of Ex-Offenders	\$85,389,878
Youth Activities ¹¹	\$825,913,862
Indian and Native American Youth Program ¹¹	\$12,388,708
WIA Youth (Older and Younger)	\$813,525,154
YouthBuild	\$79,840,000
Workforce Innovation Fund ¹²	\$124,750,000
TOTAL	\$9,932,963,284

Notes:

* The Full-Year Continuing Appropriations Act, 2011 included a 0.2 percent rescission to all FY 2011 discretionary funds in the Act as well as any advance FY 2011 discretionary funds provided for in any prior year appropriations Act. The amounts in these tables reflect this rescission.

¹ Registered Apprenticeship programs are funded by employers and do not receive specific program appropriations. The resources listed above support Federal staff who provide technical assistance for Registered Apprenticeship programs.

² The Dislocated Worker National Reserve contains funds for national emergency grants, demonstrations, technical assistance and training, outlying areas' Dislocated Worker programs, and special assistance for Adults/Dislocated Worker programs. Community-Based Job Training, previously included in the Dislocated Worker National Reserve, is now called the Career Pathways Innovation Fund, included on a separate line in this table.

³ The total appropriation is \$52,758,000; \$10,046,192 was transferred to the Department of Interior/Bureau of Indian Affairs for those Indian and Native American grantees per P.L. 102-477.

⁴ The total appropriation is \$1,701,823,000 with \$1,572,833,000 for Operations, \$99,800,000 for Construction, and \$29,190,000 for expenses. \$174,517,000 has been transferred to the Department of Agriculture for Job Corps center operations.

⁵ The total appropriation is \$1,706,170,590 with \$1,572,048,970 for Operations, \$104,990,000 for Construction, and \$29,131,620 for expenses.

⁶ The total appropriation is \$84,620,000; \$5,700,000 is set aside for migrant and seasonal housing and \$510,000 is set aside for technical assistance and training.

⁷ The total appropriation is \$84,450,760; \$5,688,600 is set aside for migrant and seasonal housing and \$508,980 is set aside for technical assistance and training.

⁸ The total appropriation for Federal Unemployment Benefits and Allowances is \$1,818,400,000 and includes \$1,067,000,000 for TAA benefits and \$65,000,000 for Wage Insurance.

⁹ The Full-Year Continuing Appropriations Act, 2011 rescinded 2010 funds for Career Pathways Innovation Fund and did not fund this program in 2011.

¹⁰ The total Youth Activities appropriation is \$924,069,000; the total Indian and Native American Youth Program appropriation is \$13,861,035, of which \$4,522,769 was transferred to the Department of Interior/Bureau of Indian Affairs per P.L. 102-477.

¹¹ The total Youth Activities appropriation is \$825,913,862; the total Indian and Native American Youth Program appropriation is \$12,388,708.

¹² The Full-Year Continuing Appropriations Act, 2011 appropriated funds to establish the Workforce Innovation Fund.

Government Performance and Results Act Goals

On January 4, 2011, President Obama signed H.R. 2142, the “GPRA Modernization Act of 2010”, which became Public Law 111-352. The new law requires Federal agencies to set clear performance goals that they can accurately measure and publicly report in a more transparent way. This Act requires quarterly performance assessments of Government programs for purposes of assessing agency performance and improvement, and to establish agency performance improvement officers and the Performance Improvement Council. Federal managers ensure that program performance indicators and objectives are met and information about program results and service quality is made available to the public. The following table contains performance indicators, arrayed by program, which display the key results that ETA programs work to achieve. Performance goals for the employment and training programs listed are established in the budget process. The goals are set at the higher end to be “ambitious” within the context of prior performance. Since the program performance goals are nationwide goals, they may not apply in every instance to individual States or grantees where different economic or other circumstances may demand an adjustment in performance expectations.

The following table reflects PY 2010 goals for most programs and FY 2011 goals for Foreign Labor Certification, Unemployment Insurance, Trade Adjustment Assistance, and Registered Apprenticeship Programs. Cost per Participant is not displayed because it is an annual measure.

Government Performance and Results Act Goals		
	Annual Goal	Results as of 3/31/11 ¹
Foreign Labor Certification		
Process Employer Labor Condition Application for H-1B Professional Specialty Temporary Programs within Seven Days	100%	100%
Percent of Employer Applications for Permanent Labor Certification Resolved within Six Months of Filing	80%	74%
Percent of Accepted H-2A Applications Processed within 15 Days	53%	69%
Process of H-2B Applications within 60 Days of Receipt	65%	100%
Indian and Native American Adult Program		
Entered Employment Rate	60.5%	54.6%
Employment Retention Rate	74.9%	73.8%
Six Months’ Average Earnings	\$9,245	\$9,970
Indian and Native American Youth Program²		
Education Attainment for Dropouts	N/A	7.5%
Participants Who Attained Two or More Goals	N/A	88%
Job Corps		
Placement in Employment or Education Rate	65.3%	72.8%
Attainment of Degree or Certificate Rate	56%	64%
Percentage of Students Who Achieve Literacy or Numeracy Gains	59%	66%
National Electronic Tools/Employment and Training Administration (ETA) Internet Based Assistance³		
Combined Site Visits for CareerOneStop, America’s Service Locator, and O*NET	38,000,000	37,202,712

Government Performance and Results Act Goals		
	Annual Goal	Results as of 3/31/11 ¹
National Emergency Grants		
Entered Employment Rate	67.4%	66.9%
Employment Retention Rate	82.1%	81.9%
Six Months' Average Earnings	\$12,585	\$15,861
National Farmworker Jobs Program (NFJP)		
Entered Employment Rate	77.6%	83.3%
Employment Retention Rate	69.9%	78.6%
Six Months' Average Earnings	\$8,911	\$9,434
Reintegration of Ex-Offenders (formerly Prisoner Reentry Initiative)⁴		
Entered Employment Rate	58%	58%
Employment Retention Rate	64.9%	68%
Six Months' Average Earnings	\$9,455	\$9,914
Percent of Participants Re-arrested for a New Crime or Re-incarcerated for Revocation of Parole or Probation Violation within One Year from Release from Prison ⁵	22%	13%
Registered Apprenticeship		
Entered Employment Rate	69.2%	65.3%
Employment Retention Rate	81.8%	82.0%
Six Months' Average Earnings	\$19,324	\$21,198
Senior Community Service Employment Program		
Entered Employment Rate	46.5%	46.5%
Employment Retention Rate	69.9%	69.3%
Six Months' Average Earnings	\$6,423	\$7,414
Trade Adjustment Assistance		
Entered Employment Rate	62.7%	61.1%
Employment Retention Rate	83.9%	88.4%
Six Months' Average Earnings	\$13,391	\$16,553
Unemployment Insurance		
Percent of Intrastate Payments Made Timely	84%	83.5%
Detection of Recoverable Overpayments	51.4%	51.2%
Entered Employment Rate for Unemployment Insurance Claimants	54.4%	54.3%
Percent of Employer Tax Liability Determinations Made Timely	86.4%	86.3%

Government Performance and Results Act Goals

	Annual Goal	Results as of 3/31/11 ¹
Wagner-Peyser Employment Service		
Entered Employment Rate	56.9%	47%
Employment Retention Rate	77%	76.3%
Six Months' Average Earnings	\$10,131	\$13,202
Workforce Investment Act Adult Program		
Entered Employment Rate	65.8%	54.4%
Employment Retention Rate	82.1%	79.6%
Six Months' Average Earnings	\$13,848	\$13,738
Workforce Investment Act Dislocated Worker Program		
Entered Employment Rate	66.5%	54.8%
Employment Retention Rate	84.2%	80.9%
Six Months' Average Earnings	\$15,618	\$17,654
Workforce Investment Act Youth Program		
Placement in Employment or Education Rate	53.1%	60.5%
Attainment of Degree or Certificate Rate	55.4%	60.8%
Percentage of Students Who Achieve Literacy and Numeracy Gains of One Adult Basic Education Level	40.7%	41.3%
YouthBuild⁶		
Placement in Employment or Education Rate	38%	42.8%
Attainment of Degree or Certificate Rate	41%	60.7%
Percentage of Students Who Achieve Literacy and Numeracy Gains	32%	49.8%
Workforce Investment Act Youthful Offender Initiative		
Placement Rate for Youth Ages 18 and Above ⁷	48.5%	32.7%
Recidivism Rate for Youth Ages 14 to 17	16%	20%
Recidivism Rate for Youth Ages 18 to Above	17%	13.7%

¹ Cumulative four quarters unless otherwise indicated.

² Data reported semi-annually. Also, the Native American Youth Program has 90 days from the end of the reporting period to submit a program report. As a result, the majority of youth reports for March 31, 2011 have not been submitted. Therefore these data represent the period April 1, 2010 through September 30, 2010.

³ Results reflect the current quarter ending March 31, 2011.

⁴ Program-to-Date data as of program inception in Spring 2006.

⁵ Target based on Program Goal to reduce the recidivism rate by half of the national rate.

⁶ Due to the long-term nature of participant activity and performance outcomes, the results are Program-to-Date for the first cycle of YouthBuild grantees, awarded in 2007 and completed in 2010.

⁷ Program-to-Date for currently operating projects.

Indian and Native American Adult Program

<http://www.doleta.gov/dinap/>

Program Description

ETA's Indian and Native American Program provides employment and training grants to Indian Tribes, nonprofit tribal organizations, Alaska Native entities, and Native Hawaiian organizations with comprehensive employment and training services designed to increase the ability of program participants to compete in the new global economy and promote the economic and social development of Indian, Alaska Native, and Native Hawaiian communities.

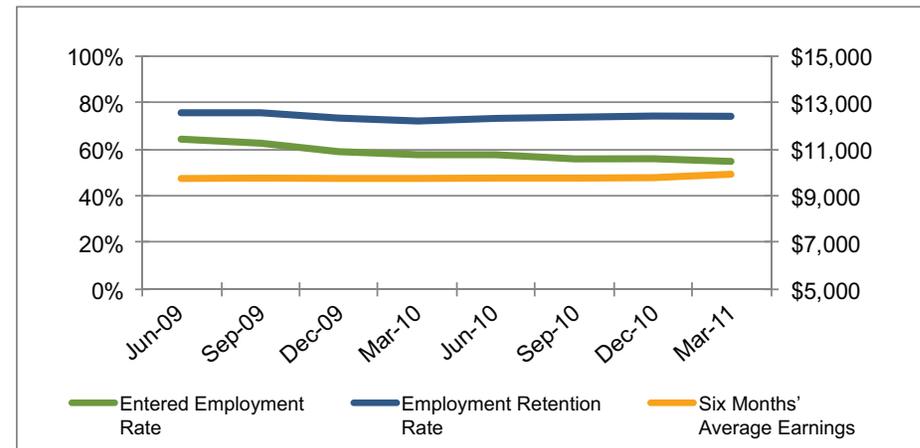
Quarter Highlights

The Gila River Indian Community and Tucson Indian Center, Inc., both Arizona grantees, attended the 2nd U.S. DOL Career Pathways Institute in Washington, DC. Their continued effort as participants in the Career Pathways Initiative, along with their local educational and one-stop career center partners, demonstrates their commitment to building solid strategies to move WIA participants through career ladders primarily in the medical, hospitality, and construction specialty trades. Since the beginning of the Initiative, funded by U.S. DOL, their career pathway model has extended to the Nineteen Tribal Nations of Arizona, who are interested in building off this model in their own communities. The Gila River Indian Community created a "Career Pathway Coach" system to assist participants along their path to credentialing and employment.

Program Performance

Performance Measure	Four Quarters Ending 3/31/10	Four Quarters Ending 3/31/11
Entered Employment Rate	58%	54.6%
Employment Retention Rate	72%	73.8%
Six Months' Average Earnings	\$9,811	\$9,970

Performance in the Past Eight Quarters



Analysis

- This quarter, 7,726 individuals received services and 675 people entered employment. The number of people entering employment increased by 214 compared to the previous quarter.
- The Entered Employment Rate was 54.6 percent. This reflects a decrease of a little over three percentage points when compared to the same time period last year.
- The Employment Retention Rate was 73.8 percent. This is nearly a two percentage point increase compared to the same period last year.
- The Six Months' Average Earnings result was \$9,970. This reflects an increase of over \$100 when compared to the same period last year and exceeds the annual target.

National Farmworker Jobs Program (NFJP)

www.doleta.gov/msfw

Program Description

The National Farmworker Jobs Program (NFJP) assists migrants, other seasonally employed farmworkers, and their families in achieving economic self-sufficiency and stability through job training and other services that address their employment related needs. New job skills training in occupations with higher wages are offered, as well as supportive services that help farmworkers stabilize their employment in agriculture. Assistance from the National Farmworker Jobs Program is accessed directly through the grantee organizations and local One-Stop Career Centers.

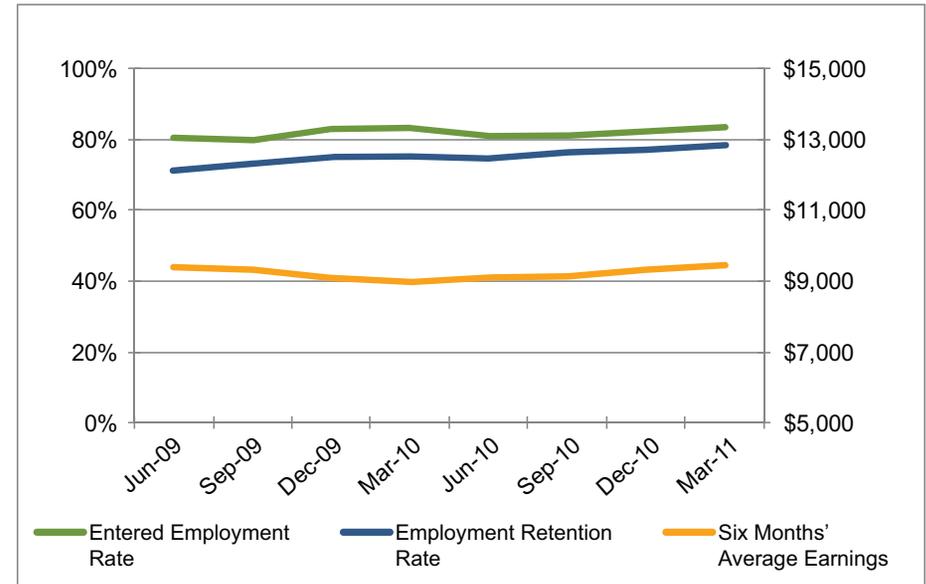
Quarter Highlights

On February 18, 2011, NFJP grantees met in Washington, DC to share information on current projects that focus on career pathways. Grantees from Texas, New York, New Mexico, Montana, and Oregon described their efforts to enroll farmworkers in career pathways training in the fields of wind and solar energy, healthcare, and other occupations, and offered technical assistance to other grantees interested in starting similar projects.

Program Performance

Performance Measure	Four Quarters Ending 3/31/10	Four Quarters Ending 3/31/11
Entered Employment Rate	83.2%	83.3%
Employment Retention Rate	75.1%	78.6%
Six Months' Average Earnings	\$8,953	\$9,434

Performance in the Past Eight Quarters



Analysis

- The total number of participants served this quarter was 20,438.
- The Entered Employment Rate of 83.3 percent exceeded the projected target of 77.6 percent and is consistent with results for the same four quarters one year ago.
- The Employment Retention Rate of 78.6 percent exceeds the projected target of 69.9 percent and is 3.5 percentage points higher than one year ago.
- The Six Months' Average Earnings result of \$9,434 increased considerably (roughly \$500) from the same reporting period one year ago.

Senior Community Service Employment Program

www.doleta.gov/seniors

Program Description

Originally authorized by the Older Americans Act of 1965, the Senior Community Service Employment Program (SCSEP) is designed to foster individual economic self-sufficiency and promote useful opportunities in community service employment for unemployed low-income persons (particularly persons who have poor employment prospects) who are age 55 or older, and to increase the number of persons who may enjoy the benefits of unsubsidized employment in the public and private sectors.

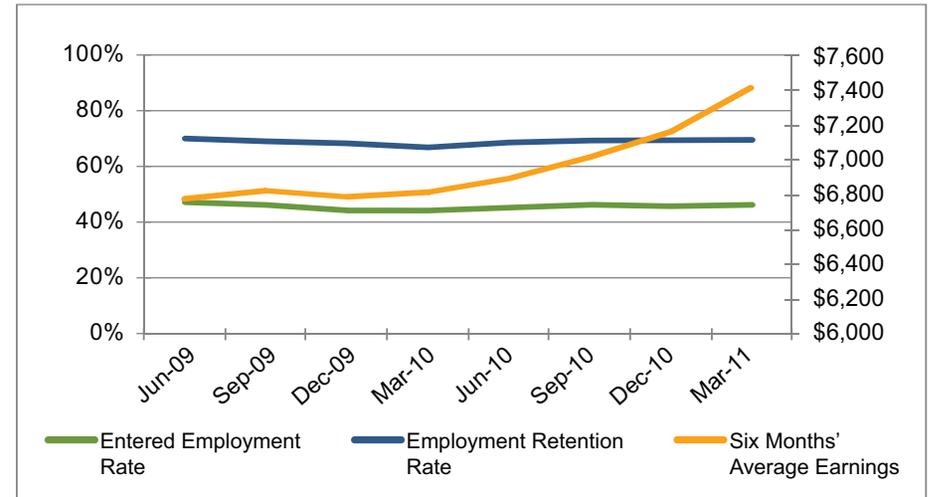
Quarter Highlights

In Pikeville, KY, the SCSEP program enabled the local library to extend its services to four neighborhood branches with the help of SCSEP participants who were ready to re-enter the workforce. With this financial help, the library is able to keep normal hours, offer educational programming, and maintain up-to-date cataloguing of newly received books. Seniors also benefit from the opportunity by enhancing their skills, including computer and software training. The library reports that employees are eager to work and are an invaluable component of the library staff.

Program Performance

Performance Measure	Four Quarters Ending 3/31/10	Four Quarters Ending 3/31/11
Entered Employment Rate	44.4%	46.5%
Employment Retention Rate	67.1%	69.3%
Six Months' Average Earnings	\$6,818	\$7,414

Performance in the Past Eight Quarters



Analysis

- 112,226 people were served by the program over the past year. All received training. SCSEP participants recorded 15,778,002 hours of community service this quarter alone.
- SCSEP is meeting one and exceeding another of its three performance goals.
 - The Entered Employment Rate of 46.5 percent met target.
 - The Employment Retention Rate of 69.3 percent was just 0.6 percentage points below the established target.
 - The Six Months' Average Earnings was \$7,414, which exceeded its target by \$991.

Wagner-Peyser Employment Service

www.doleta.gov/Programs/Wagner_Peyser.cfm

Program Description

Wagner-Peyser Employment Service is an integral part of the One-Stop delivery system which provides universal access to workers, job seekers, and businesses. The Employment Service focuses on providing a variety of employment related services including but not limited to job search assistance, job referral, and placement assistance for job seekers, re-employment services to unemployment insurance claimants, and recruitment services to employers with job openings. Services are provided in one of three modes of delivery approaches: self-service, facilitated self-help service and staff-assisted service.

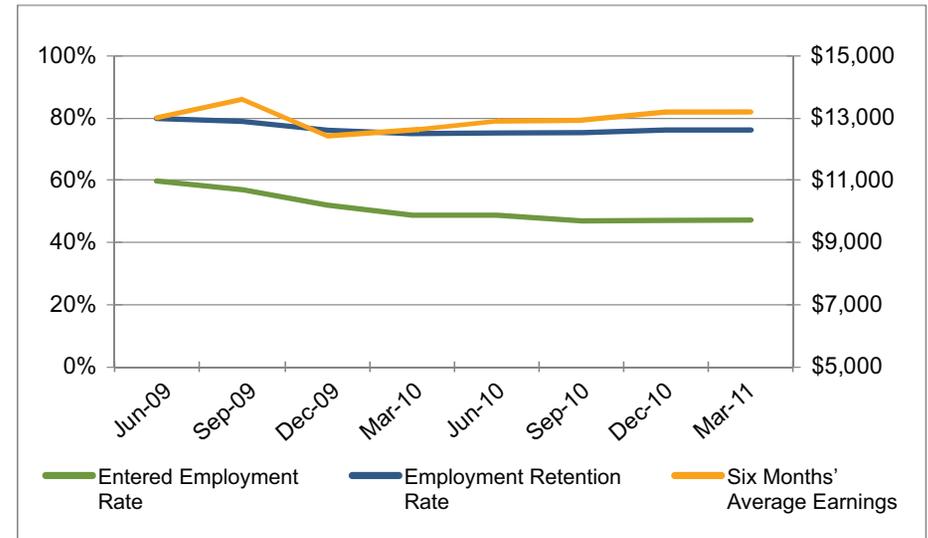
Quarter Highlights

A local Aerospace company needed to fill a large number of positions skilled in Heavy Maintenance Mechanics. When it was only able to identify three qualified individuals through its own efforts, it quickly turned to the Idaho Department of Labor (IDOL). The IDOL proposed several recruitment strategies and scheduled in-person meetings to further assess the employer's needs. They discovered that the skills needed matched those required for certain military positions. They were then able to connect the employer with the Employment Service and Jobs for Veterans Transition Assistance programs. Through the use of the IDOL One-Stop office in Mountain Home, and a number of social networking sites, the employer was able to quickly hire a large number of qualified applicants, including transitioning veterans.

Program Performance

Performance Measure	Four Quarters Ending 3/31/10	Four Quarters Ending 3/31/11
Entered Employment Rate	48.7%	47.0%
Employment Retention Rate	75.2%	76.3%
Six Months' Average Earnings	\$12,585	\$13,202

Performance in the Past Eight Quarters



Analysis

- The Employment Service served 21,220,374 people over the past four quarters.
- At 47 percent, the Entered Employment Rate was less than the annual projected target of 56.9 percent. The Employment Retention Rate at 76.3 percent was also lower than its annual goal of 77 percent. Job creation is growing but still uneven across many parts of the country. This greatly impacts the ability to place individuals in jobs.
- The Employment Retention Rate increased from the same time last year, a sign of more stability once individuals are employed.
- The Six Months' Average Earnings measure was \$13,202.

Workforce Investment Act Adult Program

www.doleta.gov/programs/general_info.cfm

Program Description

The WIA Adult Program helps prepare low-skill adult workers for good jobs through formula grants to States; using a similar formula States allocate formula funds to local workforce areas. States and local areas use the funds to provide employment and training services through a network of One-Stop Career Centers, of which there are nearly 3,000 across the United States.

WIA provides employment and training services at three broad levels to jobseeker customers: core, intensive and training. These services are provided at a level which most efficiently meets their needs to achieve gainful employment. The program also is designed to assist employer customers meet their needs for skilled workers.

Adult Programs serve the broadest range of individuals, including but not limited to public assistance recipients, Unemployment Insurance claimants, veterans, people with disabilities, dislocated workers, migrant and seasonal farmworkers, Indian and Native Americans, and workers age 55 or older.

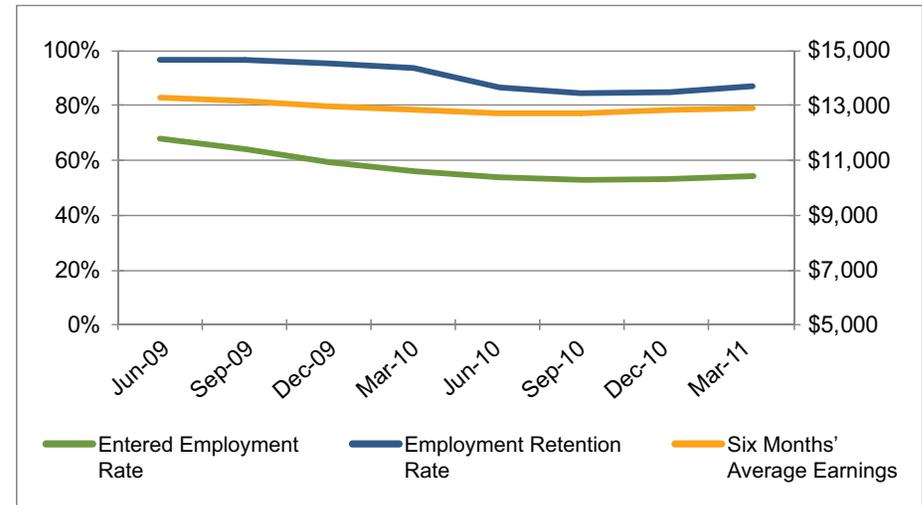
Quarter Highlights

The Pennsylvania Department of Labor & Industry is working with the Lehigh Valley Workforce Investment Board (WIB) to implement career pathways within green occupations, healthcare, and emerging industries. The WIB is already recognized for its alignment of economic development, education, and employment. The career pathways project seeks to build on this foundation by increasing job opportunities for low-income individuals through the career pathways approaches which better integrates adult basic education and job training.

Program Performance

Performance Measure	Four Quarters Ending 3/31/10	Four Quarters Ending 3/31/11
Entered Employment Rate	56%	54.4%
Employment Retention Rate	79%	79.6%
Six Months' Average Earnings	\$14,403	\$13,738

Performance in the Past Eight Quarters



Analysis

- The WIA Adult program served 3,083,799 people this quarter.
- The Entered Employment Rate was 54.4 percent, 1.6 percentage points below what it measured one year ago. This result indicates that over half of the participants are finding jobs within the first quarter after finishing WIA Adult program services.
- The Employment Retention Rate (79.6 percent) for the third quarter was at 0.6 percentage points higher than what it was one year ago but still below the projected target. These results continue to show that once workers find employment, they remain attached to the labor market.
- The Sixth Months' Average Earnings measure was \$13,738, slightly off the projected target of \$13,848.

Workforce Investment Act Dislocated Worker Program

http://www.doleta.gov/programs/general_info.cfm

Program Description

The Workforce Investment Act Dislocated Worker Program funds services to support the reemployment of laid-off workers. The Department of Labor allocates 80 percent of funds by formula to the States. States in turn, allocate the funds to their local workforce investment areas. Additionally, the Secretary of Labor may use the remaining 20 percent for National Emergency Grants—these specially targeted funds can infuse resources to areas suffering most from plant closings, mass layoffs, or job losses due to natural disasters or military base realignment and closures.

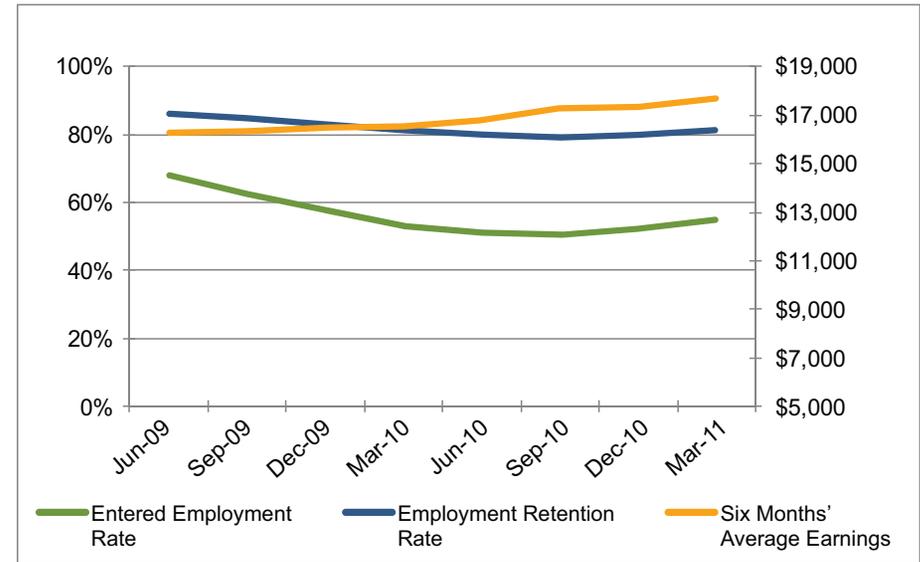
Quarter Highlights

Alliance Worknet in Stanislaus, CA decided to create an aggressive training and employment campaign—"100 Jobs In 100 Days"—with on-the-job training (OJT) as its central training and employment strategy. The program, funded in part through Workforce Investment Act (WIA) and National Emergency Grant (NEG) resources, targeted dislocated workers. Alliance Worknet referred possible OJT candidates to employers within two days of receiving any job order. The results were impressive. In only 100 days, Alliance Worknet placed a total of 153 individuals into new jobs, far surpassing their goal of "100 Jobs in 100 Days."

Program Performance

Performance Measure	Four Quarters Ending 3/31/10	Four Quarters Ending 3/31/11
Entered Employment Rate	53%	54.8%
Employment Retention Rate	81%	80.9%
Six Months' Average Earnings	\$16,478	\$17,654

Performance in the Past Eight Quarters



Analysis

- The WIA Dislocated Worker program served 757,745 people this quarter.
- The Entered Employment Rate was 54.8 percent, 1.8 percentage points higher than one year ago. Many people who continue to seek employment after exiting the program, have found jobs even in this sluggish economy.
- The Employment Retention Rate for this quarter was 80.9 percent, almost the same as one year ago and four percentage points below the projected target. Similar to the Adult program, participants who find employment are having success staying in a job.
- The Six Months' Average Earnings measured at \$17,654, roughly \$1,200 above the earnings for the same time period one year ago, and over \$2,000 above the projected target.

National Emergency Grants

www.doleta.gov/neg

Program Description

National Emergency Grants (NEGs) are discretionary awards intended to temporarily expand service capacity at the State and local levels by providing funding assistance in response to significant economic events. Significant events are those that create a sudden need for assistance that cannot reasonably be expected to be accommodated within the ongoing operations of the Workforce Investment Act Dislocated Worker Formula Program.

Significant dislocation events include: business closures, mass layoffs, realignment and closure of military installations, and disasters declared by the Federal Emergency Management Agency.

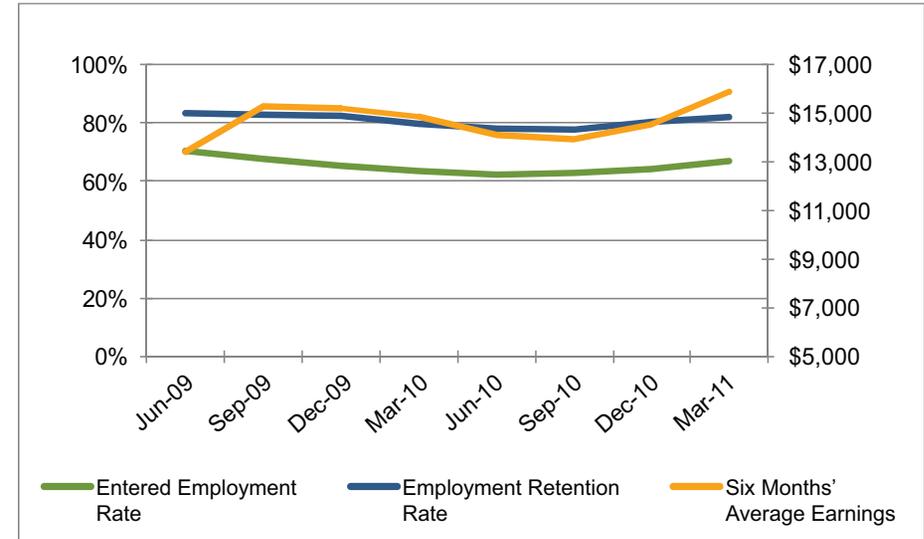
Quarter Highlights

- Seventeen NEG awards were made in the third quarter of Program Year 2010; 52 for Program Year 2011 through that quarter.
- California was approved for up to \$11,267,940 to create about 707 temporary jobs to assist with clean-up and recovery efforts in the aftermath of severe storms that struck the State.
- Tennessee was approved for up to \$8,397,127 to provide reemployment services to approximately 1,500 workers affected by the closure of the General Motors plant in Spring Hill, Tennessee and layoffs from four of its supplier companies.

Program Performance

Performance Measure	Four Quarters Ending 3/31/10	Four Quarters Ending 3/31/11
Entered Employment Rate	63.2%	66.9%
Employment Retention Rate	79.6%	81.9%
Six Months' Average Earnings	\$14,856	\$15,861

Performance in the Past Eight Quarters



Analysis

- The NEG program served 62,788 people during the cumulative four-quarter reporting period representing a 12 percent increase when compared to the same period last year.
- 4,031 individuals that completed NEG services were reported to have found jobs this quarter and 13,363 individuals found jobs during the cumulative four-quarter reporting period.
- At 66.9 percent, the Entered Employment Rate for the cumulative four-quarter reporting period increased significantly when compared to the same period last year.
- At 81.9 percent, the Employment Retention Rate (ERR) for the cumulative four-quarter reporting period is higher than the ERR for the same period last year.
- At \$15,861, the Six Months' Average Earnings is not only higher than the Six Months' Average Earnings for the same period last year, but also exceeds the performance goal of \$12,585.

H-1B and Permanent Foreign Labor Certification (PERM)

www.foreignlaborcert.doleta.gov

Program Description

H-1B certification permits employers to hire, on a temporary basis, foreign workers who possess qualifying professional or specialty skills that are not available in sufficient supply in the U.S. workforce. PERM allows employers to permanently hire foreign workers when there are not sufficient numbers of U.S. workers who are able, willing, qualified, and available to perform the job. In addition, the program ensures that the employment of the foreign worker does not adversely affect the wages and working conditions of American workers who are similarly employed.

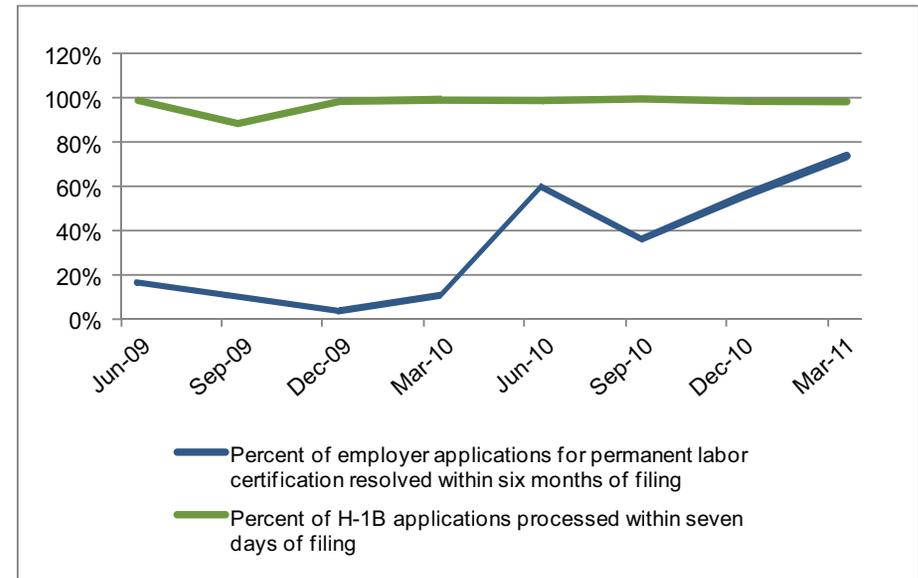
Quarter Highlights

As of March 31, 2011, the Office of Foreign Labor Certification (OFLC) further reduced the backlog of pending PERM applications by 36 percent since October 1, 2010. OFLC redirected staff and other resources to ensure continued success of this initiative while simultaneously positioning resources to increase program integrity by conducting more audit examinations and supervised recruitments.

Program Performance

Performance Measure	Four Quarters Ending 3/31/10	Four Quarters Ending 3/31/11
Percent of H-1B Application Processed within Seven Days of Filing	100%	100%
Percent of Employer Applications for Permanent Labor Certification Resolved within Six Months of Filing	11%	74%

Performance in the Past Eight Quarters



Analysis

- The number of H-1B applications processed within seven business days held steady at 100 percent from the same four quarter reporting period one year ago. Of the total 334,999 H-1B applications processed over the past four quarters, 333,798 were completed within seven business days of filing.
- The number of PERM applications resolved in six months increased by 64 percentage points, a significant improvement in performance when compared to the same four quarter reporting period one year ago. This increase was largely due to aggressive backlog reduction activities. Of the 86,334 PERM applications filed over the past four quarters, 63,685 were processed within six months of filing.

H-2A and H-2B Foreign Labor Certification

www.foreignlaborcert.doleta.gov

Program Description

H-2A certification permits employers to hire foreign workers on a temporary basis for the agricultural sector of the economy. H-2B certification permits employers to hire foreign workers to come to the United States and perform temporary nonagricultural work, which must be one-time, seasonal, peak load, or intermittent in nature.

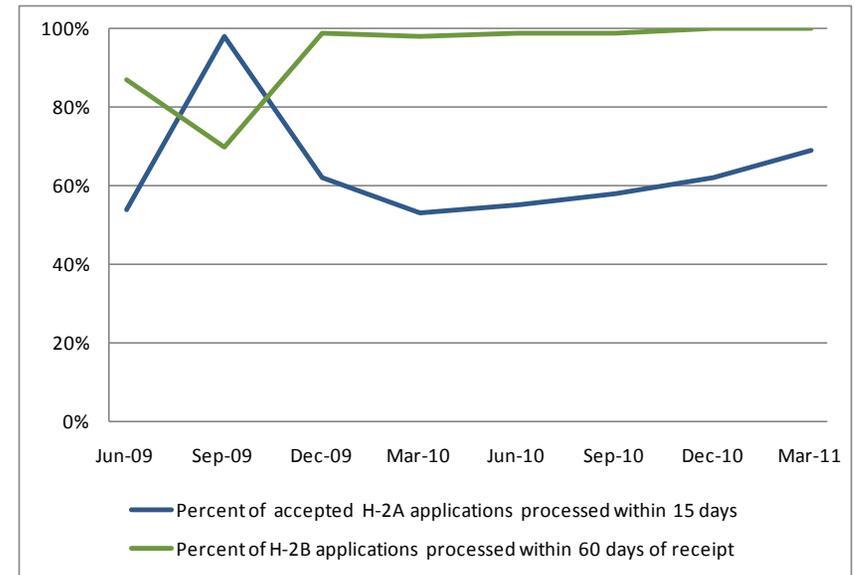
Quarter Highlights

- The OFLC is currently implementing new regulations governing H-2A temporary agricultural labor certification for FY 2011. Since March 15, 2010, the effective date of the new regulations, the OFLC processed more than 4,300 H-2A applications covering approximately 77,700 positions to work on the nation's farms and ranches.
- In January 2011, the Department published a final regulation governing H-2B temporary non-agricultural labor certification. This new regulation revises the methodology by which the Department calculates prevailing wages to be paid to H-2B workers and U.S. workers recruited in connection with a temporary labor certification. The Department expects to announce an effective date for the Final Rule in the quarter ending September 30, 2011.

Program Performance

Performance Measure	Four Quarters Ending 3/31/10	Four Quarters Ending 3/31/11
Percent of Accepted H-2A Applications Processed within 15 Days	56%	69%
Percent of H-2B Applications Processed within 60 Days	98%	100%

Performance in the Past Eight Quarters



Analysis

- The percentage of H-2A applications processed within 15 calendar days increased 13 percentage points from the same four quarter reporting period one year ago. Of the 4,649 H-2A applications processed within the last four quarters, 3,225 were processed within 15 calendar days of the filing date.
- The percentage of H-2B applications processed within 60 calendar days increased two percentage points to 100 percent when compared with the same reporting period one year ago. Of the 4,729 H-2B applications processed within the last four quarters, 4,726 of them were processed within 60 days of filing. The improved timeliness is a direct result of the Department's implementation of a 2008 Final Rule which included a streamlined attestation-based case processing model.

Reintegration of Ex-Offenders (RExO-Adult)

www.doleta.gov/RExO/eta_default.cfm

Program Description

The Reintegration of Ex-Offenders – Adult Program is an employment-centered program that seeks to strengthen urban communities that have large numbers of returning prisoners. The program incorporates mentoring, job training, and other comprehensive transitional services. It is designed to reduce recidivism by helping inmates find work when they return to their communities, as part of an effort to improve community life.

Quarter Highlights

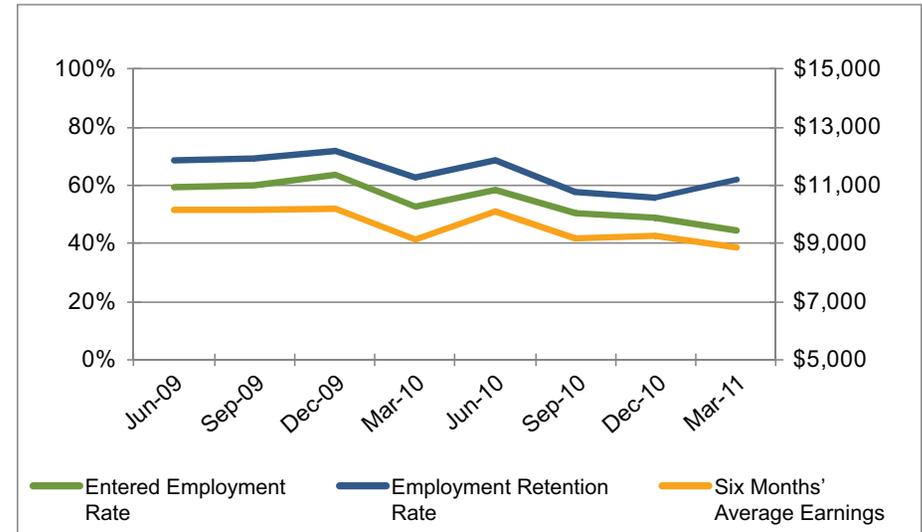
- The ex-offender population requires specific unique services to increase the chance of success: increased outreach; targeted emphasis on substance abuse treatment and mental health supports, such as increasing self-esteem and reestablishing family ties, especially with children; and relationship counseling, especially around issues of domestic abuse.
- While the majority of ex-offenders served by RExO-Adult are males, there are several programs that focus on female ex-offenders. Due to additional risk factors and different patterns of offending, female ex-offenders often require different types of services than their male counterparts including more work skills training to prepare for the workforce.
- Despite these additional barriers, The Empowerment Program, run by a grantee based in Denver, Colorado, serves predominantly female ex-offenders (72 percent) and has a 64 percent Entered Employment Rate and a 50 percent certificate rate program-to-date.

Program Performance

Performance Measure	Program-to-Date Ending 3/31/10*	Program-to-Date Ending 3/31/11*	Quarter Ending 3/31/11
Entered Employment Rate	44%	58%	45%
Employment Retention Rate	63%	68%	62%
Six Months' Average Earnings	\$9,395	\$9,914	\$8,891

* Program-to-Date data is as of program inception in Spring 2006.

Performance in the Past Eight Quarters



Analysis

- Though the third quarter of Program Year 2010 showed some drop in performance, this can be accounted for by the end of two generations (Gen 1 and 2) of grants and an associated decrease in the availability of follow-up services that support long-term participant outcomes. However, the program-to-date numbers continue to be strong and overall performance is still on target to meet the GPRA goals.
- 3,479 participants were served in this quarter, almost 350 fewer than in the previous quarter. This is due to the fact that the Gen 2 grants have ended and only a few of the 18 Gen 1 grants are still in operation. Gen 4 grants were just awarded and this number is expected to rise again in the coming quarters.
- 893 participants have acquired certificates program-to-date, out of 2,375 participants that have been enrolled in vocational/occupational skills training, GED/high school preparation, or post-secondary education.

Registered Apprenticeship

www.doleta.gov/oa

Program Description

Since 1937, Registered Apprenticeship Programs have continued to meet the skilled workforce needs of America's industry by training millions of qualified individuals for lifelong careers. Registered Apprenticeship helps mobilize America's workforce with structured, on-the-job learning in traditional industries such as construction and manufacturing, as well as new emerging industries such as health care, information technology, energy, and telecommunications. Registered Apprenticeship connects job seekers who want to learn new skills with employers looking for qualified workers, resulting in a workforce with industry-driven training and employers with a competitive edge.

Quarter Highlights

There are currently over 60,000 active apprentices in the United Services Military Apprenticeship Program (USMAP). This formal military training program provides active duty Navy, Coast Guard, and Marine Corps service members the opportunity to improve their job skills and to complete their civilian apprenticeship requirements while they are on active duty. The U.S. Department of Labor awards the nationally recognized "Certificate of Completion" upon program completion.

Program Performance

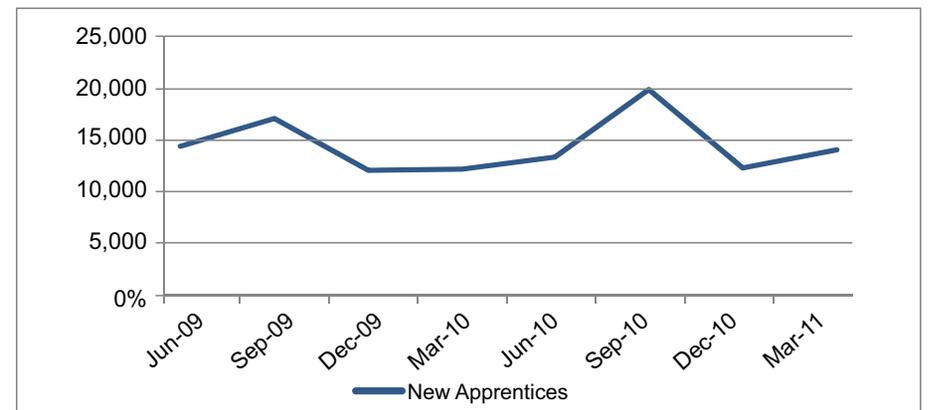
Performance Measure	Quarter Ending 3/31/2010	Quarter Ending 3/31/2011
Apprentices		
Total Apprentices (Active Apprentices)*	330,651	241,256
New Apprentices	19,952	13,946
Programs		
New Programs	233	222
Programs Maintained Total (Active Programs)*	14,690	13,278
Number of new programs in High Growth Industries	185	189

Source: Registered Apprenticeship Partners Information Management Data System (RAPIDS); data managed by Department of Labor staff only.

*Running total of active apprentices/programs during the quarter.

Performance Measure	Four Quarters Ending 3/31/10	Four Quarters Ending 3/31/11
Entered Employment Rate	65.2%	65.3%
Employment Retention Rate	82.7%	82.0%
Average Six-Month Earnings	\$20,551	\$21,198

Performance in the Past Eight Quarters



Analysis

- During the quarter, 9,634 program participants nationwide completed their apprenticeship and received a credential that is portable, industry recognized, and can provide a career pathway to the middle class.
- 222 new registered apprenticeship programs were initiated in the current quarter, including 189 new programs in High Growth industries.
- While the Entered Employment Rate for all program exiters was 65.3 percent, the rate jumps to 79.9 percent for participants that completed their registered apprenticeship program.
- The Employment Retention Rate for program completers was 85.9 percent, almost 4 percent higher than for all program exiters that either completed or cancelled from their registered apprenticeship program.
- The Six-Months' Average Earnings for program completers was \$26,834, over \$5,636 higher than for all program exiters.

Trade Adjustment Assistance (TAA)

www.doleta.gov/tradeact/

Program Description

The Trade Adjustment Assistance Program is an integral part of the comprehensive workforce development system. The program is essential to helping workers dislocated because of foreign trade adjust to changing market conditions and shifting skill requirements. Addressing the needs of trade-affected workers involved in this transformation is a unique challenge because, in general, these workers are being dislocated from relatively outdated-skill, high-wage employment. In many cases, this is complicated by mass layoffs or plant closures that occur in single industry towns, which makes finding comparable employment in the same geographic area difficult. Furthermore, many of these jobs are lost permanently from the domestic economy, requiring affected workers to completely retool their skills.

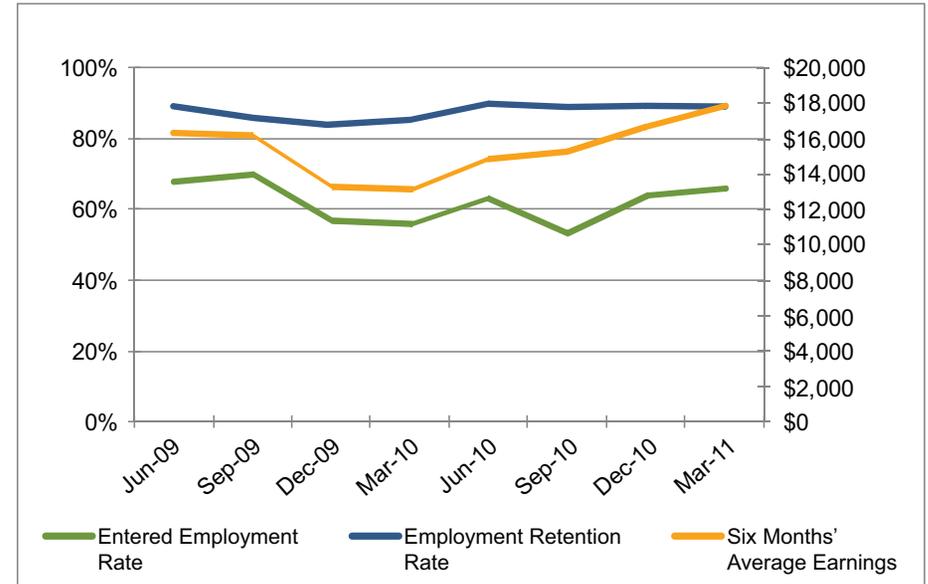
Quarter Highlights

During this quarter, Utah implemented new computer programming enhancements to their case management system (UWorks). These enhancements allow for more accurate tracking of Pell Grants, subsistence payments, pre-requisite training, part-time training, and distance learning allowable under the 2009 amendments to the Trade Act.

Program Performance

Performance Measure	Four Quarters Ending 3/31/10	Four Quarters Ending 3/31/11
Entered Employment Rate	58%	61%
Employment Retention Rate	86%	88%
Six Month's Average Earnings	\$15,012	\$16,553

Performance in the Past Eight Quarters



Analysis

For those who exited in the quarter ending March 31, 2011, 8,202 received training. Of those, 2,816 earned a credential during training participation.

For the four quarters ending March 31, 2011:

- The Entered Employment Rate was 61 percent, less than 2 percent below the annual goal.
- The Employment Retention Rate was 88 percent, which exceeds the annual goal by 4.5 percent.
- The Six Months' Average Earnings was \$16,553, which exceeds the annual goal by more than \$3,000.

The results for these same measures in the individual quarter ending March 31, 2011, which are 66 percent, 89 percent, and \$17,836, significantly exceed all three performance measures.

Unemployment Insurance (UI)

<http://oui.doleta.gov/unemploy/>

Program Description

The federal-state Unemployment Insurance System minimizes individual financial hardship due to unemployment and stabilizes the economy during economic downturns by providing unemployed workers with temporary income. States operate their own Unemployment Insurance Programs regulated by State laws.

As the federal partner, U.S. DOL provides program leadership, allocates administrative funds, provides technical assistance, and exercises performance oversight.

Quarter Highlights

As claim levels began to fall, the UI system turned its attention to improving program integrity and performance, as well as modernizing State UI systems. Major steps have been taken to implement systems to prevent overpayments, (e.g., automated exchange of separation data), or to detect them more quickly so that they can be recovered, (e.g., requiring the reporting of the start work date in the National Directory of New Hires.) Eight States, led by Arizona and California, improved payment timeliness by more than seven percentage points. Early results from the Treasury Offset Program show large recoveries of UI overpayment debts through income tax offsets.

Analysis

- Over the last year:
 - The percent of timely first pays rose 1.7 points, propelled by more than 13 point increases in two states.
 - Over the year, overpayments grew by \$440 million as the overpayment rate went up by 1.4 percentage points. Although overpayments established rose by \$185 million, the detection rate slipped over a point.
 - The Entered Employment Rate was essentially unchanged; although the Unemployment Rate increased slightly, job openings and hires rose marginally. 6.3 million claimants were reemployed.
 - Status determination timeliness rose in 40 states and the average advanced nearly a point.
- For the year, every performance indicator was almost at its FY 2011 target.

Program Performance

Performance Measure	Four Quarters Ending 3/31/10	Four Quarters Ending 3/31/11
Percent of Intrastate Payments Made Timely	81.8%	83.5%
Detection of Recoverable Overpayments Rate	52.4%	51.2%
Entered Employment Rate	54.2%*	54.3%**
Percent of Employer Tax Liability	85.5%	86.3%
Operational Results		
Recipient Rate	39.0%	37.9%
Exhaustion Rate	55.8%	52.2%
Percent of Recipients of Prime Working Age (25-54)	72.0%	74.2%
Percent of Recipients Who Are Female	39.3%	42.7%
New Initial Unemployment Insurance Claims	19,557,158	17,438,741
Number of First Unemployment Insurance Payments	13,046,426	10,392,696
Average Duration of Unemployment Insurance (Weeks)	20.1	18.6

* Year ending December, 31, 2009.

**Year ending December 31, 2010; latest data available.

Workforce Investment Act Youthful Offender Initiative

www.doleta.gov/Youth_services/youthful_offender.cfm

Program Description

The Employment and Training Administration uses its Youthful Offender Appropriation to fund a variety of projects, some aimed at young adult offenders, others at juvenile offenders, and others at students in highrisk high schools.

Currently, operating projects include grants to replicate six successful juvenile offender projects in additional sites to: start or enhance six alternative schools serving juvenile offenders; start apprenticeship programs within prisons for young adult offenders in four States; implement projects to reduce the involvement of youth in crime and violence in five school districts; and serve students in nine schools that have been designated as persistently dangerous under the Elementary and Secondary Education Act.

Quarter Highlights

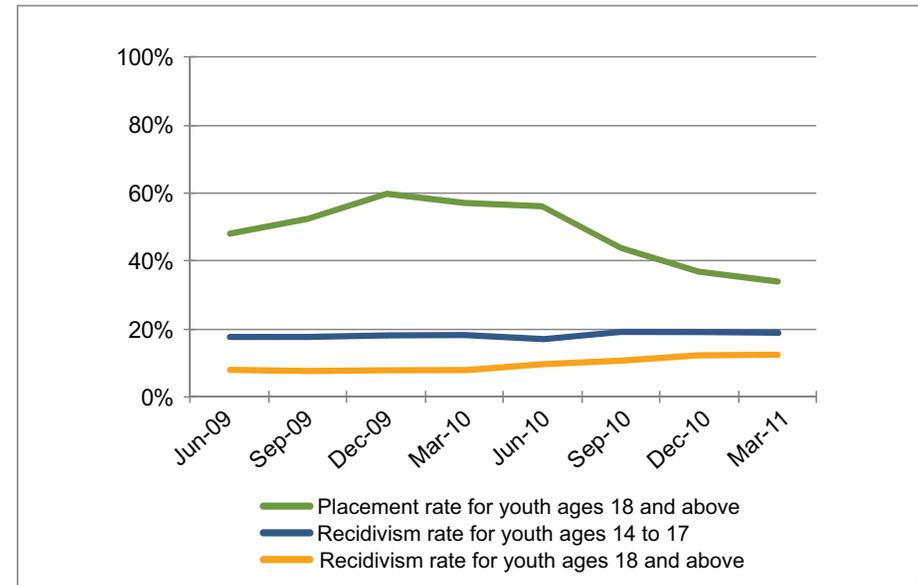
Among recently funded projects still in their planning stages are grants to serve six additional schools designated as persistently dangerous under the Elementary and Secondary Education Act.

Program Performance

Performance Measure	Cumulative Ending 3/31/10*	Cumulative Ending 3/31/11*
Placement Rate for Youth Ages 18 and Above	58%	32.7%
Recidivism Rate for Youth Ages 14 to 17	19%	20%
Recidivism Rate for Youth Ages 18 and Above	9%	13.7%

*Results are cumulative for currently operating grants.

Performance in the Past Eight Quarters



Analysis

- Changes over time in placement rates largely reflect changes in the mix of projects being funded at any given time. Newer projects tend to have lower placement rates than older projects; projects serving young adults have higher Placement Rates than those serving youth.
- Placement Rates are now lower because the five Beneficiary Choice Grants are completed and thus no longer included in this measure. These grants allowed participants to choose between religious and secular organizations to receive post-release services and had high placement rates because they served young adult offenders up to the age of 30.
- The Placement Rates for youth offender projects have also been negatively affected by the difficult labor market, which has disproportionately affected youth. In addition, the low educational levels and criminal history of young offenders make placements even more challenging in this labor market.

Workforce Investment Act Youth Program

http://www.doleta.gov/youth_services/

Program Description

The Workforce Investment Act Youth Program provides employment and education services to eligible low-income youth, ages 14 to 21 who face barriers to employment. The program serves in-school and out-of-school youth, youth with disabilities and low literacy rates, as well as others who may require additional assistance to complete an educational program and acquire an industry-recognized credential, or enter employment.

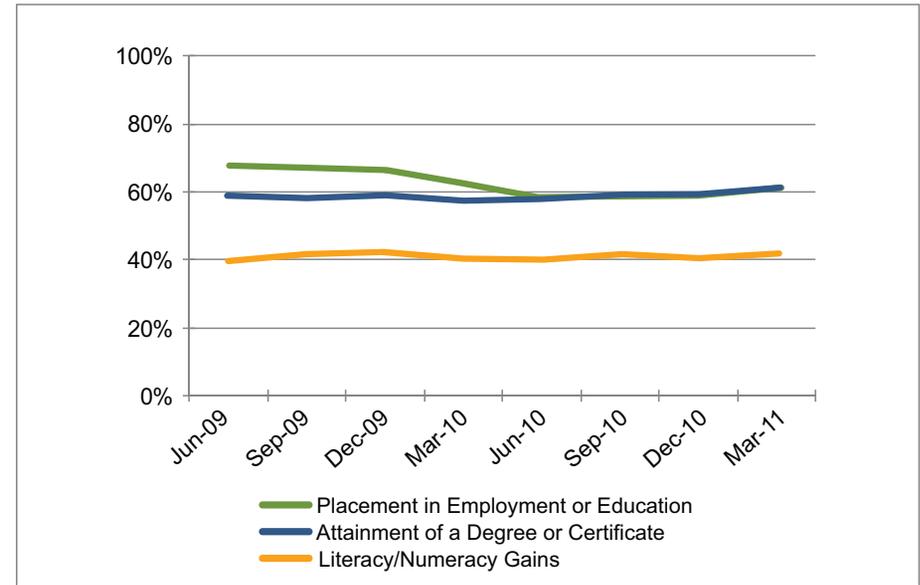
Quarter Highlights

The American Recovery and Reinvestment Act of 2009 (Recovery Act) provided an additional \$1.2 billion in WIA youth funds. States and local workforce investment areas continued to implement Recovery Act youth funds during this quarter. Through March 31, 2011, a total of 426,279 youth were served with Recovery Act funds. This includes 370,968 youth who were placed in summer employment.

Program Performance

Performance Measure	Four Quarters Ending 3/31/10	Four Quarters Ending 3/31/11
Placement in Employment or Education	62%	60.5%
Attainment of a Degree or Certificate	57%	60.8%
Literacy/Numeracy Gains	40%	41.3%

Performance in the Past Eight Quarters



Analysis

- The Workforce Investment Act Youth Program served 171,495 participants in the current quarter, compared to 187,264 served in the third quarter of PY 2009.
- 279,093 participants were served in the cumulative four-quarter reporting period, compared to 301,631 served during the same time period last year.
- Placement in Employment or Education achieved a result of 60.5 percent, a 1.5 percentage point decline when compared with the same time period last year.
- The program achieved a result of 60.8 percent for the Attainment of a Degree or Certificate measure, a nearly four percentage point increase from the same time period last year.
- Literacy and Numeracy Gains measure increased by 1.3 percentage points from the same time period last year.
- All three measures are on track to exceed PY 2010 GPRA Goals.

Program Description

Job Corps is the nation's largest residential, educational and career technical training program for at-risk youth, ages 16 through 24. The 124 Job Corps centers nationwide provide an integrated, comprehensive array of services that include: academic, career technical and life skills training; career planning and work-based learning; health care; and post-program placement and transition support.

Job Corps is committed to offering all students a safe, drug-free environment where they can take advantage of the resources provided. Job Corps' mission is to attract eligible young people, teach them the skills they need to become employable and independent, and place them in meaningful jobs or further education.

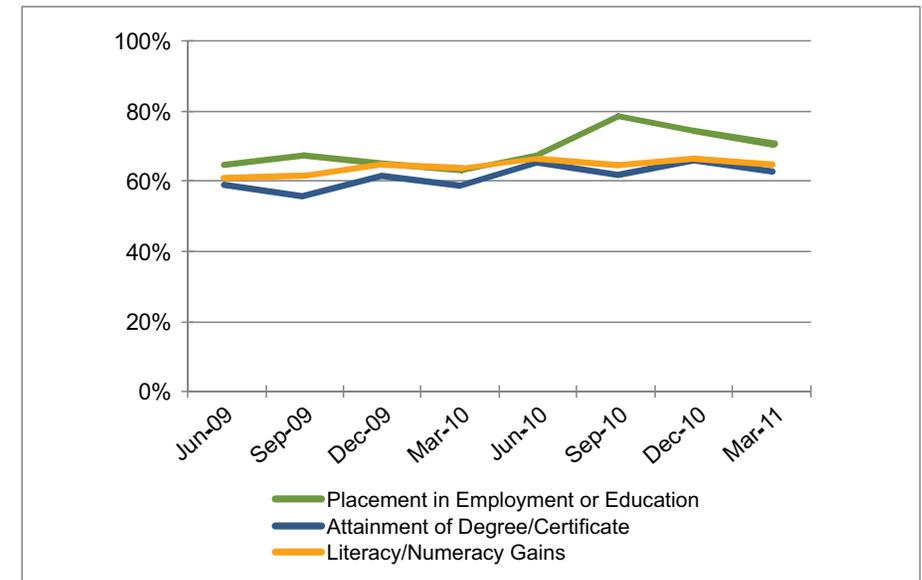
Quarter Highlights

In addition to providing green training programs, Job Corps has updated facility construction and rehabilitation standards to incorporate sustainability principles and green practices. This will result in environmentally-friendly construction projects, increased energy efficiency, and improved outcomes for sustainability. These construction projects also offer opportunities for students in Construction Training programs to gain practical experience with aspects of sustainable building, as well as experience living in eco-friendly environments.

Program Performance

Performance Measure	Four Quarters Ending 3/31/10	Four Quarters Ending 3/31/11
Placement in Employment or Education	65%	73%
Attainment of a Degree or Certificate	59%	64%
Literacy/Numeracy Gains	63%	66%

Performance in the Past Eight Quarters



Analysis

- During the current quarter, Job Corps served 57,531 participants, including 14,599 new enrollees. This is a slight decrease of two percent when compared to the same quarter in PY 2009. The result is attributable to a continued increase in students' average length of stay.
- The proportion of 16-17 year olds decreased by 1.6 percentage points. Conversely, the proportion of 20-24 year olds increased by 1.8 percentage points from the same quarter in PY 2009.
- In the current quarter, Job Corps placed 7,663 students in Employment and Education compared to 7,278 for the same quarter last year which represents an increase of 7.7 percentage points in the Placement Rate. Similarly, 9,177 students attained a Certificate compared to 8,851 for the same quarter in PY 2009 which reflects a four percentage point increase in the Certificate Attainment rate.
- Also in this quarter, 7,345 students attained a Literacy/Numeracy Gain which represents a 0.7 percentage point increase over the same period in PY 2009.

Indian and Native American Youth Program

www/doleta.gov/dinap

Program Description

The Indian and Native American Supplemental Youth Services Program provides summer and year-round employment and training activities for Indian, Alaska Native, and Native Hawaiian individuals between the ages of 14 and 21. Program resources are targeted to at-risk and the neediest youth who face substantial barriers to education and employment success. This population includes high school dropouts and youth who are basic-skills deficient.

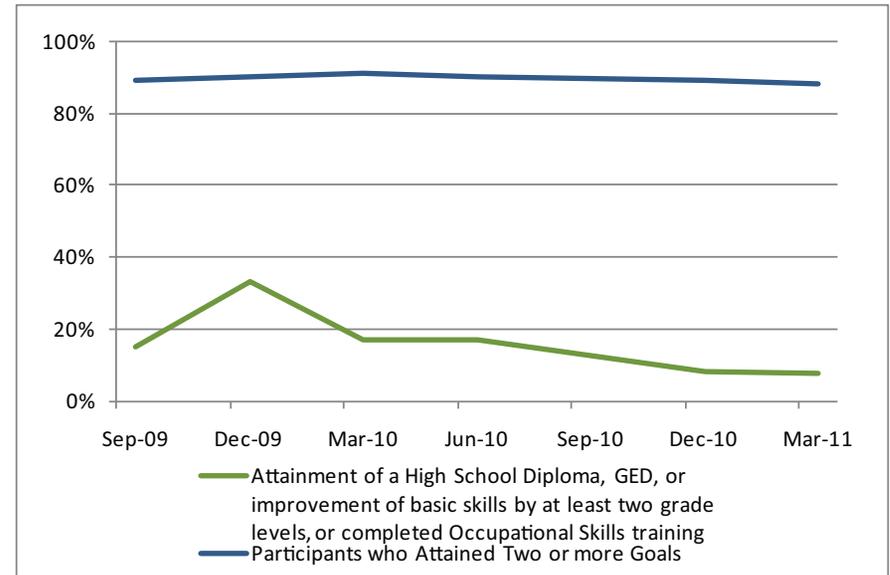
Quarter Highlights

The American Recovery and Reinvestment Act of 2009 provided an additional \$12 million in WIA youth funds. Ninety-six percent of these funds have been expended which has allowed the Native American program to serve an additional 5,610 youth with summer employment and work readiness skills' activities.

Program Performance

Performance Measure	Four Quarters Ending 3/31/10	Four Quarters Ending 3/31/11
Educational Attainment for Dropouts	17%	7.5%
Attainment of Two or More Goals	91%	88%

Performance in the Past Seven Quarters



Analysis

- The Indian and Native American Youth Program served 4,512 youth during the period April 1, 2010, through September 30, 2010.* This is a 16 percent increase in the number of youth served one year ago.
- The Educational Attainment for Dropouts for the reporting period was 7.5 percent compared to 17 percent during the same period one year ago. The significant decrease is attributable to a change in the definition of the measure so grantees only count participants in the numerator if they are dropouts in the denominator.
- The Attainment of Two or More Goals rate decreased by three percentage points compared to one year ago.

* The Native American Youth Program has 90 days from the end of the reporting period to submit a program report. As a result, the majority of youth reports for March 31, 2011 have not been submitted. Therefore these data represent the period April 1, 2010 through September 30, 2010.

Program Description

YouthBuild provides job training and educational opportunities for at-risk youth ages 16 to 24, while constructing or rehabilitating affordable housing for low income or homeless families in their own neighborhoods. The youth split their time between the construction site and the classroom, where they earn their GED or high school diploma, learn to be community leaders, and prepare for college and other postsecondary training opportunities. YouthBuild includes significant support systems, such as mentoring, placement in education and employment, personal counseling services, civic engagement, and participation in community service.

Quarter Highlights

- In 2010, a post-program placement and retention pilot learning community was launched that targeted 13 2007 and 2009 YouthBuild programs.
- As a result of the learning community, the targeted 2007 grantees gained, on average, 10 points above the national average in degree attainment and literacy/numeracy.
- The impact of this learning community has been even greater for the 2009 grantee participants, whose placement rate was a full 21 percentage points above the overall grant cycle average for the same time period. Best practices, including tools and resources, from this pilot have been shared with all grantees.

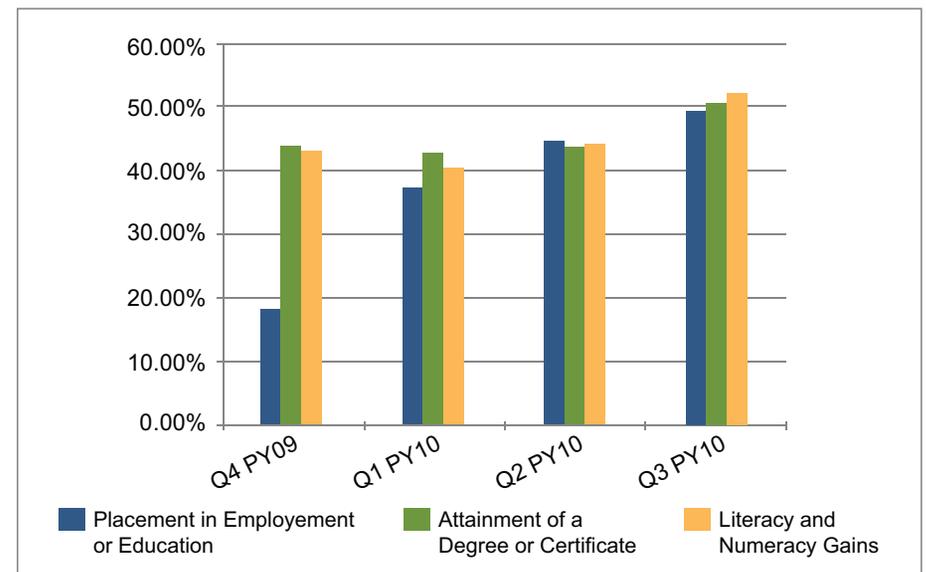
Analysis

- 19,265 participants have been enrolled into the YouthBuild program since 2007, and 12,988 have exited.
- Since October 15, 2007, a total of 5,385 participants have received a high school diploma or GED, 7,790 have attained an industry-recognized certificate, and 9,014 have been placed into initial jobs, post-secondary education and/or long-term vocational/occupational skills training, including apprenticeship.
- The performance outcomes for the Class of 2009 continue to improve. Currently, the 2009 rates are exceeding the 2007 rates except in degree/certificate attainment, which is the longest term measure and is expected to continue to increase in the final year of the grant cycle's period of performance.

Program Performance

Measure	GPRA	Class of 2007	Class of 2009	Overall Results
Percent of Youth Who Attain a Diploma, GED, or Certificate by the End of the Third Quarter after Exit	38%	60.7%	50.5%	54.52%
Percent of Participants Entering Employment or Enrolling in Post-secondary Education, the Military, or Advanced Training/Occupational Skills Training in the First Quarter After Exit	41%	42.8%	49.4%	45.33%
Percent of Participants Deficient in Basic Skills Who Achieve Literacy or Numeracy Gains of One Adult Basic Education Level	32%	49.8%	52.0%	51.11%

Class of 2009 Performance in the Past Four Quarters



High Growth Job Training Initiative

www.doleta.gov/BRG/JobTrainInitiative

Program Description

The High Growth Job Training Initiative, which began in 2003, employs targeted education and skills development resources toward helping workers gain the skills they need to build successful careers. The initiative engages business, education, and the workforce investment system for the development of integrated solutions to the workforce challenges facing high-growth industries.

This initiative invests in national models and demonstrations of solutions in high-growth industries. These industries include Advanced Manufacturing, Geospatial Technology, Aerospace, Health Care, Automotive, Hospitality, Biotechnology, Information Technology, Construction, Retail, Energy, Transportation, and Financial Services.

Quarter Highlights

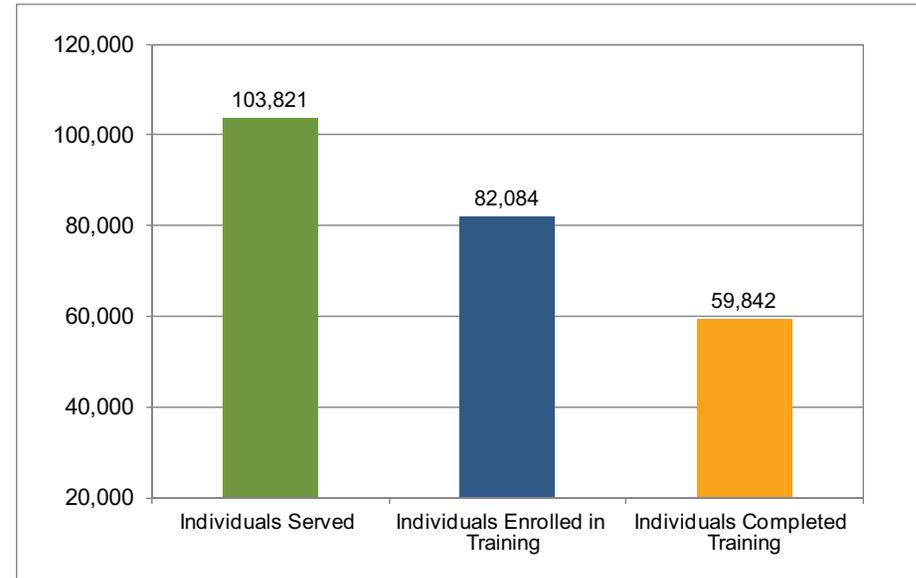
West Central Florida's WorkNet Pinellas, Inc.'s CLEAN Energy program is a replication model that has been so successful it has been adapted to address the workforce needs of special populations including veterans through the Veterans in Piping Program and the Native American population through the Native American Pathways in Piping Program. These are examples of outreach leading to career pathways in pipefitting and pipewelding via pre-apprenticeship and apprenticeship and into green construction jobs. The model has been proven to develop advanced skills in welding needed for large industrial projects. CLEAN Energy has allowed WorkNet Pinellas, Inc. and the region to place over 200 individuals who were unemployed, long-term unemployed, and underemployed into higher wage jobs.

Program Performance

Performance Measure	Four Quarters Ending 3/31/10	Four Quarters Ending 3/31/11
Entered Employment Rate	58.7%	59.4%
Employment Retention Rate	91.6%	89%*
Six Months' Average Earnings	\$22,074	\$22,961

* Data reported for Employment Retention Rate for the four quarters ending March 31, 2011, reflect employment retention for an exit cohort between January 1, 2008 and December 31, 2008. ETA believes that the reduction during these four quarters is likely a result of the economic recession.

Cumulative Grant-to-Date Performance



Analysis

- 103,821 individuals have been served through the initiative.
- 82,084 individuals began education/job training activities.
- 59,842 individuals completed education/job training activities.
- 48,076 individuals received degree/certificates.
- 26,160 individuals entered employment.
- 24,324 individuals entered training-related employment.

Note: All data are cumulative. Grantees only report aggregate results for the total number of individuals that entered employment and individuals that entered training-related employment (noted above) if participants enter employment and complete training in the same quarter. As a result, participants that enter employment in quarters after they complete training are captured in the Common Measures, and the total number of individuals that ultimately enter employment and training-related employment are actually higher than the results above indicate.

Community-Based Job Training Grants

www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm

Program Description

Community-Based Job Training Grants (CBJT) seek to strengthen the role of community colleges in promoting the United States workforce's competitiveness. The program does this by building the capacity of community colleges to train workers in skills required to succeed in regionally based high-growth, high-demand industries and occupations. Important grant activities include skill training in the healthcare, biotech, advanced manufacturing, energy, automotive, transportation, construction, insurance, forestry, and aerospace industries. The first round of CBJT grants were awarded in October 2005. To date, ETA has announced five rounds of CBJT grants, awarding 320 grants to community colleges and other organizations.

Quarter Highlights

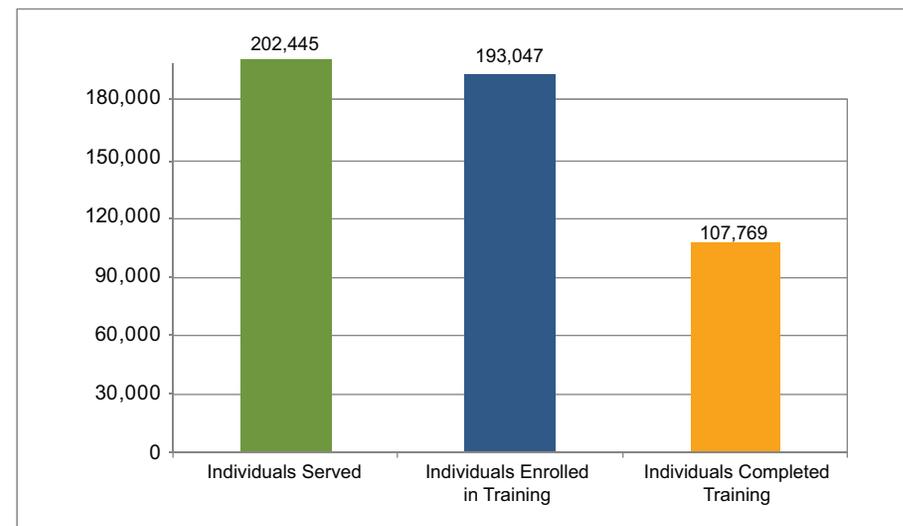
Students enrolling through Oakland, Michigan, Community College will soon have the option of a dual Oakland University (OU) and Oakland Community College (OCC) degree program under an agreement recently signed by top officials of both schools. The "Oakland 2 Oakland" program will allow students to be admitted for classes at both OU and OCC in a single process, apply for financial aid at one place for both schools, and live in OU's campus housing while taking courses at any of OCC's five campuses. This dual enrollment program is expected to prepare participants for employment by assisting those who want to establish and launch their career. Moreover, it is expected to benefit students by expanding course selection thereby enabling students a more timely completion of an associate degree or bachelor's degree program, ultimately making college more affordable for the student.

Program Performance

Performance Measure	Cumulative Four Quarters Ending 3/31/10	Cumulative Four Quarters Ending 3/31/11
Entered Employment Rate	56%	50.4%*
Employment Retention Rate	85.3%	89.3%
Six Months' Average Earnings	\$18,936	\$21,754

* Data reported for Entered Employment Rate for the four quarters ending March 31, 2011, reflect Entered Employment for an exit cohort between July 1, 2009 and June 30, 2010. ETA believes that the reduction during these four quarters is likely a result of the economic recession.

Cumulative Grant-to-Date Performance



Analysis

- 202,445 individuals have been served through the initiative.
- 193,047 individuals began education/job training activities.
- 107,769 individuals completed education/job training activities.
- 83,384 individuals received degree/certificates.
- 37,696 individuals entered employment.
- 33,015 individuals entered training-related employment.

Note: All data are cumulative. Grantees only report aggregate results for the total number of individuals that entered employment and individuals that entered training-related employment (noted above) if participants enter employment and complete training in the same quarter. As a result, participants that enter employment in quarters after they complete training are captured in the Common Measures, and the total number of individuals that ultimately enter employment and training-related employment are actually higher than the results above indicate.

ARRA High Growth and Emerging Industries Grants

<http://www.doleta.gov/>

Program Description

The American Recovery and Reinvestment Act (Recovery Act) was signed into law by President Obama on February 17, 2009. The Recovery Act is intended to preserve and create jobs, promote the nation's economic recovery, and assist those most impacted by the recession. The Recovery Act provides the U.S. Department of Labor and the public workforce investment system with funding for a number of employment and training programs to help American workers acquire new skills and get back to work.

Awarded through The Recovery Act, High Growth and Emerging Industries (HGEI) grantees that focus on training and placement activities include the Energy Training Partnership Grants; Pathways Out of Poverty Grants; State Energy Sector Partnership and Training Grants; and Health Care Sector and Other High Growth and Emerging Industries Grants.

Quarter Highlights

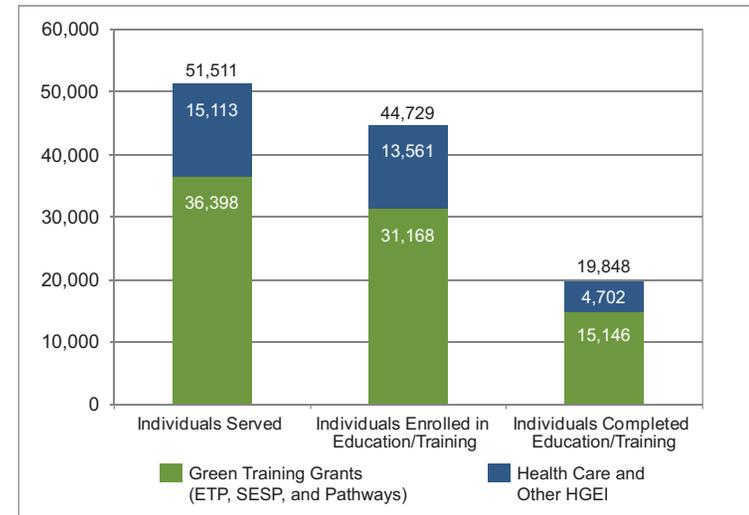
Workforce Development Council of Seattle-King County's GreenLight project addresses two of the community's top priorities – employment and environment – by providing clean-energy education/ training services in Building Material Reuse & Deconstruction (BMR&D), a growing and highly relevant new industry which involves the careful dismantling of homes and buildings with the goal of preserving reusable materials. The training provides area residents with marketable skills needed to re-enter the workforce in today's economy, and is a good fit for those with language barriers or other obstacles to securing sustainable employment. Through this free job training and work experience program, participants receive classroom and hands-on training in BMR&D techniques and business principles, as well as nationally-recognized certifications in OSHA Construction Safety; EPA-Accredited Lead-Safe Renovation, Repair & Painting Worker; AHERA-Accredited Asbestos Worker; and OSHA Powered Industrial Truck Operator.

Program Performance

Performance Measure	Cumulative Four Quarters Ending 3/31/10	Cumulative Four Quarters Ending 3/31/11
Entered Employment Rate	N/A	42.3%*
Employment Retention Rate	N/A	N/A
Six Months' Average Earnings	N/A	N/A

* Data reported for Entered Employment Rate for the four quarters ending March 31, 2011, reflect Entered Employment for an exit cohort between July 1, 2009 and June 30, 2010. ETA believes that the reduction during these four quarters is likely a result of the economic recession.

Cumulative Grant-to-Date Performance



Analysis

- 51,511 individuals have been served through the initiative.
- 44,729 individuals began education/training activities.
- 19,848 individuals completed education/training activities.
- 17,245 individuals completed education/training activities and received degree/certificates.
- 5,342 individuals completed education/training activities and entered employment.*
- 4,621 individuals completed education/training activities and entered training-related employment.*

* Entered employment and entered training-related employment are reported for participants that successfully completed education/training activities prior to entering or obtaining a new position of employment. Data reported does not include individuals that retained employment as a result of the grant.

Note: All data are cumulative grant-to-date for the ARRA HGEI grants that focus on training and placement activities. The vast majority of these grants began in Quarter 3 of PY 09, between January 2010 and March 2010.

ETA Internet-Based Assistance (E-Tools)

www.careerinfonet.org; www.servicelocator.org; http://careeronestop.org; http://online.onetcenter.org; www.myskillsmyfuture.org; www.mynextmove.org

Program Description

ETA's Internet-Based Assistance includes electronic tools that help individuals explore career opportunities and occupations, either electronically or at local One-Stop Career Centers, to make informed employment and education choices.

The Web sites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace. Users can find information, some of which is also industry sponsored, about occupations that are in-demand in high growth industries. Additionally, information is available regarding occupational skills and workplace competencies.

Quarter Highlights

In February 2011, ETA released My Next Move (www.mynextmove.org), an O*NET interactive tool with simplified language, navigation, and a more colorful layout designed to reach a broader user audience. The site shows the top knowledge, skills, abilities, links to related education, job outlook information and more, for over 900 different careers. Users can find careers through keyword search; by browsing industries; or through an online 60-question O*NET Interest Profiler. In its first two months, My Next Move received 201,811 visits and over 2 million page views.

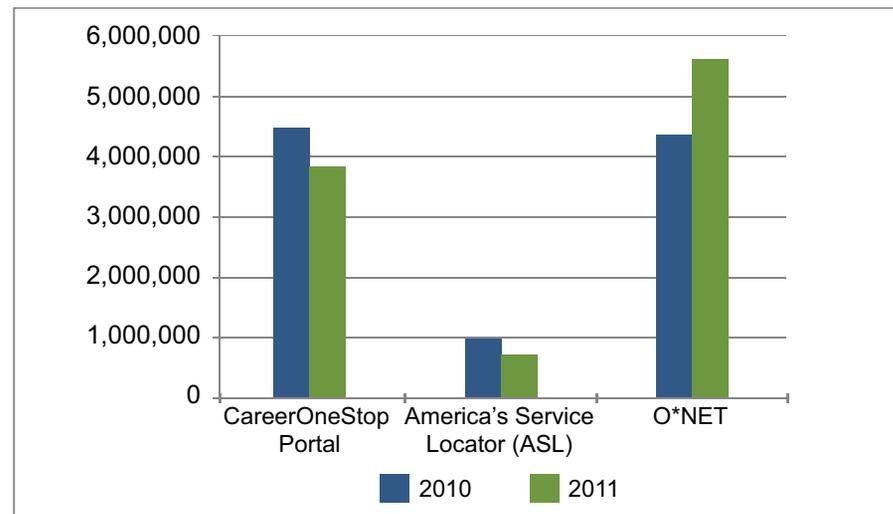
Program Performance

Performance Measure	Quarter Ending 3/31/2010	Quarter Ending 3/31/2011
CareerOneStop Portal*	4,486,405	3,855,237
America's Service Locator (ASL)	1,004,136	742,873
O*NET**	4,352,662	5,634,888
Combined Visits	9,843,203	10,232,998
O*NET Product Downloads	33,277	32,561

*This figure for 2011 includes the mySkills myFuture site, which was released in September 2010.

**This figure for 2011 includes the My Next Move site, which was released in February 2011.

Number of Website Visits – Current Quarter and Same Quarter a Year Ago



Analysis

- ETA Internet-Based Assistance Web sites received a total of 10,232,998 visits from January to March 2011, an increase of four percent.
- Visits to CareerOneStop decreased by 14.1 percent compared to the same time period in 2010. Three major sources of referrals made significant modifications to their systems which resulted in fewer referrals.
- The O*NET sites received 5,634,888 visits during the quarter spanning January to March 2011, an increase of 29.5 percent over the same time period last year.

Glossary of Performance Measures

Common Performance Measures

Common Performance Measures are used by Workforce Investment Act, Indian and Native American Program, Disability Program Navigator Initiative, Wagner-Peyser, Trade Adjustment Assistance, Senior Community Service Employment Program, Reintegration of Ex-Offenders, Registered Apprenticeship Program, Job Corps, National Farmworker Jobs Program, High Growth Job Training Initiative and Community Based Job Training Grants.

Adult Measures

Entered Employment

Of those who are not employed at the date of participation: the number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

Employment Retention

Of those who are employed in the first quarter after the exit quarter: the number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.

Six Months' Average Earnings

Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

Average Earnings Change in Six Months¹

Of those who are employed in Q1 after exit: the total post-program earnings (earnings in Q2 + Q3 after exit) minus pre-program earnings (earnings in Q2 + Q3 prior to registration) divided by the number of adults who exit during the quarter.

¹ This definition was used for earnings in PY 2005. Q=quarter

Youth Measures

Attainment of a Degree or Certificate

Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

Literacy and Numeracy Gains

Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.

Placement in Employment or Education²

Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

² Because of its intensity and duration, the YouthBuild performance measure for placement in employment or education does not exclude those who entered the program with a job or in college.

Program-Specific Performance Measures

Foreign Labor Certification

Percent of H-1B Applications Processed Within Seven Days of the Filing Date for Which No Prevailing Wage Issues Are Identified

This estimate is based on the difference between the date an application is received and the date it is processed by ETA divided by the total number of applications received for a given reporting period for which no prevailing wage issues are identified. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

Percent of Employer Applications for Labor Certification under the Streamlined System That Are Resolved Within Six Months of Filing

This estimate is based on the difference between the date an application is received by ETA and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

The Average Cost for Processing a New PERM Application

This calculation is part of U.S. DOL's Cost Analysis Manager initiative.

Percent of H-2B Applications Processed Within 60 Days of Receipt

This estimate is based on the difference between the date an application is received by a state Workforce Agency and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, (3) withdrawn, (4) remand issued to the employer, or (5) remand issued to the state Workforce Agency.

Indian and Native American Youth

Attainment of Two or More Goals

The total number of youth participants enrolled in the Grantee's Supplemental Youth Services Program who attained at least two of the 13 goals listed in the legislation divided by the total number of Supplemental Youth Services participants enrolled during the report period.

Educational Attainment for Dropouts

The number of dropouts who have obtained a high school diploma, GED, or increased their literacy and numeracy by two grade levels divided by the total number of dropouts.

Job Corps Measures

Placement in Employment or Education

Percent of Job Corps participants³ entering employment or enrolling in post-secondary education and/or advanced skills training/occupational skills training in the first quarter after exit from the program.

Attainment of a Degree or Certificate

Percent of students who attain a GED, HSD, or certificate by the end of the third quarter after exit from the program.

Literacy and Numeracy Gains

Percent of students who achieve literacy or numeracy gains of one or more ABE levels.

³ Calculation of the placement rate measure does not include outcomes for students who participated in the program for less than 60 days.

Internet-Based Assistance

Website Visits

ETA's Internet-Based Assistance includes electronic tools that help individuals make informed employment and education choices. The measure for tracking the overall performance and usage of these tools is website visits. A visit is defined as a series of page requests from the same uniquely identified client with a time of no more than 30 minutes between each page request.

O*Net Product Downloads

The O*NET product downloads count the number of unique users who download an O*NET online resource (www.onetcenter.org), which includes the O*NET database (all versions), O*NET technical reports (such as on green jobs), supplemental data files (lay titles, tools and technology), the O*NET Career Exploration Tool files, O*NET Survey questionnaires, and other related materials such as the Toolkit for Business.

Registered Apprenticeship Program

Entered Employment Rate

Percent of apprentices employed in the first quarter after exit that either completed or cancelled from their Registered Apprenticeship Program.

Employment Retention Rate

Percent of apprentices employed in the first quarter after exit still employed in the second and third quarter after exit that either completed or cancelled from their Registered Apprenticeship Program.

Six Months' Average Earnings

Six month Average Earnings of apprentices employed in the first quarter after exit still employed in the second and third quarter after exit that either completed or cancelled from their Registered Apprenticeship Program.

Reintegration of Ex-Offenders—Adult Program

Recidivism Rate

The percentage of participants who are rearrested for a new crime or re-incarcerated for revocation of a parole or probation violation within one year from release from prison.

Senior Community Service Employment Program

Service Level

The count of participants during the report period divided by the total number of authorized grantee community service positions.

Community Service

The number of community service hours as reported by each grantee divided by the total community service hours funded for the grantee, adjusted for minimum wage differences among the states.

Most-in-need

Most-in-need means participants with one or more of the following characteristics: have a severe disability; are frail; are age 75 or older; are age-eligible but not receiving benefits under title II of the Social Security Act; reside in an area with persistent unemployment and have severely limited employment prospects; have limited English proficiency; have low literacy skills; have a disability; reside in a rural area; are veterans; have low employment prospects; have failed to find employment after utilizing services provided under title I of the Workforce Investment Act of 1998 (29 U.S.C. 2801 et seq.); or are homeless or at risk for homelessness. (§ 513(b)(1)(E) as amended by Pub. L. No. 109-365).

Unemployment Insurance

Percent of Payments Made Timely

The percentage of intrastate Unemployment Insurance benefit first payments for full weeks of unemployment issued within 14 days following the first compensable week in states with a waiting week, and 21 days in non-waiting week states.

Detection of Recoverable Overpayments

The amount of overpayments (dollars) established through state operations as a percent of the estimated amount states can detect and establish for recovery.

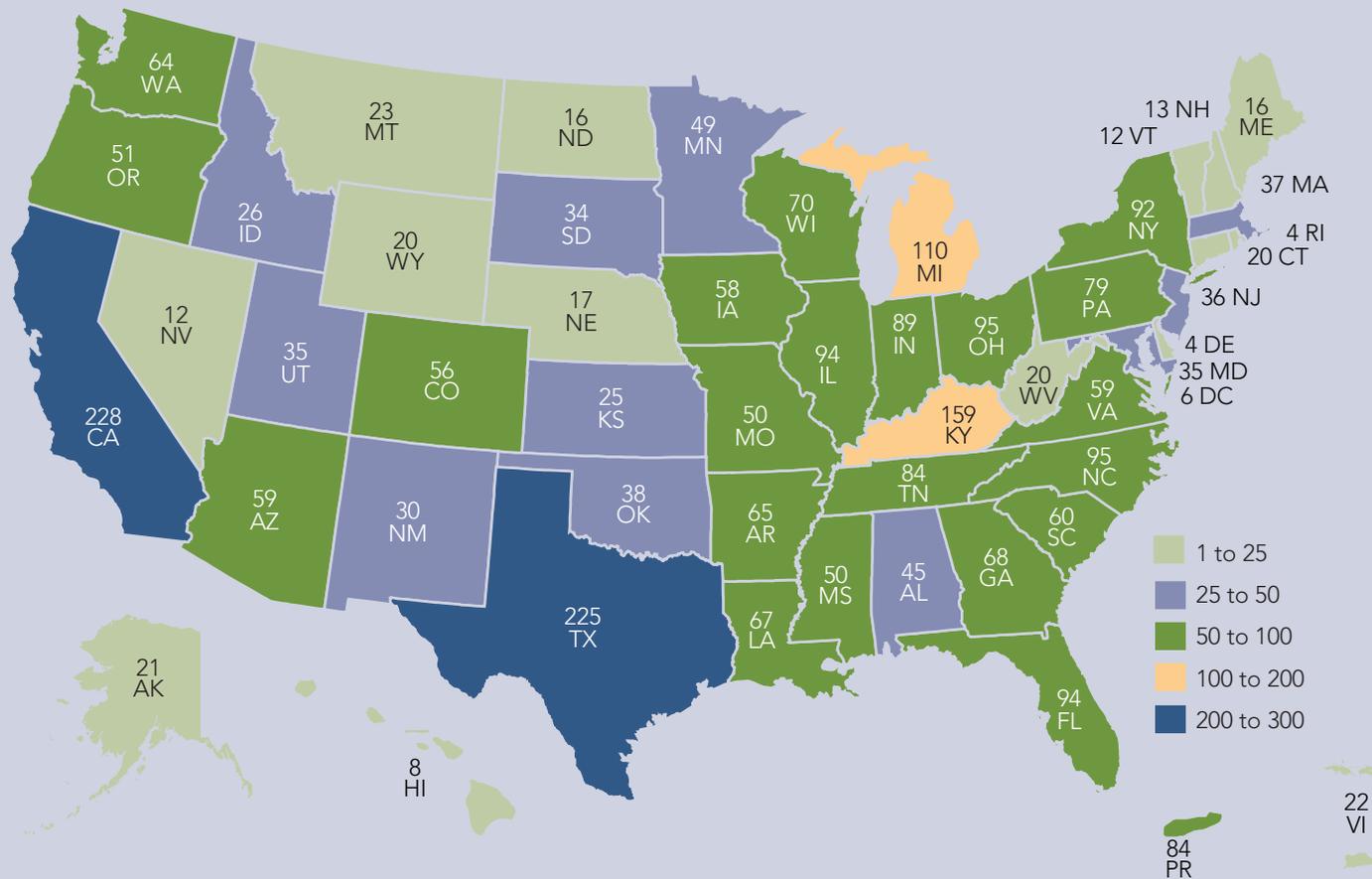
Entered Employment Rate

The percent of persons receiving a first payment in a given quarter who had earnings in the next quarter.

Percent of Employer Tax Liability Determinations Made Timely

The percent of new employer determinations made within 90 days of the end of the quarter in which employers became liable to pay unemployment taxes.

One-Stop Career Centers as of March 31, 2011



Source: America's Service Locator (www.ServiceLocator.org)
 America's Service Locator connects individuals to employment and training opportunities available at local One-Stop Career Centers. The Web site provides contact information for a range of local work-related services, including unemployment benefits, career development, and educational opportunities.



EMPLOYMENT AND TRAINING ADMINISTRATION
UNITED STATES DEPARTMENT OF LABOR



United States Department of Labor
200 Constitution Avenue, NW
Washington, DC 20210

www.dol.gov